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General Notice No. 1529 of 2019.

THE MARRIAGE ACT [Cap. 251 Revised Edition, 2000]

NOTICE

. [Under Section 5 of the Act]

PLACE FOR CELEBRATION OF MARRIAGE

Registry No: 12010000026696-00330

IN EXERCISE of the powers conferred upon me by Section 5 of the Marriage Act, I hereby license the place of Public Worship mentioned in the Schedule hereto to be a place for the celebration of marriages.

SCHEDULE

Church Magugga Pentecostal Church

Born Again Churches Denomination -

Mabanda Village

Parish Matugga

Sub-County Gombe Division County Nansana Municipality

District Wakiso

HON. KAHINDA OTAFIIRE,

Minister of Justice and Constitutional Affairs.





General Notice No. 1530 of 2019.

THE MARRIAGE ACT

[Cap. 251 Revised Edition, 2000]

NOTICE

[Under Section 5 of the Act]

PLACE FOR CELEBRATION OF MARRIAGE

Registry No: 12010000026784-00339

In exercise of the powers conferred upon me by Section 5 of the Marriage Act. I hereby license the place of Public Worship mentioned in the Schedule hereto to be a place for the celebration of marriages.

SCHEDULE

Church — New Hope Uganda Church

Denomination — Born Again Churches

Village — Kasana

Parish — Kiwoko West Ward
Sub-County — Kiwoko Town Council
County — Nakaseke North
— Nakaseke

HON, KAHINDA OTAFIIRE,

Minister of Justice and Constitutional Affairs.

General Notice No. 1531 of 2019.

THE MARRIAGE ACT

[Cap. 251 Revised Edition, 2000]

NOTICE

[Under Section 5 of the Act]

PLACE FOR CELEBRATION OF MARRIAGE

Registry No: 12010000026739-00332

IN EXERCISE of the powers conferred upon me by Section 5 of the Marriage Act. I hereby license the place of Public Worship mentioned in the Schedule hereto to be a place for the celebration of marriages.

SCHEDULE

Church — Frontier Force Christian Ministries

Denomination - Born Again Churches

Village - Kungu Maddu

Parish - Bibbo

Sub-County — Kawolo Division
County — Lugazi Municipality

District - Buikwe

HON, KAHINDA OTAFIIRE.

Minister of Justice and Constitutional Affairs.

General Notice No. 1532 of 2019.

THE MARRIAGE ACT

[Cap. 251 Revised Edition, 2000]

NOTICE

[Under Section 5 of the Act]

PLACE FOR CELEBRATION OF MARRIAGE

Registry No.: 12010000026630-00324

In EXERCISE of the powers conferred upon me by Section 5 of the Marriage Act. I hereby license the place of Public Worship mentioned in the Schedule hereto to be a place for the celebration of marriages.

SCHEDULE

Church — Eritrean Orthodox Tewahido Church

Denomination — Christian Village — Lubya Parish — Lubya

Sub-County — Rubaga Division
County — Rubaga Division North

District - Kampala

HON, KAHINDA OTAFIIRE.

Minister of Justice and Constitutional Affairs.

General Notice No. 1533 of 2019.

THE MARRIAGE ACT [Cap. 251 Revised Edition, 2000]

NOTICE

[Under Section 5 of the Act]

PLACE FOR CELEBRATION OF MARRIAGE

Registry No. 12010000026421-00304

In EXERCISE of the powers conferred upon me by Section 5 of the Marriage Act. I hereby license the place of Public Worship mentioned in the Schedule hereto to be a place for the celebration of marriages.

SCHEDULE

Church - Promise Faith Centre Church

International

Denomination — Born Again Churches

Village — Kitala Parish — Kitala

Sub-County - Katabi Town Council

County — Busiro South

District — Wakiso

HON, KAHINDA OTAFIIRE.

Minister of Justice and Constitutional Affairs.

General Notice No. 1534 of 2019.

THE MARRIAGE ACT

[Cap. 251 Revised Edition, 2000]

NOTICE

[Under Section 5 of the Act]

PLACE FOR CELEBRATION OF MARRIAGE

Registry No: 12010000026706-00331

In exercise of the powers conferred upon me by Section 5 of the Marriage Act. I hereby license the place of Public Worship mentioned in the Schedule hereto to be a place for the celebration of marriages.

SCHEDULE

Church - Nawansaso Pentecostal Churches of

Uganda

Denomination — Born Again Churches
Village — Bugombe Busanga

Parish — Nawansaso
Sub-County — Kitayunjwa
County — Bugabula South

District - Kamuli

HON. KAHINDA OTAFIIRE,

Minister of Justice and Constitutional Affairs.

General Notice No. 1535 of 2019.

THE MARRIAGE ACT [Cap. 251 Revised Edition, 2000]

NOTICE

[Under Section 5 of the Act]

PLACE FOR CELEBRATION OF MARRIAGE

Registry No: 12010000026443-00308

In exercise of the powers conferred upon me by Section 5 of the Marriage Act. I hereby license the place of Public Worship mentioned in the Schedule hereto to be a place for the celebration of marriages.

SCHEDULE

Church - Divine Worship Center Kireka-

Kasokoso Road



nomination — Born Again Churches

llage — Kasokoso _{urrish} — Kireka Ward

ub-County — Namugongo Division *county* — Kira Municipality

District — Wakiso

HON, KAHINDA OTAFIIRE,

Minister of Justice and Constitutional Affairs.

Seneral Notice No. 1536 of 2019.

THE MARRIAGE ACT

[Cap. 251 Revised Edition, 2000]

NOTICE

[Under Section 5 of the Act]

PLACE FOR CELEBRATION OF MARRIAGE Registry No.: 12010000026641-00325

In exercise of the powers conferred upon me by Section 5 of the Marriage Act. I hereby license the place of Public Worship mentioned in the Schedule hereto to be a place for the celebration of marriages.

SCHEDULE

Church — New Covenant Tabernacle
Denomination — Born Again Churches
Village — Kyaliwajjala A
Parish — Kyaliwajjala Ward
Sub-County — Namugongo Division
County — Kira Municipality

District -- Wakiso

HON. KAHINDA OTAFIIRE,

Minister of Justice and Constitutional Affairs.

General Notice No. 1537 of 2019.

THE ADVOCATES ACT. CAP. 267. NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

It is hereby notified that an application has been presented to the Law Council by Ainomugisha Diana, who is stated to be a holder of a Bachelor of Laws Degree from Makerere University. Kampala, having been awarded on the 16th day of January, 2012 and a Diploma in Legal Practice awarded by the Law Development Centre on the 21st day of June, 2019, for the issuance of a Certificate of Eligibility for entry of her name on the Roll of Advocates for Uganda.

Kampala, 21st October, 2019. MARGARET APINY, Secretary: Law Council.

General Notice No. 1538 of 2019.

THE ADVOCATES ACT, CAP. 267. NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

It is hereby notified that an application has been presented to the Law Council by Nsimbe Ibrahim, who is stated to be a holder of a Bachelor of Laws Degree from Makerere University. Kampala, having been awarded on the 23rd day of January. 2015 and a Diploma in Legal Practice awarded by the Law Development Centre on the 29th day of April. 2016, for the issuance of a Certificate of Eligibility for entry of his name on the Roll of Advocates for Uganda.

Kampala, 21st October, 2019. MARGARET APINY, Secretary, Law Council.

General Notice No. 1539 of 2019.

THE ADVOCATES ACT, CAP. 267.

NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

IT IS HEREBY NOTIFIED that an application has been presented to the Law Council by Iyanu Muriel, who is stated to be a holder of a Bachelor of Laws Degree from Makerere University. Kampala, having been awarded on the 24th day of January, 2013 and a Diploma in Legal Practice awarded by the Law Development Centre on the 21st day of April, 2017, for the issuance of a Certificate of Eligibility for entry of her name on the Roll of Advocates for Uganda.

Kampala, 7th October, 2019.

MARGARET APINY, Secretary: Law Council.

General Notice No. 1540 of 2019:

THE ADVOCATES ACT, CAP. 267.

NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

It is hereby notified that an application has been presented to the Law Council by Nankwanga Karen, who is stated to be a holder of a Bachelor of Laws Degree from Makerere University, Kampala, having been awarded on the 19th day of January. 2018 and a Diploma in Legal Practice awarded by the Law Development Centre on the 21st day of June, 2019, for the issuance of a Certificate of Eligibility for entry of her name on the Roll of Advocates for Uganda.

Kampala, 25th October. 2019.

MARGARET APINY, Secretary, Law Council.

General Notice No. 1541 of 2019.

THE ADVOCATES ACT, CAP. 267.

NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

It is HEREBY NOTIFIED that an application has been presented to the Law Council by Abayo Enoch Buta, who is stated to be a holder of a Bachelor of Laws Degree from Makerere University, Kampala, having been awarded on the 19th day of January. 2018 and a Diploma in Legal Practice awarded by the Law Development Centre on the 21st day of June. 2019, for the issuance of a Certificate of Eligibility for entry of his name on the Roll of Advocates for Uganda.

Kampala, 20th September, 2019.

MARGARET APINY, Secretary, Law Council.

General Notice No. 1542 of 2019.

THE ADVOCATES ACT, CAP. 267.

NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

It is hereby notified that an application has been presented to the Law Council by Ssekyanzi Lawrence Ivan, who is stated to be a holder of a Bachelor of Laws Degree from Makerere University, Kampala, having been awarded on the 24th day of February, 2017 and a Diploma in Legal Practice awarded by the Law Development Centre on the 27th day of April, 2018, for the issuance of a Certificate of Eligibility for entry of his name on the Roll of Advocates for Uganda.

Kampala.
11th September, 2019.

MARGARET APINY, Secretary, Law Council.



General Notice No. 1543 of 2019.

THE ADVOCATES ACT, CAP. 267.

NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

It is hereby notified that an application has been presented to the Law Council by Kazibwe Achilles, who is stated to be a holder of a Bachelor of Laws Degree from Islamic University in Uganda, having been awarded on the 5th day of November, 2016 and a Diploma in Legal Practice awarded by the Law Development Centre on the 21st day of June, 2019, for the issuance of a Certificate of Eligibility for entry of his name on the Roll of Advocates for Uganda.

25th October, 2019.

MARGARET APINY. Secretary, Law Council.

General Notice No. 1544 of 2019.

THE ADVOCATES ACT, CAP. 267.

NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

It is hereby notified that an application has been presented to the Law Council by Mukuba Noel, who is stated to be a holder of a Bachelor of Laws Degree from Islamic University in Uganda, having been awarded on the 15th day of November, 2014 and a Diploma in Legal Practice awarded by the Law Development Centre on the 21st day of June. 2019, for the issuance of a Certificate of Eligibility for entry of her name on the Roll of Advocates for Uganda.

Kampala, 17th October, 2019.

MARGARET APINY. Secretary, Law Council.

General Notice No. 1545 of 2019.

THE ADVOCATES ACT, CAP. 267.

NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

It is hereby notified that an application has been presented to the Law Council by Alinda Tadeo, who is stated to be a holder of a Bachelor of Laws Degree from Uganda Christian University, Mukono, having been awarded on the 1st day of July, 2016 and a Diploma in Legal Practice awarded by the Law Development Centre on the 21st day of June, 2019, for the issuance of a Certificate of Eligibility for entry of his name on the Roll of Advocates for Uganda.

Kampala, 9th September, 2019.

MARGARET APINY. Secretary, Law Council.

General Notice No. 1546 of 2019.

THE ADVOCATES ACT, CAP. 267.

NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

It is hereby notified that an application has been presented to the Law Council by Alinda Ruhweza Dezderanta, who is stated to be a holder of a Bachelor of Laws Degree from Uganda Christian University, Mukono, having been awarded on the 9th day of July, 2010 and a Diploma in Legal Practice awarded by the Law Development Centre on the 21st day of June, 2019, for the issuance of a Certificate of Eligibility for entry of her name on the Roll of Advocates for Uganda.

Kampala, 8th October, 2019.

MARGARET APINY. Secretary, Law Council, General Notice No. 1547 of 2019.

THE ADVOCATES ACT, CAP. 267.

NOTICE OF APPLICATION FOR A CERTIFICATE OF ELIGIBILITY.

It is hereby notified that an application has been presented to the Law Council by Zziwa Dauda, who is stated to be a holder of a Bachelor of Laws Degree from Uganda Christian University, Mukono, having been awarded on the 28th day of October, 2011 and a Diploma in Legal Practice awarded by the Kenya School of Law in March, 2014, for the issuance of a Certificate of Eligibility for entry of his name on the Roll of Advocates for Uganda.

Kampala. 4th November, 2019.

MARGARET APINY, Secretary, Law Council.

General Notice No. 1548 of 2019.

THE COMPANIES ACT, LAWS OF UGANDA, 2000. (Act No. 1 of 2012)

NOTICE

Pursuant to Section 40(4) of the Companies Act, (No. 1/2012) Laws of Uganda, 2000, notice is hereby given that, TRINITY COLLEGE MASAJJA LTD., has been by a special resolution passed on 21st October, 2019, and with the approval of the Registrar of Companies, changed name to TRINITY HIGH SCHOOL MASAJJA LTD., and that such new name has been entered in my Register.

Dated at Kampala, this 28th day of October, 2019.

KAMUSIIME RACHEL, Assistant Registrar of Companies.

General Notice No. 1549 of 2019.

THE COMPANIES ACT, LAWS OF UGANDA, 2000. (Act No. 1 of 2012)

NOTICE.

Pursuant to Section 40(4) of the Companies Act, (No. 1/2012) Laws of Uganda, 2000, notice is hereby given that, OMUGO COMPASSION FOUNDATION LIMITED, has been by a special resolution passed on 30th October, 2019, and with the approval of the Registrar of Companies, changed in name to OMUGO DEVELOPMENT FOUNDATION LIMITED, and that such new name has been entered in my Register.

Dated at Kampala, this 30th day of October, 2019.

TAMALE BERNADETTE. Assistant Registrar of Companies.

General Notice No. 1550 of 2019.

THE COMPANIES ACT, LAWS OF UGANDA, 2000. (Act No. 1 of 2012)

NOTICE.

Pursuant to Section 40(4) of the Companies Act, (No. 1/2012) Laws of Uganda, 2000, notice is hereby given that, FAMILIES FIT FOR CHILDREN LIMITED, has been by a special resolution passed on 2nd August, 2019, and with the approval of the Registrar of Companies, changed in name to FAMILIES FIT FOR CHILDREN (FFC) LIMITED, and that such new name has been entered in my Register.

Dated at Kampala, this 15th day of August, 2019.

Assistant Registrar of Companies.



General Notice No. 1551 of 2019.

THE COMPANIES ACT, LAWS OF UGANDA, 2000.

(Act No. 1 of 2012)

NOTICE.

Pursuant to Section 40(4) of the Companies Act, (No. 1/2012) Laws of Uganda, 2000, notice is hereby given that, **DESIGN WITHOUT BORDERS UGANDA LIMITED**, has been by a special resolution passed on 13th March, 2019, and with the approval of the Registrar of Companies, changed its name to **DESIGN WITHOUT BORDERS AFRICA LIMITED**, and that such new name has been entered in my Register.

Dated at Kampala, this 23rd day of October, 2019.

TAMALE BERNADETTE, Assistant Registrar of Companies.

General Notice No. 1552 of 2019.

THE COMPANIES ACT, LAWS OF UGANDA, 2000.

(Act No. 1 of 2012)

NOTICE.

Pursuant to Section 40(4) of the Companies Act, (No. 1/2012) Laws of Uganda, 2000, notice is hereby given that, EL GAWHARA LIMITED has been by a special resolution passed on 24th day of October, 2019, and with the approval of the Registrar of Companies, changed name to EL GAWHARA FOREX BUREAU AND MONEY REMITTANCE LIMITED, and that such new name has been entered in my Register.

Dated at Kampala, this 28th day of October, 2019.

TUGUMISIRIZE MARION, Assistant Registrar of Companies.

General Notice No. 1553 of 2019.

THE COMPANIES ACT. LAWS OF UGANDA, 2000. (Act No. 1 of 2012)

NOTICE.

Pursuant to Section 40(4) of the Companies Act, (No. 1/2012) Laws of Uganda, 2000, notice is hereby given that, ELCON PANEL SYSTEMS (U) LIMITED. has by special resolution passed on 16th September, 2019, and with the approval of the Registrar of Companies, changed in name to D3N9 CONSTRUCTION LIMITED, and that such new name has been entered in my Register.

Dated at Kampala, this 14th day of October, 2019.

NASASIRA DANIEL, Assistant Registrar of Companies.

General Notice No. 1554 of 2019.

THE COMPANIES ACT, LAWS OF UGANDA, 2000. (Act No. 1 of 2012)

NOTICE.

Pursuant to Section 40(4) of the Companies Act, (No. 1/2012) Laws of Uganda, 2000, notice is hereby given that, NDUGARI SECURITY SERVICES LIMITED, has been by a special resolution passed on 21st October, 2019, and with the approval of the Registrar of Companies, changed name to NDUGARI SECURITY GROUP LIMITED, and that such new name has been entered in my Register.

Dated at Kampala, this 28th day of October, 2019.

AGORO EUNICE, Assistant Registrar of Companies.

General Notice No. 1555 of 2019.

THE COMPANIES ACT, LAWS OF UGANDA, 2000.

(Act No. 1 of 2012) NOTICE.

PURSUANT to Section 40(4) of the Companies Act, (No. 1/2012) Laws of Uganda, 2000, notice is hereby given that IG INVEST (U) LIMITED, has been by a special resolution passed on 08th October, 2019, and with the approval of the Registrar of Companies, changed name to IG INVEST (UGANDA) SMC LIMITED, and that such new name has been entered in my Register.

Dated at Kampala, this 21st day of October, 2019.

TAMALE BERNADETTE, Assistant Registrar of Companies.

General Notice No. 1556 of 2019.

IN THE MATTER OF THE COMPANIES ACT, 2012
IN THE MATTER OF DIVINE WATERS UGANDA
LIMITED

BOARD RESOLUTION

At a duly convened meeting of the Board of Directors of DIVINE WATERS UGANDA LIMITED (Registration Number: 48387)) ("the Company") held at the company's headquarters in Lira on the 11th day of October, 2019.

IT WAS RESOLVED:

 THAT the Company Change its names from Divine Waters Uganda Limited to DIVINE AGENCY FOR INTEGRATED DEVELOPMENT LTD.

IT IS HEREBY CERTIFIED THAT:

THIS resolution complies with and has been passed in accordance with the Company's Memorandum and Articles of Association and the Companies Act, 2012.

CERTIFIED TRUE COPY

OCEN MOSES DELEO,

Director.

and the same

OKELLO PONSIANO,

Director.

General Notice No. 1557 of 2019.

THE INSOLVENCY ACT, 2011.

THE INSOLVENCY REGULATIONS, 2013
NOTICE OF MEETING OF CREDITORS OF M/S TWIN
SCHOOL SEETA LIMITED.

PUBLIC NOTICE

Take Notice that a meeting of Creditors shall be held at the Liquidator's Office at M/s. Nangwala, Rezida & Co. Advocates, 3rd Floor, Suite 3B, Plot 9 Yusuf Lule Road, P.O. Box 10304, Kampala on 15th November, 2019 at 10:00am in the morning.

Forms of proof and of general and special proxies may be obtained from the above address.

Proxies to be used at the meeting must be lodged with me at the above address not later than 8th November, 2019.

Dated at Kampala, this 1st day of November, 2019.

BWAYO RICHARD WANYINA



General Notice No. 1558 of 2019.

THE MINING ACT, 2003. (The Mining Regulations, 2004)

NOTICE OF GRANT OF A LOCATION LICENCE.

It is HEREBY NOTIFIED that Location Licence, Number LL2006, registered as number 002866 has been granted in accordance with the provisions of Section 57 and Section 59 to Remigius Kasibante, of P.O. Box 33347, Kampala, Uganda, for a period of two (2) years effective from 03rd September, 2019.

The area subject to the Location Licence is 16Ha and is on topography map, sheet numbers 45/1 and 45/2 situated in Nakapiripirit District.

Dated at Entebbe, this 03rd day of September, 2019.

BAGUMA ZACHARY, for Commissioner for the Geological Survey and Mines Department.

General Notice No. 1559 of 2019.

THE MINING ACT, 2003. (The Mining Regulations, 2004)

NOTICE OF GRANT OF AN EXPLORATION LICENCE.

It is HEREBY POTIFIED that Exploration License, Number EL00002 registered as Number 002892, has been granted in accordance with the provisions of Section 27 and Section 29 to P.O. Box 1230, Kampala, Uganda, for a period of three (3) years effective from 28th October, 2019.

The exploration area subject to the Exploration License is 22.3000 Km² and is on topography map, sheet number 85/2, situated in Mharara, Sheema Districts.

Dated at Entebbe, this 28th day of October, 2019.

BAGUMA ZACHARY, Ag. Commissioner for the Geological Survey and Mines Department.

General Notice No. 1560 of 2019.

UGANDA REGISTRATION SERVICES BUREAU THE COPYRIGHT AND NEIGHBOURING RIGHTS REGULATIONS, 2010 (Under Regulation 5(1)

NOTICE OF APPLICATION FOR REGISTRATION OF COPYRIGHT OR NEIGHBOURING RIGHT.

TAKE NOTICE THAT XENO Technologies, Inc of 6th Floor, Workers House, Uganda, lodged a Copyright Application Number UG/C/2019/80 with the Registrar of Copyright for the registration of Copyright for the following works:

GOAL-BASED AUTOMATED INVESTMENT SYSTEM

Computer Programmes

Any person intending to object to the application for registration of copyright or neighbouring rights may file a letter of objection with this office within 60 days from the date of this notice.

Dated this 15th day of August, 2019.

WABUGO MICHEAL. Asst. Registrar of Copyright. General Notice No. 1561 of 2019.



PROFESSIONAL LICENSING GUIDELINES FOR **CLASS C DRUG SHOPS**

National Drug Authority Head Office. Rumee Tower Plot 19, Lumumba Avenue P.O. Box 23096 Kampala, Uganda. Tel: -256 - 0414 - 255665/

347391/2

E-mail: ndaug@nda.or.ug

NDA REGIONAL OFFICES

Central Region -Premier Complex, Jinja Road, Nakawa.

South Eastern Region -Plot 64 Gokhale Road, Jinja Eastern Region -Plot No. 27, Kwapa Road, Tororo Website: http://www.nda.or.ug/Northern Region - Plot 48

> Ogwał Ajungu Road, Lira. Western Region - Muganwa Centre, Plot 30, Old Toro

Road, Hoima

South-Western Region Plot 26. Johnstone Road, Boma

Mbarara

West Nile Region - Plot 1 Mt. Wati Road, Anyaflo -

Adoption and approval of these professional guidelines

In Exercise of the powers conferred upon the Drug Authority by Section 5(i) of the National Drug Policy and Authority Act, Cap. 206 of the Laws of Uganda (2000) Edition), the Drug Authority hereby ADOPTS and ISSUES these Professional Licensing Guidelines for Class C Drug Shops.

Doc. No. INS/GDL/035, Revision No.:0, made this 11th day of September, 2019, that take effect on 01st October 2019.

Signature	for .
Name	Dr. Medard Bitekyerezo
Title	Chairman, National Drug Authority Kampala, Uganda

BACKGROUND

Supply of Class C medicines is a regulated professional business under the National Drug Policy and Authority Act, Cap. 206 of the Laws of Uganda and Regulations on Certificate of Suitability of Premises (S.I. No. 36) and Licensing (S.I. No. 35), 2014. Applicants are strongly

advised to familiarize themselves with the relevant laws and regulations and ensure compliance.

These professional guidelines have been prepared in line with Section 5 (a) and 5 (i) of the National Drug Policy and Authority Act, (CAP. 206) which provides for the functions of the Authority which among others are to 'deal with the development and regulation of the pharmacies and drugs in the country' and to establish and revise professional guidelines and disseminate information to health professionals and the public.

It is the responsibility of the Licensed Seller to ensure full compliance of Class C Drug Shop operations with the NDP/A Act and relevant regulations

1.0 Requirements for Application

Applicants for a drug shop license should submit the following at the time of application;

- Duly filled application forms for certificate of suitability of premises
- Duly filled application forms for the license
- Proof of payment of the prescribed fees
- A certified copy of the certificate of registration of the qualified in-charge.
- A letter of commitment from the in-charge.
- Copy of the National identity card of the owner and in-charge.
- A sketch plan of the premises taking into consideration the minimum floor area.
- Two recent passport size photos of the qualified professional.

2.0 Timelines for renewal of Licenses for Drug shops for 2020.

- 2.1 Applications for renewal are required to be submitted at the respective regional offices or Office of the DHO (human) /DVO (veterinary) starting 1st October but not later than 31st October of the year in which the current licence expires
- 2.2 License renewal shall only apply for drug shops which had a license to operate for at least one of the two preceding calendar years in the same premises; if the reason for the previous non-renewal was communicated and approved by NDA.
- 2.3 Incomplete application documents for licensing will not be accepted at the time of submission.
- 2.4 All unlicensed drug shops must close effective 1st January.

3.0 Supervision of Drug shops

- 3.1 Drug shops shall only be run by professionals with approved medical, pharmaceutical or veterinary qualification and must be registered with their professional councils.
- 3.2 The following professionals shall be licensed to operate Human Drug Shops.
 - Pharmacy Technician/dispenser
 - · Registered or Enrolled Nurse
 - Comprehensive Nurse
 - · Registered or Enrolled midwife

- 3.3 The following professionals shall be licensed to operate Veterinary Drug Shops.
 - Certificate/Diploma in Animal Husbandry
- 3.4 The premise must be operated by the licensed seller on a full-time basis, i.e. throughout the entire opening hours of the drug shop. If the licensed seller must leave the premises for any reason, the drug shop must be operated by another suitably qualified person.

4.0 Sale of Medicines

Class C drug shops shall sell only medicines as specified in their licenses. For avoidance of doubt, these shall be medicines as specified in the 3rd and 4th schedules of the NDP/A Act.

5.0 Distribution of Drug Shops

- 5.1 No new drug shops shall be licensed to operate in Kampala district.
- 5.2 No new drug shops shall be licensed in municipalities with existing pharmacies
- 5.3 New drug shops may be licensed in other areas; however, the premises must be at least 200 meters from the nearest existing drug shop and 1.5 km from any existing pharmacy.

6.0 Relocation of Drug shops.

- 6.1 Relocation shall not be allowed in the first year of licencing except in extraordinary circumstances.
- 6.2 Drug shops can relocate within the same district as long as the respective distance is observed.
- 6.3 Drug shops may relocate within a 200 meters' radius of their current premises; however, where the relocation exceeds a 200 meters' radius, the new location must be at least 200 meters from existing drug shops and 1.5 km from a pharmacy. Approval to relocate must be obtained prior to relocation.
- 6.4 Notwithstanding clauses 6.1 and 6.3 above, a drug shop forced to relocate by extra ordinary circumstances approved by the Secretary to the Authority, such as natural disasters or infrastructure developments; may be approved.

7.0 Herbal Medicines.

- 7.1 Drug shops selling only herbal medicines shall be licensed under these guidelines. They shall be operated by in charges with minimum qualification of certificate in herbal training issued by the directorate of Industrial training (Ministry of Education and Sports) or its equivalent.
- 7.2 The licensed herbal drug shops shall only stock notified herbal medicines. For avoidance of doubt, they will not be allowed to stock conventional medicines.
- 7.2 Hawking of herbal medicines and unauthorized advertisement of herbal medicines are illegal and are considered punishable offences in accordance with the provisions of the NDP/A Act (Cap 206).

NDA reserves the right to approve or reject any application for licensing in accordance with the National Drug Policy and Authority Act, Cap. 206 in an effort to promote equitable access to medicine.



General Notice No. 1562 of 2019.



PROFESSIONAL LICENSING GUIDELINES FOR PHARMACIES AND PHARMACEUTICAL **MANUFACTURERS**

National Drug Authority Head Office, Rumee Tower Plot 19, Lumumba Avenue P.O. Box 23096 Kampala, Uganda. Tel: +256 - 0414 - 255665/

347391/2 E-mail: ndaug@nda.or.ug DA REGIONAL OFFICES Central Region -Premier Complex, Jinja Road, Nakawa.

South Eastern Region -Plot 64 Gokhale Road, Jinja Eastern Region -Plot No. 27, Kwapa Road, Tororo Website: http://www.nda.or.ug Northern Region - Plot 48

Ogwal Ajungu Road, Lira. Western Region - Muganwa Centre, Plot 30, Old Toro Road, Hoima

South-Western Region Plot 26, Johnstone Road, Boma Mbarara

West Nile Region - Plot 1 Mt. Wati Road, Anyaflo -Arua

Adoption and approval of these professional guidelines

In EXERCISE of the powers conferred upon the Drug Authority by Section 5(i) of the National Drug Policy and Authority Act, Cap. 206 of the Laws of Uganda (2000 Edition), the Drug Authority hereby ADOPTS and ISSUES these Professional Licensing Guidelines for Pharmacies and Pharmaceutical Manufacturers.

Doc. No. INS/GDL/035, Revision No.:0, made this 11th day of September 2019, that take effect on 01st October 2019.

Signature	· Heron.
Name	Dr. Medard Bitekyerezo
Title	Chairman, National Drug Authority Kampala, Uganda

BACKGROUND

Pharmacy business is a regulated Professional business under the National Drug Policy and Authority Act, Cap. 206 of the Laws of Uganda and Regulations on Certificate of Suitability of Premises (S.I. No. 36) and Licensing (S.I. No. 35), 2014. Applicants are strongly advised to familiarize themselves with the relevant laws and regulations to ensure compliance.

The licences issued under these guidelines shall be valid for 3 calendar years.

These Professional Guidelines-Licensing have been prepared in line with Section 5 (a) and 5 (i) of the National Drug Policy and Authority Act. (CAP. 206) which provides for the functions of the Authority which among others are 'to deal with the development and regulation of the pharmacies and drugs in the country and to establish and revise professional guidelines and disseminate information to health professionals and the public.'

Application for licenses

1.1 General Requirements

- 1.1.1 All applicants for premise licenses (Drug Manufacturers, retail and wholesale pharmacies) shall apply for certificate of suitability of premises and license to operate.
- pharmacy and manufacturing applications shall be submitted and processed through the NDA Management Information System (NDAMIS) online platform.
- 1.1.3 Applicants without NDAMIS login credentials shall apply for them through their pharmacist in order to be able to access the NDAMIS platform.
- 1.1.4 An applicant for a pharmacy license shall submit (upload) the following at the time of application, in the NDAMIS:
 - a) duly filled application forms for certificate of suitability of premises;
 - b) duly filled application forms for the license;
 - c) evidence of payment of the prescribed fees;
 - d) certified copies of the certificate of registration and annual membership certificate of Pharmaceutical Society of Uganda for the supervising pharmacist.
 - e) commitment letters from the supervising pharmacist and professional auxiliary staff;
 - a certified copy of a valid certificate of registration/enrollment with the relevant professional body for the professional auxiliary staff;
 - g) for Retail/Wholesale veterinary Pharmacy, a copy of the certificate of the qualified veterinary professional (Veterinary Surgeon);
- 1.1.5 Applicants shall pay all the prescribed fees as per the regulation at the time of application through the online payment system. Such payments do not amount to grant of a license.
- 1.1.6 Applicants for Wholesale Pharmacies will be required to meet the Good Distribution Practices (GDP) requirements
- 1.1.7 All applicants for licenses shall be subject to the approved guidelines.
- 1.1.8 Applicants wishing to deal in both human and veterinary medicines shall meet the minimum requirements for suitability of premises and personnel for each section but shall apply for a single certificate of suitability of premises and licence. The two sections shall be segregated.



1.2 Pharmacy Personnel

- 1.2.1 A supervising pharmacist may be issued a maximum of two licenses in his/her name.
- 1.2.2 The supervising pharmacist shall provide a commitment in writing stating the names and qualifications of the professional auxiliary staff (PAS) to assist him/her during the operational hours of the pharmacy.
- 1.2.3 It is the responsibility of the supervising pharmacist to ensure that duly registered auxiliary staff are employed to handle medicines.
- 1.2.4 In the event that the pharmacist is unavailable at the scheduled inspection time and has notified the inspection team in advance, he\she shall be required to report to the NDA office in the region where the pharmacy is located for a debrief on the inspection findings prior to issuance of a license.

1.3 Inspection of Pharmacy Premises

- 1.3.1 Upon receipt of a complete application for a certificate of suitability of premises and license to operate a retail pharmacy or wholesale pharmacy and payment of the requisite fees, inspection of the proposed pharmacy premises shall be conducted.
- 1.3.2 Prior to issuance of a Certificate of Suitability for Wholesale Pharmacy, the intended premises must comply to the minimum standards of suitability stipulated in Part III of National Drug Policy & Authority Act (certificate of suitability of premises) Regulations 2014, S.I. No. 36.
- 1.3.3 Prior to issuance of Certificate of Suitability for Retail Pharmacy, the intended premises must comply with the minimum standards stipulated in Part IV of National Drug Policy and Authority (certificate of suitability of premises) Regulations 2014 S.I. No. 36.
- 1.3.4 The issuance of the certificate of suitability of premises does not amount to the grant of a license.

Approval of Pharmacy Premises

- 1.3.5 A person who wishes to apply for a certificate of suitability of premises shall, prior to the application, seek an approval of the proposed location of the premises from the Authority. This approval shall be valid for 3 months in which the applicant shall have submitted an application for certificate of suitability of premises.
- 1.3.6 Upon approval of an application for certificate of suitability and license to operate a retail pharmacy or wholesale pharmacy, NDA shall notify the applicant of this approval and a license to operate the pharmacy shall be issued.
- 1.3.7 In case the application is rejected, the applicant will be notified in writing.

2.0 ADDITIONAL GUIDANCE ON LICENSING OF NEW PHARMACIES

2.1 General Principle

2.1.1 New Dual applications for both wholesale and retail pharmacies shall not be accepted in Kampala and the following municipalities;

*	Arua	*	Kira
•	Entebbe	*	Makindye Ssabagabo
	Fort Portal	*	Lira
_•	Gulu	*	Masaka
•	Hoima	*	Mbale
*	Kabale	. •	Nansana
*	Mbarara	*	Soroti
*	Mukono	*	Tororo
*	Jinja		

2.2 Additional requirements for new applications

- 2.2.1 An applicant for a new licence for a pharmacy shall additionally submit (upload) the following at the time of application, in the NDAMIS:
 - a) memorandum and articles of association in case of a body corporate and partnership deed in case of a partnership and a certificate of incorporation;
 - b) certified copies of company Form 20 and a resolution appointing the directors as evidence that one of the directors in the company is a pharmacist;
 - a sketch plan of the premises taking into consideration the minimum floor area for wholesale, retail, and additional storage area;
 and
 - d) URA TIN certificate.
- 2.2.2 Incomplete application documents for licensing a new retail or wholesale pharmacy shall be rejected.

2.3 Distribution of Pharmacy Outlets

- 2.3.1 Distribution of pharmaceutical outlets shall be based on the following:
 - a) number of pharmacies in that area; and
 - b) distance of the proposed outlet from existing licensed outlets.
- 2.3.2 In the application of distance to determine the distribution of pharmacies, the distance from the nearest existing pharmacy shall be measured using radius from the nearest 'like' pharmacy to the proposed new pharmacy premises.

In determining distance between pharmacies 'like to like' shall be defined as the distance between a human to human pharmacy or veterinary to veterinary pharmacy and retail to retail or wholesale to wholesale. However, institutional pharmacies shall not be considered.

For avoidance of doubt, institutional pharmacies shall be those pharmacies embedded in the established institutions for purposes of serving clients in that institution.

2.3.3 In a bid to streamline the distribution of pharmaceutical outlets and pharmaceutical services in the country, new pharmacies in Kampala and the following municipalities shall only be allowed in outlying areas where the minimum distance from the nearest existing 'like' pharmacy shall be 300 meters. These municipalities include;



*	Arua.	*	Jinja
*	Entebbe	*	Kira
*	Fort Portal	*	Makindye Ssabagabo
*	Gulu	*	Lira
*	Hoima	*	Masaka
•	Kabale	*	Masindi
•	Mbarara	*	Mbale
*	Mityana	*	Nansana
*	Mubende	*	Soroti
*	Mukono	*	Tororo

However, institutional pharmacies shall not be affected by the distance limitations.

- 2.3.4 A pharmacy may be licensed to operate in other areas outside the above named Municipalities. In that case, the minimum distance from any existing 'like' pharmacy shall be 100 meters.
- 2.3.5 A Licensed seller seeking a license to operate a pharmacy shall be handled in accordance with Regulation Number 9 of SI 35.
- 2.3.6 Notwithstanding the requirements of section 2.3.3, where the licensed seller (drug shop) meets the requirements for a pharmacy, the license to operate a pharmacy shall be allowed if:
 - a) The pharmacy is to be located on the same premises where the drug shop is currently licensed or within 200 meters from its current location.
 - b) The ownership of the drug shop is the same as the new pharmacy.

3.0 ADDITIONAL GUIDANCE ON RENEWAL OF PHARMACY LICENSES

3.1 General Requirements

- 3.1.1 Applicants are encouraged to apply for renewal of licenses starting 1st October but not later than 31st October of the year in which the current licence expires.
- 3.1.2 All unlicensed pharmacies must close effective 1st January.
- 3.1.3 Pharmacies carrying out both retail and wholesale businesses on the same premises may be licensed; but each section must be supervised by a pharmacist.
- 3.1.4 License renewal shall only apply for pharmacies which had a license to operate for at least one of the two preceding calendar years in the same premises.
- 3.1.5 All pharmaceutical outlets are expected to routinely destroy expired drugs following the NDA procedures for destruction of expired drugs. Any pharmaceutical outlet found with expired drugs during inspection will be expected to submit a certificate of destruction prior to issuance of licenses.

3.1.6 In case of change of the supervising Pharmacist, evidence that a company has a Pharmacist as a director shall be presented to NDA.

3.2 Relocation of Pharmacies

- 3.2.1 Pharmacies seeking to relocate must have a valid license or a license eligible for renewal.
- 3.2.2 Applicants seeking to relocate shall apply and obtain approval in writing prior to relocation.
- 3.2.3 Pharmacies can relocate within the same district as long as the respective distance is observed.
- 3.2.4 Relocation shall not be allowed in the first year of licencing except in extraordinary circumstances as per clause 3.2.6.
- 3.2.5 Pharmacies may relocate but the new location must be in a radius of at least 200 meters from the nearest licensed 'like' pharmacy or within a 200 meters' radius of its original location.
- 3.2.6 Notwithstanding clauses 3.2.4 & 3.2.5 above, a pharmacy forced to relocate by extra ordinary circumstances approved by the Secretary to the Authority, such as natural disasters or infrastructure developments; may be approved.

3.3 Change of Management / Nature of Business Operations

- 3.3.1 Pharmacies seeking to change management must have a valid license or a license eligible for renewal.
- 3.3.2 In case of change of ownership, the applicant must submit evidence of the sale such as: copies of the sales agreement between seller and the buyer and a certified board resolution for the sale and the updated articles and memorandum of association where applicable.
- 3.3.3 The license holder shall in writing introduce the new owner of the pharmacy and return the license. The new owner in turn shall apply for a new license for the pharmacy; however, the application shall not be subjected to the licensing conditions for new pharmacies.
- 3.3.4 Upgrading of retail license to wholesale license in the same premises shall be allowed provided the application meets the other relevant licensing requirements. However, conversion of wholesale licence to retail licence and any pharmacy licence to drug shop license shall not be allowed and shall be handled as new applications and be subjected to the relevant regulations.

3.4 Other Requirements for Licensing of Pharmacies

- 3.4.1 It is the joint responsibility of the applicant or owner of a pharmacy to ensure that the certificates of the in-charges and auxiliary staff submitted to NDA are valid and authentic. Submission of an invalid or non-authentic certificate and or employment of unqualified persons may lead to:
 - Denial or revocation of a license.
 - Prosecution of the in-charge and /or the owners of the drug outlet.



- 3.4.2 The premises, in respect of which a license is issued by the Authority, shall have a clearly visible signpost indicating the name and type of outlet, i.e. Human or Veterinary Retail Pharmacy or Wholesale Pharmacy.
- 3.4.3 The Authority may suspend or revoke a licence or a certificate issued under The National Drug Policy and Authority (Licensing) Regulations 2014 S.I No. 35 in line with regulation 26.

4.0 ADDITIONAL GUIDANCE ON LICENSING OF PHARMACEUTICAL MANUFACTURING FACILITIES

4.1 General Principles

- 4.1.1 Manufacture of pharmaceuticals is regulated under the National Drug Policy and Authority Act, Cap. 206 of the Laws of Uganda and Regulations on Certificate of Suitability of Premises (S.I. No. 36) and Licensing (S.I. No. 35), 2014. Applicants are strongly advised to familiarize themselves with the relevant laws and regulations and ensure compliance.
- 4.1.2 All applicants intending to establish new pharmaceutical manufacturing facilities are advised to contact NDA for guidance before embarking on any establishment.

4.2 Renewal of Pharmaceutical Manufacturing License

- 4.2.1 Application for renewal of a license to manufacture drugs shall be made using Form 19 (Schedule to the Licensing Regulations SI No. 35 of 2014)
- 4.2.2 The application shall be accompanied by—
 - A list of the drugs to be manufactured.
 - A certified copy of the certificate of registration of the pharmacist to be in charge of the manufacturing process.
 - The certificates of qualification of the key personnel to be involved in the manufacturing process.
 - The prescribed fees.

4.3 Personnel

- 4.3.1 The manufacturing process shall be supervised by a registered pharmacist resident in Uganda for each production line.
- 4.3.2 The process of quality control and quality assurance shall be under the supervision of a registered pharmacist and resident in Uganda.
- 4.3.3 The pharmacists in charge of the manufacturing processes and the pharmacists in charge of quality control and quality assurance shall be independent of each other.

NDA reserves the right to approve or reject any application for licensing in accordance with the National Drug Policy and Authority Act, Cap. 206 in an effort to promote equitable access to medicine.

General Notice No. 1563 of 2019.



AFRISAFE SECURITY CO. LIMITED

NOTICE

Pursuant to the provisions of regulation 15(2) of the Control of Private Security Organisations Regulations, 1997 (Statutory Instrument No. 13) the general public is hereby notified that the duly recognised operational personnel of AFRISAFE SECURITY CO. LTD., shall exclusively don a uniform adequately described as below:

UNIFORM DESCRIPTION



SHIRT

- Sky blue with dark blue strip short sleeves.
- Two pockets with pocket covers.
- Company logo on the left sleeve.
- Words "AFRISAFE SECURITY" above the left pocket.

TROUSER

 Navy blue with sides and hind pockets and Sky Blue strips on both sides.

HEAD DRESS

• Navy blue cap with company Logo "Afrisafe Security" on the forehead.

SWEATER

• Navy blue cap with company Logo on the left sleeve.

BELT

Navy blue with one white strip in the middle.

LEKU MAURICE,

for Inspector General of Police.

General Notice No. 1564 of 2019

LOCAL GOVERNMENTS ACT CAP. 243 SECTION 137(1)

NOTICE

PUBLICATION OF RESULTS FOR THE LOCAL GOVERNMENT COUNCIL ELECTIONS AND BY-ELECTIONS IN HOIMA DISTRICT.

NOTICE IS HEREBY GIVEN by the Electoral Commission that, the results in the Schedules to this Notice are hereby published in accordance with Section 137(1) of the Local Governments Act, Cap., 243.



SCHEDULE

1. DIRECTLY ELECTED COUNCILLOR, KABAALE

Candidate's Name	Political Party Organisation	No. of Votes Obtained
1. Byaruhanga Godfrey	Independent	1.074
2. Kırungı Justus	Forum For Democratic Change	208
3. Tumukunde Jackson	National Resistance Movement	872

2. DIRECTLY ELECTED COUNCILLOR, BURARU

Candidate s Name	Political Party Organisation	No of Votes Obtained
1. Ajuna Rodgers	Independent	1,234
2. Andama William	Independent	508
3. Kusiima David	Independent	336
4 Kyalisiima Francis Exavior	National Resistance Movement	924

3. DIRECTLY ELECTED COUNCILLOR, BOMBO

Candidate's Name	Political Party Organisation	No of Votes Obtained
1 Isingoma Patrick	Alliance For National Transformation	531
2. Okechi Robert	Independent	297
3 Ongirwoth Felix	National Resistance Movement	1.377

4. DIRECTLY ELECTED COUNCILLOR, KISUKUMA

Candidate's Name	Political Party Organisation	No of Vites Obtained
1. Kasangaki Sam	National Resistance Movement	1,511
2. Monday Joseph	Alliance For National Transformation	665

5. DIRECTLY ELECTED COUNCILLOR, KIGANJA

Condidate's Name	Political Party Organisation	No of Votes Obtained
1. Atagwirweho Moses	Independent	677
2. Tibaijuka Frank	National Resistance Movement	975

6. DIRECTLY ELECTED COUNCILLOR, KIGOROBYA

Candidate's Name	Political Party Organisation	No of Votes Obtained
1. Ajuna Chrispus	National Resistance Movement	437
2. Mugisha Ceaser	Alliance For National Transformation	179

7. DIRECTLY ELECTED COUNCILLOR, KIJONGO

Candidate's Name	Political Party Organisation
1. Kabagire Allen	National Resistance Movement (Unopposed)

8. DISTRICT WOMAN COUNCILLOR, BUHANIKA

Candidate's Name	Political Party Organisation
1. Nyamaizi Judith Justine	National Resistance Movement (Unopposed)

9. DISTRICT WOMAN COUNCILLOR, BUSERUKA/ KABAALE

Candidate's Name	Political Party Organisation
1. Atugonza Esther	National Resistance Movement (Unopposed)

10. DISTRICT WOMAN COUNCILLOR, KAPAPI

Candidate's Name	Political Party Organisation	No of Votes Obtained
1. Ayesiga Doreen	Forum For Democratic Change	768
2. Babyenda Annet	National Resistance Movement	985
3. Nyandera Nefiisah	Independent	320

11. DISTRICT WOMAN COUNCILLOR, BOMBO/ KISUKUMA

Candidate's Name	Political Party Organisation	No. of Votes Obtained
1. Kadasi Getrude Jane	Independent	2.286
2. Mulega Beatrice	National Resistance Movement	2,394

12. DISTRICT WOMAN COUNCILLOR, KIGOROBYA/ KIJONGO

Candidate's Name	Political Party: Organisation
1. Alinaitwe Scovia	National Resistance Movement (Unopposed)

13. SUB-COUNTY CHAIRPERSON, KABAALE

Candidate's Name	Political Party Organisation	No. of Votes Obtained
1. Akampereza Dickson	Independent	614
2. Kiiza Gerald	National Resistance Movement	1,554

14. SUB-COUNTY CHAIRPERSON, BURARU

Candidate's Name	Political Party Organisation
1. Mwanga Robert	National Resistance Movement (Unopposed)

15. SUB-COUNTY CHAIRPERSON, KAPAAPI

Candidate's Name	Political Party Organisation	No. of Votes Obtained
1. Balıkagira Moses	Independent	1.166
2. Kumakech Anthony	Independent	891

16. SUB-COUNTY CHAIRPERSON, BOMBO

Candidate's Name	Political Party Organisation	No. of Votes Obtained
1. Adriko Manuel	Independent	1,117
2. Aliguma Muhereza	Independent	165
3. Basiima Christopher	National Resistance Movement	722
4. Isingoma Ali	Independent	69
5. Muhumuza Moses	Alliance For National Transformation	459

17. SUB-COUNTY CHAIRPERSON, KISUKUMA

Candidate's Name	Political Party Organisation	No. of Votes Obtained
Bainomugisha Godfrey	Independent	1,163
2. Bingi Latifu	National Resitance Movement	1,023

18. SUB-COUNTY CHAIRPERSON, KIGANJA

Candidate's Name	Political Party Organisation	No of Votes Obtained
1. Karamagi Vicent	National Resistance Movement	751
2. Kisembo Geofrey	Alliance For National Transformation	305
Mwesigwa Godfrey Musonga	Independent	619



19. SUB-COUNTY CHAIRPERSON, KIJONGO

Candidate's Name	Political Party Organisation
1. Musinguzi Muhereza Jimmy	National Resistance Movement (Unopposed)

20. SUB-COUNTY DIRECTLY COUNCILLOR, BUSERUKA

ELECTED

Candidate's Name	Political Party/Organisation	No. of Votes Obtained
1. Kalyegira Henry	Forum For Democratic Change	171
2. Nyangireki Sadiki	National Resistance Movement	217

21. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, RWENTALE

Candidate's Name	Political Party/Organisation	No. of Votes Obtained
1. Owonda Moses	National Resistance Movement	91
2. Rundi Zawadi	Independent	120

22. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, NZOROBI

Candidate's Name	Political Party/Organisation	No. of Votes Obtained
1. Atukwase Robert	Independent	311
2. Munguriek David	National Resistance Movement	386

23. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, KIGAAGA

Candidate's Name	Political Party/ Organisation	No. of Votes Obtained
I. Byabasole Amos	National Resistance Movement	492
2. Tukamutunga Peter Johnson	Independent	247
3. Tumusime Bendicto	Forum For Democratic Change	187

24. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, BUSANGA

Candidate's Name	Political Party/Organisation	No. of Votes Obtained
1. Happy Brian	Forum For Democratic Change	67
2. Mugisha Micheal	Independent	129
3. Mugisha Vicent	Independent	164
4. Wandera Badru	National Resistance Movement	348

25. SUB COUNTY DIRECTLY ELECTED COUNCILLOR, KYABANATI

Candidate's Name	Political Party/Organisation
1. Musinguzi Kenneth	National Resistance Movement (Unopposed)

26. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, BURARU

Candidate's Name	Political Party/Organisation
1. Baguma Henry	National Resistance Movement (Unopposed)

27. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, WESTERN WARD A

Candidate's Name	Political Party/Organisation	No. of Votes Obtained
1. Bachwa Moses	Forum For Democratic Change	253
2. Kandole Safiyan	Independent	82
3. Mugabe Patrick	Independent	249
4. Mukasa Nassur Rwaigwera	National Resistance Movemnt	249

28. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, KYAMUKWENDA

Candidate's Name	Political Party/ Organisation	No. of Votes Obtained
1. Kabagambe James	Forum For Democratic Change	252
2. Manyoro Mulinda Agaba	National Resistance Movement	419

29. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, KAPAPI

Candidate's Name	Political Party/Organisation
1. Rugongeza Godfrey	National Resistance Movement (Unopposed)

30. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, BUHIRIGI

Candidate's Name	Political Party/Organisation	No. of Votes Obtained
1. Ogenmungu Julius	Independent	413
2. Oting Charles	National Resistance Movement	172

31. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, HANGA

Candidate's Name	Political Party/Organisation	No. of Votes Obtained
1. Balyebuga Godfrey	Alliance For National Trasformation	265
2. Owinji Jedhone	National Resistance Movement	328

32. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, KANYIIRA

Candidate's Name	Political Party/Organisation	No. of Votes Obtained
1. Kunihira Syliver	Alliance For National Transformation	177
2. Isingoma Charles	National Resistance Movement	251

33. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, BWIKYA

Candidate's Name	Political Party/Organisation	
I. Asaba Peter	National Resistance Movement (Unopposed)	

34. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, BUKONA

Candidate's Name	Political Party/Organisation	No. of Votes Obtained
1. Bitumu Richard	Independent	239
2. Tabura Yowasi	National Resistance Movement	179

35. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, HAIBALE

Candidate's Name	Political Party/Organisation	
1 Tugume Amos	National Resistance Movement (Unopposed)	

36. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, KABATINDULE

Candidate's Name	Political Party/Organisation	
1. Onega Collins Erinco	National Resistance Movement (Unopposed)	

37. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, NDARAGI

Candidate's Name	Political Party Organisation	No of Votes Obtained
l Kasangaki John	Alliance For National Transformation	238
2 Kusemererwa Bonefance	National Resistance Movement	160
3 Ngabidong Joseph	Independent	65

38. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, KIRYANDONGO

Candidate s Name	Political Party Organisation	Vo. Of Votes Obtained
1 Balyesuma Timothy	National Resistance Movement	185
2 Tumuhaise Geofrey	Independent	229

39. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, KYERAMYA

Candidate's Name	Political Party Organisation	No Of Voies Obtained
1 Balinkooha Abubakhari	National Resistance Movement	185
2 Sanyu Edward Stockists	Independent	365

40. SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, KARUUNGU

Candidate's Name	Political Party Organisation
1 Lubega Christopher	National Resistance Movement (Unopposed)

4). SUB-COUNTY DIRECTLY ELECTED COUNCILLOR, KIJONGO

Candidate s Name	Political Party Organisation	No of Votes Obtained
1 Almaitwe Herbert	Independent	217
2 Tunduru Simon Kamara	National Resistance Movement	203

42. SUB-COUNTY WOMAN COUNCILLOR, MBEGU

Candidate's Name	Political Party Organisation
1 Businge Immaculate	National Resistance Movement (Unopposed)

43. SUB-COUNTY WOMAN COUNCILLOR, BUSERUKA

Candidate's Name	Political Party Organisation	No of Votes Obtained
1. Mugisa Grace	Forum For Democratic Change	144
2. Tibesigwa Christine	National Resistance Movement	324

44. SUB-COUNTY WOMAN COUNCILLOR, RWENTALE

Candidate's Name	Political Party Organisation
1 Lekuru Stella	National Resistance Movement (Unopposed)

45. SUB-COUNTY WOMAN COUNCILLOR, KIBUGUBYA B

Candidate's Name	Political Paris Organisation	No of Votes Obtained
1. Badaru Irene Nabadda	Independent	684
2. Batumbya Plakiseda	National Resistace Movement	306
3. Kyakuhaire Josephine Ateenyi	Forum For Democratic Change	146

46. SUB-COUNTY WOMAN COUNCILLOR, NZOROBI

Candidate's Name	Political Party Organisation
1. Nyimuleng Joyce	National Resistance Movement (Unopposed)

47. SUB-COUNTY WOMAN COUNCILLOR, BUSANGA

Candidate's Name	Political Party Organisation	No of Votes Obtained
1. Businge Joyce	Independent	139
2. Katusabe Margret	National Resistance Movement	404
3. Nyamaizi Mary	Forum For Democratic Change	163

48. SUB-COUNTY WOMAN COUNCILLOR, BUYANJA

Candidate's Name	Political Party Organisation
1 Monday Christine Adyeeri	National Resistance Movement (Unopposed)

49. SUB-COUNTY WOMAN COUNCILLOR, KYABANATI

	Candidate's Name	Political Party Organisation
1.	Tumusiime Beatrice	National Resistance Movement (Unopposed)

50. SUB-COUNTY WOMAN COUNCILLOR, KIBENGYA

Candidate's Name	Party Organisation Symbol
1. Kiiza Consolata	National Resistance Movement (Unopposed)

51. SUB-COUNTY WOMAN COUNCILLOR, KAPAAPI A

Candidate's Name	Political Party Organisation
1. Atugonza Ketrace	Independent (Ball) Unopposed

52. SUB-COUNTY WOMAN COUNCILLOR, KAPAAPI B

Candidate s Name	Political Party Organisation
1 Kyosaba Tausi Kyanda	Independent Unopposed

53. SUB-COUNTY WOMAN COUNCILLOR, BUHIRIGI

Candidate's Name	Political Party Organisation
1 Pipara Grace	National Resistance Movement (Unopposed)

54. SUB-COUNTY WOMAN COUNCILLOR, HANGA

Candidate's Name	Political Pari, Organisation
1. Achungirwoth Christine	National Resistance Movement (Unopposed)

55. SUB-COUNTY WOMAN COUNCILLOR, KANYIIRA

Candidate's Name	Political Party Organisation
Kyakusimira Tofasi	National Resistance Movement (Unopposed)

56. SUB-COUNTY WOMAN COUNCILLOR, BWIKYA

Candidate's N	ame	Political Party Organisation
1. Aliguma Grac	c	National Resistance Movement (Unopposed)



57. SUB-COUNTY WOMAN COUNCILLOR, BUKONA

Candidate's Name	Political Party Organisation
1. Kyosaba Bridget	National Resistace Movement (Unopposed)

58. SUB-COUNTY WOMAN COUNCILLOR, KABATINDULE

Candidate's Name	Political Party Organisation	No of Votes Obtained
1. Aromborach Beatrice	Independent	101
2. Boonabaana Beatrace	National Resistance Movement	53

59. SUB-COUNTY WOMAN COUNCILLOR, NDARAGI

Candidate's Name	Political Party Organisation
I I Contracion Corob	National Resistance Movement (Unopposed)

60. SUB-COUNTY WOMAN COUNCILLOR, KISUKUMA

Candidate's Name	Political Party Organisation
1. Kiiza Margret	National Resistance Movement (Unopposed)

61. SUB-COUNTY WOMAN COUNCILLOR, KIRYANDONGO

Candidate's Name	Political Party Organisation
1. Nyangireki Grace	National Resistance Movement (Unopposed)

62. SUB-COUNTY WOMAN COUNCILLOR, KIGANJA

Candidate s Name	Political Party Organisation
1 Asaba Margret Ahewa	National Resistance Movement (Unopposed)

63. SUB-COUNTY WOMAN COUNCILLOR, KYABISAGAZI B

Candidate's Name	Political Party Organisation
1 Kabasomi Teddy	National Resistance Movement (Unopposed)

64. SUB-COUNTY WOMAN COUNCILLOR, KAARUNGU

Candidate v Name	Political Party Organisation	No of Votes Obtained
1 Nansubuga Silivia	Forum For Democratic Change	182
2. Nyamwabura Yedidah	National Resistance Movement	198

65. SUB-COUNTY WOMAN COUNCILLOR, KIJONGO

Candidate's Name	Political Party Organisation
1. Nyamaizi Scovia	National Resistance Movement (Unopposed)

66. SUB-COUNTY WOMAN COUNCILLOR, KIGOMBA A

Candidate's Name	Political Party Organisation
1. Akugizibwe Stella	National Resistance Movement (Unopposed)

67. SUB-COUNTY WOMAN COUNCILLOR, KIGOMBA B

Candidate's Name	Political Party Organisation
1. Tibenda Sudat	National Resistance Movement (Unopposed)

Issued at Kampala, this 21" day of October, 2019.

JUSTICE BYABAKAMA MUGENYI SIMON, Chairperson, Electoral Commission.

General Notice No. 1565 of 2019.

THE ELECTORAL COMMISSION ACT CAP. 140

Section 30 (1)

NOTICE

APPOINTMENT OF RETURNING OFFICERS FOR THE DISTRICTS OF ADJUMANI, BUSIA AND KATAKWI ELECTORAL DISTRICTS

NOTICE IS HEREBY GIVEN by the Electoral Commission in accordance with Section 30 (1) of the Electoral Commission Act. Cap. 140, that the Officers in the Schedule to this Notice are hereby appointed Returning Officers for the respective Electoral Districts in the said Schedule.

SCHEDULE: LIST OF APPOINTED AND DE-GAZETTED RETURNING OFFICERS

No.	Electoral District	Appointed	De-gazetted
1.	Adjumani	Mr. Omona Joseph. Election Officer/ District Registrar	Mr. Kahaika Kaija D. Elisha. Election Officer/District Registrar
2.	Busia	Ms. Aduru Joan, Election Officer/ District Registrar	Mr. Omona Joseph, Election Officer! District Registrar
3.	Katakwi	Mr. Musoke Martin. Election Officer/ District Registrar	Mr. Othieno K. Daniel. Election Officer/District Registrar
4.	Manafwa	Ms. Akol Sarah. Election Officer/ District Registrar	Mr. Musoke Martin. Election Officer/District Registrar

ISSUED at Kampala, this 28th day of October, 2019

JUSTICE BYABAKAMA MUGENYI SIMON, Chairperson, Electoral Commission.



General Notice No. 1566 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Sections 45 and 46, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 1st day of March, 2016 declaring the areas served by Manaswa-Tororo and Lwakhakha Gravity Flow Schemes comprising of Lwakhakha Town Council, Bumbo, Bumwoni and Bubuto Sub-Counties in Manafwa District, as well as Kwapa, Mella and Osukuru Sub Counties in Tororo District as Water Supply Areas; and appoint National Water and Sewerage Corporation as the Water Authority for these areas, until further notice.

> PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1567 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Sections 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 27th day of January, 2016 declaring the areas served by Unyama Water Supply Scheme in Unyama Sub-county as a Water Supply and Sewerage Area; and appoint National Water and Sewerage Corporation as the Water Authority for this area, until further notice.

> PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1568 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; Statute 9 of 1997; this Statutory Notice is hereby made this day of January, 2016 declaring the area being served by Rutookye Gravity Flow Scheme in Bitereko Sub-county as a Water Supply and Sewerage Area; and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage services in that Area.

> PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1569 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152, Statute 9 of 1997; this Statutory Notice is hereby made this 12th day of June 2017 declaring the area coinciding with the boundaries of all areas served by Rwenkobwa Water Supply System as a Water Supply area; and in exercise of powers conferred upon him/her by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage services in that Area, until further notice.

> HON. SAM CHEPTORIS. Minister of Water and Environment.

General Notice No. 1570 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 14th day of December, 2015 declaring the area coinciding with the boundaries of Nsiika Town Council, and the Rural Growth Centres of Butare, Rwengwe, Nyakishana and Karungu as a Water Supply and Sewerage Area; and in exercise of powers conferred upon him/her by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Water Authority for Management of Water and Sewerage services in that Area.

> PROF. EPHRAIM KAMUNTU. Minister of Water and Environment.

General Notice No. 1571 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Sections 45 and 46, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 27th day of January, 2016 declaring the area being served by Rutookye Gravity Flow Scheme in Bitereko Sub-county, as a Water Supply Area; and appoint National Water and Sewerage Corporation as the Water Authority for this area, until further notice.

> PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1572 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Sections 45 and 46, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 1st day of March. 2016 declaring the areas served by Lirima and Magale Gravity Flow Schemes comprising of the parishes of Butsebeni in Magale Sub-County, Buwambwa in Bubutu Sub-County, Makenya and Bubilumi in Bunabwana Sub-County; Sisani, Kibukwa, Bumagamba, Sisuni B and Makenya in Sisuni Sub-County; and Butiru Town Board as Water Supply Areas; and appoints National Water and Sewerage Corporation as the Water Authority for these areas, until further notice.

> PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1573 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 4th day of May, 2015 declaring the area coinciding with the boundaries of Bugongi Town Council as a Water Supply and Sewerage Area; and in exercise of powers conferred upon him/her by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage services in that Area.

> Minister of Water and Environment. PROF. EPHRAIM KAMUNTU,



General Notice No. 1574 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 4th day of January, 2016 declaring the area being served by Rutookye Gravity Flow Scheme in Bitereko Sub county as a Water Supply and Sewerage Area; and appoint National Water and Sewerage Corporation as the Water Authority for this Area, until further notice.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1575 of 2019.

STATUTORY NOTICE.

REFERENCE is made to the Statutory Notice published in the Uganda Gazette on the 21st day of February, 2014, Vol. CVII No. 11 under General Notice No. 127, whereby Kitagata Town Board was gazetted as a Water Supply and Sewerage Area under National Water and Sewerage Corporation: In exercise of powers conferred upon the Minister by Section 45 of the Water Act. Cap. 152, this statutory notice is hereby made on the 4th day of May, 2015 extending the operational boundaries of National Water and Sewerage Corporation of Kitagata to also cover Kasaana Sub-County and all areas served by the Nyamutaba Gravity Flow Scheme until further notice.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1576 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Section 45. Part III. of the Water Act. Cap. 152; this Statutory Notice is hereby made this 27th day of January 2016 de-gazetting Bukedea Town Council from being a Water Supply and Sewerage Authority for the area being served by Bukedea Water Supply Scheme; and in exercise of powers conferred upon him by Section 46 of the Water Act. Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage services in this Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1577 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Sections 45 and 46 of the Water Act, Cap. 152; this Statutory Notice is hereby made this 16th day of September, 2015 de-gazetting Busia Town Council (now Busia Municipal Council) as a Water Supply and Sewerage Authority for the coinciding with the boundaries of Municipal Town Council and appoint National Water and Sewerage Corporation as the Water Supply and Sewerage Authority for that Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1578 of 2019.

STATUTORY NOTICE.

IN ACCORDANCE with the provisions of Sections 45 and 46 of the Water Act, Cap. 152; I hereby de-gazette Kasese and Kabarole Districct Local Governments as a Water Supply and Sewerage Authority for the area coinciding with the boundaries of Katebwa Sub-County, Nyakigumba, Rubona Town Council, Kyamukubi, Kicuucu, Kibiito, Kabale, Kasonganyanja, Rwimi, Rugendabara and Hima Town Council and appoint National Water and Sewerage Corporation as the Water Supply and Sewerage for that Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1579 of 2019.

STATUTORY NOTICE.

IN ACCORDANCE with the provisions of Sections 45 and 46 of the Water Act, Cap. 152; I hereby gazette the area coinciding with the boundaries of the Parishes of Kalyango, Kajunju, Kigombe, Beijengye, Katikamu (served by Mabanga GFS), Nyakatooma, Kyabugimbi (served by Kyabugimbi GFS) and Nyamika (served by Irembezi GFS) as a Water Supply Area and appoint National Water and Sewerage Corporation as the Water Supply and Sewerage Authority for that Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1580 of 2019.

STATUTORY NOTICE.

In EXERCISE OF the powers conferred upon the Minister by Section 45. Part III. of the Water Act, Cap. 152; this Statutory Notice is hereby made thisday of August, 2015 gazetting the area coinciding with the boundaries of the towns of Ishongorero Town Council, as a Water Supply Area; and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152. the Minister hereby appoints National Water and Sewerage Corporation as the Water Supply and Sewerage Authority in charge of that Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1581 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this day of March 2016 Degazetting Kachumbala Town Council from being a Water Supply and Sewerage Authority for the area being served by Kachumbala Water Supply Scheme: and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage Services in this Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.



General Notice No. 1582 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 17th day of May 2016 de-gazetting Kalongo Town Council from being a Water Supply and Sewerage Authority for the area coinciding with the boundaries of Kalongo Town Council; and in exercise of powers conferred upon the Minister by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority incharge of Water and Sewerage Services in that Area, until further notice.

> PROF. EPHRAIM KAMUNTU. Minister of Water and Environment.

General Notice No. 1583 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this day of December 2014 de-gazetting Kamuli Town Council as a Water Supply and Sewerage Authority for the area coinciding with the boundaries of Kamuli Town Council; and in exercise of powers conferred upon the Minister by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Water Supply and Sewerage Services in charge of that Area.

> PROF. EPHRAIM KAMUNTU. Minister of Water and Environment.

General Notice No. 1584 of 2019.

STATUTORY NOTICE.

In EXERCISE of the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this day of December 2014 de-gazetting Kangole Sub-county Council as a Water Supply and Sewerage Authority for the area coinciding with the boundaries of Kangole Sub-county; and in exercise of powers conferred upon the Minister by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Water Supply and Sewerage Authority in charge of that Area.

> PROF. EPHRAIM KAMUNTU. Minister of Water and Environment.

General Notice No. 1585 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Sections 45 and 46, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 23rd day of June, 2014 declaring the area coinciding with the boundaries of Kiruhura Town Council, Kazo Town Council and Rushere Town Board as a Water Supply and Sewerage Area under the Management Cluster (Kiruhura District Cluster); and appoint National Water and Sewerage Corporation as the Water Authority for that Cluster, until further notice.

> PROF. EPHRAIM KAMUNTU. Minister of Water and Environment.

General Notice No. 1586 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 1st day of March 2016 declaring the area being served by Nagongera Water Supply Scheme as a Water Supply and Sewerage Area; and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage Services in that Area.

> PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1587 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152, Statute 9 of 1997; this Statutory Notice is hereby made this 1st day of February 2017 declaring Ngora Town as a Water Supply and Sewerage Area: and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage services in that Area.

> HON. SAM CHEPTORIS. Minister of Water and Environment.

General Notice No. 1588 of 2019.

STATUTORY NOTICE.

IN EXERCISE of the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 1st day of March 2016 declaring all areas served by Nyapea Piped Water System in Nyapea Sub-County as a Water Supply Area: and appoint National Water and Sewerage Corporation as the Water Authority to manage it alongside Paidha Water Supply and Sewerage Area, until further notice.

> PROF. EPHRAIM KAMUNTU. Minister of Water and Environment.

General Notice No. 1589 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Section 45. Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 4th day of November 2014 declaring the area coinciding with the boundary of Pajule Town as a Water Supply and Sewerage Area; and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage Services in that Area.

PROF. EPHKAIM NAME.

Minister of Water and Environment.



General Notice No. 1590 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Sections 45 and 46. Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 1st day of February 2016 de-gazetting Pakwach Town Council from being a Water Supply and Sewerage Authority for the area being served by Pakwach Water Supply Scheme; and appoint National Water and Sewerage Corporation as the Water Authority in for this Area, until further notice.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1591 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Sections 45 and 46 of the Water Act, Cap. 152; this Statutory Notice is hereby made this 12th day of August 2015 gazetting the area coinciding with the boundaries of the towns of Muhanga Town Council as a Water Supply Area and appoint National Water and Sewerage Corporation as the Water Supply and Sewerage Authority for that Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1592 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Sections 45 and 46 of the Water Act, Cap. 152; this Statutory Notice is hereby made this 17th day of January 2017 declaring Kumi Town as a Water Supply Area and appoints National Water and Sewerage Corporation as the Water Authority for that Area, until further notice.

HON. SAM CHEPTORIS, Minister of Water and Environment.

General Notice No. 1593 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Sections 45 and 46 of the Water Act, Cap. 152; this Statutory Notice is hereby made this 16th day of Janary 2017 declaring the area coinciding with Lwengo Town Council, Kinoni Town Council, Kyazanga Town Council and Katovu Town Board a Water Supply and Sewerage Area and appoints National Water and Sewerage Corporation as the Water and Sewerage Authority for the Area, until further notice.

HON, SAM CHEPTORIS, Minister of Water and Environment.

General Notice No. 1594 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 8th day of June 2015 declaring the area coinciding with the boundaries of Lukaya Town Council as a Water Supply Area; and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage services in that Area.

PROF. EPHRAIM KAMUNTU.

Minister of Water and Environment.

General Notice No. 1595 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 15th day of December, 2016 de-gazetting Pallisa Town Council from being a Water Supply and Sewerage Authority for the area coinciding with the boundaries of Pallisa Town Council; and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage services in this Area.

HON. SAM CHEPTORIS, Minister of Water and Environment.

General Notice No. 1596 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this day of April, 2016, degazetting Nakapiripirit District Council from being a Water Supply and Sewerage Authority for the area being served by Nakapiripirit Water Supply System; and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Authority in charge of Water Supply and Sewerage services in this Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1597 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this day of December 2014 degazetting Moroto Municipal Council as a Water Supply and Sewerage Authority for the area coinciding with the boundaries of Moroto Municipal Council; and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Water Supply and Sewerage Authority in charge of that Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1598 of 2019.

STATUTORY NOTICE.

IN EXERCISE OF the powers conferred upon the Minister by Section 45. Part III. of the Water Act, Cap. 152; this Statutory Notice is hereby made this day of December 2014 De-gazetting Matany Sub-county Council as a Water Supply and Sewerage Authority for the area coinciding with the boundaries of Matany Sub-county; and in exercise of powers conferred upon him by Section 46 of the Water Act, Cap. 152. the Minister hereby appoints National Water and Sewerage Corporation as the Water Supply and Sewerage Authority in charge of that Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.



General Notice No. 1599 of 2019.

STATUTORY NOTICE.

In exercise of the powers conferred upon the Minister by Section 45, Part III, of the Water Act, Cap. 152; this Statutory Notice is hereby made this 1st day of March 2016 declaring Bukakata Water Supply Scheme as a Water Supply and Sewerage Area; and in exercise of powers conferred upon him/her by Section 46 of the Water Act. Cap. 152, the Minister hereby appoints National Water and Sewerage Corporation as the Water Authority to manage it alongside Masaka Service Area.

PROF. EPHRAIM KAMUNTU, Minister of Water and Environment.

General Notice No. 1600 of 2019.

THE TRADE MARKS ACT.

(Cap. 83).

NOTICE.

Notice is hereby given that any person who has grounds to oppose the registration of any of the marks advertised herein may within sixty days from the date of this Gazette, lodge a Notice of opposition on Trade Mark Form No. 6 together with a fee of Shs. 4000 in case of National applicants or USS 250 in case of Foreign applicants. The period of lodging Notice of opposition may be extended in suitable cases by the Registrar as he thinks fit upon such terms as he may direct. Formal opposition should not be lodged until after reasonable notice has been given by letter to the applicant so that he may have an opportunity to withdraw his application before the expense of opposition proceedings is incurred. Failure to give such notice will be taken into account in considering any application by the opponent for an order for costs if the opposition is uncontested by the applicant. Representations of the marks herein advertised can be inspected at the office of the Registrar of Trade Marks, Amamu House, Plot No. 5B George Street, P.O. Box 6848, Kampala.

- (21) APPLICATION No. UG/P/2016/00007
- (73) Applicant(s): Aitaru Rachel Olema & Nanziri Bonita Beatrice

20 / D 1 1 01

- (72) Investor(s): Aitaru Rachel Olema & Nanziri Bonita Beatrice
- (74): Agent: MMAKS Advocates
- (22) Filling Date: 16 09 2016
- (24) Date of grant: 26 09 2017
- (30) Priority date:
- (33) Country
- (31) Number
- (51) IPC classification: G01N21 01: G01N21 645: G16H15 00: G01N2021 0118
- (54) Tittle of invention: "Mobile Sickle Cell Diagnostic Tool"
- Implementing a mobile device configured to detect sickle cell traits in a blood sample. The device comprises a mobile device with a camera operatively coupled to a microscopia lone. An image.

device comprises a mobile device with a camera operatively coupled to a microscope lens. An image converter configured to receive an image from the camera and to perform a noise reduction procedure. The noise reduction

procedure manipulates the image and applies a Gaussian filter. A contour detector detects the contours of the image. An image analysis tool is configured to analyze the contours to identify discrete blood cells and clustered blood cells. The user is then notified if the sickle cell traits are present based at least on the shape of the discrete blood cells.

Kampala. 13th March, 2019. AGREET ABRAHAM ONYAIT.

Asst. Registrar of Patents

(541) Representation of Mark



- (210) APPLICATION No. 2018/62029 IN PART "A".
- (220) Date of filing application—29th June. 2018.

(310) (320) (330)

- (510) Nature of Goods Services— Air freshener sprays: filled first aid-boxes.
- (511) Class: 5

(526) (591)

(646)

- (731) Name of Applicant and Address— COMPAGNIE
 GENERALE DES ETABLISSEMENTS
 MICHELIN. 12. Cours Sablon. 63000, ClermontFerrand, France.
- (740) Address for Agent Representative— 3rd Floor.
 Diamond Trust Building Centre. P.O. Box 7166,
 Kampala, Uganda.
- (750) Address for Service—MMAKS ADVOCATES, 3rd Floor. Diamond Trust Building Centre. P.O. Box 7166. Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2018:62052 IN PART "A".
- (220) Date of filing application—29th June, 2018.

(310) (320) (330)

- (510) Nature of Goods Services— Non-electric lighters, ashtrays (not of precious metal or coated therewith), matches.
- (511) Class: 34

(526) (591)

(646)

- (731) Name of Applicant and Address— COMPAGNIE GENERALE DES ETABLISSEMENTS MICHELIN, 12. Cours Sablon, 63000, Clermont-Ferrand, France.
- (740) Address for Agent Representative— 3rd Floor. Diamond Trust Building Centre. P.O. Box 7166. Kampala. Uganda.
- (750) Address for Service—MMAKS ADVOCATES, 3rd Floor. Diamond Trust Building Centre, P.O. Box 7166. Kampala, Uganda.



(541) Representation of Mark



- (210) APPLICATION No. 2018/62050 IN PART "A".
- (220) Date of filing application—29th June, 2018.
- (310) (320) (330)
- (510) Nature of Goods Services— Carpets, floor mats and rubber mats for vehicles; door mats.
- (511) Class: 27
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— COMPAGNIE GENERALE DES ETABLISSEMENTS MICHELIN. 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740) Address for Agent Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2018/62028 IN PART "A".
- (220) Date of filing application—29th June, 2018.
- (310) (320) (330)
- (510) Nature of Goods/Services— Lubricants; lubricating oils; lubricants for tires.
- (511) Class: 4
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— COMPAGNIE GENERALE DES ETABLISSEMENTS MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740) Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2018/62027 IN PART "A".
- (220) Date of filing application— 29th June, 2018.
- (310) (320) (330
- (510) Nature of Goods/Services— Windscreen cleaning liquids; cleaning, polishing, scouring and abrasive preparations; soaps; degreasers other than for use in manufacturing processes.
- (511) Class: 3
- (526)

- (591)
- (646)
- (731) Name of Applicant and Address— COMPAGNIE
 GENERALE DES ETABLISSEMENTS
 MICHELIN, 12, Cours Sablon, 63000, ClermontFerrand, France.
- (740) Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service—MMAKS ADVOCATES, 3rd Floor. Diamond Trust Building Centre, P.O. Box 7166. Kampala, Uganda.
- (541) Representation of Mark



- (210) Application No. 2018/62049 in Part "A".
- (220) Date of filing application— 29th June, 2018.
- (310) (320) (330)
- (510) Nature of Goods/Services— Badges for wear, not of precious metal.
- (511) Class: 26
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— COMPAGNIE GENERALE DES ETABLISSEMENTS MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740) Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2018/62065 IN PART "A".
- (220) Date of filing application- 29th June, 2018.
- (310) (320) (330)
- (510) Nature of Goods/Services— Legal aid services for the creation of businesses.
- (511) Class: 45
- (526) (591)
- (646)
- (731) Name of Applicant and Address— COMPAGNIE GENERALE DES ETABLISSEMENTS MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740) Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service—MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.



(541) Representation of Mark



- (210)APPLICATION No. 2018/62036 in Part "A".
- Date of filing application— 29th June, 2018. (220)
- (310)(320)(330)
- (510)Nature of Goods/Services- Hand tools and implements (hand operated); cutlery, forks and spoons; side arms; scrapers for vehicle windows; shovels; chain drift; screwdrivers; multifunctional tools; lifting jacks, hand operated; levers for installing and removing tyres; breast drills.
- Class: 8 (511)
- (526)
- (591)
- (646)
- (731)Name of Applicant and Address- COMPAGNIE GENERALE **ETABLISSEMENTS** DES MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent Representative - 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750)Address for Service MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- APPLICATION No. 2018/62056 IN PART "A". (210)
- (220)Date of filing application—29th June, 2018.
- (310)(320)(330)
- (510)Nature of Goods Services— Provision of on line forums; providing access to and leasing access time to databases in the field of route planning. transport and traffic, travel, tourism and gastronomy by electronic transmission; transmission services relative to business and to route planning.
- (511)Class: 38
- (526) (591)
- (646)
- Name of Applicant and Address- COMPAGNIE (731)DES **ETABLISSEMENTS** GENERALE MICHELIN, 12. Cours Sabion, 63000, Clermont-Ferrand, France.
- (740)Address for Agent Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750)Address for Service—MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- APPLICATION No. 2018 62045 IN PART "A".
- (220)Date of filing application— 29th June, 2018.
- (310)(320)(330)

- Nature of Goods/Services- Furniture, mirrors, (510)picture frames: ornamental articles of plastic materials (figurines); pillows, cushions, mattresses; kit in plastics (empty) for light bulbs for vehicles.
- (511)Class: 20
- (526)(591)
- (646)
- (731)Name of Applicant and Address- COMPAGNIE **ETABLISSEMENTS** GENERALE DES MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- Address for Agent/Representative- 3rd Floor. (740)Diamond Trust Building Centre, P.O. Box 7166. Kampala, Uganda.
- (750)Address for Service-MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- APPLICATION No. 2018/62064 IN PART "A". (210)
- (220)Date of filing application— 29th June, 2018.
- (310)(320)(330)
- (510)Nature of Goods Services— Domestic help services for people namely assistance with daily hygiene care; domestic help services for people namely medical aid services to people in need; medical assistance for people in difficulty.
- (511)Class: 44
- (526)(591)
- (646)
- Name of Applicant and Address- COMPAGNIE (731)**ETABLISSEMENTS GENERALE** DES MICHELIN, 12. Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166. Kampala, Uganda.
- (750)Address for Service—MMAKS ADVOCATES, 3rd Floor. Diamond Trust Building Centre. P.O. Box 7166. Kampala, Uganda.
- (541) Representation of Mark



- (210)Application No. 2018/62047 in Part "A".
- (220)Date of filing application— 29th June. 2018.
- (310)(320)(330)
- (510)Nature of Goods Services— Decorative textile articles (not included in other classes) namely pennants and emblems, badges: Table linen and textile table napkins, travelling rugs [lap robes]...
- (511)Class: 24
- (526) (591)
- (646)
- (731)Name of Applicant and Address— COMPAGNIE
 - ETABLISSEMENTS GENERALE DES

MICHELIN, 12, Cours Sabion, 63000, Clermont-Ferrand, France.

- (740) Address for Agent Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service—MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2018/62053 IN PART "A".
- (220) Date of filing application—29th June, 2018.
- (310)(320)(330)(510)Nature of Goods/Services—Advertising; advertising by mail order; business management; business administration; office functions; dissemination of advertising materials (leaflets, prospectuses, printed matter, samples); arranging newspaper subscriptions for others; arranging subscriptions to telecommunication services [for others]; business organization consultancy; management and business management and organization consultancy in particular for professionals in the 'pneumatic tyre and automobile industries; computerized file management; organization of exhibitions for commercial or advertising purposes; online advertising on a computer network; rental of advertising time on communication media; publication of publicity texts; rental of advertising space; dissemination of advertising matter; arranging and conducting promotional and advertising business operations for customer loyalty development purposes; arranging and conducting market studies; input, processing, systemization and compilation into computer databases of information and data relating to vehicle and tire management, vehicle location and road itineraries; research and retrieval of computerized business information; providing infomlation and advice regarding the selection of tires and driving techniques and practices; commercial information and commercial advice related to tires management, namely the choice, the maintenance, the repair, the retreading, the replacement and pressure monitoring of vehicle fleet tires; commercial information, and advice related to vehicle location; organizing and conducting exhibitions to demonstrate driving of motor vehicles under various driving, road and tire conditions for commercial purposes; retail and wholesale services in relation to vehicle tyres, inner tubes, tyre valves and vehicle parts; online retail and wholesale services in relation to vehicle tyres, inner tubes, tyre valves and vehicle parts; advertising and commercial sponsorship and patronage; public relations services for foundations and other establishments dedicated to industrial research, training and education, social and humanitarian actions, health, culture, heritage conservation, protection of the environment, sport; consultancy relating to management, strategy, organization management of businesses and of its employees;

administrative advice, information linked to employment development and professional and social integration; organization of exhibitions for commercial and advertising purposes, domestic help services for persons, anamely assistance with the completion of administrative procedures; Support and monitoring services for employment search and professional and social integration (employment advice); consulting in organizational management for projects concerning installation of machinery for additive manufacturing; retail services of spare parts in the nuclear, aeronautical, railway, automotive, medical and dental fields produced by additive manufacturing.

- (511) Class: 35
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— COMPAGNIE GENERALE DES ETABLISSEMENTS MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740) Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service—MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2018/62048 IN PART "A".
- (220) Date of filing application— 29th June, 2018.
- (310) (320)(330)
- (510) Nature of Goods/Services— Clothing, sportswear, underwear, windcheaters, gym suits, rainproof clothing, vest tops, parkas, ponchos, fleeces, shirts, short-sleeves shirts, blouses, polo shirts, tee-shirts, sweat shirts, sweaters, vests, trousers, dresses, skirts, beach wraps, shorts, bermuda shorts, bathing suits, pyjamas, costumes, bathing caps, jackets [clothing], vests blousons, overalls, pinafores, belts [clothing], gloves [clothing], gloves for cyclists, neckties, scarves, bandanas [neckerchiefs], sashes for wear, headbands being clothing, ear muffs [clothing]; hats, berets, bonnets, shawls, caps, visors and other headgear, socks, ankle socks, coveralls; boots, booties, sandals, footwear and sport shoes, slippers and other footwear.
- (511) Class: 25
- (526) (591)
- (646)
- (731) Name of Applicant and Address— COMPAGNIE
 GENERALE DES ETABLISSEMENTS
 MICHELIN, 12, Cours Sablon, 63000, ClermontFerrand, France.
- (740) Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service—MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.



(541) Representation of Mark



- (210)APPLICATION No. 2018/62042 IN PART "A".
- (220)Date of filing application—29th June, 2018.
- (310)(320)(330)
- (510)Nature of Goods Services- Paper; cardboard; printed matter: newspapers: prospectus: brochures: magazines and periodicals; books; albums; road and tourist maps; guide books; bookbinding material; photographs; stationery; adhesive materials (stationery); paint brushes; typewriters and office requisites (other than furniture); instructional and teaching material (other than apparatus); fountain pens: writing instruments: pencil holders (not of precious metal or coated therewith); business cards and credit card holders [other than leather goods]; road and tourist map pockets and for tourist guides: calendars; paper weights;" notebooks; tablebooks: diaries: almanaes: posters: writing pads: memorandum-blocks: plastic or paper bags for household use.
- (511)Class: 16
- (526)
- (591)
- (646)
- Name of Applicant and Address- COMPAGNIE (731)**GENERALE** DES **ETABLISSEMENTS** MICHELIN, 12. Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- Address for Service—MMAKS ADVOCATES, 3rd (750)Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- **APPLICATION No. 2018 62035** IN PART "A". (210)
- Date of filing application— 29th June. 2018. (220)
- (310)(320)(330)
- Nature of Goods Services- Machines tools: (510)machine couplings and transmission belts, except for land vehicles; belts for conveyors; anti-vibration mountings for machines: machine transmission components except for land vehicles; stationary or movable engines for machines: electric generator with fuel cell: high pressure washers: apparatus for installing and removing tyres: jacks [machines] and machines; air pumps and accessories therefor: connectors for inflating tyres (parts of machines); vacuum cleaners; paint spray guns; air compressors; machines for additive manufacturing (3D printers).
- (511)Class: 7
- (591)
- (646)
- (731)Name of Applicant and Address— COMPAGNIE GENERALE DES **ETABLISSEMENTS** MICHELIN, 12. Cours Sablon, 63000, Clermont-Ferrand, France.

- (740)Address for Agent/Representative— 3rd Floor. Diamond Trust Building Centre, P.O. Box 7166. Kampala, Uganda.
- (750)Address for Service—MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166. Kampala, Uganda.
- (541) Representation of Mark



- APPLICATION No. 2018/62040 IN PART "A". (210)
- (220)Date of filing application— 29th June, 2018.
- (310)(320)(330)
- Nature of Goods/Services— Works of art in of (510)precious metal; horological goods and chronometric instruments; jewellery; key rings; cuff-links; tic clips and tie pins; ornamental pins; badges of precious metal.
- (511) (526) Class: 14
- (591)
- (646)
- Name of Applicant and Address- COMPAGNIE (731)GENERALE **ETABLISSEMENTS** DES MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- Address for Agent/Representative— 3rd Floor, (740)Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750)Address for Service—MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541)Representation of Mark



- (210)APPLICATION No. 2018/62046 IN PART "A".
- Date of filing application— 29th June, 2018. (220)
- (320)(330)(310)
- (510) Nature of Goods Services—Glassware for household purposes: porcelain ware and earthenware; services (dishes); cutlery stands; brushes; bottle-openers. crown-cork openers: portable containers, flasks for cyclists and other sportsmen, kitchen utensils and containers for the kitchen and the household (neither of precious metal nor of plated metal and non-electric): portable non electric refrigerating containers, tableware not of precious metal. insulated containers.
- Class: 21 (511)
- (526)
- (591)
- (646)
- Name of Applicant and Address— COMPAGNIE (731)GENERALE DES **ETABLISSEMENTS** MICHELIN. 12. Cours Sablon. 63000. Clermont-Ferrand. France.
- (740)Address for Agent Representative— 3rd Floor. Diamond Trust Building Centre. P.O. Box 7166. Kampala, Uganda,
- Address for Service— MMAKS ADVOCATES. 3rd (750)Floor. Diamond Trust Building Centre, P.O. Box 7166. Kampala, Uganda.



(541) Representation of Mark



- APPLICATION No. 2018/62044 IN PART "A". (210)
- (220)Date of filing application— 29th June. 2018.
- (320)(330)(310)
- (510)Nature of Goods/Services— Parasols: umbrellas; travelling case (morocco. leather goods), trunks, briefcases (morocco, leather goods), luggage's, travelling bags, handbags, rucksacks, bags for the transport of materials in bulk, bags for campers, bags for the beach, bags for climbers, bags for packing clothes, visit card holders, credit card holders; belts made of leather and belts made of imitation of leather.
- (511)Class: 18

(526)

(591)

(646)

- (731)Name of Applicant and Address— COMPAGNIE GENERALE DES **ETABLISSEMENTS** MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent/Representative- 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750)Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- (210)APPLICATION No. 2018/62051 IN PART "A".
- (220)Date of tiling application— 29th June, 2018.
- (310)(320)(330)
- (510)Nature of Goods Services - Toys, games and sporting articles (except clothing); playing cards; ornaments for Christmas trees, except illumination articles and confectionery; snow globes; billiard table cushions; rackets; balls and shuttlecocks for games; scale model vehicles.
- (511)Class: 28

(591) (646)

- (731)Name of Applicant and Address— COMPAGNIE **GENERALE** DES **ETABLISSEMENTS** MICHELIN, 12. Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166. Kampala, Uganda.
- Address for Service-MMAKS ADVOCATES, 3rd (750)Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



IN PART "A". (210) APPLICATION No. 2018/62062

- (220)Date of filing application— 29th June, 2018.
- (310)(320)(330)
- (510)Nature of Goods Services- Information and consultancy services relating to tourism (restaurants and accommodations), culinary, gastronomic, restaurants and hospitality (foodstuffs and alcoholic and non-alcoholic beverages); hotel and restaurant reservation services; provision of information and or data in the fields of culinary, gastronomy, restaurants and hotel trade; Provision of information and or 'computer data in the field of tourism (accommodation) and gastronomy.

(511)Class: 43

(526)

(591)

(646)

- Name of Applicant and Address- COMPAGNIE (731)**GENERALE** DES **ETABLISSEMENTS** MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750)Address for Service—MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- APPLICATION No. 2018/62043 IN PART "A". (210)
- (220)Date of filing application— 29th June, 2018.
- (310)(320)(330)
- (510)Nature of Goods/Services— Elastomer polymer; natural and synthetic rubber, raw or semi-worked; plastics (semi-finished), rubber sheets, rubber pipes. rubber cords not for textile use; gutta-percha; elastic gum, raw or semi-worked: balata and substitutes; plastics materials in the form of sheets, blocks and rods [semi-finished products]; caulking and insulating materials; flexible tubes, not of metal.

(511)Class: 17

(526) (591)

(646)

- Name of Applicant and Address— COMPAGNIE (731)DES **ETABLISSEMENTS** GENERALE MICHELIN, 12. Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166. Kampala, Uganda.
- Address for Service-MMAKS ADVOCATES, 3rd (750)Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- (210)APPLICATION No. 2018/62059 IN PART "A".
- (220)Date of filing application-29th June, 2018.
- (310)(320)(330)



- (510)Nature of Goods Services— Waste recycling: information on waste treatment; manufacture of materials, including manufacture of powders and/ or granules for use in additive manufacturing; series manufacture of items and/or spare parts produced by additive manufacturing; recycling of materials used for additive manufacturing; treatment of materials. namely treatment of powders and/or granules for use in the additive manufacturing of goods of metallic materials and or ceramic materials.
- (511)Class: 40

(526)

(591)

(646)

(731)Name of Applicant and Address- COMPAGNIE GENERALE DES **ETABLISSEMENTS** MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.

- (740)Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750)Address for Service-MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- APPLICATION No. 2018/62054 IN PART "A".
- (220) Date of filing application— 29th June, 2018.
- (310)(320)(330)
- (510)Nature of Goods/Services— Insurance services; insurance for the indemnity of the residual value of tyres in the event of replacement, undertaking to pay the costs of the tyre or vehicle, hotel accommodation or repatriation in the event of a breakdown; capital investment; financial sponsorship and patronage; charitable fund raising; fund raising, collect and distribution of donations to associations, to non profitmaking organizations; financing studies and projects in relation to the education, the social and humanitarian action, health, culture, heritage conservation, protection of the environment, sport; financial support for industrial research, training and education, social and, humanitarian acts, health, culture, heritage conservation, protection of the environment, sport; assistance for facilitating adult education (financing).
- (511)Class: 36

(526)

(591)

(646)

- (731)Name of Applicant and Address- COMPAGNIE **GENERALE** DES **ETABLISSEMENTS** MICHELIN, 12. Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750)Address for Service-MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.

(541) Representation of Mark



- APPLICATION No. 2018/62039 IN PART "A". (210)
- (220)Date of filing application— 29th June. 2018.
- (310)(320)(330)
- Nature of Goods/Services- Pneumatic tires for (510)vehicle wheels; inner tubes for pneumatic tires; treads for retreading tires; tracks for track vehicles; suspensions, axles, springs, damping devices, filtration blocks, elastic anti vibration mountings for vehicles, track belts for land vehicles, flaps for protecting tires; wheels, wheel holders, anti-skid studs for vehicle tires; adhesive rubber patches and patches for repairing tubes and tires: tire valves; repair kits for pneumatic tires, namely tire repair equipment: tire repair kits: tire repair materials for tires; wheel trims; anti-skid chains for tires; mud flaps; roof and luggage systems for vehicles; safety seats for children for vehicles: saddles for twowheels vehicles and tricycles; locks for vehicles; bags for two-wheels vehicles and tricycles; baby carriages; inflators for tires; inflators (machines); windshield wiper blades; cycle carriers for use on vehicles; ski carriers for use on vehicles; covers for tires; covers for bicycles; hub caps; grips for handle bars for bicycles; bicycle water cages.
- (511) (526) Class: 12
- (591)
- (646)
- Name of Applicant and Address- COMPAGNIE (731)**ETABLISSEMENTS** DES GENERALE MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- Address for Agent/Representative— 3rd Floor. (740)Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- Address for Service-MMAKS ADVOCATES, 3rd (750)Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- APPLICATION No. 2018/62061 IN PART "A". (210)
- (220)Date of filing application—29th June, 2018.
- (310)(320)(330)
- (510)Nature of Goods/Services- Organizing and conducting events related to vehicle driving instruction and tire use; organizing and conducting exhibitions to demonstrate driving of vehicles under various driving, road and tire conditions; organizing and conducting vehicle racing; organizing and conducting contests in the field of vehicle tires; technical training services relating to the tire trade; training services in the field of repair and replacement of tires; training services in the use of machines for mounting, dismounting, repairing and inflating tires; training services relating to business franchise management; education; coaching; entertainment services; sporting and cultural activities; entertainment and education

information; ticketing and reservation services for events; publication of books; organization of competitions [education or entertainment]; arranging and conducting of conferences, seminars and colloquiums; organization of exhibitions for cultural or educational purposes; publishing services (including electronic publishing services) for newspaper, magazines, books, brochures, guides and geographical maps; organization and conduct of workshops (training); provision of downloadable and or non-downloadable publications; assistance for facilitating adult education (providing of training): providing of training in the fields of the treatment of materials and in the field of additive manufacturing: providing of training in operation of machines for additive manufacturing.

(511)Class: 41

(526) (591)

(646)

- (731)Name of Applicant and Address- COMPAGNIE GENERALE DES **ETABLISSEMENTS** MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre. P.O. Box 7166, Kampala, Uganda.
- Address for Service-MMAKS ADVOCATES, 3rd (750)Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark

- APPLICATION No. 2018/62057 IN PART "A". (210)
- (220)Date of filing application— 29th June, 2018.
- (310)(320)(330)
- (510)Nature of Goods Services — Assistance in the event of vehicle tire breakdown (towing); repatriation service by all means, for people and or vehicles in the event of breakdown; storage of tires or wheels for vehicles; vehicle location services; information services relating to the tracking of vehicles and trailers; transport; transportation information; transportation logistics; transport of goods; delivery of tires and/or wheels for vehicles and/or parts and fittings for vehicles; travel arrangement and in particular by the online transmission of road itineraries, accessible via global communications networks (Internet); providing roadway, geographic, travel, mapping, navigation, traffic, road itineraries, transport and point-of-interest information via telecommunication networks and mobile devices; navigation and vehicle location services by computer via Global Positioning System (GPS): consulting and information services related to transport by road, air, sea and rail: information and device in the field of tourism, route planning, transport, traffic and travel; transportation of equipment for humanitarian aid operations and solidary actions; Provision of information and/or computer data in the field of route planning, transport and traffic, travel, tourism (travel).

- (526)
- (591)
- (646)
- (731)Name of Applicant and Address— COMPAGNIE **GENERALE** DES **ETABLISSEMENTS** MICHELIN, 12, Cours Sablon, 63000. Clermont-Ferrand, France.
- (740)Address for Agent/Representative- 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750)Address for Service-MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- (210)APPLICATION No. 2018/62063 IN PART "A".
- (220)Date of filing application— 29th June, 2018.
- (310)
- (510)Nature of Goods/Services- Technical information and advice related to tires management, namely the choice, the maintenance, the repair, the retreading, the replacement and pressure monitoring of vehicle fleet tires; technical expertise services related to the choice, the status, the maintenance and/or the repair of tires, parts and fittings for vehicles; technical information and advice related to vehicle and trailer tracking; testing and quality control services for tires and inner tubes; services for the design of business premises for the tire trade; development, design, maintenance, publishing and provision of software, mobile applications, databases and web sites; provision of search engines for obtaining data via a communication network; engineering evaluations and appraisals in the fields of science and technology; scientific and technological research; research and development of new products for others; studies of technical projects; research consultancy, expertise, and assistance in design and development for the construction of machines for additive manufacturing, of items and/or of spare parts, for the production thereof by additive manufacturing; design, development and installation of computer software: studies and research relating to waste disposal.
- (511)Class: 42
- (526)
- (591)
- (646)
- (731)Name of Applicant and Address- COMPAGNIE **GENERALE** DES **ETABLISSEMENTS** MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent/Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- Address for Service-MMAKS ADVOCATES, 3rd (750)Floor, Diamond Trust Building Centre. P.O. Box 7166, Kampala, Uganda.



(541) Representation of Mark



- (210)APPLICATION No. 2019/66282 IN PART "A".
- (220)Date of filing application— 08th October, 2019.
- (310)(320)(330)
- (510)Nature of Goods Services— Education: providing of training; entertainment: sporting and cultural activities.
- (511) Class: 41
- (526)Disclaimer— Registration of this mark shall give no right to the exclusive use of the words "SCIENTIA" and "BUSINESS SCHOOL" except as represented
- (591)

(646)

- (731)Name of Applicant and Address- MAT ABACUS BUSINESS SCHOOL LIMITED, Plot 1, Second Street, Kampala, Uganda.
- (740)Address for Agent/Representative - Crested Towers, 5th Floor, Short Tower, Plot 7 Hannington Road, P.O. Box 23064, Kampala, Uganda.
- Address for Service M's Kigozi Ssempala (750)Mukasa Obonyo (KSMO) Advocates. Crested Towers, 5th Floor, Short Tower, Plot 7 Hannington Road, P.O. Box 23064, Kampala, Uganda.
- (541) Representation of Mark



- (210)APPLICATION No. 2018/63703 IN PART "A".
- (220)Date of filing application—19th D&cember, 2018.
- (310)(320) (330)
- (510)Nature of Goods/Services— Beers; ale; large; craft beer; flavored beer; non-alcoholic whiskey and bourbon: non-alcoholic flavored whiskey and bourbon; low alcohol and non-alcoholic beer; nonalcoholic cider, wine and aperitifs; mineral and aerated waters and other non- alcoholic beverages; carbonated soft drinks; cola; lemonade; ginger ale and ginger beer; tonic water, fruit beverages and fruit juices; syrups and other preparations for making beverages; cordials.
- (511)Class: 32
- (526)
- (591)
- (646)
- (731)Name of Applicant and Address - Sazerac Brands, LLC, 10101 Linn Station Road. Suite 400. Louisville, Kentucky 40223, State of Delaware, U.S.A.
- (740)Address for Agent/Representative — 4th Floor redstone house Bugolobi, P.O. Box 7166. Bandali Rise, Kampala, Uganda.
- (750)Address for Service — MMAKS ADVOCATES, 4th Floor redstone house Bugolobi, P.O. Box 7166. Bandali Rise, Kampala, Uganda.

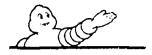
Kampala.

RUKUNDO SARAH.

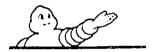
19th December, 2018.

Registrar of Trademarks.

(541) Representation of Mark



- (210)APPLICATION No. 2018/62038 IN PART "A".
- (220)Date of filing application— 29th June. 2018.
- (310)(320)(330)
- Nature of Goods Services- Ear plugs [ear protection (510)devices).
- Class: 10 (511)
- (526)
- (591)
- (646)
- (731)Name of Applicant and Address- COMPAGNIE GENERALE DES **ETABLISSEMENTS** MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740)Address for Agent Representative— 3rd Floor. Diamond Trust Building, Plot 17/19, Kampala Road, P.O. Box 7166, Kampala, Uganda.
- (750)Address for Service— MMAKS ADVOCATES. 3rd Floor, Diamond Trust Building, Plot 17/19. Kampala Road, P.O. Box 7166, Kampala, Uganda.
- (541)Representation of Mark



- APPLICATION No. 2018 62037 IN PART "A".
- (220)Date of filing application— 29th June, 2018.
- (310)(320)(330)
- (510)Nature of Goods Services- Warning devices of deflating pneumatic tires [tyres]: electronic tire monitoring system for providing information on the operational parameters of a vehicle tire; fuel cells; fuel cell systems and components for stationary or portable electric generator; chargers for electric batteries for vehicles: electric current rectifiers; electric converters, inverters and voltage regulators all for vehicles; computer programs and databases enquiry programs; information and data processing and storage media for computers and computer peripherals; software and applications for mobile devices: software, databases and computer hardware for vehicle, trailer and tire management; software and downloadable applications for mobile devices for navigation systems (GPS); interactive social computer software enabling exchange of information among users 'in the field of navigation. weather, transport, traffic, travel, restaurants, service stations, vehicle parks, rest areas, vehicle repair and maintenance centres: devices for positioning system and global positioning system (GPS); computer software and downloadable applications for use with mobile devices used for notably itinerary route planner, itinerary route planning for all vehicle types and by foot; computer software and downloadable applications for use with mobile devices used for notably managing information on tourism. transport. traffic, travel, restaurants, service stations, vehicle parks, rest areas, vehicle repair and maintenance centres; computer software and downloadable applications for use with mobile devices used for notably providing information and advices on. tourism, transport, traffic, travel, restaurants, service

stations, vehicle parks, rest areas, vehicle repair and maintenance centres: downloadable software and applications for mobile devices for on-line help systems in preparation and planning for travel. travel itineraries and tourist sightseeing; computer software for developing applications; computer databases in the field of route planning, transport and traffic, travel, tourism, restaurants, service stations, vehicle parks, rest areas and vehicle repair and maintenance centres: computer programs for accessing, browsing and searching online databases: software for design, creation, publishing and hosting of web sites: hosts database in the field of information on traffic, transport, travel, tourism and restaurants, service stations, vehicle parks, rest areas and vehicle repair and maintenance centres; on-line electronic publications downloadable available from databases in the field of route planning. transport and traffic, travel, tourism and restaurants. service stations, vehicle parks, rest areas and vehicle repair and maintenance centres; books, magazines. periodicals, news flash, newspapers, reviews and other publications all of them under electronic downloadable form; jumper cables; pressure gauges: garments for protection against fire: ear plugs for divers; safety gloves for protection against accident and injury; vehicle breakdown warning triangles; head protection; reflective strips for wear. divers' masks: spectacles and sunglasses (optic): agendas and personal digital assistants; cameras. video-game programs; calculators; mouse pads; USB sticks: mous. (computer peripheral); alcohol testing apparatus: printers. Class: 9

(511) Class: 9

(526)

(591)

(646)

- (731) Name of Applicant and Address— COMPAGNIE GENERALE DES ETABLISSEMENTS MICHELIN, 12. Cours Sabion, 63000, Clermont-Ferrand, France.
- (740) Address for Agent Representative— 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service—MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building Centre, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2018 62041 IN PART "A".
- (220) Date of filing application— 29th June, 2018.
- (310) (320) (330)
- (510) Nature of Goods Services— Lighting instruments and apparatus: blankets, electric, not for medical purposes: de-icers for vehicles, air deodorizing apparatus, isothermic containers, cooking appliances: pressure water tanks and apparatus for pressurized water distribution: light bulbs for vehicles: boxes, plastic, with bulbs for vehicles [lined].
- (511) Class: 11
- (526)
- (591)

- (646)
- (731) Name of Applicant and Address— COMPAGNIE GENERALE DES ETABLISSEMENTS MICHELIN, 12. Cours Sablon, 63000, Clermont-Ferrand, France.
- (740) Address for Agent Representative— 3rd Floor.
 Diamond Trust Building, Plot 17/19, Kampala
 Road, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES. 3rd Floor. Diamond Trust Building. Plot 17/19. Kampala Road. P.O. Box 7166. Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2018/62026 IN PART "A".
- (220) Date of filing application— 29th June, 2018.
- (310) (320) (330)
- (510) Nature of Goods Services— Unprocessed synthetic and natural polymers: plasticizers for use in polymers: unprocessed polymer resins: compositions for repairing tires and inner tubes; rubber adhesive preparations and mastic for repairing tires and inner tubes; antifreeze: chemicals in the form of granules and or of powders and ceramic composites, all those products for additive manufacturing.

(511) Class: 1

(526)

(591)

(646)

- (731) Name of Applicant and Address— COMPAGNIE
 GENERALE DES ETABLISSEMENTS
 MICHELIN. 12. Cours Sablon. 63000, ClermontFerrand, France.
- (740) Address for Agent Representative— 3rd Floor.
 Diamond Trust Building, Plot 17 19, Kampala
 Road, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES. 3rd Floor. Diamond Trust Building. Plot 17 19. Kampala Road. P.O. Box 7166. Kampala. Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2018/62055 IN PART "A".
- (220) Date of filing application— 29th June, 2018.
- (310) (320) (330)
- (510)Goods Services— Installation. maintenance, inflation, repair, fitting, dismounting, retreading, regrooving and or replacement of tires. inner tubes or wheels for vehicles and tudlers: wheel balancing services: maintenance and repair of vehicles, parts and fittings for vehicles; cleaning and washing services for vehicles, tires and or vehicle wheels; road assistance services; in case of vehicle tire breaksown (repair); information and advice services concerning repair or maintenance of vehicles, tires, vehicle wheels, parts and fittings for vehicles: inspection of vehicles and their parts prior to maintenance and repair: arranging for the fitting. the maintenance, the repair and the replacement

of tyres and parts for vehicles: installation, maintenance, assembly, disassembly and repair services of additive manufacturing machines.

(511) Class: 37

(526) (591)

(646)

- (731) Name of Applicant and Address— COMPAGNIE GENERALE DES ETABLISSEMENTS MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740) Address for Agent Representative— 3rd Floor, Diamond Trust Building, Plot 17/19. Kampala Road, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building, Plot 17/19, Kampala Road, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark

NEET

- (210) APPLICATION No. 2019/66416 IN PART "A".
- (220) Date of filing application— 25th October, 2019.
- (310) (320) (330)
- (510) Nature of Goods Services—Bleaching preparations and other substances for laundry use; cleaning, polishing, scouring and abrasive preparations; soaps; perfumery, essential oils, cosmetics, hair lotions, dentifrices.

(511) Class: 3

(526) (591)

.

(646)

- (731) Name of Applicant and Address— GUANGDONG BORDAR TECHNOLOGY CO. LIMITED, GUANDDONG CITY, Peoples Republic of China.
- (740) Address for Agent Representative— P.O. Box Plot 515. Bombo Road-Wandegeya, Kampala, Uganda.
- (750) Address for Service— KIAN ASSOCIATED ADVOCATES & SOLICITORS, P.O. Box Plot 515. Bombo Road-Wandegeya, Kampala, Uganda.
- (541) Representation of Mark

SAILOR

- (210) Application No. 2017/60182 in Part "A".
- (220) Date of filing application—08th November, 2017.
- (310) (320) (330)
- (510) Nature of Goods Services— Cigarettes: cigarillos; cigars; cigar cases; chewing tobacco; cigar lighters (gas containers for-): cigarette cases; cigarette filters; cigarette paper; cigarettes (pocket machines for rolling-); cutters (cigar-); filters (cigarette); humidors: lighters for smokers; match boxes; match holders; matches: pipes (tobacco-): pouches (tobacco-); smokers (lighters for-); snuff; tobacco; tobacco pipes; tobacco jars; tobacco pouches.
- (511) Class:34

(526)

(591)

(646)

- (731) Name of Applicant and Address— ITC Limited. Virginia House 37, J.L. Nehru Road, Kolkata-700 071, State of West Bengal, India.
- (740) Address for Agent Representative— 3rd Floot. Diamond Trust Building, P.O. Box 7166, Kampala. Uganda.
- (750) Address for Service— MMAKS ADVOCATES.
 3rd Floor, Diamond Trust Building, P.O. Box 7166.
 Kampala, Uganda.
- (541) Representation of Mark

Qualitec

- (210) APPLICATION No. 2019/66349 IN PART "A".
- (220) Date of filing application— 17th October, 2019.
- (310) (320) (330)
- (510) Nature of Goods Services—Branch boxes [electricity]; wires, electric; resistances, electric; printed circuits; switches, electric; sockets, plugs and other contacts [electric connections]; electric door bells; batteries, electric; measuring devices, electric; ohmmeters.
- (511) Class: 9

(526)

(591)

(646)

- (731) Name of Applicant and Address— YIWU JINMIN ELECTRIC APPLIANCE CO., LTD., Floor 2, Building 6, Two District, Yian Houzhai Street, Yiwu, Zhejiang, Peoples Republic of China.
- (740) Address for Agent Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M.'s Kaddu & Partners Advocates, Plot 90 92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2017/60469 IN PART "A".
- (220) Date of filing application—20th December, 2017.
- (310) (320) (330)
- (510)Nature of Goods Services-Chocolate confectionery: sugar confectionery: chocolate: candy; desserts; sweets; coffee; tea; cocoa; sugar; cereals and cereal preparations; cereal based snacks: cereal bars and energy bars; biscuits;, cakes; .pastry; pastries; cookies; candy; muesli; cocoa-based beverages: edible wafers; edible ices; ice-cream; frozen yoghurts; ice (natural or artificial); powders for ice cream; frozen confections; chocolate mousses; sorbets; flavourings for beverages, other than essential oils; flavorings for food other than essential oils; chocolate covered fruits; chocolate covered nuts; grain based snack foods; granola; granola based snack bars; chocolate spreads: cocoa spreads; chocolate sauces; preparations for stiffening whipped cream; chocolate syrup; topping syrup; flour.

- (511) Class: 30
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— Mars, Incorporated, 6885 Elm Street, Mclean, Virginia 22101, U.S.A.
- (740) Address for Agent-Representative— 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES. 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark

Walitec

- (210) Application No. 2019/66350 in Part "A".
- (220) Date of filing application—17th October, 2019.
- (310) (320) (330)
- (510) Nature of Goods Services— Lamps; sockets for electric lights: lighting apparatus and installations; hair driers [dryers]; solar thermal collectors [heating]; water. heaters; taps [faucets]; electric fans for personal use; radiators, electric; electric torches.
- (511) Class: 11
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address—YIWU JINMIN ELECTRIC APPLIANCE CO., LTD., Floor 2, Building 6, Two District, Yian Houzhai Street, Yiwu, Zhejiang, Peoples Republic of China.
- (740) Address for Agent/Representative Plot 90.92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala House.
- Kampala, Uganda. (541) Representation of Mark



- (210) APPLICATION No. 2019/66492 IN PART "A".
- (220) Date of filing application—04th November, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services— Financial affairs; Monetary affairs.
- (511) Class: 36
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— KLAR MONEY TRANSFER LTD., P.O. Box 111, Masaka, Uganda.
- (740) Address for Agent/Representative —
- (750) Address for Service KLAR MONEY TRANSFER LTD., P.O. Box 111, Masaka, Uganda.

Kampala.

NYANGOMA MARIA.

04th November, 2019. Registrar of Trademarks.

(541) Representation of Mark

GUCCI

- (210) APPLICATION No. 2018/63399 IN PART "A".
- (220) Date of filing application—16th November, 2018.
- (310) (320) (330)
- (510) Nature of Goods/Services— Clothing: footwear; headgear.
- (511) Class: 25
- (526) (591)
- (646)
- (731) Name of Applicant and Address—GUCCIO GUCCI S.P.A. Via Tornabuoni 73/R 50123 Firenze, Italy.
- (740) Address for Agent Representative— 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES. 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark

GUCCI

- (210) APPLICATION No. 2018/63398 IN PART "A".
- (220) Date of filing application—16th November, 2018.
- (310) (320) (330)
- (510) Nature of Goods/Services— Bleaching preparations and other substances for laundry use; cleaning, polishing, scouring and abrasive preparations; non-medicated soaps; perfumery, essential oils, non-medicated cosmetics, non-medicated hair lotions; non-medicated dentifrices; air fragrancing, preparations; make-up preparations; incenses, nail art stickers, body art stickers, nail glitter, nail polish.
- (511) Class: 3
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address—GUCCIO GUCCI S.P.A. Via Tornabuoni 73/R 50123 Firenze, Italy.
- (740) Address for Agent/Representative— 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark

GUCCI

- (210) APPLICATION No. 2018/63397 IN PART "A".
- (220) Date of filing application—16th November. 2018.
- (310) (320) (330)
- (510) Nature of Goods/Services— Precious metals and their alloys; precious stones; jewellery including chains, necklaces, rings, bracelets, ear clips or pendants, brooches, jewellery charrps; horological and chronometric instruments; clocks; watches; jewellery boxes and boxes for watches; watch bands; cufflinks; tie pins; key rings, key chains and charms therefor; shoe jewellery.
- (511) Class: 14
- (526)



- (591)
- (646)
- (731) Name of Applicant and Address—GUCCIO GUCCI S.P.A. Via Tornabuoni 73 R 50123 Firenze. Italy.
- (740) Address for Agent Representative— 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark

Smartstream

- (210) APPLICATION No. 2018/62737 IN PART "A".
- (220) Date of filing application—06th September, 2018.
- (310) (320) (330) Priority Claim: 40-2018-0029151 06 03 2018 KR
- (510) Nature of Goods Services—Engines for land vehicles: gears for land vehicles: automatic gearboxes for land vehicles: gearboxes for land vehicles: transmission for land vehicles: transmission mechanisms. for land vehicles: power transmissions and gearings for land vehicles.
- (511) Class: 12
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— HYUNDAI MOTOR COMPANY and KIA MOTORS CORPORATION, 12, Heolleung-ro, Seocho-gu, Seoul, Rep. of Korea.
- (740) Address for Agent Representative— 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark

MSphormo

- (210) APPLICATION No. 2019/65696 IN PART "A".
- (220) Date of filing application— 29th July, 2019.
- (310) (320) (330)
- (510) Nature of Goods Services— Analgesics;
 Anticryptogamic preparations: Antibiotics:
 Biological preparations for medical purposes:
 Bismuth preparations for pharmaceutical purposes:
 Capsules for medicines: Capsules for pharmaceutical purposes: Chemical preparations for pharmaceutical purposes: Confectionery for medicinal purposes:
 Medicines for alleviating constipation; Medicated confectionery.
- (511) Class: 5
- (526)
- (591) Disclaimer— We dislaim the exclusive right to "PHARM" apart from the mark as a whole.
- (646)
- (731) Name of Applicant and Address— MS PHARMA VENTURES HOLDING W.L.L. DIPLOMATIC AREA, Block 317, Road 1702, Building 125, Flat 619, Manama, Bahrain.

- (740) Address for Agent Representative— P.O. Box 7497. Kampala, Uganda.
- (750) Address for Service— ABNO Advocates, P.O. Box 7497, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2019/66213 IN PART "A".
- (220) Date of filing application—01st October. 2019.
- (310) (320) (330)
- (510) Nature of Goods Services— Flour and preparations made from cereals, bread, pastry and confectionery, yeast, baking powder.
- (511) Class: 30
- (526) Disclaimer— Registration of this mark shall give no right to the exclusive use of the word "STAR" except as represented.
- (591)
- (646)
- (731) Name of Applicant and Address— ENGAANO MILLERS LIMITED, Plot No. 1-7 Tobacco Road. Industrial Area, P.O. Box 530, Jinja, Uganda.
- (740) Address for Agent Representative— ABM CHAMBERS HOUSE 42, PLOT 54, KANJOKYA STREET, P.O. Box 33012, Kampala, Uganda.
- (750) Address for Service— APIO BYBAZAIRE MUSANASE & CO. ADVOCATES. ABM CHAMBERS HOUSE 42. PLOT 54, KANJOKYA STREET, P.O. Box 33012. Kampala, Uganda.
- (541) Representation of Mark



- (210) Application No. 2018.63702 in Part "A".
- (220) Date of filing application—19th December, 2018
- (310) (320) (330)
- (510) Nature of Goods Services— Alcoholic beverages (except beers): spirits and liquors: distilled spirits: distilled beverages: digesters {liqueurs and spirits}; whiskey: blended whiskey: bourbon whiskey: whiskey based liqueurs: flavored whiskey: flavored bourbon: cinnamon- flavored whiskey: cinnamon- flavored bourbon: wine: cider: aperitifs: gin: vodka: run: cocktails: pre-mixed alcoholic beverages. other than beer- based: alcoholic beverages containing spices: low alcohol cider, wine and aperitifs.
- (511) Class: 33
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— Sazerac Brands. LLC, 10101 Linn Station Road, Suite 400. Louisville, Kentucky 40223, U.S.A.
- (740) Address for Agent Representative—3rd Floor. Diamond Trust Building, P.O. Box 7166, Kampala. Uganda.

I. 24. F

(750) Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.

Kampala,

ANAGO JAQUELINE,

19th December, 2018.

Registrar of Trademarks.

(541) Representation of Mark



- (210) APPLICATION No. 2019/66418 IN PART "A".
- (220) Date of filing application—25th October, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services—Bread.
- (511) Class: 30
- (526) Disclaimer— Registration of this mark shall give no right to the exclusive use of the word "BREAD" except as represented.
- (591)
- (646)
- (731) Name of Applicant and Address—ARTIS (U) LTD., P.O. Box 225, Ntinda, Kampala, Uganda.
- (740) Address for Agent/Representative—
- (750) Address for Service— ARTIS (U) LTD., P.O. Box 225, Ntinda, Kampala, Uganda.
- (541) Representation of Mark

BISKY

- (210) APPLICATION No. 2019/66430 IN PART "A".
- (220) Date of filing application—28th October, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services— Coffee, tea, cocoa and artificial coffee; Rice, pasta and noodles; Tapiooa and sago; Flour and preparations made from cereals; Bread, pastries and confectionery; Chocolate; Ice cream, sorbets and other edible ices; Sugar, honey, treacle; Yeast, baking-powder; Salt, seasonings, spices, preserved herbs; Vinegar, sauces and other condiments; Ice [frozen water]
- (511) Class: 30
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— DEMBE TRADING ENTERPRISES LIMITED, Plot 10-12 Mulwana Road, Indusrial Area, P.O. Box 9211, Kampala, Uganda.
- (740) Address for Agent/Representative— P.O. Box Plot 515, Bombo Road-Wandegeya, Kampala.
- (750) Address for Service— KIAN ASSOCIATED ADVOCATES & SOLICITORS, P.O. Box Plot 515, Bombo Road-Wandegeya, Kampala.

(541) Representation of Mark



- (210) APPLICATION No. 2019/66424 IN PART "A".
- (220) Date of filing application—25th October, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services—Seeds
- (511) Class: 31
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— Jubaili Agrotec Ltd., Plot 1659, Super Terazo Kakajjo Zone, Bweyogerere, Wakiso District, Uganda.
- (740) Address for Agent/Representative ---
- (750) Address for Service Jubaili Agrotec I.td., Plot 1659, Super Terazo Kakajjo Zone, Bweyogerere, Wakiso District, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2019/66425 IN PART "A".
- (220) Date of filing application—25th October, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services -- Sprayers.
- (511) Class: 8
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— Jubaili Agrotec Ltd., Plot 1659, Super Terazo Kakajjo Zone, Bweyogerere, Wakiso District, Uganda.
- (740) Address for Agent/Representative --
- (750) Address for Service Jubaili Agrotec Ltd., Plot 1659, Super Terazo Kakajjo Zone, Bweyogerere, Wakiso District, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2019/66406 IN PART "A".
- (220) Date of filing application—23rd October, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services--- Agricultural tools
- (511) Class: 7
- (526)
- (591)
- (646)
 (731) Name of Applicant and Address MAX IMPORTS
 AND EXPORTS LTD., Industrial Area, Mulwana
 - Road, Kampala, Uganda.



- (740) Address for Agent/Representative —
- (750) Address for Service— MAX IMPORTS AND EXPORTS LTD., Industrial Area, Mulwana Road, Kampala, Uganda.

Kampala, 29th October, 2019. WABUGO MICHEAL,

Registrar of Trademarks.

(541) Representation of Mark



- (210) APPLICATION No. 2018/62469 IN PART "A".
- (220) Date of filing application—08th August, 2018.
- (310) (320) (330)
- (510) Nature of Goods/Services— Unwrought and seimwrought common metals and their alloys; nonelectric cables and wires of common metal; balls of steel; nails, cramps and screws of metal, metal air cylinders for inflating tires; fixing metal bolts for wheels; common metals and their alloys in powder form and/ or, granules for additive manufacturing.
- (511) Class: 6
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— COMPAGNIE GENERALE DES ETABLISSEMENTS MICHELIN, 12, Cours Sablon, 63000, Clermont-Ferrand, France.
- (740) Address for Agent/Representative— 3rd Floor, Diamond Trust Building, Plot 17/19, Kampala Road, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building, Plot 17/19, Kampala Road, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark

M5 phormo

- (210) APPLICATION No. 2019/65697 IN PART "A".
- (220) Date of filing application— 29th July, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services— Bill-posting; Advertsing, marketing and promotion services; Outdoor advertising.
- (511) Class: 35
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— MS PHARMA VENTURES HOLDING W.L.L, DIPLOMATIC AREA, Block 317, Road 1702, Building125, Flat 619, Manama, Bahrain.
- (740) Address for Agent/Representative— P.O. Box 7497, Kampala, Uganda.
- (750) Address for Service— ABNO Advocates, P.O. Box 7497, Kampala, Uganda.

(541) Representation of Mark



- (210) APPLICATION No. 2019/66357 IN PART "A".
- (220) Date of filing application—18th October, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services -- Clothing, footware.
- (511) Class: 25
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— SOMARAH SAFARIS-SMC-LIMITED, Kyambogo Blue Pearls Block Office, P.O. Box 34513, Kampala, Uganda
- (740) Address for Agent/Representative—
- (750) Address for Service— SOMARAH SAFARIS-SMC-LIMITED, Kyambogo Blue Pearls Block Office, P.O. Box 34513, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2014/51221 IN PART "A".
- (220) Date offiling application—12th November, 2014.
- (310) (320) (330)
- (510) Nature of Goods/Services— Cigarettes and tobacco products.
- (511) Class: 34
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address—Godfrey Phillips India Limited, 49, Community Centre, Friends Colony, New Delhi-25, India.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2014/51220 IN PART "A".
- (220) Date of filing application—12th November, 2014.
- (310) (320) (330)
- (510) Nature of Goods/Services— Cigarettes and tobacco products.
- (511) Class: 34
- (526)
- (591)
- (646)

- (731) Name of Applicant and Address—Godfrey Phillips India Limited, 49, Community Centre, Friends Colony, New Delhi-25, India.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2014/51222 IN PART "A".
- (220) Date of filing application—12th November, 2014.
- (310) (320) (330)
- (510) Nature of Goods/Services— Cigarettes and tobacco products.
- (511) Class: 34
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address—Godfrey Phillips India Limited, 49, Community Centre, Friends Colony, New Delhi-25, India.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark

FORCE 10

- (210) APPLICATION No. 2014/51223 IN PART "A".
- (220) Date of filing application—12th November, 2014.
- (310) (320) (330)
- (510) Nature of Goods/Services— Cigarettes and tobacco products.
- (511) Class: 34
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address—Godfrey Phillips India Limited, 49, Community Centre, Friends Colony, New Delhi-25, India.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.

(541) Representation of Mark

STALLION

- (210) APPLICATION No. 2014/51224 IN PART "A".
- (220) Date offiling application—12th November, 2014.
- (310) (320) (330)
- (510) Nature of Goods/Services— Cigarettes and tobacco products.
- (511) Class: 34
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address—Godfrey Phillips India Limited, 49, Community Centre, Friends Colony, New Delhi-25, India.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2014/51225 IN PART "A".
- (220) Date of filing application—12th November, 2014.
- (310) (320) (330)
- (510) Nature of Goods/Services— Cigarettes and tobacco products.
- (511) Class: 34
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address—Godfrey Phillips India Limited, 49, Community Centre, Friends Colony, New Delhi-25, India.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2016/54976 IN PART "A".
- (220) Date of filing application—26th February, 2016.



- (310) (320) (330)
- (510) Nature of Goods/Services— Babies' diapers [napkins], absorbent cotton [absorbent wadding], babies' diaper-pants, gauze for dressings and bandages for dressings...
- (511) Class: 5
- (526)
- (591) Colour Claim Teemo in Arabic and Latin Characters and device in colours.
- (646)
- (731) Name of Applicant and Address— Unicharm Gulf Hygienic Industries Ltd., P.O. Box 99883, Riyadh 11625, Saudi Arabia.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



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- (210) APPLICATION No. 2016/54973 in Part "A".
- (220) Date of filing application—26th February, 2016.
- (310) (320) (330)
- (510) Nature of Goods/Services— Babies' diapers [napkins], absorbent cotton [absorbent wadding], babies' diaper-pants, gauze for dressings and bandages for dressings...
- (511) Class: 5
- (526)
- (591) Colour Claim Baby Joy in Arabic and Latin Characters and device in colours.
- (646)
- (731) Name of Applicant and Address Unicharm Gulf Hygienic Industries Ltd., P.O. Box 99883, Riyadh 11625, Saudi Arabia.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2016/54975 IN PART "A".
- (220) Date of filing application—26th February, 2016.
- (310) (320) (330)
- (510) Nature of Goods/Services— Babies' diapers [napkins], including babies' diapers and napkin pants stretch, absorbent cotton [absorbent wadding]
- (511) Class: 5

- (526)
- (591) Colour Claim— Baby Joy in Arabic and Later Characters and device in colours.
- (646)
- (731) Name of Applicant and Address— Unicharm Gu-Hygienic Industries Ltd., P.O. Box 99883, Riyaci 11625, Saudi Arabia.
- (740) Address for Agent/Representative Plot 90.5 —— Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Panners Advocates, Plot 90/92 Kanjokya Street-Kamwokya. 3rd Floor, Kanjokya House, P.O. Box 11034. Kampala, Uganda.
- (541) Representation of Mark



- (210) Application No. 2016/54974 in Part "A".
- (220) Date of filing application—26th February, 2016.
- (310) (320) (330)
- (510) Nature of Goods/Services— Babies' diapers [napkins], absorbent cotton [absorbent wadding], babies' diaper-pants, gauze for dressings and bandages for dressings...
- (511) Class: 5
- (526)
- (591) Colour Claim— Baby Joy Culotte in Arabic and Latin Characters and device in colours.
- (646)
- (731) Name of Applicant and Address— Unicharm Gulf Hygienic Industries Ltd., P.O. Box 99883, Riyadh 11625, Saudi Arabia.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2013/48197 IN PART "A".
- (220) Date of filing application—10th September, 2013.
- (310) (320) (330)
- (510) Nature of Goods/Services—Legal services; security for the protection of property and individuals; personal and social services rendered by others to meet the needs of individuals.
- (511) Class: 45
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— FIDELITY SERVICES (PTY) LIMITED. FIDELITY CORPORATE PARK, 104D MIMOSA

- ROAD, ROODEPOORT, 1724, SOUTH AFRICA, South Africa.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2013/48198 IN PART "A".
- (220) Date of filing application—10th September, 2013.
- (310) (320) (330)
- (510) Nature of Goods/Services— Transport services, including transportation of valuables, cash, coins and people alike; packaging and storage of goods; delivery services; frighting and salvaging services.
- (511) Class: 39
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— FIDELITY SECURITY SERVICES (PTY) LIMITED, FIDELITY CORPORATE PARK, 104D MIMOSA ROAD, ROODEPOORT, 1724, SOUTHAFRICA, South Africa.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2015/53059 IN PART "A".
- (220) Date of filing application—24th June, 2015.
- (310) (320) (330)
- (510) Nature of Goods/Services— Clothings, footwear, headgear.
- (511) Class: 25
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address—LifeStyle Equities C.V, Prins Bernhardplein 200, 1097 JB Amsterdam, Netherland, Netherlands.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.

(541) Representation of Mark

PAM GOLDING

- (210) APPLICATION No. 2016/54978 IN PART "A".
- (220) Date of filing application—26th February, 2016.
- (310) (320) (330)
- (510) Nature of Goods/Services— Insurance; financial affairs; monetary affairs; real estate affairs.
- (511) Class: 36
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— Pam Golding Limited, Acre House, 11-15 William Road, London, NW1 3ER, United Kingdom.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2016/54977 IN PART "A".
- (220) Date of filing application—26th February, 2016.
- (310) (320) (330)
- (510) Nature of Goods/Services— Insurance; financial affairs; monetary affairs; real estate affairs.
- (511) Class: 36
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— Pam Golding Limited, Acre House, 11-15 William Road, London, NWI 3ER, United Kingdom.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark

KINHEAL

- (210) APPLICATION No. 2019/66371 IN PART "A".
- (220) Date of filing application—21st October, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services— Pharmaceutical preparations.
- (511) Class: 5
- (526)
- (591)
- (646)



- (731) Name of Applicant and Address— HongKong Viluck Pharma Limited, MKm 2159, Rm 1007, 10/F Ho King Ctr, No. 2-16, Fa Yuen St, Mongkok, Hongkong, Peoples republic of China.
- (740) Address for Agent/Representative Post Office Building Annex, 3rd Floor Room 335, P,O, Box 472, Kampala Uganda.
- (750) Address for Service Majoli-Bogere Mutakirwa Advocates, Post Office Building Annex, 3rd Floor Room 335, P,O, Box 472, Kampala Uganda.
- 541) Representation of Mark

LOOKNA

- (210) APPLICATION No. 2017/58345 IN PART "A".
- (220) Date of filing application— 04th April, 2017.
- (310) (320) (330)
- (510) Nature of Goods/Services— Web indexing for commercial or advertising purposes; on-line advertising on a computer network.
- (511) Class: 35
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address—LOOKNA INC, 23823 Malibu RD, Suite 50350, CA 90265, U.S.A.
- (740) Address for Agent/Representative Post Office Building Annex, 3rd Floor Room 335, P,O, Box 472, Kampala Uganda.
- (750) Address for Service Majoli-Bogere Mutakirwa Advocates, Post Office Building Annex, 3rd Floor Room 335, P.O. Box 472, Kampala Uganda.
- 541) Representation of Mark

CLEARCHANNEL INDEPENDENT

- (210) Application No. 2003/35062 in Part "A".
- (220) Date of filing application— 05th May, 2003.
- (310) (320) (330)
- (510) Nature of Goods/Services— Paper, cardboard and goods made from these materials, not included in other classes; printed matter; bookbinding material; photographs; stationery; adhesives for stationery or household purposes; artists' materials; paint brushes; typewriters and office requisites (except furniture); instructional and teaching material (except apparatus); plastic materials for packaging (not included in other classes); printers' type; printing blocks.
- (511) Class: 16
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— CLEAR CHANNEL INDEPENDENT (PTY) LTD., 66 PETER PALCE HURLINGHAM EXTENSION, 5 JOHANNESBURG, SOUTH AFRICA.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.

541) Representation of Mark



- (210) APPLICATION No. 2015/53058 IN PART "A".
- (220) Date of filing application— 24th June, 2015.
- (310) (320) (330)
- (510) Nature of Goods/Services— Cleaning preparations, soaps; perfumery, essential oils, cosmetics, hair lotions, shaving gels and creams; skin moisturizers, cologne, talcum powder, baby powder, creams, gels, lipsticks, deodorants, antiperspirants, toilet water, shampoo, hair lotions, make-up, lip gloss, nail polish, bath and body oil, and nail polish remover.
- (511) Class: 3
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— LifeStyle Equities C.V, Prins Bernhardplein 200, 1097 JB Amsterdam, Netherland, Netherlands.
- (740) Address for Agent/Representative Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (750) Address for Service M/s Kaddu & Partners Advocates, Plot 90/92 Kanjokya Street-Kamwokya, 3rd Floor, Kanjokya House, P.O. Box 11034, Kampala, Uganda.
- (541) Representation of Mark

GUARDEX

- (210) Application No. 2018/60540 in Part "A".
- (220) Date of filing application—08th January, 2018.
- (310) (320) (330)
- (510) Nature of Goods/Services— Toilet soaps, detergents, detergent soaps, shampoos, cosmetics, hair oils, hair lotions and other hair care products in this class, liquid soaps, cleaning, polishitlg, scouring and abrasive preparations and hygiene solutions, bleaching preparations and other substances for laundry use, perfumery
- (511) Class: 3
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— International Foodstuffs Co LLC, P.O. Box No. 4115 Sharijah, U. Arab Emirates..
- (740) Address for Agent/Representative— 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (750) Address for Service— MMAKS ADVOCATES, 3rd Floor, Diamond Trust Building, P.O. Box 7166, Kampala, Uganda.
- (541) Representation of Mark



(210) APPLICATION No. 2019/66386 IN PART "A".

- (220) Date of filing application—22nd October, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services— Software application designed to run on mobile devices such as smart phones or tablet computers, that is inspired to advance mental health inclusion. The application creates mental awareness and fights stigma against those with mental health disabilities.
- (511) Class: 42

(526)

(591)

(646)

- (731) Name of Applicant and Address— FREE MIND HIVE LIMITED, Namugongo, P.O. Box 3347, Kampala, Uganda.
- (740) Address for Agent/Representative—
- (750) Address for Service— FREE MIND HIVE LIMITED, Namugongo, P.O. Box 3347, Kampala, Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2019/64457 IN PART "A".
- (220) Date of filing application—15th March, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services—Energy Drinks.
- (511) Class: 32
- (526) Disclaimer—Registration of this mark shall give no right to the exclusive use of the word "KARGASOK", "SUPPLIERS" except as represented.

(591)

(646)

- (731) Name of Applicant and Address— BASHAIJA JUSTUS, Ruti trading centre, Mbarara. Uganda.
- (740) Address for Agent/Representative —
- (750) Address for Service BASHAIJA JUSTUS, Ruti trading centre, Mbarara. Uganda.
- (541) Representation of Mark



- (210) APPLICATION No. 2019/66281 IN PART "A".
- (220) Date of filing application—08th October, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services—Vacuum flask, Household or kitchen utensils and containers, glassware, porcelain and earthenware not included in other classes.
- (511) Class: 21

- (526)
- (591)
- (646)
- (731) Name of Applicant and Address— SUNNY FORTUNE UGANDA LIMITED, William Street, P.O. Box 35404, Kampala, Uganda
- (740) Address for Agent/Representative
- (750) Address for Service SUNNY FORTUNE UGANDA LIMITED, William Street, P.O. Box 35404, Kampala, Uganda
- (541) Representation of Mark



- (210) Application No. 2019/66419 in Part "A".
- (220) Date of filing application— 25th October, 2019.
- (310) (320) (330)
- (510) Nature of Goods/Services— Non Carbonated soft drink.
- (511) Class: 32
- (526)
- (591)
- (646)
- (731) Name of Applicant and Address—ARTIS (U) LTD., P.O. Box 225, Ntinda, Kampala, Uganda.
- (740) Address for Agent/Representative —
- (750) Address for Service ARTIS (U), LTD., P.O. Box 225, Ntinda, Kampala, Uganda.

Kampala,

BAHIZI SYLVIA,

28th October, 2019.

Registrar of Trademarks.

ADVERTISEMENTS

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register—Nakawa Division Block 214, Plot No. 1068, Land at Kisasi.

Notice is Hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Abel Bashaja Bashariza, of P.O. Box11931, Kampala, a Special Certificate, the Title which was originally issued having been lost.

Kampala, JOHNSON BIGIIRA, 23rd October, 2019. for Commissioner of Land Registration.



THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Busiro Block 439, Plot No. 1595, Land at Bunono and Katabi.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of James William Mubiru, of P. O. Box 13, Entebbe, a Special Certificate, the Title which was originally issued having been lost.

Kampala,

JANAT NABUUMA,

17th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Busiro Block 439, Plot No. 1594, Land at Bunono and Katabi.

Notice is HEREBY GIVEN that after the expiration of one month from the publication hereof, I intend to issue in the names of James William Mubiru, of P.O. Box 13, Entebbe, a Special Certificate, the Title which was originally issued having been lost.

Kampala,

JANAT NABUUMA,

17th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Busiro Block 439, Plot No. 1593, Land at Bunono and Katabi.

NOTICE IS HEREBY GIVEN that after the expiration of one month from the publication hereof, I intend to issue in the names of James William Mubiru, of P. O. Box 13, Entebbe, a Special Certificate, the Title which was originally issued having been lost.

Kampala, JANAT NABUUMA, 17th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT. (Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Busiro Block 439, Plot No. 1592, Land at Bunono and Katabi.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of James William Mubiru, of P. O. Box 13, Entebbe. a Special Certificate, the Title which was originally issued having been lost.

Kampala, JANAT NABUUMA. 17th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyaggwe Block 192, Plot Nos. 1642 and 1622, Land at Ndandu

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Dan Kawuki, of P.O. Box 57, Mukono, a Special Certificate, the Title which was originally issued having been lost.

Mukono, BANUMBA FRANCIS, 6th September, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT. (Cap. 230).
NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyaggwe Block 101, Plot No. 4354, Land at Misindye and Sonde

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Namitala Nalugwa Yowanina, of P.O. Box 14675, Kampala, a Special Certificate, the Title which was originally issued having been lost.

Mukono, BANUMBA FRANCIS, 28th June, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT. (Cap. 230).
NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyaggwe Block 176, Plot No. 268, Land at Tebalowoza

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Ssentongo Elly Kitindi, of P.O. Box 2995, Kampala, a Special Certificate, the Title which was originally issued having been lost.

Mukono, BANUMBA FRANCIS.
30th October, 2019. for Commissioner of Land Registration.

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THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 199, Plot No. 44, Land at Lubata

Notice is hereby given that after the expiration of one month from the publication hereof. I intend to issue in the names of MEGALINK GROUP OF COMPANIES LIMITED, of P.O. Box 840, Kampala, a Special Certificate, the Title which was originally issued having been lost.

CHRISTINE KATWESIGE, Kampala, 24th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 111, Plot No. 958, Land at Lubata

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Mwesige Geoffrey Mutabaazi, of P.O. Box 12803, a Special Certificate, the Title which was originally issued having been lost.

CHRISTINE KATWESIGE. Kampala, 28th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 86, Plot No. 665, Land at Kasalirwe

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Gafuma George, of P.O. Box 30888, Kampala, a Special Certificate, the Title which was originally issued having been lost.

Kampala, NICHOLAS WAMBOGA, 6th September, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register -- Mawokota Block 95, Plot No. 112, Land at Lwanga.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Zawedde A Lubega, of P.O. Box Lwanga, a Special Certificate, the Title which was originally issued having been lost.

HARUNA GOLOOBA, Mpigi, 3rd October, 2019. for Commissioner of Land Registration. THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register-Buwekula Block 218, Plot No. 1, Land at

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of John Crysostom Kibuka, of P.O. Box 3883, a Special Certificate, the Title which was originally issued having been lost.

Mitvana. SARAH NAKIWOLO. 3rd September, 2019. for Commissioner of Land Registration,

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Leasehold Register-Volume HQT578, Folio 7, Bugahya Block / Road 18, Plot No. 91, Land Kyabahesi.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Francis Keeya, of P.O. Box 7134, Kampala, a Special Certificate, the Title which was originally issued having been lost.

Masindi, HERMAN GALIWANGO, 18th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 120, Plot No. 1083, Land at Namwezi.

Notice is hereby given that after the expiration of one month from the publication hereof. I intend to issue in the names of Mulyanti Micheal, of P.O. Box Namwezi, a Special Certificate, the Title which was originally issued having been lost.

JANAT NABUUMA, Kampala, 30th October, 2019. for Commissioner of Land Registration.

> THE REGISTRATION OF TITLES ACT. (Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 104, Plot No. 58, Land at Kakusubula.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Yovani Lukaide, of P. O. Box Kakusubula, a Special Certificate, the Title which was originally issued having been lost.

Kampala, JANAT NABUUMA. 31st October, 2019. for Commissioner of Land Registration.



THE REGISTRATION OF TITLES ACT. (Cap. 230). NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Busiro Block 215, Plot No. 16, Land at Gayaza.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Musa Luswata, of P. O. Box Gayaza, a Special Certificate, the Title which was originally issued having been lost.

JANAT NABUUMA. Kampala, 8th October, 2019. for Commissioner of Land Registration

> THE REGISTRATION OF TITLES ACT. (Cap. 230).

> > NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 223, Plot No. 1859, Land at Namugongo.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Faith Mubangizi Wanyana, Nkoreki Abel, Kibojana Richard, Kampikano Charles and Kamugisha Chris, all of P. O. Box Namugongo, a Special Certificate, the Title which was originally issued having been lost.

JANAT NABUUMA. Kampala, 1st November, 2019. for Commissioner of Land Registration

> THE REGISTRATION OF TITLES ACT. (Cap. 230).

> > NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register-Buddu Block 413, Plot No. 5, Land at Kasenyi.

NOTICE IS HEREBY GIVEN that after the expiration of one month from the publication hereof, I intend to issue in the names of Aleni Kera, of P.O. Box 1, a Special Certificate, the Title which was originally issued having been lost.

JAMILAH LUNKUSE. 14th October, 2019. for Commissioner of Land Registration.

> THE REGISTRATION OF TITLES ACT. (Cap. 230).

> > NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register-Buddu Block 753, Plot No. 377, Land at Mutukula.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Bellamino Kalundi Serumaga, of P.O. Box 2001, a Special Certificate, the Title which was originally issued having been lost.

Masaka. JAMILAH LUNKUSE. 15th October, 2019. for Commissioner of Land Registration. THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyaggwe Block 110, Plot No. 2686, Land at Seeta

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Augstus Ibrahim Muwanga, of P.O. Box 7182, K'la, a Special Certificate, the Title which was originally issued having been lost.

BANUMBA FRANCIS. Mukono. 29th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyaggwe Block 392, Plot No. 26, Land at Mugomba

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Batulumayo Bwaddene, of P.O. Box-, a Special Certificate, the Title which was originally issued having been lost.

BANUMBA FRANCIS. 22nd October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register-Bulemezi Block 159, Plot No. 499, Land at Wobulenzi.

Notice is hereby given that after the expiration of one month from the publication hereof. I intend to issue in the names of Edward Nsamba Bukenya, of P.O. Box-, a Special Certificate, the Title which was originally issued having been lost.

SHARON CHRISTINE NAMAMBWE, 31st October, 2019. for Commissioner of Land Registration.

> THE REGISTRATION OF TITLES ACT. (Cap. 230). NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Freehold Register-Volume JJA315, Folio 18, Iganga Municipality Block/Road, Saza Road, Plot No. 2C3, Land at Nabidongha.

NOTICE IS HEREBY GIVEN that after the expiration of one month from the publication hereof, I intend to issue in the names of Mpyangu Mohammed, of P.O. Box 358, Iganga, a Special Certificate, the Title which was originally issued having been lost.

AISHA KABIRA. 25th July, 2019. for Commissioner of Land Registration.



THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register—Rubaga Division Block 26, Plot No. 709, Land at Bulange.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Yisa Nsumba, a Special Certificate, the Title which was originally issued having been lost.

Kampala, JOHNSON BIGIIRA, 31st October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 82, Plot No. 142, Land at Kungu

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Erisa Sebowa Serunjogi, of P.O. Box Kungu, Sabawali Kyadondo, a Special Certificate, the Title which was originally issued having been lost.

Mukono, CHRISTINE KATWESIGE, 8th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Busiro Block 444, Plot No. 2742, Land at Nkumba.

Notice is Hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Jane Noelina Nakazibwe, of P.O. Box 5764, Kampala, a Special Certificate, the Title which was originally issued having been lost.

Kampala, CHRISTINE KATWESIGE, 4th November, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Leasehold Register—Volume 3253, Folio 2, Kashari Block / Road 1, Plot No. 100, Land at Kashari.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Habib Oil Limited, of P.O. Box 1444, a Special Certificate, the Title which was originally issued having been lost.

Mbarara, DIANA BONABANA, 28th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 170, Plot No. 354, Land at Kijabijo

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Ruth Okwanga Kulume, of P.O. Box 22418, Kampala a Special Certificate, the Title which was originally issued having been lost.

Kampala, CHRISTINE KATWESIGE, 21st June, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 170, Plot No. 358, Land at Kijabijo

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Irene Akullo, of P.O. Box 22418, Kampala a Special Certificate, the Title which was originally issued having been lost.

Kampala, CHRISTINE KATWESIGE, 21st June, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 170, Plot No. 357, Land at Kijabijo

NOTICE IS HEREBY GIVEN that after the expiration of one month from the publication hereof, I intend to issue in the names of Ruth Okwanga Kulume, of P.O. Box 22418, Kampala a Special Certificate, the Title which was originally issued having been lost.

Kampala, CHRISTINE KATWESIGE, 21st June, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Busiro Block 394, Plot No. 516, Land at Sckiunga.

NOTICE IS HEREBY GIVEN that after the expiration of one month from the publication hereof, I intend to issue in the names of Dr. William Nganwa, of P.O. Box 7051, a Special Certificate, the Title which was originally issued having been lost.

Kampala, CHRISTINE KATWESIGE, 18th July, 2019. for Commissioner of Land Registration.



THE REGISTRATION OF TITLES ACT. (Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 180, Plot No. 495, Land at Namirembe

NOTICE IS HEREBY GIVEN that after the expiration of one month from the publication hereof. I intend to issue in the names of Desederio Kyagaba, of P.O. Box Namirembe, a Special Certificate, the Title which was originally issued having been lost.

Kampala, CHRISTINE KATWESIGE, 24th September, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT. (Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Kyadondo Block 86, Plot No. 560, Land at Kasalirwe

NOTICE IS HEREBY GIVEN that after the expiration of one month from the publication hereof, I intend to issue in the names of Joseph Mukwaya, of P.O. Box 2371, Kampala, a Special Certificate, the Title which was originally issued having been lost.

Kampala, CHRISTINE KATWESIGE, 4th November, 2019 for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT. (Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Busiro Block 534, Plot No. 40, Land at Kisindye

NOTICE IS HEREBY GIVEN that after the expiration of one month from the publication hereof. I intend to issue in the names of Paul Twesiime, of P.O. Box Kampala, a Special Certificate, the Title which was originally issued having been lost.

Kampala, CHRISTINE KATWESIGE, 1st November, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register-Buddu Block 660, Plot No. 17, Land at Ninzi.

Notice is HEREBY GIVEN that after the expiration of one month from the publication hereof, I intend to issue in the names of Antoniyo Ngujuba (Deceased), of P.O. Box Ninzi, a Special Certificate, the Title which was originally issued having been lost.

Masaka, ALI WAMALA, 20th December, 2018. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register -- Buddu Block 660, Plot No. 31, Land at Ninzi.

NOTICE IS HEREBY GIVEN that after the expiration of one month from the publication hereof, I intend to issue in the names of Antoniyo Ngujuba (Deceased), of P.O. Box Ninzi, a Special Certificate, the Title which was originally issued having been lost.

Masaka, ALI WAMALA, 10th January, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT. (Cap. 230).
NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Freehold Register—Volume 1232, Folio 20, Ruhinda Block/Road 52, Plot No. 27, Land at Nyakigando.

NOTICE IS HEREBY GIVEN that after the expiration of one month from the publication hereof, I intend to issue in the names of Katafiire Gastavas, of P.O. Box Nyakigando, a Special Certificate, the Title which was originally issued having been lost.

Mbarara, DIANA BONABANA, 29th October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register—Bulemenzi Block 231, Plot No. 9, Land at Kabombo.

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Erimiya Semugoma, of P.O. Box -, a Special Certificate, the Title which was originally issued having been lost.

Luwero, VERONICA NAMUTEBI, 31st October, 2019. for Commissioner of Land Registration.

THE REGISTRATION OF TITLES ACT.

(Cap. 230).

NOTICE.

ISSUE OF SPECIAL CERTIFICATE OF TITLE.

Mailo Register-Rubaga Division, Block 10, Plot No. 562 Land at Bukasa

Notice is hereby given that after the expiration of one month from the publication hereof, I intend to issue in the names of Proscovia Kakoma, of P.O. Box 15253, Kampala, a Special Certificate, the Title which was originally issued having been

Kampala, JOHNSON BIGIIRA, 28th October, 2019. for Commissioner of Land Registration

lost.

THE REGISTRATION OF PERSONS ACT, 2015

NOTICE OF CHANGE OF NAME

DEED POLL



Know you all by this Deed Poll, that I. WANTAATE LIVINGSTONE, of Sebbi Village, Lugeye Ward Parish, Kakiri Town Council Sub-county, Busiro County, Wakiso District, born on 30th November, 1984, a Ugandan, formerly known as WANTAATE LIVINGSTONE MUSISI, a citizen of the Republic of Uganda, do hereby absolutely

renounce the use of my former name WANTAATE LIVINGSTONE MUSISI, and in lieu thereof assume from 22nd October, 2019, the name of WANTAATE LIVINGSTONE.

And in pursuance of such change of name as aforesaid, I hereby declare that at all material times hereafter in all records, documents, deeds and instruments in writing, and in all dealings and transactions, upon all occasions whatsoever, when my name shall be required or used, I shall sign and style by the name WANTAATE LIVINGSTONE.

IN WITNESS WHEREOF, I have undersigned and subscribed my name of WANTAATE LIVINGSTONE, this 22nd October, 2019.

Signed and delivered by the said; WANTAATE LIVINGSTONE.



Renouncer.

THE REGISTRATION OF PERSONS ACT, 2015

NOTICE OF CHANGE OF NAME

DEED POLL



Know you all by this Deed Poll, that I, BUWEMBO JOHN, of Kalongo Village, Lubega Memorial Primary School, Polling Station, Luwero South East Parish, Luweero Town Council Subcounty, Katikamu North County, Luweero District, born on 17th June, 1981, a Ugandan, formerly known as BUWEMBO JOHN CHRIS, a citizen of the Republic

of Uganda, do hereby absolutely renounce the use of my former name of BUWEMBO JOHN CHRIS, and in lieu thereof assume from 28th October, 2019, the name of BUWEMBO JOHN.

And in pursuance of such change of name as aforesaid, I hereby declare that at all material times hereafter in all records, documents, deeds and instruments in writing, and in all dealings and transactions, upon all occasions whatsoever, when my name shall be required or used, I shall sign and style by the name BUWEMBO JOHN.

IN WITNESS WHEREOF, I have undersigned and subscribed my name of BUWEMBO JOHN, this 28th October, 2019.

Signed and delivered by the said; BUWEMBO JOHN.



NOTICE OF CHANGE OF NAME

DEED POLL



KNOW YE ALL MEN BY THIS DEED POLL, I MUNENE JACQUELINE, of Kampala District, formerly Known as MUNENE JACQUELINE NALUBWAMA, a citizen of Uganda, do hereby absolutely renounce and abandon the use of my former names, and in lieu thereof assume as from 11th day

of October, 2019, the names of MUNENE JACQUELINE.

And in pursuance of such change of names as aforesaid, I hereby declare that at all material times hereafter, in all records, deeds, instruments in writing, in all actions and proceedings, and in all dealings and transactions, and upon all occasions whatsoever, when my name shall be required or used, sign and style myself by the names of MUNENE JACQUELINE in lieu of the names of MUNENE JACQUELINE NALUBWAMA renounced and abandoned as aforesaid.

And I hereby authorize and request all persons to designate and address me by such assumed name of MUNENE JACQUELINE.

IN WITNESS WHEREOF, I have hereunder signed and subscribed my names of MUNENE JACQUELINE, for the said MUNENE JACQUELINE NALUBWAMA.

Dated at Kampala, this 18th day of October, 2019.

MUNENE JACQUELINE.

NOTICE OF CHANGE OF NAME

DEED POLL



KNOW YE ALL MEN BY THIS DEED POLL, I, OTIM ROBERT, of Entebbe, formerly Known as OTIM ROBERT EBULU, a citizen of Uganda do hereby absolutely renounce and abandon the use of my former names of OTIM ROBERT EBULU and in lieu thereof assume as from the day hereof my

new name.



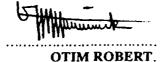
And in pursuance of such change of names as aforesaid, I hereby declare that at all material times hereinafter, in all records, deeds and instruments in writing, and in all actions and proceedings, and in all dealings and transactions, and upon all occasions whatsoever, when my name shall be required or used, sign and style myself by the names of OTIM ROBERT.

And I hereby authorize and request all persons to designate and address me by my assumed name of OTIM ROBERT.

IN WITNESS WHEREOF, I have hereunder signed and subscribed my names of OTIM ROBERT.

Dated at Kampala, this 29th day of April, 2019.

Signed this 29th day of April, 2019 by the said OTIM ROBERT.



IN THE MATTER OF THE OATHS ACT, CAP. 19

AND

THE BIRTHS AND DEATHS REGISTRATION ACT, CAP. 309

DEED POLL



KNOW YEALL THAT BY THIS DEED POLL, I, KAKUMBA DANIEL, C/o Postal Address Box 36, Entebbe, Uganda, formerly Known as KAKUMBA DANIEL MUYANJA, a citizen of Uganda, do hereby absolutely renounce, relinquish and abandon the use of my former names of KAKUMBA DANIEL

MUYANJA, and hence forth I shall be known as KAKUMBA DANIEL.

And in pursuance of such change of names as aforesaid, I hereby declare that at all material times hereafter, in all records, deeds and instruments in writing, and in all dealings and transactions, upon all occasions whatsoever, when my name shall be required or used, I shall sign and style myself by the names of KAKUMBA DANIEL as my name in place of and in aubstitution for my former name of KAKUMBA DANIEL MUYANJA.

IN WITNESS WHEREOF, I have hereunto signed and subscribed my names of KAKUMBA DANIEL, this 1st day of October, 2019.



IN THE MATTER OF THE REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF CHANGE OF NAMES BY KYATEREKERA JOYCE NAMAGEYO TO KYATEREKERA JOYCE

DEED POLL



KNOW YE ALL MEN BY THIS DEED POLL, I, KYATEREKERA JOYCE, of Mbale, and of Postal Address C/o P.O. Box 2175, Mbale, formerly Known as KYATEREKERA JOYCE NAMAGEYO, a citizen of Uganda, do hereby absolutely renounce and abandon the use of my former names of

KYATEREKERA JOYCE NAMAGEYO and in lieu thereof assume from the day hereof my new name of KYATEREKERA JOYCE.

And in pursuance of such change of names as aforesaid, I hereby declare that at all material times hereinafter, in all records, deeds and instruments in writing and in all actions and proceedings and occasions whatsoever, when my name shall be required or used, sign and style myself by the names of KYATEREKERA JOYCE.

IN WITNESS WHEREOF, I have hereunder signed and subscribed my names as **KYATEREKERA JOYCE**, this 1st day of October, 2019. Dated at Mbale, this 1st day of October, 2019.



IN THE MATTER OF THE REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF THE OATHS ACT, CAP. 12

AND

IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, CAP. 81

AND

IN THE MATTER OF CHANGE OF NAME BY KWAGALA IRENE FORMERLY ALIBA REHEMA

DEED POLL



KNOW YE ALL MEN to whom these presents shall come, that I KWAGALA IRENE, of P.O. Box 3798, Kampala, who was formerly Known by the names ALIBA REHEMA which appear on my Military Identity Cards and Documents.

Do hereby renounce, abandon and relinquish the names or the use of

the names ALIBA REHEMA and in lieu thereof, I adopt from this 12th day of August, 2019, the names KWAGALA IRENE, as my proper and true names.



And I therefore hereby expressly authorize and request all persons whomsoever, at all times hereafter to designate, describe, address and refer to me by my said rightful name of KWAGALA IRENE, this 12th day of August, 2019.

Declared and signed by the said;



Renouncer

THE REGISTRATION OF PERSONS ACT, CAP. 2015 LAWS OF UGANDA

AND

IN THE MATTER OF A DEED TO RENOUNCE AND ADOPT NAMES

DEED POLL



GREETINGS:

KNOW YEE ALL MEN by this Deed Poll made;

I, KIWANUKA RICHARD SSEGUYA, (the undersigned), a Ugandan of sound mind, capable of comprehension and delivery of contents therein, and a resident of Kampala-Uganda, now recently

called KIWANUKA RICHARD SSEGUYA, DOTH, hereby, for and on my own behalf wholly renounce, relinquish and abandon the use of my former names of KIWANUKA RICHARD, and in place thereof do assume from the date hereof the names of KIWANUKA RICHARD, so that I, may hereafter be called, known, distinguished not by my former names of KIWANUKA RICHARD but by my assumed names of KIWANUKA RICHARD SSEGUYA.

For purposes of evidence of such, my determination, I declare that I shall at all material times hereafter in all records, deeds, writings, proceedings, dealings and transactions, in private as well as public, and upon all occasions whatsoever, use and sign and endorse the names of KIWANUKA RICHARD SSEGUYA, as my names in place of and in my substitution for my former names of KIWANUKA RICHARD (renounced names).

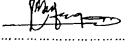
NONETHELESS, all personal, public documents, certificates, instruments and writings whatsoever, proceeding this Deed Poll, bearing the above mentioned former names shall remain valid and legally binding, and I expressly here now and henceforth authorize, request and empower all persons at all times hereafter to designate and address me by my assumed names of KIWANUKA RICHARD SSEGUYA.

ACCURACY OF CONTENT

What I have stated above is correct and accurate and I am well aware of the consequences of making the above pronouncements as I hereby willingly do under oath and in accordance with the Statutory Declarations Act.

DECLARED and delivered at Kampala; by the said KIWANUKA RICHARD SSEGUYA.

Sworn and delivered at Kampala, this day of 2019.



Renouncer.

IN THE STATUTORY DECLARATIONS ACT, CAP. 22 LAWS OF UGANDA

AND

IN THE MATTER OF A DEED TO RENOUNCE AND ADOPT NAMES

DEED POLL



GREETINGS:

KNOW YEE ALL MEN by this Deed Poll made;

I, KAFARI ALLAN ARINITWE, (born on the 11th January, 1974) (undersigned), a Ugandan of sound mind, capable of comprehension and delivery

of contents therein, and C/o Ayebazibwe-Makorogo & Co. Advoccates, P.O. Box 10737, Kampala, now recently called ARINAITWE ALLAN DOTH, hereby, for and on my own behalf wholly renounce, relinquish and abandon the use of my former names of ARINAITWE ALLAN, and in place thereof do assume from the date hereof the names of KAFARI ALLAN ARINITWE, so that I, may hereafter be called, known, distinguished not by my former names of ARINAITWE ALLAN but by my assumed names of KAFARI ALLAN ARINITWE.

For purposes of evidence of such, my determination, I declare that I shall at all material times hereafter in all records, deeds, writings, proceedings, dealings and transactions, in private as well as public, and upon all occasions whatsoever, use, sign and endorse the names of KAFARI ALLAN ARINITWE, as my names in place of and in my substitution for my former names of ARINAITWE ALLAN (renounced names).

NONETHELESS, all personal, public documents, certificates, instruments and writings whatsoever, proceeding this Deed Poll, bearing the above mentioned former names shall remain valid and legally binding, and I expressly here now and henceforth authorize, request and empower all persons at all times hereafter to designate and address me by my assumed names of KAFARI ALLAN ARINITWE.

ACCURACY OF CONTENT

What I have stated above is correct and accurate and I am well aware of the consequences of making the above pronouncements as I willingly and consciously do under oath and in accordance with the Statutory Declarations Act.

DECLARED and delivered at Kampala; by the said KAFARI ALLAN ARINITWE, this 18th day of April, 2019.

Renouncer.



IN THE MATTER OF THE REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF NDARU MOLLY JOSEPHINE DEED POLL



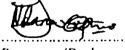
KNOW YE ALL MEN by these presents, which are Intended to be registered with the Registrar of Documents in Uganda, that I, the undersigned NDARU MOLLY JOSEPHINE of Mobile No.0777444446, who was lately NDARU JOSEPHINE MOLLY ALITEMA or known by such names, which names have been

used interchangeably in reference to myself, do hereby on behalf of myself wholly or absolutely renounce, relinquish, abandon and discontinue the use of my said former name of NDARU JOSEPHINE MOLLY ALITEMA and in lieu and place thereof substitute, assume and adopted the names of NDARU MOLLY JOSEPHINE to use as herein declared, and I therefore assume, adopt and/or declare my proper full names to be NDARU MOLLY JOSEPHINE.

And for the purpose of evidencing such assumption of the proper order of my names, I hereby declare that I shall at all times hereinafter in all records, deeds and other writings, in all acts, suits and proceedings, as well as in all whatsoever, and upon all occasions use and subscribe the said names of NDARU MOLLY JOSEPHINE in lieu of my former names of NDARU JOSEPHINE MOLLY ALITEMA or any other order of names so abandoned and relinquished as aforesaid, and therefore hereby expressly authorize and require all persons whomsoever, at all times to designate, describe and address me by my said rightful names of NDARU MOLLY JOSEPHINE.

IN WITNESS WHEREOF, I have hereunto subscribed my proper names of NDARU MOLLY JOSEPHINE, this 28th day of October, 2019.

Signed by the above named NDARU MOLLY JOSEPHINE at Kampala, this 28th day of October, 2019.



Renouncer/Declarant.

THE REGISTRATION OF PERSONS ACT, 2015

DEED POLL



By this Deed Poll, I, MUTANDA EDITH of Gayaza A, Gayaza, Nangabo, Kyadondo, Wakiso District, DO HEREBY RENOUNCE AND ABANDON the use of my former name of MUTANDA EDITH NABUKALU, in lieu thereof so assume from the date hereof the name of MUTANDA EDITH.

In pursuance of such change of name as aforesaid, I HEREBY DECLARE that I shall at all times hereafter in all records, deeds and instruments in writing, and in all dealings and transactions, and upon all occasions whatsoever, use and sign the said name of MUTANDA EDITH as my name in lieu of the said name of MUTANDA EDITH NABUKALU renounced as aforesaid.

And I hereby authorize and request all persons to designate and address me by such assumed name of MUTANDA EDITH, this 15th day of October, 2019.

Signed sealed and delivered by the said MUTANDA EDITH.



Renouncer.

IN THE MATTER OF THE BIRTHS AND DEATHS REGISTRATION ACT, CAP. 190

AND

IN THE MATTER OF THE OATHS ACT, CAP. 52

AND

IN THE MATTER OF A DEED POLL FOR THE RENUNCIATION AND RECTIFICATION OF A NAME BY SAMSON WALYAHA.

DEED POLL



By this Deed, I. SAMSON WALYAHA of Kondogolo, Kyanja, Nakawa, Nakawa Division. Kampala, formerly known by the names of SAMSON WALYAHA CHIBITA, do hereby make known that from this 18th day of October, 2019, I absolutely renounce and abandon the use of my former name of SAMSON

WALYAHA CHIBITA, and in lieu thereof, I have assumed and adopted the use of the name of LUBI SAMSON WALYAHA.

In pursuance of such change of name as aforesaid, I hereby declare that at all material times hereinafter, all records, documents, deeds and instruments in writing, and all future documents and correspondences shall bear or refer to me as LUBI SAMSON WALYAHA in lieu of SAMSON WALYAHA CHIBITA.

I hereby authorize and request all persons to designate and address me by my assumed name of LUBI SAMSON WALYAHA.

Declared at Kampala, this 18th day of October, 2019, by the said LUBI SAMSON WALYAHA.

Janho dyala

Deponent



IN THE MATTER OF THE REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF OKOT FARUK DEED POLL



KNOW YE ALL MEN by these presents which are intended to be registered with the Registrar of Documents in Uganda that I, the undersigned OKOT FARUK, of C/o P.O. Box 33629, Kampala, who was lately OKOT LOUIS or known by such names, which names have been used interchangeably in reference to myself,

do thereby on behalf of myself wholly or absolutely renounce, relinquish, abandon and discontinue the use of my said former name of OKOT LOUIS and in lieu and place thereof substitute, assume and adopted the names of OKOT FARUK to use as herein declared, and I therefore assume, adopt and/or declare my proper full names to be OKOT FARUK.

And for the purpose of evidencing such assumption of the proper order of my names, I hereby declare that I shall at all times hereinafter in all records, deeds and other writings, in all acts, suits and proceedings, as well as in all whatsoever and upon all occasions, use and subscribe the said names of OKOT FARUK in lieu of my former names of OKOT LOUIS or any other order of names so abandoned and relinquished as aforesaid, and I therefore hereby expressly authorize and require all persons whomsoever, at all times to designate, describe and address me by my said rightful names of OKOT FARUK.

IN WITNESS WHEREOF, I have hereunto subscribed my proper names of **OKOT FARUK**, this 25th day of October, 2019.

Signed by the above named **OKOT FARUK**, at Kampala, this 25th day October, 2019.

Renouncer/Declarant.

IN THE MATTER OF THE OATHS ACT, CAP. 19

IN THE MATTER OF THE COMMISSIONER OF OATHS

AND
IN THE MATTER OF A DEED POLL
BY KARUNGI ANNET

ACT, CAP. 53

DEED POLL



BY THIS DEED POLL, I KARUNGI ANNET, of P.O. Box 4462, Kampala, Uganda, formerly known as KABASEVENI CONSO KAROLE do hereby absolutely renounce, abandon and discard the use of my former name of KABASEVENI CONSO KAROLE and in lieu thereof

from now on wards, adopt and take on the use of the name of KARUNGI ANNET and henceforth I shall be known as KARUNGI ANNET.

And in pursuance of such change of names as aforesaid, I hereby DECLARE that I shall be at all material times hereinafter in all records, deeds and instruments in writing, and in dealings, transactions, and all occasions whatsoever, when my names shall be required or used, sign and style myself by the names of KARUNGI ANNET, and however, all documents, instruments and matters preceding this Deed Poll, bearing the former name mentioned herein before shall remain valid, and be construed to read KARUNGI ANNET instead of my former names hereby renounced of KABASEVENI CONSO KAROLE.

IN WITNESS WHEREOF, I have hereunder signed and subscribed to my names of KARUNGI ANNET.

DATED at Kampala, this 30th day of May. 2017.

SIGNED by the said KARUNGI ANNET.



IN THE MATTER OF THE OATHS ACT, CAP. 19

AND

IN THE MATTER OF THE OATHS ACT

DEED POLL



KNOW YE MEN THAT BY THIS DEED POLL I the undersigned, WAKOOLI DANIEL of C/O Bunabulwala Village, Bumusorni Parish, Bubutu Sub-county, Bubulo County, Namisindwa District, Ugandan, a male adult of sound mind, born citizen of Uganda, do hereby make a Deed Poll and state as hereunder:-

For and on behalf of myself wholly renounce, relinquish and abandon the use of WAKOOLI DANIEL ANDREW. That I verify WAKOOLI DANIEL as my true and correct name and in lieu of registering for my National Identity Card where of I used WAKOOLI DANIEL ANDREW. That my other related academic documents are in the names of WAKOOLI DANIEL.

For the purposes of evidencing such my determination, to declare that WAKOOLI DANIEL as my true name and in support of my application to change and correct my names on my National Identity Card such that it reads WAKOOLI DANIEL like on my other documents.

That I shall at all times hereafter in all records, deeds, future transcript, writings and transactions whether private or public and upon all occasions whatsoever, use and sign the names of WAKOOLI DANIEL instead of my former name of WAKOOLI DANIEL ANDREW.



IN WITNESS WHEREOF, I have hereunto set my hands at Mbale, this 11th October, 2019.

Signed by the said WAKOOLI DANIEL, at Mbale, this 29th day of October, 2019.

Renouncer.

IN THE MATTER OF THE OATHS ACT, CAP. 19

AND

IN THE MATTER OF THE STATUTORY **DECLARATIONS ACT, CAP. 22**

AND

IN THE MATTER OF CHANGE OF NAME BY OBURIA CHARLES KOOKO

DEED POLL



KNOW YE ALL by this Deed Poll, that I, OBURIA CHARLES KOOKO, formerly known as KOOKO CHARLES OBULIA, a citizen of the Republic of Uganda do hereby absolutely renounce the кооко **CHARLES** name OBULIA vide all my employment records in the service of Uganda, People's Defence Force and as

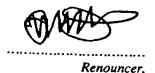
used while opening up my Post Bank Account at Bombo Branch, (A/C No 1032201006493) from this 30th day of October, 2019, and I hereby desire to use the name OBURIA CHARLES KOOKO that should appear on all the aforesaid documents.

And in pursuance of such change of name as foresaid, I hereby declare that at all material times hereafter, in all records, deeds and instruments in writing, and in all dealings and transactions, upon all occasions whatsoever, when my names shall be required or used, I shall sign and style by the name of OBURIA CHARLES KOOKO.

AND I hereby authorize and require all persons whoever to describe and address me at all material times by such name of OBURIA CHARLES KOOKO.

IN WITNESS WHEREOF, I have hereunto subscribed to my proper and adopted name of OBURIA CHARLES KOOKO, this 30th day of October, 2019.

RENOUNCED at Kampala, this 35th day of October, 2019, by this said OBURIA CHARLES KOOKO.



THE REGISTRATION OF DOCUMENTS ACT, CAP. 81 AND

> IN THE MATTER OF CHANGE OF NAME BY SSEMAGANDA MAHADI

> > AND

NOTICE OF CHANGE OF NAME BY DEED POLL

DEED POLL



BY THIS DEED POLL, I SSEMAGANDA MAHADI of Bulange A, Lungujja, Rubaga Kampala, Division. Uganda. formerly known **SSEMAGANDA MAHADI** ABUBAKERY. do hereby absolutely renounce, abandon and discard the use of my former name **SSEMAGANDA MAHADI**

ABUBAKERY and in lieu thereof from now onwards adopt and take on the use of the name SSEMAGANDA MAHADI and henceforth I shall be known as SSEMAGANDA MAHADI.

AND IN PURSUANCE of such change of names as aforesaid, I hereby DECLARE that I shall at all material times hereinafter in all records, deeds and instruments in writing, and in dealings, transactions, and all occasions whatsoever, when my names shall be required or used. sign and style myself by the names of SSEMAGANDA MAHADI and however, all documents, instruments and matters preceding this Deed Poll, bearing the former names mentioned hereinbefore shall remain valid, and be construed to read, SSEMAGANDA MAHADI instead of my former names hereby renounced.

IN WITNESS WHEREOF, I have hereunder signed and subscribed to my names of SSEMAGANDA MAHADI.

DATED at Kampala, this 30th day of October, the year 2019. Signed by the said;

SSEMAGANDA MAHADI.

Renouncer.

DEED POLL GHANGE OF NAME



BYTHIS DEED, I the undersigned ANGUTOKO EDEMA PETER, of MBUYA HILL, a citizen of the Republic of Uganda, HEREBY:-

For and on behalf of myself wholly renounce and abandon the use of my former name of ANGUTOKO PETER

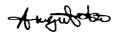
JOEL and in the place thereof do assume from the date hereof the name ANGUTOKO EDEMA PETER



and so that I may hereafter be called, known and distinguished not by my former name of ANGUTOKO PETER JOEL but my assumed name ANGUTOKO EDEMA PETER.

- 2. For the purpose of evidencing such my determination declare that I shall at all times hereafter in all records, deeds and writings, and in all proceedings, dealings and transactions, as well as private and public, and upon all occasions whatsoever, use and sign the name of ANGUTOKO EDEMA PETER as my name in place of and in substitute of the name ANGUTOKO PETER JOEL.
- Expressly authorize and request all persons at all times hereafter to designate and address me by such assumed name of ANGUTOKO EDEMA PETER accordingly.
- IN WITNESS WHEREOF, I have here to subscribe my proper, assumed names of ANGUTOKO EDEMA PETER this 30th day of October, 2019.

SIGNED, SEALED AND DELIVERED by the above named ANGUTOKO EDEMA PETER formerly ANGUTOKO PETER JOEL.



IN THE MATTER OF CHANGE OF NAMES BY VIOLA NINSIIMA ARUNGA

AND

NOTICE OF CHANGE OF NAME BY DEED POLL

DEED POLL



By this Deed, KNOW YE ALL MEN that by these presents, which have been registered with the Registrar of Documents in Uganda, that I the under signed VIOLA NINSIIMA ARUNGA of Mbaguta Cell, Ruharo, Kamukuzi, Mbarara, solemnly and sincerely declare:

- THAT I hereby absolutely renounce the use of the name VIOLA NINSIIMA and adopt, assume and declare my full and proper names to be VIOLA NINSIIMA ARUNGA, and for the purpose of evidencing such assumption of my names, I hereby declare that I shall at all times therefore, in all records, deeds, documents and other writings, in all dealings and transactions, matters, and things whatsoever, and upon all occasions use and subscribe the said name of VIOLA NINSIIMA ARUNGA.
- AND I therefore hereby expressly authorise and requisite all persons whomsoever, at all times to be designated, described and addressed by my said lawful and proper names of VIOLA NINSIIMA ARUNGA.

IN WITNESS WHEREOF, I have hereunder subscribed my proper names of VIOLA NINSIIMA ARUNGA at Kampala, this 28th day of October, 2019.

otaty

VIOLA NINSIIMA ARUNGA, Renouncer/Declarant.

IN THE MATTER OF BIRTHS AND DEATHS REGISTRATION ACT, NO. 28 OF 1970 AND

THE DOCUMENTS ACT, CAP, 81

IN THE MATTER OF ASIIMIRE PROSCOVIA

DEED POLL



KNOW YE ALL MEN by these presents, which are intended to be registered with the Registrar of Documents in Uganda, that the undersigned ASIIMIRE PROSCOVIA, of P.O. Box 23841, Kampala - Uganda, who is lately ASIIMIRE PROSCOVIA or known by such names, which names have been used in reference

to myself do hereby on behalf of myself formally and wholly or absolutely change my said former name of ASIMIRE PROSCOVIA JOKIE from the 30th day of October, 2019 and shall hereafter be called, referred to, known, distinguished and designated by my true names of ASIMIRE PROSCOVIA JOKIE in all documents, records, deeds, writings, proceedings, dealings, transactions, matters and things whatsoever and upon all occasions and I therefore assume, adopt and/or declare my proper full names to be ASIMIRE PROSCOVIA.

And for the purpose of evidencing such assumption of my names, I hereby declare that it shall at all times hereinafter in all records, deeds, documents and other writings, in all acts, suits and proceedings as well as in all dealings and transactions, use and subscribe the said names of ASIIMIRE PROSCOVIA in lieu of my former name of ASIIMIRE PROSCOVIA JOKIE or order of names of ASIIMIRE PROSCOVIA JOKIE abandoned and relinquished as the order of my names.

AND

I therefore hereby expressly authorize and require all persons whosoever at all times to designate, describe, address and refer to me by my said rightful/order of names of ASIIMIRE PROSCOVIA.

DATED at Kampala, this 30th day of October, 2019.

Signed by ASIIMIRE PROSCOVIA.





IN THE MATTER OF THE BIRTHS AND DEATHS REGISTRATION ACT, CAP. 309

AND

IN THE MATTER OF THE OATHS ACT, CAP. 19

AND

IN THE MATTER OF THE DOCUMENTS ACT, CAP. 81

AND

IN THE MATTER OF A DEED POLL NOTICE OF CHANGE OF NAME

BY DEED POLL



Know Ye All Men To Whom It May Concern;

By this Deed, which is intended to be registered with the Registrar of Documents of Uganda, I the undersigned APILLI KELLAH HELLEN of Cathedral Village, Alito Camp, Ojwina Division, Lira

Municipality, Lira District, do hereby absolutely renounce and abandon the use of my former name of APILLI KELLAH HELLEN and hereby do adopt and assume the new name of APILLI HELLEN.

And in pursuance of such renunciation of name as aforesaid, I hereby declare that I shall at all times hereafter in all records, deeds and instruments in writing, and in all actions and proceedings, and in all dealings and transactions, private as well as public and upon all occasions whatsoever, use and sign the said new name of APILLI HELLEN as my only name.

And I therefore hereby expressly authorise and require all persons whomsoever, at all times to designate, describe, address and refer to me by my said rightful names of APILLI HELLEN.

IN WITNESS WHEREOF, I have hereunto subscribed my names of APILLI HELLEN and have set my signature this 8th day of October, 2019.

I am executing this declaration to be submitted to the concerned authorities for change of name.

Signed and delivered by the above named APILLI HELLEN formerly known as APILLI KELLAH HELLEN.

Renouncer/Declarant.

IN THE MATTER OF THE STATUTORY DECLARATION ACT, CAP. 22

AND

IN THE MATTER OF THE OATHS ACT, CAP. 19

AND

IN THE MATTER OF THE COMMISSIONER FOR OATHS ACT, CAP. 5

AND

IN THE MATTER OF GWOKTO THOMAS DEED POLL



KNOW YE ALL MEN, to whom these presents shall come, that by this Deed Poll, I GWOKTO THOMAS, the undersigned, and a resident of Uganda, do hereby absolutely relinquish, abandon and renounce the use of the names GWOKTO THOMAS INNOCENT, Which name appears on my National ID and in

lieu thereof, assume and adopt the use of GWOKTO THOMAS. by which I shall from henceforth, be known, addressed and called at all times, by all persons, in records, dealings, instruments and otherwise whatsoever.

AND I HEREBY AUTHORIZE and request all people to designate and address me by such assumed names of **GWOKTO THOMAS** only.

IN WITNESS whereof, I have declared the above, and hereunto subscribed my signature in the presence of the Commissioner for oaths.

Renounced this 10th day of September, 2019.

Signed by the said GWOKTO THOMAS.



Renouncer.

IN THE MATTER OF THE BIRTHS AND DEATHS REGISTRATION ACT, CAP, 309

(LAWS OF UGANDA)

AND

IN THE MATTER OF A DEED POLL IN PROOF, VERIFICATION AND CONFIRMATION OF NAMES BY JJAGWE FRANCISCO ALSO KNOWN AS JAGGWE FRANCIS KISAKYAMARIA AND JAGGWE FRANCIS AND IN CONFIRMATION OF DATE OF BIRTH AS 30TH AUGUST, 1994.

DEED POLL



BY THIS DEED POLL, made this 25th of October, 2019. **JJAGWE FRANCISCO** Kasambya Village, Nabigasa Parish, Nabigasa Sub-county. Kyotera County, Kyotera District, and P.O. Box 34, Kyotera, whose passport size photograph appears above, formerly known **JAGGWE** FRANCIS



* KISAKYAMARIA and JAGGWE FRANCIS, do hereby Number of that the names JJAGWE FRANCISCO, JAGGWE FRANCIS KISAKYAMARIA and JAGGWE FRANCIS are all my names but from the date above mentioned, I shall refer to use the name JJAGWE FRANCISCO and I also confirm that my correct date of birth is 30th August, 1994.

AND in pursuance of such confirmation of names and date of birth as aforesaid. I declare that at all material times bereafter, and in all records, deeds, instruments, dealings, transactions and all occasions whatsoever, when my name shall be required or used. I shall sign and style by the name of JJAGWE FRANCISCO and use 30th August, 1994, as my correct date of birth.

IN WITNESS WHEREOF, I have signed and subscribed my name of JJAGWE FRANCISCO.

JJAGWE FRANCISCO,

Renouncer.

IN THE MATTER OF THE OATHS ACT, CAP. 19 LAW OF UGANDA

AND

IN THE MATTER OF THE COMMISSIONER FOR OATHS ACT, (ADVOCATES) CAP. 5 LAWS OF UGANDA

AND

IN THE MATTER OF A DEED POLL IN SUPPORT OF THE CHANGE OF NAMES BY KATONGOLE PHILIP

DEED POLL



This Name of change Deed is made this 2^h day of September, 2019 by KATONGOLE PHILIP of KITO, KIRA WARD, KIRA TOWN COUNCIL, WAKISO DISTRICT, Kampala City, and of P.O. Box 284, Mukono, formerly KATONGOLE known as PHILIP KENNETH that:

I shall at all material times hereinafter, in all records, deeds, documents, other writings, in all actions, proceedings as well as in all other dealings, transactions, and on occasions whatsoever, and subscribe the new name aforesaid in substitution for my former name to the intent that I may hereafter be known and identified by the new name of KATONGOLE PHILIP instead of my former name KATONGOLE PHILIP KENNETH.

I authorize and require all persons at all material times to identify, describe and address me by my new name of KATONGOLE PHILIP.

SWORN at Kampala, by the said KATONGOLE PHILIP, this 2nd day of September, 2019.

Deponent.

IN THE MATTER OF THE REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF THE STATUTORY **DECLARATION ACT, CAP. 22**

AND

IN THE MATTER OF REGISTRATION OF DOCUMENTS ACT, CAP. 81

AND

IN THE MATTER OF CHANGE OF NAMES

DEED POLL



KNOW YE ALL MEN By this Deed Poll, that I, NTENSIBE ELLY, a resident of Kitende, Wakiso District, Tel: 0752 306229, formerly known as MUWONGE ALI, a male Ugandan Adult, citizen by birth and descent, do hereby add or adopt and declare that I shall at all times hereinafter in all records, deeds, documents,

instruments in writings, and in all actions or proceedings. matter and upon all occasions use the name NTENSIBE ELLY in place of MUWONGE ALI as foresaid.

However, before this Deed Poll bearing the above-mentioned former name, all documents, records, deeds, writings whatsoever, in all precedings, dealings and transactions shall remain valid and I hereby AUTHORIZE and REQUEST all parties to designate, describe and address me by my adopted name of NTENSIBE ELLY.

I declare that at all times, I shall hereafter be called, referred to, known, distinguished and designated by my true adopted name of NTENSIBE ELLY.

IN WITNESS WHEREOF, I have herein undersigned and subscribed my name of NTENSIBE ELLY for the said former name of MUWONGE ALI.

DECLARED and SIGNED by the said NTENSIBE ELLY.

Dated at Kampala, this 25th day of August, 2019.

Declarant.

IN THE MATTER OF CHANGE OF NAME

DEED POLL



By this Deed Poll, made this 5th day of September, 2019, I the undersigned PRISCILLA FAITH of P.O. Box 3288, Kampala, formerly known as MUKAANI PRISCILLA FAITH, a citizen of Uganda by birth, do solemnly make this Deed Poll thus .-

For and on behalf of myself,

I wholly renounce, relinquish and abandon the use of my former name MUKAANI PRISCILLA FAITH and inplace thereof do assume from the date hereof the name of **PRISCILLA FAITH**, So that I may hereafter be called, known and distinguished not by my former name of **MUKAANI PRISCILLA FAITH** but by my resumed name of **PRISCILLA FAITH**.

For the purpose of evidence of such determination, I declare that I shall at all times hereafter in all records, deeds and writings, and in all proceedings, dealings and transactions, public or private, and upon all occasions whatsoever, use and sign the name of PRISCILLA FAITH as my name in place of and in substitution for the former name of MUKAANI PRISCILLA FAITH.

I expressly authorize and request all persons at all times hereafter to designate and address me by such name of PRISCILLA FAITH accordingly.

IN WITNESS WHEREOF, I hereunto subscribe by former name and adopted name of PRISCILLA FAITH.

Signed, Sealed and delivered by the above named MUKAANI PRISCILLA FAITH and now PRISCILLA FAITH, this 5th day of September, 2019.



IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, (CAP. 81)

IN THE MATTER OF THE REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF THE OATHS ACT, (CAP. 19)

AND

IN THE MATTER OF DAISY WILLIAM CANNON

DEED POLL



BY THIS DEED POLL, made this 28th day of October, 2019, I, the undersigned DAISY WHLIAM CANNON, a female adult Ugandan, resident of Natya, Wakiso District, formerly known by the names of MABONYA JUSTINE DAISY do solemnly make this Deed Poll thus;

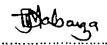
For myself, I wholly renounce and abandon the use of my former name MABONYA JUSTINE DAISY, and in place thereof shall adopt the name DAISY WILLIAM CANNON from the date hereof, so that hereafter may be fully called DAISY WILLIAM CANNON.

For the purpose of evidence of such determination, I declare that at all times hereafter in records, deeds and writings, and in all proceedings, dealings and transactions whatever use, I shall sign the name of DAISY WILLIAM CANNON.

I, EXPRESSLY, AUTHORISE AND REQUEST all persons, for all intents and purposes, at all times hereinafter, to designate and address me by my chosen and assumed name DAISY WILLIAM CANNON.

IN WITNESS WHEREOF, I subscribe and append my signature the day I aforementioned; hence: I shall use the name of DAISY WILLIAM CANNON.

And I so declare:



DAISY WILLIAM CANNON.

Declarant/Renouncer.

IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, CAP. 81

AND

IN THE MATTER OF A DEED POLL BY MARY GORETH KEMIREMBE BAGUMA

DEED POLL



BY THIS DEED POLL, I MARY GORETH KEMIREMBE BAGUMA, of C/o Mayende and Associated Advocates, P.O. Box 2920, Kampala-Uganda, formerly known as MARY GORETH KEMIREMBE, KEMIREMBE MARY, BAGUMA GORETH, DO HEREBY absolutely and entirely renounce, relinquish and

abandon the use of my former names of MARY GORETH KEMIREMBE, KEMIREMBE MARY, BAGUMA GORETH and in lieu thereof from now on wards adopt and take on the use of the name of MARY GORETH KEMIREMBE BAGUMA, and henceforth I shall be known as MARY GORETH KEMIREMBE BAGUMA.

And in pursuance of such change of names as aforesaid, I hereby DECLARE that I shall be at all material times hereinafter in all records, deeds, documents, instruments and other writings, and in all actions and proceedings, and in any dealings or transactions, and at all occasions whatsoever, when my names shall be required, used, sign and style myself by the names of MARY GORETH KEMIREMBE BAGUMA and HOWEVER, all documents, instruments and matters preceding this Deed Poll bearing the former names mentioned herein before shall remain valid and be construed to read MARY GORETH KEMIREMBE BAGUMA instead of my former names hereby renounced.

IN WITNESS WHEREOF, I have hereunder signed and subscribed to my name of MARY GORETH KEMIREMBE BAGUMA.

Dated at Kampala, this 30th day of September, 2019.

Signed by the said MARY GORETH KEMIREMBE BAGUMA.



Renouncer.



IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, CAP. 81

AND

IN THE MATTER OF A DEED POLL BY NKURUNZIZA EDWARD

DEED POLL



BY THIS DEED POLL, I NKURUNZIZA EDWARD, of C/o Mayende and Associated Advocates, P.O. Box 2920, Kampala-Uganda, formerly **NKURUNZIZA** known as EDWARD HERBERT, DO HEREBY absolutely and entirely renounce, relinquish and abandon the use of my former names of

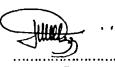
HERBERT, and in lieu thereof from now on wards adopt and take on the use of the name of NKURUNZIZA EDWARD and henceforth I shall be known as NKURUNZIZA EDWARD.

And in pursuance of such change of names as aforesaid, I hereby DECLARE that I shall be at all material times hereinafter in all records, deeds, documents, instruments and other writings, and in all actions and proceedings, and in any dealings or transactions, and at all occasions whatsoever, when my names shall be required, use, sign and style myself by the names of NKURUNZIZA EDWARD and HOWEVER, all documents, instruments and matters preceding this Deed Poll bearing the former names mentioned herein before shall remain valid and be construed to read NKURUNZIZA EDWARD instead of my former names hereby renounced.

IN WITNESS WHEREOF, I have hereunder signed and subscribed to my name of NKURUNZIZA EDWARD.

Dated at Kampala, this 24th day of September, 2019.

Signed by the said NKURUNZIZA EDWARD.



Renouncer.

IN THE MATTER OF THE STATUTORY DECLARATIONS ACT, CAP. 10/2000 LAWS OF UGANDA

AND

IN THE MATTER OF CHANGE OF NAMES

DEED POLL



BY this Poll made this 22nd day of July, 2019, I, TOMUSANGE JUMAH BILL, a male adult, of Central Lugazi, Lugazi Town Council, Buikwe District, in the Republic of Uganda, formerly called TOMUSANGE JUMAH and TOMUSANGE BILL interchangeably and in that capacity, do hereby make this

For and on my behalf, wholly renounced the use of my former name of TOMUSANGE JUMAH and TOMUSANGE BILL in place thereof retain the names TOMUSANGE JUMAH BILL from the date hereof, so that hereafter I am fully known by the name TOMUSANGE JUMAH BILL.

For the purpose of evidence of such determination, I declare that all times hereafter in records, deeds and writings, in all proceedings, dealings and transactions what ever use, I shall sign the name of TOMUSANGE JUMAH BILL.

IN WITNESS WHEREOF, I subscribe and append my signature the day I fore mentioned, hence; I will use the name TOMUSANGE JUMAH BILL.

And I, so declare; TOMUSANGE JUMAH BILL.



Declarant.

IN THE MATTER OF THE DECLARATION OF DATE OF BIRTH, 25TH MAY 1980 OF ADOILI DANIEL

STATUTORY DECLARATION



I ADOILI DANIEL, a resident of Zone 7 Village, Mutungo Parish, Nakawa Sub-county, Nakawa Division-County, Kampala District, do solemnly declare that:-

1. I am a male Uganda citizen adult of sound mind, competent to make a statutory

declaration.

- 2. I was issued with a National Identity Card of Uganda Government and my age was printed to read 25th May, 1977, instead of 25th May, 1980.
- 3. I make this Statutory Declaration to confirm that my date of birth is 25th May, 1980, and should be recognized as such.
- 4. Further I make this Statutory Declaration in accordance with Statutory Declaration laws of Uganda.

Declared at Kampala, this 24th day of October, 2019, ADOILI DANIEL.



Declarant.



IN THE MATTER OF THE COMMISSIONER FOR OATHS ACT

AND

IN THE MATTER OF CHANGE OF NAME BY ISINGOMA VICTOR

AFFIDAVIT



- I ISINGOMA VICTOR, of C/o Kiyonga-B-Asasira & Co. Advocates, do hereby make Oath and swear as follows;
- I. That Iam a male adult Ugandan of sound mind and renouncer of my former name of TIBAYUNGWA.
- 2. THAT I formerly used the name of ISINGOMA VICTOR TIBAYUNGWA on my applications to process my Uganda National Identification Card while I was at school but for consistency with all my academic documents, I want to drop the name TIBAYUNGWA, which is my father's name and acquire or be known by the name ISINGOMA VICTOR which is reflected on all my academic documents.
- That I desire that my Uganda National Identification Card should bear my true name of ISINGOMA VICTOR.
- 4. That I am and at all material times hereinafter, in all records, deeds and instruments in writing, and in all dealings and transactions, upon all occasions whatsoever, when my name shall be required or used, sign and style, be called by the names of ISINGOMA VICTOR as reflected by my academic documents and there id no other person called by the said name apart from me.
- 5. That I swear this affidavit to crave the indulgence of powers and in proof of my name as ISINGOMA VICTOR.
- 6. That what I have stated herein above is true and correct to the best of my knowledge and belief.

Sworn at Kampala, by the said ISINGOMA VICTOR, this 15th day of August, 2019.



Renouncer.

DEED POLL

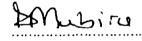


BY THIS DEED POLL which is intended to be registered with the Registrar of Documents in the Ministry of Justice Constitutional Affairs, Kampala, I **MUBIRU** undersigned the DIANAH NAMAYANJA. formerly called MUBIRU DIANAH a resident of Gayaza, Wakiso District, and a Ugandan do

hereby declare and state;

- That since my birth I was always known as MUBIRU DIANAH NAMAYANJA.
- 2. That with effect from today, I have stopped using the names MUBIRU DIANAH and shall go by the name MUBIRU DIANAH NAMAYANJA.
- 3. That with effect from the date hereof, I have wholly renounced, relinquished and abandoned the use of the name MUBIRU DIANAH and thereof I hereby from the date hereof shall use the name MUBIRU DIANAH NAMAYANJA, so that I may hereafter be called, known and distinguished not by my former names of MUBIRU DIANAH but by the name of MUBIRU DIANAH NAMAYANJA.
- 4. That for the purpose of evidencing such my determination, I declare that I shall at all times hereafter in all records, deeds and writings, and all proceedings, dealings and transactions as well private, public and upon all occasions whatsoever, use and sign the name of MUBIRU DIANAH NAMAYANJA as my name in place of and in substitution for my former said name.
- 5. That I expressly authorize and request all persons at all times to designate and address me by such assumed name of MUBIRU DIANAH NAMAYANJA.

IN WITNESS WHEREOF, I have hereunto subscribed my proper and adopted name of MUBIRU DIANAH NAMAYANJA, this 23rd day of October, 2019, at Kampala.



Renouncer.

IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, (CAP. 81)

AND

IN THE MATTER OF THE REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF THE OATHS ACT, (CAP. 19)

AND

IN THE MATTER OF A DEED POLL OF HASINDU BENARD

DEED POLL



KNOW IT YE MEN that, by this Deed Poll, made on this 29th July, 2019, that I, HASINDU BENARD the undersigned, and of address c/o Bukaya West Village, Njeru Town Council, Buikwe County-Buikwe District, hereby declares that I was born and named HASINDU BENARD on 23rd/07/1989, HASINDU

BENARD and that all my academic documents to wit: Ordinary and advanced level Certificates of education,



Diploma in Building and Civil Engineering, all have my true names HASINDU BENARD documented, that when I was registering for the National Identity Card, I mistakenly added my grandfather's name OMUNYU as my other name on the NIRA enrollment forms and my card was printed in the names of HASINDU BENARD OMUNYU under NIN: CM89042102VYEC, Card No. 002810688.

Ihereby absolutely and wholly renounce, relinquish, abandon and discord the use of my names of HASINDU BENARD OMUNYU and in lieu thereof do on wards assume, adopt and take from this date the names of HASINDU BENARD, so that I may hereafter be called, known and distinguished not by my former names of HASINDU BENARD OMUNYU, but my new names of HASINDU BENARD, and that National Identification and Registration Authority upon this Deed Poll being gazetted and upon my application should change my particulars from HASINDU BENARD OMUNYU and process my new Identity card in the names of HASINDU BENARD.

And for the purpose of evidence of such determination, I declare that I shall at all material times, in all records, deed, writing and all proceedings, acts, dealings and transactions, public or private whatsoever, and upon all occasions use and sign the names of HASINDU BENARD in place of and substitute for my former names of HASINDU BENARD OMUNYU.

However, all documents, instructions and writings whatsoever, proceding this Deed Poll shall remain valid, and I expressly, here now and henceforth authorize and request all persons, at all times hereafter to designate, describe and address me by my correct names of HASINDU BENARD.

IN WITNESS WHEREOF, I hereunto sign, substitute for my former names of HASINDU BENARD OMUNYU, my adopted and new names of HASINDU BENARD.

Signed and delivered by the above, formerly known as HASINDU BENARD OMUNYU and now known as HASINDU BENARD, renounced this 29th July, 2019.

Deponent.

DEED POLL



KNOW YE ALL TO WHOM IT MAY CONCERN;

By this Deed, which is intended to be registered with the Registrar of Documents of Uganda, I the undersigned ELIEL MICHAEL LABAN, a male adult Ugandan of sound mind, C/o Cristal Advocates, Plot 32 Lumumba Avenue, Padre

Pio House, 4th Floor, P.O. Box 1769, Kampala, do hereby absolutely renounce and abandon the use of my former name of ELUNGAT MICHEAL LABAN and hereby do adopt and assume the new name of ELIEL MICHAEL LABAN. And in pursuance of such renunciation of name as aforesaid, I hereby declare that I shall at all times hereafter in all

records, deeds and instruments in writing, and in all actions and proceedings, and in all dealings and transactions, private as well as public, and upon all occasions whatsoever, use and sign the said new name of ELIEL MICHAEL LABAN as my only name.

And I hereby authorise and request all persons to designate and address me by my only name of ELIEL MICHAEL LABAN.

IN WITNESS WHEREOF, I have hereunto signed my name of ELIEL MICHAEL LABAN and I relinquish my name of ELUNGAT MICHEAL LABAN and have set my signature this 25th day of October, 2019.

SIGNED AND DELIVERED by the above named, ELIEL MICHAEL LABAN formerly, known as ELUNGAT MICHEAL LABAN.



Renouncer.

IN THE MATTER OF THE BIRTHS AND DEATHS REGISTRATION ACT, CAP. 309 LAWS OF UGANDA

AND

IN THE MATTER OF THE OATHS ACT, (CAP. 19) THE LAWS OF UGANDA

NOTICE OF PUTTING NAMES RIGHT

BY DEED POLL



KNOW YE ALL MEN AND WOMEN by this DEED POLL, that the undersigned NALUBAALE SANYU, of c/o BUTABIKA HOSPITAL, KAMPALA DISTRICT, NAKAWA DIVISION, a citizen of Uganda, formerly known as NALUBAALE SANYU NALYAAZI, lately known as

NALUBAALE SANYU, do hereby firmly and absolutely confirm that my name is NALUBAALE SANYU, that the name of NALYAAZI as it appears on my National Identity Card was given to me by my parents but I have now decided to adopt the names NALUBAALE SANYU rather than NALUBAALE SANYU NALYAAZI. I have therefore decided to do away with the name NALYAAZI and adopt the names NALUBAALE SANYU as they appear on all my academic documents and my name is NALUBAALE SANYU, therefore all records, deeds and proceedings, as well as all academic documents, transactions matters, and all occasions whosoever, the said names of NALUBAALE SANYU, shall be used ad subscribed in lieu of my former names of NALUBAALE SANYU NALYAAZI, the name as it appears on my National Identity Card does not appear on my National Identity Card again.

And I hereby require all persons whosoever to describe, designate and address me all times by such assumed and adopt names of NALUBAALE SANYU.

IN WITNESS WHEREOF, IT IS HEREBY DECLARED THAT, I absolutely adopt the names of NALUBAALE SANYU and substitute them with the names of NALUBAALE SANYU NALYAAZI, and I am determined to take up the names NALUBAALE SANYU and want them to appear on my National Identity Card.

Declared at Kampala, this 09th day of September, 2019, by the said NALUBAALE SANYU, formerly known as NALUBAALE SANYU NALYAAZI.

Halubaale Sanyu

NALUBAALE SANYU,

Declarant.

IN THE MATTER OF BIRTHS AND DEATHS REGISTRATION ACT, CAP. 309

AND

IN THE MATTER OF THE OATHS ACT, CAP. 19

AND

IN THE MATTER OF THE REGISTRATION OF PERSONS ACT

AND

IN THE MATTER OF A DEED POLL BY ATAI MAUREEN ANNA MARIA

DEED POLL



BY THIS DEED, I, ATAI MAUREEN ANNA MARIA, of C/o Busobya, Mbulamuti, Buzaya, Kamuli, do solemnly make oath and Declare as follows.

KNOW YE ALL PERSONS to whom these presents shall come, that by this Deed Poll.

I ATAI MAUREEN ANNA MARIA the undersigned, DO HEREBY relinquish and abandon the sole use of the names of ATAI MAUREEN, which names appear on my National Identification Card and in lieu thereof re-state and re-enforce the use of names ATAI MAUREEN ANNA MARIA, which names appear on all my documents, records or instruments, which I shall hereforth be known, addressed and called at all times, by persons, in all records and instruments whatsoever, however, all documents, instruments, and matters preceding this Deed Poll, bearing the former names mentioned herein before shall remain valid and be construed to read ATAI MAUREEN ANNA MARIA.

IN WITNESS WHEREOF, I have declared the above and hereto subscribed my signature in the presence of the Commissioner for Oaths.

Declared at Kampala, this 24th day of October, 2019, by me the said ATAI MAUREEN ANNA MARIA.



IN THE MATTER OF THE BIRTHS AND DEATHS REGISTRATION ACT, CAP. 309

AND

IN THE MATTER OF THE OATHS ACT, CAP. 19

AND

IN THE MATTER OF A DEED POLL FOR KANSIIME JACKLINE

DEED POLL



KNOW YEE ALL MEN AND WOMEN by these presents, which are intended to be registered with the Registrar of Documents in Uganda that I, KANSIIME JACKLINE of Kinoni, Ngoma, Nakaseke District, Uganda, who was formerly known by the name of UWERA FAITH, which name has been used in reference to

myself, do hereby on behalf of myself formerly and wholly or absolutely renounce, relinquish, abandon and discontinue the use of my former name of UWERA FAITH and in lieu and place thereof substitute, assume and adopt the name of KANSIIME JACKLINE from the date hereof, and shall thereafter be called, referred to, known, distinguished and designed by my true name of KANSIIME JACKLINE.

AND I therefore, assume, adopt and/or declare my proper full name to be KANSIIME JACKLINE, and for the purpose of evidencing such assumptions of my name, I hereby declare that I shall at all times herein after in all records, deeds, documents and other writings, in all acts, suits and proceedings, as well as in all dealings and transaction, public or private matters, and upon all occasions whatsoever, use and sign the said name of KANSIIME JACKLINE in lieu of and in substitution of my former name of UWERA FAITH.

AND I therefore, hereby expressly authorize and request all persons whomsoever, at all times thereafter to designate, describe, address and refer to me by my said rightful name of KANSIIME JACKLINE.

IN WITNESS WHEREFORE, I have subscribed my proper name of KANSIIME JACKLINE, this 28th day of October, 2019.

KANSIIME JACKLINE,

Renouncer.



IN THE MATTER OF THE BIRTHS AND DEATHS **REGISTRATION ACT, CAP. 309**

AND

IN THE MATTER OF THE OATHS ACT, CAP. 19 AND

IN THE MATTER OF THE REGISTRATION OF **PERSONS ACT**

AND

IN THE MATTER OF A DEED POLL BY CHONDE CHEMOKOTU ESTHER

DEED POLL



BY THIS DEED, I, CHONDE CHEMOKOTU ESTHER, of Mvule, Maggwa, Jinia District, do solemnly make oath and Declare as follows:

KNOW YE ALL PERSONS to whom these presents shall come, that by this Deed Poll, CHONDE CHEMOKOTU ESTHER the undersigned, DO

HEREBY relinquish and abandon the sole use of the names of CHONDE ESTHER, which names appear on my National Identification Card and in lieu thereof re-state and re-enforce the use of names of CHONDE CHEMOKOTU ESTHER which names appear on all my documents, records or instruments which I shall hereforth be known. addressed and called at all times, by persons, in all records and instruments whatsoever, however, all documents, instruments, and matters preceding this Deed Poll, bearing the former names mentioned herein before shall, remain valid, and be construed to read CHONDE CHEMOKOTU ESTHER.

IN WITNESS WHEREOF, I have declared the above and hereto subscribed my signature in the presence of the . Commissioner for Oaths.

Declared at Kampala, this 24th day of October, 2019, by me the said CHONDE CHEMOKOTU ESTHER.

Declarant/Renouncer.

IN THE MATTER OF THE BIRTHS AND DEATHS ACT. (CAP. 81)

AND

IN THE MATTER OF THE CHANGE OF NAME BY DEED POLL FROM SSEBULONDE YUSUF TO SSEBULONDE DANIEL

DEED POLL



KNOW YE ALL MEN BY THIS the undersigned SSEBULONDE YUSUF of C/o Uganda Association Of Women Lawyers, P.O.Box 2157, Kampala, Uganda, do hereby absolutely renounce and abandon the use of my former name SSEBULONDE YUSUF, and in lieu thereof

assume as from the Deed the name of SSEBULONDE DANIEL, so that my full name is SSEBULONDE DANIEL.

For and on my own self, I wholly renounce and abandon the use of my former name of SSEBULONDE YUSUF and in lieu thereof hereby adopt the name of SSEBULONDE DANIEL and shall be fully called SSEBULONDE DANIEL.

For the purpose of evidence of such determination, I declare that at all times hereafter in records, deeds and writings, and in all proceedings, dealings and transactions whatsoever use, I shall sign the name of SSEBULONDE DANIEL.

IN WITNESS WHEREFORE, I HAVE HEREUNDER SIGNED MY NEW NAME OF SSEBULONDE DANIEL ON THE 20th day of August, 2019.

SIGNED/SWORN/DECLARED by the said SSEBULONDE DANIEL, formerly known as SSEBULONDE YUSUF.

Renouncer.

THE REGISTRATION OF PERSONS ACT, 2015

NOTICE OF CHANGE OF NAME

DEED POLL



Know you all by this Deed Poll, that I, NANKUBUGE STACEY JOANITAH, of Tuula Village, Kawempe Parish, Kawempe Subcounty, Kyadondo Constituency, Kampala District, born on 5th January. 1994, a Ugandan, formerly known NANKUBUGE JOANITAH, a citizen of the Republic of Uganda,

do hereby absolutely renounce the use of my former name NANKUBUGE JOANITAH, and in lieu thereof assume from 29th October, 2019, the name of NANKUBUGE STACEY JOANITAH.

And in pursuance of such change of name as aforesaid, I hereby declare that at all material times hereafter in all records, documents, deeds and instruments in writing, and in all dealings and transactions, upon all occasions whatsoever, when my name shall be required or used, I shall sign and style by the name NANKUBUGE STACEY JOANITAH.

IN WITNESS WHEREOF, I have undersigned and subscribed my name of NANKUBUGE STACEY JOANITAH, this 29th October, 2019.

Signed and delivered by the said; NANKUBUGE STACEY JOANITAH.

Renouncer.



NOTICE OF CHANGE OF NAME

DEED POLL



BY THIS DEED POLL, I NAMATA ANNET BIRUNGI, of C/o P.O. Box 3521, Kampala, formerly Known as NAMATA ANNET KALULE, hereby absolutely renounce and abandon the use of my former names of NAMATA ANNET KALULE and in lieu thereof from now onwards use the name NAMATA

ANNET BIRUNGI.

And in pursuance of such change of names as aforesaid, I hereby declare that at all material times hereafter, in all records, deeds and instruments in writing, and in all actions and proceedings, and in all dealings and transactions, and upon all occasions whatsoever, when my name shall be required or used, sign and style myself by the names of NAMATA ANNET BIRUNGI.

And I hereby authorize and request all persons to designate and address me by my assumed name of NAMATA ANNET BIRUNGI.

IN WITNESS WHEREOF, I have hereunder signed and subscribed my names of NAMATA ANNET BIRUNGI for NAMATA ANNET KALULE.

Dated at Kampala, this 1st day of November, 2019.



NAMATA ANNET BIRUNGI.
Renouncer.

IN THE MATTER OF THE STATUTORY DECLARATIONS ACT, (CAP. 22)

AND

IN THE MATTER OF THE OATHS ACT, CAP. 19
AND

IN THE MATTER OF THE COMMISSIONER FOR OATHS ACT, CAP. 5

AND

IN THE MATTER OF NAKAJJA DAUDI
DEED POLL



KNOW YE ALL MEN by these presents shall come, that by this Deed Poll, I. NAKAJJA DAUDI, the undersigned and a resident of Uganda, do hereby absolutely relinquish, abandon and renounce the use of the name LUKOOYA DAVID, which names appear on my Birth Certificate, Baptism Card. Academic Certificates and Transcripts, Primary Leaving O, A

level. Certificates, workshop Certificates and documents,

records and instruments, and in lieu thereof, assume and adopt the use of NAKAJJA DAUDI, by which I shall from henceforth be known, addressed and called at all times by all persons in records, dealings, instruments and otherwise whatsoever

And I hereby authorize and request all persons to designate and address me by my assumed name of NAKAJJA DAUDI only.

IN WITNESS WHEREOF, I have declared the above, and hereunto subscribed my signature in the presence of the Commissioner for Oaths.

Renounced this 3rd day of May, 2019.

Signed by the said NAKAJJA DAUDI.



Renouncer.

THE OATHS ACT, CAP. 19 LAWS OF UGANDA

AND

THE STATUTORY DECLARATIONS ACT, CAP. 22 (LAWS OF UGANDA)

AND

IN THE MATTER OF A DEED TO RENOUNCE AND ADOPT NAMES

DEED POLL



KNOW YE ALL MEN by these presents, which are intended to be registered with the Registrar of Documents in Uganda, that I, the undersigned TUSHABE DAVIS of Village 14 Ntinda, Nakawa, Nakawa Division, Kampala District, Uganda, formally known as TUSHABE DAVIS PAID AID or known by such names, which names have been used in reference

to myself do hereby on behalf of myself formally and wholly or absolutely renounce, relinquish, abandon and discontinue the use of my said names of TUSHABE DAVIS PAID AID.

AND in lieu and place thereof substitute, assume and adopt the names of TUSHABE DAVIS, for the purpose of evidencing such assumption of my names, I hereby declare that I shall at all material times hereinafter in all records, deeds, documents and other writings, in all acts, suits and proceedings as well as in all dealings and transactions, matters and things whatsoever, and upon all occasions use and subscribe the said names of TUSHABE DAVIS in lieu of my said former names of TUSHABE DAVIS PAID AID now abandoned and relinquished as my names as aforesaid.



AND I therefore hereby expressly authorise and require all persons and authorities at all material times to designate, describe, address and refer to me by my rightful names of TUSHABE DAVIS.

IN WITNESS WHEREOF, I have hereunto subscribed my proper names of TUSHABE DAVIS.

Signed at Kampala, this 22nd day of October, 2019.



TUSHABE DAVIS.

Renouncer/Declarant.

IN THE MATTER OF THE OATHS ACT, CAP. 19

DEED POLL



Know ye all by this Deed Poll, that **MUHINDO NDUNGO** JONATHAN of Kaserengethe I Cell, Bwera Ward, Mpondwe Lhubira Town Council, Kasese District, a male adult Uganda, formerly known and variously referred to as NDUNGO JONATHAN, the name indicated in the National Identity Card and **NDUNGO MUHINDO**

JONATHAN the name indicated in my employers Identity Card, do hereby absolutely renounce the use of the above former names and in lieu thereof assume from to date the name NDUNGO MUHINDO JONATHAN.

And in pursuance of such change of name as aforesaid, I hereby declare that at all material times hereafter in all records, deeds and instruments in writing, and all dealings and transactions, upon all occasions whatsoever when my name shall be required or used, I shall sign and style by the name NDUNGO MUHINDO JONATHAN.

IN WITNESS WHEREOF, I have hereunder signed and subscribe my name of NDUNGO MUHINDO JONATHAN at Bushenyi, this 12th day of September, 2019.

a bom U

NDUNGO MUHINDO JONATHAN,

Renouncer.

IN THE MATTER OF THE REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF CHANGE OF NAME BY NDAGIRE SARAH

DEED POLL



KNOW YE ALL MEN THAT by this Deed Poll, I NDAGIRE SARAH, of C/o P.O. Box 86, Kampala, formerly known as SENABULYA SARAH, a citizen of Uganda, do hereby renounce and abandon the use of my former name and in lieu thereof assume as from the 25th day of October, 2019, the name NDAGIRE SARAH applied in any order.

For purposes of evidencing such change of name, I hereby declare that at all times hereinafter, in all documents, records, deeds, instruments in writing, dealings and transactions, upon all occasions whatsoever. I shall use or subscribe to the use of the name NDAGIRE SARAH in lieu of the name SENABULYA SARAH as abandoned.

AND I hereby expressly authorize and require that all persons whosoever, describe and address me at all material times by the name of NDAGIRE SARAH.

IN WITNESS WHEREOF, I have hereunto subscribed to my adopted name of NDAGIRE SARAH since 25th of October, 2019.

RENOUNCED and DECLARED at Kampala, by the said NDAGIRE SARAH, this 25th day of October, 2019.



IN THE MATTER OF REGISTRATION OF PERSONS ACT (2015)

AND

IN THE MATTER OF RENOUNCIATION OF NAMES BY KABANJA HARRIET MILLY

DEED POLL



Know ye all men by these presents, which are intended to be registered with the Registrar of Documents in Uganda, that I the undersigned KABANJA HARRIET MILLY, of C/o P.O. Box 14299, Kampala, Uganda, who was lately known by names of NANSUBUGA HARRIET, do hereby on behalf of myself formally and wholly or absolutely renounce, relinquish,

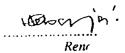
abandon and discontinue the use of my said former name of NANSUBUGA HARRIET, and adopt the name of KABANJA HARRIET MILLY from the date hereof, and shall hereafter be called, referred to, known, distinguished and designated by my true names of KABANJA HARRIET MILLY in all documents, records, deeds, writings, proceedings, dealings, transactions, matters and things whatsoever, and upon all occasions.

And for the purpose of evidencing such assumption of my name, I hereby declare that I shall at all time hereinafter in all records, deeds, documents and other writings, in all acts, suits and proceedings, as well as in all dealings and transactions, matters and things whatsoever and upon all occasions use and subscribe the said name of KABANJA HARRIET MILLY in lieu of my former name of KABANJA HARRIET MILLY.

And I therefore hereby expressly authorize and require all persons whomsoever, at all times to designate, describe, address and refer to me by my said rightful names of KABANJA HARRIET MILLY.

IN WITNESS WHEREFORE, I have hereunto subscribed my proper names of KABANJA HARRIET MILLY, this 31st day of October, 2019.

Signed and delivered by KABANJA HARRIET MILLY at Kampala, this 31st day of October, 2019.



IN THE MATTER OF THE STATUTORY DECLARATIONS ACT, CAP. 22 (LAWS OF UGANDA)

AND

IN THE MATTER OF RENOUNCEMENT OF THE NAME SEMPEBWA GERALD AND ASSUMPTION OF THE NAME SSEMPEBWA JOHN

DEED POLL



BYTHIS DEED, I, the undersigned SSEMPEBWA JOHN of P.O. Box 36340, Kampala, Uganda, do hereby absolutely renounce and abandon the use of my former name SEMPEBWA GERALD and in lieu thereof do assume as from the date hereof the assumed name of SSEMPEBWA JOHN

AND I hereby declare that I shall at all times hereafter in all records, deeds and instruments in writing, and in all actions and proceedings, and in all dealings and transactions, and upon all occasions whatsoever, use and sign my name as SSEMPEBWA JOHN.

AND I hereby authorise and request all persons to designate, describe and address me by such assumed name of **SSEMPEBWA JOHN** only.

IN WITNESS whereof, I have hereunder signed my name as **SSEMPEBWA JOHN** and have set my hand and seal this 16th day of July, 2019.

SIGNED, SEALED and DELIVERED this 16th day of July, 2019, by the said SEMPEBWA GERALD to be known as: SSEMPEBWA JOHN.

Ssempebwa

Declarant

IN THE MATTER OF COMMISSION OF OATHS (ADVOCATES) ACT

AND

IN THE MATTER OF CHANGE OF NAME BY MUJWENGE SAMUEL

DEED POLL



KNOW IT ALL YE MEN THAT by the Deed, I. MUJWENGE SAMUEL of Bukitimbo Village, Wankole Sub-County, Kamuli District, do hereby absolutely renounce and abandon the use of my former name MUJWENGE SAMUEL DERICK, and in lieu thereof, do assume as on the 30th day of April, 2018, the name of MUJWENGE SAMUEL, and in

the pursuance of such change of name as aforesaid.

I hereby declare that at all times hereafter in all deeds and instrument in writing, and in all records, academic documents

or other documents, actions, proceedings, dealings, transactions and all occasions whatsoever, I shall use and subscribe to the name MUJWENGE SAMUEL in lieu of my former name of MUJWENGE SAMUEL DERICK so renounced as aforesaid.

AND I hereby authorize and request all persons to designate and address me by my assumed name of MUJWENGE SAMUEL.

IN WITNESS WHEREOF, I have signed and assumed the name MUJWENGE SAMUEL, this 30th day of April, 2018.

Signed and delivered by the said:

MUJWENGE SAMUEL.
Renouncer.

IN THE MATTER OF THE OATHS ACT, CAP. 19

AND

IN THE MATTER OF CHANGE OF NAME BY NAGAWA VIVIAN

DEED POLL



BY this Deed, I, NAGAWA VIVIAN, a female adult of sound mind, C/o M/s Mugisa, Namutale & Co. Advocates, Plot 8, Wilson Road, First Floor, Suite 2A & B Bhatia Building, P.O. Box 33699, Kampala, DO HEREBY absolutely renounce and abandon the use of the name RITAH and in lieu thereof do assume as from this 1st

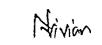
day of December 2019 the name of NAGAWA VIVIAN.

And in pursuance of such change of name as aforesaid, I hereby declare that at all times hereafter in all rewards, deeds and instruments in writing, in all actions and proceedings, in all dealings and transactions and all occasions whatsoever, use and sign the same name of NAGAWA VIVIAN as my name in lieu of the said name of RITAH so renounced as aforesaid.

AND I hereby authorise and request all persons to designate and address me by such assumed name of NAGAWA VIVIAN.

IN WITNESS WHEREOF, I have signed my assumed name of NAGAWA VIVIAN this 1st day of November, 2019.

SIGNED, and DELIVERED by the said NAGAWA VIVIAN.



Deponent.



DEED POLL



KNOW YE ALL MEN by this Deed Poll, that I, LOMINA SAMUEL WANI, of C/o M/s Ojambo & Ojambo Advocates, Naigaga Complex, 1st Floor, Suite No. BO 1, Plot 42 Luthuli Rise, P.O. Box 21920, Kampala, formerly known as LUMURO SAMUEL, a citizen of Uganda, absolutely renounce and abandon

the use of my said former name of LUMURO SAMUEL.

AND IN PURSUANCE of such change of name as aforesaid. I hereby declare that I shall at all times hereinafter in all records, deeds and instruments in writing, and all actions and proceedings, dealings and transactions, and upon all occasions whatsoever, when my names shall be required or used, sign and style myself by the names of LOMINA SAMUEL WANI in lieu of my former names of LUMURO SAMUEL, now renounced and abandoned.

AND I HEREBY authorize all persons at all times to designate and address me by my assumed names of LOMINA SAMUEL WANI.

IN WITNESS WHEREOF, I have hereunto signed and subscribed my names LOMINA SAMUEL WANI as my proper and adopted names.

Dated at Kampala, this 25th day of October, 2019.

Signed at Kampala, by the said; LOMINA SAMUEL WANI.

Deponent.

IN THE MATTER OF THE REGISTRATION OF PERSONS ACT, 2015

IN THE MATTER OF THE OATHS ACT, CAP. 19 IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, CAP, 81

AND

IN THE MATTER OF CHANGE OF NAME

DEED POLL



BY THIS DEED, which is intended to be registered with the Registrar of Documents of the Republic of Uganda, I, AYAT EVALINE the undersigned, of P.O. Box 1370, Gulu, Uganda, a citizen of the Republic of Uganda by birth, do hereby for myself, absolutely RENOUNCE AND ABANDON the use of my former

names AYAT EVALINE PATRICIA for such change of the

names as aforesaid. I hereby declare that I shall at all times hereafter in all records, deeds and instruments in writing, and in all actions and proceedings, and in all dealings and transactions and upon all occasions whatsoever, use and sign the said names of AYAT EVALINE in lieu of the said AYAT EVALINE PATRICIA.

AND I HEREBY authorize and request all persons to designate and address me by such assumed names of AYAT EVALINE.

IN WITNESS WHEREOF, I have hereunto written and signed my assumed names of AYAT EVALINE and have set my hand this 30th day of October, 2019.



AYAT EVALINE, Renouncer.

IN THE MATTER OF REGISTRATION OF PERSON'S ACT, NO. 4 OF 2015

AND

IN THE MATTER OF OTIENO DENNIS OWINO

DEED POLL



Know ye all by this Deed Poll, that I, OTIENO DENNIS OWINO of Nakabango Village, Namulesa Parish, Mafubira Sub-county, Jinja District, Tel 0789375820 formerly known as OWINO DENNIS, a citizen of Uganda, do hereby absolutely renounce the use of my former name and in lieu thereof assume from the 29th day of

October, 2019, the name of OTIENO DENNIS OWINO.

And in pursuance of such change of name as aforesaid, I hereby declare that at all material times hereafter in all records, deeds and instruments in writing, and in all dealings and transactions upon all occasions whatsoever when my name shall be required or used, I shall sign and style by the name OTIENO DENNIS OWINO.

And I herby authorize all persons at all material times to designate and address me by my assumed names of OTIENO **DENNIS OWINO.**

IN WITNESS WHEREOF, I have hereunder signed and subscribed my name of OTIENO DENNIS OWINO, this 28th day of October 2019.

Declared and Signed by the said:

ENNIS OWINO.

Renouncer.



IN THE MATTER OF THE OATHS ACT, CAP. 19 LAWS OF UGANDA

AND

IN THE MATTER OF CHANGE OF THE NAME OF MWESIGYE DAVID
TO MWESIGYE FRANCIS DAVID.

DEED POLL



KNOW ALL YE MEN THAT, I MWESIGYE FRANCIS DAVID of Mpakawero Main LCI, Mpakawero Ward, Bombo Town Council, Luweero District, do hereby for myself absolutely renounce and abandon the use of my former name MWESIGYE DAVID from all forms, documents and in lieu thereof do adopt the

name of MWESIGYE FRANCIS DAVID as my new name.

AND

In pursuance of such change of names as aforesaid, I hereby declare that I shall all times herein after in all dealings, deeds, records and instruments in writing and on all accessions whatsoever, use and sign the said name of MWESIGYE FRANCIS DAVID, and I hereby authorise and request all persons to designate and address me by such assumed and adopted name of MWESIGYE FRANCIS DAVID, and in the presence of the commissioner for oath, I have hereto subscribed my adopted name of MWESIGYE FRANCIS DAVID.

SWORN at Masaka, by the said MWESIGYE FRANCIS DAVID, this 15th day of October, 2019.

A

Renouncer.

IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, CAP. 81

AND

IN THE MATTER OF THE REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF A DEED POLL IN CHANGE OF NAME BY KIGAAGA HAWAH

DEED POLL



KNOW YE ALL MEN by this Deed Poll, that I, KIGAAGA HAWAH, C/o P.O. Box 8147, Kampala, Uganda, formerly known as KAMANYIRE HAWAH on my Driving Permit, a citizen of Uganda, do hereby absolutely renounce and abandon the use of my former name.

AND in pursuance of such change of name as aforesaid, I hereby declare that I shall at all material times hereinafter in all records, deeds, documents, instruments in writing and

in all actions or proceedings, matters and upon all occasions use the name KIGAAGA HAWAH in lieu of my former said name of KAMANYIRE HAWAH so renounced as aforesaid.

AND I HEREBY authorize and request all parties to designate, describe and address me by my assumed name of KIGAAGA HAWAH.

IN WITNESS whereof, I have herein undersigned and subscribed my name of KIGAAGA HAWAH for the said former name of KAMANYIRE HAWAH.

Dated at Kampala, this 4th day of November, 2019.

SIGNED by the said;

KIGAAGA HAWAH, (Formerly known as KAMANYIRE HAWAH).

IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, (CAP. 81)

AND

IN THE MATTER OF BIRTHS AND DEATHS REGISTRATION ACT, (CAP. 309)

AND

IN THE MATTER OF THE OATHS ACT, (CAP. 19)

AND

IN THE MATTER OF KARIM SAM

DEED POLL



KNOW IT ALL YE MEN THAT by this Deed Poll, made this 10th day of December, 2018, that I, CHEMWOR KARIM SAM PSOMKEN the undersigned, until now known by the singular and or combined names of KARIM SAM, for and on my behalf do solemnly swear and make this Deed Poll and hereby

absolutely and wholly renounce, relinquish, abandon and discard the use of my former names of CHEMWOR KARIM SAM PSOMKEN, and in lieu thereof do onwards assume, adopt and take from this date the names of KARIM SAM so that I may hereafter be, called, known and distinguished not by my former names of CHEMWOR KARIM SAM PSOMKEN but by my new names of KARIM SAM.

And for the purpose of evidence or such determination. I declare that it shall at all material times hereafter in all



fecords, deeds, writings and in all proceedings, acts, dealings, and transactions, public or private whatsoever, and upon all occasions use and sign the names of KARIM SAM in place and in substitute for my former names of CHEMWOR KARIM SAM PSOMKEN.

However, all documents, instruments and writings Whatsoever, preceding this Deed Poll shall remain valid, and I expressly here now and henceforth authorise and request all persons at all times hereafter to designate, describe and address me by my new names of KARIM SAM.

IN WITNESS WHEREOF, I have hereunto signed, substituted and subscribed for my former names of CHEMWOR KARIM SAM PSOMKEN my adopted and new names of KARIM SAM.

Signed and delivered by the above named, formally known as CHEMWOR KARIM SAM PSOMKEN and now known as KARIM SAM.

Renounced this 10th day of December, 2018.



Deponent.

THE BIRTHS AND DEATHS REGISTRATION ACT, CAP. 309

AND

IN THE MATTER OF CHANGE OF NAME

DEED POLL



KNOW YEALL MEN that by this Deed Poll, made this 1st day of November, 2019, I, NALUBEGA MAUREEN, of P.O. Box 4929, Kampala, formerly known as NALUBEGA MAUREEN OLIVIA WALUGEMBE or NALUBEGA MAUREEN OLIVIA, a citizen of the Republic of Uganda, by descent and birth,

do solemnly make this Deed Poll thus:-

For and on behalf of myself, I hereby change the use of my former name of NALUBEGA MAUREEN OLIVIA WALUGEMBE or NALUBEGA MAUREEN OLIVIA and in lieu thereof do from now onwards assume, adopt and take on from the date hereof the name of NALUBEGA MAUREEN, so that I may hereinafter be called, known and distinguished not by my former name of NALUBEGA MAUREEN OLIVIA WALUGEMBE or NALUBEGA MAUREEN OLIVIA but by the new and now assumed name of NALUBEGA MAUREEN.

For the purpose of evidence of such determination, I declare that I shall at all material times hereinafter in all records, deeds and writings, and in all proceedings, dealings and transactions, MAUREEN OLIVIA WALUGEMBE or NALUBEGA MAUREEN OLIVIA, however, all documents, instruments and writings whatsoever, preceding this Deed Poll bearing the above mentioned former name shall remain valid.

I expressly here now and henceforth authorize and request all persons at all material times to designate and address me by such name of NALUBEGA MAUREEN accordingly.

IN WITNESS WHEREOF, I hereunto sign and substitute my former name of NALUBEGA MAUREEN OLIVIA WALUGEMBE or NALUBEGA MAUREEN OLIVIA for my adopted new name of NALUBEGA MAUREEN.

SIGNED. SEALED and DELIVERED by the above named formerly known as MAUREEN OLIVIA WALUGEMBE or NALUBEGA MAUREEN OLIVIA and now NALUBEGA MAUREEN.

Dated this 1st day of November, 2019.

BY NALUBEGA MAUREEN.

NOTICE OF CHANGE OF NAME

DEED POLL



KNOW YE ALL MEN BY THIS DEED POLL, I KIBIRA PAUL SSALI, of Nawanku LC1, Makindye Division in Kampala District, formerly Known as SSALI PAUL, a citizen of Uganda do hereby absolutely renounce and abandon the use of my former names of SSALI PAUL and in lieu thereof assume

from the day hereof my new name KIBIRA PAUL SSALI.

And in pursuance of such change of names as aforesaid, I hereby declare that at all material times hereafter, in all records, deeds and instruments in writing, and in all actions and proceedings, and in all dealings and transactions, and upon all occasions whatsoever, when my name shall be required or used, sign and style myself by the names of KIBIRA PAUL SSALI.

And I hereby authorize and request all persons to designate and address me by my assumed name of KIBIRA PAUL SSALI.

IN WITNESS WHEREOF, I have hereunder signed and subscribed my names of KIBIRA PAUL SSALI.

Dated at Kampala, this 21st day of October, 2019.

Signed this 21st day of October, 2019.



KIBIRA PAUL SSALI.



THE REGISTRATION OF PERSONS ACT, 2015 NOTICE OF CHANGE OF NAME

DEED POLL



Know you all by this Deed Poll, that I, KIIZA JUSTINE of Kikiinda Village, Bugambe Subcounty, Kikuube District, born on 4th October, 1988, a Ugandan, formerly known as KIIZA JUSTINE AKUGIZIBWE, a citizen of the Republic of Uganda, do hereby absolutely renounce the use of my former name KIIZA JUSTINE AKUGIZIBWE, and

in lieu thereof assume from 1st November, 2019, the name of KIIZA JUSTINE.

And in pursuance of such change of name as aforesaid, I hereby declare that at all material times hereafter in all records, documents, deeds and instruments in writing, and in all dealings and transactions, upon all occasions whatsoever, when my name shall be required or used, I shall sign and style by the name KHZA JUSTINE.

IN WITNESS WHEREOF, I have undersigned and subscribed my name of KHZA JUSTINE, this 1st November, 2019.

Signed and delivered by the said; KIIZA JUSTINE.



Renouncer.

THE REGISTRATION OF PERSONS ACT, 2015 NOTICE OF CHANGE OF NAME

DEED POLL



Know you all by this Deed Poll, that I, SSENKUNGUABUDALA ZAAKE of Mutundwe Village, Rubaga Division. Kampala District, born on 4th December, 1977, a Ugandan, formerly known as SSENKUNGU ZAAKE, a citizen of the Republic of Uganda, do hereby absolutely renounce the use of my former name SSENKUNGU ZAAKE, and in

lieu thereof assume from 1st November, 2019, the name of SSENKUNGU ABUDALA ZAAKE.

And in pursuance of such change of name as aforesaid, I hereby declare that at all material times hereafter in all records, documents, deeds and instruments in writing, and in II dealings and transactions, upon all occasions whatsoever, my name shall be required or used, I shall sign and y the name SSENKUNGU ABUDALA ZAAKE.

SSWHEREOF, I have undersigned and subscribed my name of SSENKUNGU ABUDALA ZAAKE, this 1st November, 2019.

Signed and delivered by the said; SSENKUNGUABUDALA ZAAKE.

Renouncer.

IN THE MATTER OF THE OATHS ACT, CAP. 19

DEED POLL



Know all men by this Deed Poll, that I. BULAGE MARY of Walukube West, Jinja, Uganda, formerly known as BULAGE MARY ANNET, a citizen of the Republic of Uganda, do hereby absolutely renounce the use of my former name and in lieu thereof assume from 24th October. 2019, the name of BULAGE MARY.

And in pursuance of such change of name as aforesaid, I hereby declare that at all material times hereafter in all records, documents, deeds and instruments in writing, and in all dealings and transactions, upon all occasions whatsoever, when my name shall be required or used, I shall sign and style by the name BULAGE MARY.

IN WITNESS WHEREOF, I have hereunder signed and subscribed my name of BULAGE MARY, this 24th October, 2019.

BULAGE MARY, Renouncer.

IN THE MATTER OF THE DOCUMENT ACT, CAP. 81

AND

IN THE MATTER OF DEED POLL/CHANGE OF NAME

DEED POLL/CHANGE OF NAME



By this Deed Poll, I, the undersigned BIRIBONWA GRACE (new name) previously called KAGORO GRACE (old names) a resident of Kyakiruube Village, Bugambe Parish, Kikuube District, solemnly declare:

1. That for and on behalf of myself and general public

and remitter issue, I wholly renounce, relinquish and abandon the use of my former name/surname of KAGORO GRACE, and in place therefore, I do hereby assume from this date the name/surname BIRIBONWA GRACE, so that I and the general public and remitter issue may hereafter be called, known and distinguished not by my former name/surname, but assumed name/surname of BIRIBONWA GRACE.

2. That for the purposes of evidencing such my determination, declare that I shall at all times hereafter in all records, deeds and writing, and in all proceedings, dealings, and transactions, private as well as upon all occasions whatsoever, use and sign the name of BIRIBONWA GRACE as my name/surname in place and in substitution of my former name/surname.



- That I expressly authorize and request all persons in general and relatives and friends in particular at all times hereafter to designate and address me, the general public, and remitter issue by such assumed name/surname of BIRIBONWA GRACE.
- IN WITNESS WHEREOF, I have hereunto subscribed my former name of KAGORO GRACE and adopted name/surname of BIRIBONWA GRACE.

Signed, sealed and delivered by the above name.

Dated at Kampala, this 30th day of October, 2019.

Sworn by the said BIRIBONWA GRACE.

Deponent.,

IN THE MATTER OF THE BIRTHS AND DEATHS **REGISTRATION (CAP. 309)**

AND

IN THE MATTER OF NOTICE OF CHANGE OF NAME DEED POLL



BY THIS DEED I the undersigned, MUKOMBE DAVID BECKHAR of C/o Mackay Advocates, P.O. Box 27674, Kampala-Uganda, and now called **MUKOMBE ABUBAKER** AMUZA. I am desirous of changing the said name to **MUKOMBE** DAVID BECKHAR, I hereby absolutely

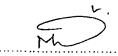
renounce, relinquish and abandon my said name of MUKOMBE ABUBAKER AMUZA; and for all purposes in lieu thereof assume and adopt the name of MUKOMBE DAVID BECKHAR.

And for the purposes of evidencing such changes, I HEREBY DECLARE that I shall at all times hereinafter, in all records, deeds, documents and other writings and all actions, suits and proceedings as well as in all dealings and transactions, matters and things whatsoever and upon all occasions, use and subscribe the said name of MUKOMBE DAVID BECKHAR as my name instead of the said name of MUKOMBE ABUBAKER AMUZA so renounced, relinguished and abandoned as aforesaid.

AND I hereby expressly authorize and require and request all persons whomsoever, at all times hereafter to designate, describe and address me by such adopted name of MUKOMBE DAVID BECKHAR.

IN WITNESS whereof, I have hereunto subscribed my adopted and substituted the name of MUKOMBE DAVID BECKHAR, this 24th day of October, 2019.

Signed, sealed and delivered by the said MUKOMBE DAVID BECKHAR.



IN THE MATTER OF THE STATUTORY DECLARATIONS ACT, CAP. 22, LAWS OF UGANDA, 2000

AND

IN THE MATTER OF CHANGE OF NAMES BY NAKHAIMA PAUL

DEED POLL



By this DEED POLL made this 16th day of September, 2019, I the undersigned NAKHAIMA PAUL of C/o. P.O. Box 10402, Kampala, and a male adult Ugandan, do hereby renounce and abandon the use of my former names NAKHAIMA MICHAEL, and in lieu thereof do assume from the date hereof the name

NAKHAIMA MICHAEL.

In pursuance of such change of names as aforesaid, I hereby declare that I shall at all times hereafter, in all records, deeds, transcript and instruments in writing and in all actions and proceedings and in all dealings and transaction, and upon allocations whatsoever, use and sign the said name of NAKHAIMA PAUL as my name in lieu of the said names of NAKHAIMA MICHAEL so renounced as aforesaid.

I, HEREBY AUTHORISE and request all persons to designate and address me by such assumed names of NAKHAIMA PAUL.

NAKHAIMA PAUL.

IN THE MATTER OF THE STATUTORY **DECLARATIONS ACT, CAP. 22**

AND

IN THE MATTER OF THE BIRTHS AND DEATHS **REGISTRATION ACT, CAP. 309**

AND

IN THE MATTER OF THE OATHS ACT, CAP. 19 AND

IN THE MATTER OF CHANGE OF NAMES

DEED POLL



By this Deed Poll, I, NJUJU OLIVE of P.O. Box 628, Masaka, a Citizen of Uganda, hitherto known as NANZIRI OLIVE or NJUUJU OLIVE do hereby wholly renounce relinquish and abandon the use of my former names of NANZIRI OLIVE or NJUUJU OLIVE and in place



thereof do assume from the date hereof the name of NJUJU OLIVE, and I shall hereafter be called, known and distinguished by now assumed name of NJUJU OLIVE.

- That I HEREBY DECLARE that henceforth I shall at all times in all records, deeds, instruments, writings, proceedings, dealings and transactions, whether private or public, and upon all occasions whatsoever, use and sign the name of NJUJU OLIVE.
- AND I HEREBY expressly authorize and request all persons at all times hereafter to designate and address me by my assumed name of NJUJU OLIVE accordingly.

N WITNESS WHEREOF, I have renounced my former name and dopted/assumed the name of NJUJU OLIVE this 06th day of August, 2018.

SIGNED and DELIVERED at Masaka, by the above named NJUJU OLIVE, formerly known as NANZIRI OLIVE or NJUUJU OLIVE.

IN THE MATTER OF THE OATHS ACT, CAP. 19

AND

IN THE MATTER OF CHANGE OF DATE, MONTH. YEAR OF BIRTH AND CHANGE OF NAME BY MUKHAYE KANNAH NORAH

DEED POLL



The change of Date, Month, Year and Name Deed is made this day of...... 2019, by me MUKHAYE KANNAH NORAH C/o Wandeka Village, Toma Parish, Bumasikye Sub-county, Bungokho County, Mbale District, formerly known as MUKHAYE KANNAH NORAH.

- THAT I was born on 10th October, 1970 and given the name MUKHAYE KANNAH NORAH as reflected in my birth certificate and academic documents.
- THAT while applying for my National Identity Card I presented my correct date, month, year of birth as 10th October, 1970 and correct name as MUKHAYE KANNAH NORAH.
- 3. when my Identity Card was brought back, I realized that my date, month, year of birth was changed to 30th January, 1966 instead of 10th October, 1970, and name SARAH was added to make MUKHAYE SARAH KANNAH hence changing the order of my name.

- That I shall at all times hereafter in all records, deeds. documents, other writings, in all actions, proceedings, as well as in all dealings, transactions and on occasions of whatsoever kind subscribe to the new date, month, year and name aforesaid in substitution for my former date, month, year of birth as 10th October, 1970 and name as MUKHAYE KANNAH NORAH in all deeds and transactions.
- 5. That I authorize and require all persons at all times to identify, describe and address me by my new name of MUKHAYE KANNAH NORAH.

Sworn at Mbale, by the said MUKHAYE KANNAH NORAH, this 28th day of October, 2019.

Deponent.

IN THE MATTER OF THE STATUTORY DECLARATIONS ACT, CAP. 22

AND

IN THE MATTER OF BIRTHS AND DEATHS REGISTRATION ACT, CAP. 309

AND

IN THE MATTER OF A DEED TO RENOUNCE AND ADOPT NAME

DEED POLL



KNOW YEE ALL MEN; by this DEED POLL made:

I. BUYELA ISAAC C/o village, Bumakita Bunasaba parish. Nalwanza Sub-County, Manjiya County, Bududa District a Ugandan of sound mind capable of comprehension and delivery of contents herein as follows;

Now recently called MUWUMBWA ISAAC BUYELA hereby, for and on behalf wholly renounce, relinquish and abandon the use of my former names of MUWUMBWA ISAAC BUYELA as it appears on National Identity Card meaning the same person though mixed up and in place thereof do assume from the date hereof the name of BUYELA ISAAC.

For the purpose of evidence of such, I declare that I shall at all material times hereafter in all records, deeds and writings and in all proceedings, dealings and transactions in private as well as public and upon all occasions whatsoever use the name of BUYELA ISAAC.

NONETHELESS, all personal and public documents, certificates, instruments and writings whatsoever, proceeding this Deed Poll bearing the above mentioned former name of MUWUMBWA ISAAC BUYELA and BUYELA ISAAC



Shall remain valid and legally binding and I expressly here how and hence forth authorize, request and empower all bersons at all material times hereinafter to designate and Address me by my assumed name of BUYELA ISAAC.

What I have stated above is correct and accurate and I am Well aware of the CONSEQUENCE of making the above pronouncement as I hereby willingly do under oath and in accordance with the statutory Declaration Act.

Declared at Mbale, by the said BUYELA ISAAC, this 4th day of November, 2019.

Barela

Declarant

IN THE MATTER OF REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF REGISTRATION OF DOCUMENTS ACT, (CAP. 81)

AND

IN THE MATTER OF CHANGE OF NAME FROM NABACWA SOFIA PROSCOVIA TO NABACHWA PROSCOVIA

DEED POLL



KNOW YE ALL MEN by this Deed, I, the undersigned NABACHWA PROSCOVIA a female adult Ugandan, of P.O. BOX 3772, Kampala, DO HEREBY absolutely, renounce and abandon the usage of my former name NABACWA SOFIA PROSCOVIA and in lieu thereof assume the name of NABACHWA

PROSCOVIA.

And in pursuance of such change of name as aforesaid, I hereby declare that I shall at all material times, in all records, deeds, instruments in writing, in all actions, proceedings, dealings, transactions and upon all whatsoever when my name shall be required or used sign and style myself by the name of NABACHWA PROSCOVIA.

AND I hereby authorize and request all persons to designate and address me by my only new name of NABACHWA PROSCOVIA.

IN WITNESS WHEREOF, I have hereunder signed my proper and substituted name of NABACHWA PROSCOVIA, this 22nd day of October 2019.

Signed, sworn and declared by the said NABACHWA PROSCOVIA, formerly NABACWA SOFIA PROSCOVIA.

Nasalni

Declarant.

IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, CAP. 81

AND

IN THE MATTER OF NAMAYANJA CANDY MPANGA FORMERLY NAMAYANJA CANDY

DEED POLL



BY THIS DEED POLL which is intended to be registered with the Registrar of Documents of the Republic of Uganda, I NAMAYANJA CANDY MPANGA the under signed of P.O. Box 7384, Kampala, a citizen of Uganda by birth, lately called NAMAYANJA CANDY, do hereby for and on behalf of myself

wholly and absolutely renounce, relinquish and abandon the use of my former names of NAMAYANJA CANDY and in place thereof do assume from the date hereof the names of NAMAYANJA CANDY MPANGA.

AND IN PURSUANCE of the change of the names aforesaid. I hereby declare that, I shall at all times thereafter in all records, deeds and writings and in all proceedings, dealings and transactions private as well as public and upon all occasions whatsoever, use and sign the names NAMAYANJA CANDY MPANGA as my names in place of and in substitution for my former names of NAMAYANJA CANDY.

AND I HEREBY expressly authorize and request all persons at all times hereafter to designate and address me and my children and remoter issue by such assumed names of NAMAYANJA CANDY MPANGA accordingly.

DATED AT Kampala, this 31st day of October, 2019.

SIGNED and DELIVERED at Kampala, by the above named NAMAYANJA CANDY MPANGA, formerly NAMAYANJA CANDY.

Renouncer.

DEED POLL



By this Deed, I ISUNJU JEROM a male adult of sound mind C/o M/s Mugisa, Namutale & Co. Advocates, Plot 8, Wilson Road, First Floor, Suite ZA & B, Bhatia Building. P.O. Box 33699, Kampala, DO HEREBY absolutely renounce and abandon the use of the name BIRUNGI and in lieu thereof do assume as from this 3rd

day of September, 2019, the name of ISUNJU JEROM.



And in pursuance of such change of name as aforesaid, I hereby declare that at all times hereafter in all rewards, deeds and instruments in writing and in all actions and proceedings and in all dealings and transactions and all occasions whatsoever, use and sign the same name of ISUNJU JEROM, as my name in lieu of the said name of BIRUNGI so renounced as aforesaid.

AND I hereby authorise and request all persons to designate and address me by such assumed name of ISUNJU JEROM.

IN WITNESS WHEREOF, I have signed my assumed name of ISUNJU JEROM, this 3rd day of August, 2019.

Signed and delivered by the said ISUNJU JEROM.

Deponent.

IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, CAP. 81

AND

IN THE MATTER OF A NOTICE OF CHANGE OF NAME BY DEED POLL.
FROM KAWOOYA MUBARAK ISA BUWEMBO TO BUWEMBO ISA.

DEED POLL



KNOW YE ALL MEN BY THIS DEED POLL which is intended to be registered with the Registrar of Documents of the Republic of Uganda, and published in the Uganda Gazette, I BUWEMBO ISA the undersigned, a citizen of Uganda by birth, lately called KAWOOYA MUBARRAK ISA

BUWEMBO born on 20th June, 1971, do hereby absolutely renounce and abandon the use of my former and hereby do adopt and assume from the date hereof the new name of **BUWEMBO ISA**.

AND IN PURSUANCE of the change of the names aforesaid, I hereby declare that, I shall at all times thereafter in all records, deeds and writings and in all proceedings, dealings and transactions private as well as public and upon all occasions whatsoever, use and sign the name BUWEMBO ISA as my name in place of and in substitution for my former names of KAWOOYA MUBARRAK ISA BUWEMBO.

AND I HEREBY expressly, authorize and request all persons at all times hereafter to designate and address me and my children and remoter issue by such assumed names of BUWEMBO ISA accordingly.

IN WITNESS WHEREOF, I have hereunto signed my name of BUWEMBO ISA and I relinquish my name of KAWOOYA MUBARRAK ISA BUWEMBO and have set my signature this 30th day of October, 2019.

SIGNED and DELIVERED at Kampala, by me the above named BUWEMBO ISA formerly KAWOOYA MUBARRAK ISA BUWEMBO.

Bauke

BUWEMBO ISA,

Renouncer.

IN THE MATTER OF THE DOCUMENTS ACT, CAP. 81

AND

IN THE MATTER OF SIMON AKWETAIREHO

AND

IN THE MATTER OF A DEED POLL CHANGE OF NAME

DEED POLL



By this Deed, I the undersigned SIMON AKWETAIREHO (new name) previously called AKWETEIREHO SIMON ABOOKI (old name), a resident of Mpala Village, Kitala Parish, Katabi Sub-County, Wsiro County-Wakiso District, solemnly declare:

- 1. That I am a male adult Ugandan of sound mind born on the 06.06.1972.
- That I am a holder of Uganda National Identification Card registered in the names of AKWETEIREHO SIMON ABOOKI (NIN Number; CM72025104NJHH)
- 3. That for and on behalf of myself and the general public and remitter issue. I wholly renounce, relinquish and abandon the use of my former name/surname of AKWETEIREHO SIMON ABOOKI and in place thereof, I do hereby assume from this date the name/ surname SIMON AKWETAIREHO so that I and the general public arid remitter issue may hereafter be called, known and distinguished not by my farmer name/surname, but assumed surname of SIMON AKWETAIREHO.
- 4. That for the purpose of evidencing such my determination declare that I shall at all times hereafter in all records, deeds and writings and in all proceedings, dealings and transactions, private as well as upon all occasions whatsoever, use and sign the name of SIMON AKWETAIREHO as my name/surname in place and in substitution of my former name/surname.



5. That I expressly authorize and request all per one in general and relatives and friends in particular, at all times hereafter to designate and address me, the penetral public and remitter issue by such assumed name/ surname of SIMON AKWETAIREHO.

IN WITNESS WHEREOF, I have hereunto subscribed my former name of AKWETEIREHO SIMON ABOOKI and adopted name/surname of SIMON AKWETAIREHO and affix my signature and seal, if any, this 4th day of November, 2019.

Signed, sealed and delivered by the above named:

Akudi

Deponent.

IN THE MATTER OF THE DOCUMENTS ACT, CAP 81

AND

IN THE MATTER OF NAMUTEBI SHAKIRA

AND

IN THE MATTER OF DEED POLL CHANGE OF NAME AND DATE OF BIRTH

DEED POLL



By this Deed, I the undersigned NAMUTEBI SHAKIRA (new name) previously called NAMUTEBI SHAKIRA ABDALAH (old name), a resident of KIYAGI VILLAGE, KASANA PARISH, NAKIFUMA COUNTY, WSIRO COUNTY- MUKONO DISTRICT, solemnly declare:

- That I am a female adult Ugandan of sound mind born on the 15.11.1989.
- That I am a holder of Uganda National Identification Card registered in the names of NAMUTEBI SHAKIRA ABDALAH (NIN Number; CF9003210606MA)
- 3. That for and on behalf of myself and the general public and remitter issue, I wholly renounce, relinquish and abandon the use of my former name/surname of NAMUTEBI SHAKIRA ABDALAH and in place thereof, I do hereby assume from this date the name/ surname NAMUTEBI SHAKIRA so that I and the general public arid remitter issue may hereafter be called, known and distinguished not by my former name/surname, but assumed surname of NAMUTEBI SHAKIRA.
- 4. That for the purpose of evidencing such my determination declare that I shall at all times hereafter in all records, deeds and writings and in all proceedings, dealings and transactions, private as well as upon all

MASSIFER SHAKIPA as my name/surname in a second of the sec

The later way a frame and request all persons in particular, at all the state and address me, the general public and remove by such assumed name/

It. All the wall will be the first have become subscribed my form a compact NAMILIEBI SHAKIRA ABUDALAH and adjusted remaining of NAMILIEBI SHAKIRA and all the first many product and seal, if any, this 28th day of Chicker, 2019

hands really in the wered by the above named:

NAMUTEBI SHAKIRA,

AMUTEBI SHAKIKA,

Deponent.

IN THE MATTER OF THE BIRTHS AND DEATHS REGISTRATION ACT, CAP. 309

AND

IN THE MAITER OF A DEED POLL BY PASTOR SEKIYONJO FRANK

DEED POLL



KNOW YEALL by these presents which are intended to be registered with the Registrar of Documents in Uganda, that PASTOR SEKIYONJO FRANK also known as SEKIYONJO FRANK who has hitherto been known by those names and which names have been used to refer to myself.

HFREBY adopts and assumes the use of other names, to wit, to be henceforth called and referred to as PASTOR SEKIYONJO FRANK and for the purpose of evidencing such assumption of his names, I hereby declare that I shall at all times thereafter in all records, deeds, documents and other writings or actions, suits and proceedings as well as in dealings and transactions, matters and things whatsoever, and upon all occasions use and refer to the same names of PASTOR SEKIYONJO FRANK as my true name.

AND I therefore hereby expressly authorize and require all persons whomsoever at all times to designate, describe and address me by the said lawful and proper name of **PASTOR SEKIYONJO FRANK**.

IN WITNESS whereof, I have hereunto subscribed my proper name of PASTOR SEKIYONJO FRANK at Kampala, this 31st day of October, 2019.

Declarant/Renouncer.



And in pursuance of such change of name as aforesaid, I hereby declare that at all times hereafter in all rewards, deeds and instruments in writing and in all actions and proceedings and in all dealings and transactions and all occasions whatsoever, use and sign the same name of ISUNJU JEROM, as my name in lieu of the said name of BIRUNGI so renounced as aforesaid.

AND I hereby authorise and request all persons to designate and address me by such assumed name of ISUNJU JEROM.

IN WITNESS WHEREOF, I have signed my assumed name of ISUNJU JEROM, this 3rd day of August, 2019.

Signed and delivered by the said ISUNJU JEROM.

Deponent.

IN THE MATTER OF THE REGISTRATION OF DOCUMENTS ACT, CAP, 81

AND

IN THE MATTER OF A NOTICE OF CHANGE OF NAME BY DEED POLL.
FROM KAWOOYA MUBARAK ISA BUWEMBO TO BUWEMBO ISA.

DEED POLL



KNOW YE ALL MEN BY THIS DEED POLL which is intended to be registered with the Registrar of Documents of the Republic of Uganda, and published in the Uganda Gazette, I BUWEMBO ISA the undersigned, a citizen of Uganda by birth, lately called KAWOOYA MUBARRAK ISA

BUWEMBO born on 20th June, 1971, do hereby absolutely renounce and abandon the use of my former and hereby do adopt and assume from the date hereof the new name of **BUWEMBO ISA**.

AND IN PURSUANCE of the change of the names aforesaid, I hereby declare that, I shall at all times thereafter in all records, deeds and writings and in all proceedings, dealings and transactions private as well as public and upon all

s whatsoever, use and sign the name BUWEMBO ISA as my name in place of and in substitution for my former names of KAWOOYA MUBARRAK ISA BUWEMBO.

AND I HEREBY expressly, authorize and request all persons at all times hereafter to designate and address me and my children and remoter issue by such assumed names of BUWEMBO ISA accordingly.

IN WITNESS WHEREOF, I have hereunto signed my name of BUWEMBO ISA and I relinquish my name of KAWOOYA MUBARRAK ISA BUWEMBO and have set my signature this 30th day of October, 2019.

SIGNED and DELIVERED at Kampala, by me the above named BUWEMBO ISA formerly KAWOOYA MUBARRAK ISA BUWEMBO.

Buike

BUWEMBO ISA,

Renouncer.

IN THE MATTER OF THE DOCUMENTS ACT, CAP. 81

AND

IN THE MATTER OF SIMON AKWETAIREHO

AND

IN THE MATTER OF A DEED POLL CHANGE OF NAME

DEED POLL



By this Deed, I the undersigned SIMON AKWETAIREHO (new name) previously called AKWETEIREHO SIMON ABOOKI (old name), a resident of Mpala Village, Kitala Parish, Katabi Sub-County, Wsiro County-Wakiso District, solemnly declare:

- 1. That I am a male adult Ugandan of sound mind born on the 06.06.1972.
- That I am a holder of Uganda National Identification Card registered in the names of AKWETEIREHO SIMON ABOOKI (NIN Number: CM72025104NJHH)
- 3. That for and on behalf of myself and the general public and remitter issue. I wholly renounce, relinquish and abandon the use of my former name/surname of AKWETEIREHO SIMON ABOOKI and in place thereof, I do hereby assume from this date the name/ surname SIMON AKWETAIREHO so that I and the general public arid remitter issue may hereafter be called, known and distinguished not by my farmer name/surname, but assumed surname of SIMON AKWETAIREHO.
- 4. That for the purpose of evidencing such my determination declare that I shall at all times hereafter in all records, deeds and writings and in all proceedings, dealings and transactions, private as well as upon all occasions whatsoever, use and sign the name of SIMON AKWETAIREHO as my name/surname in place and in substitution of my former name/surname.



That I expressly authorize and request all persons in general and relatives and friends in particular, at all times hereafter to designate and address me, the general public and remitter issue by such assumed name/ surname of SIMON AKWETAIREHO.

IN WITNESS WHEREOF, I have hereunto subscribed my former name of AKWETEIREHO SIMON ABOOKI and adopted name/surname of SIMON AKWETAIREHO and affix my signature and seal, if any, this 4th day of November, 2019.

Signed, sealed and delivered by the above named:

Deponent.

IN THE MATTER OF THE DOCUMENTS ACT, CAP, 81

AND

IN THE MATTER OF NAMUTEBI SHAKIRA

AND

IN THE MATTER OF DEED POLL CHANGE OF NAME AND DATE OF BIRTH

DEED POLL



By this Deed, I the undersigned NAMUTEBI SHAKIRA (new name) previously called NAMUTEBL SHAKIRA ABDALAH (old name), a resident of KIYAGI VILLAGE, KASANA PARISH, NAKIFUMA COUNTY, WSIRO COUNTY- MUKONO DISTRICT, solemnly declare:

- That I am a female adult Ugandan of sound mind born on the 15.11.1989.
- That I am a holder of Uganda National Identification Card registered in the names of NAMUTEBI SHAKIRA ABDALAH (NIN Number: CF9003210606MA)
- That for and on behalf of myself and the general public and remitter issue, I wholly renounce, relinquish and abandon the use of my former name/surname of NAMUTEBI SHAKIRA ABDALAH and in place thereof, I do hereby assume from this date the name/ surname NAMUTEBI SHAKIRA so that I and the general public arid remitter issue may hereafter be called, known and distinguished not by my former name/surname, but assumed surname of NAMUTEBI SHAKIRA.
- That for the purpose of evidencing such my determination declare that I shall at all times hereafter in all records, deeds and writings and in all proceedings, dealings and transactions, private as well as upon all

- occasions whatsoever, use and sign the name of NAMUTEBI SHAKIRA as my name/surname in place and in substitution of my former name/surname.
- That I expressly authorize and request all persons in general and relatives and friends in particular, at all times hereafter to designate and address me, the general public and remitter issue by such assumed name/ surname of NAMUTEBI SHAKIRA.

IN WITNESS WHEREOF, I have hereunto subscribed my former name of NAMUTEBI SHAKIRA ABUDALAH and adopted name/surname of NAMUTEBI SHAKIRA and affixed my signature and seal, if any, this 28th day of October, 2019.

Signed, sealed and delivered by the above named:

NAMUTEBI SHAKIRA.

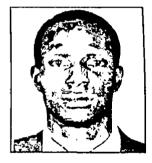
Deponent.

IN THE MATTER OF THE BIRTHS AND DEATHS REGISTRATION ACT, CAP, 309

AND

IN THE MATTER OF A DEED POLL BY PASTOR SEKIYONJO FRANK

DEED POLL



KNOW YEALL by these presents which are intended to be registered with the Registrar of Documents Uganda, that **PASTOR** SEKIYONJO FRANK also known as SEKIYONJO FRANK who has hitherto been known by those names and which names have been used to refer to myself.

HEREBY adopts and assumes the use of other names, to wit, to be henceforth called and referred to as PASTOR SEKIYONJO FRANK and for the purpose of evidencing such assumption of his names, I hereby declare that I shall at all times thereafter in all records, deeds, documents and other writings or actions, suits and proceedings as well as in dealings and transactions, matters and things whatsoever, and upon all occasions use and refer to the same names of PASTOR SEKIYONJO FRANK as my true name.

AND I therefore hereby expressly authorize and require all persons whomsoever at all times to designate, describe and address me by the said lawful and proper name of PASTOR SEKIYONJO FRANK.

IN WITNESS whereof, I have hereunto subscribed my proper name of PASTOR SEKIYONJO FRANK at Kampala, this 31st day of October, 2019.

Declarant/Renounces

IN THE MATTER OF REGISTRATION OF PERSONS ACT, 2015

AND

IN THE MATTER OF RENOUNCIATION OF NAMES BY RAMUKATI MARIA JANAAT

DEED POLL



KNOW YE ALL MEN and WOMEN to whom these presents shall come that I RAMUKATI MARIA JANAAT, resident of Mayinja, Makerere, Kawempe, Kampala District formerly known by me name RAMUKATI MARIA do hereby formally renounce and abandon the name RAMUKATI MARIA and do

hereby call upon, notify and request all of you the general public. Government and the world at large to refer, describe and address me by the name RAMUKATI MARIA JANAAT, instead of RAMUKATI MARIA.

I do declare that from the date hereof shall at all times, on all records, deeds, identification documents, testimonials, transaction acts, whatsoever maintain and use only my said name of RAMUKATI MARIA JANAAT.

I execute this Deed Poll for change of name.

Dated this 16th day of October, 2019, at Kampala.

Renounced, declared and signed by me RAMUKATI MARIA JANAAT.

RAMUKATI MARIA JANAAT

Renouncer/Declarant.

AND

IN THE MATTER OF THE OATHS ACT, CAP. 19

IN THE MATTER OF THE REGISTRATION OF **DOCUMENTS ACT**

AND

IN THE MATTER OF DEED POLL BY NALUBWAMA JANE MPAATA

DEED POLL



Know ye all men by this Deed Poll that I NALUBWAMA JANE MPAATA, of P.O. Box 20033, Kampala, do hereby renounce and forthwith cease usage, abandon my former name of MPAATA JANNIFER and in lieu thereof renounce, relinquish and abandon the usage of the said MPAATA JANNIFER and adopt, assume

and take on the use of the name of NALUBWAMA JANE MPAATA.

That I declare that I shall at all times after in all records, deeds, dealings, private and public, or in whatever occasion called cease and sign in the names of MPAATA JANNIFER as my name in place of NALUBWAMA JANE MPAATA.

That I expressly authorize and request all persons at all times to designate and address me by my assumed and adopted name NALUBWAMA JANE MPAATA.

In witness whereof, I have hereto subscribed to my proper and adopted name NALUBWAMA JANE MPAATA.

Renounced in Uganda, this 30th day of October, 2019, by the said NALUBWAMA JANE MPAATA.



Deponent.

THE REGISTRATION OF PERSON ACT, 2015

NOTICE OF CHANGE OF NAME

DEED POLL



Know you all by this Deed Poll **ONYANG** JULIOUS CEASER of Kampala Village, Ober Parish, Ojwina Sub Coonty, Lira Municipality County, Lira District, born on 24th September, 1976, a Ugandan, formerly known as ONYANG JULIO CEASER a citizen of the Republic of Uganda, do hereby absolutely renounce the

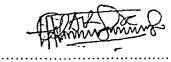
use of my former name ONYANG JULIO CEASER and also in lieu thereof assume from 1st November, 2019 the name of ONYANG JULIOUS CEASER.

The name ONYANG JOLIOUS CEASER was wrongly spelt in both UACE slip and certificate and written as, ONYANG JULIO CEASER where "U and S" in the name JOLIOUS were omitted.

And in pursuance of such change of name as a foresaid, I hereby declare that at all material times hereafter in all records, documents, deeds and instruments in writing, and in all dealings and transactions, upon all occasions whatsoever, when my name shall be required or the document I shall sign and style by the name ONYANG JULIOUS CEASER.

IN WITNESS WHEREOF, I have hereunder sig ned and subscribe my name of ONYANG JULIOUS CEASER, this 1st day of November, 2019.

Signed and delivered by the said ONYANG JULIOUS CEASER.



Renouncer.



STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

to The Uganda Gazette No. 57, Volume CXII, dated 8th November, 2019

Printed by UPPC, Entebbe, by Order of the Government.

STATUTORY INSTRUMENTS

2019 No. 75.

The National Drug Policy and Authority (Fees) (Amendment) Regulations, 2019

(Under section 35 and 64 of the National Drug Policy and Authority Act, Cap. 206)

In EXERCISE of the powers conferred upon the Minister responsible for health by section 64 of the National Drug and Policy and Authority Act and on the advice of the National Drug Authority, these Regulations are made this 2nd day of September, 2019.

1. Title.

These Regulations may be cited as National Drug Policy and Authority (Fees) (Amendment) Regulations, 2019.

2. Amendment of the Schedule to the National Drug Policy and Authority (Fees) Regulations, 2014.

The Schedule to the National Drug Policy and Authority (Fees) Regulations, 2014 is amended—

(a) by substituting for Part 3, the following—

"PART 3 -FEES FOR RETAIL PHARMACIES

(a) Within Kampala

	Application for a licence		Application for renewal of a licence	
Item for fees payment	Central division	Other divisions	Central division	Other divisions
Inspection for suitability of premises	3,180,000/=	1,935,000/=	1,980,000/=	1,260,000/=
Application for a licence	1,800,000/=	900,000/=	1,800,000/=	1,125,000/=

(b) Outside Kampala

(b) Outside Kam		or the first of	Application for	renewal of a	
	Application for	Application for a licence		licence	
Item	Municipal	Rural	Municipal	Rural	
Inspection for suitability of premises	828,000/=	828,000/=	468,000/=	468,000/=	
Application for a licence	360,000/=	360,000/=	360,000/=	360,000/=	

(b) by substituting for Part 4, the following—

"PART 4-FEES FOR WHOLESALE PHARMACIES

(a) Within Kampala

(a) With	in Kampai		or a licence	Application for	
	API	Application for a licence		licence	
Item		entral vision	Other divisions	Central division	Other divisions
Inspection for suitability of pre	mises 3.2	10,000/=	1,957,500/=	1,710,000/=	1,057,500/=
Application for licence	a	50,000/=	1,350,000/=	2,550,000/=	1,350,000/=

(b) Outside Kampala

		Application	for a licence Application for ren		or renewal of a ence
	Item	Municipal	Rural	Municipal	Rural
1.	Inspection for suitability of premises	846,000/=	846,000/=	468,000/=	468,000/=
2.	Application for a licence	750,000/=	750,000/=	750,000/=	750,000/=

2644

(c) In Part 5, by substituting for Paragraph a, the following -

"PART 5 – FEES FOR A PHARMACEUTICAL MANUFACTURING LICENCE

Local manufacturers

(a) Fees for operating licences and certificate of suitability of premises

	or premises				
		Application for a licence		Application for renewal of licence	
	Licence Category	Application for operat- ing licence	Certificate of Suitability of premises	Application for operat- ing licence	Certificate of Suitability of premises
i	Licence to manufacture external preparations or oral liquid preparations	1,260,000/=	1,050,000/=	1,050,000/=	1,050,000/=
ii	Licence to manufacture external preparations and oral preparation	1,440,000/=	1,200,000/=	1,200,000/=	1,200,000/=
iii	Licence to manufacture sterile preparations, the] preparations in para- graphs (i), (ii) and other types of dosage forms	2,100,000/=	2,100,000/=	1,800,000/=	1,800,000/=
iv	Approval of primary packaging for the local manufacturer	1,050,000/=	900,000/=	900,000/=	900,000/=
v	Approval of second- ary packaging for the local manufacturer	900,000/=	750,000/=	750,000/=	750,000/=

HON. ACENG JANE, Minister for Health.

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

to The Uganda Gazette No. 57, Volume CXII, dated 8th November, 2019

Printed by UPPC, Entebbe, by Order of the Government.

STATUTORY INSTRUMENTS

2019 No. 77.

THE NATIONAL DRUG POLICY AND AUTHORITY (SURGICAL INSTRUMENTS AND SURGICAL APPLIANCES) REGULATIONS, 2019

ARRANGEMENT OF REGULATIONS

Regulation

PART I-PRELIMINARY

- 1. Title.
- 2. Application.
- 3. Interpretation.

PART II—REGISTRATION

4. Application of National Drug Policy and Authority (Registration) Regulations, No. 29 of 2014

PART III—CERTIFICATE OF SUITABILITY OF PREMISES

- 5. Certificate of suitability of premises
- 6. Application for certificate of suitability of premises.
- 7. Inspection of premises.
- 8. Notification of change of information
- 9. Location of premises.
- 10. Standards of construction.

Regulation

- 11. Premises to be in good state of repair and to be clean and tidy
- Invasive and non-invasive surgical instruments and surgical appliances to be separated.

PART IV—LICENCE TO CONDUCT BUSINESS OF WHOLESALE, DISTRIBUTION AND RETAIL OF SURGICAL INSTRUMENTS AND SURGICAL APPLIANCES

- 13. Obligation to obtain a licence.
- 14. Application for licence
- 15. Validity and conditions of licences.
- 16. Refusal to issue licence
- 17. Renewal of licence.
- 18. Suspension and revocation of licences.
- 19. Maintenance of record of distribution

PART V—IMPORTATION OF SURGICAL INSTRUMENTS AND SURGICAL APPLIANCES

- 20. Importation of surgical instruments and surgical appliances.
- 21. Application for import licence.
- 22. Verification certificate.
- 23. Packaging for imported surgical instruments and appliance.
- 24. Verification of surgical instruments and surgical appliances.
- Re-export of imported surgical instruments and surgical appliances not allowed into Uganda.
- 26. Importation of donated surgical instruments and surgical appliances
- Restriction to importation of samples of surgical instruments and surgical appliances
- 28. Cancellation of import licence

PART VI—RECALL OF SURGICAL INSTRUMENTS AND SURGICAL APPLIANCES

29. Recall of surgical instruments and surgical appliances from market

PART VII—ADVERTISEMENT OF SURGICAL INSTRUMENTS AND SURGICAL APPLIANCES

- 30. Restriction on advertisement
- 31. Limitation on content of promotional materials
- 32. Criteria for promotional material
- 33. Prohibition of comparison of surgical instruments and surgical appliances in advertisements and promotional materials

SCHEDULES

First Schedule — Surgical Instruments and Surgical appliances

Second Schedule - Forms 1,2,3,4

Third Schedule — Form 5

Fourth Schedule — Forms 6,7,8,9

STATUTORY INSTRUMENTS

2019 No. 77.

The National Drug Policy and Authority (Surgical Instruments and Surgical Appliances) Regulations, 2019

(Made under section 64 of the National Drug Policy and Authority Act, Cap. 206)

IN EXERCISE of the powers conferred upon the Minister responsible for health by section 64 of the National Drug and Policy and Authority Act and on the advice of the National Drug Authority, these Regulations are made this 25th day of September, 2019.

PART I-PRELIMINARY

1. Title.

These Regulations may be cited as the National Drug Policy and Authority (Surgical Instruments and surgical appliances) Regulations, 2019.

2. Application.

These Regulations apply to human and veterinary surgical instruments and surgical appliances.

3. Interpretation.

In these Regulations, unless the context otherwise requires—

- "Act" means the National Drug Policy and Authority Act, Cap. 206;
- adverse event" means a problem that can or does result in permanent impairment, injury or death to the patient or the user;
- "adverse reaction" means a response to a surgical instrument or appliance which is noxious and unintended, and which occurs at normal use in man for surgery operation or procedure;

- "emergency" means circumstances which are urgent, unforeseeable and not caused by dilatory conduct;
- "emergency situation" means a circumstance which is urgent or unforeseeable or a situation which is not caused by dilatory conduct where—
 - (a) Uganda is seriously threatened by or actually confronted with a disaster, catastrophe, war or an act of God;
 - (b) life or the quality of life or environment may be seriously compromised;
 - a Government programme would be delayed or seriously compromised unless the surgical instruments and surgical appliances and surgical appliances are imported;
- "significant change" means a change that could reasonably be expected to affect the safety quality and performance of a surgical instrument;
- "surgical instrument and appliance" means a specialized tool or implement for performing specific actions or tasks during surgery or to relieve a particular medical condition; and

PART II—REGISTRATION

4. Application of National Drug Policy and Authority (Registration) Regulations, No. 29 of 2014

All surgical instruments and surgical appliances shall be registered by the Authority under the National Drug Policy and Authority (Registration) Regulations, No. 29 of 2014.

PART III—CERTIFICATE OF SUITABILITY OF PREMISES

5. Certificate of suitability of premises

(1) The Authority shall grant a certificate of suitability of premises for the premises where the business of wholesale, distribution or retail of surgical instruments and surgical appliances that are registered by the Authority, is to be carried out.

(2) A certificate of suitability of premises shall be in the format in Form 1 in the Schedule to these Regulations.

6. Application for certificate of suitability of premises.

- (1) A person who wishes to conduct the business of wholesale, distribution or retail of surgical instruments and surgical appliances that are registered by the Authority in accordance with regulation 4, shall apply to the Authority for a certificate of suitability of premises.
- (2) An application for a certificate of suitability of premises shall be accompanied by—
 - (a) the plan of the premises or where the building is yet to be constructed, the plans of the buildings; and
 - (b) the prescribed fees.
- (3) An application for a certificate of suitability of premises shall be made using Form 2 in the Schedule to these Regulations.

7. Inspection of premises.

- (1) The Authority shall, prior to issuing a certificate of suitability of premises, inspect the premises to determine that the premises are suitable for the purpose for which the certificate is to be issued.
- (2) The officer who inspects the premises under this Regulation shall make a report, in the format prescribed in Form 3 in the Schedule to these Regulations.

8. Notification of change of information

Where, after the issuance of a certificate of suitability of premises, there is a change to any of the information in the application, the holder of the certificate shall submit the new information to the Authority within twenty one days of the change.

9. Location of premises.

The premises shall be located in a place where the premises cannot be contaminated by the external environment or other activities.

10. Standards of construction.

The premises shall-

- (a) be of a permanent nature;
- (b) be protected against, adverse weather conditions including dust, ground water seepage, vermin and pest infestation;
- (c) have sufficient space for the carrying out and supervision of the necessary operations;
- (d) have air intakes, exhausts, and associated pipe work and trucking sited so as to avoid contamination;
- have drains that are of an adequate size and that are provided with sufficient traps and proper ventilation;
- (f) have well marked fire exits and the access to the fire exists kept clear at all times;
- (g) have floors and walls made of a washable and impervious material with a flat surface, free of cracks and a ceiling covered with a nonflaking finish that allows easy cleaning; and
- (h) be well lit, ventilated and have appropriate facilities that control air including temperature, humidity, and filtration for the operations to be undertaken.

11. Premises to be in good state of repair and to be clean and tidy

The premises shall be maintained in a good state of repair, with toilet facilities, a regular and sufficient supply of water and shall be maintained in a clean and tidy condition.

12. Invasive and non-invasive surgical instruments and surgical appliances to be separated.

The invasive surgical instruments and surgical appliances shall be kept separate from the non-invasive surgical instruments and surgical appliances.

PART IV—LICENCE TO CONDUCT BUSINESS OF WHOLESALE,
DISTRIBUTION AND RETAIL OF SURGICAL INSTRUMENTS
AND SURGICAL APPLIANCES

13. Obligation to obtain a licence.

- (1) A person shall not without a licence issued by the Authority in accordance with the Act and these Regulations carry on the business of wholesale, distribution or retail of surgical instruments and surgical appliances.
- (2) The licence shall be in the format in Form 4 in the Schedule to these Regulations.

14. Application for licence

- (1) An application for a licence shall be made to the Authority using Form 5 in the Schedule to these Regulations.
 - (2) The application shall be accompanied by-
 - (a) where the business is to be carried on as a partnership, the partnership deed;
 - (b) where the business is carried on as a limited liability company, the memorandum and articles of association of the company;
 - (c) the certificate of suitability of premises; and
 - (d) the prescribed fees.

15. Validity and conditions of licences.

(1) A licence issued under these Regulations, shall, unless cancelled by the Authority, remain valid for the period stated in the licence.

(2) A licence shall indicate the conditions on which, it is issued and shall state that the licence may be cancelled where the conditions are not fulfilled or are breached.

16. Refusal to issue licence

- (1) The Authority may refuse to issue a licence where-
- the applicant makes a false or misleading statement in the application;
- (b) the Authority has reasonable grounds to believe that issuing a licence constitutes a risk to the health or safety of patients, users or other persons; or
- (c) the applicant failed to meet the requirements of these Regulations.
- (2) Where the Authority refuses to issue a licence, the Authority shall in writing, notify the applicant of the reasons for the refusal and give the applicant an opportunity to be heard.

17. Renewal of licence.

- (1) A person who intends to renew a licence issued under these Regulations, shall make an application for renewal of the licence to the Authority.
- (2) An application for renewal of a licence shall be made to the Authority, at least three months before the expiry of the licence.
- (3) The requirements and procedure for renewal of a licence shall be the same as the requirements and procedure for application of the licence.

18. Suspension and revocation of licences.

- (1) The Authority may suspend or revoke a licence issued under these Regulations where the person to whom a licence is issued—
 - (a) breaches a condition of the licence;

- (b) fails to remedy a breach or repeats a cbreach of a condition of the licence; or
- (c) ceases to be fit to carry on the business for which the licence is granted.
- (2) The Authority shall give the person whose licence is to be suspended or revoked an opportunity to be heard before the suspension or revocation.

19. Maintenance of record of distribution

A person who conducts the business of wholesale, distribution or retail of surgical instruments and surgical appliances, shall maintain a record of distribution of the surgical instruments and surgical appliances.

PART V—IMPORTATION OF SURGICAL INSTRUMENTS AND SURGICAL APPLIANCES

20. Importation of surgical instruments and surgical appliances.

- A person shall not import surgical instruments or surgical appliances, into Uganda, without an import licence issued by the Authority.
- (2) An import licence shall be in the format prescribed in Form 6 in the Schedule to these Regulations.
- (3) The Authority shall issue an import licence where it is satisfied that the applicant meets the criteria set out in this Part.
- (4) A licence shall be valid during the calendar year in which it is issued.
- (5) The Authority shall prior to issuing ar import licence, ascertain that the facility from which the surgical instruments and surgical appliances to be imported, are manufactured, complies with the internationally accepted Good Manufacturing Practice Guidelines adopted by the Authority.

- (6) For the avoidance of doubt, a surgical instrument and a surgical appliance to be imported into Uganda shall be registered by the Authority.
- (7) Notwithstanding sub regulation (6) the Authority may, upon request by any person or institution, in emergency or emergency situations, approve the importation of a surgical instrument or surgical appliance that is not registered by the Authority.

21. Application for import licence.

- (1) A person who intends to import surgical instruments or surgical appliances into Uganda shall make an application for an import licence using Form 7 in the Schedule to these Regulations and shall be accompanied by the licence of the licensed person and the prescribed fees.
- (2) A person who makes an application to import surgical instruments or surgical appliances shall be a person who is issued with a licence to conduct the business of wholesale, distribution or retail of surgical instruments and surgical appliances, under these Regulations.
- (3) An import licence may be cancelled where the licence issued to conduct the business of wholesale, distribution or retail of surgical instruments and surgical appliances is cancelled by the Authority.

22. Verification certificate.

- (1) A consignment of surgical instruments or surgical appliances to be imported into Uganda shall before importation, be issued with a verification certificate which shall be in the format in Form 8 in the Schedule to these Regulations.
- (2) A licensed person shall before the importation of a consignment of surgical instrument or surgical appliance into Uganda apply for a verification certificate using Form 9 in the Schedule to these Regulations.
- (3) An application for a verification certificate, for each surgical instrument and surgical appliance to be imported shall state—

- (a) the name of the surgical instrument or the surgical appliance;
- (b) where a surgical instrument or a surgical appliance contains more than one active ingredient, the name and strength of each active ingredient;
- (c) the number of surgical instruments and surgical appliances to be imported;
- (d) the name of the manufacturer or supplier of the surgical instruments and surgical appliances;
- the country of origin of the surgical instruments and surgical appliances;
- (f) where applicable, the proprietary name of the surgical instruments or surgical appliances; and
- (g) the registration number of the surgical instruments and surgical appliances.

23. Packaging for imported surgical instruments and appliance.

- (1) The primary packaging of an imported surgical instrument or surgical appliance shall be labelled in accordance with the requirements of regulation 29 of the National Drug Policy and Authority (Registration) Regulations, No. 29 of 2014.
- (2) Where the label of a surgical instrument or surgical appliance shows evidence of alteration in the label, the surgical instrument or surgical appliance shall be deemed to be adulterated and shall not be allowed entry into Uganda or shall be returned to the manufacturer at the cost of the person who imports the surgical instrument or surgical appliance.
- (3) In subregulation (2), "evidence of alteration in the label" includes circumstances where—

- (a) the entire label or a part of the label with the details such as the date of manufacture of the surgical instrument and appliance is removed;
- (b) there is evidence of removal of the original label and evidence of attaching another label or evidence of placing a label over the original label; or
- (c) there is evidence of erasing or concealing the original details of the label and replacing the details with other details.

24. Verification of surgical instruments and surgical appliances.

- (1) A surgical instrument or a surgical appliance that is imported into Uganda shall be accompanied by the certificate of analysis of the surgical instrument and surgical appliance issued by the country of manufacture and the certificate of conformity or the test report of the surgical instrument or surgical appliance.
- (2) The Authority shall, on the arrival of a consignment of surgical instruments and surgical appliances at a port of entry into Uganda, inspect the surgical instruments and surgical appliances to confirm that the surgical instruments and surgical appliances comply with the approved specifications and that each batch is accompanied by a certificate of analysis.

25. Re-export of imported surgical instruments and surgical appliances not allowed into Uganda.

- (1) Where the Authority does not allow a consignment of surgical instruments or surgical appliances into Uganda, the importer of the surgical instruments or surgical appliances shall re-export the surgical instruments and surgical appliances to the country of origin of the surgical instruments and surgical appliances, within a period of one month of the decision by the Authority to refuse entry into Uganda.
- (2) Sub regulation (1) shall apply where the surgical instruments and surgical appliances are refused entry into Uganda for reasons other than the quality of the surgical instruments and surgical appliances.

(3) Where the Authority does not allow a consignment of surgical instruments and surgical appliances into Uganda, due to quality, the surgical instruments and surgical appliances shall be destroyed by the Authority at the cost of the importer.

26. Importation of donated surgical instruments and surgical appliances

Any person who intends to import donated surgical instruments or donated surgical appliances shall prior to the importation, notify the Authority and submit evidence that the surgical instruments or surgical appliances are a donation.

27. Restriction to importation of samples of surgical instruments and surgical appliances

- (1) Subject to the other requirements for importation specified in these Regulations, a sample of a surgical instrument or a surgical appliance that is to be imported into Uganda shall—
 - (a) bear a label with the words "Free sample Not for sale";
 - (b) not exceed 300 unit packs in a single consignment.
- (2) A person shall not sell or offer for sale a sample of a surgical instrument or a surgical appliance.

28. Cancellation of import licence

The Authority may cancel an import licence issued these Regulations, where the Authority is satisfied that the importer or the consignment has contravened any provision of these Regulations.

PART VI—RECALL OF SURGICAL INSTRUMENTS
AND SURGICAL APPLIANCES

29. Recall of surgical instruments and surgical appliances from market

(1) The Authority may, on its own motion, at any time, where the Authority is of the opinion that a particular surgical instrument or surgical appliance may cause injury to, or affect the health or safety of patients, users or other persons, order the recall of the surgical instrument or surgical appliance from the market, at the cost of the person who is issued with a licence under these Regulations.

- (2) Notwithstanding sub regulation (1), the person who is issued with a licence under these Regulations may voluntarily initiate the recall of any surgical instrument and surgical appliance, after receiving complaints from patient or users or upon proof after investigation that the surgical instrument or surgical appliance caused or is about to cause injury to the health or safety of patients, users or other persons.
- (3) A person shall on or before undertaking a recall referred to in sub regulation (2), provide the Authority with the following—
 - the name of the surgical instrument or surgical appliance and its identification, including identification of any surgical instrument and appliance that is part of a system, test kit;
 - (b) the name and address of the manufacturer, and the name and address of the premises where the surgical instrument or surgical appliance was manufactured, if different from that of the manufacturer;
 - (c) the reason for the recall, the nature of the defectiveness or possible defectiveness and the date on and circumstances under which the defectiveness or possible defectiveness was discovered;
 - (d) the number of affected units of the surgical instrument or surgical appliance;
 - (e) the period during which the affected units of the surgical instruments or surgical appliances were distributed in Uganda;

- (f) the names of the persons to whom the affected surgical instruments or surgical appliances were distributed and the number of units that were distributed to each person;
- (g) a copy of any communication issued with respect to the recall; and
- (h) the strategy to be used to conduct the recall, including, the date for beginning the recall, how and when the Authority will be informed of the progress of the recall and the proposed date for completing the recall.
- (4) A person shall on completion of a recall exercise submit to the Authority a report on the evaluation of the risk associated with the defectiveness or possible defectiveness, the results of the recall and the proposed corrective action to prevent recurrence of the problem.
- (5) A person shall not sell, offer or expose for sale or supply surgical instruments or surgical appliances which are subject to be recalled.

PART VII—ADVERTISEMENT OF SURGICAL INSTRUMENTS AND SURGICAL APPLIANCES

30. Restriction on advertisement

- (1) A surgical instrument and surgical appliance shall not be advertised unless it is registered by the Authority.
- (2) An advertisement for a surgical instrument and surgical appliance shall be approved by the Authority.
- (3) A person shall not conduct an advertisement for a surgical instrument or surgical appliance except where the advertisement is approved by the Authority.
- (4) A person shall not advertise any product or cause any product to be advertised as a surgical instrument or a surgical appliance where that product is not a surgical instrument and surgical appliance.

- (5) A person shall not advertise or cause to be advertised, a surgical instrument or surgical appliance that is registered by the Authority, in a manner that presents the surgical instrument or surgical appliance as being usable for any purpose other than that for which it is registered.
- (6) A person shall not advertise any surgical instrument or surgical appliance in a false or misleading way.
- (7) For the purposes of sub regulation (6), an advertisement of a surgical instrument or surgical appliance shall be taken to be false or misleading where—
 - it is deceptive, misleading or falsely describes the surgical instrument or surgical appliance or gives false information concerning the surgical instrument or surgical appliance; or
 - (b) it is likely to create an erroneous impression regarding the formulation, composition, design specification, quality, safety, quality, performance or uses of the surgical instrument or surgical appliance.

31. Limitation on content of promotional materials

- (1) Promotional material shall not contain misleading or unverifiable statements or omissions regarding the quality, safety and performance or value of the surgical instrument or surgical appliance and which likely to induce medically unjustifiable product use or to give rise to undue risks.
- (2) A surgical instrument or surgical appliance shall not be promoted in a manner that is misleading or that is calculated to mislead or which is deceptive or is likely to create erroneous impression either directly or by implication regarding the character, value, quantity, composition, safety or quality or performance of the surgical instrument or surgical appliance, as the case may be.

32. Criteria for promotional material

- (1) A surgical instrument and a surgical appliance shall not be promoted unless it is registered by the Authority.
- (2) Promotional materials shall be approved by the Authority and a person shall not use promotional materials that are not approved by the Authority.
- (3) The content of promotional materials shall be unbiased, accurate, informative, up to date and consistent with information approved during registration.

33. Prohibition of comparison of surgical instruments and surgical appliances and surgical appliances in advertisements and promotional materials

- (1) A comparison of different types or brands of surgical instruments or surgical appliances, for purposes of competition between the types or brands, is prohibited.
- (2) Where a comparison is made between different types or brands of surgical instruments or surgical appliances, for purposes other than commercial purposes, the comparison shall not be disparaging, mislead by distortion or by undue emphasis or in any other way, but shall be factual and fair.

SCHEDULE

FORMS

FORM 1

Regulation 5(2)

Certificate of Suitability of Premises

This is to certify that the premises	of:
At the Physical Location :	
Postal Address:	
Supervised by :(Qualified technical per-	son):
Registration number: are consumers of Wholesale /Retail /Other Surgice	
Premise No.:	Valid up to:
Fee Paid:	Issue Date:
(Secretary to t	

This License must be prominently displayed in the premises to which it refers

FORM 2

Regulation 6(4)

Application for a Certificate of Suitability of Premises for a Wholesale /Retail Outlet for Surgical Instruments and appliance.

NATIONAL DRUG POLICY AND AUTHORITY ACT, CAP 206.

Full names of applica	nt
P.O.BoxNo	Tel
Fax	email:
	remises for which certificate is applied for
If applying as represen	stative of the applicant indicate:
Name of representativ	е
Physical address of reg	gistered office
P.O.BoxNo	Tel.
Fax	Email
	Street Name
Name and approxim	ate distance of nearest wholesale /Retail Outlet to h certificate is applied for
I certify that the above	information is correct.
Signature of applicant	Date:

Inspection Report- Wholesale Outlet/Retail Outlet Part A—Premises.

atal addrags			
lephone		Fax	
nail			
eet name			
nstruction and fi	nish of the prem	ises:	
		_	
	Good	Needs attention	Poor condition
Walls:	Shop area		
	0.		
wans.	Store		
	Store Shop area		
Roof/ceiling:			
Roof/ceiling:	Shop area		
	Shop area Store		
Roof/ceiling: Floor:	Shop area Store Shop area		
Roof/ceiling:	Shop area Store Shop area Store		
Roof/ceiling: Floor: Lighting:	Shop area Store Shop area Store Shop area		
Roof/ceiling: Floor:	Shop area Store Shop area Store Shop area Store Shop area		

Part B- Storage area.

Overall size of store		X	metres
Is the floor dry and so			Yes/No
Is the roof/ceiling wat	terproof?		Yes/No
Is there adequate cool	/cold storage space	e for temperature-sensitive	
stocks?			Yes/No
Are chemicals and ing	redients kept separa	te from finished products?	Yes/No
Are expired/returned/re	ejected drugs kept se	eparate from salable stock?	Yes/No
Is the shelving/racking	g/palleting in good	condition?	Yes/No
Is there sufficient secu	urity, burglar bars,	etc?	Yes/No
Part C—Records.			
There must be recorreceived and sold for		rgical Instruments and a years.	ppliances
Records maintained for	or imported goods ((tick or Y/N)	
Import licence no	Supplier	_Invoice No Quan	ntity
Date received	_BatchNo(s)	Expiry date(s)	
Records maintained for	or other receipts (tie	ck or Y/N)	
Supplier	Quantity	Invoice no.	
Date received	Batch no(s)	Expiry date(s)	
Records maintained for	or wholesale sales (tick or Y/N)	
Date of supply	Customer	Quantity	
Batch no(s).	Expiry	date(s)	
Countersigned by sup	ervising Qualified t	echnical person	

Part D-Ownership and staffing.

Name of owner1	Individual/ Partnership/Company
Professional qualification of owner/senio	r partner/managing director (if
Home or company address (if different from	n Part A)
P.O. Box NoTel	Fax
Qualified Technical Person in charge—	
Name	Reg No
Names and registration numbers of the othe (if any)	er Technical personnel employed
1 2.	
Certificates on display:	
Qualified Technical in-charge's registration	Y/N
Wholesale/Retail Outlet operating licence	Y/N
Part E- Operating requirements.	
Cleanliness satisfactory	(Yes/No)
Tidiness satisfactory	(Yes/No)
Shop area:	
Store:	
Drugs protected from heat	(Yes/No)
Drugs protected from light	(Yes/No)
Shop area	
Store	
Part F- Good Distribution Practices	
Compliance to all provisions of Good distr	ribution Practices (Yes/No)
Comments and recommendations:	
Inspection carried out by	on

License to Operate Retail/Wholesale Surgical Instrument and appliance Outlet

This is to certify that the premises of:
At the Physical Location :
Postal Address:
Supervised by: (Qualified technical person):
Registration number:
Is licensed to carry out business of Wholesale /Retail /Other Surgical
Instrument and Appliances
Premise No.: Valid up to:
Fee Paid: Issue Date: TIN:
(Secretary to the Authority)

This License must be prominently displayed in the premises to which it refers

Application For a Licence to Operate Retail /Wholesale Surgical Instrument and appliance outlet.

Physical address of prem	ises	
P.O. Box No.	Tel	Fax
Name of applicant		
	in of homisto.	
Other		
Application is made for:		
a partnership		
a company		
If applying on behalf of a	a company:	
Physical address of regis	tered office	CAN'T TENORE DANGE
P.O. Box No.	Tel	Fax
Name of managing direc	tor	
If applying on behalf of information for all direct		artnership, give the following
Name		
Address		
involving the wrongful	or illegal dealing	been convicted, of any offence in or supply or possession of or outside Uganda? Yes/No

If "yes", give details	
Has any previous application by the a for a licence to operate any type of bus cancelled? Yes/No	
If "yes", give details	
Purposes for which premises are to be u	sed (tick proposed activities)—
Retail Wholes	sale
Packing Other	rs (Specify):
Name and registration number of Qualiforthe premises:	
I certify that the above information is operate retail/Wholesale Outlet for Sur the above-named premises.	
Signatureofapplicant	Date
FOR AUTHORITY USE:	
Suitability of premises certificate checke	ed Yes/No
(signature)	
	rified Yes/No
Applicant's information checked and ve	rifled res/No
	rate a retail /Wholesale /Other outlet
Licence to open	rate a retail /Wholesale /Other outlet

IMPORT LICENCE FOR SURGICAL INSTRUMENTS AND APPLIANCES

(Issued under sections 64(g) of the Act)

This is to certify that:
the applicant named
of address
TIN
is authorized to import into Uganda, in accordance with sections 64(g) of the Act, the following Surgical Instruments and appliances
Conditions
 The importation shall be through authorised Customs entry points. Each consignment to be imported shall be verified prior to importation by the Authority.
3. This permit shall be displayed at the premises for which it is issued.
Permit. No/IMP/ Date dd/mm/yyy
Fee Paid Ushs:
This permit expires on
For the Authority

APPLICATION FOR IMPORT LICENCE FOR SURGICAL INSTRUMENTS AND APPLIANCES

	reby a liances		importation	licence for	Surgical	Instrui	nents and
1.	Nam	e of the qua	lified techni	cal in-charge	of the bu	siness	
2.	Nam	e of the busi	ness for wh	ich applicatio	n is made	·	
3.	File	No					
4.	P.O.	Box Numbe	r:	Tel:		Fax:	
		is a ret	ail Outlet	/wholesale	Outlet/o	thers	(Specify)
5.		nce Number . ority)		(1	the operati	ing lice	ence of the
6.	I hereby apply for the issue of an importation licence for (Delete what is not applicable)						
	(a)	Surgical In	struments a	nd Appliances	for Huma	in use	
	(b)	Surgical In	struments a	nd Appliances	for Veteri	inary u	se
	(c)	Accessories	or Spare pa	rts for Surgical	Instrumer	nts and	appliances
orde	r placed	and that a c	onsignment	ion certificate coming into U athority, at the	Jganda sha	all be is	ssued with
				gulations relations into Uganda.		e impo	ortationnof
Sign	ed (Qua	alified techni	cal in-charg	e of the busin	ess of the	applic	ant)
					Date		

For NDA Use only:	APPLICATION APPROVED/REJECTED
If rejected state reasons	
	For the Authority

SEAL/STAMP

FORM 8

Regulation 22(1)

VERIFICATION CERTIFICATE FOR THE IMPORTATION OF SURGICAL INSTRUMENTS AND APPLIANCES

Name of person (company or partnersnip)				
T.I.N				
Import licence No.				
Are the surgical instruments and appliances registered by the Authority? YES/NO (Delete whichever is not applicable)				
If "no" list the Surgical instruments and appliances that are not registered				
If "no", the applicant has to apply to the Authority for registration of the Surgical instruments and appliances.				
The Surgical instruments and appliances are: prescription only, Over the counter, (delete those which do not apply).				
This certificate authorizes the above named company /partnership to import the following surgical Instruments and appliances				
through				
Name of supplier/exporter				
Address				
DateSignature				
(For the Authority)				

On arrival of the Surgical Instruments and appliances specified in this certificate, at the specified port of entry, the consignment shall be inspected by an Inspector of Drugs in order to verify the information in this certificate and to check the quality of the Instruments and appliances before clearance by the Customs. This certificate and all the other relevant documents shall be presented to the Inspector of Drugs at the port of entry into Uganda.

APPLICATION FOR A VERIFICATION CERTIFICATE FOR THE IMPORTATION OF SURGICAL INSTRUMENTS AND APPLIANCES

A. Details of the applicant (*delete as appropriate)											
1.	Name of company										
2.	P.O. Box4. Tel:										
3.											
5.	Fax:										
6.											
7.	Import Licence No 8. TIN:										
B. Details of the Surgical Instrument and appliance(Note: Standard means ISO, ASTM)											
Gener	ic	Proprietary Name	Class	Standard	Reg. No	Pack size	No. of packs	Manufa- cturer (name & site	Supplier	Country of manufacture	
_											
-	_										
-	-										
	1										
Name of Qualified technical in charge of the business											
Signature:						D	Date:				

HON. DR. ACENG JANE RUTH, Minister for Health.

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

to The Uganda Gazette No. 57, Volume CXII, dated 8th November, 2019

Printed by UPPC, Entebbe, by Order of the Government.

STATUTORY INSTRUMENTS

2019 No. 78.

THE UGANDA COMMUNICATIONS (EQUIPMENT TYPE APPROVAL) REGULATIONS, 2019

ARRANGEMENT OF REGULATIONS

PART I—PRELIMINARY

Regulation.

- 1. Title
- 2. Application of Regulations.
- 3. Objectives of Regulations.
- 4. Interpretation.

PART II—COMMUNICATIONS EQUIPMENT TYPE APPROVAL

- 5. Right to connect.
- 6. Publication of technical specifications.
- 7. Approval of communications equipment.
- 8. Type-approval.
- 9. One-off approval.
- 10. Provisional approval.
- 11. Testing and type examination of equipment or apparatus.
- 12. Approval label.
- 13. Publication of type approved communications equipment.
- 14. Compliance with technical specifications.
- 15. Standards for customer or terminal equipment.
- 16. Metering equipment.

Regulation.

- 17. Methods of conducting type approval of equipment.
- 18. Verification of equipment.
- 19. Certification of equipment.
- 20. Responsibility for equipment compliance.
- 21. Application for equipment approval.
- 22. Conformity of equipment.
- 23. Quality assurance.
- 24. Marketing of equipment.
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PART III-GENERAL

- 26. Application for facility installation permit.
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- 28. Complaints against harmful equipment.
- 29. Disconnection of dangerous equipment and cabling.
- 30. Warranty.
- 31. Enforcement.
- 32. Revocation of type approval certificate.
- 33. Offences and penalties.
- 34. Revocation of S.I 22 of 2005.

SCHEDULES

SCHEDULE 1—CURRENCY POINT

SCHEDULE 2—APPLICATION FOR CABLING LICENCE

STATUTORY INSTRUMENTS

2019 No. 78.

The Uganda Communications (Equipment Type Approval) Regulations, 2019.

(Under sections 5, 6, 21 and 93 of the Uganda Communications Act, 2013, Act No.1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Commission, these Regulations are made this 5th day of July, 2019.

PART I - PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Equipment Type Approval) Regulations, 2019.

2. Application of Regulations.

- (1) These Regulations apply to-
- (a) the provision of communications installations and construction works;
- (b) the approval of communications equipment for use in providing communications services, including interconnection of networks;
- (c) the connection of communications equipment to communications networks;
- (d) the direct connection of all terminal equipment to the communications networks, for use in the provision of communications services;
- (e) equipment that can be connected to communications networks or systems for use by a communications service subscriber at his or her premises;

- (f) the manufacture, possession, connection, installation, distribution, sale, lease, offer for sale or importation of communications equipment; and
- (g) persons licensed by the Commission to distribute, sell, resell, install, commission and de-commission communications equipment and networks installations in Uganda; and
- (h) where applicable, disposal of e-waste from communications apparatus in accordance with the National Environment Act, 2019 and regulations made under that Act.
- (2) The Commission shall, in applying and implementing these Regulations—
 - have exclusive control over all communications devices, apparatus or equipment and their parts or components in use in Uganda;
 - (b) authorise any person to manufacture, import, ship, sell or lease, offer for sale or lease, distribute, possess, install, maintain or provide after-sales support or in any way operate or use any communications devices, apparatus or equipment and their parts or components;
 - (c) inspect all communications installations and equipment comprised in a network and ascertain whether they conform to the requirements of the Act, these Regulations or the terms and conditions of the respective licences; and
 - (d) monitor the compliance of the operation and use of communications installations and equipment with these Regulations.
- (3) The Commission may, for purposes of these Regulations, make guidelines for recognition of standards, specifications, nomenclature and procedures issued by the Commission.

3. Objectives of Regulations.

The objectives of these Regulations are—

- (a) to provide uniform standards for the protection of communications networks from harm caused by the connection of terminal equipment and associated wiring;
- (b) to set technical standards for the manufacture, possession, connection, installation, distribution, sale, lease, offer for sale, importation, use and disposal of communications equipment;
- (c) to ensure that the connection of equipment to the communications networks does not damage or jeopardise the integrity of communications networks;
- (d) to provide a mechanism that enables the efficient delivery of communications services over communications networks in order to achieve an acceptable quality of overall end-toend network performance;
- (e) to ensure the safety of end-users, the general public and communications equipment; and
- (f) to ensure the fulfillment of essential requirements, including security of network operation, maintenance of network integrity, interoperability, data protection and protection of the environment.

4. Interpretation.

In these Regulations, unless the context otherwise requires—

"Act" means the Uganda Communications Act, 2013;

"Accredited Testing Laboratory" means a laboratory accredited by a national accreditation body or any other recognized accreditation body in terms of ISO/IEC 17025 requirements;

"broadcasting" means the transmission of sound, video or data intended for simultaneous reception by the public;

- "Commission" means the Uganda Communications Commission established under the Act;
- "communications" means telecommunications, data communications, radio communications, and postal communications; and includes broadcasting;
- "communications apparatus" or "communications station" means any apparatus or equipment used or intended to be used in connection with the transmission of communications from one place to another by carriage of electromagnetic waves;
- "communications equipment" means equipment or apparatus, other than customer premises equipment, used by an operator to provide communications services and includes software which is integral to the equipment and upgrades other than switching equipment associated with the provision of switched communications services;
 - "communications network" means a transmission system and where applicable, switching equipment and other resources, which permit the conveyance of signals between defined termination points by wire, radio, optical or other electromagnetic means;
- "communications services" means services performed, consisting of the dissemination or interchange of audio, visual or data content using postal, radio, or telecommunications media, data communications; and includes broadcasting;
- "communications system" means a system for the conveyance, through the agency of electric, magnetic, electro-magnetic, electro-chemical, electro-mechanical or light energy, of—
 - (a) speech, music, data and other sounds;
 - (b) visual images;
 - (c) signals serving to emport, whether as between persons and things, of any matter otherwise than in the form of sounds or visual images; or

- (d) signals serving for the actuation or control of machinery or apparatus; and includes communications apparatus situated in Uganda;
- "communications terminal equipment" means a product enabling communication, or its relevant component, which is intended to be connected directly or indirectly by any means to interfaces of public communications networks;
- "currency point" has the value assigned to it in Schedule 1 to these Regulations;

"customer equipment" means-

- any equipment, apparatus, tower, mast, antenna or other structure or thing that is used, installed, ready for use or intended for use on the customer side of a boundary of a communications network; or
- (b) any system that is used, installed ready for use or intended for use on the customer side of a boundary of a communications network;
- "data" means electronic representations of information in any form;
- "emergency situation" means an emergency declared by the Commission under section 86 of the Act and the Uganda Communications (Emergency Response) Regulations, 2019;
- "equipment" includes all communications apparatus and communications stations, and communications terminal equipment;
- "fees or prescribed fees" means the fees prescribed under the Uganda Communications (Fees and Fines) Regulations 2019;

"harm" means an electromagnetic and electromechanical hazard to the user, damage to any communications equipment directly or indirectly connected to the network, and damage to the communications network;

"interface" means-

- (a) a network termination point which is a physical connection point at which a user is provided with access to a public communications network; or
- (b) an air interface specifying the radio path between radio equipment, and the technical specifications of the radio equipment;
- "marketing" means any business effort to sell, publicise availability, provide information or introduce any equipment to which these Regulations apply in the chain of distribution or commerce; whether by an operator, importer or other commercial entity;
- "network termination point" means all physical connections and their technical access specifications, which form part of the public communications network and which are necessary for access to and efficient communication through that public network;
- "operator" means a person licensed to provide communications services under the Act;
- "quality assurance" means the quality assurance prescribed under regulation 16;
- "radio communications" means the transmitting or receiving of communications in the form of electromagnetic waves

and energy of a frequency not exceeding three million megahertz, which either—

- serves for the conveyance of messages, sound or visual images; whether the messages are actually received by any person or not, or for the actuation or control of machinery or apparatus; or
- (b) is used in connection with the determination of position, bearing or distance, or for the gaining of information as to the presence, absence, position or motion of any object or objects of any class;
- "radio communications apparatus" or "radio communications station" means any apparatus or station as the case may be, for transmitting or receiving radio communications other than a domestic radio set and where-
 - that radio communications apparatus or station cannot lawfully be used without a radio communications licence or without an exemption under section 23 of the Act;
 - radio communication in the form of a message, audio or visual images is received or transmitted by that apparatus or station; and
 - (c) the apparatus is electrically coupled with other apparatus or a station for the purpose of enabling any person to receive or emit messages, sound or visual images;
- "responsible party" means a party responsible for ensuring the compliance of communications equipment with the applicable standards and other regulatory requirements;
 - "terminal equipment" means equipment which enables communication, or a relevant component, intended to be

connected directly or indirectly by any means, to interfaces of communications networks;

"type approval" means the process by which equipment or a device or system is authorised by the Commission to be used in Uganda or imported into Uganda and involves verification of the equipment's compliance with the applicable standards and other regulatory requirements.

PART II—COMMUNICATIONS EQUIPMENT TYPE APPROVAL

5. Right to connect.

- (1) An operator of a communications network shall not refuse to connect terminal equipment to appropriate interfaces on technical grounds where the equipment complies with these Regulations.
- (2) All equipment, properly approved, installed, maintained and used for its intended purpose shall satisfy the essential requirements set out in these Regulations.
- (3) All communications equipment approved by the Commission may be connected to any communications network or system.
- (4) Subject to subregulation (5), the network owner or operator shall not refuse or object to any connection under subregulation (3).
- (5) Notwithstanding subregulation (4), connection of approved communications equipment or apparatus on a communications network or system may be denied or restricted for—
 - (a) security of network operations;
 - (b) maintenance of network integrity;
 - (c) interoperability of services;
 - (d) data protection; or
 - (e) security of life and health or safety of users.

- (6) Where approved communications equipment malfunctions in a way which adversely affects the integrity of a network, or where there is damage or physical injury to a person, the network operator shall immediately disconnect the equipment from the network.
- (7) A network operator shall, before disconnecting any equipment in accordance with this regulation, seek approval of the Commission, and give reasons for the proposed disconnection.
- (8) A network operator may restrict connection of approved communications equipment to a communications network in emergency situations.
- (9) "Emergency situation" under subregulation (8), includes a catastrophic network breakdown or an exceptional case of force majeure including extreme weather, floods, lightning, fire, industrial action or lockout, war, military operation or civil disorder.
- (10) The following measures may be taken by a network operator to safeguard the security of a network's operations—
 - (a) interruption of services;
 - (b) limitation of service features;
 - (c) denial of access to the network; and
 - (d) services for new users.
- (11) A network operator may restrict connection of approved communications equipment—
 - (a) on the basis of maintenance of network integrity under subregulation (5) (b) where it is for the protection of network equipment, software or stored data; or
 - (b) for the protection of personal data or confidentiality of information transmitted or stored.
- (12) All approved communications equipment shall be interoperable to the extent that it complies with the Uganda Communications (Interconnection and Access) Regulations, 2019.

(13) An operator shall deny access or connection to its network or use of its services where the equipment or the use of the equipment has not been approved by the Commission.

6. Publication of technical specifications.

- (1) Every operator of a communications network shall publish in the Gazette, in a newspaper and in any other media of national circulation, at least once a year, accurate and adequate technical specifications of all interfaces offered by it and the services provided through the interfaces.
- (2) Every operator of a communications network shall, in every publication under subregulation (1) provide—
 - sufficient details of technical interface specifications to permit the design of communications terminal equipment capable of utilising all services provided through a corresponding interface;
 - (b) details of changes in existing interface specifications; including information on network characteristics which affect the correct operation of terminal equipment; and
 - (c) information which may be necessary to allow manufacturers to carry out relevant tests for the essential requirements applicable to communications terminal equipment.

7. Approval of communications equipment.

- (1) Any communications equipment, apparatus or device that may be connected to a communications network shall, before installation, connection or operation and use in the provision of communications services in Uganda, be approved by the Commission.
- (2) The requirement for approval under subregulation (1) applies to electronic communications equipment and facilities before they can be used, supplied, sold, offered for sale, leased or hired in Uganda.

- (3) All communications equipment, apparatus, device and any of its parts or components, shall comply with the technical standards applicable to each type of equipment requiring approval by the Commission.
 - (4) An approval may apply-
 - (a) to particular equipment or to any equipment of a description specified in the approval; and
 - (b) for the purposes of a particular communications system or any communications system of a specified description.
- (5) The Commission may, in the approval of any communications equipment, specify conditions to be complied with, and include a requirement for the licensee to satisfy any other entity with respect to any matter related to the approval of communications equipment.
 - (6) An approval of equipment by the Commission may be-
 - (a) a type-approval;
 - (b) a one-off approval; or
 - (c) a provisional approval.

8. Type-approval.

Type-approval of equipment referred to in regulation 7(6) (a) shall consist of a technical evaluation process of the equipment, which satisfies the Commission on the performance of the samples and the manufacturing and quality control procedures.

9. One-off approval.

A one-off approval of equipment referred to in regulation 7(6) (b) shall consist of approval of equipment to a single dated purpose and shall not be for multiple, repeated or general use, distribution, sale or resale in Uganda.

10. Provisional approval.

- (1) A provisional approval referred to in regulation 7(6) (c) shall be for a period of 30 days and may be extended for a further period of 30 days only.
- (2) Where a type approval is not granted, the holder of a provisional approval shall within 30 days after the decision is communicated to ensure that all units are withdrawn at their own cost.
- (3) A provisional approval may be granted in respect of testing, demonstration or exhibition purposes.

11. Testing and type examination of equipment or apparatus.

- (1) The Commission shall test equipment or apparatus submitted to it for approval, in accordance with recognised and prescribed standards by the Commission.
- (2) Equipment may be subjected to type examination procedures consisting of—
 - (a) type examination; and
 - (b) declaration of conformity procedure.
- (3) The Commission shall, under the type examination procedure—
 - (a) examine the technical documentation and verify that the type was manufactured in conformity with the relevant national standards;
 - (b) perform, in a recognised test laboratory, the appropriate examinations and necessary testing checks for the essential requirements; and
 - (c) perform, in an accredited testing laboratory, appropriate examinations and tests to check that the equipment type meets national standards set by the Commission

in consultation with the Uganda National Bureau of Standards and regional and internationally recognised standards.

- (4) The Commission may, at any time, carry out random testing of equipment to establish the conformity of equipment to the type approved by the Commission.
- (5) The Commission shall issue, from time to time, a list of approved communications equipment, its technical specifications and prescribed type approval fees, and shall publish the list in the Gazette, in a newspaper or other media of national circulation.
- (6) An importer or distributor shall, before selling any equipment, ensure that the equipment meets the standards and specifications prescribed by the Commission and works compatibly with other equipment within the communications networks.

12. Approval label.

- (1) The Commission shall, for every terminal or network equipment which complies with the approved technical conditions, issue an approval label which shall be displayed on the equipment.
- (2) Every importer or distributor shall ensure that any equipment offered for sale for local use is clearly labelled or affixed with—
 - (a) the trade name, model name and serial number;
 - (b) the manufacturer's or supplier's name; and
 - (c) a type approval label issued by the Commission.
- (3) An importer or distributor who is issued a type approval label by the Commission shall display the label in a conspicuous place at the importer or distributors premises.
 - (4) A type approval label shall contain-
 - (a) the logo of the Commission;

- (b) the type of the equipment; and
- (c) the alphanumeric identification of the equipment.

13. Publication of type approved communications equipment.

The Commission shall, at regular intervals, publish in a newspaper of national circulation a list of type approved communications equipment, to be imported, sold or distributed in Uganda.

14. Compliance with technical specifications.

- (1) Every operator shall comply with the technical specifications prescribed by the Commission—
 - (a) to ensure technical compatibility;
 - (b) to avoid technical harm to the communications network of other operators; and
 - (c) to prevent safety hazards to personnel during the connection of communications equipment or systems to a network.
 - (2) Every operator shall ensure that all apparatus has—
 - (a) information on the intended use of the equipment and a declaration of its conformity to the applicable essential requirements; and
 - (b) sufficient information to identify the interfaces of communications networks to which the equipment is intended to be connected.

15. Standards for customer or terminal equipment.

- (1) The Commission shall prescribe technical standards for specified customer equipment or specified communications installations.
- (2) The Commission may prescribe the following types of standards—

- technical standards for customer equipment and customer cabling;
- (b) standards relating to the features of customer equipment that are designed to cater for the special needs of persons with disabilities; and
- (c) technical standards for the interconnection of facilities.
- (3) Technical standards shall consist of requirements which are necessary or convenient to—
 - (a) protect the integrity of a communications network or facility;
 - (b) protect the health or safety of persons who operate, work on, use services supplied by means of, or are likely to be affected by the operation of a communications network or facility;
 - (c) ensure that customer equipment is used to give access to emergency call services;
 - (d) ensure, for the purpose of the supply of a standard telephone service, the interoperability of customer equipment with a communications networks to which the equipment is, or is proposed to be connected;
 - (e) meet national, regional and international quality of service requirements; and
 - (f) achieve any objective specified under these Regulations or the Act.
- (4) All customer equipment and customer cabling shall be labelled to indicate compliance with the standards prescribed by the Commission or the Uganda National Bureau of Standards.

- (5) The Commission shall issue a connection permit authorising the connection of customer equipment and customer cabling.
- (6) The Commission shall, in prescribing technical standards, so far as is practicable, ensure that-
 - (a) interested persons have had an adequate opportunity to make representations about the proposed standard; and
 - (b) due consideration is given by the Commission to any representation made.
- (7) The Commission may prescribe technical standards for specified customer equipment, where—
 - (a) the equipment is for use with a standard telephone service;
 - (b) the equipment is for use primarily by persons who do not have disabilities; and
 - (c) the standard relates to features of the equipment that are designed to cater for the special needs of persons with disabilities.
- (8) The Commission may prescribe technical standards relating to the interconnection of facilities—
 - (a) to promote the long-term interests of end-users of a communications service; or
 - (b) to reduce or eliminate the likelihood of hindrances to the provision of access to communications services.

16. Metering equipment.

(1) An operator shall, before connection or use of any meter for the operation and provision of a communications service, obtain the prior approval of the Commission.

- (2) An operator shall ensure that the metering equipment used for the services provided or operated under a licence is accurate and reliable and shall not in any way tamper with the metering equipment after it has been approved by the Commission.
- (3) The Commission shall, at any time, conduct tests on any metering equipment to assess its accuracy, reliability and conformity to the technical standards prescribed by the Commission.

17. Methods of conducting type approval of equipment.

- (1) The Commission shall conduct type approval of equipment through verification, certification or mutual recognition of national and international authorisations of the equipment.
- (2) The Commission shall authorise the operation of a Centralised Equipment Identity Register to detect and deny service to unauthorised, counterfeit or blacklisted equipment.

18. Verification of equipment.

- (1) The Commission shall verify equipment to certify that a manufacturer or importer of equipment has determined that the equipment is capable of compliance with the prescribed technical standards, if no unauthorised change is made in the equipment, and whether the equipment is properly maintained and operated.
- (2) The Commission shall verify communications equipment by issuing a declaration of conformity where a manufacturer or responsible party has made measurements or taken necessary steps to ensure that the equipment complies with the appropriate technical standards prescribed by the Commission.
- (3) Where the Commission has verified equipment, all items subsequently marketed by a manufacturer or importer, which are identical to a tested sample certified by the manufacturer, shall be deemed to have been verified and to be compliant with the appropriate standards.

- (4) Where the Commission has issued a declaration of conformity for equipment, all items subsequently marketed by a party responsible for the marketing of items identical to the sample tested and certified by that party shall be deemed to have been issued with a declaration of conformity.
- (5) An applicant shall warrant that each unit of equipment marketed under the verification procedure is identical to the unit tested and found to meet the appropriate technical standards and that the records maintained by that party continue to reflect the equipment produced under that verification within variations that can be expected due to quantity production and testing on a statistical basis.
- (6) An importer or manufacturer shall maintain adequate identification records to facilitate positive identification for each verified device.

19. Certification of equipment.

- (1) The Commission shall issue a certification or authorisation for communications equipment upon satisfaction that the equipment meets prescribed standards.
- (2) A person issued with a certification or authorisation of equipment shall ensure that each unit of equipment marketed under the grant and bearing the identification specified in the grant—
 - (a) conforms to the unit that was measured; and
 - (b) that the data, including the design and rated operational characteristics filed with the application for certification, continues to be representative of the equipment produced under the grant within variations that can be expected due to quantity production and testing on a statistical basis.
- (3) The Commission may require an applicant to submit a sample unit for measurement at the Commission's laboratory or any other place specified by the Commission.

- (4) Where an applicant believes that the submission of a sample to the Commission's laboratory under subregulation (3) is impractical because of the size or weight of the equipment, power requirements or for any other reason, the applicant shall submit to the Commission for determination a written statement to the Commission explaining why the submission is impractical.
- (5) The Commission may, from time to time, request a party responsible for any equipment, to submit the equipment to the Commission to determine the extent to which subsequent production of the equipment continues to comply with the data filed by an applicant or data kept on file with that party, subject to a declaration of conformity.
- (6) A manufacturer may use any measurement procedure approved by the Commission to prepare data demonstrating the compliance of the equipment.
- (7) Any information relating to measurement submitted to the Commission shall identify the specific standard or measurement procedure used.
- (8) A party making measurements of equipment subject to equipment authorisation, whether the measurements are filed with the Commission or kept by the party responsible for the compliance of the equipment, shall compile a description of the measurement facilities employed.
- (9) A description of measurement facilities under subregulation (8) shall contain—
 - (a) the location of the test site;
 - (b) the physical description of the test site, accompanied by photographs;
 - (c) a drawing showing the dimensions of the test site; the physical layout of all supporting structures and all structures within five times the distance between a measuring antenna and the device which is measured;

- (d) a description of the structures used to support the device which is measured and the test instrumentation;
- (e) a list of measuring equipment used;
- (f) information concerning the calibration of the measuring equipment, including the date on which the equipment was last calibrated and how often the equipment is calibrated; and
- (g) where required, a statement on whether a test site is available to conduct measurement services for the public at a fee.
- (10) All equipment for which an application for equipment authorisation is made shall bear a name plate or label with a Commission identifier which shall be permanently affixed to the equipment and shall be readily visible to a purchaser at the time of purchase.
- (11) A grant of equipment certification or authorisation is valid only where the Commission identifier is permanently affixed to the device and remains effective until it is revoked, withdrawn, rescinded, surrendered, or where a termination date is specified by the Commission.
- (12) A grantee of an equipment certification or authorisation shall be responsible to the Commission, for any equipment produced using the authorisation.
- (13) Any equipment subsequently marketed by an authorised person which is identical to the tested sample shall be deemed to be certified or authorised by the Commission.
- (14) Any sample of equipment submitted to the Commission shall be-
 - (a) in good working condition;

- (b) properly configured for testing and complete with the necessary test adapters; and
- (c) clearly marked with a trade name, model and serial number.
- (15) Any equipment to be sold shall be similar to the model that is granted a type approval and the approved equipment shall not be modified in any way, without the approval of the Commission.
- (16) The Commission shall undertake regular inspections of commercial and retail communications equipment approved under these Regulations.
- (17) A type approval granted under these Regulations shall not be construed as a guarantee by the Commission of the proper functioning, performance or quality of the equipment.
- (18) The Commission shall not be liable for any interference caused to any other equipment or for injury, loss of life or damage to property as a direct or indirect result of the use of the approved equipment.

20. Responsibility for equipment compliance.

- (1) The following parties are responsible for the compliance of communications equipment with the applicable standards—
 - (a) in the case of equipment requiring authorisation by the Commission—
 - (i) the person to whom authorisation is issued; or
 - (ii) where the communications equipment is modified by a party who is not the person authorised under paragraph (i), the party that performs the modification;

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- (b) in the case of equipment subject to authorisation under the verification procedure, a manufacturer or, in the case of imported equipment, an importer, and where, subsequent to manufacture or importation the communications equipment is modified by a party without the authority of the manufacturer or importer, the party who performs the modification; and
- (c) in the case of equipment subject to authorisation under the declaration of conformity procedure—
 - (i) a manufacturer or, where the equipment is assembled from individual component parts and the resulting system is subject to authorisation under a declaration of conformity, the assembler;
 - (ii) where the equipment, by itself, is subject to a declaration of conformity and is imported, the importer;
 - (iii) a retailer or original equipment manufacturer who enters into an agreement with the responsible party designated in subparagraph (i) or (ii) in order to assume responsibility and ensure compliance of equipment as the new responsible party; and
 - (iv) where equipment is modified by a party without the authority of a responsible party, the party performing the modifications, or, if the equipment is imported subsequent to the modifications, the importer.
- (2) Where, as a result of modifications performed subsequent to authorisation, a new party becomes responsible for ensuring that a product complies with the technical standards but does not obtain a new equipment authorisation, the equipment shall be labelled with the following words: "This product has been modified by [insert name, address and telephone number of the party performing the modifications".

21. Application for equipment approval.

- (1) A person seeking approval of equipment under regulation 7 shall apply to the Commission in writing.
- (2) An application for equipment type approval under subregulation (1) shall indicate—
 - the identification, technical description and purpose of the equipment for which approval is sought;
 - (b) a description of all circuitry employed in assuring compliance with—
 - specifications, including voltage or current ratings, of all circuit elements in that part of the equipment or circuitry;
 - (ii) a circuit diagram containing the complete circuit of that part of the equipment or circuitry;
 - (iii) a statement that the terminal equipment or protective circuitry complies with these Regulations and accompanied by test results, description of test procedures, analyses, evaluations, quality control standards and quality assurance standards that are necessary to demonstrate that the terminal equipment or protective circuitry complies with all the applicable rules and regulations;
 - (iv) a photograph, sample or drawing of the equipment label showing the information to be placed on it;
 - a photograph of the equipment of sufficient clarity to reveal equipment construction and layout and labels for controls, with sufficient views of the internal construction to define component placement and chassis assembly;

- (vi) descriptive installation procedures for cross-connect panels where applicable; and
- (vii) additional requirements including-
 - (aa) an extension cord consisting of a male connector and a female connector and wiring between them;
 - (bb) a transfer switch manually operated and wired in a balanced tip and ring configuration; and
 - (cc) the inspection fees prescribed by the Commission.
- (2) An application for equipment approval shall be accompanied by a technical report containing—
 - (a) the full name and mailing address of the manufacturer of the equipment and the applicant for certification;
 - (b) the Commission identifier;
 - (c) a copy of the installation and operating instructions to be furnished to a user;
 - (d) a brief description of the circuit functions of the device and a statement describing how the device operates, including a description of the ground system and antenna, if any, used with the device;
 - (e) a block diagram showing the frequency of all oscillators in the device, including the signal path, frequency for tuning range and intermediate frequency for each block and a schematic diagram for intentional radiators;
 - (f) a report of measurements showing compliance with the technical requirements of the Commission, including

an identification of the test procedure used, the date and location of the measurements, the device that was tested and its model and serial number, if available, and sample calculations showing how the measurement results are converted for comparison with the technical requirements;

- (g) a sufficient number of photographs to clearly show the construction, the component placement on the chassis, the chassis assembly and the exterior appearance showing the overall appearance, the antenna used with the device, if any, the controls available to a user, and the required identification label in sufficient detail so that the name and Commission identifier can be read;
- (h) instead of a photograph of a label in paragraph(g), a sample label or a facsimile, may be submitted together with a sketch showing where the label is to be placed on the equipment;
- (i) where the equipment for which certification is sought must be tested with peripheral or accessory devices connected or installed, a brief description of the peripherals or accessories which shall be unmodified and commercially available equipment; and
- (j) evidence of payment of the prescribed fee.
- (3) Where a device to which an application relates is designed to operate in conjunction with equipment whose characteristics affect the compliance of the device, the equipment shall be registered or where the equipment is already registered, the Commission number shall be supplied.
- (4) The Commission may issue a public notice in a newspaper or other media of national circulation of—
 - (a) an application for registration of equipment; and
 - (b) the grant of approval of the equipment.

- (5) Comments on any application for the registration of equipment may be filed with the Commission within five days after the date of the issuance of the public notice under subregulation (4)(a) and the Commission may reply to the comments within five days after receipt of the comments.
- (6) The Commission may grant approval for the registration of equipment where it is satisfied that the equipment complies with the prescribed standards or that the grant shall serve the public interest.
- (7) An application for equipment type approval shall be processed by the Commission within forty five days from submission of the application.

22. Conformity of equipment.

- (1) A manufacturer or an authorised representative of a manufacturer shall affix a label to each product stating that the equipment conforms to technical standards prescribed by the Commission under regulation 15.
- (2) A manufacturer shall compile the technical documentation specified in subregulation (4) and the manufacturer or the authorised representative of the manufacturer, shall keep the documents for a period of at least ten years after the last product is manufactured, at the disposal of the Commission, for inspection purposes.
- (3) Where a manufacturer or an authorised representative of a manufacturer is not established within Uganda, the technical documentation required to be compiled under subregulation (2) shall kept by the person who places the product on the market in Uganda.
- (4) The technical documentation shall enable the assessment of the conformity of a product with the essential requirements and shall relate to the design, manufacture and operation of the product, and in particular shall contain—
 - (a) a general description of the product;

- (b) a conceptual design and manufacturing drawings and schemes of components, sub-assemblies and circuits;
- descriptions and explanations necessary for the understanding of the drawings and schemes and the operation of the product;
- (d) a list of the standards, applied in full or in part, and descriptions and explanations of the solutions adopted to meet the essential requirements, where the standards have not been applied or do not exist;
- (e) a copy of the authorisation of the manufacturer or dealer;
- (f) results of design calculations made and examinations carried out; and
- (g) test reports.
- (5) A manufacturer or an authorised representative of a manufacturer shall keep a copy of the declaration of conformity with the technical documentation referred to in subregulation (2).
- (6) A manufacturer shall take necessary measures during the manufacturing process to ensure compliance of a manufactured product with the technical documentation and these Regulations.

23. Quality assurance.

- (1) A manufacturer shall operate an approved quality assurance system for the design, manufacture, inspection and testing of a final product.
- (2) In this regulation, "quality assurance" means a system by which a manufacturer ensures and declares that a product satisfies the requirements applicable to it and affixes a mark to the product and issues a written declaration of conformity of the equipment with the requirements.

- (3) A manufacturer shall lodge an application for assessment of its quality assurance system with the Commission and the application shall include—
 - (a) all information relevant to the final product; and
 - (b) all documentation relating to the quality assurance system.
- (4) The quality assurance system shall ensure the compliance of a product with the requirements that apply to it.
- (5) A manufacturer shall document, in a systematic and orderly manner, and in the form of written policies, procedures and instructions, all the elements, requirements and provisions adopted by the manufacturer, which shall ensure a common understanding of the quality, policies and procedures, including quality programmes, plans, manuals and records.
- (6) The Commission shall assess the quality assurance system to determine whether it satisfies the requirements prescribed in this regulation, and in particular, whether the quality control system ensures conformity of a product with this regulation, using the relevant documentation and test results supplied by a manufacturer.
- (7) A manufacturer shall undertake to fulfill the obligations arising out of the quality assurance system as approved and to uphold them so that the system remains adequate and efficient.
- (8) A manufacturer or an authorised representative of a manufacturer shall keep the Commission informed of any intended update of the quality assurance system.
- (9) Where a manufacturer proposes to modify the quality assurance system, the Commission shall evaluate the modifications and determine whether the proposals satisfy the requirements under this regulation or whether a reassessment of the system is required.

- (10) A manufacturer shall allow the Commission access, for inspection purposes, to the location of design, manufacture, inspection, testing and storage and shall provide the Commission with all necessary information and in particular—
 - (a) documents relating to the quality assurance system documentation;
 - (b) the quality assurance records of the design stage of the quality assurance system; including results of analyses, calculations and tests; and
 - (c) the quality assurance records of the manufacturing stage of the quality assurance system, including inspection reports, test data, calibration data and qualification reports of the concerned personnel.
- (11) The Commission may, at any time, visit a manufacturer and carry out tests or have tests carried out to check the functioning of the quality assurance system.
- (12) The Commission may, at the manufacturer's request, carry out a field surveillance study to establish and evaluate conformity of equipment through independent specialised organs authorised by the Commission.
- (13) The Commission shall give a copy of its visit report to the manufacturer and where tests have been carried out, a copy of the test report.

24. Marketing of equipment.

- (1) The Commission shall, authorise the sale or lease, or offer for sale or lease, or importation, shipment, or distribution of any communications equipment.
- (2) The Commission shall approve communications equipment before its import, sale, distribution or use.

- (3) The requirements for approval of equipment are—
- (a) that the equipment satisfies the essential requirements under these Regulations;
- (b) that information relating to the equipment is provided in accordance with these Regulations;
- (c) that appropriate conformity assessment procedure in respect of the apparatus is carried out;
- (d) that the Commission label or marking is affixed to the equipment by a manufacturer of an apparatus or by the person responsible for the apparatus;
- (e) that a declaration of conformity is drawn up in respect of the manufacturer of the apparatus or a person responsible for the apparatus; and
- (f) that the equipment has been nationally or internationally approved.
- (4) A communications device may be advertised or displayed at a trade show or exhibition before equipment authorisation or, for a device that is not subject to equipment authorisation requirements, before a determination of compliance with the applicable technical requirements.
- (5) The advertisement or display under subregulation (4) shall contain or be accompanied by a conspicuous notice with the following words: "This device is not authorised by the Commission and may not be offered for sale or lease or sold or leased, until authorisation is obtained".
- (6) Where a product displayed is a prototype of another product that is properly authorised, and the prototype is not authorised due to differences between the prototype and the authorised product, the

following disclaimer notice may be used instead of a notice specified under subregulation (5): "Prototype not for sale" or "Similar prototype for the same use".

- (7) Equipment shall not be marketed before authorisation or determination of compliance with the applicable technical requirements but may be operated for—
 - (a) compliance testing;
 - (b) demonstration at a trade show;
 - demonstration at an exhibition conducted at a business, commercial, industrial, scientific or medical location;
 - (d) evaluation of product performance and determination of customer acceptability at a manufacturer's facility, during the developmental, design, or pre-production stages; or
 - (e) evaluation of product performance and determination of customer acceptability, where customer acceptability of a radio frequency device cannot be determined at a manufacturer's facility because of size or the unique capability of a device.
- (8) In this regulation, "marketing" includes sale, lease, offer for sale or lease, advertisement for sale or lease, importation, shipment, distribution for the purpose of selling or leasing and offering for sale or lease.

25. Labelling requirements.

(1) A manufacturer or importer of specified customer equipment or specified customer cabling shall affix on the equipment or cabling, a label indicating that the equipment or cabling meets the prescribed standards.

- (2) Before a label is fixed on any equipment or cabling, the following requirements shall be complied with—
 - the manufacturer or importer shall obtain certification from the Commission, that the equipment or cabling complies with the prescribed standard;
 - the equipment or cabling shall be tested by a recognised testing authority, for compliance with the prescribed standards;
 - (c) a manufacturer or importer shall-
 - (i) conduct quality assurance programs;
 - (ii) be satisfied that quality assurance programs are conducted; and
 - (iii) have regard to the results of quality assurance programs;
 - (d) a manufacturer or importer shall obtain certification from the Commission that reasonable efforts have been made to comply with the prescribed standards; and
 - (e) a manufacturer or importer shall make a written declaration in relation to the equipment or cabling.
- (3) The standards prescribed by the Commission may specify requirements that may be complied with after a label is applied to customer equipment or customer cabling, including a requirement that a manufacturer or importer retains for inspection, for the period specified—
 - (a) records of the quality assurance programs;

- records of results of any tests conducted in relation to compliance with the standards; and
- (c) a declaration of conformity or a copy of the declaration.
- (4) The Commission may grant a licence for the manufacture of radio communications equipment in Uganda, including authorised adjustment or conditioning of equipment.

PART III-GENERAL

26. Application for facility installation permit.

- (1) An operator shall, before carrying out any installation of a facility, obtain from the Commission a facility installation permit.
- (2) An application for a facility installation permit shall be in writing and shall be accompanied by the prescribed fee.
- (3) The Commission may, after considering the application, issue a facility installation permit authorising the applicant to carry out the installation of the facility specified in the application.
- (4) The Commission shall not issue a facility installation permit unless the Commission is satisfied that—
 - (a) the communications network to which the facility relates is or is likely to be of national significance;
 - (b) the facility is or is likely to be, an important part of the communications network to which it relates;
 - (c) any of the following conditions is satisfied—
 - (i) the greater part of the infrastructure of the communications network to which the facility relates is already installed;

- (ii) a greater part of the infrastructure of the communications network to which the facility relates is not installed but each administrative authority whose approval is required for the installation of the greater part of the infrastructure of the network gives, or is reasonably likely to give the approval;
- (iii) no part of the infrastructure of the communications networks to which the facility relates is installed, but each administrative authority whose approval is required for the installation of a greater part of the infrastructure of the network gives, or is reasonably likely to give the approval;
- (d) the advantages likely to be derived from the operation of the facility in the context of the communications network to which the facility relates outweigh any form of degradation of the environment likely to result from the installation of the facility in accordance with the National Environment Act, 2019; and
- (e) the operator makes reasonable efforts to negotiate in good faith with—
 - (i) each proprietor whose approval is required, or would be required to carry out an installation; and
 - (ii) each administrative authority whose approval is required, or would be required, to carry out an installation.
- (5) In determining whether a network is of national significance as referred to in subregulation (4) (a), the Commission shall consider—
 - (a) the geographical reach of the network;

- (b) the number of customers connected, or likely to be connected, to the network;
- (c) the importance of the network to the national economy; and
- (d) any other matter the Commission may consider relevant.
- (6) In determining whether a facility is an important part of a network as referred to in subregulation (4) (b), the Commission shall consider the technical, economic and social importance of the facility in the context of the communications network to which the facility relates.
- (7) In determining whether the advantages of a facility outweigh the disadvantages of degradation of the environment under subregulation (4)(d), the Commission shall consider—
 - the extent to which the installation of the facility is likely to promote the long-term interests of end-users of communications services or of services supplied by means of communications services;
 - (b) the impact of the installation, maintenance or operation of the facility on the environment;
 - (c) the objective of facilitating the timely supply of efficient, modern and cost-effective services to the public;
 - (d) any relevant technical or economic aspects of the installation, maintenance or operation of the facility in the context to which the communications facility relates;
 - (e) whether the installation of the facility contributes to the fulfillment of a universal service obligation by the applicant;

- (f) whether the installation of the facility involves collocation with one or more facilities;
- (g) whether the installation of the facility facilitates collocation or future collocation, with one or more facilities; and
- (h) any other matter that the Commission may consider relevant.
- (8) A facility installation permit may be subject to a condition requiring a holder—
 - (a) to undertake an assessment or a further assessment of the environmental impact of the installation of the facility concerned;
 - to consult a particular person or body on the installation of the facility concerned; and
 - (c) to obtain the approval of the relevant government ministry, department or agency.

27. Cabling licence.

- (1) Cabling includes the installation, connection and maintenance of a customer to a communications network or facility.
- (2) A person may apply to the Commission for a cabling licence to authorise the performance of any cabling work referred to in subregulation (1).
- (3) An application for a cabling licence shall be in the form set out in Schedule 2 to these Regulations.
 - (4) The application shall-

- (a) contain a description of the knowledge and experience of the applicant to perform cabling work;
- (b) provide verification, by statutory declaration, of statements in the application; and
- (c) be accompanied by the prescribed fee.
- (5) The Commission shall, before granting a cabling licence, be satisfied that—
 - (a) the applicant has the necessary knowledge and experience to perform the type of cabling work applied for; and
 - (b) the cabling work shall be performed in accordance with the conditions of the licence and the standards in force.
- (6) Where installation works require access to proprietary application or specialised skills and knowledge, the application shall be certified by the manufacturer.
- (7) The Commission may, after considering an application, grant a cabling licence in accordance with the Act and these Regulations.
- (8) The Commission shall maintain a register indicating all current cabling licences and the conditions of the licences.
 - (9) A person may, on payment of the prescribed fee-
 - (a) inspect the register; and
 - (b) make a copy of or take extracts from the register.
- (10) The Commission may, in its discretion, withhold proprietary information in extracts taken from the register under this regulation.

28. Complaints against harmful equipment.

- (1) Any person may file with the Commission a complaint or representation on the performance of any equipment that is type approved or an objection against a type approval of any equipment.
- (2) The complaint under subregulation (1) may be made to the Commission—
 - (a) in writing;
 - (b) by telephone or electronic means using the contact information provided by the Commission; or
 - (c) by walking into any of the offices of the Commission and filing a complaint.
- (3) Where a complaint is filed under subregulation (1) by telephone or orally, the staff of the Commission shall substantially reduce the complaint with writing.
- (4) A complaint filed under subregulation (1) shall contain the following particulars—
 - (a) the name of the complainant;
 - (b) a description of the complainant whether adult, child, group or other legal entity, where applicable;
 - (c) the physical address of the complainant and other relevant contact information:
 - (d) the facts, including supporting data, where available, showing that the equipment does not conform to the requirements of these Regulations and that the equipment may cause harmful interference to a communications network or is a risk to human health or the environment;
 - (e) where fire or physical injury is recorded, the nature of damage or physical injury caused; and

- (f) a report of any prior interaction with the operator or licensed person against whom the complaint is being filed.
- (5) Upon receipt of the complaint, the Commission shall—
- forward a copy of the complaint or representation to the applicant concerned or holder of the type approval certificate and give the applicant or holder an opportunity to reply to the representation or objection;
- (b) investigate the complaint; or
- (c) where the facts allege possible commission of a criminal offence, except for an offence under the Act, refer the complainant to the relevant authority.
- (6) Where investigations are concluded under subregulation (5)(b), the Commission shall require the operator to respond to or take appropriate action to resolve a consumer complaint.
- (7) The Commission may in handling a complaint under subregulation (5)—
 - (a) give all affected parties notice of its investigations and a copy of the complaint;
 - (b) give the complainant and any person or operator accused in the complaint, an opportunity to appear and provide any further evidence required by the Commission to make a decision;
 - (c) take into account any complaints or representations.
 - (d) where necessary, impound apparatus possessed, installed, connected or operated unlawfully;
 - (e) make findings and take appropriate action to-

- require an operator to supply goods or services for a specified period;
- (ii) require an operator to supply goods or services under specified terms and conditions;
- (iii) make an order requiring an operator or licensee to pay costs to a consumer;
- (iv) make an order requiring a consumer to pay costs to an operator;
- (v) make an order requiring an operator or licensee to replace or repair defective or malfunctioning equipment or to refund to the consumer the cost of the purchase;
- (vi) require an operator to appear at a hearing or to produce documents;
- (vii) dismiss a complaint;
- (viii) impose a fine, depending on the nature of the complaint.
- (8) In exercising any of its investigative powers or in conducting an inquiry under the Act or these Regulations, the Commission may request for the records from an operator.
- (9) Every decision or order of the Commission shall be in writing and shall state the reasons for the decision.

29. Disconnection of dangerous equipment and cabling.

- (1) Only a licensed person may-
- (a) connect customer equipment or customer cabling to a communications network or to a facility;

- (b) disconnect customer equipment or customer cabling to a communications network or to a facility; or
- (c) have, under his or her control, customer equipment or customer cabling, connected to a communications network or facility.
- (2) An operator of a network or facility who believes that the equipment or cabling connected to his or her network is likely to be a threat or is a threat to the health or safety of any person who operates, works or uses services supplied by a communications network or facility, may disconnect the equipment or cabling.
- (3) A person disconnected with a disconnection under subregulation (2) may file a complaint with the Commission requesting for an investigation.
- (4) Where the Commission after investigation is satisfied that there was no reasonable ground for the disconnection, it may direct the operator to reconnect the equipment or cabling.
- (5) Where the Commission determines that an operator of the network or facility did not have reasonable grounds for the disconnection under subregulation (2) and that as a result of the disconnection, a person suffered loss or damage, the Commission may direct the operator to compensate the person the amount of loss or damage suffered.
- (6) An operator of a network or facility who believes that the equipment or cabling is likely to be a threat or is a threat to the integrity of a communications network or facility, may disconnect the equipment or cabling and where necessary, disconnect other customer equipment or cabling.
- (7) Where equipment or cabling is disconnected or purportedly disconnected under subregulation (5), the Commission may, by written notice to the operator of the network or facility, direct the operator to reconnect the equipment or cabling.

- (8) The Commission may, by written notice, declare that the operation, supply or possession of specified customer equipment or specified customer cabling is prohibited for reasons which the Commission may specify in the notice.
 - (9) The reasons specified under subregulation (8) may relate to-
 - (a) the protection of the integrity of a communications and radio communications network or facility; or
 - (b) the protection of the health or safety of a person who operates, works with, or uses services supplied by means of a communications network or facility or who is reasonably likely to be affected by the operation of the communications network or facility.
- (10) A copy of a notice issued by the Commission under this regulation shall be published in a newspaper and any other media of wide circulation in Uganda.
- (11) A person shall not operate or supply equipment or cabling which is not approved by the Commission, or have in his or her possession, customer equipment or customer cabling for the purpose of operating or supplying that equipment or cabling.
- (12) A person who contravenes subregulation (11) commits an offence and is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment not exceeding two years or both.

30. Warranties.

Every operator shall ensure that—

- (a) the warranty of the manufacturer or distributor of the communications apparatus is honoured; and
- (b) the manufacturer or distributor replaces, upon notice, within a reasonable time, defective or malfunctioning communications apparatus sold to consumers.

31. Enforcement.

- (1) Where the Commission has reasonable grounds to suspect that a Commission label is affixed to equipment in contravention of these Regulations, the Commission may serve a notice in writing on—
 - (a) the manufacturer of the equipment or his or her authorised representative in Uganda; or
 - (b) the person responsible for placing the equipment on the market in Uganda.
 - (2) A notice served under subregulation (1) shall-
 - (a) state that the Commission suspects that the Commission marking was not correctly or lawfully affixed to the equipment;
 - (b) specify the circumstances in which the Commission suspected the anomaly and give particulars of the circumstances;
 - (c) require a person to whom the notice is given-
 - to ensure that any equipment to which the notice relates conforms to the correct affixation of the Commission marking within the period specified in the notice; or
 - (ii) to provide evidence, within a specific period to the satisfaction of the Commission, that the label marking is correctly affixed; and
 - (d) warn the operator that if the non-conformity continues, or if satisfactory evidence is not provided within the period specified in the notice, further action may be taken under these Regulations in respect of that equipment or equipment of a similar type placed on the market by the person to whom the notice is given.

(3) Where the Commission is satisfied that a communications operator is contravening or has contravened any of the provisions of the Act, these Regulations or any of the conditions of the licence, the Commission shall commence an investigation, for the purpose of enforcing compliance.

32. Revocation of type approval certificate

- (1) The Commission may revoke a type approval certificate where—
 - (a) the certificate holder or other person or entity modifies radio equipment with respect to the brand or product name, model number, or function or other information recorded on the type approval without applying for a new type approval from the Commission; or
 - (b) after investigation of a consumer complaint filed with the Commission under the Uganda Communications (Consumer Protection) Regulations, 2019 or notification by any other government ministry, department or agency, the Commission finds that—
 - (i) the type approved equipment fails a Conformity Assessment; and
 - (ii) the type approval holder has violated any conditions of the type approval.
- (2) Any equipment relating to a revoked certificate shall be withdrawn at the cost of the person responsible for placing the equipment on the market within thirty days from the date of notification of the revocation.
- (3) A type approval holder may appeal the revocation decision of the Commission to the Uganda Communications Tribunal within 30 days from the date of the notice of revocation.

33. Offences and penalties.

A person who-

- (a) makes unauthorised connections; or
- (b) manufactures, possesses, connects, installs, distributes, sales, leases, offers for sale or imports equipment not approved by the Commission, commits an offence and is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment not exceeding twenty four months or both.

34. Revocation of S.I 22 of 2005.

The Communications (Telecommunications and Radio Communications Equipment Type Approval) Regulations, 2005 are revoked.

SCHEDULES

SCHEDULE 1

Regulation 4

CURRENCY POINT.

A currency point is equivalent to twenty thousand shillings.

APPLICATION FOR CABLING LICENCE

Fill in Quadruplicate

1.0 1.1		RTICULARS OF APPLICANT/S
1.1		ne, physical and postal address of applicant/s
	(a)	Name:
	(b)	Physicaladdress:
	(c)	Postal address:
	(d)	Tel:
	(e)	Fax:
	(f)	Mobile no.:
	(g)	E-mail address:
	(h)	TIN number:
	(i)	VAT Reg:
1.2	Nan	ne of proposed business if different from above
	(a)	Name:
	(b)	Location:
	(c)	Postal address:
	(d)	Tel:
	(e)	Fax:
	(f)	Mobile No.:
	(g)	E-mail address:
1.3	Nan	ne and details of contact person
	(a)	Name:
	(b)	Physical address:
	(c)	Postaladdress:
	(d)	Tel:

2	LEC	GAL STATU	S OF APPLICA	NT/S
2.1	Indi	cate legal st	atus of applican	t (Tick relevant option)
	(a)	Sole prop	rietorship	
	(b)	Partnersh	ip	
	(c)	Public Lin	mited Liability	Company
	(d)	Private Li	imited Liability	Company
	(e)	Cooperati	ve Union Socie	ty
	(f)	Other (ple	ease specify)	
	(-)			
		ach certified	copies of Certi	ficate of Registration, Certifica
	(Atto			
	(Atto	corporatio		Registration and Memorando
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Nai 1. 2.	(Atta of Ir and Na	acorporation Articles of Ames and pa	n, Certificate of Association whe rticulars of direc	Registration and Memorandore applicable)

Please provide certified audited financial statements and accounts for the last 3 years (or latest 3 years) prior to application.

3.2 Bankers and financial references

Bankers

Name and address of Bankers (including telephone and fax)

(a) In Uganda

Name	Address	Contact person	Tel/Fax
2.			
3.			
4.			

(b) Outside Uganda:

3.3 Other important referees on the applicant's financial status

Name and address	Contact person
1.	
2.	
3.	
4.	

3.4 Sources of funding for proposed project (US \$.000)

(a)	Share capital contribution (specify, foreign or local)
(b)	Loan capital (specify source and provide evidence)

Others (specify)
MAIN BUSINESS ACTIVITY OF APPLICANT
Please indicate what business activity the applicant is currently engaged in and provide specimen:
TECHNICAL CAPACITY AND EXPERIENCE
Technical and industrial competence of applicant
Please provide detailed statement of applicant's technical and industrial competence and experience to undertake the proposed cabling project. (Use additional sheets if necessary and attach signed copies of CV's of proposed staff)
Describe technical and industrial support from external sources:
(Attach memorandum of understanding or contracts in this regard. Attach a detailed profile of the company and extent of support)
DESCRIPTION OF PROPOSED PROJECT - TYPE OF
LICENCE APPLIED FOR
Please provide detailed description of intended cabling connection and licence applied for:
(Use additional sheets or report as appropriate)

Project site/utilities		
Project site (attach releva	unt map and drawings	and state whether
there are access roads red	quired):	
Technical aspects/design	n of the project	
Indicate requirements t	for spectrum allocati	on if necessary:
Time plan for implemen		: (Attach ghant chart of
the implementation sched	nuie)	
Land use at the project	site (Indicate the exis	ting infrastructure)
Indicate access roads (A	Attach map):	
Contact/consultations v	with local authorities	s, neighbours: (Attach
State if there is need t	o access public and/o	or private land:
Specified consents/lice	ences required from o	ther public authorities
to undertake project	and their status e.g.	NEMA (attach relevant
documents):		
Consent required and from whom	Description of activity	Legal provisions

7.1	State intended market for products
	(a) Local;
	(b) Regional;
	(c) National;
	(d) East African Community;
	(e) International.
7.2	State the regions (areas) to which the products shall be supplied
8.0	IMPACTS OF THE PROJECT
8.1	Impact on socio economics
8.2	Impact on cultural heritage
8.3	Impact on environment
8.4	Impact on natural resources:
8.5	Impact on wildlife:

COMMERCIAL ASPECTS OF THE PROJECT

7.0

	TION BY THE APPLICAN	
Uganda. I/w	d project is not unlawful or the hereby declare that the de ur knowledge, true and corre	tails stated above are.
Dated this	day of	20
AUTHORIS	SED SIGNATURE/S AND S	SEAL OF APPLICA
	SEAL	
Witness to	above signatures	
Name	Position	Signature
=== OFFICIAL I	JSE ONLY	
	USE ONLY omission of application	
Date of sub		

Res	sults of public hearing
Red	commendation of UCC
De	cision of UCC
Issu	ue date of licence
Exp	piry date of licence
Otl	her relevant information

Cross References

Uganda Communications (Centralised Identification Equipment Register) Regulations, 2019.

Uganda Communications (Emergency Response) Regulations, 2019.

Uganda Communications (Fees and Fines) Regulations 2019.

Uganda Communications (Interconnection and Access) Regulations, 2019.

FRANK TUMWEBAZE,

Minister of Information and Communications Technology and National Guidance.

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

to The Uganda Gazette No. 57, Volume CXII, dated 8th November, 2019
Printed by UPPC, Entebbe, by Order of the Government.

S T A T U T O R Y I N S T R U M E N T S

2019 No. 79.

THE UGANDA COMMUNICATIONS (FILM, DOCUMENTARIES AND COMMERCIAL STILL PHOTOGRAPHY) REGULATIONS, 2019

ARRANGEMENT OF REGULATIONS

PART I - PRELIMINARY

Regulation

- 1. Title.
- 2. Application.
- 3. Objective of Regulations.
- 4. Interpretation.

PART II—POWERS OF THE COMMISSION

5. Powers of Commission.

PART III - FILMING AND COMMERCIAL STILL PHOTOGRAPHY

- 6. Licence for film production and film producer.
- 7. Contents of application for film or documentary production licence.
- 8. Licence for commercial still photography.
- 9. Contents of application for commercial still photography licence.
- 10. Commission may require a bond.
- 11. Conditions on production licence.

Regulation

12. Content guidelines.

PART IV - MISCELLANEOUS

- 13. Prohibited content.
- 14. Authorisation to advertise films, documentaries and commercial still photography.
- 15. No exclusion from public entertainment or stage play.
- 16. Permits for performances in cinematograph theatres.
- 17. Powers of inspectors.
- 18. Offences and penalties.

SCHEDULES

SCHEDULE 1—CURRENCY POINT SCHEDULE 2—FORMS

STATUTORY INSTRUMENTS

2019 No. 79.

The Uganda Communications (Film, Documentaries and Commercial Still Photography) Regulations 2019

(Under sections 5(1) (b), (k) and (x) and 93 of the Uganda Communications Act, 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission, these Regulations are made this 5th day of July, 2019.

PART I— PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Film, Documentaries and Commercial Still Photography) Regulations, 2019.

2. Application.

These Regulations apply to-

- (a) permits for production of films, documentaries, commercial still photography and other content produced in Uganda;
- (b) permits for exhibitions of films, documentaries commercial still photography and content to the public, whether through fixed public entertainment infrastructure, broadcast media or any other communications platform;
- (c) the monitoring and regulation of photography and display of areas and sites of national interest; including public buildings, nature and wildlife;
- (d) the monitoring and regulation of content accompanying film production, documentaries and commercial still photography in Uganda; and

(e) the advertising of exhibitions of films, documentaries, commercial still photography, and content to the public.

3. Objective of Regulations.

The objective of these Regulations is to provide for-

- (a) the powers and functions of the Commission under section 5(1)(x) of the Act;
- (b) the application for filming licences under section 5(1)(x) of the Act;
- (c) the application for licences and permits for film production, documentaries and commercial still photography;
- (d) the advertising of exhibitions of film production, documentaries and commercial still photography; and
- (e) the withdrawal of permits issued for any of the purposes of these Regulations.

4. Interpretation.

In these Regulations, unless the context otherwise requires—

"Act" means the Uganda Communications Act, 2013;

"authorised" in relation to an officer or employee of the Commission, means a person authorised by the Executive Director to exercise the powers or perform the duties in respect of which an authorised person is required to perform;

"cinematograph theatre" means any building, structure, tent or other erection of whatever nature or any place or land in or on which a cinematograph or video exhibition is presented to the public either gratuitously or for reward;

- "commercial still photography" means photography by a photographer for profit or economic gain, using public property including official government property, national game parks or national monuments, to the exclusion of other members of the public;
- "Commission" means the Uganda Communications Commission;
- "communications" means services performed or consisting of the dissemination or interchange of audio, visual or data content using any mechanical, digital or electronic means; and includes broadcasting;
- "communications services" means services performed consisting of the dissemination or interchange of audio, visual or data content using postal, radio, or telecommunications media and data communication; and includes broadcasting;
- "currency point" has the value assigned to it in Schedule 1 to these Regulations.
- "Executive Director" means the Executive Director of the Commission;
- "exhibition" means an exhibition of art, video or data to the public, with or without sound by means of any electronic apparatus;
- "filming" means producing for exhibition to the public, a motion picture or producing a still photograph for commercial use;
- "film producer" means a person engaged in the business of filming;
 - "inspector" means an authorised person appointed by the Commission under section 49 of the Act;

- "Media Council" means the council established under section 8 of the Press and Journalist Act;
- "Minister" means the Minister responsible for information and communications technology;
- "poster" means any picture, drawing, painting, photograph, figure or other device advertising any stage play or public entertainment;
- "prescribed fees" means the fees charged by the Commission under the Uganda Communications (Fees and Fines) Regulations, 2019;
- "public entertainment" includes any concert, animal or circus performance, waxworks, puppet performance, dancing exhibition, picture or art exhibition, games of skill or chance, acrobatics or other exhibitions of skill, professional wrestling and boxing bouts to which the public are admitted either gratuitously or otherwise but does not include athletics or sports.

PART II— POWERS OF THE COMMISSION

5. Powers of Commission.

The Commission shall-

- (a) classify activities under these Regulations for purposes of issuing permits;
- (b) regulate classes of content of filming, including making of documentaries and commercial still photography;
- (c) prescribe licences for the content in paragraph (b);
- (d) prescribe fees for permits granted under these Regulations;
- (e) set content standards for material produced under these Regulations;
- (f) prescribe fees to be paid for attendance of any officer of the Commission to attend the exhibition of a film, commercial still photography display or documentary;

- (g) inform the public in instances where permits are withdrawn under the regulations;
- (h) monitor content produced and exhibited to ensure it meets minimum broadcasting standards;
- confiscate apparatus which is owned, installed, connected or operated unlawfully.

PART III - FILMING AND COMMERCIAL STILL PHOTOGRAPHY

6 Licence for film production and film producer.

- (1) A person shall not, without a licence issued by the Commission—
 - engage in any works to produce a film or motion picture;
 or
 - (a) engage in the business of film producer.
- (2) A person who intends to carry out an activity referred to under subregulation (1) may apply to the Commission for a licence.

7. Contents of application for film or documentary production licence.

- (1) An application for a licence under regulation 6 shall—
- (a) be accompanied by the prescribed fees;
- (b) be accompanied by a full description of the scenes and a full text of the audio-visual content of the entire film or documentary;
- (c) if any of the audiovisual content is in a language other than English, include a full translation in English of that content;
- (d) if part of the film is to be made in Uganda; include a statement describing which parts are to be filmed in Uganda and which parts are to be filmed outside Uganda;

- (e) include a statement of the net worth of assets and a statement of financial responsibility of the film producer; and
- (f) include a statement of proposed expenditure; including remuneration of actors, musical artists, stage technicians and other professionals retained by the film producer.
- (2) The application for a licence shall be in the form set out in Schedule 2 to these Regulations.
- (3) The Commission may issue a licence under these Regulations on terms and conditions the Commission may consider necessary including—
 - (a) public safety;
 - (b) the capacity of the applicant to carry out the intended activity;
 - (c) any content guidelines applicable to the intended activity.

8. Licence for commercial still photography.

- (1) A person shall not engage in commercial still photography without a licence issued by the Commission.
- (2) A person who intends to engage in commercial still photography under subregulation (1) may apply to the Commission for a licence.
- (3) The Commission may, from time to time, publish a list of monuments, public installations, restricted sites and any other public property subject to a licence requirement in the Gazette and in a newspaper of national circulation.

9. Contents of application for commercial still photography licence.

- (1) Every application for a licence under regulation 8 shall include—
 - (a) a statement of particulars of the applicant;
 - (b) a list of sites proposed for the commercial still photography activity;

- (c) the proposed period for conducting the still photography activity; and
- (d) a list of outlets for the commercial still photography produced.
- (2) The application shall be in the form set out in Schedule 2 to these Regulations.
- (3) The Commission may, upon consideration of the application grant or reject the application.

10. Commission may require a bond.

The Commission may require an applicant to enter into a bond drawn on a registered financial institution, of an appropriate sum to ensure that the applicant meets the obligations of the licence.

11. Conditions on production licence.

The Commission may, in granting a film or documentary production licence issued under these Regulations, impose conditions including restricting content that may be used in the specified activity.

12. Content guidelines.

The Commission may in addition to the minimum broadcasting standards prescribed in Schedule 4 to the Act, issue content guidelines for the exhibition of films or documentaries or commercial still photography.

PART IV - MISCELLANEOUS

13. Prohibited content.

The production, display and exhibition of the following content is prohibited—

(a) content depicting or promoting cruelty or maltreatment of animals in any form; and the display and performance of animals shall conform to guidelines issued by the Commission;

- (b) content prohibited by the Uganda Communications (Content) Regulations, 2019.
- (c) content likely to prejudice national security;
- (d) content obtained illegally:
- (e) content negatively portraying the weak, vulnerable in society, minors and other vulnerable people; and
- (f) content likely to promote sectarianism, and stereotypes without a public education purpose.

14. Authorisation to advertise films, documentaries and commercial still photography.

- (1) A person shall not, without the authorisation of the Commission, use any poster or any other means to advertise the exhibition of—
 - (a) any film;
 - (b) documentary; or
 - (c) commercial still photography.
- (2) A person who wishes to advertise an activity under subregulation (1) shall apply in writing to the Commission stating
 - (a) that the exhibition is authorised by the owners of the film, documentary or commercial still photography; and
 - (b) that permission has been granted by the local government in the area of display, to put up posters advertising the exhibition.
 - (c) The authorisation shall be in the Form C set out in Schedule 2 to these Regulations.

15. No exclusion from public entertainment or stage play. No person shall be excluded from any exhibition advertised under regulation 14 on the grounds of race, ethnic background, gender, religious or social belief.

16. Permits for performances in cinematograph theatres.

A person shall not use a theatre licensed under the Act for the private performance or presentation of any film, documentary or commercial still photography without a permit issued by the Commission.

17. Powers of inspectors.

- (1) An inspector may enter and inspect any place where an activity under these Regulations is taking place; to monitor and ensure compliance.
- (2) An inspection under subregulation (1) may be subject to payment of an inspection fee prescribed in the Uganda Communications (Fees and Fines) Regulations, 2019.
- (3) An inspector or authorised person may impound any apparatus or equipment used to conduct any activity prohibited by these Regulations.

18. Offences and penalties.

- (1) Any person who violates any provisions of these Regulations commits an offence.
- (2) A person who commits an offence under subregulation (1) is liable, on conviction, to a fine not exceeding twenty four currency points or imprisonment not exceeding one year, or both.

SCHEDULES

SCHEDULE 1

Regulation 4.

CURRENCY POINT

A currency point is equivalent to twenty thousand shillings.

SCHEDULE 2

Regulations 7 and 8.

FORM A

APPLICATION FOR FILMING, DOCUMENTARY PRODUCTION AND COMMERCIAL STILL PHOTOGRAPHY LICENCE

1.	Nam	e of applicant:	
2.	Full	address of applicant	
	Lega	al status of applicant	
	India	cate any one of the following:	
	(a)	Limited company;	
	(b)	Partnership;	
	(c)	Joint Venture;	
	(d)	Sole proprietorship.	
3.	Princ	cipal activity for which licence is sought:	AU AU
4.	Indi	cate secondary activity for which licence is sought:	
	(a)	Film making;	
	(b)	Film editing, reproduction in any other form, translation;	including
	(c)	Film producer;	
	(d)	Content distributor;	
	(e)	Commercial still photography; or	
	0	value added services.	
5.	Dist	ricts in which the proposed filming or commercial still pl	otography

be attached.

is to be undertaken and copies of relevant local government permits to

In the case of Kampala, attach authorisation from KCCA.

In the case of filming or photography of a "protected area", "protected group", national security installation attach the relevant authorisation from the responsible Government department.

Any other district include permit of city or district local government.

-	lov	w: Indicate Yes/No
(a))	Producer;
(b)	Content service producer;
(c))	Content distributor;
(d))	Signal distributor;
(e)		Video and cinema hall operator;
(f)		Public entertainments operator.
		s submit a copy of licence registration and most recent annual val by the Commission.
Ha (tie	is y	val by the Commission.
Ha (tie	is y	your proposed content been reviewed by the following bodies the bodies that have reviewed the proposed material proposed to oduced). Uganda Communications Commission.
Ha (tie	is y	your proposed content been reviewed by the following bodies the bodies that have reviewed the proposed material proposed to oduced).
Ha (tie	is y	your proposed content been reviewed by the following bodies the bodies that have reviewed the proposed material proposed to oduced). Uganda Communications Commission. Media Council. Ministry of Gender, Labour and Social

NSSF Registration number:
Attach copy of NSSF tax clearance certificate.
Proposed budget of activity in respect of which licence is sought.
Statement of net worth of assets of producer.
Statement of financial responsibility for film producer
Summary of employment terms for key employees.
Content details.
Provide a description of scenes and a full text of the audio-visual content of the entire film or documentary.
If a foreign film is subject of proposed activity in Uganda for adaptation or reproduction. Attach copies of censorship certificate from country of origin.
List of foreign actors (including Ugandans domiciled outside Uganda).
List of domestic actors.
Where actors are minors (attach details of their employment and security of their income and clearance from the National Council for Children (or the Children Authority, where applicable).
Duration of proposed activity.
Statement of outlets for proposed activity.

STATEMENT OF FURTHER PARTICULARS FOR COMMERCIAL STILL PHOTOGRAPHY LICENCE

(Applicants must fill the form and in addition provide the following information).

- 1. List of sites proposed for commercial still photography.
- 2. Proposed period for conducting commercial still photography.
- 3. Distribution outlets for photography.

FORM OF AUTHORISATION BY THE COMMISSION TO ADVERTISE ANY FILM, DOCUMENTARY, OR COMMERCIAL STILL PHOTOGRAPHY EXHIBITION.

Date			
To:			
("Authoris	ed person or agent")		
With a cop	y to:		
("Licence	holder")		
You are he	reby authorised to advertise	the exhibition o	f:
(a)	Film		
(b)	Documentary		
(c)	Commercial still photogr	aphy.	
Dates of	the exhibition are from		20
to	20	N	
	is authorised from the state to the Commission.	ed date unless a	fresh application has
		Execu	tive Director, Uganda

Communications Commission.

Cross References

The Press and Journalist Act, Cap. 115.
The Uganda Communications (Fees and Fines) Regulations, 2019.

Frank Tumwebaze
Minister of Information, ICT and
National Guidance

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

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STATUTORY INSTRUMENTS

2019 No. 80.

THE STAGE PLAYS AND PUBLIC ENTERTAINMENTS RULES, 2019

ARRANGEMENT OF RULES

PART I—PRELIMINARY

Rule

- 1. Title.
- 2. Application.
- 3. Objective of Rules.
- 4. Interpretation.

PART II—POWERS OF THE COMMISSION

5. Powers and functions of Commission.

PART III—STAGE PLAYS AND PUBLIC ENTERTAINMENTS

- 6. Permits for stage plays or public entertainments.
- 7. Contents of application for permit.
- 8. Cruelty to persons and animals on stage prohibited.
- 9. Authorisation for advertisement of stage plays and public entertainments.
- 10. No exclusion from public entertainment or stage play.
- 11. Prohibited content generally.

PART V-MISCELLANEOUS

- 12. Powers of Inspectors.
- 13. Display of permits.
- 14. Offence and penalty.
- 15. Revocation of S.I.49-1.

SCHEDULE

SCHEDULE -FORMS

STATUTORY INSTRUMENTS

2019 No. 80.

The Stage Plays and Public Entertainments Rules, 2019 (Under section 17 of the Stage Plays and Public Entertainments Act, Cap. 49)

IN EXERCISE of the powers conferred upon the Minister by section 17 of the Stage Plays and Public Entertainments Act, these Rules are made this 5th day of July, 2019.

PART I—PRELIMINARY

1. Title.

These Rules may be cited as the Stage Plays and Public Entertainments Rules, 2019.

2. Application.

These Rules apply to-

- (a) permits for performance of stage plays;
- (b) permits for staging of public entertainments;
- (c) advertising the performance of stage plays and exhibition of public entertainments; and
- (d) related matters.

3. Objective of Rules.

The objective of these Rules is-

- (a) to provide for the powers and functions of the Commission under the Stage Plays and Public Entertainments Act;
- (b) to provide for the application for permits under the Stage Plays and Public Entertainments Act;

- (c) to provide for the advertising of stage plays and public entertainments; and
- (d) to provide for the withdrawal of permits issued under these Rules.

4. Interpretation.

In these Rules, unless the context otherwise requires—

- "Act" means the Stage Plays and Public Entertainments Act;
- "authorised" in relation to an officer or employee of the Commission, means a person authorised by the Executive Director to exercise the powers or perform the duties in respect of which an authorised person is required to perform;
- "cinematograph theatre" means any building, structure, tent or other erection of whatever nature or any place or land in or on which a cinematograph or video exhibition is presented to the public either gratuitously or for reward;
- "Commission" means the Uganda Communications Commission established under the Uganda Communications Act, 2003;
- "Executive Director" means the Executive Director of the Commission;
- "exhibition" means the staging of a play or public entertainment to the public;
- "inspector" means an authorised person appointed by the Commission under section 49 of the Act;
- "Minister" means the minister responsible for information and communications technology;

- "poster" means any picture, drawing, painting, photograph, figure or other device advertising any stage play or public entertainment;
- "prescribed fees" means the fees charged by the Commission under the Uganda Communications (Fees and Fines) Regulations, 2019;
- "public entertainment" includes any concert, animal or circus performance, waxworks, puppet performance, dancing exhibition, picture or art exhibition, games of skill or chance, acrobatics or other exhibitions of skill, professional wrestling and boxing bouts to which the public are admitted either gratuitously or otherwise but does not include athletics or sports;
- "stage play" includes any tragedy, comedy, farce, opera, burletta, interlude, melodrama, pantomime, dialogue, prologue, epilogue or other dramatic entertainment or any part of it.

PART II—POWERS OF THE COMMISSION

5. Powers and functions of Commission.

- (1) The Commission shall have the following powers in relation to stage plays and public entertainments—
 - (a) to classify activities under these Rules for purposes of issuing permits;
 - (b) to prescribe fees for any permit granted under the Act;
 - (c) to regulate content for stage plays and public entertainments;
 - (d) to prescribe fees to be paid for attendance of any officer of the Commission at the staging of a play or exhibition of a public entertainment;
 - (e) to inform the public when permits issued under these Rules are withdrawn; and

- (f) to monitor content produced and exhibited in a stage play or public entertainment to ensure that it meets the minimum broadcasting standards.
- (g) prepare orientation materials containing duties and responsibilities of permit holders covering—
 - (i) health and safety;
 - (ii) welfare of children performing in a stage play or public entertainment;
 - (iii) treatment of animals;
 - (iv) erection of props and other physical structures during the exhibition or display, where applicable;
 and
 - (v) emergency procedures in event of a fire, sudden illness or power outages.

PART III—STAGE PLAYS AND PUBLIC ENTERTAINMENTS

6. Permits for stage plays or public entertainments.

- (1) A person shall not, without a permit issued by the Commission, stage or exhibit a play or public entertainment to the public.
- (2) A permit referred to in subrule (1) shall be required, whether the staging of the play or public entertainment is in a public hall or cinematograph theatre.

7. Contents of application for permit.

- (1) A person who wishes to exhibit a stage play or stage a public entertainment shall apply to the Commission for an entertainment permit in the form set out in the Schedule to these Regulations.
 - (2) The application under subrule (1) shall—
 - (a) state the name, address and legal status of the applicant;

- (b) state the premises where the play is to be staged or where the public entertainment is to be exhibited;
- (c) include a copy of the script of the stage play;
- (d) where applicable, be accompanied by a certificate of censorship issued by the Media Council;
- (e) where the audio-visual content is in a language other than English, include a certified translation of the content; and
- (f) attach evidence of payment of the application fee.
- (3) The Commission may on reviewing the application, submitted under subrule (1) direct that the permit be issued free where—
 - (a) the stage play is performed by a registered educational institution;
 - (b) the performing group is an amateur group; and
 - (c) the performance is free or solely for charitable purposes.
- (4) An applicant shall, prior to receipt of a permit to stage a play or public exhibition, review orientation materials prepared by the Commission.

8. Cruelty to persons and animals on stage prohibited.

- (1) Cruelty to or maltreatment of persons or animals in any form is prohibited in any stage play or public entertainment.
- (2) The display and performance of animals shall conform to guidelines issued by the Commission.

9. Authorisation for advertisement of stage plays and public entertainments.

(1) A person shall not, without the authorisation of the Commission, using any poster or any other means, advertise a stage play or advertise any public entertainment.

- (2) A person who wishes to advertise a stage play or public entertainment under subrule (1) shall apply in writing to the Commission stating the following—
 - (a) that the exhibition is authorised by the owners of the stage play or public entertainment; and
 - (b) that permission has been granted by the local government in the area of display, to put up posters advertising the activity.

10. No exclusion from public entertainment or stage play.

No person shall be excluded from the public performance or presentation of a stage play on grounds of race, ethnic background, gender, religious or social belief.

11. Prohibited content generally.

- (1) The display or exhibition of content shall comply with any rules or regulations made under the Act and guidelines issued by the Commission.
- (2) No person shall display or exhibit any content prohibited under the Uganda Communications (Content) Regulations, 2019.

PART V-MISCELLANEOUS

12. Powers of Inspectors.

- (1) An inspector may enter, inspect and monitor any place where a stage play or public entertainment is being performed to ensure compliance with a permit issued under the Act and these Rules.
- (2) An inspector may enter any place where a stage play or public entertainment is being performed for purposes of withdrawing a permit issued under the Act and these Rules and stopping its continuation.

- (3) An inspector or other officer authorised by the Commission may impound any content, apparatus or equipment used to conduct any activity prohibited by these Rules.
- (4) No person shall bar, restrain, deny entry to an inspector or other authorised officer to premises where a stage play or public entertainment is being performed upon proper identification being displayed.

13. Display of permits.

A person issued with a permit under rule 7 shall prominently display a copy of the permit at the premises where the stage play or public entertainment is to be staged.

14. Offence and penalty.

- (1) A person who stages a public play or public entertainment without a permit issued by the Commission commits an offence and is liable, on conviction, to a fine not exceeding two thousand shillings or imprisonment not exceeding six months or both.
- (2) Any person who denies entry to an inspector or other authorised person to premises where a public entertainment or stage play is being performed commits an offence and is liable, on conviction, to a fine not exceeding twenty four currency points or imprisonment not exceeding one year or both.

15. Revocation of S.I.49-1.

The Stage Plays and Public Entertainments Rules S.I. 49-1 are revoked.

UGANDA COMMUNICATIONS COMMISSION

THE STAGE PLAYS AND PUBLIC ENTERTAINMENTS RULES, 2019 APPLICATION TO ADVERTISE A STAGE PLAY OR PUBLIC ENTERTAINMENT

(Application be made by the performing group or promoter or owner of the public entertainment)

	Modify or adapt where applicable	Additional Instructions
Name of applicant and address		If a registered group or company, attach certificate of registration or certificate of incorporation.
Title of play		If title of the play is in a language other than English, include title with English translation.
Date of UCC Permit for Stage Play or Public Entertainment		A permit may only be given in respect of an approved stage play or public entertainment.
Endorsement by local government council where advertisement is to be displayed or exhibited		Relevant local government council issues permission to display and remove posters or other audiovisual displays where applicable.
List of theatre or performance or exhibition venues for public entertainment		A copy of the advertisement may be attached if print/poster method is used.
Application fee receipt		Attach receipt issued by the Commission.
Application result		Official action by the Commission only.

Cross References

The Uganda Communications Act, 2013, Act 1 of 2013.

The Uganda Communications (Content) Regulations, 2019.

The Uganda Communications (Fees and Fines) Regulations, 2019.

FRANK TUMWEBAZE,

Minister of Information and Communications Technology and National Guidance.

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STATUTORY INSTRUMENTS

2019 No. 81.

THE UGANDA COMMUNICATIONS (COMPUTER EMERGENCY RESPONSE TEAM) REGULATIONS, 2019

ARRANGEMENT OF REGULATIONS

PART I—PRELIMINARY

Regulation

- 1. Title.
- 2. Application.
- 3. Objective of Regulations.
- 4. Interpretation.

PART II—Powers of Commission to Declare and act in a Communications Emergency

- 5. Declaration of a communications emergency.
- 6. Powers of Commission in a communications emergency.

PART III—ESTABLISHMENT AND OPERATIONS OF COMPUTER EMERGENCY RESPONSE TEAM (CERT)

- 7. Establishment of CERT.
- 8. Responsibilities and powers of CERT.

PART IV—RESPONSIBILITIES OF OPERATORS

9. Obligations and reporting requirements of operators.

Regulation

- Information and record keeping. 10.
- Commission to issue guidelines on certain matters. 11.
- Access to information collected. 12.

PART V-MISCELLANEOUS

- Protection from liability. 13.
- Offences and penalties. 14.

SCHEDULE

SCHEDULE—CURRENCY POINT

STATUTORY INSTRUMENTS

2019 No. 81.

The Uganda Communications (Computer Emergency Response Team) Regulations, 2019

(Under section 5 (1) (k) and 93 of the Uganda Communications Act, 2013, Act No. 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission, these Regulations are made this 5th day of July, 2019.

PART I—PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Computer Emergency Response Team) Regulations, 2019.

2. Application.

These Regulations apply to all operators—

- (a) for the daily operations of the Computer Emergency Response Team ("CERT"), with or without a communications emergency; and
- (b) in the event of a communications emergency declared by the Uganda Communications Commission.

3. Objective of Regulations.

The objective of these Regulations is-

- (a) to establish and operate a CERT to manage cyber security incidents in the communications sector;
- (b) to identify and protect critical communications infrastructure;

- (c) to provide for an administrative and legal framework during a declared communications emergency;
- (d) to provide for emergency response measures to respond to cyber and any other network threats in the communications sector.

4. Interpretation.

In these Regulations, unless the context otherwise requires—

- "Act" means the Uganda Communications Act, 2013;
- "authorised" in relation to an officer or employee of the Commission, means a person authorised by the Executive Director to exercise the powers or perform the duties in respect of which an authorised person is required to perform;
- "CERT" means Computer Emergency Response Team;
- "communications emergency" means an emergency in the communications subsector declared by the Commission;
- "Commission" means the Uganda Communications Commission established by the Act;
- "communications" means telecommunications, data communications, radio communications, postal communications and broadcasters;
- "communications services" means services performed consisting of the dissemination or interchange of audio, visual or data content using postal, radio or telecommunications media or data communication and includes broadcasting;
- "critical communications infrastructure" means an element or system of elements of the critical infrastructure in the communications sector and within the field of cyber security;

- "currency point" has the value assigned to it in the Schedule to these Regulations;
- "Executive Director" means the Executive Director of the Commission;
- "inspector" means a person appointed by the Commission under section 49 of the Act;
- "Minister" means the Minister responsible for information and communications technology;
- "operator" means a person licensed to provide communication or communications services;
- "Tribunal" means the Uganda Communications Tribunal established by section 60 of the Act.
- PART II—POWERS OF COMMISSION TO DECLARE AND ACT IN A COMMUNICATIONS EMERGENCY

5. Declaration of a communications emergency.

The Commission may declare a communications emergency in the event of a major threat to communications or a significant cyber related event threatening the operation of critical communications infrastructure in the country.

- 6. Powers of Commission in a communications emergency.

 The Commission may, where it declares a communications emergency—
 - (a) classify threats to communications for appropriate sector response;
 - (b) inform the public of any identified threats to protect public safety;
 - (c) monitor communications services in Uganda;

- (d) install equipment at facilities owned by operators to monitor and block communications traffic that may disrupt communications and harm public safety;
- (e) confiscate any apparatus which is being operated without a licence;
- (f) confiscate any apparatus which is being operated contrary to the directives of the Commission;
- (g) direct an operator or other person to provide critical information to assist the Commission in its response to a communications emergency or cyber-crime or any other computer related communications incident;
- (h) direct an operator to deny service to a consumer or intermediate user of communications services engaging in prohibited or destructive behavior; and
- (i) refer, where necessary, complaints to law enforcement agencies for investigation and prosecution.

PART III—ESTABLISHMENT AND OPERATIONS OF COMPUTER EMERGENCY RESPONSE TEAM (CERT)

7. Establishment of CERT.

- (1) There is established a Computer Emergency Response Team within the Commission to protect critical communications infrastructure in the country.
- (2) The Commission shall develop and issue guidelines for effective operations of the CERT in the communications sector.
- (3) The Commission shall ensure compliance with applicable national standards and international standards laid down by international communication agreements to which Uganda is party with respect to the mandate of the CERT.

8. Responsibilities of CERT.

The CERT shall-

- (a) design, manage and implement a critical infrastructure protection program to protect Uganda's critical communication assets in the event of an interference, compromise, incapacitation or integrity problem; including acts of cyber war, espionage or cyber terrorism;
- develop operational guidelines to manage and respond to communications incidents;
- (c) educate stakeholders within the communications sector on risks and vulnerabilities as they emerge from time to time;
- (d) develop, maintain and ensure implementation of cyber security procedures and standards by operators;
- develop guidelines for dissemination to the public of information on communications emergencies and cyber security incidents;
- (f) classify communications and cyber threats;
- (g) coordinate with law enforcement agencies and local and international bodies in cybersecurity management;
- (h) forecast, take preventive measures, and broadcast alerts on cyber security incidents;
- (i) conduct cyber security audits on critical communications infrastructure;
- (j) deploy equipment at the premises and on the network infrastructure of operators;
- (k) receive, analyse and investigate cyber security incidents, and take appropriate action;

- direct an operator to remove or restrict access to any unlawful, illegal or offensive content from a regulated communications medium;
- (m) refer, where necessary, complaints to law enforcement agencies for investigation and prosecution; and
- (n) carry out any other responsibilities relating to cyber security management as the Commission may prescribe from time to time.

PART IV—RESPONSIBILITIES OF OPERATORS

9. Obligations and reporting requirements of operators.

- (1) An operator shall—
- (a) maintain a secure environment for the transmission of voice and data communications at all times;
- (b) establish and implement a cyber-security policy for information and communications systems approved by the Commission;
- (c) provide a safe space for installation of communications monitoring equipment by the Commission and ensure it is not tampered with or bypassed;
- (d) implement guidelines issued by the CERT;
- (e) notify the Commission of any significant information or computer security threat or incident that comes to their attention during their ordinary course of business;
- (f) provide the Commission with quarterly cyber security incident reports, information technology and systems risk assessment reports and any other information requested for by the Commission;

- (g) allow inspectors access to records and premises in the course of an investigation of any communications emergency or incident of alleged cybercrime;
- (h) regularly update internal operating standards, guidelines or procedures on the advice of the CERT;
- (i) establish reliable and up to date mechanisms to filter malicious traffic from incoming or outgoing traffic;
- maintain a designated focal point of contact accessible at all hours by the Commission in the event of an emergency; and
- (k) promptly disconnect a consumer, user, third party content provider or other person if directed by the Commission.

10. Information and record keeping.

- (1) An operator shall maintain the following information for a period of at least six months—
 - (a) any action taken by the operator under regulation 9;
 - (b) user logs, traffic and routing data pertaining to any threat or malicious traffic; and
 - (c) any other information specified by the Commission.
- (2) The Commission may retain the information referred to under subregulation (1) if directed by the Tribunal or a court.

11. Commission to issue guidelines on certain matters.

The Commission shall issue guidelines for the purpose of ensuring that—

(a) there is information security and that no information is shared for purposes other than those specified under the Act and these Regulations;

- (b) no information is shared or published in a manner that violates the constitutional and statutory rights of the persons or entities whose information is shared; and
- (c) no information is kept longer than is necessary to achieve the purposes specified under these Regulations, and that any such information collected from operators is destroyed in a timely manner.

12. Access to information collected.

- (1) Only authorised staff of the Commission and inspectors may collect information and records under these Regulations.
- (2) An operator shall afford properly identified staff of the Commission and inspectors referred to under subregulation (1), full access to any information, document, article, apparatus or equipment that is the subject of an investigation under these Regulations.
- (3) The entry shall be limited to an operator's place of operation, business or place where the information is stopped.
- (4) An entry other than one under subregulation (2) shall require a search warrant issued by a Magistrate.

PART V-MISCELLANEOUS

13. Protection from liability

- (1) An officer of the Commission or a person acting on the directions of the Commission or of an officer of the Commission is not personally liable for any act or omission done or omitted to be done in good faith in the exercise of functions under these Regulations.
- (2) An operator acting on the directions of the Commission shall not be held liable for any action done in compliance with these Regulations.

14. Offences and penalties.

- (1) Any person whether, being an officer of the Commission, a public officer, an operator, private individual or entity who publishes, divulges, discloses or makes known in any manner information collected under these Regulations without obtaining the authority of the Commission commits an offence.
- (2) A person who commits an offence under subregulation (1) is liable, on conviction, to a fine not exceeding forty-eight currency points or imprisonment not exceeding two years or both.
- (3) Where the person or entity convicted of an offence under this regulation is an operator, the Commission may revoke the operator's licence.

SCHEDULE

Regulation 4.

CURRENCY POINT

A currency point is equivalent to twenty thousand shillings.

FRANK TUMWEBAZE,

Minister of Information and Communications Technology and National Guidance.

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STATUTORY INSTRUMENTS

2019 No. 82.

THE UGANDA COMMUNICATIONS (INTELLIGENT NETWORK MONITORING SYSTEM) REGULATIONS, 2019.

ARRANGEMENT OF REGULATIONS

PART I-PRELIMINARY

Regulation

- 1. Title.
- 2. Application.
- 3. Objective.
- 4. Interpretation.

PART II—COMMUNICATIONS TRAFFIC MONITORING

5. Powers of the Commission.

PART III—INMS SYSTEM CAPABILITY

- 6. INMS capability.
- 7. IBCS installation and capacity.

PART IV-FRAUDULENT TRAFFIC

- 8. Fraudulent traffic.
- 9. Regulatory surveillance on fraudulent communications traffic.

PART V-APPLICABLE RATES AND FEES FOR THE INMS OPERATIONS

10. Fixed minimum rates.

PART VI-GENERAL OBLIGATIONS

- 11. Operators obliged to provide information.
- 12. Fees charged by operators.
- 13. Monitoring process.
- 14. Installation and safety of devices.
- 15. Service suspension.
- 16. Compliance order.
- 17. Restrictions on disclosure of information.

PART VII-SERIOUS BREACHES

18. Acts and omissions constituting serious breach.

PART VIII—OFFENCES

- 19. Offences and penalty.
- 20. Repeated breaches.

PART IX-MISCELLANEOUS

- 21. Effective Implementation of INMS.
- 22. Transitional provisions.
- 23. Appeals.

SCHEDULES

SCHEDULE—CURRENCY POINT

STATUTORY INSTRUMENTS

2019 No. 82.

The Uganda Communications (Intelligent Network Monitoring System) Regulations, 2019

(Under sections 5(1) (u) and 93 of the Uganda Communications Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission, these Regulations are made this 5th day of July, 2019.

PART I-PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Intelligent Network Monitoring System) Regulations, 2019.

2. Application.

These Regulations apply to all operators and licensed network facilities in Uganda.

3. Objective.

The objective of these Regulations is to establish a framework to regulate the Intelligent Network Monitoring System to ensure thorough monitoring and effective regulation of communications traffic in Uganda by—

- (a) granting the Commission sufficient regulatory tools to enable it to fulfill its mandate under the Act;
- (b) granting Government through its agencies to monitor communications use and fulfill any other security requirements directed by authorised persons;

- (c) enabling the Commission to ensure the generation of reliable information and communications technologies statistics for communications traffic;
- (d) detecting and eliminating fraud in the communications networks in Uganda;
- (e) empowering the Commission to effectively monitor compliance with the quality of service parameters;
- ensuring fair competition through Intelligent Network Monitoring System and services for monitoring of gateway traffic;
- (g) ensuring effective regulation of gateways and their optimum use by operators;
- (h) promoting even and fair practice in international transit and roaming practices among operators;
- verifying and validating the returns of operators in Uganda;
 and
- (j) enhancing local and international traffic revenue assurance and international market watch services.

4. Interpretation.

In these Regulations, unless the context otherwise requires—

"Act" means the Uganda Communications Act, 2013;

- "authorised" in relation to an officer or employee of the Commission, means a person authorised by the Executive Director to exercise the powers or perform the duties in respect of which an authorised person is required to perform;
- "by-pass" means the routing of international calls by a licensed network operator to a third party outside of any contractual obligations or beams dedicated to domestic interconnection;

- "CDR" means call detail records generated by telephone exchanges which contain detailed information about calls originating from, terminating at or passing through the exchange;
- "CLI" means caller line identification;
- "Commission" means the Uganda Communications Commission established by the Act;
- "communications" means telecommunications, data communication, radio communications and postal communications; and includes broadcasting;
- "communications networks" means all the ways of providing communication services between a number of locations where communications equipment provides access to these services;
- "communications traffic" means a profile of signs, signals, writing, images and sounds or intelligence of any nature flowing within a communications network;
- "currency point" has the value assigned to it in the Schedule to these Regulations;
- "gateway" means the switching system through which communications traffic is sent and received, with provision for allowing physical monitoring of traffic flow;
- "IBCS" means interconnect border control system;
- "INMS" means intelligent network monitoring system;
- "market watch services" means a business intelligence insight into emerging key market and technology trends affecting the information and communications technologies infrastructure and network computing technologies in the marketplace;

"monitoring" means observation and keeping records of communications traffic signaling for the purpose of facilitating regulatory activities stipulated under these Regulations;

"operator" means an operator providing a communications service under the Act;

"SIM" means Subscriber Identity Module;

"special service fee per minute" means the fee prescribed by the Commission and imposed on operators to meet the operation cost of the INMS.

PART II—COMMUNICATIONS TRAFFIC MONITORING

5. Powers of the Commission.

- (1) The Commission shall monitor communications traffic through among others the Intelligent Network Monitoring System.
 - (2) For purposes of subregulation (1), the Commission shall—
 - (a) acquire, install, operate and maintain monitoring devices and signaling at the premises of the operator;
 - (b) acquire, install, operate and maintain monitoring devices at off-site premises housing an operator's network equipment where such a situation exists;
 - (c) determine a minimum rate for international traffic; and
 - (d) request for data and carry out inspection of the premises of the operators.

PART III--INMS SYSTEM CAPABILITY

6. INMS capability.

(1) The INMS shall have the signaling capability to-

- track, detect and block bypass fraud through an anti-fraud system and services for all international incoming traffic;
- track, detect and block bypass fraud through an anti-fraud system and services for all domestic traffic;
- (c) ensure compliance of operators with quality of service parameters set by the Commission;
- (d) generate reliable statistics for domestic and international communications traffic including terminal identification details, mobile money transaction information and SIM card profiles;
- (e) monitor any other traffic associated with value added services; and
- (f) conduct data recovery operations of data.
- (2) The INMS shall work independently without directly interfering with the operations of operators.

7. IBCS installation and capacity.

- (1) Every operator shall facilitate the installation of the IBCS in their networks for the purposes of the INMS.
- (2) The IBCS monitoring hardware and software shall only be installed over dedicated links with signaling information where it shall be physically impossible to record, monitor or tap into the content of any electronic communication.

PART IV—FRAUDULENT TRAFFIC

8. Fraudulent traffic.

Communications traffic shall be considered fraudulent where-

(a) it is managed by an entity without a licence or without the required authorisation for the management of communications traffic issued by the Commission;

- (b) it is managed by an operator without declaring it to the Commission;
- (c) it is managed by an operator but charged at a rate below the minimum rate prescribed by the Commission by notice in the Gazette;
- (d) it is unauthorised traffic generated by operators or their agents or carriers and transmitted to or within Uganda without revenue being levied and collected by a licensed operator;
- (e) calls are being made to inflate payments;
- (f) there is unauthorised traffic where the income received by an operator is from illegally discounted calls to customers; or
- (g) there is any fraudulent or unauthorised act as may be determined by the Commission;
- (h) where it has been intercepted under the Regulation of Interception of Communications Act, 2010.

9. Regulatory surveillance on fraudulent communications traffic.

- (1) The Commission shall conduct regulatory surveillance to detect and eliminate fraudulent communications traffic.
- (2) The Commission shall, where there is fraudulent trafficking, direct or order the operator to do any of the following—
 - (a) effectively carry out or comply with any fraud surveillance obligations; whether national or international;
 - (b) disclose any fraudulent SIM;
 - (c) provide for a balance reporting on a fraudulent SIM;
 - (d) deactivate any fraudulent SIM; and

- (e) share detection of any other fraud or other criminal activity with the Commission or law enforcement for further action.
- (3) The acceptance of and termination of communications traffic shall be subject to the terms of the operator's licence, regardless of the routing protocol used and any termination or delivery by any person or body corporate without a licence shall be considered fraudulent.
- (4) Operators may deliver and terminate communications traffic to either customers of their own network or to customers of other operators with whom they have an interconnection agreement for the provision of transit or roaming service.
- (5) Traffic by-pass is not permitted and must be blocked and reported to the Commission by any network operator.
- (6) Network operators may block traffic without CLI or with modified CLI.
 - (7) Network operators shall carry traffic with unmodified CLI.
- (8) The Commission may conduct on-site inspections to establish compliance with CLI.
- (9) Network operators shall not terminate fraudulent international communications traffic on their network or networks of other operators.
- (10) Network operators shall charge transit fees or charges for international communications traffic determined by an interconnection and access agreement between the network operators.

PART V—APPLICABLE RATES AND FEES FOR THE OPERATION OF INMS

10. Fixed minimum rates.

(1) An operator shall charge the fixed minimum rate for all international incoming communications traffic at the rates prescribed by the Commission under regulation 8(c).

- (2) The Commission shall collect from every operator, a special service fee which shall be a percentage of the revenue generated from the minimum rate of international incoming communications traffic at the rate prescribed by the Commission under regulation 8(c).
- (3) An operator shall declare to the Commission the revenue collected in each month under subregulation (2).
- (4) Where an operator fails to declare the revenue collected, or where the Commission is not satisfied with the declaration made by the operator, the Commission may verify the amount declared by the operator.
- (5) An operator shall, with effect from the date of implementation of the INMS by the Commission, file a return and remit the special service fees due to the Commission by the 15th day after the end of each month.
- (6) The return filed by the operator under subregulation (5) shall include—
 - (a) the total number of calls made or received over the network;
 - (b) the number of minutes carried over the network;
 - (c) the special service fee per minute;
 - (d) the amount due; and
 - (e) the period of the return.
- (7) Where an operator under declares or fails to remit to the Commission the special service fee required under subregulation (6) on or before the time when the amount is payable, the operator shall pay as a penalty, a surcharge of two percent of the amount in default for each day of default.

PART VI—GENERAL OBLIGATIONS

11. Operators obliged to provide information.

(1) Every operator shall provide the Commission with the following information—

- (a) the total number of minutes and revenue of the termination of international inbound communications traffic, including transit communications traffic in their own network which shall provide the statistics of international incoming communications traffic of calls completed on their own network and calls completed on third party networks;
- (b) statements by international carriers or operators of the communications traffic terminated in Uganda or invoices sent to international carriers or operators;
- (c) the number of minutes and revenue of communications traffic terminated to each international carrier contracting the termination service with the operator;
- (d) the CDRs for voice traffic, both for international inbound traffic and for national voice traffic in a format prescribed by the Commission; and
- (e) any other necessary information related to the management of the operator's network for the provision of voice services, including the network signaling data links, recorded communications traffic, contracts and invoices with other carriers.
- (2) The report and CDRs required under this regulation shall be submitted to the Commission before the 15th day after the end of each month.
- (3) The CDRs submitted under subregulation (2), shall be subject to a comparison and verification process by the Commission or an authorized representative of the Commission.
- (4) An operator shall allow the Commission or an authorised person to—
 - (a) conduct surveys to facilitate the implementation of connectivity requirements for the INMS;

- (b) carry out actual connectivity of the INMS to the operators' networks;
- (c) monitor, in real time, any communications traffic related information; and
- (d) inspect and audit the operator's network.
- (5) Any site survey conducted by the Commission or its authorised representative under subregulation (4) shall be done together with or in the presence of the operator or an authorised representative of the operator.
- (6) An operator shall keep all signaling data necessary for the management of communications.
- (7) The signaling data referred to under subregulation (6) shall include the origin, destination, service information, time and path of the call over a dedicated link, in such a way that the dedicated link shall not carry any other data and in particular, the content of communications, location information for mobile services or SMS.

12. Fees charged by operators.

- (1) An operator shall, in addition to any other specific obligations, in charging rates, have the following obligations—
 - (a) charge international carriers the fixed minimum rate per minute prescribed by the Commission under regulation 8
 (1) (c) for the termination of international communications traffic in Uganda; and
 - (b) charge transit traffic fees at the rate specified in the agreement between the operator and international carriers, and submit copies of the carrier agreements to the Commission.
- (2) The transit fees or charges for international incoming communications traffic referred to under subregulation (1) (b), shall

be determined and agreed upon by, and entered into by agreement between the operators and international carriers.

13. Monitoring process.

- (1) The Commission shall monitor, for each operator—
- (a) the monthly trend of communications traffic in Uganda; and
- (b) the parameters relating to quality of service and fraud detection.
- (2) The Commission shall collect any information from the operators in order to ascertain, inter alia, quality of service and volume of traffic carried over the network of the operators.
 - (3) In monitoring communications traffic, the operator shall—
 - (a) allow the Commission or any entity acting on behalf of the Commission to install and maintain necessary equipment in, on, upon or at the network premises of the operator;
 - (b) collaborate by providing all the required support and space as may be determined by the Commission for the installation of the monitoring system in the premises of the operator; and
 - (c) facilitate points of interconnection for links between the Commission's monitoring system installed at the operator's switch centres and the Commission's main operating centre.
- (4) The Commission shall, in monitoring communications traffic, ensure that the signaling data is—
 - (a) processed and stored exclusively for the purpose of monitoring compliance with the licence obligations;
 - (b) stored in a secure and encrypted mode;

- (c) processed and stored through the right security measures and stored only for the duration necessary for the purpose of monitoring compliance with the licence obligations; and
- (d) not transmitted or given to third parties, public or private, except as permitted by law.

14. Installation and safety of devices.

- (1) An operator shall exercise due care for the safety of the devices installed.
- (2) Where an installed device is tampered with, destroyed or damaged by the operator, the operator shall—
 - (a) pay for the cost of replacement of the device tampered with, destroyed or damaged device; and
 - (b) pay to the Commission the amount prescribed by the Commission under regulation 8(1)(c) based on the previous highest returns plus 10% of the returns during the period the device remains tampered with, destroyed or damaged.
- (3) Where a device interferes with the operator's network, all concerned parties shall, in good faith, take reasonable measures to resolve the problem.
- (4) The IBCS and any collocation device, for the purposes of INMS, shall not cause any interference to the network operators' equipment, plant, facilities, and networks or to the equipment of any other operator in the collocation space, including during the installation of the IBCS equipment.

- (5) Subject to subregulation (5), where any interference may occur, all concerned parties shall, in good faith, take reasonable measures to resolve the problem promptly.
- (6) Procedures relating to physical access to and the inspection of the collocation space and equipment by the Commission or its authorized representatives shall be determined at the time of the installation of the IBCS or any related communications traffic measurement equipment, anti-fraud and detection systems and any other equipment.
- (7) Where there is any direct damage to the collocation plant, network equipment or facilities, arising out of or during the course of installation, operation, maintenance, replacement or repair of the collocated facility or network in the premises of an operator, the damage shall be reported to the Commission and the network equipment or facility shall be, subject to any agreement, rectified without delay.
- (8) The Commission or its authorised representative shall be responsible for the operation or maintenance of its collocation equipment or as may be mutually agreed with an operator.
- (9) The Commission and operators shall ensure that their staff observe and comply with all applicable or specified safety rules issued by the Commission.

15. Service suspension.

Every operator shall comply with the directives of the Commission to suspend service to carriers and entities managing international inbound voice traffic in a twenty four hour term for reasons in connection with or matters affecting any of the provisions or the implementation of these Regulations.

16. Compliance order.

The Commission may, in implementing these Regulations, issue compliance orders to operators.

17. Restriction on disclosure of information.

The Commission shall not disclose any information received or obtained during the exercise of its powers or performance of its duties, except, where the information is required by a law enforcement agency, court of law or other lawfully constituted tribunal or with the consent of the parties.

PART VII—SERIOUS BREACHES.

18. Acts and omissions constituting serious breach.

The following acts by operators or their representatives constitute serious breaches of the obligations imposed by these Regulations—

- (a) the provision of international inbound voice and data services without a licence;
- the termination of all international communications traffic, including transit traffic at a price below the minimum rate prescribed by the Commission under regulation 8 (1) (c);
- (c) the refusal or delay by an operator to collect and pay to the Commission, the special service fees and surcharge prescribed by these Regulations;
- (d) the refusal by an operator to meet the transparency obligations prescribed by these Regulations;
- (e) the refusal or obstructive acts or omissions on the part of an operator to allow the installation of an IBCS or any equipment for monitoring under these Regulations;
- (f) the failure by network operators to file or register all interconnection and international carrier agreements with the Commission; or
- (g) the failure by an operator to achieve any of the transitional conditions or comply with any requirement identified by the Commission during the course of the transitional period.

19. Offences and penalty.

- (1) A person who contravenes these Regulations commits an offence and is liable to a fine not exceeding forty eight currency points or imprisonment not exceeding two years or both.
- (2) A breach of these Regulations shall be considered a serious breach of the Act, under section 41 of the Act.
- (3) The Commission may suspend or revoke the licence of an operator who is convicted of an offence under subregulation (1).

20. Repeated breaches.

- (1) Repeated breaches under regulation 18 shall be penalised by the Commission with the greater of the following two amounts—
 - (a) three times the benefit obtained with the action defined as a breach; or
 - (b) a payment of 10% of a verified billable amount as may be determined by the Commission.
- (2) Where an operator commits three serious breaches under these Regulations, the Commission may suspend or cancel the operator's licence in accordance with section 41 of the Act.
- (3) Where an operator increases its tariff or service fees for the fixed minimum rate for international communications traffic, it shall be liable to pay a penalty three times the sum of the value of the increase to the Commission.

PART IX-MISCELLANEOUS

21. Effective implementation of INMS.

The Commission may, for effective implementation of the INMS and handling of the possible impacts on other regulatory measures or processes—

- (a) consider and adopt new operator interconnection billing standards and settlement procedures;
- (b) develop a new operator support and supervision agreement for the control of international traffic flows, including regional traffic, in and out of Uganda;
- (c) define the technical terms and conditions of support and supervision among the operators as well as the mechanisms for the supply, maintenance and operation of Uganda's signaling control systems;
- (d) establish revenue assurance benchmarks;
- (e) consider the planning, operation and maintenance of all parts of the INMS for purposes of supervision and management of national and international traffic in Uganda; and
- (f) provide technical assistance and training in the management of interconnection management systems and infrastructure for the purposes of these Regulations.

22. Transitional provisions

Every network operator shall, within sixty days after the coming into force of these Regulations—

- (a) cause a review and amendment of their existing carrier agreements;
- (b) file with the Commission, all their amended interconnection and carrier agreements;
- (c) reach an agreement with the Commission or its representative on all matters relating to the co-location of any INMS equipment;
- (d) enter into an agreement with the Commission, where applicable, on all the required network and service parameters for the purposes of these Regulations;

- (e) assist the Commission's representatives in the conduct of any survey for the purposes of these Regulations;
- secure an identified place or space for connection and collocation of the IBCS;
- (g) identify all requirements for the connectivity of the IBCS to the switch and networks of the concerned operators;
- (h) establish and complete a network with a functional and operational INMS; and
- carry out any other thing or requirement identified by the Commission required for the effective and efficient implementation of the INMS.

23. Appeals.

A person aggrieved by the decision of the Commission under these Regulations, may appeal to the Uganda Communications Tribunal within 30 days after receipt of the decision.

SCHEDULE

Regulation 4.

CURRENCY POINT

One currency point is equivalent to twenty thousand shillings.

Cross References

Regulation of Interception of Communications Act, 2010, Act 18 of 2010.

FRANK TUMWEBAZE,

Minister of Information and Communications Technology and National Guidance.

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

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STATUTORY INSTRUMENTS

2019 No. 83.

THE UGANDA COMMUNICATIONS (TEXT AND MULTIMEDIA MESSAGING) REGULATIONS, 2019.

ARRANGEMENT OF REGULATIONS

Regulation

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- 19. Sending of commercial communications.
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- 21. Sending of multiple messages to subscribers.
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STATUTORY INSTRUMENTS

2019 No. 83.

The Uganda Communications (Text and Multimedia Messaging) Regulations, 2019.

(Under section 93 of the Uganda Communications Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission, these Regulations are made this 5th day of July, 2019.

PART I-PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Text and Multimedia Messaging) Regulations, 2019.

2. Application.

- (1) These Regulations apply-
- (a) to all originators and terminators of text and multimedia messages accessed or initiated by communications subscribers or users in Uganda, including telecommunications operators, information and application providers and assignees of short codes; and
- (b) to all messages terminating on a communications device, whether originating from a telecommunications, broadcasting or postal operator.
- (2) These Regulations do not apply—
- (a) to messages initiated by Government or any government

ministry, department or agency and messages authorised by the Commission on the occurrence of a state of emergency or in the public interest; including health, safety and law enforcement;

- (b) to messages of personal communication by end users or subscribers with family, friends, associates and other contacts;
- (c) to messages of closed user group communication from an employer to a member of staff; or
- (d) to any other messages authorised by the Commission in the public interest.

3. Objectives of Regulations.

The objectives of these Regulations are-

- to promote the use, with confidence, of text and multimedia message by end users of communications services in Uganda, while minimising encumbrances from mobile spam;
- (b) to provide a transparent mechanism for complaints handling in relation to text and multimedia messaging and ensuring that complaints are handled in a fair and efficient manner;
- (c) to establish a regime that ensures that reasonable steps are taken by the operator or authorised parties to protect children from viewing audiovisual content that is not suitable for them; and
- (d) to ensure that the use of text and multimedia messages complies with the laws of Uganda.

4. Interpretation

In these Regulations, unless the context otherwise requires—

"Act" means the Uganda Communications Act, 2013;

- "authorised party" means any person authorised by the Commission to provide communication services on a communications platform to consumers or operators;
- "Commission" means the Uganda Communications Commission established under the Act;
- "communications" means telecommunications, data communication, radio communications, and postal communications; and includes broadcasting;
- "communications services" means services performed consisting of the dissemination or interchange of audio, visual or data content using postal, radio, or communications media, data communication, and includes broadcasting;
- "consumer" means a final user of communications apparatus, communications services or value added service or customer and includes a purchaser for value of communications apparatus or communications services regulated by the Commission under the Act; but excludes an operator, wholesaler or retailer of communications apparatus or communications services;
- "customer" means a subscriber or user of a communications service that has indicated a willingness to access or utilise a service provided by a message originator or application provider;
- "data" means electronic representations of information in any form;
- "end user" means the person or consumer that actually uses the service offered by the operator or authorised parties;
- "information or application provider" means a person that creates or delivers informational products to communications subscribers or users through computer based applications, internet based applications, or other electronic services over the network of an operator;

- "message" means text or multi-media content generated from a mobile telephone, computer or other electronic system and conveyed using SMS or MMS, and includes pictures, video clips, mobile games, music, sounds and experiences such as gambling;
- "message originator" means the person or entity sending a message to a subscriber;
- "MMS" means multimedia messaging service;
- "mobile spam" means unsolicited communication sent to subscribers or end users via text and multi-media messages;
- "operator" means a person licensed to provide a communications service or broadcasting service;
- "print media spam" means any documents containing unsolicited communication sent to consumers through postal and courier channels;
- "recipient" means a consumer or person who receives a message, either intentionally or unintentionally;
- "SMS" means short messaging service;
- "subscriber" means a person provided with a telecommunications service by an operator, and who is responsible for the payment of all charges and rentals for the service;
- "unsolicited message" means a message transmitted on a communications platform to a subscriber without his or her prior consent;
- "unsubscribe request" means a message or request sent by a subscriber to the authorised parties to cease sending further messages to the subscriber's telephone number.

5. Prohibition of unsolicited messages.

A person shall not use an automated system to send an unsolicited SMS or MMS to a subscriber.

6. Intellectual property.

Operators and authorised parties shall comply with the laws governing intellectual property in Uganda and shall, in particular, not infringe the intellectual property rights of their clients, suppliers and other parties.

7. Content control.

- (1) Authorised parties and operators shall not transmit, retransmit or publish prohibited content on a communications network.
- (2) Where an authorised party becomes aware of prohibited content under that authorised party's control, the provider shall immediately suspend access to that content and shall report the illegal content to law enforcement authorities and the Commission.
- (3) An operator shall comply with any order lawfully issued under these Regulations by a law enforcement authority or by the Commission.
- (4) Operators and authorised parties shall establish procedures and mechanisms to trace the origin of content, where applicable, and shall, upon request by the Commission provide the sources of origin.

8. Prohibited content.

- (1) Operators and authorised parties shall not transmit any content that is objectionable on the grounds of public interest, public morality, public order, public security, national harmony or otherwise prohibited by the laws of Uganda.
- (2) Prohibited content under subregulation (1) includes content that—

- (a) promotes or depicts sexuality, including violence, bestiality, homosexuality, incest, pedophilia, any kind of coercion or nonconsensual sex or other sexual activity;
- (b) promotes the use of dangerous substances including abuse of drugs;
- (c) is unsolicited for any reason; and includes mobile spam;
- (d) promotes acts of violence or cruelty;
- glorifies, incites or endorses ethnic, tribal, racial or religious hatred, strife or intolerance;
- (f) results in any unreasonable invasion of privacy;
- (g) induces any unacceptable sense of fear or anxiety;
- (h) encourages or incites a person to engage in dangerous practices or to use harmful substances;
- (i) debases, degrades or demeans; or
- (j) is prohibited by the Anti-Pornography Act, 2014 or Schedule 4 to the Act.

9. Employee awareness.

Operators and authorised parties shall ensure that all their employees are made aware of the requirements and procedures associated with these Regulations.

PART III—CUSTOMER SERVICE

10. Provision of information to customers.

- (1) Operators and authorised parties shall provide transparent and fair dealings with their customers and in particular, any pricing information for services shall be clearly and accurately conveyed to customers and potential customers, with no hidden charges.
- (2) Operators and authorised parties shall not disseminate information that is false or deceptive or that is likely to mislead by inaccuracy, ambiguity, exaggeration or omission.

- (3) Operators and authorised parties shall on request, avail the terms and conditions of all their services to customers and potential customers.
- (4) Every message sent by an authorised party shall include a recognised accurate identifier which shall be in a form which reasonably enables a recipient to identify the message originator or authorised parties.
- (5) Any message sent by an authorised party shall include clear and accurate information about how the recipient can readily contact the message originator or authorised parties and where the sending party is an organisation, the name of the organisation shall be included in the message.
- (6) Recognised identifiers and associated contact details required under subregulation (4) shall remain accurate and readily available for at least 45 days after the message is sent.
- 7) Upon request from a validated recipient, an authorised party shall, within a period not exceeding 36 hours, identify the source from which the recipient's contact details were obtained.

11. Privacy and confidentiality.

- (1) Subject to subregulation (2), every authorised party shall respect the right of a customer to personal privacy and privacy of communications and shall not provide unsolicited commercial communication to subscribers, unless prior consent has been obtained from the addressee of the message.
- (2) Subregulation (1) does not apply where the contact details of the target addressee have been obtained in a prior commercial transaction and shall be conditional on the authorised party making it clear to the addressee, at the time of collecting the contact data, that the details may be used for direct marketing and shall offer the addressee a right to object or withhold consent at that time or subsequent time in the future.

- (3) Every commercial communication made before obtaining contact data based on subregulation (2) shall include an indication to the recipient of an easy and efficient way for the recipient to stop the receipt of further messages from the authorised party or to notify the authorised party to stop sending any further messages.
- (4) An authorised party shall respect the confidentiality of the personal information of the customer and shall not sell or distribute or divulge the information to any other party without the explicit consent of the customer, except where required by law.

PART IV—SUBSCRIPTION SERVICES

12. Customer's right to opt-out.

- (1) Every authorised party shall implement a functional, obvious, clear and efficient unsubscribe or opt out facility to enable a customer to send notification to the authorised party barring further messages to the customer from the respective authorised party or specific application and, subject to subregulation (5), the notification shall be based on the word "STOP".
- (2) The unsubscribe or opt out facility implemented under subregulation (1) shall—
 - (a) be easy for all associated customers to understand and use;
 - (b) minimise inconvenience to the customer; and
 - (c) be provided at no cost to the customer.
- (3) An unsubscribe request shall form an instruction to the authorised party or operator to cease sending further messages to the subscriber, unless the addressee specifies, in the unsubscribe request, categories of products or services which the subscriber wishes to continue to receive and in the case of such specifications, the authorised party may continue to send messages in the specified categories of products or services to the subscriber.

- (4) Where a subscriber or customer has opted out or unsubscribed from a service, a message confirming the unsubscribe or opt out request shall be sent to that subscriber or customer and the message shall reference the specific service that the subscriber or customer has opted-out from.
- (5) Where the words "END", "CANCEL", "UNSUBSCRIBE", "QUIT" or other similar words are used in place of "STOP" in an opt-out request, the authorised party or operator must honor the unsubscribe request as if the word "STOP" had been used.
- (6) An unsubscribe request shall be honored as soon as practicable and not later than 24 hours after receipt of the request and the unsubscribe state shall remain in effect until cancelled by the subscriber.
- (7) A content provider, authorised party or operator shall retain copies of unsubscribe requests to facilitate investigation and enforcement of the requests for at least 12 months after receipt.
- (8) A subscriber who receives an unsolicited message shall have the right to information from the operator on how their contact information was obtained.

Conformity

13. Arrangements between operators and authorised parties.

- (1) Every operator providing text or multi-media message connectivity or services shall—
 - (a) provide a copy of these Regulations to each authorised party on whose behalf the operator transmits text or multimedia message connectivity or provides similar services; and
 - (b) inform each authorised party that, unless it complies with these Regulations, the operator shall be required to withdraw or terminate transmission of the text or multimedia message connectivity or services on their behalf.

- (2) Where an operator establishes that an authorised party has contravened these Regulations, the operator shall—
 - (a) in the case of a single contravention or one of a minor nature, issue a written notification to the authorised party indicating the violation and require the authorised party to comply with these Regulations; and
 - (b) in the case of a systemic contravention or one of a significant nature, issue a written warning to the authorised party that if the authorised party does not comply with these Regulations, the operator shall suspend or terminate the transmission of text or multi-media message connectivity or related services.
- (3) Where an authorised party does not comply with a warning issued under subregulation (2) (b), the operator shall take appropriate action, which may include suspension or termination of transmission of text or multi-media message connectivity or services to that authorised party.

14. Enforcement.

- (1) Where the Commission establishes that an operator or authorised party has contravened these Regulations, the Commission shall initiate enforcement proceedings against the authorised party or operator.
- (2) Operators and authorised parties shall, on the enforcement of subregulation (1) comply with investigation procedures and requirements and with any information requests from the Commission.
- (3) The Commission may impose the following sanctions in respect of subregulation (1) for contravention of these Regulations—
 - (a) fines;
 - (b) publication of compliance or violation status;
 - (c) instructions to the operators to suspend or terminate any contracts with the violating authorised parties; or

- (d) compensation or refund to the affected customer.
- (4) Operators, authorised parties and communication operators shall be held liable for the acts, practices or omissions of their employees and any agents for the contravention of these Regulations.

15. Keeping of records.

- (1) Every authorised party or operator shall keep appropriate logs for all services or applications it offers in order to deal with consumer complaints and investigations by appropriate authorities.
- (2) The logs kept under subregulation (1) shall include billing, time, the date on which the message was sent and the content or information provided.

Complaints Framework

16. Complaint handling.

- (1) All operators and other authorised parties shall establish systems and procedures that enable the receipt, tracking and handling of complaints made by customers or subscribers relating to the text and multimedia services and applications offered by the operator or authorised party.
- (2) All complaints received by an operator or authorised party shall be expeditiously acknowledged and responded to within a reasonable period of time but in any case not later than 7 days from the date the complaint is made by the customer.
- (3) Customer support and redress channels shall be easily available and shall not be limited to a medium that the customer is unlikely to have access to.

17. Operator to investigate subscriber complaints.

(1) Where an operator receives a complaint from any of its subscribers alleging that an authorised party using the operator's network or services has contravened these Regulations, the operator shall investigate the complaint or refer the complaint to the respective authorised party.

(2) Where a complaint is referred to the authorised party under subregulation (1), a response must be provided to the operator within 24 hours after the authorised party receives the complaint, upon which the operator shall advise the subscriber.

18. Handling of complaints by Commission.

- (1) Any person may lodge a complaint with the Commission under the Uganda Communications (Consumer Protection) Regulations, 2019 against an operator or an authorised party who contravenes these Regulations.
- (2) For the avoidance of doubt, the Commission may investigate any complaint under these Regulations including complaints against spam or messages transmitted even where the consumer has opted out and continues to receive such messages.

Commercial Communications

19. Sending of commercial communications.

- (1) Commercial communications may not be timed to be delivered between 1900 and 0600 hours, unless explicitly agreed to by the recipient, or unless delivery during this period forms part of the upfront description of the service.
- (2) Subregulation (1) does not apply to messages alerting or notifying of an emergency related to health, fire or security.

20. Identification of spam.

A commercial communication message is considered unsolicited or mobile spam unless—

- (a) the recipient has given consent to receive or has requested the message; or
- (b) the recipient has had a direct and recent, prior commercial relationship, within a period of three months, with the message originator and the recipient's contact details were obtained in a clear and transparent manner in accordance with regulation 11(2).

21. Sending of multiple messages to subscribers.

An operator or authorised party shall not repetitively or continuously send messages to a subscriber or addressee encouraging directly or indirectly the subscriber or addressee to call or send a message or other electronic communication to a premium rate number unless the express consent of the subscriber or addressee has been obtained to continue sending the message or a reminder of the message.

22. Reminder message.

- (1) An operator or authorised party shall send a reminder to all its subscription service customers informing the customer of the service subscribed to, the tariff associated with the service, the identity of the operator or authorised party and how to unsubscribe from the service.
- (2) A message sent under subregulation (1) shall be sent within 30 days after the initial subscription message and thereafter, once in every calendar month.

23. Restricted content.

- (1) An operator or authorised party shall send a reminder to all its subscribers prior to transmitting restricted content and the restricted content shall only be provided to a subscriber where—
 - (a) the subscriber has requested access to the restricted content; and
 - (b) the operator or authorised party has taken reasonable steps to ensure that the subscriber is not below 18 years of age before the delivery of the restricted content.
- (2) Restricted content under subregulation (1) includes content that—
 - (a) would be likely to be rated as suited for persons aged 18 years and above;
 - (b) promotes or encourages activities that are legally restricted for persons under 18 years of age such as drinking alcohol and sex;

- (c) contains frequent and repetitive use of strong or foul language;
- (d) contains actual or realistic depictions of sexual activity and nudity or depicting the pubic area or genitals;
- (e) contains graphic violence, which, in particular, dwells on the infliction of pain, injury or scenes of sexual violence; or
- (f) depicts gross violence towards vulnerable or defenseless persons.
- (3) Restricted content does not include material which genuinely seeks to inform and educate the public in matters such as matters of sexuality, safe sex and health, where explicit images are the minimum necessary to illustrate and educate in a responsible manner.
- (4) Reasonable steps under subregulation (1) include having an "opt-in" or "subscribe" application system that must be accompanied with information required by the operator or authorised party to verify the subscriber or customer's identity and a declaration that the account holder is not below 18 years of age.

Cross References

Anti-Pornography Act, 2014, Act 1 of 2014. Uganda Communications (Consumer Protection) Regulations, 2019.

> FRANK TUMWEBAZE, Minister of Information, Information and Communications Technology and National Guidance.

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STATUTORY INSTRUMENTS

2019 No. 84.

THE UGANDA COMMUNICATIONS (EMERGENCY RESPONSE) REGULATIONS, 2019

ARRANGEMENT OF REGULATIONS

Regulation

PART I—PRELIMINARY

- 1. Title.
- 2. Application.
- 3. Objective of Regulations.
- 4. Interpretation.

PART II—POWERS OF THE COMMISSION IN A STATE OF EMERGENCY

5. Powers of the Commission.

PART III—EMERGENCY RESPONSE BY THE COMMISSION

6. Establishment of emergency response.

PART IV—Powers of Commission to Enforce Compliance

- 7. Powers retained by the Commission.
- 8. Obligations and reporting requirements of operators.

PART V-MISCELLANEOUS

- 9. Protection from liability.
- 10. Offences and penalties.

SCHEDULES

SCHEDULE 1—CURRENCY POINT

SCHEDULE 2—ORDER

STATUTORY INSTRUMENTS

2019 No. 84.

The Uganda Communications (Emergency Response) Regulations, 2019

(Under sections 86 and 93 of the Uganda Communications Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013, and in consultation with the Uganda Communications Commission, these Regulations are made this 5th day of July, 2019.

PART I-PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Emergency Response) Regulations, 2019.

2. Application.

These Regulations apply to-

- (a) all operators in the event of a state of emergency declared by the President under Article 110 of the Constitution;
- (b) communications services, during a state of emergency;
- (c) any person providing services to an operator; and
- (d) any person or agent employed by an operator.

3. Objective of Regulations.

The objective of these Regulations is to provide for-

- the exercise of the powers of the Commission during a state of emergency;
- (b) the temporary takeover, during a state of emergency, of any communications station or apparatus installed and used in the station;

- (c) the issuance of directions to operators to operate communications services in a specified manner to alleviate the state of emergency or to promote public safety; and
- (d) the interception and detention of postal articles in the course of transmission in Uganda during a state of emergency.

4. Interpretation.

In these Regulations, unless the context otherwise requires—

- "Act" means the Uganda Communications Act, 2013;
- "Commission" means the Uganda Communications Commission established under the Act;
- "communications" means services performed or consisting of the dissemination or interchange of audio, visual or data content using any mechanical, digital or electronic means; and includes broadcasting;
- "communications services" means services performed consisting of the dissemination or interchange of audio, visual or data content using postal, radio, or telecommunications media, data communication; and includes broadcasting;
- "critical communications infrastructure" means an element or system of elements of the critical infrastructure in the communications sector;
- "Critical Communications Infrastructure Protection Program" means the information-protection program that enhances information sharing between infrastructure owners, operators, government and other stakeholders;
- "currency point" has the value assigned to it in Schedule 1 to these Regulations;
- "emergency response" means a response by the Commission or other law enforcement authority to alleviate a state of emergency through implementation of written plans and procedures detailing safety measures to be undertaken;

- "Executive Director" means the Executive Director of the Commission;
- "Minister" means the Minister responsible for information and communications technology;
- "operator" means a person licensed to provide a communications or broadcasting service under the Act;
 - "state of emergency" means a state of emergency declared by the President under Article 110 of the Constitution.

PART II—POWERS OF THE COMMISSION IN A STATE OF EMERGENCY

5. Powers of Commission.

The Commission shall have the following powers and functions during a state of emergency—

- (a) to direct operators to inform the public that the President has declared a state of emergency;
- (b) to direct operators to operate radio communications and communications services in a particular manner, or to disseminate emergency communications in order to alleviate the state of emergency;
- (c) to promptly receive reports, investigate and take action;
- (d) to take any action ordered under the Presidential proclamation declaring a state of emergency;
- (e) to provide advisories, alerts and warnings to operators, consumers of communications services or the general public;
- (f) to monitor communications services in Uganda; including installing equipment at facilities owned by operators in furtherance of its monitoring function;

- (g) to direct operators to remove any unauthorised content from a regulated communications platform or apparatus;
- (h) to direct operators or authorised persons to provide free services to members of the public;
- (i) to impound any communications apparatus being operated in an unauthorised manner;
- (j) to direct operators to deny service to any person or group of persons;
- (k) to take temporary possession of any communications station within Uganda, and any apparatus which may be installed and used in the station, for a specified period not exceeding 90 days;
- to direct an operator, or any person, to intercept or detain a postal article, class or description of postal articles or electronic communications message in the course of transmission within Uganda and deliver it to an officer of the Commission specified in the order;
- (m) to temporarily remove or impound any communications apparatus to alleviate the state of emergency; and
- (n) where necessary, to refer complaints to law enforcement agencies for investigation and prosecution.

PART III—EMERGENCY RESPONSE BY THE COMMISSION

6. Establishment of emergency response.

- (1) Where a state of emergency exists, the Commission may, in the interest of public safety—
 - (a) direct operators to operate communications stations and critical communications infrastructure in a particular manner; and

- (b) activate the Critical Communications Infrastructure Protection Program to protect critical communications infrastructure from acts of aggression, sabotage or vandalism.
- (2) The Commission shall provide the necessary advice, guidance and, where necessary, resources to operators to implement the measures in subregulation (1).
- (3) The Commission shall, during a state of emergency, comply with applicable national standards and international standards prescribed by international communications agreements to which Uganda is a party.

PART IV—Powers of Commission to Enforce Compliance

7. Powers retained by the Commission.

- (1) The Commission shall, during a state of emergency, have the exclusive power—
 - (a) to confiscate or impound any communications apparatus;
 - (b) to communicate emergency measures to any operator; and
 - (c) to take temporary possession of any communications station within Uganda.
- (2) The Commission shall, where a state of emergency exists, have the power, in the interest of public safety, to direct an operator to take the following emergency responses—
 - to carry public service broadcasts on any communications medium informing the public of the state of emergency and measures to combat loss of life, injury or other harm to persons or property;
 - (b) to interrupt regular services to consumers of communications services;

- (c) to switch off communications stations;
- (d) to restrict broadcasting of content likely to be injurious to the public; and
- (e) to take any other action necessary to safeguard members of the public and to manage the emergency.
- (3) Where the Commission exercises any of the powers under subregulation (1), the Commission shall, within twenty four hours after taking action, serve upon any affected operator an order under the state of emergency in the form set out in Schedule 2 to these Regulations stating—
 - (a) that the Commission is invoking its powers under the Act and these Regulations;
 - (b) the duration of the emergency, where applicable; and
 - (c) any action required of the operator or any agent of the operator while the order is in force.

8. Obligations and reporting requirements of operators.

- (1) Every operator has the following obligations under these Regulations—
 - (a) to implement any order issued by the Commission under regulation 7;
 - (b) to implement the critical infrastructure protection program issued under the Uganda Communications (Computer Emergency Response Team) Regulations, 2019;
 - to designate an emergency management team to implement the directives and orders of the Commission;
 - (d) to mitigate disruption to delivery of communications services to the public; and
 - (e) to keep a record of actions taken by the operator during the state of emergency.

9. Protection from liability.

- (1) An authorised person is not personally liable for any act or omission done or omitted to be done in good faith in the exercise of the functions of the Commission under these Regulations.
- (2) An operator or any other person acting on the directions of the Commission shall not be held liable for any act done in compliance with these Regulations.

10. Offences and penalties.

- (1) Any person, whether being an officer of the Commission, a public officer, an operator, private individual or entity who, without due authority, publishes, divulges, discloses or makes known in any manner, information collected under these Regulations, commits an offence.
- (2) A person who commits an offence under subregulation (1) is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment for a term not exceeding two years, or both.
- (3) Where the person or entity convicted of an offence under this regulation is an operator, the Commission shall revoke the licence of that operator.

Cross References

The Uganda Communications (Computer Emergency Response Team) Regulations, 2019.

FRANK TUMWEBAZE,

Minister of Information and Communications Technology and National Guidance

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STATUTORY INSTRUMENTS

2019 No. 85

THE UGANDA COMMUNICATIONS (UNIVERSAL SERVICE) REGULATIONS, 2019

ARRANGEMENT OF REGULATIONS

Regulation

PART I - PRELIMINARY

- 1. Title.
- 2. Application of Regulations.
- 3. Objectives of Regulations.
- 4. Interpretation.

PART II — UNIVERSAL SERVICE OBLIGATION

- 5. Functions of the Commission.
- Power of commission to impose universal service obligation.
- 7. National Operator.
- 8. Open communication networks and services.
- 9. Universal service obligation.
- 10. Universal service areas.
- 11. Universal service obligation plan and marketing plan.

PART III — MISCELLANEOUS

- 12. Offences.
- 13. Revocation of S.Is 26 of 2005

S T A T U T O R Y I N S T R U M E N T S

2019 No. 85

The Uganda Communications (Universal Service) Regulations, 2019.

(Under section 3 (b), (d) and (e), 5(1)(m), 66 and 93 (2) (j) and (n) of the Uganda Communications Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Commission these Regulations are made this 5th day of July 2019.

PART I - PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Universal Service) Regulations, 2019.

2. Application of Regulations.

These Regulations apply to the universal service obligation comprising the following key elements—

- (a) the specification of the universal service obligation;
- (b) the designation of universal service providers and areas;
- (c) the carrying out of universal service plans; and
- (d) the funding of universal service.

3. Objectives of Regulations.

The objectives of these Regulations are—

(a) to ensure availability of communications services at a minimum standard determined by the Commission, including providing services to persons with disabilities, persons in rural, sparsely populated, high cost service areas

- and other specified areas in accordance with Schedule 6 to the Act;
- (b) to define a set of communications services to be provided by operators throughout the country;
- (c) to create a framework for open and efficient access to and use of communication networks and services in an environment of an open and competitive market;
- (d) to ensure universal provision of and access to quality and affordable basic communication services;
- (e) to promote widespread access to quality services at affordable rates and ensure that rural and high cost areas have access to communications and information services at prices reasonably comparable with those offered in urban areas;
- (f) to expand and maintain the accessibility of affordable and quality communications services to all persons in Uganda;
- (g) to establish a mechanism for sharing net costs fairly, transparently and proportionately among operators, and if there are any net costs, to encourage competitive delivery as far as possible; and
- (h) to ensure that adequate arrangements are in place to monitor the delivery of universal service and to review levels from time to time.

4. Interpretation.

In these Regulations, unless the context otherwise requires-

Act" means the Uganda Communications Act, 2013;

"Commission" means the Uganda Communications Commission established by the Act;

"communications services" means services performed consisting of the dissemination or interchange of audio, visual or data content using postal, radio, or telecommunications media, data communication; and includes broad casting;

- "consumer" has the meaning in the Uganda Communications (Consumer Protection) Regulations, 2019;
- "designated operator" means an operator designated by the Commission as a universal service provider under regulation 7;
- "Fund" means the fund established under the Uganda Communications (Universal Service and Access Fund) Regulations, 2019;
- "national operator" means a person licensed under the Uganda Communications (Licensing) Regulations, 2019;
- "operator" means a person licensed to provide communications services under the Act;
- "universal services" means a defined minimum set of communications services of a specified quality available to all users, independent of their geographical location, and in the light of specific national conditions, at an affordable price as directed by the Commission;
- "user" means an individual, including a consumer or organisation using or requesting publicly available communications services.

PART II — UNIVERSAL SERVICE OBLIGATION

5. Functions of the Commission.

The Commission shall, in relation to the universal service obligations—

- (a) specify that an operator has been designated as a national operator;
- specify the universal service obligation through defining a set of communications services to which all users should have access at an affordable price;

- (c) designate universal service providers with an obligation to provide universal services;
- (d) designate universal service areas;
- (e) develop and implement universal service plans;
- (f) monitor and enforce the carrying out of universal service plans by the universal service providers; and
- (g) determine and distribute the universal service subsidy.

6. Power of Commission to impose universal service obligation.

- (1) The Commission may impose universal service obligations on operators to provide communications services at a minimum quality determined by the Commission to—
 - (a) persons in rural and sparsely populated areas;
 - (b) high cost service areas; and
 - (c) under served and unserved areas.
- (2) The universal service obligation shall comprise of the following elements—
 - designation of universal service providers and the universal services to be provided;
 - (b) designation of national operators with the obligation to provide communications services throughout the country;
 - (c) designation of unserved and under served areas; whether rural or urban;
 - (d) implementation of the universal service plan issued by the commission; and
 - (e) disbursement of funds to eligible projects by the Commission.
- (3) The defined minimum set of communications services in the context of universal service obligation shall include—
 - (a) the obligation on the designated operator, to ensure the universal availability of communications services through—

- (i) connection to a communication network able to support communications services;
- (ii) reasonable geographic access to communications services throughout Uganda;
- (iii) access by all consumers to emergency and other toll free services;
- (iv) access by consumers to operator assistance and other directory services;
- (v) access by consumers to specified government services and communications authorised under the Uganda Communications (Pricing and Accounting) Regulations, 2019;
- (vi) access by persons with disabilities to affordable basic communications services; and
- (vii) reasonable geographic access to basic postal services across the country;
- (b) ensuring that essential communications services become generally available to everyone on an equitable basis;
- (c) allocating resources from the Fund.
- (4) In fulfilling the universal service obligation, the designated operator shall meet targets set by the Commission for the supply-time and quality-of-service indicators prescribed in the licence and the parameters prescribed in the Uganda Communications (Quality of Service) Regulations, 2019.
- (5) The Commission shall publish in a newspaper of national circulation, the performance of the designated operators required to meet the service targets under these Regulations.
- (6) A designated operator shall, in fulfilling the universal service obligation enter into contracts with consumers specifying the

services to be provided together with the compensation scheme or arrangements where the contracted service quality levels are not met.

- (7) In fulfilling the universal service obligation, operators shall take into account the progressive adjustment of prices towards costs in order to maintain the affordability of services for users in rural or high cost areas and for vulnerable groups of users; including the elderly, persons with disabilities and people with special social needs.
- (8) The Commission shall, in the promotion of the universal service obligation, set up schemes for price caps or geographical averaging or other similar schemes for some or all specified services.
- (9) The Commission shall design universal service schemes that ensure affordability based on the principles of transparency and non-discrimination by issuing guidelines setting out criteria that ensures affordability of all persons in Uganda.
- (10) A designated operator may, in fulfilling the universal service obligation, use alternative transmission technologies such as satellite, radio communications and wire line where necessary for the provision of communications services.

7. National Operator.

- (1) The Commission may require a national operator to provide national coverage of specified communications services throughout Uganda.
- (2) The Commission may require a national postal operator to maintain a prescribed coverage of a national post office network as a condition for a postal licence.

8. Open communications networks and services.

(!) Access to communications networks and communications services for the provision of basic universal communications services

shall be open, non-discriminatory and upon conditions based on objective criteria that are transparent and readily accessible to the general public.

(2) A designated operator for the provision of universal service obligation shall ensure access to and use of their network by providing details of technical interface specifications for network access and any changes in them shall be communicated in advance of implementation.

9. Universal service obligation.

- (1) The obligation on a provider for the provision of the universal service obligation may be national or for a universal service area or obligation prescribed by the Commission.
- (2) Every operator issued with a facilities-based licence shall be designated an as operator with a universal service obligation in respect of the services provided or such other services as the Commission shall specify at the time of application or renewal of a licence.
- (3) The commission shall, in every licence, impose a condition for the operator to provide universal service.

10. Universal service areas.

- (1) The Commission may designate a universal service area in respect of one or more specified universal service obligations.
 - (2) A universal service area designation shall comprise of-
 - (a) the geographical description of the area where specified communications services shall be provided or the list of communities benefiting from the service;

- (b) a description of the services requested and the specification of the facilities and related equipment, including special measures for persons with disabilities;
- (c) the time table for the provision of specified communications services;
- (d) the capital cost for provision of the specified communications services;
- (e) estimates of the operating costs for the implementation of the universal service;
- (f) proposed pricing for retail services and bulk services in the manner specified by the Uganda Communications (Pricing and Accounting) Regulations, 2019; and
- (g) the quality of service parameters set out under the Uganda Communications (Quality of Service) Regulations, 2019.
- (3) The Commission shall, in determining universal service areas, ensure that no universal service area in respect of a universal service obligation overlaps with another.
- (4) Where, at a particular time, any area in Uganda is not within a universal service area, in respect of a universal service obligation—
 - (a) that area constitutes at that time, a single universal service area in respect of that service obligation; and
 - (b) the Commission shall be taken to have designated that area as a universal service area.
- (5) A designated universal service operator for a universal service area in respect of a service obligation shall take all reasonable steps—
 - (a) to fulfil that service obligation, so far as it relates to that area; and
 - (b) to comply with the operator's approved policy statement and the approved standard marketing plan of the operator that covers that area in respect of that service obligation.

(6) A designated universal service operator for a universal service area in respect of a service obligation who fulfils that service obligation by supplying alternative communications services in accordance with an approved marketing plan, shall be taken to have fulfilled any other obligation that arises under the service obligation to the extent that the other obligation applies to the supply of alternative communications services.

11. Universal service obligation plan and marketing plan.

- (1) A designated operator shall submit to the Commission for approval, in respect of a universal service obligation or service area or both service obligation and service area to be provided or covered—
 - (a) a draft universal service plan or draft variation of an approved plan; and
 - (b) a draft standard marketing plan or draft variation of an approved standard marketing plan.
- (2) A designated universal service operator shall comply with the universal service plan referred to in subregulation (1) in supplying equipment, goods or services as a universal service provider.
 - (3) The approved marketing plan shall set out-
 - (a) the equipment, goods or services that the provider shall supply in fulfilment of the universal service obligation;
 - (b) the arrangements for supplying and marketing the equipment, goods or services;
 - (c) the length of time projected for the services to break even; and
 - (d) the costs associated with marketing the services to the target population.
- (4) The Commission shall determine the requirements for the universal service plan and the marketing plans of universal service providers.

- (5) Notwithstanding subregulation (4), the universal service marketing plan may include—
 - (a) time-frames for the supply of specified equipment, goods or services;
 - (b) performance standards relating to the fulfilment of a universal service obligation;
 - (c) processes for advising consumers about the availability, offer and supply for equipment, goods or services supplied in fulfilment of a universal service obligation; and
 - (d) the terms and conditions on which the equipment, goods or services are offered or supplied.
- (6) The Commission may approve, or reject, a universal service plan or marketing plan submitted to the Commission under these Regulations.
- (7) The Commission shall, before approving a universal service plan satisfy itself that the plan adequately deals with—
 - the supply of appropriate equipment, goods or services to persons with disabilities and persons with special needs;
 - (b) the delivery of quality communications services;
 - (c) pricing of services in terms of affordability; and
 - (d) availability and accessibility of services to and by all.
- (8) The Commission shall, before approving a marketing plan be satisfied that the plan—
 - (a) specifies the equipment, goods or services that the provider shall supply in fulfilment of the service obligation concerned, so far as it relates to the fulfilment of the universal service obligation;
 - (b) adequately deals with how the provider shall fulfil the service obligation;
 - (c) sets out appropriate terms and conditions on which the equipment, goods or services are to be supplied; and

- (d) sets out appropriate arrangements for the marketing of the equipment, goods or services.
- (9) The Commission shall give written notice of the approval or rejection of the universal service plan or marketing plan, to the universal service provider.
- (10) Where the Commission refuses to approve a universal service plan or marketing plan, the Commission shall give notice to the universal service operator in writing, stating reasons for the refusal and may direct the operator to submit a new universal service plan or marketing plan within a specified period.

PART III — MISCELLANEOUS

12. Offences.

- (1) Any person who utters a false document to the Commission under these Regulations commits an offence is liable, on conviction, to a fine not exceeding 48 currency points or a term of imprisonment not exceeding two years, or both.
- (2) Any person who appropriates moneys disbursed from the Fund for purposes not authorised by the Commission commits an offence and is liable, on conviction, to a fine not exceeding 48 currency points or a term of imprisonment not exceeding two years, or both.
- (3) The Commission may revoke or suspend the licence of an operator convicted of an offence under subregulation (1) or (2), in accordance with the Act.

13. Revocation of S.I. 26 of 2005.

The Communications (Universal Service Obligations) Regulations, 2005 are revoked.

Cross References

- 1 The Uganda Communications (Universal Service and Access Fund of Uganda), Regulations, 2019.
- 2 The Uganda Communications (Consumer Protection) Regulations, 2019.
- 3 The Uganda Communications (Quality of Service) Regulations, 2019.
- 4 The Uganda Communications (Pricing and Accounting) Regulations, 2019.

FRANK TUMWEBAZE

Minister of Information and Communications

Technology and National Guidance

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STATUTORY INSTRUMENTS

2019 No. 86

THE UGANDA COMMUNICATIONS (UNIVERSAL SERVICE AND ACCESS FUND) REGULATIONS, 2019

ARRANGEMENT OF REGULATIONS

PART I—PRELIMINARY

Regulation

- 1. Title.
- 2. Objectives.
- 3. Interpretation.

PART II—ESTABLISHMENT OF THE UNIVERSAL SERVICES AND ACCESS FUND

- 4. Establishment of the Fund.
- 5. Purpose of the Fund.

Administration of the Fund

- 6. Administration of the Fund.
- 7. Accounting officer of the Fund.
- 8. Functions of the Board in relation to the Fund.

Monies of the Fund

- 9. Sources of the Fund.
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PART III—ELIGIBLE PROJECTS AND SPECIAL PROJECTS.

- 11. Eligible projects.
- 12. Special projects.
- 13. Budget.
- 14. Register of projects.
- 15. False statements.
- 16. Revocation of S.Is 52 and 64 of 2002.

SCHEDULE - CURRENCY POINT

STATUTORY INSTRUMENTS

2019 No. 86

The Uganda Communications (Universal Service and Access Fund) Regulations, 2019

(Under sections 3(g), 5 (1) (s), 39 (2), 68 and 93(2) of the Uganda Communications Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013, and in consultation with the Uganda Communications Commission, these Regulations are made this 5th day of July, 2019.

PART I- PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Universal Service and Access Fund) Regulations, 2019.

2. Objectives.

The objective of these Regulations is —

- (a) to provide for the establishment of a Universal Service and Access Fund in accordance with section 5 (1) (s) of the Act to facilitate access to universal service for the development of rural communications and information and communications technology in the country;
- (b) to provide for appointment of a fund manager;
- (c) to provide for operating procedures of the fund; and
- (d) to regulate the utilisation of monies of the fund.

3. Interpretation.

In these Regulations, unless the context otherwise requires-

- "Act" means the Uganda Communications Act, 2013;
- "Board" means the Board of the Commission;
- "Commission" means the Uganda Communications Commission;
- "currency point" has the value assigned to it in the Schedule to these Regulations.
- "eligible project" means projects selected under regulation 11 for full funding by the Fund;
- "Executive Director" means the Executive Director of the Commission;
- "Fund" means the Uganda Communications Universal Service and Access Fund of Uganda established by regulation 4;
- "Fund Development Plan" means the plan setting out the development objectives of the Fund;
- "Minister" means the Minister responsible for information and communications technology;
- "operator" means a person issued a licence to provide a communications or broadcasting service under the Act;
- "special project" means a project with special parameters and requirements approved by the Board for partial financing under regulation 12;
- "underserved area" means an area without adequate coverage or provision of communications services as determined by the Commission from time to time;
 - "unserved area" means an area having no coverage or provision of any communications services.

PART II— ESTABLISHMENT OF THE UNIVERSAL SERVICES AND ACCESS FUND

4. Establishment of the Fund.

- (1) There is established, in accordance with section 5(1) (s) of the Act, a Fund to be known as the Uganda Communications Universal Service and Access Fund.
- (2) The Fund shall be managed and administered by the Commission in accordance with these Regulations.
 - (3) The Commission shall develop-
 - (a) a Fund Development Plan; and
 - (b) a manual of operating procedures and guidelines for the management of the Fund.
 - (4) The Board shall oversee the effective administration of the Fund.

5. Purpose of the Fund.

The purpose of the Fund is -

- (a) to promote universal access to communication services in Uganda;
- (b) to finance the development of rural communications and information and communications technology;
- (c) improve access to information technology and communications services generally;
- (d) to ensure equitable distribution of communications services throughout the country;
- (e) to ensure the availability of communications services in unserved and underserved areas; whether rural or not;
- (f) to ensure reasonable availability and affordability of basic and advanced communications systems and services to disadvantaged communities, persons with disabilities and

- other communities or groups at the household level where the market is unable to deliver such services;
- (g) to promote the socio-economic development of rural, underserved and unserved areas;
- (h) to create a framework for open and efficient access to and use of communication networks and services in the production and availability of a competitive market;
- to attract private sector investment and participation in the communications sector;
- to promote the widespread provision of quality services at affordable rates and ensure that rural and urban underserved areas have access to communication and information technology services;
- (k) to promote the growth of the information communications technology curriculum at all education levels in Uganda;
- to support the information communication and rural communications development strategies and programs of the Commission; and
- (m) to promote any other strategic national development objectives and policies in the communications sector.

Administration of the Fund

6. Administration of the Fund.

- (1) The Fund shall be managed by a Fund Manager
- (2) The Fund Manager shall be appointed by the Board.
- (3) The Fund Manager shall be a member of senior management of the Commission.

- (4) The functions of the Fund Manager are-
- to manage the Fund in accordance with the manual of operating procedures;
- (b) to establish and administer structures of the Fund with clear reporting lines within the Commission;
- (c) to implement the Fund Development Plan;
- (d) to recommend to the Commission for approval, projects for which monies from the Fund may be applied;
- (e) to issue guidelines for determining eligible projects for funding;
- (f) to monitor the performance of Fund projects;
- (g) to make recommendations to the Board on policies related to information communications development and rural communications development;
- (h) to propose to the Board special projects to promote the development of rural communications and information technologies;
- to determine the criteria for identification of unserved and underserved areas;
- (j) to determine the criteria for designation of universal service areas;
- (k) to identify and propose to the Board for funding, private sector and local community investments in priority areas that meet criteria determined by the Board;
- to propose appropriate mechanisms for the integration of information communications technology in key sectors of the economy; including education, health and agriculture; and
- (m) to carry out any other function necessary for promoting information communications technology development as the Board may determine.

(5) The Fund manager shall, in the execution of his or her duties, report to the Executive Director.

7. Accounting officer of the Fund.

The Executive Director shall be the accounting officer of the Fund.

8. Functions of the Board in relation to the Fund.

The Board shall provide overall leadership of the Fund by-

- (a) appointing the Fund Manager;
- (b) approving the budget and estimates of the Fund;
- (c) approving the Fund Development Plan;
- (d) approving special projects of the Fund;
- (e) overseeing the implementation of eligible and special projects of the Fund; and
- (f) overseeing implementation by the Fund of any policy objectives set by the Minister.

Monies of the Fund.

9. Sources of the Fund.

- (1) The monies of the Fund shall comprise of—
- (a) the levy on gross annual revenue collected by the Commission under section 68 of the Act;
- (b) loans, donations, and grants as may be approved by the Minister and the Minister responsible for finance;
- (c) income from investment of surplus funds approved by the Board for the benefit of the Fund, subject to section 72 of the Act; and
- (d) monies appropriated by Parliament.
- (2) The Commission shall, in relation to the Fund, maintain proper books of account through—

- (a) separate operating accounts;
- (b) separate investment Fund accounts;
- (c) separate accounts to manage loans, donations and grants; and
- (d) any other accounts that may be mandated by law.
- (3) Disbursement of monies from the Fund shall be regulated by the manual of operating procedures developed by the Commission.
- (4) The signatories of the Commission shall be the signatories of the Fund.

10. Utilisation of monies of the Fund.

- (1) Subject to any policy directives issued by the Minister, the monies of the Fund shall be utilised for information and communication technology development and rural communications as follows—
 - (a) the percentage for information and communication technology development shall be shared between the Uganda Communications Commission and the Ministry responsible for information and communications technology; and
 - (b) the percentage for development of rural communications shall be utilised for rural communications, extension of universal service to disadvantaged persons and underserved persons and shall be administered by the Fund Manager.
- (2) The monies apportioned under subregulation (1) shall be disbursed for the following—
 - (a) to finance eligible projects and special projects;
 - (b) to develop policy for the Fund;
 - (c) to conduct, where appropriate, research and development activities; and
 - (d) to meet the operating and administrative expenses of the Fund.

(3) The monies of the Fund may, where necessary, be applied to finance the sharing of expenses and infrastructure for services provided by the Commission to the Fund.

PART IV— ELIGIBLE PROJECTS AND SPECIAL PROJECTS.

11. Eligible projects.

- (1) The Board shall, on the advice of the Fund Manager, formulate a development plan and criteria to define and award eligible projects.
- (2) The development plan shall be formulated by the Fund Manager in consultation with the Executive Director and approved by the Board at least once every five years.
 - (3) For purposes of these Regulations, eligible projects include—
 - efficient and self-sustaining projects to expand access to communications systems and services to unserved and underserved populations requiring minimal additional funding requirements;
 - (b) economically feasible projects that can generate an economic rate of return on the investment of the Fund in a reasonable time;
 - (c) projects that have adequate economic incentives to attract independent external investment;
 - (d) projects that support government strategic incentives to improve information communications technology infrastructure in the country;
 - (e) projects that extend universal access to a prescribed threshold of communications services for indigent and marginalised populations and remote communities; including emergency communications services and special access for persons with disabilities; and

- (f) projects that promote innovation in the fields of ICT and communications services.
- (4) The Commission shall select eligible projects that meet the criteria specified in subregulation (2) and which are consistent with the Fund Development Plan.
- (5) The Fund shall collaborate with operators and relevant stakeholders in the implementation of eligible and special projects.
- (6) The selection of operators and relevant stakeholders to collaborate with under subregulation (3) shall be based on any one or more of the following methods—
 - (a) competitive bidding following the provision of the relevant procurement law;
 - (b) competitive grants;
 - (c) demand driven solicitation from operators and stakeholders; and
 - (d) negotiated collaborative arrangement.
- (7) For the avoidance of doubt, the procedures to be followed in methods referred to in subregulation (5) (c), (d) and (e) shall be provided for in the operating manual of the Fund.
- (8) Participation by operators in eligible projects shall be limited to operators that are current in their obligation to remit the gross annual revenue levy to the Commission.

12. Special projects.

- (1) The Commission shall determine projects that qualify as special projects.
- (2) The Commission shall develop guidelines specifying the qualifications of a special project under subregulation (1).

- (3) For the purposes of subregulation (1), special projects include—
- (a) projects that attract external investment independent of the Fund, and to which the Fund may provide only partial support;
- (b) projects that have a medium to long term recovery period to set up common infrastructure or essential facilities in the areas of information and communications technology and communications services; and
- (c) projects that require special guarantees by other entities to secure the investment of the Fund.
- (4) The monies of the Fund shall not be used for administrative expenses or for the operating expenses of special projects.
- (5) The Board may, from time to time, modify or adapt a criteria for special projects consistent with the Fund Development Plan.

13. Budget.

- (1) The Commission shall, in the Fund Development Plan, provide for the annual maintenance of eligible projects for a period not exceeding 5 years, including a succession plan to ensure continued operations of funded projects.
- (2) The Commission shall monitor internally and externally funded projects to ensure that funds are utilised in accordance with the terms of disbursement and the Uganda Communications (Universal Service) Regulations, 2019.
- (3) The Commission shall, take appropriate action against an operator who misuses the monies of the Fund or mismanages an eligible project; including issuance of notices, termination of funding operations, confiscation of assets or where applicable, encashing of bank guarantees and other legal remedies and recourse.

(4) The Commission may employ the services of a professional advisor or a consultant to monitor a project.

14. Register of projects.

- (1) The Commission shall maintain a register of projects approved by the Commission and financed by the Fund.
- (2) The register maintained under subregulation (1) shall be available for public inspection at all times during business hours.
- (3) Information on Fund projects in the Register shall be accessible to members of the public, upon written request to the Commission.
- (4) Subject to the Access to Information Act, 2005, the Commission shall exclude from the Register, any document or part of a document which is confidential.

15. False statements.

A person who submits a false statement under regulations 11 and 12 to obtain monies from the Fund commits an offence and is liable, on conviction, to a fine not exceeding Forty Eight (48) currency points or to imprisonment for a period not exceeding two years or both.

16. Revocation of S.Is. 52 and 64 of 2002.

The following Regulations are revoked—

- (a) the Communications (Establishment and Management of the Rural Communications Development Fund) Instrument, 2002; and
- (b) the Communications (Establishment and Management of the Rural Communications Development Fund) Instrument, 2002.

SCHEDULE

Regulation 3

CURRENCY POINTS

A currency point is equivalent to twenty thousand shillings

Cross References

Access to information Act, 2005, Act 6 of 2005
The Uganda Communications (Licensing) Regulations, 2019.
The Uganda Communications (Universal Service) Regulations, 2019.

FRANK TUMWEBAZE

Minister of Information and Communications Technology and National Guidance

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

to The Uganda Gazette No. 57 Volume CXII, dated 8th November, 2019
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STATUTORY INSTRUMENTS

2019 No. 87

THE UGANDA COMMUNICATIONS (CONSUMER PROTECTION) REGULATIONS, 2019

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SCHEDULE 1— SCHEDULE 2CURRENCY POINT

FORMS

STATUTORY INSTRUMENTS

2019 No. 87

The Uganda Communications (Consumer Protection) Regulations, 2019

(Under sections 5, 45, 56, 57 and 93 of the Uganda Communications Commission Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission these Regulations are made this 5th day of July, 2019.

PART I-PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Consumer Protection) Regulations, 2019.

2. Application.

These Regulations apply to all matters relating to consumer protection in communications services in Uganda.

3. Objective.

The objective of these Regulations is-

- to promote and safeguard the interests of consumers and operators;
- (b) to empower the Commission to receive, investigate and determine consumer complaints relating to communications services offered by the Commission; and
- (c) to provide for the investigation of any consumer related complaints referred to the Commission by the Minister.

4. Interpretation.

In these Regulations, unless the context otherwise requires—

- "Act" means the Uganda Communications Act 2013;
- "advertising" means any visual or oral communication, representation, reference or notification of any kind-
 - (a) which is intended to promote the sale, leasing or use of any goods or services;
 - (b) which appeals for, or promotes the support of any cause; and
 - (c) includes promotional content of display material, menus, labels and packaging;
- "appropriate testing facilities" means testing facilities approved by the Commission for the testing of technology, devices, materials, and equipment used in communications services;
- "broadcaster" means a person licensed to package and distribute television or radio programmed services for reception by subscribers or the public, regardless of the technology used;
- "broadcasting" means the transmission of sound, video, or data, intended for simultaneous reception by the public;
- "child" means a person under the age of eighteen years;
- "Commission" means the Uganda Communications Commission established by the Act;
- "communications" means telecommunications, data communication, radio communications and postal communications; and includes broadcasting;
- "communications services" means services performed consisting of the dissemination or interchange of audio-visual or data content using postal, radio, or telecommunications media or data communications; and includes broadcasting and value added services;
- "complaint" means any written or oral representation of a dissatisfaction about the provision of or failure to provide a communications service or product;

- "consumer" means a final user of communications apparatus, communications services or value added services or a customer and includes a purchaser for value of communications apparatus or communications services regulated by the Commission under the Act; but does not include an operator, wholesaler or retailer of communications apparatus or communications and value added services;
- "content" means any sound, text, still picture, moving picture or other audio-visual representation, tactile representation or any combination of the preceding which is capable of being created, manipulated, stored, retrieved or communicated electronically;
- "currency point" has the value assigned to it in Schedule 1 to these Regulations;
- "distributor" means a person who markets or distributes, in a given territory in Uganda, communications apparatus, products and services on behalf of an operator;
- "operator" means a person licensed to provide a communications or broadcasting service under the Act;
- "quality of service" means quality of service parameters prescribed in the Uganda Communications (Quality of Service) Regulations, 2019;
- "Service Level Agreement" means an agreement for the provision of communications apparatus or communications services between an operator and a consumer;
- "telemarketing call" means a voice call made to a telephone number to offer, supply, provide or advertise goods or services, land or an interest in land, or a business opportunity;
- "Tribunal" means the Uganda Communications Tribunal established by section 60 of the Act;
- "value added services" includes secondary or incidental communications services provided to consumers on a communications apparatus or network.

5. Rights of consumers.

A consumer has the right -

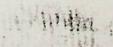
- (a) to receive, at the point of purchase or connection, whichever comes first, clear, complete and transparent information about rates, terms and conditions for all available communications apparatus and communications services in an appropriate medium or language used in Uganda;
- (b) to protection enshrined in the Act which sets out the basis, requirements and parameters for consumer protection in respect of communications services and products;
- to freely choose from a range of communications apparatus, products and communications services available on the market;
- (d) to freely choose from the full range of operators;
- (e) to be billed or charged only for the products and services subscribed to and consumed;
- (f) to access and to be provided with quality and reliable products and services that meet clearly defined, published and regularly monitored quality of service standards and parameters;
- (g) to receive accurate, understandable and itemised billing for the products and services that have been agreed to or authorised;
- (h) to access readily available channels of complaintresolution that are free or inexpensive and user friendly and which provide timely, effective and fair redress and clear escalation procedures;
- to equal opportunity for access to the same type and quality of services as other consumers in the same area, at the same rates;
- (j) to fair and responsible marketing of products and services and protection against advertising that is misleading or false and from unfair trade practices or anti-competitive behaviour by operators;

- (k) to personal privacy, security of private data and protection against unauthorised use of personal information and unsolicited communication or messages;
- to receive or consume communications products and equipment that adequately meet appropriate safety standards;
- (m) to consume licensed communications services that meet the Commission's established quality of service parameters;
- (n) to be informed about his or her rights and have access to all relevant information to enable the consumer to exercise his or her rights; and
- (o) to make his or her voice heard through any form of advocacy group and to participate in public for relating to consumer protection and proceedings that affect rights of consumers.

6. Obligations of consumers.

A consumer is obliged -

- to use the communications equipment, products and services in a proper manner as stipulated in the relevant service level agreement;
- (b) to pay bills or charges for the products and services consumed as provided for in the relevant service level agreement;
- (c) to make genuine complaints against an operator;
- (d) to ensure appropriate disposal of waste arising from the products and services consumed;
- (e) to adhere to the provisions of service level agreements;
- (f) to respect the privacy and safety of other consumers; and
- (g) to report to the authorities, any offence or illegal activity committed by any consumer or operator using communications apparatus, products or communications services.



PART III — CONSUMER SAFETY AND FILING OF CONSUMER COMPLAINTS.

7. Powers of the Commission.

The Commission shall—

- (a) promptly investigate any complaint relating to the safety of any communications apparatus or communications services provided or supplied in Uganda under section 45(a) of the Act;
- (b) promptly receive, investigate and arbitrate any consumer complaint relating to communications services, including quality of service and take necessary action;
- (c) compel an operator to resolve any consumer complaint filed with the Commission;
- (d) confiscate any communications apparatus possessed, installed, connected or operated under section 6(2) of the Act;
- (e) modify an operator's licence in accordance with section 40(1) of the Act;
- (f) remove or impound any communications apparatus for further examination in accordance with section 50(1)(a) and (b) of the Act;
- (g) issue an order suspending or revoking a licence under section 41(1) of the Act;
- (h) issue an order to an operator under section 41(2) of the Act;
- recall communications apparatus upon investigation and a finding that the apparatus is hazardous to the public; and
- (j) where necessary, refer a complaint to other law enforcement agencies for investigation and prosecution.

8. Procedure for filing consumer complaint with the Commission.

- (1) An aggrieved consumer may file a consumer complaint with the Commission—
 - (a) in writing, in the form prescribed in Schedule 2 to these Regulations;
 - (b) by telephone or electronic means using the contact information provided by the Commission; or

- (c) by walking into any of the offices of the Commission and making an oral or written complaint.
- (2) Where a complaint is made under subregulation (1) (b) or (c), a member of staff of the Commission shall substantially reduce the complaint in writing in the form set out in Schedule 2 to these Regulations.
- (3) A complaint made under this regulation may be in English or in a local language.
- (4) Where the complaint is made in a local language it shall be translated into English by the Commission.
- (5) Where the complaint is written in English, it shall be written in simple English without insults directed at the person or institution complained about.
- (6) Where the complaint is recorded, the recorded complaint shall be read back to the complainant who shall sign or endorse it with a thumbprint as proof that it is a true and accurate statement.
- (7) A complaint made under subregulation (1) shall contain the following particulars—
 - (a) the name of the complainant;
 - (b) a description of the complainant; whether adult, child, group or other legal entity, where applicable;
 - (c) the physical address of the complainant and other relevant contact information;
 - (d) material particulars describing the complaint; including, date, time, pricing, billing, defective equipment, denial of service or credit, offensive content, false advertising or frequency of particulars or incidents being complained of;
 - (e) where fire or physical injury is recorded, the nature of damage or physical injury caused; and

- (f) a report of any prior interaction with the operator or licensed person against whom the complaint is being filed.
- (8) The complainant may indicate the names and addresses of possible witnesses.
- (9) The Commission may, before considering a complaint, require the complainant to supply further information and documents relating to the complaint as the Commission may consider necessary.
 - (10) Upon receipt of a complaint, the Commission shall—
 - (a) investigate the complaint;
 - (b) where the facts allege possible commission of a criminal offence, except for an offence under the Act, refer the complainant to the relevant law enforcement agencies.
- (11) Where the commission concludes an investigation and establishes that there is a valid complaint, it shall require the operator to respond to or take appropriate action to resolve a consumer complaint.
- (12) The Commission may, in handling a complaint under subregulation (5)—
 - (a) give all affected parties notice of its investigations and a copy of the complaint;
 - (b) give the complainant and any person or operator accused in the complaint, an opportunity to appear and provide any further evidence required by the Commission to make a decision;
 - (c) where necessary, impound apparatus possessed, installed, connected or operated unlawfully;
 - (d) make findings and take appropriate action to-
 - (i) require an operator to supply goods or services for a specified period;
 - (ii) require an operator to supply goods or services under specified terms and conditions;

- (iii) make an order requiring an operator or licensee to pay costs to a consumer;
- (iv) make an order requiring a consumer to pay costs to an operator;
- (v) make an order requiring an operator or licensee to replace or repair defective or malfunctioning equipment or in lieu thereof, refund the consumer the cost of the purchase;
- (vi) require an operator to appear at a hearing or to produce documents;
- (vii) dismiss a complaint;
- (viii) impose a fine, depending on the nature of the complaint; or
- (ix) order a consumer refund.
- (13) Every decision or order of the Commission shall be in writing and shall state the reasons for the decision.

9. Power to demand records.

The Commission may, during the course of an investigation under regulation 8, order an operator to provide records kept by the operator under regulation 25.

PART IV - PROHIBITED PRACTICES.

10. Prohibited advertising.

An operator shall not transmit in any medium-

- (a) false advertising intended to deceive persons who receive it;
- (b) misleading advertising that is likely to deceive persons who receive it;
- (c) bait and switch advertising intended to mislead consumers on the true cost of a broadcasting or communications service;
- (d) indecent advertising content that is age inappropriate for a child or prohibited by any law including the Uganda

Communications (Content) Regulations, 2019; or

(e) falsely label any communications apparatus.

11. Prohibition of unsolicited telemarketing calls.

- (1) Subject to subregulation (2), an operator shall not engage in unsolicited telemarketing.
- (2) An operator shall conduct telemarketing in accordance with "call" or "do not call" preferences recorded by the consumer at the time of entering a service agreement.
- (3) Telemarketing includes distribution and delivery of unsolicited promotional and commercial material through audiovisual or text messages.

12. Prohibition of unsolicited postal marketing.

- (1) Subject to subregulation (2), an operator shall not engage in unsolicited postal marketing.
- (2) An operator shall conduct postal marketing in accordance with the preference scheme for consumers who do not wish to receive unsolicited postal articles.
- (3) For the purposes of this regulation, unsolicited postal marketing includes distribution and delivery of unsolicited promotional and commercial material through postal articles.

13. Denial of access or service and equality of treatment. The following practices are prohibited in relation to broadcasting or communications services—

- (a) denial of access or service except for nonpayment of dues or for any other just cause under section 56 of the Act; and
- (b) discriminatory treatment prohibited by section 57 of the Act to different consumers in a given area in terms of—

- (i) quality of service;
- (ii) pricing of communications products and services; and
- (iii) availability of appropriate technologies required to serve specific subscribers.

14. Misleading advertising.

- (1) Advertising practices prohibited under these Regulations include
 - (a) sale of equipment or communications apparatus to consumers based on misleading claims, false labeling and deceptive marketing schemes forcing consumers to purchase equipment in order to enjoy a communications service;
 - (b) any statements or visual presentations which, directly or by implication, omission, ambiguity, inaccuracy, exaggerated claims or otherwise, are likely to mislead the consumer;
 - (c) undisclosed prohibitive penalty schemes applied by the operator in the event of early termination of service;
 - (d) misleading practices published by the Commission from time to time in the advertising code and the consumer code of practice issued by the Commission;
 - (e) false or misleading statements about operators' licences or approvals from the Commission.
- (2) Where prices are published by an operator, including prices for provision of value added services, an operator or agent of an operator shall not charge consumers a price different from the published price.

15. Defective, counterfeit and dangerous communications apparatus and services.

(1) An operator or a distributor appointed by an operator shall not sell defective, counterfeit or dangerous communications apparatus and services to consumers. (2) A vendor, whether retail or wholesale, shall not sell defective, counterfeit or dangerous communications apparatus and services to consumers.

16. Protection of consumer information.

- (1) An operator may only collect and maintain information on consumers where the information is required for the business purposes of the operator or when directed to do so by the Commission.
- (2) Information collected and maintained on consumers under subregulation (1) shall—
 - (a) be fairly and lawfully collected and processed;
 - (b) be processed for clearly identified purposes;
 - (c) be accurate;
 - (d) be processed in accordance with the rights of the consumer;
 - be protected against improper or accidental disclosure;
 and
 - (f) not be transferred to any party except-
 - (i) as permitted by any terms and conditions agreed with the consumer and the terms and conditions shall be clearly explained to the consumer;
 - (ii) as permitted or approved by the Commission; or
 - (iii) as otherwise permitted or required by any other applicable law.
- (3) Any information collected under subregulation (1) shall not be sold or transferred for economic or other benefit in instances where—
 - (a) a consumer has not expressly consented; or
 - (b) a consumer has not expressed interest in receiving such information.
 - (4) An operator collecting consumer information shall ensure that—
 - (a) notice is given to the consumer of the consumer information that has been collected about the consumer;

- a consumer is given a choice as to what information is collected, used and disclosed to third parties;
- a consumer whose information is collected has access to that information;
- (d) security measures are put in place to protect the information;
 and
- (e) enforcement measures are put in place to remedy any failure to protect the information, including data breaches and loss or theft of personal data.
- (5) Subregulation (4) (a), (b) and (c) apply to instances where information is collected verbally.

17. Equality of treatment.

- (1) An operator shall provide equal opportunity for access to the same type and quality of service to all consumers in a given area.
- (2) Where possible, an operator shall make provision for persons with disability without discrimination in pricing.
- (3) Any discriminatory conduct based on age, gender, social or economic status is prohibited.

18. Protection of consumers from unsolicited and harmful content.

- (1) An operator shall take appropriate measures and put in place mechanisms to protect consumers against unsolicited communications or spam, scams, unsolicited calls, advertising, messages and inappropriate or harmful content.
- (2) An operator shall put in place a mechanism which allows a consumer to either accept or reject unsolicited communications, unsubscribe or opt out of the list of recipients at no cost to the consumer.

19. Advertising code and guidelines.

(1) The Commission may issue advertising codes or guidelines to regulate advertising content.

(2) All operators and third party content providers authorised by the Commission shall comply with the advertising guidelines issued by the Commission.

PART V - APPARATUS AND EQUIPMENT TESTING

20. Consumer complaints on communications apparatus or equipment.

- (1) The Commission may, upon receipt of a consumer complaint relating to communications apparatus or equipment, take the following action—
 - (a) conduct or order testing at an appropriate testing facility determined by the Commission for material defects and threats to consumer safety;
 - (b) require a vendor or distributor to stop the sale of the communications apparatus complained of;
 - (c) where the defect covers a wider span of goods, issue a recall of specified communications apparatus;
 - (d) where appropriate, issue directions to cure and remedy the offending act or conduct in accordance with section 41(2)(a) of the Act;
 - (e) where appropriate, levy a fine not exceeding ten percent of the licensed operator's gross annual revenue in accordance with section 41(2)(b) of the Act; and
 - (c) where appropriate, require additional labeling, including warning language on comunications apparatus or equipment.

21. Protection of minors.

The Commission shall, in exercising its powers to inspect and approve equipment, take reasonable steps to ensure that materials that are hazardous to the health, safety and welfare of children are regulated and carry appropriate warning language prominently displayed on the apparatus or equipment.

PART VI — COMPLAINTS HANDLING MANAGEMENT

22. Consumer assistance.

- (1) Every operator shall devise, operate and maintain a complaints handling manual.
- (2) The complaints handling procedures and processes contained in the manual shall be approved by the Commission.
- (3) The complaints handling manual shall deal with consumer complaints including
 - (a) consumer complaints on the quality of service, price and billing disputes; and
 - (b) consumer complaints on quality of communications equipment or apparatus, sold or serviced by an operator.
- (4) Every communications operator shall have a 24 hour customer care line which shall be free of charge to customers.
- (5) An operator other than one referred to in subregulation (4) shall have a customer care department which shall be open during business hours.
- (6) Every operator shall have a walk-in customer care center that is accessible to persons with disabilities.
- (7) An operator shall, in so far as possible, provide low cost methods of filing consumer complaints including—
 - (a) toll-free access;
 - (b) web access;
 - (c) e-mail access;
 - (d) telecopier; and
 - (e) mail or letter access.
- (8) A consumer shall be assigned a unique identifier to allow the consumer to check and follow up on filed complaints.

- (9) The Commission may refer a complaint from a consumer back to the operator to be remedied.
- (10) An operator shall resolve a consumer complaint within thirty days of receipt.

23. Publications.

- (1) An operator shall make available to consumers and publish quarterly
 - (a) product information and service terms, including pricing and terms and conditions in printed and electronic format where the operator's products and services are sold;
 - (b) safety information for products sold;
 - (c) information relating to quality of service;
 - (d) information relating to service support, complaints handling procedures and dispute resolution; and
 - (e) information on any upgrades available.
- (2) Information under subregulation (1) shall be complete, accurate, current and in a language that is simple and easy to understand.

24. Service Level Agreements.

- (1) Every operator shall, within 30 days after the commencement of these Regulations, submit to the Commission a standard service level agreement for vetting and approval.
- (2) Every applicant for a licence under the Act shall, where applicable, file a proposed service level agreement with the application for a licence.
- (3) An operator providing a service contract shall seek the written consent of the consumer prior to offering services under a service contract.
- (4) Any updates to a service contract shall be in writing or in electronic format, where feasible.

- (5) Where an operator offers "bundled" services, the operator shall remain contractually responsible for the performance of the service and conduct of third parties engaged by the operator to provide the services.
- (6) Where a dispute arises between a consumer and an operator on the interpretation of any term in a service level agreement, the Commission shall determine dispute.

25. Contents of service level agreements.

- (1) A service level agreement shall, at a minimum, contain-
- (a) a full description of each component and the full scope of service to be offered to the consumer;
- (b) a confidentiality clause;
- (c) the right of the operator to periodically review the agreement;
- (d) the right of the consumer to be notified of any changes to the agreement;
- (e) the rights and obligations of either party;
- (f) an attestation clause;
- (g) specific information regarding any compensation, refund or other arrangements which may apply if the contracted quality service levels are not met;
- (h) the procedures and methods of resolving disputes;
- (i) the commencement and termination date of the service contract or service agreement, including terms relating to delivery, installation and activation of service;
- quality of service parameters and procedures for compensation for failure to meet benchmarks for quality of service;
- (k) the procedure for terminating the agreement or contract;
- the terms and conditions for renewing the contract, including an opt-out clause for a consumer who does not wish to renew the service or contract within a reasonable time of expiry of the initial contract or agreement;

- (m) a statement of instances where the operator is entitled to suspend or terminate service to the consumer;
- (n) the terms, conditions and time frame for issuing consumer refunds for purchased but unused services;
 and
- (o) the terms and conditions governing interruption, withdrawal or discontinuation of service.
- (2) An operator shall inform and advise a consumer about any changes to the service contract or agreement at least 30 days before the change takes effect.
- (3) An operator is ultimately responsible for services delivered to a consumer from third party providers contracted or engaged by the operator.

26. Record keeping.

- (1) An operator shall keep the following records at the operator's ordinary place of business—
 - (a) a written log of telephonic and electronic mail complaints; including the date and time of filing of a consumer complaint and the record of disposal of the complaint;
 - (b) a file containing written complaints; including the date and time of filing of the consumer complaint, where it was filed and whether it was resolved or not.
- (2) A summary of customer complaints lodged with the operator shall be submitted to the Commission in each month monthly in a format approved by the Commission.
- (3) The record referred to in subregulation (1) shall be kept by the operator for a period of one year and a summary of the records shall be included in any application for renewal of a licence.

27. Monitoring operator complaint handling mechanisms.

- (1) The Commission may install apparatus and other infrastructure to monitor the day to day performance of any operator's consumer complaint handling mechanisms.
- (2) The Commission may intervene in the event of an emergency and order an operator to take immediate corrective action.

28. Action by Commission.

- (1) Where the Commission writes to an operator directing any form of action under these Regulations and a time prescribed for a response, the operators shall respond within the prescribed time.
- (2) Where an operator fails to respond in the time prescribed under subregulation (1), the Commission may take appropriate action which may include one or more of the following—
 - (a) impose a fine;
 - (b) make a public demand in the media that corrective action be taken;
 - (c) make a public reprimand or admonishment as the case may warrant;
 - (d) deny an operator any services offered by the Commission;
 - (e) refuse to renew the operator's licence;
 - (f) revoke the operator's licence.

PART VIII — CONSUMER EDUCATION AND AWARENESS

29. General public education and consumer awareness.

- (1) The Commission shall conduct regular public campaigns to educate
 - (a) consumers of their rights and obligations, and the rights and obligations of operators under the Act and these Regulations; and

- (b) operators of their rights and obligations, and the rights and obligations of consumers under the Act and these Regulations.
- (2) The Commission shall conduct regular public campaigns to educate consumers on—
 - (a) complying with their contractual obligations;
 - (b) use and return of operator leased equipment;
 - responsibilities of consumers upon termination of service agreements;
 - (d) movement restrictions on operator owned equipment;
 - (e) unauthorised modifications to operator's equipment;
 - (f) disposal of communications apparatus waste in accordance with the National Environment Act, 2019;
 - (g) conduct that interferes with the normal operation of the equipment of an operator; whether physically or through use of unauthorised communications apparatus; and
 - (h) use of operator's equipment to commit fraud.

30. Consumer code of conduct.

The Commission may issue a consumer code of conduct to be adopted by operators.

31. General technical evaluations.

- (1) The Commission may, in exercise of its consumer protection mandate, conduct or authorise any person in accordance with section 5(1)(g) of the Act to conduct technical evaluations relating to communications services or devices and apparatus used to deliver communications services.
- (2) The Commission may publish its findings under subregulation (1) to protect and inform consumers.

PART IX - MISCELLANEOUS

32. Appeals against decisions of Commission.

A person dissatisfied with a decision of the Commission under these Regulations may appeal to the tribunal within 30 days of notification of the decision.

33. Filing false records.

A person who knowingly files a false record with the Commission under these Regulations commits an offence and is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment for a term not exceeding two years, or both.

34. Abuse of information.

A person who uses consumer information for unauthorised purposes contrary to regulation 16 commits an offence and is liable on conviction to a fine not exceeding forty eight currency points or imprisonment for a term not exceeding two years, or both.

SCHEDULES

SCHEDULE 1

Regulation 4

CURRENCY POINT

A currency point is equivalent to twenty thousand shillings.

SCHEDULE 2

Regulation 8 (1) (a) and (2).

FORMS

FORM A

CONSUMER COMPLAINTS FORM

Ref (UCC): _		_ operator
1.F ilname:_		Date:
2. Tel. No.:	Mobile:	Email:
3. P.O. Box:		
5. District:	Town:	PLAN
6.Street		Plot.No
7. Nature of b	usiness or if personal/inc	dividual:
		rt:
	ice/productpurchased:	
(Diama nalasi	the autonomy that had d	annihan wassa aassalaissa
	ent use and safety	escribes your complaint)
	ination in access to servi	ice(s)
o Billing		cc(3)
	ited text messages/calls	
	ng back tunes	
	of service issues	
	customer care services	
o Promoti	ons :	
o Non-de	livery of mail	
o False an	d misleading advertisem	ents

0	Intrusion of Privacy
0	Internet/GPRS issues
0	Poor customer service
0	Airtime loading
0	Broadcasting
0	Other (please specify)
	Facts/explanation of the complaint (Briefly narrate the complaint lleged practice by the Operator)
11.\	Verification
	e you exhausted the complaints mechanism provided by your rator?
0	If yes - Please indicate date you reported your complaint to your operator and reference number.
0	If no - Kindly forward your complaint to your service provider.
12.	Indicate the remedy sought:
Nan	ne/contact of person complained to (if applicable):
	ercontacts:
Om	ercontacts
13.	Have you taken any legal action?
0	No.
0	Yes. With whom?
0	Current status?

(a)				
(b)				
(c)				
(d)				
I confirm to the best of my knowled above is true and I understand that proved to be untrue.	I will be liable if th	e information is		
Con plainant's signature or thumb pr				
Signature of authorised UCC office				
Date:Place:	ate:Place:			
Acknowledgment by operator				
Name:				
Title:				
Date:				
FOR UCC USE ONLY. UCC Complaints Ref: Authorised UCC Officer complained				
ACTION TAKEN:				
ACTION	REMARKS	DATE		
Forwarded to user Department				
Forwarded to Service Provider				

ACTION	REMARKS	DATE
Complaint withdrawn/discarded		
Resolved and closed		
Other (please specify)		
Comment		

Cross References

Uganda Communications (Content) Regulations, 2019. Uganda Communications (Quality of Service) Regulations, 2019.

Frank Tumwebaze
Minister of Information and Communications
Technology and National Guidance

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

to The Uganda Gazette No. 57 Volume CXII, dated 8th November, 2019
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STATUTORY INSTRUMENTS

2019 No. 88

THE UGANDA COMMUNICATIONS (INTERCONNECTION AND ACCESS) REGULATIONS, 2019.

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- 2. Application.
- 3. Objectives of Regulations.
- 4. Interpretation

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- 5. Obligation of telecommunications to interconnect.
- 6. Technically feasible interconnection.
- 7. Traffic identification obligation.
- 8. Interconnection through physical collocation.
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- 10. Interconnection of unbundled network elements.
- 11. Reference interconnection offer ("RIO").
- 12. Negotiations.
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- 18. Application of Part.
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SCHEDULES

SCHEDULE 1— ZONAL ACCESS CITIES AND MUNICIPAL AREAS

SCHEDULE 2 — NETWORK ELEMENTS

SCHEDULE 3 — CHARGING PRINCIPLES FOR INTERCONNECTION SERVICES

2019 No. 88

The Uganda Communications (Interconnection and Access) Regulations, 2019

(Under sections 58 and 93 of the Uganda Communications Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission these Regulations are made this 5th day of July, 2019.

PART I - PRELIMINARY

1. Title

These Regulations may be cited as the Uganda Communications (Interconnection and Access) Regulations, 2019.

2. Application.

These regulations apply to—

- (a) interconnection between telecommunication operators under section 58 of the Act;
- (b) access to communications infrastructure and services by operators, access seekers and customers; and
- (c) pricing and tariffs for interconnection and access charges.

3. Objectives of Regulations.

The objective of these Regulations is to establish an effective and competitive framework for regulating interconnection and access, and providing mechanisms for the interoperability of communications networks, systems, and facilities through measures aimed at—

- ensuring equality of access and universality; guaranteeing competitive interconnection of network facilities to enable the delivery and mutual exchange of communications services;
- (b) ensuring cost-oriented commercial leasing arrangements for network infrastructure, facilities, systems, components or elements;
- (c) ensuring adequate consumer protection, data privacy and maximising consumer welfare;
- (d) preventing operators and service providers with significant market power in interconnect and access markets from abusing their positions;
- regulating the conduct of operators and providers in a manner proportionate to the market power or relative position in each separate market;
- (f) protecting access seekers and other third parties from artificial barriers erected by operators to protect their market share and products' offering from competition;
- (g) promoting fair competition, transparency of interconnection and access agreements, and compliance with technical standards by setting out rights and obligations of operators, third parties and service providers in infrastructure and services markets in regard to interconnection and access requests;
- (h) establishing a dispute resolution mechanism in respect of matters relating to access, equality of treatment and interconnection;
- ensuring equality of treatment in tariffs, access and interconnect for infrastructure, connectivity and any other forms of access;
- (j) promoting efficient nationwide infrastructure roll out and deployment; and
- (k) promoting overall reduction of operator network costs by providing for infrastructure sharing frameworks to limit duplication of infrastructure in the delivery of communications services.

4. Interpretation

In these Regulations, unless the context otherwise requires-"access" means—

- (a) the provision by an operator of any services, facilities or arrangements on a non-exclusive basis, through which another operator or authorised service provider is able to directly or indirectly make use of-
 - (i) any network, network element or service provided by the operator;
 - (ii) any facilities comprised in such a network or used for the purposes of the network or service; and references to providing network access include references to providing any such services, making available any such facilities or entering into any such arrangements;
- "access seekers" means a person or entity who requests access services from an access provider;
- "act" means the Uganda Communications Act, 2013;
- "call" means voice or SMS traffic which originates from or terminates with a user in Uganda, regardless of routing;
- "collocation" means physical collocation where an interconnect seeker rents space within an interconnect provider's building or premises, by bringing its cables into the rented space and installing its own transmission equipment and frames there, and where the rented space is often delineated by a secure cage to which only the new entrant has access and the transmission equipment is connected to the interconnect provider's equipment by short leads;
- "commission" means the Uganda Communications Commission;
- "communications" means telecommunications, data communications, radio communications, and postal communications; and includes broadcasting;

- "communications services" means services consisting of the dissemination or interchange of audio, visual or data content using postal, radio, or telecommunications media, data communication; and includes broadcasting;
- "determination" means a decision or order made and issued by the Commission under the Act:
- "facility" means any facility or equipment used or intended to be used in connection with the transmission of communications by means of electricity from one place to another place, either along a wire joining those two places or partly by wire from each of those two places and partly by radio communication;
- "infrastructure" means the underlying physical components associated with the provision of communications, including towers, masts, poles, antennae mounting, ducts, duct chambers or any other similar civil engineering works structure, which carry or route any telecommunication including softwares other than switching equipment associated with the provision of switched communications services;
- "interconnect provider" means an operator who is under a duty and who is obliged to interconnect its network and infrastructure to an interconnect seeker;
- "interconnect seeker" means an operator who requests interconnection or who is interconnected on the network or infrastructure of an interconnect provider;
- "interconnection" means the linking; whether directly or indirectly, by physical and logical means or by a combination of both, of communications networks, used by the same or a different operator, in order to allow the users of one operator to communicate with users of the same operator or to access services provided by another operator;
- "interconnection agreement" means an agreement of interconnection between an interconnect provider and an interconnect seeker;
- "interconnection charges" means charges made by an owner or an

- operator of a communications network or service to an operator or service provider interconnecting with the operator, for access and use, including the conveyance of traffic;
- "interoperability" means the ability of two or more facilities or networks to be connected to exchange information, and to use the information that has been exchanged;
- "IP traffic" means conveyed traffic according to the internet protocol providing for transmission of packets of data, including voice from sources to destinations in accordance with applicable standards published from time to time by accepted international standards bodies;
- "leased line" means a dedicated, always-on end-to-end communications link for the exclusive use by the acquirer for voice and data traffic;
- "licence" means a licence issued under the Act:
- "licensee" means an operator licensed under the Act to own or operate a public communications network;
- "network" means a transmission, switching or routing system consisting of infrastructure and facilities for the conveyance of communications services;
- "network element" means a facility or equipment used in the provision of a communications service and includes features, functions, and capabilities that are provided by means of the facility or equipment, including subscriber numbers, databases, signaling systems, and information sufficient for billing and collection or used in the transmission, routing, or other provision of communications service;
- "operator" means any licensee providing communications services over a public communications network and includes a broadcaster operating a communications network;
- "point of interconnection" means a physical point where the system of one operator is connected to the system of another operator for calls, signaling messages and other traffic to be handed over from one system to the other;

- "public communications network" means a communications network used, in whole or in part, for the provision of publicly available communications services;
- "RIO" means a reference interconnection offer which is required to be provided by any operator by these Regulations or by the Commission;
- "service provider" means a licensee that offers communications services to users, either by using the basic service and infrastructure provided by network operators on a re-sale basis, or by providing services through the service provider's own infrastructure where it forms part of a network;
- "significant market power" or "SMP" has the meaning given to it in the Uganda Communications (Competition) Regulations, 2019;
- SMS" means short message service for transmitting text messages between mobile devices or via wireless networks:
- "termination" means the switching or routing of traffic at a terminating operator's end office switch or equivalent facility, and delivery of the traffic to a called party's premises;
- "traffic" means the total volume of calls or data signals being carried over one or more networks or between networks at any given point in time;
- "transit" means the conveyance of traffic between two networks through a third network to which each of those two networks are connected;
- "user" means a consumer or operator using or requesting publicly available communications services;
- "virtual point of interconnection" means a point at which connection can be made to the facilities of the interconnect provider and from which the interconnect provider extends connection using transmission facilities to a remote point of interconnection, with all charges applicable being as if the actual point of interconnection were at that virtual point of interconnection;
- "zonal access cities" means those cities and towns specified in

Schedule 1 to these regulations, where operators may be obliged to provide interconnection in accordance with regulation 5(4) (d).

PART II — OBLIGATION OF TELECOMMUNICATIONS OPERATORS TO INTERCONNECT

5. Obligation of telecommunications operators to interconnect.

- (1) A telecommunications operator shall make available its infrastructure and facilities for interconnection with other operators.
- (2) A telecommunications operator shall provide interconnection to other operators on an unbundled basis, as may be identified and determined by the Commission in accordance with regulation 10.
- (3) All telecommunications operators designated by the Commission as having significant market power in a relevant market may be subject to additional obligations in respect of interconnection prescribed under these Regulations, or in their licences, or as determined by the Commission from time to time.
- (4) An interconnect provider shall provide interconnection with the interconnect provider's infrastructure and facilities—
 - (a) for the transmission and routing of communications services through origination, termination or exchange of traffic, including the obligation to terminate traffic and provide transit for traffic, which is generated directly by an interconnect seeker or indirectly by a third party and delivered by a transit provider and, where the operators agree, with a symmetric configuration;
 - (b) subject to regulation 11(4), by connecting and keeping connected an interconnect provider's facilities and by establishing and maintaining one or more points of interconnection as may be reasonably required, and of sufficient capacity and in sufficient number, to enable traffic

- conveyed or to be conveyed by means of any of the facilities in a manner that meets all reasonable demands for the conveyance of traffic between an interconnect provider's facilities and an interconnect seeker's facilities:
- (c) to provide to the Commission every six months and on request, to interconnect seekers; under suitable nondisclosure conditions, details of capacity currently available by location, updated on a reasonably frequent basis, including planned growth, actual spare capacity and new spare capacity coming on-stream, available power and cooling capacity and other relevant data;
- (d) establishing and maintaining a physical or virtual point of interconnection in all zonal access cities specified in Schedule 1 to these Regulations where it has facilities with a transmission capacity of at least 140 Mega Bits per second;
- (e) at a level of quality that complies with standards set by the Commission and which is equal to that which an interconnect provider provides to itself or to a subsidiary, an affiliate, or any other party, and shall, to that extent, design interconnection facilities to meet the same technical criteria and service standards that are used within its own network; and
- (f) on terms and conditions that are just, reasonable, and non-discriminatory in accordance with the terms and conditions of any agreement or licence, the requirements of the Act and any regulations made under the Act, including offering terms and conditions that are not less favourable than the terms and conditions upon which an interconnect provider provides interconnection to itself, including but not limited to the time within which the interconnect provides the interconnection.
- (5) The Commission shall ensure that interconnect providers comply with subregulation (4) (e).

- (6) A licensee who has ownership or control of infrastructure or facilities shall share the infrastructure and facilities with other operators providing public communications networks or services on the same basis as specified in subregulation (4) and generally under these Regulations.
- (7) The facilities subject to the obligation in subregulation (6) include—
 - (a) ducts and trenches for lines;
 - (b) poles and masts for line and radio communication;
 - (c) international facilities such as submarine cable and gateways; and
 - (d) physical collocation at premises for interconnection and local loop access.
- (8) The Commission shall, from time to time, issue interoperability standards and guidelines for broadcast services, terminals or equipment including common interface obligations.

6. Technically feasible interconnection.

- (1) Where an interconnect provider denies a request for interconnection at a particular point in a network on the grounds that it is not technically feasible, the interconnect provider must provide the interconnect seeker with proof and justification in writing, stating why it is not technically feasible, within fifteen working days of submission of the interconnection request.
- (2) An interconnect seeker denied a request under subregulation (1) may refer the matter to the Commission with supporting evidence and the Commission shall adjudicate as to whether the denial is reasonable or not, and shall issue a written decision copied to both parties within fifteen working days after the referral.
- (3) Where the Commission finds that the denial of request by an interconnect provider is unreasonable, the Commission shall direct that interconnect provider to allow the interconnection request immediately on such terms as the Commission may deem fit.

- (4) In considering the denial of interconnection on the grounds that it is not technically feasible; the Commission shall physically verify the operator's claim and apply internationally accepted interface or protocol standards and any other technical or other conditions approved by the Commission.
- (5) A previously successful collocation interconnection at a particular point in a network constitutes substantial evidence that interconnection is technically feasible at that point, or at a substantially similar point in networks employing substantial facilities and adherence to the same interface or protocol standards.

7. Traffic identification obligation.

- (1) All interconnect parties shall provide to the interconnect partners, full Calling Line Identity (CLI) and Calling Party Number Delivery (CPND).
- (2) An operator, authorised service provider or third party service provider, sending or receiving electronic communications shall not change the contents of the Operation Interface (OI) or CLI or CPND without authorisation by the Commission.

8. Interconnection through physical collocation.

- (1) Where interconnection is through physical collocation, virtual collocation or both, an interconnect provider shall—
 - (a) provide an interconnection point which is physically accessible by both interconnecting parties; and at which the wires or radio frequency carrying an interconnect seeker's circuits may be connected; or enter into the interconnect provider's premises, provided that the interconnect provider shall designate interconnection points as close as reasonably possible to its premises;
 - (b) provide at least two interconnection points at each interconnect provider's premises at which there are at least two entry points for the interconnect provider's cable facilities, and at which space is available for new facilities in at least two of those entry points;

- (c) where technically feasible, permit interconnection of approved cables:
- (d) permit physical collocation of transmission facilities;
- install and maintain collocated equipment within the same time periods and with failure rates that are no greater than those applicable to the performance of similar functions for comparable equipment of the interconnect provider itself;
- (f) allocate space for the collocation of equipment in accordance with the following requirements—
 - (i) an interconnect provider shall make available, space within or on its premises to interconnect seekers on a first-come, first-serve basis, but shall not be required to lease or construct additional space to provide for physical collocation when existing space is exhausted;
 - to the extent possible, an interconnect provider shall make contiguous space available to interconnect seekers that seek to expand their existing collocation space;
 - (iii) when planning renovations of existing facilities or constructing or leasing new facilities; an interconnect provider shall take into account projected demand for collocation of equipment;
 - (iv) an interconnect provider may retain a limited amount of floor space for its own specific future uses, on the same terms applicable to other communications carriers seeking to reserve collocation space for their own future use;
 - (v) an interconnect provider shall relinquish any space held for future use before denying a request for collocation on the grounds of space limitations, unless the interconnect provider proves that collocation at that point is not technically feasible; and
 - (vi) an interconnect provider may impose reasonable restrictions on the warehousing of unused space by interconnect seekers but shall not set maximum space limitations applicable to such carriers unless the

- interconnect provider proves that space constraints make such restrictions necessary;
- (g) permit interconnect seekers to collocate equipment and connect the equipment to unbundled network transmission elements obtained from the interconnect provider, and shall not require the interconnect seekers to bring their own transmission facilities to the interconnect provider's premises in which they seek to collocate equipment;
- (h) permit an interconnect seeker to interconnect its network with that of another interconnect seeker at the interconnect provider's premises and to connect its collocated equipment to the collocated equipment of another interconnect seeker within the same premises, provided the collocated equipment is also used for interconnection with the interconnect provider or for access to the interconnect provider's unbundled network elements;
- (i) provide the connection between the equipment in the collocated spaces of two or more interconnect seekers, unless the interconnect provider permits one or more of the collocating parties to provide the connection for themselves;
- require reasonable security arrangements to separate the interconnect seeker's space from the interconnect provider's facilities; and
- (k) permit the interconnect seeker to subcontract the construction of physical collocation arrangements with contractors approved by the interconnect provider, and shall not unreasonably withhold approval of contractors.
- (2) The total cost of physical interconnection shall be shared equally between the parties.

9. Interconnect of Mobile Virtual Network Operations.

- (1) Every operator shall offer interconnection for mobile virtual network operators (MVNO) through the MVNO's host network.
- (2) The Mobile Virtual Network Operations traffic shall be terminated at the same terms and rates as the host network's traffic.
- (3) The Mobile Virtual Network Operator's host network shall bear full responsibility, including commercial, technical and quality of service for the Mobile Virtual Network Operators interconnection.
- (4) The Commission shall maintain regulatory oversight of Host Mobile Virtual Network Operators commercial agreements.
- (5) The Mobile Virtual Network Operators' commercial agreements referred to under subregulation (4) shall be negotiated in good faith.
- (6) In this regulation "Mobile Virtual Network Operator" (MVNO) means a licensee that buys or receives mobile network capacity and who uses that this capacity to offer its own mobile subscriptions and services and are not agents for Mobile Virtual Network Operations from whom they buy capacity.

10. Interconnection of unbundled network elements.

- (1) An interconnect provider, shall offer to an interconnect seeker other than in call termination markets
 - (a) interconnection of network elements identified by the Commission and specified in Schedule 2 for that market under subregulation (2), on an unbundled basis with all the unbundled network element features, factors and capabilities, in a manner that allows an interconnect seeker to provide communications services that can be offered by means of that network element; and
 - (b) interconnection to an interconnect seeker on a technologically neutral basis and ensure network interoperability.

- (2) The Commission shall identify and determine for each market, the network elements that shall be made available on an unbundled basis by an operator designated as having SMP in that market.
- (3) An operator shall provide to an interconnect seeker, the elements and information about the elements specified in Schedule 2 to these Regulations on such conditions of confidentiality as set out in subregulation 12(4).
- (4) Except upon request, an interconnect provider shall not separate requested network elements that an interconnect provider currently combines.
- (5) Upon request by an interconnect seeker, an interconnect provider to which this regulation applies, shall perform the functions necessary to combine unbundled network elements that are not ordinarily combined in the interconnect provider's network, where the combination—
 - (a) is technically feasible; and
 - (b) would not impair the ability of other carriers to obtain access to unbundled network elements or to interconnect with the interconnect provider's network.

11. Reference interconnection offer ("RIO").

- (1) An operator allocated numbers under any numbering plan or scheme shall, in accordance with subregulations (5), (6), (7) and (8), prepare a RIO in respect of communications services they offer or provide at any time and shall make that RIO available to any interconnect seeker on request on a non-exclusive basis.
- (2) Every operator obliged to prepare a RIO under subregulation (1) shall publish it by placing a copy prominently on its website and in a publicly accessible part of its office or public premises of the operator, in such a manner and in such a place to make it readily available for inspection, free of charge, by members of the public during normal working hours.

- (3) An operator designated by the Commission as having significant market power in a relevant market, other than in call termination, shall publish its RIO within ten (10) days of final approval by the Commission in accordance with subregulation (3).
- (4) An operator designated by the Commission as having significant market power in a relevant market shall, on the request of the Commission, submit a draft RIO to the Commission for its review and approval within thirty (30) days of receipt of the Commission's request.
- (5) The RIO shall reflect no less favourable terms or conditions than those contained in any relevant interconnection agreement in effect to which the operator is party and shall comply with the decisions of the Commission and these Regulations.
- (6) The Commission shall decide on the procedures and timetable for review and implementation of the RIO depending on the circumstances, including industry or public consultations in respect of the RIO.
- (7) The Commission shall issue a decision to approve, modify or reject the RIO or part of the RIO as soon as reasonably practical but in any event no later than thirty (30) days after the submission of the draft.
- (8) The RIO shall not be effective until approved by the Commission and shall comply with any requirements specified by the Commission, including stipulations relating to price, service quality or technical aspects.
- (9) A RIO under this regulation shall include at least the information specified in regulation 12 (3) in respect of interconnection agreements and any other material, information or data specified by the Commission at the time of making the request including—

- (a) a list and description of the interconnection services offered:
- (b) information regarding the availability of interconnection services including—
 - (i) the address of each point of interconnection; and
 - (ii) the geographical boundaries of the area served by each point of interconnection;
 - (iii) the procedures that the interconnect provider will use to notify the interconnect seeker in the event that any interconnection service ceases to become available at any location;
- (c) a description of the quality of service that the interconnect provider will provide including—
 - the means by which quality of service will be measured;
 - (ii) the timeframe within which any specific quality of service parameters shall be corrected;
 - (iii) the amount and manner in which the interconnect seeker will be compensated for any failure by the interconnect provider to meet the quality of service standards; and
 - (iv) the quality of service may reference one or more parameters in the schedule to the Uganda Communications (Quality of Service) Regulations, 2019.
- (d) a description of any operational and technical requirements that the interconnect seeker must comply with to avoid harm to the interconnect provider's network;
- (e) a description of any restriction or condition that the interconnect provider intends to impose on the terms of the offer contained in the RIO including-
 - (i) any situations in which capacity, technical or

- operational constraints will limit the ability of the interconnect provider to meet requests for interconnection; or
- (ii) and any situation in which an interconnect provider will not offer or will limit or condition an offer of interconnection an applicant for interconnection;
- (f) a description of the means by which an interconnect seeker can order currently available interconnection services including-
 - the contact persons, the expected number of days from order to provisioning;
 - the means by which provisioning will be monitored, including quality of service testing procedures;
 - (iii) the procedures for reporting operational and technical problems;
 - (iv) the procedures and timeframes for correcting any such problems; and
 - (v) the amount and means by which the interconnect provider will compensate the interconnect seeker for any unreasonable provisioning delays;
- (g) a statement of the terms on which the interconnect provider will protect confidential information provided by the interconnect seeker and the terms on which the interconnect provider requires the interconnect seeker to protect its confidential information, in connection with any interconnection agreement and a description of the standards to be used to determine whether information is confidential;
- (h) a provision stating that, where the parties are unable to resolve disputes through negotiation within a reasonable period of time, either party may refer disputes regarding interconnection arising from the implementation of the RIO to the Commission for resolution; and

- a provision stating that the interconnect provider will obtain the Commission's written approval before unilaterally suspending or terminating the interconnection agreement or services.
- (10) A RIO shall be sufficiently unbundled, giving a description of the interconnection offerings broken down into components according to market needs and the associated terms and conditions including wholesale interconnect charges.
- (11) An interconnect provider shall provide information on the charges and terms and conditions set out in a RIO in accordance with regulation 15, and shall revise a RIO; and any related interconnection agreements in force, in accordance with any determination in relation to interconnection charges issued by the Commission.

12. Negotiations.

- (1) Upon receiving a request for interconnection, an interconnect provider shall, in accordance with section 58 of the Act, submit an application to the Commission and shall begin negotiations and subject to regulation 13, enter into a binding agreement with an interconnect seeker within 30 days after the notification.
- (2) An interconnect provider and the interconnect seeker shall negotiate, in good faith, and in a timely manner, use all efforts to conclude and reach acceptable terms and conditions of an interconnection agreement in fulfillment of the obligation under the Act and these Regulations to interconnect.
 - (3) In accordance with section 58 of the Act, the Commission—
 - (a) shall, within ninety days from the receipt of an application of an operator or within such other reasonable period in the circumstances; or
 - (b) may, on its own motion, impose an interconnection agreement on two operators if a negotiated agreement is

not possible or if the Commission determines that such an agreement does not promote fair competition.

- (4) Subject to the execution by both parties of an agreed confidentiality undertaking, an interconnect provider shall provide to an interconnect seeker, and the Commission, technical information about its network facilities sufficient to allow the interconnect seeker to achieve interconnection, consistent with the requirements of this regulation.
- (5) Where the parties fail to execute a confidentiality undertaking within ten days of request from the interconnect seeker, either of the parties shall refer the matter to the Commission and the Commission shall provide a standard form confidentiality undertaking which the parties must execute within three days after receipt.
- (6) Interconnect providers designated by the Commission as having significant market power shall ensure that all negotiations and terms of interconnection agreements are based on the same charges and associated terms and conditions as set out in the RIO published by the interconnect provider under regulation 11(2).
- (7) A party negotiating an interconnection agreement shall not—
 - (a) intentionally mislead the other party;
 - (b) coerce the other party into making an agreement that it would not otherwise have made; or
 - (c) intentionally obstruct negotiations.
- (8) The following actions or practices violate and breach the duty to negotiate in good faith—
 - (a) failure to provide the other party with all the relevant information in a timely manner;
 - (b) demands to sign non-disclosure agreements, which are coercive or unnecessarily broad or restrictive;

- (c) refusal to allow clauses within an agreement, which permit future amendments;
- (d) attempts to tie conditions within the agreement to resolution of other unrelated disputes;
- (e) actions intended to delay negotiations including—
 - (i) consistent refusal to designate a representative with authority to make binding commitments, leading to delay; and
 - (ii) refusal to provide information required to reach agreement;
- (f) requirement for a purchaser of interconnect services to commit to minimum periods of use before establishing a price for the service;
- (g) making it a condition of negotiations on an interconnect seeker's first obtaining clearance from the Commission;
- (h) intentionally misleading or coercing another party into reaching an agreement that it would not have otherwise made;
- (i) intentionally obstructing or delaying negotiations or resolutions of disputes; and
- (j) refusing to provide information necessary to reach agreement, including—
 - refusal by an interconnect provider to furnish information about its network that an interconnect seeker reasonably requires to identify the network elements it needs in order to serve a particular customer; or
 - (ii) refusal by an interconnect provider to furnish cost data that would be relevant to setting rates if the parties were in arbitration.
- (9) An operator who contravenes this regulation is considered to have engaged in unfair competition and to have committed an anti-competitive act or a breach of fair competition under the Act.

13. Interconnection agreements.

- (1) An interconnection agreement between an interconnect provider and an interconnect seeker shall be entered into as soon as practicable, but in any event, not later than ninety days after an interconnect provider receives a request for interconnection, whether by negotiation or by imposition in accordance with these Regulations.
- (2) The Commission may, where one of the parties to an interconnection negotiation is an operator designated as having significant market power by the Commission and which has published a RIO, stipulate a fast-track negotiation process that is shorter than the time prescribed in subregulation (1) and regulation 11(1).
- (3) An interconnection agreement shall contain at least the following information and any other provisions required by the Act and these Regulations or by the Commission-
 - (a) the type of equipment that will be interconnected, network termination points, and related technical arrangements, including, switches, location, type and function, interconnections circuits, location, number, speed, capacity and type, signalling, routing and synchronization;
 - (b) the type of interconnection services and communications services provided via the interconnected networks;
 - (c) the capacity required by the interconnect seeker and the commitments of the other party to the interconnection agreement to provide that capacity, including any requirements for providing forecasts of increases in capacity;
 - (d) dates, time periods, and deadlines for establishing interconnection;
 - (e) testing arrangements and protocols;
 - (f) any special provisions required to maintain acceptable signal quality;
 - (g) measures for the protection of the network and

- interconnected networks from damage or harm and for ensuring network safety;
- (h) additional cost components of the operator, or of the interconnect seeker, associated with the establishment of the agreed network termination points for interconnection;
 - (i) interconnection prices, other terms and conditions;
 - obligations to disclose in a timely manner, the application
 of the numbering plan and to implement any proposal to
 be issued by the interconnect applicant and changes to the
 active numbering plan from other operators to maintain
 any to any connectivity;
 - (k) the procedures for network management;
 - the common securing of emergency calls and operator assistance where applicable;
 - (m) the effective period of the interconnection agreement; procedures for amendment, renewal, suspension and termination of the agreement; and
 - (n) in the case of interconnection requested from or provided by an interconnect provider designated as having significant market power or as having market power, any additional relevant information required by regulation 10.
- (4) An interconnection agreement shall not contain a termination provision which allows disconnection of networks without the prior written approval of the Commission.
- (5) The Commission shall publish a model interconnection offer from time to time which shall serve as an indication of what the Commission regards as acceptable terms for interconnection agreements between operators in Uganda.

14. Termination of interconnection agreement.

(1) Where an interconnect provider proposes to terminate an interconnection agreement and to disconnect the respective networks according to the terms of the agreement, it shall obtain the approval of

the Commission before the disconnection.

- (2) The Commission shall, within fifteen calendar days after receipt of the request for approval of disconnection, notify the interconnect provider—
 - (a) of the approval of the disconnection; or
 - (b) require the interconnect provider to maintain connectivity for a period not longer than sixty days while a solution is sought to the dispute.
- (3) An Interconnect provider may terminate an interconnection agreement by providing 60 days notice to the operator or interconnection or access seeker on any of the following grounds—
 - fraud including falsification of communications' traffic or communications traffic records;
 - (b) a finding by the Commission that the operator has committed serious and repeated breaches of the Act;
 - (c) notice of termination of the operator's licence by the Commission:
 - (d) insolvency under the Insolvency Act, 2011; and
 - (e) failure to pay interconnect fees due under the interconnection agreement.
- (2) Subject to provisions of the Act, the parties may refer the termination notice to the Commission for adjudication.
- (3) The Commission may by notice in the Gazette provide for interconnection rates and procedures.
- (4) The Commission may issue guidelines for termination of interconnection agreements.

15. Imposition and approval of agreements.

(1) A party negotiating an agreement under this regulation may, at any time during the negotiations, request the Commission to mediate any differences arising in the course of the negotiations.

- (2) Where the parties to an interconnection negotiation cannot reach agreement within ninety days from the date of receipt of an application, either party to the negotiation may request the Commission to arbitrate in any contentious issue.
- (3) A party requesting the Commission to arbitrate shall, at the time of submitting the request, provide the Commission and the other party with copies of all relevant documents relating to the negotiations and in particular—
 - (a) the unresolved issues as between the applicant for interconnection and the network operator;
 - (b) the position of each party with respect to those issues; and
 - (c) any other issue discussed and resolved by the parties.
- (4) A party requesting the Commission to arbitrate shall provide a copy of the request letter and any other documentation to the other party, not later than the day on which the Commission receives the request.
- (5) The other party to the negotiations may respond to the requesting party's submission and provide any additional information within fifteen calendar days after the Commission receives the request.
- (6) The Commission shall limit its consideration of any request to arbitrate and any response to it, to the issues in the request and in the response, if any, filed with the Commission.
- (7) The Commission may require the requesting party and the responding party to provide such information as may be necessary for the Commission to reach a decision on the unresolved issues and where any party refuses or fails to respond within the time given, to any reasonable request from the Commission, the Commission may proceed with the arbitration on the basis of the information available

- (8) The Commission shall resolve each issue in a request within sixty days after the date of receipt of the request and may impose, appropriate conditions upon the parties to the agreement.
- (9) The refusal by any party to negotiations, to participate further in the negotiations, to cooperate with the Commission in carrying out its function as an arbitrator, or to continue to negotiate in good faith in the presence or with the assistance of the Commission, shall be considered as a failure to negotiate in good faith.
- (10) The Commission shall, in resolving by arbitration any issues and imposing conditions, upon the parties to an agreement—
 - (a) ensure that the resolution and conditions meet the requirements of the Act and these Regulations;
 - (b) establish rates for interconnection services or network elements; and
 - (c) provide a schedule for implementation of the terms and conditions by the parties to the agreement.
- (11) An interconnection agreement adopted by negotiation between two operators, shall be submitted for approval to the Commission within 7 days of adoption or agreement and the Commission shall approve or reject the agreement, giving reasons in writing.
- (12) The Commission may reject an agreement or any portion of it, adopted by negotiation, where it finds that—
 - the agreement, or a portion of the agreement, discriminates against an operator who is not a party to the agreement;
 - (b) the implementation of the agreement or a portion of it is not consistent with the public interest, convenience, or necessity; or
 - (c) the agreement is contrary to the principles of fair competition under the Act, these regulation or the Uganda Communications (Competition) Regulations, 2019.

- (13) Any interconnection agreement entered into by an operator, before the coming into force of these Regulations shall, upon the coming into force of these Regulations, be submitted to the Commission for scrutiny and approval.
- (14) The Commission may direct operators to make changes to specific clauses in the agreements referred to in subregulation (13) where the agreement inconsistent with the Act and the Uganda Communications (Content) Regulations 2019.

16. Interconnection charges and cost accounting systems.

- (1) Subject to subregulations (2) or (3), interconnection shall be provided at charges that are cost oriented, reasonable, transparent and non-discriminatory.
- (2) The Commission may prescribe charges for interconnection services for all operators in a relevant market or only for those operators designated as having significant market power in a relevant market.
 - (3) The charges prescribed under subregulation (2) may include—
 - (a) a fixed monetary amount;
 - (b) a formula such as retail-minus cost methodology; or
 - (c) minimum or maximum charges.
- (4) The Commission may, in prescribing charges for interconnection services, conduct an industry-wide consultation exercise and shall set its pricing on any or a combination of the following principles—
 - (a) costs, subject to the application of an appropriate cost methodology, such as incremental costs or fully allocated actual costs:
 - (b) a fair return on capital; or
 - (c) international or regional benchmarks.
- (5) Where the Commission prescribes interconnection charges under subregulations (2), (3) and (4), the Commission shall publish

reasons for the interconnection charge.

- (6) The Commission may require the operators who are subject to charges prescribed under this regulation to undertake a full analysis of their costs of providing interconnection services.
- (7) The Commission shall issue a notice to the operator concerned setting out the requirements and the deadlines by which such analysis and information shall be delivered to the Commission.
- (8) An operator issued with a notice under subregulation (7) shall make available to the Commission, upon request, detailed cost based calculation of the interconnection charges for any interconnection services.
- (9) Where an interconnect provider has been notified under subregulation (7), the interconnect provider shall ensure that all charges are based on the same costing principles and cost allocation basis so that
 - (a) interconnection charges are kept separate from any universal service obligation contributions or access deficit contributions that may be applicable;
 - (b) interconnect seekers pay for only those elements of the network that are necessary for the service agreed upon for them to use and that these are duly taken into account in the charging structure to reflect optimum routing factors;
 - (c) charges for interconnection offered by an interconnect provider are sufficiently unbundled so that the interconnect seeker is not required to pay for anything not strictly related to the service requested;
 - (d) interconnection pricing shall enable new entrants to plan the location of their points of interconnection in a way that allows them to minimise costs;
 - (e) interconnection charging is subject to review on a retroactive basis, to resolve a dispute or reflect contemporaneous

pricing; and

- (f) where an interconnection provider is required to publish a RIO the interconnection charges are published as part of the RIO and updated as appropriate.
- (10) An interconnection provider shall charge individual prices for each network component or facility provided to the interconnect seeker and the pricing structure comprising the interconnection cost based charges may be divided as follows—
 - (a) charges to cover initial implementation of the physical interconnection, based on the costs of providing the specific interconnection requested, such as specific equipment and resources and compatibility testing;
 - (b) rental charges to cover the on-going use of equipment and resources; and
 - (c) traffic related charges, for the conveyance of traffic to and from the interconnected network.
- (11) Cost-based interconnection charges may, according to the principle of proportionality, include a fair share of joint and common costs and the cost of ensuring essential requirements including maintenance of the network integrity, network security in cases of emergency, interoperability of services and protection of data.
- (12) An operator shall take into account the charging principles specific to each interconnection service prescribed in Schedule 3 to these Regulations.

17. Changes in the network.

- (1) A network change shall apply to-
- (a) changes of physical network, like switch closure or relocation; and
- (b) upgrade of electrical or signalling specification.

- (2) An interconnect operator shall notify the other parties to an interconnection agreement within 30 calendar days prior to the change, of any changes made in its network that may require another operator to make any changes to the configuration or location of any of its infrastructure or facilities.
- (3) A party making network changes shall pay the reasonable and justifiable costs of the other operator where the changing party's alterations cause the other party to change its system or network, except where the change is agreed upon or where the alteration is part of a planned upgrade programme.

PART III — OBLIGATIONS TO PROVIDE ACCESS

18. Application of Part.

This Part applies to-

- (a) active access to a communications network, enabling receipt or transmission of communications traffic, whether one-way or simultaneously including termination of such traffic on consumer communication devices;
- (b) passive access to infrastructure provided by an operator to allow for deployment of cabling, wiring, ducts, pipes or access by any other media to facilitate communications; and
- (c) access to consumer data, whether proprietary data or other data in possession of an operator.

19. Obligation by operators to provide mandatory access.

- (1) All operators subject to compliance with technical requirements set by the Commission shall be obliged to provide access to authorised parties to deliver content over their communication networks.
- (2) Any person who seeks access shall apply to the Commission for authorisation to connect through a licensed communications network.

- (3) An authorisation issued by the Commission under subregulation (2) shall require a person to—
 - (a) comply with the Uganda Communications (Content) Regulations, 2019;
 - (b) maintain a complaints resolution framework in in accordance with the Uganda Communications (Consumer Protection) Regulations, 2019;
 - (c) comply with the Data Protection and Privacy Act, 2019; and
 - (d) prohibit transmission of unsolicited messages whether message spam or printed spam under the Uganda Communications (Text and Multimedia Messaging) Regulations, 2019.
 - (4) The Commission may restrict access—
 - (a) to any data under these regulations, including in a state of emergency; and
 - (a) to certain consumer data which may infringe on the customer's privacy without their express consent.
- (5) The Commission may publish from time to time classes of data that are subject to mandatory sharing under any access agreement.

20. Authorisation subject to content regulation.

An authorisation issued by the Commission under regulation 21(2) shall subject the person authorised to—

- (a) content regulation by the Commission; and
- (b) prohibition on unsolicited messages under the Uganda Communications (Text and Multimedia Messaging) Regulations, 2019.

21. Access for postal and courier services.

(1) A postal service licensee shall allow access to all or part of its postal network with other postal licensees.

- (2) A postal service licensee shall, in allowing access onto and through its postal network, grant access on a non-discriminatory and equal basis.
- (3) A postal service licensee granting access shall enter into an access agreement with the postal service operator allowed to access and the agreement shall be filed with the Commission.
- (4) Negotiations for access, access agreements and other related matters shall be in accordance with these Regulations.

22. Must carry obligations and pricing of carried services.

- (1) Every broadcast public infrastructure provider shall fulfill the "must carry" obligation in respect of the public broadcaster.
- (2) The Commission may require the broadcast public infrastructure provider to provide equitable access to all other content service providers subject to contractual obligations between the parties.
- (3) The Commission shall, in requiring broadcast public infrastructure provider to provide equitable access under subregulation (2) take into account economic and technical feasibility.
- (4) A free to air content service provider shall carry general public interest content including national events.

23. Guidelines for authorisations.

The Commission may issue guidelines to operators—

- (a) to provide non-discriminatory access to authorised parties in accordance with the Act; and
- (b) to regulating access and sharing of customer data by operators and access seekers.

24. Application of Part II to access seekers.

The provisions of Part II of these Regulations shall apply with necessary modifications to access seekers and access agreements under this Part.

PART IV - MISCELLANEOUS

25. Guidelines.

(1) The Commission may—

- (a) issue a framework for international terminal dues under the Uganda Communications (Intelligent Network Monitoring Solution) Regulations, 2019;
- (b) issue a framework for fees' authorisations for access under these Regulations;
- (c) impose obligations for the domestic remittance of postal items by third party couriers; and
- (d) impose obligations for making credit or debit transactions across different networks.
- (2) Guidelines issued under subregulation (1) may relate to matters including non-discrimination, pricing, liability and quality of service.

26. Breach of Commission directives.

- (1) Every violation or non-compliance with Commission directives under these Regulations amounts to a serious breach under section 41 of the Act.
- (2) The Commission may suspend or revoke the licence of an operator or licensee who—
 - (a) submits false or misleading information to an applicant for interconnection or to the Commission;
 - (b) imposes interconnection fees above the maximum rates imposed by the Commission under the Act.

27. Failure to interconnect or provide access.

- (1) Where an operator intentionally denies another operator interconnection or access to its facilities, the Commission may
 - (a) requires the operator to pay a fine not exceeding ten percent of the operator's gross annual revenue.
 - (b) suspend the operator's licence; or
 - (c) revoke the operator's licence.
- (2) Where an operator fails to implement a decision or directive of the Commission within the prescribed time, the Commission may suspend or revoke the operator's licence.

28. Offences.

Any person who intentionally submits false or misleading information to an applicant for interconnection or to the Commission for any of the purposes of these Regulations commits an offence and is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment not exceeding twenty four months or both.

29. Appeals.

Any person dissatisfied with the decision of the Commission under these Regulations may appeal to the Uganda Communications Tribunal within 30 days of receipt or notification of the decision.

30. Revocation of S.I No. 25 of 2005.

The Communications (Interconnection) Regulations, 2005 are revoked.

31. Revocation of General Notice No. 536 of 2006.

General Notice No.536 of 2006 is revoked.

SCHEDULE 1

Regulations 4 and 5(4) (d).

ZONAL ACCESS CITIES AND MUNICIPAL AREAS

Cities/Towns in Uganda in which interconnect providers may be obliged to provide physical or virtual interconnection.

- 1. Kampala
- 2. Jinja
- 3. Mbarara
- 4. Gulu
- 5. Mbale
- 6. Masaka
- 7. Kabale
- 8. Arua
- 9. Bushenyi-Ishaka
- 10. Kasese-Rwenzori
- 11. Fort Portal
- 12. Hoima
- 13. Soroti
- 14. Lira
- 15. Tororo-Busia-Malaba
- 16. Iganga

SCHEDULE 2

Regulation 10 (1) (a) and (3)

NETWORK ELEMENTS

This Schedule sets out the list of network elements identified by the Commission.

- Operators are obliged to provide the following network elements to requesting operators—
 - (a) transmission links; and
 - (b) Aggregation and disaggregation facilities.

2. In paragraph 1—

- (a) "transmission links" means facilities (including all ancillary facilities) providing for the conveyance of traffic between two nodes, each of which is part of one operator's network; and
- (b) "aggregation and disaggregation facilities" means facilities connected to one or more transmission links allowing traffic to be combined with other traffic before, or separated after, sharing the capacity of the transmission link.
- 3. The designated operator will provide on request to an interconnect seeker, under conditions of confidentiality, details of any transmission facilities under its direct control.
- 4. The information in paragraph 2 shall be updated every three months and shall include—
 - (a) the location of each transmission equipment node;
 - (b) the type of transmission equipment at each node;
 - (c) the connectivity between the transmission equipment identifying the links;
 - (d) the utilised, reserved and unused capacity on all transmission links;

- (e) the potential expansion capacity on all transmission links;
- (f) an indication that a link or a node has no spare capacity; and
- (g) an indication that it is not possible to upgrade a link or node, together with an explanation of why it is not possible.

Regulation 16 (12)

CHARGING PRINCIPLES FOR INTERCONNECTION SERVICES

Tariffs for interconnection services shall be prescribed in accordance with the following principles

Service	Charging structure	Charging level
Interconnection links	Monthly charge, which may be shared between the parties in proportion to traffic volumes.	No set tariff list. Priced by negotiation, but cost based. Reference point: compare costs to a retail 2Mbps leased line between end points, making allowance for higher availability requirements.
Termination of TDM calls to fixed locations	Duration based, per second. Regional (meaning in this case delivery to the POI designated for this type of call) and national (meaning delivery at a POI that has not been designated for this type of call) tariffs. Peak and off peak.	Tariffs set by UCC's cost model output.

Service	Charging structure	Charging level
Termination of TDM Calls to Mobile Terminals	Duration based, per second. National tariff only	Tariffs set by UCC's cost model output.
Termination of TDM Calls to Terminals using Special Numbers	Tariffs to be set by separate UCC Regulations on Special Number Services	
Termination of TDM calls to International locations	Duration based by country code possibly by dialed number (mobile vs. fixed destination). No regional/national split – expect this to be offered at only one point. Peak and off peak	Retail minus X% (discount to be specified by the Commission based on benchmarks/ regional comparators)
Termination of IP traffic to fixed location	Based on peak capacity and class of service for each type of data stream.	Cost based. Recommended approach is that tariffs be set by consideration of effective bandwidth requirements
	Duration based, per second. Regional (meaning in this case delivery to the POI in the same region as the calling party) and national (meaning delivery at any other POI) tariffs. Peak and off peak.	Tariffs set by model output.

Service	Charging structure	Charging level
Basic Transit of TDM Calls	Duration based, per second. Regional (meaning in this case delivery to the POI in the same region as the POI to the third network) and national (meaning delivery at any other POI) tariffs. Peak and off peak.	Tariffs set by model output.
Basic Transit and Termination of TDM Calls	Duration based, per second. Regional (meaning in this case delivery to the POI in the same region as the called number) and national (meaning delivery at any other POI) tariffs. Peak and off peak.	Capped by sum of transit and termination tariffs, plus an allowance for billing, admin, risk, value of cost avoidance etc, but operators are not forced down this route.
Basic Transit of IP Traffic	Uses peak capacity and class of service for each type of data stream. No regional and national concept as not practical to establish geography from IP address in most cases	Cost based Recommended approach is that tariffs be set by consideration of effective bandwidth requirements
Transit Conveyance and termination of IP Traffic	Uses peak capacity and class of service for each type of data stream. No regional and national concept as not practical to establish geography from IP address in most cases	Cost based. Recommended approach is that tariffs be set by consideration of effective bandwidth requirements

Service	Charging structure	Charging level
Leased lines	Same structure as equivalent retail tariff, less a discount	Retail minus X%
Transmission elements	By negotiation	Cost based. Prices to be tested by comparison with retail leased line services, imputed stack test.
Transmission aggregation/disaggregation elements	By negotiation	Cost based. Prices to be tested by comparison with retail leased line services, imputed stack test.
Collocation of equipment within a building	By negotiation	Cost based. Prices tested against local rental rates
Collocation of equipment in a shelter	By negotiation	Cost based. Prices tested against local rental rates
Collocation of radio equipment	By negotiation	Cost based. Prices tested against local rental rates

Cross References

The Bankruptcy and Insolvency Act, 2011.

The Uganda Communications Act, 2013.

The Uganda Communications (Intelligent Network Monitoring Solutions) Regulations, 2019.

The Uganda Communications (Competition) Regulations, 2019.

The Uganda Communication (Pricing and Accounting) Regulations, 2019.

The Uganda Communications (Text and Multimedia Messaging) Regulations, 2019.

Frank Tumwebaze

Minister of Information and Communications Technology and National Guidance

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

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S T A T U T O R Y I N S T R U M E N T S

2019 No. 89

THE UGANDA COMMUNICATIONS (PRICING AND ACCOUNTING) REGULATIONS, 2019

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STATUTORY INSTRUMENTS

2019 No. 89

The Uganda Communications (Pricing and Accounting) Regulations, 2019.

(Under section 5(1)(e) and (y) and 93 of the Uganda Communications Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013, and in consultation with the Commission, these Regulations are made this 5th day of July, 2019.

PART I - PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Pricing and Accounting) Regulations, 2019.

2. Application of Regulations.

These Regulations apply to the pricing of communications services and accounting by operators under the Act.

3. Objective of Regulations.

The objective of these Regulations is to establish a framework for the efficient and reasonable cost-oriented pricing of communications services through measures that—

- (a) ensure that prices charged to consumers are reasonable and efficient, cost-oriented, non-discriminatory and reflect optimum consumer satisfaction;
- (b) ensure the promotion of operation efficiency and resource utilisation;

- (c) ensure the disclosure of accounting information and records as a basis of deriving or determining costoriented prices;
- (d) establish an accounting system in the communications sector that is consistent, reliable, comparable and stable in financial reporting;
- (e) require operators to implement a transparent cost accounting system and costing framework, reflecting the costs of efficient service provision;
- (f) promote fair competition by ensuring that charges are cost-oriented, transparent and non-discriminatory; and
- (g) regulate pricing for communications infrastructure to ease interconnection, collocation, provision of access and sharing where applicable.

4. Interpretation.

In these Regulations, unless the context otherwise requires—

- "Act" means the Uganda Communications Act, 2013;
- "access means access to a communication network or communications services;
- "call" means a demand to establish a connection over a communications network;
- "charge" means the price for services based on pricing rates;
- "Commission" means the Uganda Communications Commission established under the Act;
- "communications" means Telecommunications, data communication, radio communications and postal communications; and includes broadcasting;
- "communications services" means services performed, consisting of the dissemination or interchange of audio, visual or data content using postal, radio or communications media and data communication; and includes broadcasting;

- "consumer" means a final user of communications apparatus, communications services or value added services or a customer; and includes a purchaser for value of communications apparatus or communications services regulated by the Commission under the Act; but does not include an operator, wholesaler or retailer of communications apparatus or communications and value added services;
- "currency point" has the value assigned to it in the Schedule to these Regulations;
- "International Accounting Standards" means the common set of accounting principles, standards and procedures set or approved by the Council of the Institute of Certified Public Accountants of Uganda that operators and other licensed entities use to record and report their accounting information and compile their financial statements;
- "operator" means a person licensed to provide a communications services or broadcasting service;
- "pricing" means charges by operators to consumers, other operators, access seekers or any person authorised by the Commission to buy or sell communications services on a communications platform;
- "promotion or temporary pricing" means pricing offered to consumers for a period not exceeding 90 days.

PART II—DETERMINATION AND REGULATION OF PRICING

5. Regulation of retail and wholesale pricing.

- (1) The Commission shall regulate retail and wholesale pricing of all communications services in Uganda in accordance with section 5 (1) (e) of the Act.
- (2) Wholesale pricing in subregulation (1) includes pricing for bulk access to any communications infrastructure, including network access, content sharing and access to customer data.
- (3) All retail and wholesale prices offered by operators and payable by consumers for communications services shall be approved by the Commission.

- (4) All prices proposed to the Commission to be charged by an operator shall, subject to these Regulations, be cost oriented.
- (5) The Commission shall determine whether the prices proposed to be charged by an operator are just, reasonable and non-discriminatory in accordance with the criteria specified by the Commission for setting the tariff, if any.
- (6) The Commission shall publish all retail prices referred to in subregulation (3) in a newspaper and any other media of national circulation, at least once in every three months.
- (7) The maximum pricing for calls to toll free numbers shall be zero shilling to the subscriber.
- (8) Every operator shall, in determining its rate structures for prices as cost justification comply with the following—
 - (a) rate structures for the same or comparable services shall be integrated and internally consistent with one another so that the same or similar prices are charged to consumers for the same or comparable services;
 - rate elements shall be selected to reflect market demand, pricing convenience for the operator and consumers and other cost characteristics;
 - (c) rate elements which appear separately in one rate structure shall appear separately in all other rate structures;
 - rate elements shall be consistently defined with respect to underlying service functions and shall be consistently employed through all rate structures;
 - (e) rate structures shall be simple and easy to understand; and
 - (f) for bulk services, including purchase and sale of communications services for resale, bulk access, interconnection, access, data sharing and access to consumer data, pricing shall not include minimum purchase quotas whose net effect is to make pricing prohibitive, predatory or both.

(9) Calls to emergency numbers, using short codes or otherwise, shall, at all times, be free of charge to the consumer.

6. Billing of calls.

The operator shall bill all consumers cost per second, except for promotional calls.

7. Billing and metering accuracy.

- (1) The Commission shall, in carrying out surveillance on pricing and rate structures, regularly audit all operators for billing and metering accuracy to protect consumers from overcharging, overbilling and fraudulent charges.
- (2) The Commission shall, in carrying out its functions under the Uganda Communications (Intelligent Network Monitoring system) Regulations, 2019, install equipment to monitor all communications traffic to verify reporting, billing and metering accuracy.
- (3) Where an inaccuracy is detected by the Commission, the operator shall take immediate corrective action, including putting an immediate stop to such activity, refunding any excess funds collected from consumers and any other action as the Commission may determine and direct.

8. Tollfree calls.

(1) Every telecom operator shall carry the following calls free of charge to the consumer—

 (a) emergency codes including 911, 112 and any other emergency codes published during an emergency for access to emergency safety services by the public; and

(b) specified government services in the 900XXX series and the list of codes shall be published annually by the Commission in the Gazette, informing the public which services can be accessed by dialling the series. (2) Every telecom operator shall file with the Commission a return at the end of each month or within such other period as may be determined by the Commission, containing the total number of completed calls, blocked calls and dropped calls.

9. Filing of pricing notifications and approval.

- (1) An operator shall file with the Commission-
- (a) notification of all prices for retail services; and
- (b) any changes to the prices, at least five working days before they are to be implemented.
- (2) An operator shall file with the Commission a temporary, promotional or permanent pricing plan for approval before the prices come into effect.
- (3) The Commission shall, within five days after receiving a pricing plan submitted under subregulation (2), approve or reject the plan.
- (4) Where the Commission does not communicate to an operator its decision under subregulation (3) within five working days, the Commission shall be deemed to have approved the temporary, promotional or permanent pricing.
- (5) Notwithstanding the subregulation 4 the commission may at any time intervene where the temporary promotional or permanent pricing plan imposes on competition of consumers interests.
- (6) An operator who fails to file a notification under subregulation (1) commits an offence and is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment not exceeding twenty four months, or both.

10. Reports by operators.

Every operator shall submit to the Commission a monthly operational report, not later than the 15th day of the month following the reporting month.

11. Records.

- (1) An operator shall keep financial records in accordance with the International Accounting Standards and International Financial Reporting Standards as applicable in Uganda.
- (2) The Commission may issue guidelines to operators for the keeping of financial records for purposes of subregulation (1).
- (3) The financial records of an operator shall be kept with sufficient detail to show fully the facts pertaining to all entries in the accounts, and the detailed records shall be filed in a manner that is readily accessible for examination by the Commission.
- (4) An operator shall keep all its financial records at its registered office for a period of seven years.

12. Financial statements.

- (1) Every operator shall prepare and publish audited books of account and annual financial statements in accordance with the prevailing International Financial Reporting Standards to reflect the true and fair view of their financial position and performance at the time of preparation of the accounts.
- (2) Every operator shall prepare and publish financial statements to reflect the financial position, changes in financial position and performance.
- (3) The Commission shall require all operators to submit periodic operational reports, financial statements and cost accounting information in accordance with guidelines issued by the Commission.
- (4) The Commission may conduct audits and field inspections without notice and may publish the results of the audit in a newspaper or other media of national circulation.

(5) The Commission may, by notice in the Gazette, impose additional disclosure requirements for national telecommunications operators listed on a stock exchange under the Uganda Communications (Licensing) Regulations, 2019.

13. Collection and remittance.

- (1) Every operator shall submit to the Commission unaudited full year financial statements, no later than January 31st of the following year.
- (2) The unaudited statements submitted under sub-regulation (1) shall be accompanied by the gross annual revenue levy self-assessed by the operator at the rate imposed by the Commission under section 68 of the Act.
- (3) Every operator shall submit to the Commission, audited financial records not later than April 15th of each year.
- (4) Where the final full year payment of the gross annual revenue levy carries a positive balance, the positive balance shall be carried forward to the next financial year.
- (5) Where the final full year payment of the gross annual revenue levy carries a negative balance, the negative balance shall be paid in full and submitted at the time of filing the final audited year financial records under subregulation (1).

14. Requirement for segregated accounts.

- (1) The Commission may require an operator to prepare and submit segregated accounts for each of its activities, as though the activities were carried out by legally independent companies.
- (2) The Commission shall issue a notice to an operator subject to the requirement under subregulation (1), setting out the details of the accounts.

(3) An operator notified under subregulation (2) shall comply with accounting separation guidelines issued by the Commission from time to time.

15. Interest and penalties.

- (1) The Commission shall charge interest for any unpaid assessments under regulation 10 at the rate specified in the Uganda Communications (Fees and Fines) Regulations, 2019.
- (2) The Commission may revoke a licence or refuse to renew the licence of an operator for late or nonpayment of monies due to the Commission under regulation 10.

16. Offences.

- (1) An operator commits an offence who-
- (a) fails to file pricing notifications under regulation 9;
- (b) submits false statements, records or documentation under these Regulations;
- (c) fails to submit information requested by the Commission;
- (d) fails to keep records under regulation 11;
- (e) fails to submit a report under regulation 10; or
- (f) fails to publish books of accounts and financial statements under regulation 12.
- (2) A person who commits an offence under subregulation (1) is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment not exceeding two years or both.
- (3) Failure to comply with the requirements of these Regulations is a serious breach and constitutes grounds for revocation of a licence under section 41 of the Act.

Revocation of S.I No. 27 of 2005.

The Communications (Tariffs and Accounting) Regulations, 2005 are revoked.

SCHEDULE

Regulation 4

CURRENCY POINT

A currency point is equivalent to twenty thousand shillings.

Cross References

Uganda Communications (Intelligent Network Monitoring Solutions) Regulations, 2019.

Uganda Communications (Fees and Fines) Regulations, 2019.

Uganda Communications (Licensing) Regulations, 2019.

Uganda Communications (Quality of Service) Regulations, 2019

Frank Tumwebaze

Minister of Information and Communications Technology and National Guidance

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8th November, 2019

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STATUTORY INSTRUMENTS

2019 No. 90

THE UGANDA COMMUNICATIONS (CENTRALISED EQUIPMENT IDENTIFICATION REGISTER) REGULATIONS, 2019

ARRANGEMENT OF REGULATIONS

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Regulation

- 1. Title.
- 2. Application.
- 3. Objectives.
- 4. Interpretation.

PART II — CENTRALISED EQUIPMENT IDENTIFICATION REGISTER

- 5. Functions of Commission.
- 6. Establishment of CEIR and operator obligations.
- 7. Functions of Commission in relation to CEIR.
- 8. Appointment of CEIR Manager
- 9. Connection to CEIR by operators.
- 10. Access to equipment and elements connected to CEIR.

PART III - PROCEDURE FOR DENYING ACCESS TO NETWORK SERVICES

- 11. Denial of service to IMEI communications apparatus management.
- 12. Cloned IMEI communications apparatus management.
- 13. Management of roaming subscribers.

- 14. Blacklisting of communications apparatus.
- 15. Reporting procedures.
- 16. Operator to report to Commission.
- 17. No charges for reporting lost, stolen or damaged equipment.
- 18. Indemnification of operators.

Part IV - Miscellaneous

- 19. Confidentiality.
- 20. Non-discrimination and impartiality.
- 21. Offences.

2019 No. 90

The Uganda Communications (Centralised Equipment Identification Register) Regulations, 2019

(Under sections 5 (1) (k), 6 (2) and 93 of the Uganda Communications Commission Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission, these Regulations are made this 5th day of July, 2019.

PART I - PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Centralised Equipment Identification Register) Regulations, 2019.

2. Application.

These Regulations apply to the Centralised Equipment Identification Registry established under these Regulations to detect and deny communications services operated on unauthorised or blacklisted communications apparatus.

3. Objectives.

The objectives of these Regulations are—

- (a) to provide for the operation of the Centralised Equipment Identification Register,
- (b) to promote and safeguard the interests of consumers; and
- (c) to provide a procedure for reporting the use of unauthorised communications apparatus and a means to disable the functioning of unauthorised, stolen or blacklisted communications apparatus.

4. Interpretation.

In these Regulations, unless the context otherwise requires— "Act" means the Uganda Communications Act, 2013;

- "authorised" in relation to an officer or employee of the Commission, means an officer authorised by the Executive Director to exercise the powers of the Commission or to perform duties in respect of which an authorised person is required;
- "black list" means the list of IMEI or ESN entries that should be denied service on mobile networks because they have been reported as lost, stolen, faulty or otherwise unsuitable for use;
- "CEIR" means the Centralised Equipment Identification Register established under regulation 6;
- "CEIR Manager" means a person with the necessary technical expertise appointed by an operator with the approval of the Commission, to maintain the CEIR;
- "Commission" means the Uganda Communications Commission established by the Act;
- "counterfeit product" means a product bearing a mark that is identical with or substantially indistinguishable from a genuine registered trademark;
- "counterfeit communications apparatus" means-
 - (a) communications apparatus with an illegitimate IMEI (International Mobile Equipment Identity) or ESN (Electronic Serial Number);
 - (b) communications apparatus with a cloned IMEI; or
 - (c) any other communications apparatus with a blank, invalid or incorrect IMEI;
- "centralised equipment identity register" means a shared electronic database which holds unique pairs of communications apparatus numbers and IMEIs or ESNs in form of three lists, namely; the white list, grey list and black list;

- "Electronic Serial Number" or ESN means a unique code or number used by an electronic communications network to identify individual electronic communications equipment;
- "grey list" means the list of IMEI or ESN entries that are temporarily permitted for use on networks;
- "GSMA" means Global System for Mobile Association;
- "International Mobile Equipment Identification" or IMEI means a unique code used to identify individual mobile equipment communications apparatus in Global Systems for Mobile communications networks;
- "operator" means a person or entity licensed by the Commission to provide telecommunications services;
- "prohibited communications apparatus" means illegitimate or cloned apparatus without an International Mobile Equipment Identification ("IMEI");
- "subscriber" means a consumer of communications services;
- "unauthorised communications apparatus" means stolen, counterfeit or other apparatus prohibited by the Commission;
- "white list" means the list of IMEI or ESN entries that are permitted for use on the network.

PART II— CENTRALISED EQUIPMENT IDENTIFICATION REGISTER

5. Functions of Commission.

- (1) The Commission shall -
- (a) protect the interests and safety of consumers by directing denial of service to prohibited communications apparatus;
- (b) protect the integrity of the communications sector by prohibiting the use of unauthorised apparatus; whether by operators, consumers or other persons;
- issue guidelines for the disposal of damaged, blacklisted or obsolete consumer communications apparatus; and

- (d) receive and arbitrate consumer complaints with respect to actions taken by operators under these Regulations.
- (2) The Commission shall ensure that the CEIR maintains the database of IMEIs and ESNs of all devices registered on the communications networks.

6. Establishment of CEIR and operator obligations.

- (1) There is established a Centralised Equipment Identification Register which shall be operated by the Commission.
- (2) Every operator shall connect all the network elements to the CEIR; including any new equipment.
- (3) Every operator shall declare to the Commission all equipment and network technologies necessary for connection to the CEIR and shall
 - (a) ensure that the black, grey and white CEIR lists are kept up—to—date at all times;
 - (b) ensure that all IMEI or ESN entries are maintained;
 - (c) take prompt action on any directive of the Commission; and
 - (d) submit all information requested by the Commission in the requested type, format and frequency.
- (4) Every operator shall ensure that their mobile network interfaces are interoperable with the CEIR.
- (5) Every operator shall ensure that CEIR equipment does not interfere with any other equipment directed to be installed at the premises of the operator; including the INMS.

7. Functions of Commission in relation to CEIR.

- (1) The Commission shall monitor, inspect and oversee the operations of the CEIR by—
 - (a) providing conducive space and environment to accommodate the CEIR;

- (b) providing reliable power to run the CEIR and ensuring that power back up systems are in place;
- (c) providing operators with security and access controls to the CEIR equipment;
- (d) implementing sanctions against any person found in violation of these Regulations;
- (e) arbitrating and determining disputes between operators using the CEIR; and
- (f) approving the location where the CEIR is housed.
- (2) The CEIR shall remain the property of the operators.
- (3) Every operator shall appoint a liaison officer to communicate with the CEIR Manager in the operation of the CEIR.

8. Appointment of CEIR Manager.

- (1) The Commission shall appoint a CEIR Manager to maintain the CEIR.
 - (2) The CEIR Manager shall-
 - (a) manage the CEIR in accordance with guidelines issued by the Commission from time to time; and
 - (b) report and cooperate with the police and other law enforcement agencies in all instances where the Manager takes action in accordance with guidelines issued under paragraph (a).
- (3) The CEIR Manager shall ensure that the CEIR is able to identify IMEIs including—
 - (a) IMEIs which are not allocated; and
 - (b) IMEIs, which are null, duplicate, cloned or zero.
- (4) The CEIR data shall contain the following information relating to devices registered with all mobile networks in Uganda—
 - (a) IMEIs;

- (b) IMEI status (white, grey or black list) and the reason for listing;
- (c) date of record creation;
- (d) date of last record update; and
- (e) the device model number.
- (5) The CEIR Manager shall ensure that-
- (a) the CEIR is able to block services to subscribers with registered devices with invalid or blacklisted IMEIs;
- (b) the CEIR is able to identify the device model, version and other information of all the communications devices connected to the network of each operator;
- (c) the CEIR is able to allow the creation of a new record in the database containing the IMEIs whenever a new subscriber account is activated;
- (d) the CEIR is updated periodically and that the IMEI database is updated with the latest information on valid IMEI assignments by the most efficient method available; and
- (e) the CEIR has a facility to access GSMA's IMEI database and has the capacity to identify counterfeit IMEIs of devices connected to communications networks.
- (6) The CEIR Manager shall regularly publish the updated local black, white and grey list database information of every operator in order to prevent cloning across networks and to keep the database information up to date.
- (7) The database shall support a flexible method of input comprising of a database supported by GSMA and any other method approved by the Commission.
- (8) The CEIR Manager shall perform a check on the IMEI format to verify if it is of a valid format and range.

9. Connection to CEIR by operators.

- (1) An operator shall connect to the CEIR using the appropriate secured protocol and facilities.
- (2) The interfaces supported by the CEIR shall include the standard MAP interface, classic SS7, High Speed SS7, M3UA Sigtran and Diameter for the S13 interface and other interfaces as the Commission may determine.

10. Access to equipment and elements connected to CEIR.

- (1) The CEIR manager shall have full access to the CEIR and its operations.
 - (2) Operators shall have access to the CEIR for data read only.
- (3) All operators connecting to the CEIR may only access the CEIR equipment through a person designated by an authorised employee, and through a web based Graphical User Interface (GUI).
- (4) Access to the CEIR shall be limited through a password and username provided by the CEIR manager.
- (5) Any visitor to a facility where CEIR equipment is housed shall require clearance from the Commission.
- (6) The Commission may deny or provide access to the CEIR system.

PART III — PROCEDURE FOR DENYING ACCESS TO NETWORK SERVICES

11. Denial of service to IMEI communications apparatus management.

(1) Where the CEIR detects mobile communications apparatus with an invalid, incorrect or illegitimate IMEI, the CEIR Manager shall take the following action—

- (a) move the communications apparatus to the grey list;
- (b) using the SMS Alert feature or other viable method, notify the subscriber about the status of their communications apparatus and specify a time frame within which the communications apparatus will be denied service; and
- (c) after the expiry of the time frame specified in paragraph (b), move the communications apparatus to the black list and deny access to all services except emergency services.
- (2) The time frame referred to in subregulation (1) (b) shall be determined by the Commission in consultation with the operators.

12. Cloned IMEI communications apparatus management.

- (1) Where two or more communications devices have the same IMEI, the CEIR Manager shall grey list the devices and allow temporary bypass to the barring function until the device is verified and confirmed as genuine.
- (2) The operator shall notify a subscriber by SMS alert of the status of their communications apparatus, and prescribe a time frame within which the subscriber shall be denied service until the subscriber produces for verification, a communications device with a valid IMEI.

13. Management of roaming subscribers.

Where the CEIR detects a roaming subscriber with a manipulated or illegitimate IMEI or cloned IMEI, the CEIR Manager shall take the following action—

- using the SMS alert feature, notify the roaming subscriber that their communications apparatus is counterfeit and not acceptable in Uganda;
- (b) advise the roaming subscriber to purchase new communications apparatus within 7 days or incur new tariffs for all services; and

(c) after 7 days' notice, apply new tariffs to the roaming subscriber until the subscriber purchases new genuine communications apparatus or leaves the country.

14. Blacklisting of communications apparatus.

- (1) The CEIR Manager shall upon receipt of a police statement immediately blacklist all communications apparatus reported as stolen, damaged or lost.
- (2) An operator shall deny service to a device blacklisted under subregulation (1).

15. Reporting procedure.

The reporting procedure by a subscriber for failure to access network services shall be as follows—

- the subscriber shall call the operator to verify their communications apparatus or return the communications apparatus to the point of purchase;
- (b) the intervention of a genuine subscriber with proof of ownership will trigger denial of service to any other device with the same IMEI on expiry of the time prescribed in regulation 12 (2); and
- (c) where there is no genuine claim of ownership of the IMEI, all the IMEI pairs will remain on the grey list with temporary bypass to the barring function until genuine ownership is determined.

16. Operator to report to Commission.

- (1) Every operator shall report to the Commission on a monthly basis for the first six months, and thereafter on a quarterly basis, the following—
 - the number of counterfeit communications apparatus denied service;
 - (b) the trends of counterfeit devices on the network; and
 - (c) the trends of customer complaints specific to denial of service.

- (2) The reporting procedure for stolen, damaged and lost communications apparatus shall be as follows—
 - (a) a subscriber whose mobile communications apparatus is lost or stolen shall report the loss or theft to the police and make a statement; and shall notify the relevant network service licensee to block the SIM card and communications apparatus from any further use;
 - (b) where a lost mobile phone is recovered, it shall be reported to the police and the police shall issue a statement or written proof to a person reporting the recovered phone;
 - (c) the police shall notify the CEIR Manager for white listing of the communications apparatus recovered under paragraph (b);
 - (d) a subscriber whose mobile phone has been damaged beyond repair shall report the damage to the police for disposal procedures.
- (3) Disposal of a communications device shall be done in accordance with the National Environment Act, 2019 and regulations made under that Act.

17. No charges for reporting lost, stolen or damaged equipment.

An operator shall not charge its subscribers or consumers for reporting stolen, damaged or lost mobile communications apparatus.

18. Indemnification of operators.

An operator acting on the directions of the Commission or an authorised officer shall not be liable for any act or omission done in good faith in the exercise of functions under these Regulations.

PART IV - MISCELLANEOUS

19. Confidentiality.

(1) Every operator shall maintain utmost confidentiality of subscriber information and any disclosure of subscriber information to a third party shall be only as authorised by a court order.

(2) The Commission shall ensure that at all times; an operator can only access its own network and only access information specific to that particular operator.

20. Non-discrimination and impartiality.

- (1) Any action taken in relation to counterfeit communications apparatus shall be done with fairness and impartiality and in line with the operation guidelines and these Regulations.
- (2) It is the responsibility of every operator to ensure that reasons for black listing of communications apparatus are valid and in accordance with the prescribed procedures.
- (3) An operator shall effect the blocking of the reported mobile communications apparatus within twenty four hours of its being reported for blacklisting.

21. Offences.

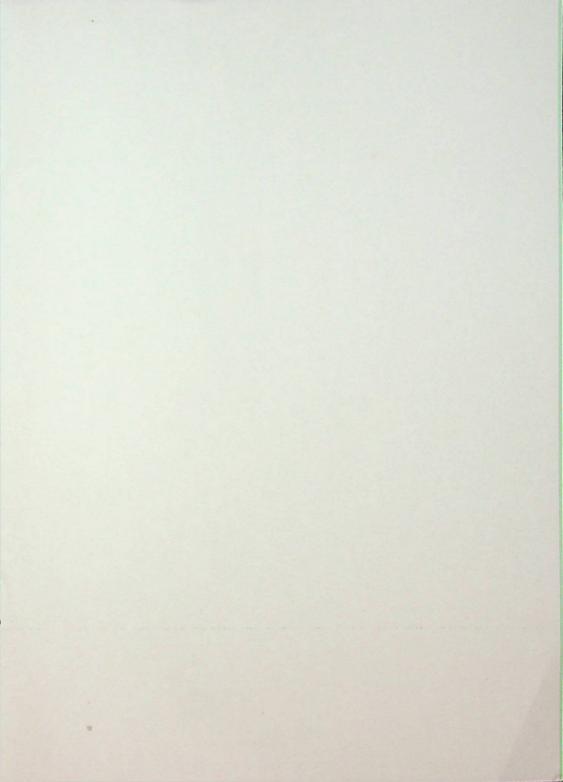
- (1) A person who discloses subscriber information to a third party without a court order commits an offence and is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment not exceeding twenty four months, or both.
- (2) The Commission may suspend or revoke the licence of an operator who contravenes these Regulations.

Cross References

The National Environment Act, 2019, Act 5 of 2019

Frank Tumwebaze

Minister of Information, Communications Technology and National Guidance



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STATUTORY INSTRUMENTS

2019 No. 91

THE UGANDA COMMUNICATIONS (CONTENT) REGULATIONS, 2019

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SCHEDULE

SCHEDULE -

CURRENCY POINT

STATUTORY INSTRUMENTS

2019 No. 91

The Uganda Communications (Content) Regulations, 2019

(Under sections 5(1) (x), 14 (2) and 93 of the Uganda Communications Act, 2013, Act 1 of 2013)

In Exercise of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission, these Regulations are made this 5th day of July, 2019.

PART I-PRELIMINARY

1. Title and application.

- (1) These Regulations may be cited as the Uganda Communications (Content) Regulations, 2019.
- (2) These Regulations apply to all content in telecommunications, data and radio communications and broadcasting and postal communications.

2. Objective of Regulations.

The objective of these Regulations is-

- (a) to regulate matters relating to content under the Act; and
- (b) to define the functions of the Contents Committee established under section 14 (2) of the Act.

3. Interpretation.

In these Regulations, unless the context otherwise requires— "Act" means the Uganda Communications Act, 2013;

"advertising" means the broadcasting of any item in return for payment or other valuable consideration with the intention of—

- (a) selling to a viewer or listener, any product or service;
- (b) convincing a viewer or listener of a belief or course of action; or
- (c) promoting a product, service, belief, course of action, person or organisation;
- "authorised" in relation to an officer or employee of the Commission, means a person authorised by the Executive Director to exercise the powers or perform the duties in respect of which an authorised person is required to perform;
- "Board" means the Board of the Uganda Communications Commission;
- "broadcaster" means a licensed person who packages and distributes or distributes television or radio programmed services for reception by subscribers or the public, regardless of the technology used;
- "broadcasting" means the transmission of sound, video, or data, intended for simultaneous reception by the public;
- "child" means a person under the age of eighteen years;
- "Commission" means the Uganda Communications Commission established by the Act;
- "communications" means telecommunications, data communication, radio communications, and postal communications; and includes broadcasting;
- "content" means any sound, text, still picture, moving picture or other audio-visual representation, tactile representation or any combination of the preceding which is capable of being created, manipulated, stored, retrieved or communicated electronically by post;
- "content provider" means a person or entity providing content services, whether individually licensed or for the benefit of an operator;
- "content services" means services offered by a content provides who may be a third party or operator;

- "currency point" has the value assigned to it in the Schedule to these Regulations;
- "Electoral Commission" means the Electoral Commission established by article 60 of the constitution;
- "election period" means the period determined by the Electoral Commission as the period during which nomination, update and display of vote's registers, campaigning, voting and declaration of results shall take place;
- "infomercial" means any advertising broadcast in visual or audio form lasting for more than two minutes which may contain demonstrations of the use of the product or service advertised, entailing direct offers to the public in return for payment, and which results in the broadcaster receiving payment, in monetary terms or otherwise;
- "inspector" means a person appointed by the Commission under section 49 of the Act;
- "Media Council" means the Media Council established under the Press and Journalists Act;
- "minimum broadcasting standards" means the minimum broadcasting standards prescribed in Schedule 4 to the Act;
- "Minister" means the Minister responsible for information and communications technology;
- "operator" means a person licensed to provide a telecommunications, postal or broadcasting service;
- "political organisation" means any free association or organisation of persons the objects of which include the influencing of the political process or sponsoring a political agenda, whether or not it also seeks to sponsor or offer a platform to a candidate for election to a political office or to participate in the governance of Uganda at any level;
- "political party" means a political organisation the objects of which include the influencing of the political process or sponsoring a

political agenda, whether or not it also seeks to sponsor or offer a platform to a candidate for election to a political office or to participate in the governance of Uganda at any level;

- "producer" includes a person who is, at any given time, in charge of program production and transmission to the public by means of any electronic apparatus;
- "programme" in relation to a broadcasting service, means sound, vision or a combination of both, intended to inform, educate or entertain; and includes text or data;

"Tribunal" means the Uganda Communications Tribunal;

"watershed" refers to the time in television schedules, between 5.00 a.m. and 10.00 p.m. or such other time as may be prescribed by the Commission by notice in the Gazette, during which content not suitable for children may not be broadcast or aired.

PART II — FUNCTIONS OF THE CONTENTS COMMITTEE

4. Functions of Contents Committee.

The Contents Committee established by the Board under section 14 (2) of the Act shall—

- (a) oversee and advise the Board on all content matters, including postal matters;
- (b) consider content regulation based on the following tiers of regulation—
 - (i) Tier 1, relating to negative content regulation including offences, accuracy, impartiality, fairness and privacy including complaints from other Government bodies;
 - (ii) Tier 2, relating to quantitative matters such as local content quotas; and
 - (iii) Tier 3, relating to the licensing of broadcasters, including content service providers and infrastructure providers;
- (c) protect and promote the interests of viewers and listeners; including working with the department responsible for

broadcasting to set and enforce quality and standards for all content, including television and radio content;

- (d) enforce the Broadcasting Code and minimum broadcasting standards;
- (e) develop regulations for content in light of changes to technology and consumer behavior;
- (f) foster smooth coordination between the Commission and other departments and agencies of Government with responsibilities related to content regulation; and
- (g) develop policies governing-
 - (i) the licensing of community broadcasting; and
 - (ii) the use of sign language and subtitling for the deaf and hard of hearing for content output by operators.

PART III — CONTENT SERVICES

5. Content services.

The Commission shall monitor all-

- (a) content carried by operators;
- (b) content service providers; including third party content providers transmitting content through an operator;
- (c) content relating to postal articles; and
- (d) advertising content.

6. Broadcasting services.

- (1) All broadcasting equipment shall meet the minimum technical standards specified by the Commission.
- (2) The Commission may specify additional equipment to be carried or installed by an operator with a broadcasting licence.
- (3) The Commission may confiscate any broadcasting equipment that does not meet the minimum technical standards specified in subregulation (1).

- (4) Every operator shall comply with guidelines for filtering content, issued by the Commission.
 - (5) An operator shall not, in any programme or presentation—
 - (a) broadcast or publish pornographic material, obscene material; or
 - (b) broadcast or publish any material which infringes upon the privacy of an individual.
- (6) Every broadcaster shall comply with the minimum the broadcasting standards prescribed in Schedule 4 to Act.
- (7) An operator shall ensure that all programmes and presentations comply with the Act, these Regulations, guidelines and classification rules and standards issued by the Media Council and any other applicable law.

7. Record keeping.

- (1) Every operator of a broadcasting station or disseminating apparatus shall retain a record of all programmes, presentations and content that is broadcast, for a period of not less than sixty days at the operators' ordinary place of business.
- (2) The operator shall ensure that the records retained under subregulation (1) are complete authentic and original.
- (3) The Commission may extend the period of sixty days prescribed under subregulation (1).
- (4) Every broadcast operator and producer operating disseminating apparatus shall maintain a public file in which shall be kept—

- (a) the programme line-up and copy of the programming code approved by the Commission;
- (b) written complaints received by the operator;
- (c) written correspondence between any person with a specific content complaint and the operator
- (d) a log of telephonic complaints received by the operator;
- (e) details of how and when a content complaint referred to in paragraph (c) has been resolved.
- (5) The information referred to in subregulation (4) shall be supplied, upon written request or demand by the Commission, and shall be complete and authentic.
- (6) Every broadcaster shall maintain, at the ordinary place of business, personnel records including full details of all persons employed by the broadcaster a producer, the length of service and information relating to the status of each employee and whether they are employed on a full-time, part-time or temporary consulting basis.

PART IV - CONTENT

8. General requirements.

- (1) An operator shall broadcast its station identity at intervals prescribed by the Commission from time to time by notice in the Gazette.
 - (2) An operator shall not broadcast any material which-
 - uses or contains offensive language; including profanity and blasphemy;
 - (b) presents sexual matters in an explicit and offensive manner;
 - (c) glorifies violence or depicts violence in an offensive manner;
 - (d) is likely to create public insecurity or violence, incite,

perpetuate hatred or vilify any person or section of the community on account of race, ethnicity, nationality, gender, age, disability, religion or culture of that person or section of the community;

- (e) has no program rating indicated prior to the commencement of the program; or
- (f) is not in compliance with the law.
- (3) An operator shall ensure that any programme which is broadcast is not contrary to public morality and does not promote violence or ethnic prejudice among the public, especially children and the youth.
 - (4) An operator shall ensure that-
 - (a) adult-oriented programmes are appropriately scheduled in accordance with regulation 28; and
 - (b) where a broadcast relates to national security, the contents of the broadcast are verified by the broadcaster before broadcasting.

9. Protection of children.

An operator shall-

- (a) not broadcast content that may disturb or be harmful to children; including content with offensive language, explicit sexual or violent material, music with sexually explicit lyrics or lyrics which depict violence during the water shed period; and
- (b) request for permission to conduct an interview with a child from the parent or guardian of the child before conducting the interview.

10. News reporting.

An operator shall ensure that-

(a) at least one and a half hours of the daily programme and broadcast output is for news;

- (b) news and information are broadcast and presented in an objective balanced manner, without prejudice or departure from facts through distortion, exaggeration, misrepresentation or material omissions;
- (c) fair reporting, is given;
- (d) news is presented in a way that does not create public panic or unnecessary distress to the listening and viewing public;
- (e) news presented in a manner that clearly distinguishes between facts and individual opinions, comments and views;
- (f) material relating to a person's private affairs is not aired unless there is a legitimate public interest in broadcasting such information;
- (g) during the presentation of current affairs programmes, factual programmes and documentaries where issues of public importance are discussed, reasonable effort is made, and reasonable opportunity is given, to present a fair, accurate, balanced and impartial view;
- (h) subject to paragraph (g), where the broadcaster allows the expression of personal views during the programmes, the audience is informed in advance and given an opportunity to respond to the views;
- the audience is advised in advance of news items containing accounts of extraordinary violence, sexual conduct or gruesome accounts of death; and
- (j) court and parliamentary proceedings are reported accurately and that the reporting does not contain premature conclusions which may prejudice the outcome of the case or parliamentary proceedings, and the broadcast complies with any other applicable law.

11. Unconfirmed reporting.

An operator shall not broadcast any report—

- that is not based on fact or that is founded on opinion, rumour, supposition or allegation, unless the broadcast is carried out in a manner that indicates these circumstances clearly; or
- (b) where there is sufficient reason to doubt its accuracy and it is not possible to verify the accuracy of the report before it is broadcast.

12. Correction of errors in reports.

An operator shall broadcast the correction of any factual error-

- (a) without reservation, as soon as it is reasonably possible after it has been established that there was an error; and
- (b) with an equivalent degree of prominence and timing; and the correction shall be broadcast during a similar time-slot as the original error as soon as is reasonably possible and where appropriate or ordered by the Commission, shall include an apology.

13. Reporting on controversial issues.

An operator shall ensure that when broadcasting controversial issues of public interest during live broadcasts—

- (a) a wide range of views and opinions are represented;
- (b) a person or organisation whose views on any controversial issues of public interest have been criticised during a broadcast, and who replies to the criticism within a reasonable time, shall be offered an opportunity by the operator to reply to the criticism; and
- (c) a reply to criticism under paragraph (b) is given a similar degree of prominence and shall be broadcast in a similar time-slot, as soon as is reasonably possible, but in any case not later than 48 hours from the date the broadcast under paragraph (b) is aired.

14. Election period.

(1) An operator shall ensure that during an election period—

- (a) where a programme that is broadcast is in respect to a contender for a public office, that each contender is given equal opportunity on the programme in accordance with these Regulations;
- (b) equitable coverage and opportunity is given to political parties and organisations participating in an election;
- (c) the name of the political party or sponsor, if any, on whose behalf a broadcast is made, is announced, immediately before the commencement and immediately after the broadcast; and
- (d) a broadcast sponsored by or made on behalf of a political party other than an advertisement of the broadcast is not permitted to be dramatised.
- (2) Subregulation (1) applies to public referenda organised by the Electoral Commission.

15. Limitation on broadcasts of party elections.

A party election broadcast shall be broadcast on a broadcasting service only during an election period and, to the extent, authorised under regulation 17.

16. Broadcasting of party election broadcasts.

- (1) Subject to this regulation, a broadcaster shall permit a party election broadcast only during an election period and the broadcast shall be produced on behalf of the political party concerned and authorised by its duly authorised representative.
- (2) A party election broadcast shall not contain any material which may reasonably be anticipated to expose the broadcaster to legal liability if that material were to be broadcast.
- (3) A party election broadcast shall comply with the requirements of these Regulations and the minimum broadcasting standards set out in Schedule 4 to the Act.

- (4) No party election broadcast shall be made in contravention of the limits set by the Electoral Commission or, where the limit is not specified, later than forty eight hours before the commencement of the polling period.
- (5) A commercial or community broadcaster is not required to broadcast party election broadcasts and where it elects to do so, these Regulations apply to it with necessary modifications.

17. Political advertising.

- (1) A broadcaster is not required to broadcast a political advertisement, but where the operator elects to do so, the operator shall afford all other political parties or candidates, where they so request, a similar opportunity.
- (2) A broadcaster may broadcast a political advertisement only during an election period and the advertisement must have been submitted to the operator on behalf of a political party by a duly authorised representative of the party or campaigns.
- (3) In making advertising time available to political parties or candidates, a broadcaster shall not discriminate against any political party or candidate, or subject any political party or candidate to any prejudice.
- (4) A political advertisement shall not contain any material which may reasonably be anticipated to expose the broadcaster to legal liability if that material were to be broadcast.
- (5) A political advertisement must comply with the requirements of the Act, these Regulations and the minimum broadcasting standards.
- (6) This regulation is subject to the provisions of any law relating to the expenditure of political parties during an election period.

18. Equitable treatment of political parties and organisations during election period.

- (1) Where, during an election period, the coverage of any broadcasting service extends to the discussion of elections, political parties and related issues, the broadcaster shall afford reasonable opportunity for the discussion of conflicting views and shall treat all political parties equitably.
- (2) In the event of any criticism against a political party or organisation in a particular programme of any broadcasting service—
 - (a) without the political party or organisation having been afforded an opportunity to respond to the criticism in the programme; or
 - (b) without the view of the political party or organisation having been reflected in the criticism, the broadcasting services operator shall afford that political party or organisation a reasonable opportunity to respond to the criticism.
- (3) Where within forty eight hours before the commencement of the polling period or during the polling period, a broadcasting services operator intends to broadcast a programme in which a particular political party or organisation is criticised, the operator must ensure that the political party or organisation in question is given a reasonable opportunity—
 - (a) to respond to the criticism in the same programme; or
 - (b) to respond to the criticism as soon as is reasonably practicable thereafter.
- (4) Subregulation (3) does not apply in relation to the contents of any party election broadcast in the circumstances contemplated in regulation 18 and to any political advertisement in the circumstances contemplated in that regulation.

19. Bias and equal coverage in election period.

(1) An operator shall not exhibit bias during election period

broadcasts or allow broadcasts that tarnish the image or reputation of candidates or political parties.

- (2) A broadcaster shall give equal opportunity for all points of view in a public election.
- (3) Subregulations (1) and (2) shall apply to public referenda organised by the Electoral Commission.

20. Conduct of interviews.

- (1) A broadcaster shall ensure that any person to be interviewed—
- (a) is advised of the subject of the interview; and
- (b) is informed, before the interview takes place, to determine whether the interview is to be recorded or broadcast live.
- (2) A broadcaster shall exercise sensitivity in conducting interviews with bereaved persons, survivors of traumatic incidents or witnesses and shall advise viewers of the same in case of disturbing footage.

21. Rules for live broadcasting.

Every operator shall-

- (a) be technically equipped to handle live programmes in order to avoid broadcasting obscene and undesirable comments from participants, callers and the audiences;
- (b) ensure that contributors and participants to a programme are treated fairly, without discrimination or denigration; and
- (c) comply with the Copyright and Neighbouring Rights Act, 2006, the Industrial Property Act, 2014, and any other applicable law.

22. Commentaries.

Any commentaries broadcast by an operator, whether the comments aired are made by the operator or by any person invited by the operator, shall be presented in a manner that clearly indicates that they are based on facts which are clearly stated.

23. Disclosure of identity of victims of sexual offences.

An operator shall-

- (a) not disclose, in a broadcast, the identity of a victim of a sexual offence unless the victim consents in writing to the disclosure; and
- (b) avoid the use of unnecessary or repetitive detail when broadcasting the circumstances of a sexual offence.

24. Consent to broadcast.

Subject to the Access to Information Act, 2005, an operator shall-

- (a) not broadcast any information acquired from a person without that person's consent; and
- (b) not broadcast any information acquired from a person using deception or fraudulent means or misrepresentation.

25. Programme sponsorship.

An operator-

- (a) may accept sponsorship of weather broadcasts, financial broadcasts or traffic reports but the operator shall retain ultimate editorial control of the sponsored programme;
- (b) shall ensure that sponsorship of an informative programme does not compromise the accuracy and impartiality of the contents of the programme;
- (c) shall not unreasonably discriminate against or favour a particular sponsor;
- (d) shall not broadcast any programme which has been sponsored by a political party except for an advertisement by a political party, in which case the advertisement must be distinctly identified so as not to be confused with normal programming; and
- (e) shall acknowledge the sponsorship of a programme immediately before and after the programme is broadcast, and any connection between the programme's subject-matter and the sponsor's commercial activities shall be identified.

26. Prohibited payments.

An operator shall not pay-

- (a) any person who has been convicted of a criminal offence, in order to obtain information; or
- (b) any person to participate in a program broadcast if the operator or producer has reason to believe that the person is benefiting from a criminal or illicit activity.

27. Advertisements.

- (1) An operator shall ensure that advertisements broadcast by the operator are in compliance with the advertising standards gazetted by the commission and in addition —
 - (a) are lawful, honest and decent;
 - (b) conform with the principles of fair competition and any applicable law;
 - (c) do not contain any descriptions, claims or other material which may directly or by implication, mislead members of the public in relation to the product or service advertised, or about their suitability for the purpose recommended; and
 - (d) do not unfairly attack or discredit, directly or by implication, any other advertiser, product or advertisement.
- (2) An operator shall, before broadcasting an advertisement, ensure that any descriptions or claims in the advertisement are adequately substantiated by the advertiser.
- (3) An operator shall not unreasonably discriminate against or favour any advertiser.
- (4) An operator shall exercise responsible judgment when scheduling advertisements that may be unsuitable for children during periods when children are expected to be watching or listening to programmes.

- (5) An operator shall ensure that its presenters, when reading advertisements, make a clear distinction between the programming material and the advertisements they deliver.
- (6) An infomercial shall not be broadcast for a period exceeding two hours of the performance period in any day.
- (7) An operator shall ensure, through visual or audio form, that the broadcast of any infomercial is distinguishable from any other programme through the use of—
 - (a) a running legend at the foot of the audio-visual broadcast;
 or
 - (b) in the case of an audio broadcast, an audio message at regular intervals, identifying the programme as an informercial or paid broadcast.
- (8) An operator shall ensure that all infomercials broadcast are lawful, honest, decent and in conformity with the principles of fair competition.
- (9) Subregulations (6) and (7) shall not apply to stations which exclusively broadcast infomercials.

28. Watershed period.

- (1) Any content which depicts or contains scenes that are rated by the Media Council or other Government agency as adult, or contain language intended for adult audiences shall not be aired during the watershed period.
- (2) All programmes broadcast within the watershed period shall be suitable for persons of all ages.
- (3) Transition from family-oriented programming after the watershed period shall have a minimum interval of at least thirty minutes.

- (4) Consumer advice, including warnings, labeling, classification details and other announcements shall be given before the broadcast of a programme or its trailers outside the watershed period.
- (5) All trailers and promotional material shown before the watershed period shall comply with subregulations (2) and (3).
- (6) Broadcasters shall exercise responsibility in scheduling of programmes to reduce the risk of causing offence.

29. Content for persons with disabilities.

- (1) The Commission shall require broadcasters to take specific steps to promote the understanding and enjoyment of programmes transmitted on any broadcasting service by persons with disabilities and in particular—
 - (a) by persons who are hearing impaired; and
 - (b) by persons who are blind or partially sighted.
- (2) The Commission shall, by notice in the Gazette, prescribe the manner, time and percentage of programmes targeting persons with disabilities.

30. Mandatory sign language and aids for persons with disabilities.

- (1) An operator who operates a television station shall use sign language or sub-titles for the benefit of persons who are hearing impaired, in newscasts at least once a day, and in live telecasts of national events as provided for under section 21(2)(a) of the Persons With Disabilities Act, 2006.
- (2) All broadcast operators shall endeavor to provide special equipment for persons with disabilities.

31. Programme classification.

A content licensee or service provider shall visually display classification warning symbols throughout the viewing period and shall

give reasons for the classification in accordance with classification standards issued by the Media Council.

PART V - PROMOTION OF LOCAL CONTENT

32. Local content.

- (1) Every Free-to-Air operator shall promote the incorporation of a minimum of at least 70% local content of all programme content in its programming schedule.
- (2) Where a Free-to-Air broadcaster elects to provide programming that does not comply with subregulation (1), the Commission may impose a fine on the operator.
- (3) Local content shall comprise of content produced within and outside the territory of the Republic of Uganda and must be content
 - (a) produced by natural persons who are citizens or permanent residents of Uganda or produced by legal persons whose legal domicile and a majority of whose shareholders and directors are citizens or permanently residing in Uganda; and
 - (b) which reflects the artistic creativity, culture, socioeconomic conditions and values of Uganda.
- (4) The Contents Committee shall issue guidelines to benchmark a minimum percentage of local content produced and supplied to operators by independent local producers;
- (5) Every broadcaster and producer of a broadcasting station or disseminating apparatus shall disseminate news that includes local and regional content at least twice in each 24 hour period; or for a total of at least one and a half hours of the daily program output.

- (6) News shall be reported in an objective and balanced manner without distortion or misrepresentation, or in a manner intended to cause public panic, opprobrium or threaten public safety.
- (7) Investigative reports shall be balanced, accurate, fair and complete.

PART VI — COVERAGE OF PUBLIC EVENTS

33. Parliamentary proceedings.

Broadcast operators may, with the approval of Parliament, broadcast parliamentary proceedings subject to rules, regulations and procedures issued by Parliament.

34. National events.

Broadcast operators shall cover public and national events, including airing public and national events live or through feeds from the public broadcaster.

PART VII—WATERSHED PROGRAMMING, PROGRAMMING FOR CHILDREN, PUBLIC SAFETY AND PRIVACY

35. Adult programming.

- (1) Broadcasters shall not broadcast or disseminate content that is contrary to public morality.
- (2) Adult programming shall be limited to the period after the watershed.
- (3) Broadcasting shall take into account the community values in the areas of coverage.
- (4) All adult programming in the period referred to under subregulation (2) shall carry written and verbal warnings prior to the commencement of each program and verbal warnings shall be carried and displayed on the screen during the program.

- (5) Broadcasters shall obtain and operate approved equipment in handling live programs to filter obscene and undesirable comments from participants, callers and audiences.
- (6) The Commission may issue guidelines for classification of adult and violent content.
- (7) No film shall be broadcast without censorship and classification by the Media Council.

36. Programming for children.

Every operator shall broadcast a minimum of 3 hours per day of quality programming for the benefit of children.

37. Public safety.

- (1) An operator shall not broadcast or disseminate material that is likely to encourage or incite the commission of crime or cause disorder.
- (2) Material referred to under subregulation (1) includes descriptions or demonstrations of criminal techniques containing material that can be used to enable the commission of crime without editorial justification.
- (3) An operator shall not offer payment in any form to a convicted offender or confessed criminal or potential witness in event of criminal proceedings in order to appear or to participate in the production of any content.
- (4) A member of the public may submit a written complaint to the Commission in respect of the violation of this regulation and the complaint shall be received and reviewed by the Contents Committee
- (5) The Contents Committee may, in addition to any remedy awarded by a court of law, award any remedy under the Act.

38. Privacy.

- (1) A broadcaster shall not use material relating to a person's personal or private affairs or which invades an individual's privacy, except where there is compelling and legitimate public interest for the material to be broadcast.
- (2) The identity of rape victims and victims of other sexual offences shall not be divulged on programme broadcasts without the prior written consent of the victim.
- (3) The identity of minors who are victims of defilement, rape or any other crime shall not be divulged.
- (4) A licensee shall pay due regard to the privacy of individuals in broadcasting or disseminating content and shall exclude material that may be used to kidnap individuals, subject them to physical harm, blackmail, extortion or other forms of victimization.

PART VIII — COMPLAINTS HANDLING PROCEDURE AND RELATED MATTERS

39. Content complaints.

- (1) The Commission may, on its own motion, on the written request of an operator or referral of a consumer complaint filed under the Uganda Communications (Consumer Protection) Regulations, 2019 or any other party who has a complaint against an operator, investigate complaints on the following matters—
 - (a) false advertising;
 - (b) misuse of proprietary content; including misappropriation, or intentional violation of copyright;
 - (c) violation of minimum broadcasting standards or breach of the provisions of these Regulations; or
 - (d) any other dispute of a non-commercial nature arising in the ordinary course of business of an operator.

(2) Upon receipt of a written request or complaint, the Commission shall investigate the complaint and where necessary, summon the complainant, the accused operator and make a determination or decision as the case may be.

40. Investigation of content complaints

- (1) The Commission may investigate any consumer complaint relating to content from an aggrieved person.
- (2) The Commission may, upon investigation, refer the complaint for resolution under the Uganda Communications (Consumer Protection) Regulations, 2019.

41. Directions to act on complaint and remedy breach

- (1) The Commission may, after investigation of a complaint—
- (a) direct an operator to handle the complaint using the operator's complaint system under regulation 42 or to immediately remedy any breach of these Regulations; or
- (b) take any other action in accordance with the Act as it may deem appropriate.
- (2) The Commission may, in the course of its investigations, demand that an operator produce any document, information or apparatus relevant to the enforcement of the Act and may examine any document or content or apparatus.
- (5) Any information, document, information or apparatus referred to under subregulation (4) may be copied for purposes of completing investigations under this regulation.
- (6) The information, documents, information or apparatus referred to in subregulation (4) shall not be impounded, except where there is information that is being used to further the commission of a criminal offence; or that such other exigent circumstances exist that may cause immediate danger to human life or safety or loss or destruction of evidence.

42. Complaints handling procedure.

- (1) Every operator shall develop an internal complaints handling procedure to handle content complaints.
- (2) The operators shall submit a copy of the complaints handling procedure to the Commission.
- (3) The Commission may direct that a content complaint be referred for resolution under the operator's complaint handling procedure established under this regulation.

43. Inspection.

- (1) In the conduct of its powers to investigate complaints, the Commission may authorise an inspector to enter and inspect, at any reasonable time, any place owned by or under the control of an operator in which the commission believes, on reasonable grounds, to be any document, information or apparatus relevant to the enforcement of these Regulations.
- (2) An inspector or person authorised by the Commission shall not forcibly enter the premises of a broadcaster, except after obtaining a search warrant in accordance with and under the conditions specified in section 51 of the Act.

44. Appeals against decision of Commission.

- (1) Any decision of the Commission under these Regulations shall be in writing.
- (2) A person dissatisfied with a decision of the Commission may appeal to the Tribunal within thirty days of the decision.

PART IX - OFFENCES

45. Broadcasting prohibited content.

(1) A person who broadcasts content prohibited under these

Regulations commits an offence and is liable, on conviction, to a fine not exceeding 48 currency points or imprisonment not exceeding two years or both.

(2) The Commission shall impound and destroy any prohibited content referred to under subregulation (1).

46. Disobeying lawful orders of the Commission or Contents Committee.

A person who disobeys a lawful order issued by the Commission or the Contents Committee commits an offence and is liable, on conviction, to a fine not exceeding 48 currency points or imprisonment not exceeding two years or both.

SCHEDULE

Regulation 3

CURRENCY POINT

A currency point is equivalent to twenty thousand shillings.

Cross References

The Children Act, Cap. 59
The Copyright Act, 2006, Act 19 of 2006
The Industrial Property Act, 2014, Act 3 of 2014
The Persons With Disabilities Act, 2006, Act 20 of 2006
The Press and Journalist Act, Cap. 105.

Frank Tumwebaze

Minister of Information and Communications Technology and National Guidance

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

to The Uganda Gazette No. 57, Volume CXII, dated 8th November, 2019

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STATUTORY INSTRUMENTS

2019 No. 92

THE UGANDA COMMUNICATIONS (QUALITY OF SERVICE) REGULATIONS, 2019.

ARRANGEMENT OF REGULATIONS

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STATUTORY INSTRUMENTS

2019 No. 92.

The Uganda Communications (Quality of Service) Regulations, 2019.

(Under sections 5 (1) (u), 57 and 93 of the Uganda Communications Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission, these Regulations are made this 5th day of July, 2019.

PART I - PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Quality of Service) Regulations, 2019.

2. Application.

These Regulations apply to operators licensed under the Act.

3. Objectives of Regulations.

The objectives of these Regulations are-

- (a) to prescribe minimum standards of quality of service for operators;
- (b) to create conditions for consumer satisfaction by prescribing the quality of service which an operator is required to provide and which the user has the right to expect;
- (c) to prescribe standards for the measurement of the quality of

- service provided by an operator in order to assess the level of performance of the operator;
- (d) to promote fairness and safeguard the interests of consumers of communications services; and
- (e) to prescribe penalties for non-compliance with these Regulations.

4. Interpretation.

In these Regulations, unless the context otherwise requires—

- "access network" means a group of linked entities which provide the required transport bearer capabilities for the provision of communications services between a user equipment, a service terminal and the associated operator servicing terminal and, in case of postal services, sufficient geographical footprint and operations time;
- "Act" means the Uganda Communications Act, 2013;
- "blocked call" means a call attempt that fails to achieve a connection to the destination party and therefore not receiving an alerting or ringing tone, busy tone, answer signal or announcement;
- "busy period" means the subsequent one hour intervals of the day for which the traffic or the number of call attempts is greatest or section of the day during which tests are performed by the Commission:
- "call attempt" means an attempt to achieve a connection to one or more devices attached to a telecommunications network which commences when the destination address information required for setting up the call is sent by the user;
- "communications" means telecommunications, data communications, radio communications, postal communications; and includes broadcasting;
- "communications services" means services consisting of the dissemination or interchange of audio, visual or data content using postal, radio or telecommunications media or data

communication, and includes broadcasting;

- "critical outage" means a failure or disruption of normal operations of network elements or sections of the network, causing failure to access resources necessary for provisioning services from at least five adjoining serving access network terminals within a 5km radius from an access network serving terminal for more than 60 seconds affecting more than 30 percent of traffic in the affected area;
- "dropped call" means a call terminated by the network before it is ended by either party participating in the call;
- "network availability" means a measure of degree to which the network is usable or the time that network resources are available to the customer, excluding time for planned maintenance:
- "operator" means a person licensed to provide a communications or broadcasting service under the Act;
- "parameter" means a measurable characterisation of the quality of an aspect of a service;
- "quality of service" means the totality of characteristics of a communications service that bear on its ability to satisfy stated and implied needs of the user of the service;
- "scheduled maintenance" includes planned network changes carried out to optimise network resources, install new infrastructure or expand network coverage and which is included in the annual business plan of the operator as a scheduled activity;
- "unplanned outages" means network service degradation or interruptions caused by unforeseen or unpredictable events on the network;
- "unscheduled maintenance" means planned network changes or enhancements carried out to remedy a fault, optimise network services or any other activity associated with the daily operations of the network and are not included in the operator's annual business plan as a scheduled activity;

"user" means any entity external to the network which utilises connections through the network for communication;

"traffic channel" means a network path or circuit across which information is transmitted.

PART II - QUALITY OF SERVICE

5. Quality of service targets.

- (1) Every operator shall, as applicable, achieve the targets of quality of service in accordance with the parameters specified in Schedules 1, 2,3 and 4 to these Regulations; and any other parameters specified by the Commission in a licence issued under the Act.
- (2) The measurement methods, formulae and calculations used to evaluate the parameters under subregulation (1) shall be in accordance with those specified by the Commission for the associated quality of service indicators.
- (3) Where network statistics are used to indicate the quality of service, the set of network element counters and related formulae shall be determined by the Commission, in consultation with the operator.

6. Quality of service reports.

- (1) Every operator shall report to the Commission, quarterly quality of service results as measured against its mandated quality of service targets specified in regulation 5.
- (2) The Commission may, in addition to the reporting requirements under subregulation (1), at any time, in the exercise of its functions, require an operator to submit a report of its quality of service performance with respect to the parameters specified in Schedules 1, 2, 3 and 4 to these Regulations, where applicable.

- (3) The reports referred to in this regulation shall be based on the regions of Uganda set out in the map contained in Schedule 5 to these Regulations reproduced in the reporting format set out in Schedule 6 to these Regulations and shall be accompanied by a declaration signed by an authorised officer of the operator, certifying that the report is true and accurate.
- (4) The results in the report under subregulation (1) shall be aggregated on a weekly basis beginning with the 1st day of January of the respective calendar year and shall be submitted to the Commission by the 25th day of the first month of the following quarter.
- (5) The data used to produce the report under subregulation (1) shall be kept by the operator for a minimum of twelve months and shall be availed to the Commission on request.
- (6) For the purposes of subregulation (2), the operator shall submit separate reports for each region and each report shall be considered as a complete report for purposes of these Regulations.

7. Critical outage report.

- (1) The operator shall report to the Commission all critical outages affecting its network in the form set out in Schedule 6 to these Regulations.
- (2) The report under subregulation (1) shall be made, in the case of—
 - (a) scheduled maintenance, at least forty eight hours before the outage;
 - (b) unscheduled maintenance, six hours before the outage;
 or
 - (c) unplanned outages, within twelve hours after the outage.

8. Monitoring and inspection by Commission.

(1) The Commission shall monitor, inspect, or conduct surveys or performance audits of the operator to establish—

(a) the performance of an operator against the quality of service parameters issued by the Commission under regulation 5; and

(b) the completeness and veracity of the reports submitted under these Regulations.

- (2) For the purposes of subregulation (1), the Commission may—
 - (a) carry out impromptu or routine tests, consumer surveys and audits of data received from the operators; and
 - (b) use modes of testing that may include drive tests and mobile test probes.
- (3) For purposes of this regulation, the operator shall, at all times, allow access by the Commission or its authorised representatives to its network installations and records including soft copy and hard copy versions of captured data.

9. Direction to remedy breach.

- (1) Where, as a result of a quality of service report submitted under these Regulations, or as a result of an investigation, or inspection, the Commission determines that an operator has breached an obligation under these Regulations, the Commission shall direct the operator to remedy the breach, or to do such act specified by the Commission in within the time specified.
- (2) The operator shall, on receipt of the Commission's direction under subregulation (1)
 - (a) submit a remedial action plan to the Commission within 5 days;
 - (b) perform remedial monitoring and evaluation; and
 - (c) submit an impact report 3 days after implementation of the remedial action plan.

- (3) The Commission shall verify the contents of the impact report submitted under subregulation 2(c) and will communicate the findings to the concerned operator and the public.
- (4) The direction referred to under subregulation (1) shall be in Form 1 set out in Schedule 7 to these Regulations.

10. Fine for non-compliance.

- (1) The Commission may, after consideration of any representations of the operator, in accordance with section 41(2) (b) of the Act, by notice direct an operator to pay a fine not exceeding ten percent of the gross annual revenue of the operator where the operator—
 - (a) fails to measure the quality of service as required under regulation 5;
 - (b) fails to achieve the quality of service targets referred to in regulation 5;
 - (c) fails to comply with a directive issued by the Commission to remedy a breach under regulation 9;
 - (d) denies the Commission access to its premises, network elements and records; or
 - (e) fails to submit reports or submits false reports under these Regulations.
- (2) The notice referred to under subregulation (1) shall be in Form 2 set out in Schedule 7 to these Regulations and shall specify the fine to be paid by the operator.
- (3) The Commission shall, in determining the fine under subregulation (1), take into account the nature and cause of the breach or non compliance and shall be guided by the calculations specified in Schedule 8 to these Regulations.

11. Events or acts beyond control of operator.

(1) The Commission shall determine which events or acts are beyond the reasonable control of the operator on a case by case basis following analysis and consideration of measures employed by the operator to mitigate unforeseen events.

- (2) Where an operator fails to fulfil any of the requirements under these Regulations as a result of events referred to in subregulation (1), the failure shall not constitute a breach of these Regulations.
- (3) Where an operator fails to fulfill any of the requirements as a result of events referred to in subregulation (1), the operator shall promptly notify the Commission, giving particulars of the failure and the cause.
- (4) Where an operator fails to fulfill any of the requirements as a result of events referred to in subregulation (1), that period of non-compliance shall not be included in the period during which the operator would otherwise have been obliged to discharge those obligations.

12. Publication of quality of service results.

The Commission shall, annually, publish in the Gazette, in a national newspaper and any other media of national circulation in respect of all operators, a quality of service report containing its findings collected during implementation of these Regulations.

13. Revocation of S.I. No. 73 of 2012.

The Uganda Communications (Telecommunications) (Quality of Service) Regulations, 2012 are revoked.

SCHEDULES SCHEDULE 1

Regulations 5(1) and 6 (2)

QUALITY OF SERVICE INDICATORS FOR VOICE

	Parameter	Description	Target values
1.	Service activation or provisioning time		95% of all applications should be completed within 24 hours. 100% of all applications should be completed within 48 hours. The user active interface is the indication of completeness.
2.	Service restoration time	The time taken to restore the service from the time the fault is reported by a customer (The time interval during which a network element is in a down state due to a failure)	80% of all service restoration should be fulfilled within 24 hrs. 100% of all service restoration should be fulfilled within 48hrs.
3.	Network availability	Degree to which the network is usable; or the time that network resources are available to the customer. (Excludes time for planned maintenance).	>99% availability for core network elements. >95% for access network elements.
4.	Blocked call rate	Proportion of un-	Proportion of blocked calls in busy period. Not more than 2% of the call attempts made during busy period should be blocked.

5.	Call setup success rate	Portion of call attempts with an indication of call connection (alerting, busy tone or announcement) within 12 seconds from the instant the user initiates a request.	More than 95% of the call attempts made in the busy period should receive a connection indication within 12 seconds.
6.	Dropped call rate	Proportion of calls, which once successfully established and therefore have an assigned traffic channel, are dropped or interrupted prior to their normal completion by the user, the cause of the early termination being with the operator's network	Not more than 2% of established calls should be dropped during busy period before either called or caller party terminates connection.
7.	Billing accuracy	The correctness of the billing information in reflecting all the necessary billing parameters and actual	98% of billing information should be accurate within the first 10 seconds. 100% within the first 15 seconds after use of the service. Overall bill accuracy should be 99.9% Transparency in Billing Transparency in metering

QUALITY OF SERVICE PARAMETERS FOR DATA A. TECHNICAL PARAMETERS

	Parameter	Description	Target Values
1.	Network Availability	Percentage of point of presence reachability for all regional and national Points of Presence in the service provider's network.	99% for regional and international POPs. 98% for national POPs. 98% for national routers.
2.	SMS Completion rate	Ratio of received and send Test SMS from one mobile to another mobile part.	98% of all SMS messages sent should have been received within 60 seconds. 100% of all SMS messages should have been received within 75 seconds.
3.	Data transmission speed	The data transmission speed is defined as the data transmission rate that is achieved separately for downloading and uploading specified test files between a remote web site and a user's computer or terminal device	Minimum of 95% of the peak service advertised rate.

4.	Successful log-in ratio	The successful log- in ratio is defined as the ratio of successful log-ins to access the Internet. A successful log-in is one that is done within 10 seconds. Network and the Internet Access Provider (IAP) network are available in full working order.	Minimum of 98% logins for internet access service should be successful.	
	B. NON- TECHNICAL PARAMETERS			
5.	Parameter	Description	Target	
6.	Billing speed	The time taken from end of call to the time the billing information is provided to the customer.	Billing information should be provided within 10 seconds after use of the service, 99% of the time.	
7.	Billing accuracy	The correctness of the billing information in reflecting all the necessary billing parameters and actual use and cost of the service.	98% of billing information should be accurate within the first 10 seconds. 100% within the first 15 seconds after use of the service. Overall bill accuracy should be 99.9% Transparency in Billing Transparency in metering	

8.	Repairs (This is applicable to faults reported by users and faults detected and reported by network monitoring elements.)	The time taken from the report of fault to the time the fault has been rectified.	95% of all reported faults should be repaired within 24 hrs. 100% of all reported faults should be repaired within 48 hrs.
9.	Service Support	The time taken from a request made to the operator for service support to the instant service has been provided to the satisfaction of the customer.	95% of all service support requests should be satisfactorily addressed within 24 hrs. 100% of all service support requests should be satisfactorily addressed within 48 hrs.
10.	Service Support Availability	Reliability of user access facilities for making service support requests. The facilities will include the hours of access as well as methods of access.	More than 98% of call attempts to customer help lines should be successfully connected to support personnel within 20 seconds.

SCHEDULE 3

Regulations 5(1) and 6 (2)

QUALITY OF SERVICE PARAMETERS FOR TELEVISION BROADCASTING (AUDIO-VISUAL CONTENT)

PART A: FRAMEWORK FOR QUALITY OF SERVICE (QoS) FOR TELEVISION BROADCASTING SERVICES IN UGANDA

1. INTRODUCTION

- (1) This framework is issued in fulfilment of the mandate of the Uganda Communications Commission (UCC) under section 5(i) and 5(k) of the Uganda Communications Act 2013, to prescribe "set national communication standards and ensure compliance with national and international standards"; and "safeguard the interests of consumers and operators as regards the quality of communications services and equipment".
 - (2) The framework seeks —
 - to empower consumers to drive the provision of quality of services by making informed choices;
 - (ii) to facilitate good performance by the broadcast operators in a competitive environment by highlighting their performance and by use of approved regulatory measures.
- (3) This framework applies to the following Television (TV) Broadcasting Services—
 - (a) public and pay TV infrastructure providers on the terrestrial, satellite and cable platforms.
 - (b) pay TV content service providers on the terrestrial, satellite and cable platforms

2. DEFINITIONS

(1) In this schedule, unless the context otherwise requires, the

following terms shall have the meanings ascribed to them under this paragraph. In the event of conflict or ambiguity between the terms defined herein and the terms defined in a licence or in the Uganda Communications Act, 2013 the following order of precedence shall apply—

- (a) The Uganda Communications Act, 2013;
- (b) The Uganda Communications (Quality of Service) Regulations, 2019;
- (c) Licence terms and conditions;
- (d) Technical guidelines issued by the commission.
- (2) In this Schedule, the following terms shall have the following meanings—
- "billing" means the administrative function of preparing bills and submitting the bills to customers;
- "complaint" means a statement by a customer expressing dissatisfaction due to a difference between the expected and the delivered benefits from the use of the service. The complaint may be made in various forms such as, writing, electronic means, or in person;
- "customer" means a user of a service who is responsible for payment for the services;
- "Customer Premise Equipment (CPE)" means equipment placed at the customer's premises and that enables the customer to access the service providers' services. Set top boxes, satellite dishes and decoders are examples of CPEs;
- "force majeure" means an inevitable, unpredictable act of nature, not dependent on an act of man;
- "preventive maintenance" means maintenance that is regularly performed on equipment to lower the likelihood of the equipment failing.
- "Quality of Service (QoS)" means the totality of characteristics of a communications service that bear on its ability to satisfy stated and implied needs of the user of the service;
- "service provider" means an operator providing its customers with access to broadcasting services.

3. RESPONSIBILITIES OF COMMISSION & LICENSEES UNDER THIS FRAMEWORK

(1) The responsibilities of the Commission are-

- (a) to set the quality of service standards, specifying the QoS parameters against which performance shall be evaluated and the associated target levels. The Commission may amend these parameters or the targets from time to time to accommodate developments in the sector;
- (b) to specify the methodology to measure performance against each QoS parameter;
- (c) to apply for appropriate sanctions in cases of noncompliance by a licensee;
- (d) to carry out audit of the QoS reports submitted by licensees;
- (e) to carry out measurements against some or all the QoS parameters; and
- (f) to carry out comparative publishing of QoS performance of the licensees

(2) The responsibilities of licensees are-

- (a) to have their technical operation in line with the standards set by the Commission;
- (b) to cooperate in providing access to facilities and information to the Commission or authorised persons for inspections, audits and investigations;
- (c) to carry out measurements as specified by the Commission and submit periodic reporting on the respective QoS indicators and critical outage reports as outlined by the Commission;
- (d) to provide explanations in cases where the QoS performance is below the standard as well as associated remedial plans;
- (e) to comply with the reporting requirements set by the Commission on the QoS performance of the licensee.

4. QoS MEASUREMENTS BY LICENSEES

- (1) Measurement methods, formulas and calculation shall be in accordance with those specified for the associated QoS parameters by the Commission.
- (2) All supported data used to produce the quarterly reports shall be kept by the licensee for a minimum of twelve (12) months and shall be availed to representatives of the Commission on request.
- (3) For each quality of service parameter that the licensee is required to report against, the licensee shall prepare periodic reports at intervals as provided in the licence or as requested by the Commission.

5. QoS MEASUREMENTS & AUDITING BY COMMISSION

- (1) The Commission shall conduct inspections, surveys or performance audits of the quality of service of the licensees from time to time to establish the performance of the licensees and adherence to the Commission quality of service standards.
- (2) Measurements for activities under subparagraph (1) shall be done using modes of collection of data including -
 - (a) impromptu and routine drive tests;
 - (b) consumer survey; and
 - (c) statistical data and documents received from operators.
- (3) The Commission reserves the right to use its own personnel, employ the services of specialist personnel or an independent third party to conduct any QoS audits deemed necessary.
- (4) In cases of impromptu onsite audits or visits, the licensee shall arrange for the Commission to be granted access to their network installations and records as and when this access is required.

(5) The licensees shall fully co-operate with and provide all assistance to such inspectors as well as with all requests of the Commission for information and all Commission verification and audit activities.

6. REPORTING BY LICENSEES

- (1) The licensee shall, in every quarter, provide the Commission with reports on the results of measurements done against some of the QoS parameters.
- (2) The reporting under subparagraph (1) shall be done using only the standard reporting templates provided by the Commission for this purpose which shall, in all cases, be accompanied with a declaration letter signed by a duly authorised officer of the licensee, stating that the report is true and accurate in all respects.
- (3) The reports submitted under subparagraph (1) shall contain results for the respective quarter aggregated on a monthly basis starting on 1st January of the respective calendar year and the report shall be submitted to the Commission by the 25th day of the following quarter.

7. NETWORK OUTAGE REPORTS

- (1) The licensee shall inform the Commission about all outages affecting its transmission and distribution network using the standard template provided in which shall be sent either electronically to the email address ucc@ucc.co.ug or via hard copies submitted to the Commission at any of its branch offices.
- (2) Reporting of outages shall be done at least 48 hours before outage for scheduled maintenance, 12 hours before outage for unscheduled maintenance and within 24 hours of the occurrence of the unplanned outages.

1. PUBLICATION OF QoS RESULTS

The Commission may publish the evaluation results of the QoS performance of licensees for consumption by the general public in any form or manner as may be deemed appropriate by the Commission.

2. COMPLIANCE AND ENFORCEMENT

(1) Contravention

- (1) A licensee shall have committed a contravention where-
- (a) it fails to perform the measurement, reporting and record keeping tasks set out in this framework;
- (b) it fails to achieve a target for the Commission QoS parameter for a reporting period at a given reporting region;
- (c) it does not comply with a directive issued by the Commission to remedy a contravention
- (d) it publishes false or misleading information about its quality of service; or
- (e) it obstructs or prevents the Commission conducting a QoS investigation, inspection, audit or measurement.
- (2) Penalty for a contravention is a fine or penalty or other appropriate sanctions under the law.

(2) Exemption from compliance

(1) An operator may be exempted from compliance with the QoS standard or provisions of this schedule to the extent it is unable to comply due to force majeure, on condition that the event is reported in time.

PART B- NETWORK RELATED QOS PARAMETERS

The parameters apply to (some or all TV) signal distribution platforms i.e. satellite, terrestrial and cable.

	Reporting Areas	Areas that are within the service area of each broadcast transmitter/ satellite / cable network				
	Test method / Data to be used to evaluate fulfillment of target	Quarterly reports on daily systems measurements of service availability submitted by the licensee				
	Target	>99% availability				
	Computation	It measures the proportion of time for which each broadcasting service Uptime x100 service is available on the satellite/ cable/ terrestrial signal distribution platform.				
	Purpose	It measures the proportion of time for which each broadcasting service is available on the satellite/ cable/ terrestrial signal distribution platform.				
	Definition	This is the ability of the provider provider of time for its required the proadcast at a stated the satellic period of time cable/ assuming that terrestrial the external resources, if distribution provided.				
	Parameter	Service Availability				
L	2000					

Areas that are within the service area of each broadcast transmitter/ satellite / cable network					
Quarterly reports on daily system measurements of audio and video quality submitted by the licensee					
71					
le le ent lent ceptible, ptible, nnoying ying	1 =Bad 1 =Very annoying				
Quality F grade sca Impairm It assesses the television picture 4 = Good quality of the output of the satellite/ cable/ signal distribution platform that 2 = Poor is received 2 = Anno but the strict the satellite/ signal annoying distribution platform that 2 = Poor is received 2 = Anno but the satellite/ signal annoying signal signal distribution platform that 2 = Poor is received 2 = Anno	viewers.				
It is a term used to rate the inherent quality of the TV picture.					
Picture Quality					
2.					

Head end of the terrestrial network	Areas that are within the service area of each broadcast transmitter	Areas that are within the service area of each broadcast transmitter
Quarterly reports on daily systems measurement of bitrate per program stream submitted by the licensee	Areas that are within Drive tests by UCC on the service a monthly basis area of each broadcast transmitter	Areas that are within Drive tests by UCC on the service a monthly basis area of eacl broadcast transmitter
Bitrate ≥ 1.5Mbit/s	MER> 32dB	Bit error rate ≤ 1.5Mbit/s
Number of bits per second	It is used to quantify the performance of a digital symbol power/broadcast transmitter power) using digital modulation.	No. of bits with errors No. of bits transmitted
It is used to know the speed that digital audio and video files are encoded or compressed.	It is used to quantify the performance of a digital broadcast transmitter using digital modulation.	It is used to quantify the quality of a digital transmission from broadcast transmitter.
It is used It is a measure to know the of the rate of speed that information digital audio content of the and video digital video files are stream.	It a measure of the signal-to-noise ratio (SNR) in a digitally modulated signal.	The ratio of the number of bits with errors to the total number of bits transmitted.
Bitrate per program stream	Modulation Error Ratio	Bit Error Rate
e,	4.	5.

Areas that are within the service area of each broadcast transmitter	Areas that are within on the service area of each broadcast transmitter		
Areas that are within Drive tests by UCC on the service area of each a monthly basis broadcast transmitter	Areas that are within Drive tests by UCC on the service area of each broadcast transmitter		
C/N > 10dB	Signal strength > 32dbm/μV		
Carrier Power Noise	Signal		
It evaluates the quality of the received signal from a broadcast transmitter.	It measures the transmitter power output as received by a TV receiver antenna at a distance from the broadcast transmitter evaluates the transmitting antenna.		
The ratio of the received signal strength relative to the strength of the received noise.	It is the magnitude of an electric field at a reference point, which is located at a significant distance from the transmitting antenna.		
Carrier Power to Noise Ratio	Signal		
. 0			

NB: System measurements are measurements carried out using dedicated measuring equipment for particular parameters.

1. Customer Service Related QoS parameters

These parameters apply to the following groups of licensees-

- Pay TV service providers on all platforms i.e. satellite, terrestrial and cable.
 - Public signal distributor on terrestrial platform.

Reporting	Customer care Service
Test method / Data to be used to evaluate fulfillment of	Quarterly reports on first time service activation report submitted by the licensee
Target	>95% 100% within 48 hrs
Computation	No. of first time service activation done within 36 hours No. of first time service activation done within a month
Purpose	It assesses the proportion of time taken to provide a pay TV service to the customer from the instant the licensee acknowledges receipt of the payment from the customer
Parameter	First time service activation

Customer care Service	Customer care Service	Customer care Service
Quarterly reports on service reactivation report submitted by the Licensee	Quarterly reports on customer	support performance submitted by the licensee
>98% w100% within 36 hrs	>99% of the complaints are redressed within 24hrs 100% within 36 hrs	>95% of the Other complaints are redressed within 24 hours 99% within 36 hrs
No. of service reactivations done within 24 hours No. of service reactivations done within a month	No. of complaints on nonreception of public TV services or pay TV services resolved with 24hours Total No. of complaints on nonreception of pubic TV services or pay TV services received in a month	No. of other complaints resolved with 24hours Total No. of other complaints received in a month
The proportion of requests for reactivation that are concluded within the agreed time frame after acknowledgment of the customer's payment by the licensee	It assesses the quality of support services offered to customers by the	licensee through service centers.
Subsequent service reactivation after payment		performance in complaints handling
i		ന് .

Customer care Service	Customer care Service
Formal communication received from the licensee informing UCC about the notification	Quarterly reports on billing performance submitted by the licensee
Notice should be at least 3 days in advance	>99%are accurate
time given to the customers (Content Time of providing notice to the service providers public – Time of the preventive maintenance work on the signal distributor's network	No.of billing complaints resolved within 24 hours Total No.of billing complaint
It measures the time given to the customers (Content service providers /and public) to receive notification about preventive maintenance work on the signal distributor's network	It assesses the accuracy of the bill and billing options (Prepaid and Postpaid) and billing currency.
Notification time on service maintenance	Billing performance

PART C: TRANSMISSION & DISTRIBUTION NETWORK OUTAGE REPORT FORMAT

CONTACT INFORMATION						
Name of licensee:						
Name of technical contact person		Em E-mail:				
		Mobile No:				
OUTAGE INFORMAT	ION					
Type of critical outage						
Unplanned	Scheduled	Unscheduled				
Local time outage began Outage duration: Outage status when fillin report: Local time outage was re Cause of the outage:	(24-hr hh:mn hrs ig this esolved:	n):				

EFFECTS OF THE OUTAGE
Network element(s) affected:
Affected areas:
Description of the second seco
Description of outage:

Explanation of outage duration:
Actions taken and to be taken:
DECLARATION
I am authorised by the to legally bind the provider to the truth,
completeness, and accuracy of the information contained in this report.
I on oath depose and state that the information contained herein is true,
correct, and accurate to the best of my knowledge and belief, and that
the operator on oath deposes and states that this information is true,
complete and accurate.
Name:
Date:Time:
Date
The property of the second property of the se

Regulations 5(1) and 6 (2)

QUALITY OF SERVICE PARAMETERS FOR POSTAL AND COURIER OPERATORS

PART A— QUALITY OF SERVICE FRAMEWORK

1 INTRODUCTION

- (1) Section 5 of the Uganda Communications Act, 2013 requires Uganda Communications Commission (UCC) to—
 - (a) "set national standards and ensure compliance with national and international standards and obligations laid down by international communication agreements and treaties to which Uganda is a party";
 - (b) "to promote and safeguard the interests of consumers and operators as regards the quality of communications services and equipment" respectively.
- (2) This quality of service (QoS) framework spells out how the Commission shall regulate the QoS of postal services offered in Uganda to ensure integrity and reliability of the services.
- (3) The framework includes the QoS requirements, evaluation of performance, reporting and publication and enforcement.
- (4) The provisions of this framework applies to all postal services with respect to the clearance, sorting, transport and distribution of postal article/items for a charge or fee.
- (5) A postal article or item is an addressed article weighing up to 30 kilogrammes and which is deposited to the postal service provider in the final form in which it shall be transported by the postal services provider.

- (6) The implementation of this framework is subject to the provisions of—
 - (a) the Uganda Communications Act, 2013; and
 - (b) the Uganda Communications (Licensing) Regulations, 2019.

2 RESPONSIBILITIES IN QoS MANAGEMENT Uganda Communications Commission

- (1) the Commission shall-
- (a) set the quality of service standards, specifying the QoS parameters against which performance shall be evaluated and the associated target levels and the Commission may amend these parameters or the targets from time to time to accommodate developments in the sector;
- (b) specify the approach to be used in measuring performance against each QoS parameter;
- (c) conduct measurements against some or all the QoS parameters;
- (d) audit the QoS reports submitted by licensees;
- (e) publish QoS information as appropriate;
- (f) apply the appropriate sanctions where a licensee failure to meet the targets, does not remedy a QoS performance breach after notification from the Commission to do so, or to comply with the reporting requirements specified under this QoS framework.

Responsibilities of licensees

- 2. Every licensee shall-
- (a) meet or exceed levels of performance specified in the QoS standards set by the Commission;
- (b) establish and administer measurement systems to collect and, if necessary, process data regarding its performance in the application of the quality of service standards in Schedule I;

- (c) comply with the reporting requirements set by the Commission on the QoS performance of the licensee;
- (d) cooperate fully with all the Commission requests for information as well as inspection and audit activities;
- (e) ensure that the information submitted to the Commission is correct and factual;
- (f) implement remedial measures as directed by the commission;
- (g) publish, on its website, QoS information approved by the Commission in manner specified by the Commission.

3 MEASUREMENT OF QUALITY OF SERVICE

- (1) The measurement of performance against the quality of service parameters shall be based on the respective methodologies specified by the Commission in Schedule 1.
- (2) Data acquisition used by the Commission to evaluate performance of the licensee against the QoS Standard shall include—
 - (a) "live" mail;
 - (b) "Test" mail;
 - (c) Customer surveys;
 - (d) Customer service and other operations information.
- (3) The Commission reserves the right to carry out audits using its own personnel or to employ the services of a third party to validate the QoS information provided by the licensees as deemed appropriate by the Commission.

4 COMPLIANCE OF OPERATORS TO PRESCRIBED STANDARDS

- (1) The Commission will continuously engage the operators on the scope of the parameters, the set targets, the repercussions of not meeting the targets as well as remedial measures for poor performance.
- (2) Through engagement with operators, the standards will be reviewed taking into account global industry best practice, operator

views and consumer demands.

5 REPORTING

- (1) Every licensee shall submit to the Commission Quarterly reports on its QoS performance using only the standard reporting templates provided by the Commission for this purpose.
 - (2) The licensee shall—
 - (a) make timely notification to the Commission of circumstances that might affect achievement of established delivery standards;
 - (b) include in their quarterly operational reports incidents of delayed delivery.
- (3) The licensee shall also comply with any additional information requests or reporting requirements made by the Commission on its QoS.
- (4) Operators shall be obliged to keep the original data files pertaining to complaints received for purposes of reference, should the need arise.

6 OTHER OBLIGATIONS

Customer service

- (1) To facilitate the monitoring process, operators shall be required to file with the Commission a Master Service Agreement detailing commitments related to privacy, liability and security commitments to customers.
 - (2) Every licensee shall—
 - (a) develop and publish delivery timelines and attendant cut off times.
 - (b) publish a list of working days, clearly specifying the non-operational days in the week.

Liability

- (3) Operators shall maintain a claims handling policy for loss, damage or delay of delivery of postal articles in line with the guidelines highlighted in this framework. The policy shall spell out rights and responsibilities of the all parties (consumer and postal operator) in any given transaction.
- (4) The licensee shall adhere to the guidelines issued by the commission in respect of liabilities and claims.

Security

- (5) Operators shall ensure security of the service offered through institution policies and systems to secure operational premises, eliminating prohibited items and contraband, as well as integrity of postal articles in transit.
- (6) The licensee shall additionally conform to the security guidelines issued by the Commission.

Disclosure

- (7) A licensee or any party who in operations associated with the provision of postal services, has acquired knowledge or access to any of the following information may not, without legal authorisation, reveal or use—
 - (a) information relating to postal items conveyed within the operation;
 - (b) information concerning the customer including the individual person's address, telephone number and workplace.
- (8) A licensee shall, upon legal request, provide information concerning suspicion of the commission of an offence to a prosecution

authority, police authority or some other authority that is bound to intervene against the offence, unless a less severe sanction than imprisonment for two years is prescribed for the offence.

Undeliverable postal articles

- (1) Domestic letters or other postal articles that cannot be delivered due to an undecipherable or non-existent address or post code may be opened by a licensee and where the letter or article is capable of being delivered based on information in the letter or article; the licensee shall deliver the letter or article accordingly.
- (2) Where a letter or postal article opened under subparagraph (1), is incapable of being delivered, but contains the address of a sender, the licensee shall notify the sender.
- (3) Every undeliverable postal article that has been opened and remains undeliverable may be kept and disposed of by the licensee as required by law or in a manner approved by the Commission.
- (4) In cases of domestic courier, undeliverable items shall be kept for no less than 3 months except where they are perishable.
- (5) A licensee shall on a quarterly basis furnish the Commission with a detailed list of items it has disposed (in the case of perishable items) or intends to dispose at the end of that quarter.
- (6) Where a letter or postal article is opened as provided by these Guidelines, the licensee shall affix a mark on the letter or postal article indicating the—
 - (a) Date and time of opening;
 - (b) Period it has remained undelivered;
 - (c) Contents; and
 - (d) Manner in which the licensee decides to deal with the undelivered article.

- (7) Where a letter or postal article is returned to the sender because of being undeliverable as addressed and the sender refuses to take delivery, the letter or postal article shall be dealt with as provided under paragraph (3).
- (8) Where a licensee is satisfied that the addressee of a postal article is dead, it may—
 - (a) retain the postal article and on production of the will or letters of administration to the estate of the addressee together with the written application of one or more of the executors or administrators, deliver or release the article in accordance with such request; or
 - (b) treat the postal article in accordance with the provisions of this framework on undeliverable postal articles.

7 ENFORCEMENT AND REMEDIAL MEASURES

- (1) The following shall constitute breach under this framework—
- (a) failure to comply with the standards and requirements specified in this framework;
- failure to file documents or information; keep records or submit reports to the Commissions as required under this framework;
- (c) submission or publication of false or misleading information;
- (d) obstructing, preventing or interfering with any inspection, investigation or enforcement action carried out or authorised by the Commission under any law or this framework;
- (e) committing any act or omission whose effect would be to defeat the purposes of this framework.
- (2) Where a licensee has failed to meet the specified target values of a QoS parameter, the Commissions may require a detailed explanation from the Licensee of the reasons behind the Licensee's

failure to meet the specified target and detailed action plan with timelines to ensure that the necessary steps are taken to improve performance to meet the specified target.

(3) In case of repeated breach or failure to address the QoS performance shortfall, the Commission shall penalise the liccensee in accordance with these Regulations.

PART B- CUSTOMER SERVICE PARAMETERS

Parameter: Servi	ce availability			
Definition: Presence of pick and drop off points set out by an operator or an appointed agent.	Purpose: This parameter indicates coverage and type of postal service available to consumers across the country.	Measure: Number of operational service outlets as submitted by each operator.	Formula: Offices operational/ No. of offices inspected ×100	Target: 95%
Frequency of monitoring: Quarterly	Method: Physical inspection	Scope: National	Reporting: quarterly	

Parameter: Customer information					
Definition: Information displayed at each operational outlet to support a customer's purchase decision.	Purpose: This parameter contributes to empowering consumers through availing adequate information.	Measure: Availability of displayed copy of a valid UCC annual licence certificate	Formula: Offices operational/ No. of offices inspected ×100	Target: 95%	
Frequency of monitoring: Quarterly	Method: Physical inspection	Scope: National	quarterly	Information required: -Tariffs -Liability policy -Delivery timelines -Prohibited goods -Contact information	

Technical parameters

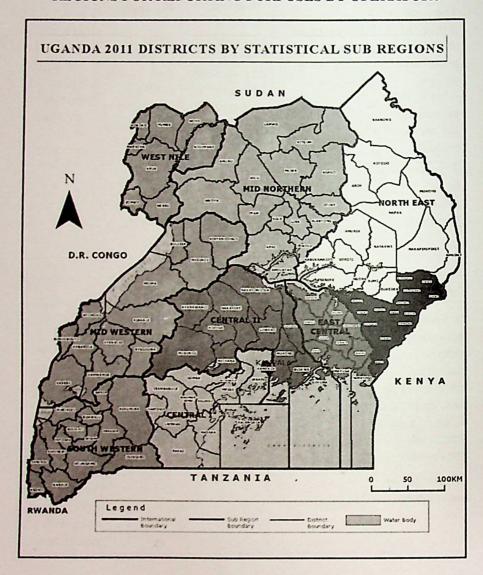
Definition: The time it takes to deliver a postal article against what is promised by the service provider.	Purpose: To ensure that operators delivery as promised to the customer. Meas Avera transit time (days) between posting delivery as posting delivery as the customer.		Formula: Average transmission time = \(\sum_{\text{(Day}} \times \) No. of items delivered)/ total items	Target: 85% of all test items delivered within the time specified by the	
Frequency of monitoring: Quarterly	Method: Mail tests	Scope: National	Reporting:	operator.	

Parameter: Complaints resolution				
Definition: A documented process on how customers' complaints on loss, damage or delay of a postal article while in conveyance.	Purpose: Ensuring due responsibility is taken in cases of loss, damage or delay of items in transit.	Measure: % of recorded complaints resolved within 24 hours	Formula: Cases resolved/ total cases recorded.	Target: 85% of all test items delivered within the time specified by the operator.
Frequency of monitoring: Quarterly	<i>Method:</i> Mail tests	Scope: National	Reporting: quarterly	Verification: Follow-up calls with consumers.

SCHEDULE 5

Regulations 5(4) and 6(3)

REGIONS FOR REPORTING PURPOSES BY OPERATORS



The regions for the purposes of these Regulations are-

- (a) Kampala;
- (b) Central I;
- (c) Central II;
- (d) East Central;
- (e) Mid Eastern;
- (f) South Western;
- (g) Mid Western;
- (h) West Nile; and
- (i) Mid Northern.

CRITICAL OUTAGE REPORT.

The Uganda Communications Commission

KAMPALA.

1.	Contact information			
	(a)	Name of operator		
	(b)	Address and contact		
	(c)	Primary contact person		
	(d)	mail		
	(e)	Phone No		
2.	Outa	ge information		
	Туре	of critical outage (tick as appropriate)		
	(a)	Unplanned		
	(b)	Scheduled		
	(c)	Unscheduled		
3.	Date	of incident (dd/mm/yyyy)		
4.	Time	when outage began (24-hr hh:mm)		
5.		s of outage at the time of filling this report		

5.	Time	the outage was resolved (if it has been resolved):		
7.	Cause of the outage			
3.	Effec	ts of the outage		
	(a)	Network elements affected		
	(b)	Affected region/area		
	(c)	Estimated proportion or number of customers affected		
	(d)	Explanation of outage duration		

	(e)	Action taken and/or to be taken
9.	Decl	aration
	the o	
		d this day of
		Signed
		Operator

SCHEDULE 7

Regulations 9 (4) and 10 (2)

FORM 1

To
(Name and address of operator)
(Particulars of licence issued by the Commission)
DIRECTION TO REMEDY BREACH
(Under section 48 of the Uganda Communications Act, 2013 and regulation 10 of the Uganda Communications (Quality of Service) Regulations, 2019)
TAKE NOTICE THAT you are in breach of your obligations under the licence in respect of the quality of service required of you as an operator.
The particulars of the breach are as follows:
In accordance with section 48 of the Act, you are directed to remedy the breach within days from receipt of this direction.
If you do not comply, the Commission shall, after the time specified in this notice discontinue the use of the
Dated thisday of20
Executive Director
Lagrada Communications Commission

То
(Name and address of operator)
(Name and duaress of operator)
FINE FOR BREACH OF QUALITY OF SERVICE TARGETS
(Under section 41 of the Uganda Communications Act and regulation 10 of the Uganda Communications (Quality of Service) Regulations, 2019)
TAKE NOTICE that you are in breach of your obligations under the licence in respect of the quality of service required of you as an Operator.
(State breach here)
In accordance with section 41(2) (b) of the Uganda Commission Act, 2013 you are directed to pay a fine of being% of you gross annual revenue.
Dated thisday of
Executive Director
Uganda Communications Commission

CALCULATION OF FINES

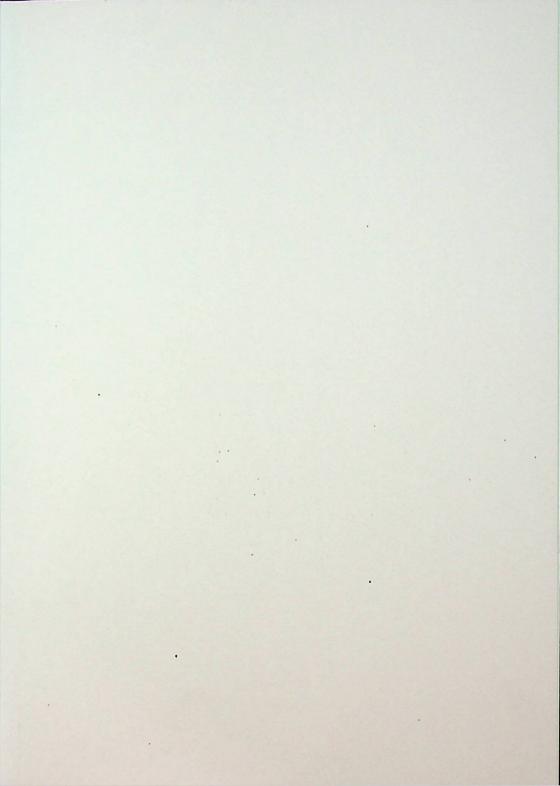
Fines shall be calculated on the basis of the Gross Annual Revenue for the preceding year for each quality of service target, for each reporting region and in respect of each reporting period (quarter) for contravention of these Regulations by an operator as follows:

No.	NATURE OF BREACH	Fine in as % of Gross Annual Revenue
1	Failure to perform the measurements as required under regulation 5	0.05
2	Failure to achieve the quality of service parameters under regulation 5	up to 10%of Gross Annual Revenue
(a)	Service activation or provisioning time	0.01
(b)	Service restoration time	0.01
(c)	Network availability	0.05
(d)	Blocked call rate	0.05
(e)	Call setup time	0.05
(f)	Dropped call rate	0.05
(g)	Good call quality	0.01
(h)	SMS completion rate	0.01
(i)	Point of interconnect blocking	0.05
3	Failure to comply with direction to remedy a breach; 0.1 (0.01% per day for each day that the contravention continues)	
4	Failure to submit reports or submits falsified reports under regulation 6;	0.1

5	Obstructing or preventing the Commission from conducting quality of service: (a) Investigation; (b) Inspection; (c) Audit; or (d) Measurement	0.5
6	Failure to achieve the same quality of service parameter for 2 consecutive quarters	0.1
7	Failure to achieve the same quality of service parameter for 3 consecutive quarters	0.5
8	Failure to achieve the same quality of service parameter for 4 consecutive quarters	0.75

Frank Tumwebaze

Minister of Information and Communications Technology and National Guidance



8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

to The Uganda Gazette No. 57, Volume CXII, dated 8th November, 2019

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S TATUTORY INSTRUMENTS

2019 No. 93

THE UGANDA COMMUNICATIONS (COMPETITION) REGULATIONS, 2019

ARRANGEMENT OF REGULATIONS

PART I - PRELIMINARY

Regulation.

- 1. Title.
- 2. Application.
- 3. Promotion of fair competition.
- 4. Objectives.
- 5. Interpretation.

PART II— RULES OF FAIR COMPETITION

- 6. Rules of fair competition.
- 7. Acts of unfair competition.
- 8. Merger, change of control, consolidation or new ownership.
- 9. Discrimination and undue preference.
- 10. Designation of dominant position.

PART III — EXEMPTIONS FROM ANTI-COMPETITIVE PRACTICE.

- 11. Waivers.
- 12. Register of exemption waivers.

PART IV - GENERAL

- 13. Notification and guidance.
- 14. Enforcement procedures.
- Powers of Commission to issue orders and other enforcement actions.
- 16. Revocation of S.I No. 24 of 2005.

SCHEDULE

SCHEDULE — GUIDELINES FOR MARKET DEFINITION AND DETERMINATION OF MARKET POWER

STATUTORY INSTRUMENTS

2019 No. 93

The Uganda Communications (Competition) Regulations, 2019

(Under sections 5, 52, 53, 54, 55, 56,57 and 93 of the Uganda Communications Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission these Regulations are made this 5th day of July, 2019.

PART I— PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Competition) Regulations, 2019.

2. Application.

These Regulations apply to all operators licensed under the Act and to any other person required to comply with Part IX of the Act.

3. Promotion of fair competition.

The Commission shall-

- (a) promote, monitor and enforce fair competition in the communications sector;
- (b) investigate all acts in breach of fair competition by an operator or any other person to whom these Regulations apply;
- (c) conduct proceedings, inquiries and public consultations in order to render or make decisions on acts or conduct in breach of fair competition or proposed changes in control or market structures;

- (d) conduct market studies in the communications sector by sample or comprehensive method to establish market dominance and its effect on consumers; and
- (e) impose remedies, sanctions and penalties or issue notices or orders against operators and persons whose acts or conduct are anti-competitive or in breach of fair competition.

4. Objectives.

The objectives of these Regulations are-

- (a) to promote the efficiency and competitiveness of communications services in Uganda;
- to ensure that communications services are reasonably accessible and fairly priced in Uganda;
- (c) to ensure that communications services are supplied as efficiently and economically as is practicable and at performance standards that meet the social, industrial and commercial needs of Uganda;
- (d) to promote and maintain fair and efficient market conduct and effective competition among all persons engaged in commercial activities connected with the communications sector in Uganda;
- (e) to encourage, facilitate and promote investment;
- (f) to establish, develop and expand the communications industry in Uganda; and
- (g) to promote fair, reasonable and non discriminatory conduct in the provision of communications and value added services.

5. Interpretation.

In these Regulations, unless the context otherwise requires—

[&]quot;Act" means the Uganda Communications Act, 2013;

[&]quot;agreement" means an agreement between one or more operators, interconnect and access seekers or any other authorised person whose content is regulated by these Regulations;

- "authorised person" means a person allowed by the Commission to provide specified goods and services over a communications network or platform and includes a provider of value added services;
- "Commission" means the Uganda Communications Commission established by the Act;
- "communications" meanstelecommunications, datacommunication, radio communications, and postal communications; and includes broadcasting;
- "consumer" has the same meaning as in the Uganda Communications (Consumer Protection) Regulations, 2019;
- "conduct" means any action by an operator or authorised person which has consequences on the market;
- "dominant position" means a position of market power enjoyed by an operator or authorised person, which enables the operator or authorised person to prevent effective competition in the relevant market by giving it the power to behave, to an appreciable extent, independently of its competitors and customers;
- "end-user" means any person who requests for or uses communications services as a consumer or customer;
- "interconnection" means linking; whether directly or indirectly, by physical or logical means, or by a combination of both, of communications networks used by the same or a different operator in order to allow the users of one operator to communicate with users of the same operator or to access services provided by another operator;
- "licence" means a licence issued under the Act;
- "licensee" means a person issued a licence under the Act;
- "network termination point" means the physical point at which a user is provided with access to a public communications network including, where it concerns networks using transmission by

switching or routing, physical points identified by means of a specific network address which may be linked to that user's telephone number or name;

- "operator" means a person licensed to provide a communications or broadcasting service under the Act;
- "prescribed fee" means a fee assessed by the Commission under the Uganda Communications (Fees and Fines) Regulations 2019;
- "service provider" means a service provider that offers services to end users, either by using the basic service and infrastructure provided by network operators on a re-sale basis, or by providing services through their own infrastructure where they form part of a network operation;
- "significant market power" or "SMP" means, in relation to an operator, having a position of market power or economic strength enabling the operator to prevent effective competition in a relevant market or markets by affording that operator the power to behave, to an appreciable extent, independently of competitors, customers and users; significant power includes an operator enjoying a dominant position;
- "user" means a person, including an operator, consumer or third party, using or requesting for publicly available communications services.

PART II— RULES OF FAIR COMPETITION

6. Rules of fair competition

- (1) The rules of fair competition shall, to the extent practicable as determined by the commission, be based on the principles of national, regional and international competition law practices relating to the prohibition of—
 - (a) anti-competitive agreements, decisions or concerted practices;
 - (b) abuse of dominant position;

- (c) anti-competitive mergers, take-overs, consolidations, acquisitions or such anti-competitive changes in the market structure resulting from changes in ownership, control, composition and structure of operators; and
- (d) all other practices and acts which lead or would lead to a substantial lessening of competition; including unfair methods of competition, unfair or deceptive acts or practices, the purpose or effect of which is to distort competition in the communications market.
- (2) An operator or authorised person shall not engage in any activity, whether by act or omission, which has or is intended to or is likely to have the effect of unfairly preventing, restricting or distorting competition where the act or omission is done in the course of, or as a result of, or in connection with, any business activity relating to communications services.
- (3) For the avoidance of doubt, an operator, consumer or authorised person shall be taken to have engaged or to be engaged in an anti-competitive act, if, by commission or omission, that act has an appreciable effect on fair competition in the communications market.

7. Acts of unfair competition.

- (1) An act or omission of an operator, consumer or authorised persons, whether independently or with others, shall constitute or amount to an abuse by the operator where the act or omission includes—
 - (a) price abuses or anti-competitive pricing through predatory price-cutting, price squeezes, cross-subsidisations, price-discrimination or any form of direct or indirect imposition of unfair purchasing or selling prices or other unfair trading conditions;
 - (b) any conduct which exploits customers or suppliers through excessively high prices or discriminatory prices or terms,

conditions or conduct which removes or limits competition from existing competitors or which excludes new undertakings from entering the market through predatory behaviour, vertical restraints or refusal to supply existing or potential competitors;

- (c) limiting production, markets or technical development to the prejudice of consumers;
- (d) applying dissimilar conditions to equivalent transactions with other parties, which place them at a competitive or commercial disadvantage;
- (e) making the conclusion of contracts subject to acceptance by the other parties of supplementary obligations which, by their nature or according to commercial usage, have no connection with the subject of the contracts;
- (f) predatory network alterations, where the dominant operator alters the physical or logical interface of its network in a manner that imposes significant costs on interconnected operators without any legitimate business, operational or technical justification;
- (g) refusal to supply communications services or grant access or interconnection to facilities under the Act and the Uganda Communications (Interconnection and Access) Regulations 2019;
- tying access to network facilities, equipment, products and services to unreasonable conditions;
- establishing unreasonable economic conditions for interconnect or access applicants through unreasonable minimum service and billing thresholds designed to make interconnection and access unfeasible or loss making;

- failure to act in good faith in the negotiation and provision of access, interconnection and communications services;
- (k) engaging in unfair methods of competition that deter or are likely to deter new entrants in the communications market or that restrict or are likely to restrict existing competition in the communications market for reasons unrelated to the availability, price or quality of the equipment, product or service that a prospective or current operator offers or seeks to offer through—
 - (i) false or misleading claims;
 - (ii) degradation of service availability or quality;
 - (iii) provision of false or misleading information to competitors; or
 - (iv) interference with end-user or supplier relationship.
- (2) For the avoidance of doubt, and without limiting the general effect of subregulation (1), the following conditions shall include vertical restraints imposed by an operator or operators acting in concert with authorised persons that potentially reduce competition—
 - (a) resale price maintenance;
 - (b) selective distribution;
 - (c) exclusive distribution;
 - (d) exclusive purchasing or dealing;
 - (e) tie-in sales and bundling;
 - (f) full-line forcing;
 - (g) quantity forcing;
 - (h) fidelity discounts; and
 - (i) non-linear pricing.
- (3) An agreement between one or more operators or a concerted industry practice restricting, distorting or reducing competition in the communications sector, shall constitute an act of unfair competition.
- (4) The acts of unfair competition referred to in subregulation(3) include—
 - (a) directly or indirectly fixing purchase prices or selling prices;

- (b) agreements to fix trading conditions;
- (c) agreements to share markets;
- (d) agreements to limit or control interconnection, communication or investment;
- (e) collusion tendering or bid-rigging;
- (f) group boycotts, whether formal or informal;
- (g) agreements with a potential to result in higher prices or reductions in output of communications services or equipment;
- (h) agreements between operators and entities at different levels in the supply chain as a down-stream reseller or an upstream provider of communications services including vertical price fixing, vertical market allocation or exclusive dealing;
- (i) bundling, including "tie-in" sales or "locking-in" customers;
- joint buying or selling agreements between buyers to fix the price at which they are prepared to buy or sell; and similar agreements between sellers where they agree to boycott certain customers;
- (k) information sharing agreements where the exchange leads or would lead to substantial lessening of competition;
- (l) exchange of price information that eliminates competition between the cooperating operators;
- (m) exchange of non-price information that has an effect on competition;
- (n) advertising restrictions relating to, among others, the amount, nature or form:
- (o) standardisation agreements that contain restrictions on what the parties may produce and which, as a result, limit competition from other sources through raising entry barriers; and
- (p) all anti-competitive agreements with an appreciable effect on competition including aggregated rebate schemes, specialisation agreements, co-operation in research and development or joint ventures for the development of new products or markets.

- (5) An agreement prohibited by the Act or these Regulations shall be established—
 - (a) through direct evidence of the agreement, including a signed document;
 - (b) through a bundling agreement between an operator and an authorised person which restricts access to new access seekers or restricts the use of content or access to customers by new access seekers;
 - (c) through discovery at the request of the complainant or the Commission where grounds exist to show the probable existence of a written agreement or oral undertaking;
 - (d) using circumstantial evidence that demonstrates the existence of the agreement.
- (6) The Commission shall, in order to determine whether a particular agreement or form of conduct is in contravention of fair competition under the Act or these Regulations—
 - (a) determine the market to which the agreement or conduct in question relates;
 - (b) consider whether the operator in question is dominant or has significant market power; and
 - (c) determine whether there is a breach of the rules of fair competition under the Act or these Regulations.
- (7) The guidelines set out in the Schedule to these Regulations apply in the making of determinations under subregulation (6) (a) and (b).

8. Merger, change of control, consolidation or new ownership.

(1)Atransaction by an operator relating to its ownership, shareholding, constitution, composition, management, control or any change thereto shall be deemed to be anti-competitive in the communications market, to the extent that it negatively affects the market structure and leads or could lead to a lessening of competition.

- (2) An operator who seeks to undergo a restructuring, consolidation, amalgamation, re-arrangement or re-composition of its structure, composition, management, control, ownership or shareholding by way of a merger, joint venture, acquisition, take-over or consolidation shall, within three months before undergoing the desired scheme or arrangement, apply to the Commission for approval.
- (3) The Commission shall consider the application for a merger within forty five days from the date of receipt of complete application and where it is satisfied that the restructuring, consolidation, amalgamation, re-arrangement or re-composition of its structure, composition, management, control, ownership or shareholding by way of a merger, joint venture, acquisition, take-over or consolidation will not lead to anti-competition, approve the merger.
- (4) The Commission shall, before deciding whether or not to approve a transaction under this regulation, conduct an investigation in accordance with these Regulations.
- (5) An investigation under subregulation (4) may include a public hearing at which comments from interested persons or members of the public may be solicited.
- (6) The Commission may issue guidelines for mergers and acquisitions.

9. Discrimination and undue preference.

- (1) An act or omission by an operator amounts to an act of discrimination or undue preference where the operator—
 - directly or indirectly, by any means or device, makes unjust or unreasonable discrimination in the charges, practices, classification, regulations, facilities or services for or in connection with similar communications services;
 - (b) makes or gives undue or unreasonable preference or advantage to a particular person, class of persons or locality,

- or subjects any person, class of persons or locality to undue or unreasonable prejudice or disadvantage;
- unfairly favours a business carried on by an operator so as to place at a significantly competitive or commercial disadvantage, other operators lawfully competing with that business;
- (d) unjustly or unfairly denies access or service to a customer or another operator;
- refuses or fails to provide, or in any way denies customers or operators equal opportunity for access to the same type and quality of service; or
- carries out any other act or omission considered discriminatory or amounting to undue prejudice or disadvantage by the Commission.
- (2) An operator shall offer non-discriminatory treatment to the public in the provision of communications services.
 - (3) An operator shall-
 - (a) not discriminate against or grant any preference to any person utilising communications services; and
 - (b) offer rates, terms, conditions and technical standards for its services or through its affiliates, identical and equivalent to those offered to other unaffiliated operators.
- (4) Notwithstanding subregulation (3), a licensee shall offer services at fair, reasonable and non-discriminatory terms to other non-affiliated operators.

10. Designation of dominant position.

- (1) The Commission shall prescribe, by guidelines, the process of designating an operator a significant market power with dominant position.
 - (2) Guidelines issue under subregulation (1) shall include—
 - (a) quantification of market share through collated reports filed by the operator with the Commission;

- (b) automatic designation where an operator controls a specified percentage of a particular defined market segment;
- (c) commencement of a market study or similar work of the relevant market segment by the Commission;
- (d) solicitation of submissions from the public, experts or consumers; and
- (e) any other evidence-based measures.
- (3) The Commission may designate an operator as having dominant position in a relevant market or markets in accordance with the procedure set out in the guidelines issued under subregulation (1).
- (4) Any findings made under subregulation (3) shall be shared with the affected operator and, where relevant, with the public, prior to any action being taken.
- (5) The affected operator may make presentations to the Commission as to why the designation should be made or not be made.

PART III — EXEMPTIONS FROM ANTI-COMPETITIVE PRACTICE.

11. Waivers.

- (1) The Commission may grant a waiver in relation to particular conduct of an operator where the Commission is satisfied that—
 - (a) the conduct shall result, or is likely to result in a benefit to the public; or
 - (b) the resultant public benefit outweighs, or will outweigh the detriment to the public constituted by any lessening of competition that will result, or is likely to result from engaging in the conduct.
- (2) An application for a waiver under subregulation (1) shall be in the form prescribed by the Commission and shall be accompanied by the prescribed fee.

- (3) The Commission may, in determining whether to grant a waiver under this regulation, have regard to
 - (a) the extent to which the conduct relates to the supply of goods or services on favorable terms and conditions to—
 - (i) financially disadvantaged individuals;
 - (ii) an individual who is disadvantaged on health grounds;
 - (iii) a non-profit community organisation or a non-profit charitable organisation;
 - (iv) an educational institution;
 - (v) a health facility; or
 - (vi) any other instance as the Commission may determine;
 - (b) the extent to which the conduct relates to the supply of goods or services for—
 - (i) community, charitable or educational purposes; or
 - (ii) the need to satisfy any applicable universal service obligation;
 - (c) the extent to which the conduct prevents or reduces, or is likely to prevent or reduce pollution or other forms of degradation of environmental amenities; and
 - (d) the extent to which the conduct contributes, or is likely to contribute to technical innovation or the development of new goods or services; or
 - (e) promotion of health or safety on favorable terms and conditions.
- (4) Where the Commission grants a waiver under this regulation, the Commission shall give the applicant written notice of the waiver stating the reasons for the grant.
- (5) Where the Commission refuses to grant a waiver under this regulation, the Commission shall give the applicant written notice of the refusal, stating the reasons for the refusal.

- (6) A waiver shall be subject to such conditions as the Commission may specify.
- (7) The Commission may revoke a waiver granted under this regulation, if satisfied that—
 - (a) the waiver was made on the basis of information that is false or misleading in a material particular;
 - (b) a condition to which the waiver is subject is contravened; or
 - (c) there has been a material change of circumstances since the order was made.
- (8) Where the Commission revokes a waiver under subregulation (7), the Commission shall give the operator written notice stating that the waiver is revoked and stating out the reasons for the revocation.
- (9) An operator applying for a waiver shall not, in connection with the application, intentionally or recklessly—
 - (a) give information to the Commission, that is false or misleading in a material particular; or
 - (b) omit, from information given to the Commission, any matter or thing without which the information given would become misleading in a material particular.
 - (10) For the avoidance of doubt-
 - (a) an act or omission of a kind described as abusive conduct is not prohibited where—
 - (i) it has or would have no appreciable effect on competition;
 - (ii) it has or would have no appreciable effect on competition between persons engaged in commercial activities connected with the communications sector; or
 - (iii) it would have no appreciable effect on users of communications services;
 - (b) an act or omission of a kind described as an anti-

competition agreement, decision or concerted practice is not prohibited where the anti-competition agreement, decision or concerted practice contributes to improving the provision of any goods or services or to promoting technical or economic progress, while allowing consumers a fair share of the resulting benefit and where the agreement, decision or concerted practice does not—

- (i) impose on the parties concerned, restrictions which are not indispensable to obtaining the objectives stated under this regulation; and
- (ii) afford the parties the possibility of eliminating competition in respect of a substantial part of the goods or services in question.

12. Register of exemption waivers.

- (1) The Commission shall keep a register of exemption waivers granted under regulation 11.
 - (2) The register kept under subregulation (1) shall include—
 - (a) all exemption waivers granted by the Commission;
 - (b) applications for exemption waivers received by the Commission;
 - (c) decisions for refusal to grant exemption waivers;
 - (d) decisions revoking, exemption waivers; and
 - (e) particulars of the Commission's reasons for granting exemption waivers.
- (3) The register shall not contain any information whose disclosure is likely to prejudice, substantially, the commercial interests of the operator, or of any person to whom the information relates.
- (4) Subject to subregulation (5), any person may, on payment of the prescribed fee, inspect the register and make a copy of or take an extract from the register.

(5) The Commission may refuse a person from inspecting the register or making a copy of the register where the disclosure would prejudice substantially the commercial interests of the operator or of any person to whom the information relates.

PART IV - GENERAL

13. Notification and guidance.

- (1) Every operator or authorised third party shall ensure that the operator's agreement and conduct comply with the Act and these Regulations.
- (2) Except in the case of merger control under regulation 8 for which notification is mandatory, an operator may request the Commission for guidance on whether a specific agreement proposed or entered into by the party submitting conduct complies with the provisions of fair competition under the Act or the rules of fair competition under these Regulations.
- (3) A request by an operator for guidance under subregulation (2) shall indicate
 - (a) whether the agreement or conduct is likely to infringe any relevant provisions of fair competition under the Act or these Regulations; or
 - (b) whether the conduct or agreement is eligible for grant of an exemption if an application in that regard is made.
- (4) Where the Commission has issued its guidance, the decision of the Commission shall be final unless—
 - (a) there are reasonable grounds for believing that there has been a material change of circumstances since the guidance was given or the commission has established new facts;
 - (b) there is reasonable suspicion that materially incomplete, misleading or false information was given; or
 - (c) a complaint is received from a third party.

14. Enforcement procedures.

- (1) The Commission may investigate a complaint-
- (a) following a complaint by any person;
- (b) as a result of an issue arising from an investigation of any person as part of the Commission's performance of its duties;
- (c) where the Commission obtains information, which suggests that a contravention of the rules of fair competition may have occurred or is occurring; or
- (d) on the Commission's own motion.
- (2) The Commission shall, upon receipt of a complaint about a particular conduct, within thirty days from the date of receipt of the complaint, determine whether there is reason to suspect that there is a contravention of the rules of fair competition under the Act or these Regulations, and if so, proceed to investigate the complaint.
- (3) The Commission shall, in determining whether to proceed with the investigation of a complaint, give priority to matters where-
 - (a) there appears to be a blatant disregard for the law;
 - (b) the matter particularly affects disadvantaged consumers;
 - (c) there appears to be substantial damage to competition;
 - (d) there is significant public detriment;
 - the Commission's enforcement by litigation or other means would have a significant deterrent or educational effect; or
 - (f) an important new issue is involved, including one arising from economic or technological change.
- (4) Where the Commission determines that the complaint is a consumer complaint, it may investigate it in accordance with the Uganda Communications (Consumer Protection) Regulations, 2019.
- (5) Where the Commission determines that there is reason to believe that there is a contravention of the rules of fair competition under the Act or these Regulations, the Commission shall issue a competition notice to the operator.

- (6) The Commission shall issue a competition notice only after giving proper consideration to the merits of a case and determining whether it has reason to believe that the operator concerned contravened the rules of fair competition under the Act and these Regulations.
 - (7) The competition notice shall state-
 - (a) that the Commission is investigating a possible breach of fair competition;
 - (b) the reasons for the belief of a contravention or breach of fair competition, including any matters of fact or law which are relevant to the investigation;
 - (c) further information required from the operator in order to complete the investigations; and
 - (d) where appropriate, the steps to be taken in order to remedy the breach.
- (8) Where the Commission issues a competition notice to an operator, the Commission shall proceed to determine the matter and issue its decision.
- (9) The Commission shall, in making a decision on a matter concerning fair competition—
 - (a) not be bound by technicalities, legal forms or rules of evidence;
 - (b) act as speedily as proper consideration of the matter allows, having regard to the need to carefully and quickly inquire into and investigate the dispute and all matters affecting the merits and fair settlement of the dispute;
 - (c) inform itself of any matter relevant to the dispute in any way it thinks appropriate; and
 - (d) require an operator to sign an undertaking to cease and desist from any future similar conduct.

15. Powers of Commission to issue orders and other enforcement actions.

- (1) The Commission may, at any time during an enforcement proceeding, issue an order directing an operator to cease and desist from specified conduct, where the Commission is satisfied that—
 - (a) there is prima facie evidence that the operator contravened the Act or these Regulations regarding fair competition;
 - (b) continuation of the operator's conduct is likely to cause serious harm to other operators, consumers or the general public;
 - (c) the potential anti-competitive harm in allowing the operator to continue its conduct outweighs the burden on the operator; or
 - (d) the issuance of the order is in the public interest.
- (2) Where the Commission determines that an operator has breached fair competition under the Act or these Regulations, the Commission shall take the following enforcement actions—
 - (a) direct the operator to cease engaging in the conduct by issuing a cease and desist order;
 - (b) order the operator to stop the unfair competition;
 - (c) direct the operator to take specific remedial action;
 - (d) impose a financial penalty on the operator not exceeding 10% of the annual turnover of the operator;
 - (e) declare any anticompetitive agreements or contracts null and void or, where an operator has been designated as dominant, apply any of the remedies prescribed under the Act; and
 - (f) publish the results of the investigation in a newspaper of wide circulation and other media.
- (3) The Commission may, in imposing a financial penalty, under subregulation (2)(d), consider any aggravating factors including—
 - (a) the severity of the contravention;

- (b) the duration of the contravention;
- (c) whether the contravention resulted in injury to person or property;
- (d) whether the operator has a previous history of contravention;
- (e) whether the operator has dominant power; or
- (f) whether the operator made any effort to conceal the contravention.
- (4) Where the Commission is satisfied that an operator has breached fair competition obligations under the Act or these Regulations more than once, the Commission may suspend or revoke the operator's licence in accordance with section 41 of the Act.

16. Revocation of S.I No. 24 of 2005.

The Communications (Fair Competition) Regulations, 2005 are revoked.

SCHEDULE

SCHEDULE

Regulation 7(7)

GUIDELINES FOR MARKET DEFINITION

1. Market definition.

- (1) Each relevant market is defined by reference to-
- (a) the product sold in the market; the "product market";
- (b) the demographic market; and
- (c) the geographical area within which the product is sold; the "geographical market".
- (2) A product market consists of the product or group of products to which the agreement or conduct relates, and includes any demand-side substitutes or supply-side substitutes whose availability prevents an operator from sustaining a small but significant increase in the price of a product above the competitive level.
- (3) The boundaries of the geographical market shall depend on the extent to which—
 - (a) customers are able to switch to substitutes supplied by operators in different areas; and
 - (b) operators in different areas are able to supply substitute products.
- (4) The Commission shall define the relevant product and service markets in terms of the nature of substitutable products and services, in situations where the objective conditions applying to competing service providers would be similar or the same.
- (5) The Commission shall define relevant markets in ways that reinforce its broader policy objective of fostering service-based competition by opening up the existing infrastructure to enable viable competition.

- (6) The market definition process will include the following factors and any other factor that the Commission determines is appropriate—
 - (a) ascertaining demand-side and supply-side substitutability of products and services;
 - (b) distinguishing between relevant retail and wholesale markets:
 - (c) evaluating whether there is further customer segmentation:
 - (d) evaluating the functional dimension of the identified markets as well as time factors; and
 - (e) considering other relevant factors including national differences, the effects of regulation, product diversification, chain substitution, current and potential competitive constraints, current market shares and volumes where such information is available; and expected future market developments.
- (7) The Commission shall consider evidence of the development of sustainable and effective competition in a particular relevant market as the basis for withdrawing a dominant market designation relating to that market, as and when the circumstances warrant.

2. Standards and methodology used to assess market power in the relevant markets.

- (1) The Commission shall, in order to determine the extent of market power in the relevant markets, evaluate the market information and evidence by applying any or all of the following criteria—
 - (a) market share;
 - (b) absolute and relative size of the firm in the relevant market;
 - (c) degree of control of facilities and infrastructure that

- would be uneconomical for another person to develop to provide services in the relevant market;
- (d) economies of scope and scale;
- (e) absence of countervailing buyer power, including customer churn characteristics;
- (f) structural and strategic barriers to entry and expansion;
- (g) horizontal and vertical market concentration;
- (h) pricing and non-pricing conduct; and
- (i) any other factors relevant to evaluating the existence of market power in a particular market including, innovation, supply side substitutability and emerging services.
- (2) For purposes of measuring market share, appropriate parameters (such as number of lines, number of minutes, revenues or other relevant metrics) will be applied based on the circumstances, and the proportion or percentage of market share determined may be used as an indicator of market power.
- (3) As a guideline, a market share of 25% or more will indicate a presumption of significant market power, which in turn may trigger an investigation into actual or potential anti-competitive conduct.
- (4) The Commission shall engage in evidence-based analysis where possible and rely on the best data available and where accurate or complete information is not available, proxies and reasonable estimates may be utilised.
- (5) Reference may be made to comparative benchmarks in jurisdictions that have already undertaken a similar market review process in evaluating the need for regulation of their communications sectors.
 - (6) Notwithstanding the standards and criteria for

assessing SMP prescribed in subparagraph (2), an operator may be regulated as an operator with SMP if that operator—

- (a) has control of the means of access to a network termination point and the ability to control the communications services available to an end-user at that network termination point;
- (b) has the ability to deny other service providers access to an end-user at the network:
- (c) has control of the termination point;
- (d) has control of the means of access through ownership or control of the physical link to the end-user, whether wire or wireless; or
- (e) has the ability to change or withdraw the national number or numbers needed to access an end-user's network termination point.

Cross References

Uganda Communications (Consumer Protection) Regulations, 2019. Uganda Communications (Fees and Fines) Regulations, 2019. Uganda Communications (Interconnection and Access) Regulations, 2019.

> FRANK TUMWEBAZE Minister of Information and Communications Technology and National Guidance

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

to The Uganda Gazette No. 57, Volume CXII, dated 8th November, 2019

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S T A T U T O R Y I N S T R U M E N T S

2019 No. 94

THE UGANDA COMMUNICATIONS (FEES AND FINES) REGULATIONS, 2019

ARRANGEMENT OF REGULATIONS

PART I — PRELIMINARY.

Regulation

- 1. Title.
- 2. Application.
- 3. Objective of Regulations.
- 4. Interpretation.

PART II — POWER OF COMMISSION TO COLLECT FEES

- 5. Power of Commission to assess and collect fees.
- 6. Power to classify an applicant as eligible for special licence.

PART III — POWER OF COMMISSION TO LEVY FINES

7. Power to impose and collect fines.

PART IV - GENERAL

8. Revocation of General Notice 241 of 2004.

SCHEDULES

SCHEDULE 1 LICENCE FEES

SCHEDULE 2 VIOLATIONS REQUIRING FINE NOT

EXCEEDING 10% OF GROSS ANNUAL

REVENUE

STATUTORY INSTRUMENTS

2019 No. 94

The Uganda Communications (Fees And Fines) Regulations, 2019

(Under sections 6(1), 41(2) (b), 67(1)(b), (c), (d), 67(2), (68) and 93 (2) of the Uganda Communications Act, 2013, Act 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission these Regulations are made this 5th day of July 2019.

PART I - PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Fees and Fines) Regulations, 2019.

2. Application.

These Regulations apply to-

- (a) operators licensed by the Commission;
- (b) third parties authorised by the Commission to buy or sell communications services on communications networks;
- (c) any person offered a service by the Commission in respect of which a fee is assessed and payable under section 6(1) of the Act; and
- (d) any person assessed a fine or other financial penalty by the Commission under the Act or the following regulations—
 - (i) the Uganda Communications (Quality of Service) Regulations, 2019;

- (ii) the Uganda Communications (Consumer Protection) Regulations, 2019;
- (iii) the Uganda Communications (Centralised Equipment Identification Register) Regulations, 2019;
- (iv) the Uganda Communications (Equipment Type Approval) Regulations, 2019; and
- (v) the Uganda Communications (Licensing) Regulations, 2019.
- (vi) the Uganda Communications (Text and Multmedia) Regulation, 2019

3. Objective of Regulations.

The objective of these Regulations is-

- (a) to provide for the assessment of fees by the Commission under the Act;
- (b) to prescribe fines imposed by the Commission under the Act and regulations made under the Act;
- (c) to prescribe fines and penalties in respect of serious and repeated breaches of the Act; and
- (d) to provide for the imposition of a fine of up to 10% of gross annual revenue in accordance with section 41(2) of the Act.

4. Interpretation.

In these Regulations, unless the context otherwise requires—

- "Act" means the Uganda Communications Act, 2013;
- "agent" means an independent person or entity registered by an operator; offering services on behalf of the operator to provide communication services and value added services under the Act;
- "broadcaster' means a person licensed under section 2 of the Act to provide broadcasting services;
- "Commission" means the Uganda Communications Commission established under the Act;

- "content" means any sound, text, still picture, moving picture or other audio-visual representation, tactile representation or any combination of the preceding which is capable of being created, manipulated, stored, retrieved or communicated electronically;
- "content provider" means a third party content provider selling value added services on a platform owned and operated by an operator;
- "infrastructure" means infrastructure used to provide communications and value added services;
- "licence" means a licence issued under the Act;
- "Minister" means the minister responsible for information and communications technology;
- "operator" means a person licensed by the Commission to provide a communications service or a value added service and includes a broadcaster;
- "special licensee" means an operator holding at least licence and is seeking to obtain a licence to provide value added services.

PART II - POWER OF THE COMMISSION TO COLLECT FEES

5. Power of Commission to assess and collect fees.

- (1) The Commission may-
- (a) classify communications services, assess and collect fees for application, grant, modification, transfer and renewal of licences to operate such services in Uganda;
- (b) impose specific financial conditions to maintain licences;
- (c) impose penalties for failure to meet terms and conditions of licences and variations issued under subregulation (a);
- (d) assess and collect the gross annual revenue levy on operators under section 68 of the Act; and
- (e) determine, assess and collect fees for permits and services rendered by the Commission in exercise of its functions under the Act.

(2) The fees specified in Schedule 1 to these Regulations are payable in respect of licences issued under the Act and other services.

6. Power to classify applicant as eligible for special licence.

- (1) The Commission may, where it deems necessary, classify an applicant as eligible for a special licence.
- (2) Where the Commission designates an applicant as a special licensee, it may waive part of the licensing fees for the additional licence.
- (3) The Commission may designate as a special licensee applicants for a communications licence or communications services licence who wish to buy and sell value added services.

PART III - POWER OF COMMISSION TO LEVY FINES

7. Power to impose and collect fines.

- (1) The Commission may impose a fine on any operator or authorised party who fails to remedy a breach of any regulations or directive issued under the Act.
- (2) The violations referred to in Column 1 of Schedule 2 to these Regulations shall attract payment of a fine of up to 10% of the Gross Annual Revenue prescribed in Column 2 of Schedule 2 to these Regulations.
- (3) The violations in subregulation (2) shall be subject to the 10% penalty for serious and repeated breaches imposed under regulation 9 are as prescribed in Schedule 2 to these Regulations.
- (4) The Commission shall give the operator written notice of not less than sixty days specifying the reasons for the intended suspension or revocation of a licence, during which the operator may make representations to the Commission.

PART IV - GENERAL.

8. Revocation of General Notice 241 of 2004. General Notice 241 of 2004 is revoked.

SCHEDULE 1 LICENCE FEES

Regulations 5 (2)

(All fees are exclusive of VAT)

(a) TWO-WAY RADIO COMMUNICATION SERVICES

		FEES
1.	HF Fixed Station	Shs.110,000
2	HF Mobile Station	Shs.110,000
3	VHF & UHF Fixed station	Shs.75,000
4	VHF & UHF Mobile station	Shs.75,000
5	VHF Hand held sets	Shs.75,000
6	Application processing fees	Shs.50,000

(b) RADIO STATIONS: BROADCASTING FEES

	CATEGORY	FEES
1	Application processing fees (One off)	Shs.4,368,000/= (Community Radio Stations) Shs. 6,580,000 (Commercial Radio Stations)
2	Initial entry fee/ change in ownership (One off fee)	Shs.23,100,000 (National Commercial Radio – Tier 1) Regional Commercial Station (Shs.17,500,000- Tier 2; Shs.14,000,000 - Tier 3; Shs.10,500,000 - Tier 4 Community Radio Stations (Shs. 200,000)

	CATEGORY	FEES
3	Commercial Radio Licence	Shs.7,000,000/- Tier1; Shs.5,600,000- Tier 2; Shs.4,200,000 - Tier 3; Shs.3,500,000 - Tier 4
4	Community Radio Licence	Shs.1,400,000
5	Spectrum fees (Radio)	ERP watts <1120 = Shs.500,000 ii) ERP = 1120 & <erp <2800="<br">Shs.750,000 iii) ERP> 2800 &<erp 5600= Shs.1,000,000 iv) ERP> 5600 Shs 1,000,000 for every 2800</erp </erp>
6	Studio Transmitter Link	Shs.700,000
7	Online Radio	Shs. 100,000 per year (providers of such services to be granted authorisation as opposed to licenses)
8	Transfer of licence	commercial radio: 25,000,000 Community Radio: NIL

TIER CLASSIFICATION

Tier 1- National Radio, Tier 2 - Kampala Region; Tier - 3 Jinja, Mbale, Soroti, Lira, Gulu, Arua, Fort portal, Masaka, Mbarara and Tier 4 - Rest of the country

Factors A: 1 for Tier 1, 0.8 for Tier 2 and 0.6 for Tier 3 and 0.5 for Tier 4 to be applied on initial entry fees, annual licence fees and spectrum fees.

(c) CONTENT SERVICE PROVIDER/BROADCASTING SERVICES (TELEVISION STATIONS)

	CATEGORY	FEES
1	Application processing fees	USD 2,500
2	Content Service Provider- (Free To Air -National Licence – Single Stream)	Initial entry USD 20,300; Annual fees USD17,600 per stream
3	Content Service Provider- (Free To Air -National Licence – Multiple Streams)	Initial entry USD 40,500 Annual fees USD 67,600 per licensee
4	Content Service Provider – (Free To Air –Regional –Single Stream)	Initial entry USD 5400 Annual fees USD 2,700
5	Content Service Provider – (Free To Air –Regional –Multiple Stream)	Initial entry USD 5,400; Annual fees USD 5400 per licensee
6	Content Service Provider - Free To Air -International Single Stream	Initial entry USD 27,000 & Annual fees USD 20,300 per stream
7	Content Service Provider (- Pay TV –National -Single Stream)	Initial entry USD 27,000; Annual fees USD 20,300

	CATEGORY	FEES
8	Content Service Provider (- Pay TV –Regional -Single Stream)	Initial entry USD 8,100; Annual fees USD 4,100
9	Content Service Provider (- Pay TV –International -Single Stream)	Initial entry USD 32,400 ; Annual fees USD 27,000
10	Content Service Provider - Hybrid TV (Single Channel)	Initial entry USD 21,600 Annual fees USD 18,900
11	Subscriber Management Services	Initial entry USD 13,500 Annual fees USD 5,400
12	Public Broadcaster Fee - UBC	US\$ 20,000 for all streams per annum
13	Private Television Stations (Spectrum charges)	ERP watts /12db gain/ channel: ERP 3865 = Usd 1,350; ERP 3865-6440w = Usd. 1,800; ERP6440- 12885w= USD 2,200 ERP 12885-19330w = Usd 2,700; above ERP 19330 Usd 270 for every 1288 watts above 19330 watts per transmitter
14	Content Service Provider – Academic/ Research (For Six Months)	USD1350
15	Content Service Provider (Online Broadcasting)	USD 8100 per stream per annum

	CATEGORY	FEES
16	Broadcasting Public Service Provider (Pay TV —National - Multiple Streams)	Initial entry Fee USD 67,600. This shall be payable by only new entrants. (b) Annual licence fees of USD 25,000 or 0.65% of the operator's Annual Gross Revenue, whichever is higher. The Annual Gross Revenue shall be determined basing on the Licensee's Audited Books of Account for each year of operation.
17	Broadcasting Public infrastructure Provider - National	Initial entry Fees USD 67,600. This shall be payable by only new entrants. Annual licence fees of USD 25,000 or 0.65% of the operator's Annual Gross Revenue, whichever is higher. The Annual Gross revenue shall be determined basing on the licensee's Audited Books of Accounts for each year of operation
18	Regional Broadcasting Public Service Provider (Pay TV- Regional Multiple Streams)	USD 2500 or 0.65% of the of the operator's Gross Annual Revenue, whichever is higher per region.

	CATEGORY	FEES
19	Regional Broadcasting Public infrastructure Provider	USD 2500 or 0.65% of the of the operator's Gross Annual Revenue, whichever is higher per region
		where the nature of the operators require an operator to have both the public infrastructure provider licence and public service Provider licence the annual licence fees shall be calculated on the annual gross revenue derived from the composite operations
20	Licence transfer fees	UGX 25,000,000 for every licence transfer. The fee shall be payable before approval of licence transfer.
21	Landing Rights licence	Performance Bond USD 250,000.

	CATEGORY	FEES
21	Logical Channel Numbers(LCN)	Premium Logical Channel Number Shs. 3,000,000 Ordinary Logical Channel Number Shs.600,000 Ordinary Logical Channel Number (Content aggregators; Shs.4,500,000 for 1st 10 channels; & Shs.300,000 for every extra channel Premium Logical Channel Number (Content aggregators; Shs.9,000,000 for 1st 10 channels; Shs.600,000 for every extra channel

Note: Factors based on geographical regions will be applied on the above fees as follows: A factor of 1 shall be applied to Kampala region; a factor of 0.8 shall be applied on all regional licences/ fees outside of Kampala region and a factor of 0.6 shall be applied on stations in hard to reach areas as defined by the Commission.

(d) RADIO TRANSMISSION LINKS (MICROWAVE LINKS)

The annual spectrum fee payable is based on the following formula: Frequency Fees (FF) = Up x K1x BW x Nf x Fr

Where FF = Frequency Fees Up= USD 120 per transmit frequency per site K1 is the Frequency band factor, where:

K1 = 0.7 $f \le 8GHz$

K1 = 0.6 for $8GHz < f \le 15GHz$

K1 = 0.5 for $15GHz < f \le 23GHz$

 $K1= 0.4 \text{ for } 23\text{GHz} < f \le 38\text{GHz}$ K1= 0.3 for f > 38GHz

Nf = Number of same transmit frequencies in the network

Fr is the Frequency reuse factor, where:

Fr = 1 for first 10 frequencies reuse

Fr = 0.3 for next 10 frequencies reuse

Fr = 0.1 for frequencies reuse ≥ 20 times

(e) ACCESS BANDS

	Band Category	Fees (per Mhz paired) Fees are in United States Dollars or prevailing Uganda Shilling Equivalent.
1	1.7GHZ	2,700
2	3.3GHZ	4,100
3	3.5GHZ	4,100
4	2.3GHZ	4,100
5	2.6GHZ	5,400
6	800 Mhz	24,300 for 1st 5 Mhz paired, & 150m per extra Mhz above 5 mhz paired
7	900 Mhz	40,500for first 5Mhz & 121,600 per extra Mhz above 5Mhz
8	1800Mhz	20,300 for first 5Mhz & 40,500 per extra Mhz above 5Mhz
9	2.1Ghz	27,000 for first 5Mhz & 81,100 per extra Mhz above 5Mhz
10	450 Mhz	5,400
11	GSM Jamming services	135 per device

(f) LICENCE FEES

		Fees per annum (in USD unless stated otherwise)
(i)	TELECOMMUNICATIONS	
1	Application processing fees	2,500
2	Public Infrastructure Provider initial entry fee	100,000 (One off)
3	Public Service Provider Licence (Capacity Resale) Initial entry	3,000
4	Customer Premises block wiring and repair workshop Application fee	85
5	Customer Premises block wiring and repair workshop	500
6	Satellite phone users licence	500
7	Transfer of telecommunication licence	30,000

(i) TELECOMMUNICATIONS

		the same of the sa
Public Local Listing Owner- Obliga- ship Ob- tion ligation	N/A	20% on licensing or renewal/ migration
Public Local Listing Owne Obliga- ship C tion ligatio	20% within 2 years of N/A licens- ing	N/A
Spectrum Allocation	Sufficient resources to 20% be allocated to within enable coverage years o obligation and as licensper approved roll ing out plan	N/A
Geo- graphical Coverage of license	100% geo- graphical cover	100% geo- graphical cover
Payment terms		Prepayment - Annually
Licence Value Tenure	5 years	5 years
	TBA	1.23% of Prior Year Total Audited Gross gross revenues of Revenue / last year ended Minimum audited accounts, License Fee multiplied by Value - which license tenure ever is higher
License Value License Fee (Renewal/ Computation of existing migration)	TBA	1.23% of Prior Year Total Audited Gross Revenue / Minimum License Fee Value - which ever is higher
License Value License (New) - (Renewa Minimum migratio Licence of existin Value per licensees	TBA	\$300,000
License	National Telecom Operator (NTO)	National Public Service Provider (NPSP)
	∞	6

	Public Local Listing Owner- Obliga- ship Ob-	ligation	N/A		N/A		20% on licensing or renewal/ migration	
	blic sting	_			Ž		209 lice or renc mig	
	Publ Listi Oblin tion		N/A		NA		N/A	
	Spectrum e Allocation		N/A		N/A		nt es to ated to overage on and as	out pian
	Geo- graphical Coverage of license		As per licensed zone		As per licensed zone		100% geo- graphical cover	
	Payment terms	1	Prepayment - Annually		Prepayment - Annually per zone		Prepayment 2 - Annually c	
-	Licence Value Tenure		5 year		l year -		Pr Pr	
	License Fee Computation (Renzwal / migration)		Basis of total gross revenues of last year ended audited accounts, multiplied by license tenure		Basis of total gross revenues of last year ended audited accounts, multiplied by license tenure		Basis of total gross revenues of last year ended audited accounts, multiplied by license tenure	
	(Renewal/ License Fee migration)	rior	Audited Gross gross revenues of Revenue / Minumum audited accounts. License Fee multiplied by Value - which license tenure	1.23% of Prior	Year Total Basis of total Audited Gross gross revenues of Bast year ended Minumum audited accounts, License Fee multiplied by Value - which license tenure	1.23% of Prior	sso es	
License			\$150,000		\$50.000 R	3 1 3	S300,000 Re Nii Val	
	License	Regional	Service Provider (RPSPK) - Kampala Zone only	Regional	Service Provider (RPSPR) - Excl Kampala zone	Varional	. 2	
			31	56	-		13	

Public Local Listing Owner- Obliga- ship Ob-	N/A	N/A
Public Local Listing Owner Obliga- ship O	N/A	N/A N/A
Spectrum	Sufficent resources to be allocated to enable coverage obligation in license zone only and as per approved roll out	N/A
Geo- graphical Coverage of license		73
Payment	Prepayment As per - Annually zone	Prepayment As per - Annually license per zone zone
Licence Value Tenure	15 years	15 year
License Fee Computation (Renewal / migration)	Year Total Audited Gross gross revenues of Revenue / Minumum audited accounts. License Fee multiplied by Value - which license tenure	s of d nts,
License Value License Fee (Renewal/ Computation of existing migration)	1.23% of Prior Year Total Audited Gross gross revenue Revenue / last year ender Minumum audited accoun License Fee multiplied by Value - which	1.23% of Prior Year Total Audited Gross gross revenue Revenue / last year ender Minumum audited accour License Fee multiplied by Value - which license tenure ever is higher
License Value (New) - Minimum Licence Value per	\$150,000	\$50,000
License Category	Regional Public In- frastructure 13 Provider (RPIPK) - Kampala zone only	Regional Public Infrastructure 14 Provider (RPIPR) - Excl Kampala zone

> 5 2 1 2 3	Value (New) - Minimum Licence Value per	License Value (Renewal/ (migration of existing ricensees)	License Fee Computation Renewal / nigration)	Licence Value Tenure	Licence Payment Value terms Tenure	Geo- graphical Coverage of license	Spectrum Allocation	Public Local Listing Owner- Obliga- ship Obtion	Public Local Listing Owner- Obliga- ship Ob-
\$10,000		Year Total Basis of total Audited Gross gross revenue: Revenue Minumum audited accour License Fee multiplied by Value - which license tenure ever is higher	1.23% of Prior Year Total Audited Gross gross revenues of Revenue / last year ended Minumum audited accounts, License Fee multiplied by Value - which license tenure ever is higher	l year	Prepayment As per - Annually licensed per zone	As per licensed zone	N/A	N/A	N/A

Notes

- Where 2 Licenses are issued within different zonal categories eg NPSP & RPIPK- the higher license value applies (as the minimum license value) or 1.23% of total gross revenue, whichever is higher.
 - Where 2 licenses are issued within the same zonal category, only 1 license fee is computed as the minimum value or 1.23% of total gross revenue, whichever is higher.
- Where a party applies for 2 National Operator licenses ie NPSP and NPIP, the party automatically qualifies as an NTO Where a resources application as been logged, only NTO, NPIP and RPIPK will be issued with spectrum resources roaming will be required and enforced for other license categories license and will be licensed accordingly
 - 5. Spectrum is issued within licensed zones only
- Transfer of ownership of license will attract a 10% fee of total license value for each license category issued

101		Fees per annum (in USD unless stated otherwise)
(ii)	SALE OF TELECOMMUNICATIONS APPARATUS	
1	Application fees	1,000
2	National distributors of telecoms apparatus Annual Licence fee	5,000
3	Importers, Wholesalers of telecoms apparatus Annual Licence fee	2,500
(iii)	POSTAL AND COURIER SERVICES	
1	Application fees	190
2	Domestic (City to city)	400
3	Domestic (National) Courier Licence fee	1,000
4	Regional Courier Licence fee	2,500
5	International Courier Licence fee	5,000
6	Reserved National Postal Operator	50,000 (Five year licence)
7	Transfer of Licence	1,500
(iv)	SERVICE AUTHORISATION	
1	Application processing fees	140
2	Private VSAT use Authorisation	2,500
3	VSAT fees per Node	100 per node per annum
4	Medical and Educational use VSAT	500
5	Satellite Earth Stations	10,000

		Fees per annum (in USD unless stated otherwise)
(v)	SHORT CODES	otherwise)
1	Short code application fee	
2	Initial entry fees - One time	250
3	Range 140-189	1,000
4	Range 6000 - 8999	2,000
5	Range 200 - 298	10,000
		10,000
(vi)	TYPE APPROVAL	
1	Application processing fee	20
2	VSAT type approval	20
3	VSAT Registration	100
4	Telecom Network Subsystem	150
5	Telecom base station subsystem	625
6	Media Gateway subsystem	1,500
7	Radio Equipment ≤10 watts	100
8	Radio Equipment 11-25watts	200
9	Radio Equipment 26-50 watts	300
10	Radio Equipment 51-100	500
11	Radio Equipment >100watts	
12	PABX	1,000
13	Vehicle immobiliser	500
14	Tracking Device	150
5	STB's	50
6	Mobile TV, IDTV	150
7	TV & Radio Broadcast equipment	200
8	Community Broadcast equipment	150
		130
	LEVY ON GROSS ANNUAL	
	REVENUE(GAR) OF ALL OPERATORS	2% of GAR

		Fees per annum (in USD unless stated otherwise)
(f)	FILM INDUSTRY LICENCES	
1	Community Distributor	27
2	National Distributor	270
3	Regional Distributor	80
4	Exhibition Licence	135
5	Exhibition Premises - Cinema	270
6	Exhibition Premises - small (Bibanda)	27
7	Permit to stage a play	27
8	Filming Permit (Local Film)	27 per film
9	Filming Permit (International Film)	1,000 per film
10	Filming Licence (National)	1,350
11	Public Performance Permit	27
12	Licence Commercial Still photography	27
13	Permit exhibit film, documentary of photography	27
14	Permit to advertise exhibition of a play or commercial still photography or a documentary	27

(g) VALUE ADDES SERVICES

1	Application Fees	USD 100
2	License fees digital financial services	USD 5000 per annum
3	License Fees Digital Audio-Visial Content	USD 2000 per annum

(h) FINES

	Violation	Fine (in USD unless stated otherwise)
1.	Failure to disclose information to the Commission	260
2.	Failure to display required notice, certificates, authorisations at premises or on communication equipment or apparatus.	260
3.	equipment or apparatus. Failure to maintain required records	260
4.	Failure to implement a lawful order issued by the Commission	260
5.	Denial of the regulator access to premises, apparatus, equipment, information	260
6.	Unauthorised discontinuance of services licenced by the Commission	The Commission may invoke s.41 and fine 10% of Gross Annual Revenue(GAR)
7.	Exceeding power limits	260 per day of offence or if repeated the Commission invoke s.41 and fine up to 10% of the GAR
9.	Failure to engage in required frequency coordination	260
10.	Failure to install band pass filters	260 per day from day of commission of offence or may if repeated the Commission invoke s.41 and fine up to 10% of the GAR

11.	Over modulation	260 per day from day commission of offence or may if repeated the Commission invoke s.41 and fine up to 10% of the GAR
12.	Distribution of prohibited content	260 or invoke s.41 and fine
13.	Reconnection fees	540
15.	Exceeding antenna height	260 per day when the offending antenna remains high
16.	Relocation without authorisation	260 per day of operation from the date of relocation
17.	Air testing without authorisation.	260 or prosecution under s.26(3)
18.	Falsifying information	s.41 and fine up to 10% of the GAR
19.	Non-compliance with any of the provisions of the codes, guidelines and standards of the Commission.	260
20.	Failure to pay for services within the stipulated time	All Annual licence fees are subject to a monthly interest of 2% where the fee remains unpaid ninety (90) days after it becomes due.

VIOLATIONS REQUIRING FINE NOT EXCEEDING 10% OF GROSS ANNUAL REVENUE

	Violation	Section 41(1) escalation of fine to 10% of gross revenue applicable
1.	False advertisement	Yes
2.	Operation without a licence	Yes
3.	Failure to furnish required information to the Commission	Yes
4.	Failure to display required notice, certificates, authorisations at premises or on communications equipment or apparatus	Yes
5.	Failure to maintain required records	Yes
6.	Failure to implement a lawful order issued by the Commission	Yes
7.	Denial of the regulator access to premises, apparatus, equipment, information	Yes
3.	Unauthorised discontinuance of a service licensed by the Commission	Yes
).	Construction without a construction and installation permit	Yes
0.	Sending false distress signals	Yes
1.	Exceeding power limits	Yes

12.	Using unauthorised frequencies	Yes
13.	Failure to engage in required frequency coordination	Yes
14.	Failure to install band pass filters	Yes
15.	Over modulation	Yes
16.	Interference	Yes
17.	Distribution of prohibited content upon notice by the Commission	Yes

Cross References

The Uganda Communications (Quality of Service) Regulations, 2019. The Uganda Communications (Consumer Protection) Regulations, 2019. The Uganda Communications (Equipment Type Approval) Regulations, 2019.

The Uganda Communications (Licensing) Regulations, 2019.

The Uganda Communications (Centralised Equipment Type Approval) Regulations, 2019.

The Uganda Communications (Text and Multimedia) Regulations, 2019.

Frank Tumwebaze
Minister of Information and Communications
Technology and National Guidance

STATUTORY INSTRUMENTS SUPPLEMENT No. 30

8th November, 2019

STATUTORY INSTRUMENTS SUPPLEMENT

to The Uganda Gazette No. 57, Volume CXII, dated 8th November, 2019
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STATUTORY INSTRUMENTS

2019 No. 95.

THE UGANDA COMMUNICATIONS (LICENSING) REGULATIONS, 2019.

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STATUTORY INSTRUMENTS

2019 No. 95.

The Uganda Communications (Licensing) Regulations, 2019. (Under section 6 (1) (a), (e) and 93 of the Uganda Communications Act, 2013 Act, 1 of 2013)

IN EXERCISE of the powers conferred upon the Minister by section 93 of the Uganda Communications Act, 2013 and in consultation with the Uganda Communications Commission, these Regulations are made this 5th day of July, 2019.

PART I-PRELIMINARY

1. Title.

These Regulations may be cited as the Uganda Communications (Licensing) Regulations, 2019.

2. Application.

- (1) These Regulations apply to the regulation and licensing of telecommunications and telecommunications services.
 - (2) These Regulations apply to the regulation and licensing of—
 - (a) telecommunications and telecommunications services;
 - (b) access and provision of services through the National Broadcasting Policy;
 - (c) broadcasting and broadcasting services;
 - (d) radio communication and radio communications services;
 - (e) the installation of television and radio stations;

- erection of physical and other infrastructure to support communications and delivery of communication services;
- (g) the use of frequency spectrum;
- (h) Postal and couriers services;
- (i) value added services; and
- (j) film, video halls and cinematograph theatres.

3. Powers of the Commission.

In applying and implementing these Regulations, the Commission shall have the power to—

- (a) have exclusive control over all communications devices, radio communication and radio frequency devices capable in their operation or use, of emitting radio frequency energy by radiation, conduction or other means in any degree which causes harmful interference to radio communication, equipment and parts or components capable in their operation or use, of providing communications services;
- (b) authorise the manufacture, importation, shipment, sale, lease, offer for sale or lease, distribution, possession, installation, manner of operation or use of any communications apparatus, device or equipment;
- (c) with respect to postal services, retain exclusive authority to licence, supervise and prescribe the quality of service for Uganda Post Limited as required by section 66 of the Act;
- (d) licence the operation of postal couriers operating in Uganda;
- (e) licence the operation of cinematograph theatres, video works and film distributorship;
- inspect premises used or intended to be used for exhibiting films or video works;
- (g) regulate and prescribe conditions to be observed in the erection, alteration or equipment of cinematograph theatres;

- regulate and prescribe conditions for the health, safety and convenience of persons attending video or cinematograph exhibitions;
- regulate and control cinematographic exhibitions and the distribution of films and video works;
- inspect all communications systems, networks and equipment required to be licensed, and to ascertain whether in construction, installation, and operation they conform to the requirements of these Regulations and the Act;
- (k) monitor radio communications and frequency use in Uganda;
- authorise the operation of radio stations and the provision of other communications services without licences in emergency or war disaster situations;
- (m) inspect all communications systems, networks, radio installations and equipment required to be licensed or radio installations authorised by the Commission to operate without a licence and to ascertain whether, in construction, installation and operation, they conform to the requirements of these Regulations, the Act and the licence;
- (n) grant temporary authorisations where delay in the grant of a licence would seriously prejudice the public interest or where there are extraordinary circumstances requiring temporary authorisation in the public interest before the completion of the licensing process;
- (o) prescribe the manner in which parts of the radio frequency spectrum may be made available for experimentation;
- (p) prescribe by licence, the manner in which telecommunications broadcast infrastructure is erected and shared across the country to reduce the overall cost of service;

- (q) regulate mergers and acquisitions in the communications sector to maintain competition and efficient use of resources;
- (r) manage waste disposal in accordance with the National Environment Act, 2019 and limit adverse effects of human settlement and physical infrastructure erected to support communications and delivery of communication services; and
- (s) assign and allocate essential resources.

4. Objectives.

The objectives of these Regulations are-

- (a) to promote fair competition in the communications industry, transparency in licensing and authorisation procedures and compliance based on open, objective, nondiscriminatory and transparent rules, requirements, terms and conditions of licensing and authorisations;
- (b) to promote the development of a harmonised and nationwide communications network, fulfilment of the public interest and the objectives of the Act and promotion of national, social and economic development;
- (c) to develop a broadband infrastructure policy to govern installation, operation and sharing of communications infrastructure and any other identified resource that can be used at the same site by more than one operator, or by an operator and other authorised users;
- (d) to enhance the interoperability of communications infrastructure, facilities, networks and services countrywide;
- (e) to establish a regulatory framework for the transformation and operation of a commercialised communications network and services that are efficient, effective, reliable and affordable; and which correspond to the changing consumer demands and technology;

- (f) to facilitate the introduction of new modern services and the expansion of existing services into modern and innovative quality services delivered at reasonable and affordable cost;
- (g) to stimulate technological innovation and the development of new services;
- (h) to ensure the fulfilment of essential requirements; including security of network operations, maintenance of network integrity, interoperability of networks, data protection, protection of the environment and compliance with physical planning requirements;
- to ensure that the provision of communications services complies with international obligations for the maximisation of user benefits in quality and pricing;
- (j) to ensure the viability and benefits of new competitive entry into the communications market through increased competition;
- (j) to ensure efficient management and use of the frequency spectrum;
- (k) to promote the growth, development, efficiency and competitiveness of the film industry in Uganda;
- (l) to regulate value added services; and
- (m) to ensure that authorised users and content service providers can reach their customers.

5. Interpretation.

In these Regulations, unless the context otherwise requires—

"Act" means the Uganda Communications Act, 2013;

"advertising" means the broadcasting of any content whether or not in return for payment or consideration to a broadcaster with the intention of—

- (a) selling to a viewer or listener, any product or service;
- (b) convincing a viewer or listener of a belief or course of action; or
- (c) promoting a product, service, belief, course of action, person or organisation;
- "agent" means an independent person or entity registered by an operator to offer services on behalf of a person licensed to provide communications and value added services under the Act;
- "allocation" in respect of radio communications means entry in the Table of Frequency Allocations of a given frequency band for the purpose of its use by one or more terrestrial or space radio-communications services or radio astronomy services under specified conditions;
- "assignment" means an authorisation given by the Commission to a licensee to use a designated radio frequency, radio frequency channel, numbering resource, electronic address or other essential communications resources under specified conditions;

"authorised"-

- (a) in relation to an officer or employee of the Commission, means authorised by the Executive Director to exercise the powers or perform the duties in respect of which an authorised person is required; and
- (b) in relation to a third party, includes a service provider, an agent selling value added services or distributing content on a licensed communications platform with access provided by an operator with notification to the Commission;

- "broadcaster" means a licensed person who packages or distributes television or radio programmed services for reception by subscribers or the public, regardless of the technology used;
- "broadcasting" means the transmission of sound, video or data, intended for simultaneous reception by the public and includes electronic outdoor broadcasting, street signals and outdoor advertising through signals;
- "broadcasting licence" means a licence issued by the Commission under the Act, authorising a licensee to broadcast content to the public according to the specifications of the licence;
- "broadcast market" means the geographical area within which a broadcast operator is licensed to operate;
- "child" means a person under the age of 18 years;
- "cinematograph" means a motion picture projector or motion picture camera;
- "cinema operator" means an operator of a cinematograph theatre or facility whose principal use is the operation of a motion picture projector or a motion picture camera;
- "cinematograph theatre" means any building, structure, tent or other erection of whatever nature or any place or land in or on which a cinematograph or video exhibition is presented to the public, either gratuitously or for reward;
- "class of emission" means, the set of characteristics of an emission, designated by standard symbols including the type of modulation of the main carrier, modulating signal, type of information to be transmitted, and where appropriate, any additional signal characteristics;

- "commercial broadcasting service" means a broadcasting service operating for profit or as part of a profit entity but excludes broadcasting services provided by a licensed public broadcaster;
- "Commission" means the Uganda Communications Commission established by the Act;
- "communications" means telecommunications, data communications, radio communications, postal communications and broadcasting;
- "communication channels" means platforms used for the dissemination of audio, visual or data content using telecommunications, media and data communication; and includes broadcasting;
- "communications services" means services performed consisting of the dissemination or interchange of audio, visual or data content using postal, radio, or telecommunications, media and data communication; and includes broadcasting;
- "community broadcasting" means independent broadcasting which is for, by and about specific geographical communities or communities of interest whose ownership and management is representative of those communities and which pursues a social development agenda and is not for profit;
- "community broadcaster" means a broadcaster licensed to provide independent broadcasting limited in scope to a particular community, subject to section 93(2) (r) of the Act;
- "consumer" means a final user of communications apparatus, communications services or value added services or a customer; and includes a purchaser for value of communications apparatus or communications services

regulated by the Commission under the Act; but does not include an operator, wholesaler or retailer of communications apparatus or communications and value added services;

- "content" means any sound, text, still picture, moving picture or other audio-visual representation, tactile representation or any combination of them which is capable of being created, manipulated, stored, retrieved or communicated electronically;
- "content service provider" means a broadcaster who provides television, radio or other content programming to the public either directly or through a signal broadcaster or broadcast telecommunications platform;
- "currency point" has the value assigned to it in Schedule 1 to these Regulations;
- "courier service" means any specialised service for the collection, dispatch, conveyance, handling and delivery of postal articles;
- "cultural organisation" means an organisation based within a locality on the basis of historical, social or cultural background, and includes a social group;
- "data" means electronic representations of information in any form;

"distributor" means-

- a person engaged in the business of leasing, hiring or selling of films or video works and includes persons operating film and video libraries; or
- (b) a person who packages and sells television or radio programmes to other content service providers;

"eligible person" means a person who-

- (a) has not been adjudged bankrupt or has not entered into a composition or a scheme of arrangement with his or her creditors; or
- (b) has not been convicted of an offence for which the penalty exceeds six months imprisonment or a fine exceeding twelve currency points or both; or
- (c) being a legal person, is either incorporated or otherwise registered in Uganda.
- "election period" means the period determined by the Electoral Commission as the period during which campaigning, voting and declaration of results shall take place;
- "Executive Director" means the Executive Director of the Commission;
- "exhibition" means a display of art, video or data to the public, with or without sound, by means of electronic apparatus;
- "experimental radio service" means a service in which radio waves are employed for purposes of experimentation in the radio art or for purposes of providing essential communications for research projects that cannot be conducted without the benefit of such communications;
- "film" includes a cinematographic film, video film or any record, however made, of a sequence of visual images, which is capable of being used as a means of showing that sequence as a moving picture;
 - "foreign postal administration" means a postal administration outside Uganda;
- "harm" means a hazard to a person employed directly or indirectly by an operator, damage to communications equipment, damage to a postal article, malfunction of communications

- "operator" means a person licensed to provide a communications or broadcasting service under the Act;
- "parcel" means an article which is offered for transmission by post as a parcel, or a postal article which is in the course of transmission by parcel post;
- "post" means any system for the collection, dispatch, conveyance, handling and delivery of postal articles;
- "postal article" includes any letter, postcard, newspaper, book, document, pamphlet, pattern, sample packet, small packet, parcel, package, or other article tendered for dispatch or specified as such by the Universal Postal Union or in the licence granted to an operator;

"postal services" means-

- (a) the service of conveying postal articles from one place to another by post, the incidental services of receiving, collecting, sorting and delivering such articles and any other service relating to those services or provided in conjunction with any of them; or
- (b) the services performed and facilities provided in connection with—
 - (i) the collection, transmission and delivery by land, water or air of postal articles;
 - (ii) the issue of postage stamps and the use of franking machines; and

- (iii) the issue and payment of money from one place to another place or to another address, commonly referred to as money ordering;
- "premises" means any house, room, building, garden, shop, vehicle, vessel, stall or place where any film or video work is exhibited and to which admission is or may be procured by payment of money or by ticket or by other means or consideration;
- "prescribed fee" means the fees prescribed by the Commission under the Uganda Communications (Fees and Fines) Regulations 2019;
- "producer" means a person making arrangements necessary for the production of a film or video work and for the organisation and direction of the scenes to be depicted in the film or video work;
- "programme" in relation to a broadcasting service, means sound, vision or a combination of both, intended to inform, educate or entertain but does not include text or data;
- "prohibited content" means content prohibited under any enactment or by the Commission under the minimum broadcasting standards contained in Schedule 4 to this Act;
- "provider" in relation to value added services, means a person licensed to provide value added services;
- "provisional licence" means a licence issued by the commission on temporary terms for specific use for a period of less than one year;

billing equipment, and degradation of service to a person other than a user of a subject terminal equipment, his or her calling or called party;

- "harmful interference" means interference which endangers the functioning of a radio communications service or of any other safety service or which seriously degrades, obstructs, or repeatedly interrupts a radio-communications service operating in accordance with these Regulations;
- "infomercial" means any advertising broadcast in visual or audio form lasting for more than two minutes which may contain demonstrations of the use of the product or service advertised, entailing direct offers to the public in return for payment, and which results in the broadcaster receiving payment in monetary terms or otherwise;
- "inspector" means a person appointed by the Commission under section 49 of the Act;
- "interference" means the effect of unwanted energy due to one or a combination of emissions, radiations or inductions upon the reception in a radio-communication system, manifested by any performance, degradation, misinterpretation, or loss, of information which may be extracted in the absence of the unwanted energy;
- "international" when used in relation to a postal article, means an article which is intended to be transmitted, or which is in the course of transmission by an international service;
- "international service" means a postal service performed by an operator in respect of a postal article posted within Uganda to an addressee outside Uganda for delivery or a postal article posted outside Uganda to an addressee in Uganda for delivery or retransmission to a place within Uganda;

- "ITU" means International Telecommunications Union;
- "licence" means a licence issued under the Act;
- "licensee" means a person issued a licence under the Act;
- "locality" means a geographically contiguous area of no more than 10 square miles from central broadcasting facility;
- "minimum broadcasting standards" means the minimum broadcasting standards prescribed in Schedule 4 to the Act;
- "Minister" means the Minister responsible for information and communications technology;
- "mobile money" means the use of a communications apparatus to transfer cash, manage a stored value account, and make deposits or withdrawals to a payment system or any other transfer of value on a communications platform;
- "national media" means a printed, electronic or audio-visual publication that reaches at least 70% of the national communications market defined by the Commission;
- "national telecommunications operator" means a person licensed under regulation 8;
- "necessary bandwidth" means, for a given class of emission, the width of the frequency band which is sufficient to ensure the transmission of information at the rate and with the quality required under specified conditions;
- "Non-Governmental Organisation" means a non-governmental organisation registered under the Non-Governmental Organisations Act, 2016;

- "subscriber" means any person who is party to a contract with a provider of communications services, for the supply of those services;
- "subscription broadcasting service" means a broadcasting service provided to an end user upon payment of a fee;
 - "telecommunications" means the emission, transmission or reception through the agency of electricity or electromagnetism, of any sound, signals, signs, writing, images or intelligence of any nature by wire, radio, optical or other electromagnetic systems whether or not such signs, signals, writing, images, sounds or intelligence is subjected to rearrangement, computation or other process by any means in the course of their transmission, emission or reception;
- "telecommunications apparatus" means any apparatus or equipment used or intended to be used in connection with the transmission of communications by means of electricity from one place to another, either along a wire joining those two places or partly by wire from each of those two places and partly by radio communication;
- "telecommunications service" means a service consisting of the conveyance or reception of any sounds, signs, signals, writing or images or intelligence by wire, optical or other electronically guided media system, whether or not the sounds, signs, signals, writings, images or intelligence are subjected to rearrangement, computation or other process by any means in the course of their transmission, emission or reception;
- "telephone network" means the public switched network and private lines;

- "television broadcasting service" means a broadcasting service that sends visual images or other visual signals, whether with or without accompanying sounds, where the visual images are such that sequences of them are seen as moving pictures;
- "termination" means switching telecommunications traffic at a terminating operator's end office switch or equivalent facility and delivering the traffic to a called party's premises;
- "terrestrial radio-communication" means any radio communication, other than space radio communication or radio astronomy;
- "terrestrial station" means a station effecting terrestrial radiocommunication, space radio-communication or radio astronomy;
- "third party content provider" means a person selling data value added services on a platform owned and operated by an operator;
- "Tribunal" means the Uganda Communications Tribunal established by section 60 of the Act;
- "Uganda Table of Frequency Allocation" means the nomenclature of frequency and wavelength issued by the Commission;
- "user" means an individual, including a consumer or operator using or requesting publicly available communications services, or in case of postal services, a sender, addressee and a potential user and consumer of a service or product;
- "value added services" includes secondary or incidental communications services provided to consumers on a communications apparatus or network;
- "video works" means objects or devices that receive, process or store recorded data or instructions and create interactive games capable of being played, viewed or experienced through a computer, gaming system or other technology.

- "public broadcasting service" means any broadcasting service provided by the Uganda Broadcasting Corporation; or any other public broadcaster designated by the Commission;
 - "quality of service parameters" means the quality of service parameters issued to operators by the Commission under the Uganda Communications (Quality of Service) Regulations, 2019;
- "radiation" means the outward flow of energy from any source in the form of radio waves;
- "radio" means the use of radio waves to carry information such as sound by systematically modulating properties of electromagnetic energy waves transmitted through space;
- "radio communication" means the transmitting or receiving over paths which are not provided by any material substance constructed or arranged for that purpose, of electromagnetic energy of a frequency not exceeding three million Megahertz, being energy which either-
 - (a) serves for the conveyance of messages, sound or visual images, whether messages are actually received by any person or not, or for the actuation or control of machinery or apparatus; or
 - is used in connection with the determination of position, bearing or distance, or for the gaining of information as to the presence, absence, position or motion of any object or objects of any class;
- "radio communications services" means services performed and facilities provided in connection with communication by means of radio communications apparatus;
- "Radio Regulations" means the Radio Regulations of the International Telecommunications Union;

- "Radio Station" means one or more transmitters or receivers or a combination of transmitters and receivers, including the accessory equipment necessary at one location for carrying on a radio-communication service, or radio astronomy service;
- "rebroadcasting" means the simultaneous or subsequent broadcasting of services offered by one or more broadcasters, of the broadcast of another broadcaster;
- "safety service" means any radio-communication services used permanently or temporarily for safeguarding human life and property;
- "sender" in relation to any letter or other postal article, means a person from whom a posted article originates;
- "service provider" means a person who offers services to an enduser, using the basic service and infrastructure provided by network operators on a re-sale basis, or by providing services through his or her own infrastructure where it forms part of a network operation;
- "signal distributor" means a person who provides network facility operator services for digital terrestrial transmissions and radio broadcasting and mobile television based on broadcasting technologies;
- "State of Emergency" means a State of Emergency declared by the President under Article 110 of the Constitution;
- "stored value account" means an account maintained by a provider for value added services where a fixed amount of value can be used to enter transactions for sale and purchase of goods and services on a specified communications' platform;

- (a) register a prospectus with the Capital Markets Authority and sell shares to the public at a percentage of total ownership prescribed by the Commission;
- reserve for citizens of Uganda a certain percentage in employment whether in key positions or general employment;
- implement national roaming for customers to have seamless access and coverage for their subscribers irrespective of their network;
- (d) expand or modify the operator's universal access obligations under the Uganda Communications (Universal Service) Regulations, 2019; and
- (e) guarantee good quality of service in terms of network coverage and accurate billing of customers.
- (2) A national telecommunications operator licence shall be valid for twenty years from the date of initial issue and may be renewed once for a further period of ten years subject to compliance with the Act, regulations made under the Act, any other applicable law, terms and conditions of the licence and directions issued by the Commission.
- (3) In implementing the requirements of this regulation, the Commission may issue guidelines from time to time.

10. Application for telecommunications licence.

- (1) The Commission may, by notice in a newspaper of local or national circulation or in the electronic media, invite eligible persons to apply for telecommunications licences.
 - (2) The notice under subregulation (2) shall state—
 - (a) the telecommunications operations and services in respect of which applications are invited;

- (b) the service area, relevant technical parameters, and technical, legal and financial requirements to compete for selection;
- (c) the selection method;
- (d) the reserve price, where one has been set by the Commission;
- (e) the entry fee for new applicants and the sustenance fee for existing licence holders or operators; whichever is applicable;
- (f) the deposit payable by a successful applicant;
- (g) the method of payment for a licence; and
- (h) the place at which and the time or period within which application forms may be obtained and lodged.
- (3) An application for a telecommunications licence shall be made to the Commission in Form A set out in Schedule 2 to these Regulations.
- (4) An application under this regulation shall be accompanied by the prescribed fee.
- (5) The Commission may, on receipt of an application for issue of a licence; an application for modification, renewal or transfer of a licence, request from the applicant, further particulars to enable the Commission to determine whether the application should be granted or denied.
- (6) The Commission may, based on the area of coverage of the applicant, grant the applicant a National or Regional licence.

6. Prohibition of activities without licence.

- (1) A person shall not, without a licence issued by the Commission, carry out any activity for which a licence is required under the Act.
- (2) A person who contravenes subregulation (1) commits an offence and is liable, on conviction, where a penalty is not prescribed in the Act, to a fine not exceeding forty eight currency points or to imprisonment not exceeding twenty four months.
- (3) An operator shall operate in accordance with the Act, regulations made under the Act and the terms and conditions of the licence.

PART II—LICENSING AND REGULATION OF TELECOMMUNICATIONS SERVICES

7. Telecommunications licence.

- (1) Subject to the Act, these Regulations and guidelines issued by the Commission, a person who intends to provide telecommunications or telecommunication services regionally or nationally shall apply to the Commission for one or more of the following licences—
 - (a) a public infrastructure provider licence; to permit licensees to construct, install and operate network facilities associated with transmission, reception and switching of telecommunications or electronic signals;
 - (b) a public service provider licence; issued to persons to provide telecommunications services, using the infrastructure of a licensed public infrastructure provider, to consumers of the service or a reseller of the service, regardless of the technology used;
 - (c) any other telecommunications licence as may be designated by the Commission, for services or operations for public pay, communications network services and private networks or any other telecommunications services or operations.
 - (2) A facilities-based operator shall be individually licensed.

- (3) A services-based operator may be individually licensed or class licensed, depending on the scope of the operations and nature of services.
- (4) The Commission may, on receipt and evaluation of an application, designate the applicant as an applicant for a national operator's licence and regulation 8 shall apply to the adjudication of the application.

8. National telecommunications operator licence.

- (1) A person who holds a telecommunications licence under regulation 7 may, after ten years in good standing, apply to the Commission for a national telecommunications operator's licence subject to the Act, regulations made under the Act and terms and conditions prescribed by the Commission.
- (2) Notwithstanding subregulation (1), the Commission shall, upon issue or renewal of a telecommunications licence or any other licence, designate the licensee as a national telecommunications operator.
- (3) The Commission may issue guidelines prescribing the scope of a licence under subregulation (2) by defining—
 - (a) the scope of coverage to cover the entire geographical area of Uganda;
 - (b) universal access including broadband delivery;
 - (c) applicable principles to regulate competition to promote infrastructure sharing, interconnection and access; and
 - (d) provision of government communication services mandated by the Uganda Communications (Pricing and Accounting) Regulations, 2019.

Additional requirements for national telecommunications operator.

(1) The Commission may, in considering an application for a national operator's telecommunications licence, require an applicant to—

- engage in commercial broadcasting services as may be prescribed by the Commission from time to time; or
- (d) be assigned power of not more than 500 watts
- (2) The following entities are not eligible for a community broadcasting licence and must apply for a commercial broadcasting licence under regulation 12—
 - (a) an applicant with total assets exceeding shillings 200 million;
 - (b) an applicant owned or partially owned by a licensed commercial broadcaster; and
 - (c) an applicant operating in more than one locality, except where the applicant can demonstrate the autonomy of operations and activities in each of the localities.

15. Community broadcasting services.

- (1) A community broadcaster shall-
- (a) meet the needs of the specific geographical community or communities of interest and pursue a social development agenda;
- (b) operate on a not-for-profit basis;
- (c) deal specifically with community issues which are not normally dealt with by other broadcasting services in the same area;
- (d) provide programming that is informational, educational and entertaining in nature;
- (e) focus on the provision of programmes that highlight grassroots community issues, including developmental issues, health care, basic information and general education, environmental affairs, local and international affairs, and reflect local culture;

- (f) ensure that its programming promotes national unity and prevents sectarianism; and
- (g) reflect the character of the community for which the broadcaster is licensed.

16. Application for broadcasting licence.

- (1) An application for a broadcasting licence shall be made to the Commission in Form B set out in Schedule 2 to these Regulations.
 - (2) An application under subregulation (1) shall include—
 - (a) the category of broadcasting technology specified in regulation 12 applied for;
 - (b) evidence of the applicant's legal status in Uganda;
 - (c) a physical address that shall serve as the official address of service;
 - (d) a statement of ownership, disclosing the full identities of the shareholders;
 - (e) a viable business plan;
 - (f) the minimum capital requirements;
 - (g) evidence of financial solvency and ability to fund the business venture;
 - (h) evidence of technical capability in terms of personnel and equipment to carry out broadcasting;
 - (i) evidence of relevant experience and expertise to carry out broadcasting services;
 - (j) proof of possession of an interconnect agreement, signal distribution agreement or access agreement with a public infrastructure provider or public service provider;
 - (k) evidence of proprietorship of premises where programming and distribution of content will be done;

11. Authorisation to provide communal access.

- (1) The Commission may authorise a person to provide communal access to the services of a public service provider, private networks, or any other services or operations designated by the Commission.
- (2) A person who intends to transmit communications traffic shall apply to the Commission for an authorisation to transmit communications traffic.
- (3) An application under subregulation (2) shall be accompanied by a copy of the agreement between the applicant and the operator.
- (4) The Commission shall, in granting an authorisation under this regulation, stipulate terms and conditions which the applicant shall observe.

PART III—LICENSING AND REGULATION OF BROADCASTING SERVICES

12. Commercial broadcasting licence.

A person who intends to broadcast or provide broadcasting services shall apply to the Commission, for one or more of the following licences—

- (a) a public infrastructure provider licence, issued to persons interested in providing broadcasting infrastructure to broadcast content using technology including—
 - (i) digital terrestrial transmission;
 - (ii) satellite transmission;
 - (iii) satellite landing rights;
 - (iv) cable;
 - (v) internet protocol;
 - (vi) digital mobile; and
 - (vii) any other technology;

- (b) a public service provider licence, issued to person interested in providing any of the following broadcastin services to the public—
 - (i) public service broadcasting;
 - (ii) content service provider covering commercial broadcasting including free to air and subscription services; and
 - (iii) community broadcasting;
- (c) a distributor licence issued to persons who package and sell television or radio programmes to other content service providers; and
- (d) any other broadcasting licence as may be designated by the Commission.

13. Community broadcasting licence.

The following persons shall apply for a community broadcasting licence—

- (a) a community-based organisation;
- (b) a registered non-governmental organisation;
- (c) a social or cultural organisation;
- (d) a local community, through its authorised representatives or
- (e) a special interest group.

14. Restrictions on holder of community broadcasting licence.

- (1) A community broadcasting licensee shall not—
- (a) own more than one broadcasting frequency;
- (b) operate in more than one locality; but may share programming with another community broadcasting licensee;

- evidence of capacity to offer the broadcasting services including a draft programming guide and list of producers required by section 30 of the Act;
- (m) installation licences authorising the construction of facilities:
- (n) type approvals for equipment issued under the Uganda Communications (Type Equipment Approval) Regulations, 2019 to be used for broadcasting under section 21 of the Act; and
- (o) any other information as the Commission may require.
- (3) Unless otherwise required by the Commission, an applicant for a licence to provide subscription broadcasting services may apply to the Commission for authorisation to provide broadcasting services to members of the public on behalf of a person licensed to land satellite broadcasts in Uganda.
- (4) An applicant under subregulation (3) shall satisfy the Commission that it has the capacity to offer a minimum of ten channels to each subscriber and shall submit a copy of the agreement entered into between the person licensed to land satellite broadcasts in Uganda and the applicant.
- (4) The Commission may, by notice in a newspaper of national circulation in Uganda or in the electronic media, invite eligible persons to apply for a broadcasting licence.
- (5) The notice under subregulation (4) shall state the broadcasting infrastructure and broadcasting services in respect of which applications are invited.
- (6) Where an application relates to the provision of community broadcasting services under regulation 14, an applicant shall, in addition, display the application at the Office of the Chief Administrative Officer in the district where the proposed broadcasting station is to be

located and at the offices of the Commission, for a period of not less than thirty days.

- (7) A member of the public may submit written comments to the Commission on the suitability of the applicant within seven days after the posting of the advertisement of the application under subregulation (6).
- (8) The Commission shall take into account submissions from members of the public under subregulation (6) in granting a community broadcasting licence.
- (9) An application under this regulation shall be accompanied by the prescribed fee.
- (10) The Commission may, at any time after the filing of an application for a licence, require from an applicant further written statements of fact to enable the Commission to determine whether the application for a licence should be granted or denied.
- (11) An applicant for a licence shall be bound by all terms, commitments, offers, presentations, proposals, plans and obligations stated in the application and shall ensure the accuracy of the information and representations submitted in the application.
- 17. Persons prohibited from applying for broadcasting licences. Subject to the provisions of the Act, the following persons are prohibited from applying for a broadcasting licence—
 - (a) a person who ceases to be an eligible person within the meaning of section 2 of the Act;
 - (b) a person to whom the grant of a licence is not in the public interest;
 - (c) a person convicted of an offence under the Computer Misuse Act, 2012; and
 - (d) a person convicted of broadcasting prohibited content under the Uganda Communications (Content) Regulations, 2019.

- 18 Commission may limit number of broadcasting licences.
- (1) The Commission may, based on the area of coverage, grant a licence as—
 - (a) national;
 - (b) regional; or
 - (c) local.
- (2) The Commission may limit the number of licences issued to a single person in any of the areas of coverage under subregulation (1).
- (3) For purposes of this regulation, person includes an individual, company, association or body of persons corporate or unincorporated, and any beneficial owner.

Application of designation of national operator to broadcast operator.

The Commission may, while considering any application under this Part, designate an applicant as a national operator and shall impose such terms, conditions and obligations as required.

Broadcasting Services.

20. Obligations relating to broadcasting services.

- (1) The Commission shall ensure that broadcasting services—
- safeguard, enrich and strengthen the cultural, social and economic fabric of Uganda;
- (b) promote local content and diversity in program content;
- (c) meet the minimum broadcasting standards prescribed in Schedule 4 to the Act;
- (d) provide efficient delivery of programming using the most effective technologies available;

- (e) meet the minimum technical standards to enable operators to receive, as appropriate, a live signal feed through a public infrastructure provider from the national broadcaster or its affiliate for rebroadcasting of matters of national importance, national events, national emergencies or disasters and security threats of a national character that necessitate the entire viewing public to have access to the same information at the same time from one source;
- ensure pluralism in the provision of news, views and information and provide a wide range of entertainment and education programs;
- (g) cater for a broad range of services and specifically for the programming needs of underserved areas and unserved areas; and
- (h) provide air-time for public service announcements from Government intended for dissemination to the public.
- (2) The Commission may define, expand or limit the scope of any broadcasting service.
 - (3) Every broadcaster shall-
 - (a) file, annually, with the Commission, the particulars of the station's physical location and station identity and any changes to them;
 - (b) ensure that the station identity is not identical or similar to that of another station; and
 - (c) keep such records as the Commission may from time to time prescribe by notice in writing to the licensee.

21. Public broadcasting service.

- (1) A public broadcaster shall-
- (a) provide radio and television broadcasting service and programmes that contribute to social economis

- development with emphasis on national unity and cultural diversity;
- (b) reflect the Government vision regarding the objective, composition and overall management of broadcasting services;
- (c) ensure protection of the public interest in rendering broadcasting services;
- (d) achieve and sustain comprehensive national radio and television coverage throughout the country; and
- (e) provide independent and impartial broadcasting services of information, education and entertainment in the official languages of Uganda and in local languages.
- (2) A public broadcaster may provide and receive from other persons, material to be broadcast, except that in acquiring the material, the public broadcaster shall have regard to the need to maintain the distinctive character of the public broadcasting service and to cater for the expectations of audiences which are not generally catered for by other broadcasting services.
- (3) Broadcast frequencies assigned to a public broadcaster for use in public broadcasting shall not be leased or transferred to a third party.
- (4) A licence granted to a public broadcaster may require the broadcaster to maintain and keep separate accounts in respect of its commercial and non-commercial broadcasting services.

22. Private commercial broadcasting service. A private commercial free-to-air broadcaster shall—

(a) hold a broadcasting service licence and where applicable, separate frequency licences in respect of each broadcast station that utilises spectrum as a frequency resource;

- (b) provide a diverse range of programming that reflects the culture, needs and aspirations of the people in its locality;
- (c) commence broadcasts within twelve months after being issued with a licence;
- (d) not acquire exclusive rights for the broadcast of national events identified to be of public interest as may be determined by the Commission from time to time;
- (e) provide a diverse range of programming addressing a wide section of the Ugandan public;
- (f) provide, as a whole, programming in the official languages and other languages spoken in Uganda; and
- (g) within a reasonable period of time, provide national coverage of its services and comprehensive coverage of the areas which they are licensed to serve.

23. Public Infrastructure Provider.

- (1) Every content service provider shall ensure that its content is only transmitted by a licensed Public Infrastructure Provider.
- (2) A Public Infrastructure Provider shall be assigned frequency spectrum where applicable to broadcast content as a self-provider or multiplex provider, on any of the platforms referred to in regulation 12 (a).
- (3) A licence granted under regulation 16 may require a broadcaster to—
 - (a) distribute, on its digital platform, free to air and subscription broadcasting services and related data on behalf of other licensed broadcasters;
 - (b) enter into contractual arrangements, on terms and conditions approved by the Commission, with licensed broadcasters for the distribution of broadcasting services;

- (c) provide its services on such terms and conditions as to access, tariffs and quality of service as the Commission may approve.
- (4) A Public Infrastructure Provider shall, within 14 days of notification by the Commission of the revocation, expiry or non-renewal of a broadcaster's licence, discontinue any arrangements entered into in relation to the distribution of broadcasting services of that broadcaster.
- (5) A Public Infrastructure Provider may impose charges in respect of—
 - (a) any contractual arrangements entered into with a content service provider;
 - (b) reception of broadcasting services requiring conditional access; and
 - (c) the provision by the Public Infrastructure Provider of any apparatus or device enabling the reception of digital broadcasting services, including free-to air broadcasting services in a digital form.

24. Electronic programme guides.

- (1) A signal distributor shall, in consultation with other content service providers it carries on its infrastructure, prepare an electronic programme guide for audiences to use to access the provider's respective programming schedules.
- (2) A signal distributor shall ensure that an electronic programme guide prepared under subregulation (1) is user-friendly and easy to navigate.
- (3) Where the signal distributor carries its own or its affiliate's content, such activity shall not disadvantage other content service providers through privileged access.

25. Setting standards for programmes.

- (1) The Commission shall prescribe a Programme Code that sets out broadcasting standards.
- (2) The Commission shall publish the Programme Code referred to in subregulation (1) in the Gazette and in a newspaper of national circulation at regular intervals.

26. Approval of Programme Code.

- (1) A registered body of broadcasters wishing to operate under its own Programme Code shall submit the proposed Code to the Commission for approval.
- (2) The Commission shall, before approving a Programme Code under subregulation (1) consider the standards contained in the Programme Code prescribed under regulation 25 take into account the following—
 - (a) the taste and decency of programme material, the subject of a broadcasting service or sound broadcasting service and the portrayal of violence and sexual conduct in the material;
 - (b) advertising, infomercials, sponsorship and other forms
 of commercial promotion employed in any broadcasting
 service or sound broadcasting service other than advertising
 and activities referred to in paragraph (c);
 - advertising, infomercials, sponsorship and other forms of commercial promotion employed in any broadcasting service or sound broadcasting service being advertising and other activities directed to children;
 - (d) news, public affairs, analysis and commentaries;
 - (e) children's programmes, coverage and welfare;
 - (f) election periods and political parties;

- (g) liquor, narcotics, cigarettes and other tobacco products;
- (h) individual rights, privacy, discrimination and personal attacks;
- (i) religious programmes, occultism and superstition;
- identity of broadcasters subscribing to the Code and the procedure of subscribing to the Code;
- (k) action to be taken against violators;
- (l) family viewing policy, programme guide and labelling;
- (m) programming that promotes the stereotyping of any person or community;
- (n) programming likely to incite or promote hatred or vilify any person or community on the basis of ethnicity, race, gender, religion, culture, age and disability; and
- (o) any other matter as the Commission may prescribe from time to time, by notice to the licensee.
- (3) Where the Commission rejects a Programme Code submitted under subregulation (1)—
 - (a) the Commission shall notify the broadcaster of the remedial measures to be undertaken by the broadcaster in order to satisfy the requirements of the Commission; and
 - (b) the broadcaster shall, within thirty days from the date of notification under paragraph (a), resubmit the revised Programme Code for reconsideration by the Commission.
- 27. Authorisation to provide subscription broadcasting services.
- (1) The Commission may, upon application in writing, grant an applicant authorisation to operate a subscription broadcasting service.

- (2) A licence granted under subregulation (1) may require the operator to—
 - (a) distribute broadcasting services, whether through cable satellite or telecommunication facilities within the borders of Uganda or from Uganda to other territories;
 - (b) provide a prescribed minimum number of channel carrying local content;
 - (c) provide diversity in programming;
 - (d) ensure protection of consumers of the broadcast services and
 - respect copyright and neighbouring rights in respect of any work or material broadcast.

28. Obligations of subscription broadcasting services operators

- (1) A person licensed to provide subscription broadcastin services or subscription management services shall provide eac subscriber with the following information, in writing—
 - (a) the products and services offered;
 - (b) the cost of subscription, installation and maintenance;
 - (c) the options of programming services available;
 - (d) the conditions under which the service is supplied;
 - (e) the instructions for usage of the service in the official languages;
 - (f) the number and allocation of channels carried on the system and the programming available on each channel;
 - (g) the billing and complaints procedures; and
 - (h) the address and telephone number of the operator business office of the operator.

- (2) A person licensed to provide subscription broadcasting services or subscription management services not make any changes in the programming service or channel allocation without giving each subscriber notice of at least fourteen days prior to the change.
- (3) A person licensed to provide subscription broadcasting services or subscription management services shall provide a mechanism that parents or guardians may use to control access to broadcast content that they may consider inappropriate.

PART IV—LICENSING AND REGULATION OR RADIO COMMUNICATIONS SERVICES

29. Application of International Telecommunication Radio Regulations.

- (1) The International Telecommunications Union (ITU) Radio Regulations shall, with necessary modifications, apply to this Part with regard to the management of radio frequency spectrum.
- (2) The nomenclature of frequency and wavelength shall be in accordance with the ITU Regulations referred to in subregulation (1) in which radio spectrum is subdivided into the designated frequency bands reproduced in Schedule 3 to these Regulations.
- (3) The unit of frequency shall be the Hertz (Hz) and frequencies shall be expressed in—
 - (a) Kilohertz (KHz), for frequencies up to and including 3,000 Kilohertz (KHz);
 - (b) Megahertz (MHz), for frequencies above 3 Megahertz (MHz), up to and including 3,000 Megahertz (MHz); and
 - (c) Gigahertz (GHz), for frequencies above 3 Gigahertz (GHz) up to and including 3,000 Gigahertz (GHz).

30. Uganda Table of Frequency Allocation.

- The Commission shall prepare and issue a Uganda Table of Frequency Allocation, allocating the radio spectrum to specific uses.
- (2) The assignment of frequencies and bands of frequencies to all stations and classes of stations, the licensing and authorisation of the use of frequencies between 8.3 kHz and 300 GHz, and the actual use of those frequencies for radio communication or for any other purpose, including the transfer of energy by radio, shall be in accordance with the Uganda Table of Frequency Allocations.
- (3) The Commission shall, in preparing the Uganda Table of Frequency Allocation, prescribe area designations and bandwidth assignment that promote—
 - the development of radio-communication services and applications in Uganda;
 - (b) universality of communications services in Uganda;
 - (c) the introduction and rapid deployment of new technologies and services; and
 - regional and international harmonisation of spectrum allocation.
- (4) The Uganda Table of Frequency Allocation shall, to the extent practicable, conform to the International Table of Frequency Allocations and any assignment of frequency shall be on condition that—
 - (a) no harmful interference is caused to services operating in accordance with the Uganda Table of Frequency Allocations;
 - (b) the frequency assigned to a station of a given service is separated from the limits of the band allocated to that service in such a way that, taking account of the frequency

band assigned to a station, no harmful interference is caused to services to which frequency bands immediately adjoining are allocated;

- (c) any segment of the radio spectrum may be allocated on an exclusive or shared basis for use by one or more radio communications services;
- (d) where a segment of the radio spectrum is allocated, the priority for primary, permitted and secondary services shall apply as follows—
 - (i) permitted and primary services shall have equal rights, except that, in the preparation of frequency plans, the primary services shall have prior choice of frequencies over permitted services;
 - (ii) stations of a secondary service-
 - (aa) shall not cause harmful interference to stations of primary or permitted services to which frequencies are already assigned or to which frequencies may be assigned at a later date;
 - (bb) shall not claim protection from harmful interference from stations of a primary or permitted service to which frequencies are already assigned or may be assigned at a later date; and
 - (cc) may claim protection from harmful interference from stations of the same or other secondary service to which frequencies may be assigned at a later date;
- the emission, modulation and transmission characteristics are designated according to their classification and necessary bandwidth provided in the International Table of Frequency Allocations;

- (f) radio frequency transmissions are identified in accordance with the composition and blocks of international call signs available for assignment, matching the call signs to the classes of stations or any other clearly distinguishing form of identification readily recognisable internationally;
- (g) any emission capable of causing harmful interference to distress, alarm, urgency or safety communications on the international distress and emergency frequencies established for those purposes by the Radio Regulations is prohibited, and supplementary distress frequencies available on less than a world-wide basis are afforded adequate protection.
- (5) The assignment of frequency shall, in addition to the Uganda Table of Frequency Allocation, be in accordance with a spectrum plan or frequency band plan prepared by the Commission providing for—
 - (a) the division of the spectrum into a number of frequency bands;
 - designation of bands to be used primarily for the purposes of national defence and security;
 - designation of a part of the spectrum primarily for broadcasting purposes;
 - (d) designation of bands to be used for emergency, public safety and relief;
 - (e) the purpose for which a band or any part of a band, including any particular frequency or frequency channel, may be used;
 - (f) the classification of radio-communications services or radio stations;

- (g) the nature of services to be rendered by each class of stations and each station within a class;
- the assignment of bands of frequencies to the various classes of stations;
- the assignment of frequencies for each individual station, the power to be used by the station and the time for operation;
- (j) the location of classes of stations or individual stations;
- (k) the kind of apparatus to be used and the characteristics of its external purity, the sharpness of the emission from each station and the apparatus in that station;
- the establishment of areas or zones to be served by any station;
- (m) the keeping of records of transmission of energy, communication or signals by each station;
- (n) designating of call signs for all stations; and
- (o) monitoring and enforcement of the Uganda Table of Frequency Allocation by the Commission, in accordance with the spectrum plan.
- (6) The Commission shall review its spectrum plan in order to cater for new developments, standards and policy changes, including a re-planning or rearranging of existing band plans.

31. Reservation of spectrum.

(1) The Commission may, upon application by an eligible person for a telecommunications or broadcasting licence, reserve spectrum in any of the following categories—

- (a) opened-up frequency bands in line with existing band channelisation plans;
- (b) bands for which spectrum is not pre-reserved within reservation conditions;
- (c) bands with no existing assignment; and
- (d) bands with no existing occupancy.
- (3) A reservation of spectrum shall contain—
- (a) the services for which the band is required;
- (b) the technology proposed to be deployed;
- (c) the channel spacing requirements, including bandwidth and duplex separation (TDD, FDD); and
- (d) any other requirements as the Commission may determine.
- (4) The spectrum reservation shall be valid for a period not exceeding 120 days from the date of payment of the licence application fees.
- (5) A reservation under these Regulations shall not confer any rights in the spectrum resources on the applicant in the event of the rejection of the application for a licence.

32. Reservation of additional spectrum.

- (1) An operator already utilising assigned spectrum may apply to the Commission for reservation of additional spectrum in any of the categories specified in regulation 31 provided—
 - (a) existing assigned spectrum is being used optimally; and
 - (b) there is a business or engineering need for the additional spectrum.
- (2) An application for reservation of additional spectrum shall be in Form C set out in Schedule 2 to these Regulations and shall be accompanied by the prescribed application fee.

- (3) The Commission may, upon determining the availability of spectrum, reserve the additional spectrum and assign it to the applicant upon payment of the prescribed fees.
- (4) A reservation of additional spectrum made under subregulation (3) shall be valid for sixty days after which the reservation shall lapse and any reservation fees paid shall not be refunded.

33. Assignment of spectrum.

- (1) The assignment of spectrum for commercial uses shall be at the discretion of the Commission in accordance with the policy in force at the time an application is lodged.
- (2) The Commission shall, concurrent with the grant of a telecommunications or broadcasting licence, where applicable, assign the reserved spectrum to a successful applicant for a telecommunications or broadcasting licence.
- (3) The Commission may, in assigning spectrum, direct an applicant to share the assigned spectrum with another operator.
- (4) The Commission may develop and publish guidelines at regular intervals detailing—
 - (a) priority of allocation of spectrum;
 - (b) methods of allocation of spectrum;
 - (c) spectrum sharing; and
 - (d) pricing for different uses for spectrum.

34. Spectrum refarming.

(1) The Commission may refarm spectrum and displace services to other frequency spectrum bands to ensure optimal utilisation of spectrum and to mitigate against interference and in line with policy and regulatory changes.

- (2) The Commission may issue new licences as a result of spectrum refarming and displacement of services.
- (3) A new licence issued by the Commission under subregulation(2) shall require the licensee to pay for the cost of displacement.
- (4) The Commission shall not be liable or responsible for the compensation of persons affected by subregulation (1).
- (5) Where the Commission issues a new licence after refarming under subregulation (1), the new licence shall include conditions for the licensee to implement a migration plan.

35. Spectrum to be withdrawn upon licence revocation.

Where the Commission intends to revoke an operator's licence, the Commission shall notify the operator that the radio spectrum shall be withdrawn on the date on which the licence is revoked.

36. Special provisions for broadcasting frequency.

The Commission shall designate and allocate a part of the spectrum which shall be included in the Uganda Table of Frequency Allocations, primarily for broadcasting purposes.

37. Licence for radio communications.

- (1) A radio communications licence shall authorise a licensee to operate the specified radio-communications devices on the assigned radio spectrum or a specified part of the spectrum for the operation of the specified radio-communications devices.
- (2) Radio communication licences issued by the Commission shall be based on the classification of radio communications services according to usage as follows—
 - (a) non-commercial spectrum uses for socially desirable services comprising of—

- (i) national defence and security requirements;
- (ii) government departments, ministries or agencies;
- (iii) emergency and disaster situations;
- (iv) public safety services;
- (v) amateur radio communications services;
- (vi) developmental and research services; and
- (b) commercial spectrum uses.
- (3) Radio-communication services for non-commercial spectrum uses shall use such frequencies as may be assigned by the Commission.
- (4) An application for a radio communications licence shall be in Form C set out in Schedule 2 to these Regulations and shall be accompanied by the prescribed fee.
 - (5) An application under subregulation (2) shall specify—
 - the character, financial, technical and other qualifications of the applicant to operate the station;
 - (b) the ownership and location of the proposed station and of the stations, if any, with which the proposed station intends to communicate;
 - (c) the frequencies and the power desired to be used;
 - (d) the hours of the day or other periods of time during which it is proposed to operate the station;
 - (e) the purposes for which the station is to be used; and
 - (f) any other information that the Commission may require.
- (6) The Commission may, at any time after the filing of an application under subregulation (3), require from the applicant further particulars to enable the Commission to determine whether the application should be granted or denied.

- (7) A radio communications licence shall be granted to an applicant who—
 - (a) obtains equipment authorisation for the equipment installed and commissioned under the Uganda Communications (Equipment Type Approval) Regulations, 2019; and
 - (b) is issued with a construction or installation permit and completes the construction, installation and commissioning of the radio station as authorised.
- (8) The Commission may, upon examination of the application and upon being satisfied that the applicant meets all the requirements, grant the licence.
- (9) A licence granted under this regulation shall be valid for five years and may be renewed if the Commission determines that the public interest, convenience and necessity would be served by the renewal.
- (10) A licence issued under this regulation shall contain, a statement containing the following conditions—
 - (a) that the licence shall not vest in a licensee any right to operate a station or any right to use the frequencies designated in the licence except in the manner authorised by these Regulations;
 - (b) that the licence or any right granted under it shall not be assigned or transferred in violation of the Act; and
 - (c) that every licence issued under the Act shall be subject to the right of use or control by Government during a state of emergency.
- (11) The Commission shall issue radio communication licences distribute frequencies, hours of operation, and power among the regions and districts of Uganda in such a manner as to provide a fair_

efficient, and equitable distribution of radio communications services throughout Uganda.

38. Contents of radio communications licence.

- (1) A radio communications licence shall specify—
- (a) the maximum permitted level of radio emission in parts of the spectrum outside a specified part that may be caused by operating radio-communications devices under the licence;
- (b) the area within which the operation of radiocommunications devices is authorised under the licence;
- (c) the maximum permitted levels of radio emission outside an area that may be caused by the operation of radiocommunications devices under the licence;
- (d) the period during which the operation of radiocommunications devices is authorised under the licence;
 and
- (e) the requirement for the licensee to pay spectrum access charges.
- (2) A radio communications licence shall authorise the operation of a radio frequency device only within the part of the spectrum that constitutes the capacity reserved for the device in the Uganda Table of Frequency Allocation.
- (3) In addition to the requirements of subregulation (1), a licensee shall not operate or permit the operation of a transmitter for a purpose that is inconsistent with the purpose specified in the appropriate frequency band plan within the Uganda Table of Frequency Allocation except—
 - (a) in accordance with conditions specified in a licence, relating to—

- (i) containment of interference or of the likelihood of interference to radio-communications; or
- (ii) transmission of an identification signal;
- (b) on a frequency or on a frequency channel and at a constancy specified in the licence; or
- (c) in a way that is not likely to cause any persons, justifiably in all the circumstances, to cause a breach of the peace or to endanger public safety.

39. Non-interference with Government radio communications.

- (1) Where a Government and a private or commercial radio station on land operate in close proximity and interference with the work of the Government station cannot be avoided when they operate simultaneously, the private or commercial station that interferes with the transmission or reception of radio communications or signal of the Government station shall not use its transmitters during the time when the Government station is operational.
- (2) The protection in subregulation (1) applies only to authorised Government radio stations where the interference is discovered after the Government and private radio station commence operations.

40. Experimental radio communications services.

- (1) A station operating experimental radio communications services may apply for a licence to be permitted to conduct the following types of operations—
 - (a) experimentations in scientific or technical radio research;
 - (b) experimentations under contractual agreement with the Government;
 - (c) communications essential to research projects;

- (d) technical demonstrations of new equipment or techniques;
- field strength surveys by persons who are not eligible for authorisation in any other service;
- (f) demonstration of equipment to prospective purchasers by persons or institutions engaged in the business of selling radio equipment;
- (g) testing of equipment in connection with production or regulatory approval of the equipment;
- (h) development of radio techniques, equipment or engineering data, related to an existing or proposed service, including field or factory testing or calibration of equipment; and
- development of radio techniques, equipment, operational data or engineering data related to existing or proposed radio communications services.
- (2) An applicant who intends to operate experimental radio communications services shall apply to the Commission for a licence in Form D set out in Schedule 2 to these Regulations.
- (3) Authorisation of a station for experimental radio communications services shall only be issued to a person qualified to conduct experimentation utilising radio waves for a scientific or technical operation directly related to the use of radio or for communications in research projects when existing communications facilities are inadequate.
- (4) An applicant who is not eligible for a licence may be eligible for authorisation in an established service and where they seek to develop operational data or techniques directed toward the improvement or extension of that service, shall apply to the Commission and conduct any required projects under the developmental rules of the established service and conditions specified by the Commission.

- (5) An applicant for an experimental licence to operate a radio station or an authorisation under subregulation (4) shall submit with the application—
 - (a) a narrative statement describing in detail the program of research and experimentation proposed;
 - (b) the specific objectives sought to be accomplished; and
 - (c) how the program of experimentation shall contribute to the development, extension, expansion, or utilisation of the radio art.
- (6) An application for station authorisation under subregulation
 (4) shall be specific and complete with regard to station location,
 proposed equipment, power, antenna height, operating frequency and
 any other information required by the Commission.
- (7) A licence for experimental radio services shall be valid for up to one year, but an applicant who desires to apply for a longer period shall provide justification for it.
- (8) The Commission may, as a condition of authorisation, request a licensee to submit to the Commission, periodic reports to enable the Commission to evaluate the progress of the experimental program.
- (9) An applicant may request the Commission to withhold from the public, certain reports and associated material submitted to it and the Commission may do so unless the public interest requires otherwise.
- (10) A person granted an authorisation under this regulation shall not, without the prior approval of the Commission, make any changes that are contrary to the technical conditions specified in the instrument of authorisation including the following antenna changes at a station at a fixed location—
 - (a) any change that is likely to increase the height of a structure supporting the radiating portion of an antenna or to decrease the height of a lighted antenna structure; or

- (b) any re-location of an antenna which involves a change in the geographic co-ordinates of latitude or longitude by a second, or a change in street address.
- (11) In case of permanent discontinuance of operation of the experimental radio service or of all transmitter units listed in the licence for the experimental radio service, a licensee shall, return the licence to the Commission.
- (12) A licence for experimental radio services shall contain the following express conditions—
 - (a) that the authority to use a frequency assigned is granted on an experimental basis, and does not confer any right to conduct an activity of a continuing nature;
 - (b) that the grant is subject to change or cancellation by the Commission at any time if, in the discretion of the Commission, the need for change or cancellation arises;
 - (c) that the recovery of the equipment shall be governed by the conditions agreed upon regarding the decommissioning and disposal of the equipment used in the experiment after the expiry of the licence;
 - (d) that the Commission shall not be liable for the associated costs of the experiment or any compensation for the expenses or investment incurred; and
 - (e) that the experiment shall not constitute a commercial operation or provision of services.
- (13) Each frequency or band of frequencies available for assignment to a station in the experimental radio service may be assigned for the exclusive use of a sole applicant.

- (14) Each frequency available for assignment shall be restricted to one or more specified geographical areas.
- (15) The Commission may issue an authorisation to a school or to a student to present an experiment or technical demonstration for a school or an approved project that requires the use of radio for a specified period of time.
- (16) The program of experimentation stated by an applicant in the application for a licence and a station instrument of authorisation shall be adhered to except where the licensee is authorised to do otherwise by the Commission.
- (17) The station, and the record of a station in the experimental radio service shall be made available for inspection at any time during which the station is in operation or upon the reasonable request of an authorised representative of the Commission.
- (18) A single applicant shall not be assigned the use of more than one frequency in a band of frequencies, except where the applicant demonstrates that the assignment of additional frequencies is essential to the proposed program of experimentation.

41. Temporary radio operations.

- (1) The Commission may issue a temporary authorisation, for the operation of a station for a period not exceeding six months, where the need is shown for a stated purpose, in the public interest.
- (2) The Commission may grant an extension of a temporary authorisation if an application is filed at least fifteen days before the expiration of the licensee's temporary authorisation.
- (3) The operations of a licensee who has filed an application under subregulation (2) shall continue in accordance with the terms and conditions of the temporary authorisation, pending determination of the application under subregulation (2), except where the applicant is notified otherwise by the Commission.

- (4) An application for a temporary authorisation shall contain the following information—
 - (a) the name and address of the applicant;
 - (b) a description of the purpose of the temporary authorisation;
 - (c) a description of the operation to be conducted and its purpose;
 - (d) the time and dates of the proposed operation;
 - (e) the class of station and call sign of the station, if applicable;
 - (f) a description of the location and geographical co-ordinates of the proposed operation;
 - (g) the equipment to be used; including the name of the manufacturer, model and number of units;
 - (h) the frequency desired;
 - (i) the maximum effective radiated power;
 - (j) the emission designator or description of the emission; and
 - (k) the overall height of antenna structure above the ground.

42. Construction permit.

- (1) An applicant for a radio communications licence who has been assigned spectrum under regulation 33 may apply to the Commission for a construction permit authorising the construction of a radio station.
 - (2) An application for a construction permit shall specify—
 - (a) the character, financial reserve for liabilities, technical, and other ability of the applicant to construct and operate a station;
 - (b) the ownership and location of the proposed station and of the station or stations with which it is proposed to communicate;

- (c) the frequencies desired to be used;
- (d) the hours of the day or other periods of time during which the station is proposed to operate;
- (e) the purpose for which the station is to be used;
- (f) the type of transmitting apparatus to be used;
- (g) the power to be used;
- the date on which the station is expected to be completed and commence operation; and
- (i) any other information as the Commission may require.

(3) The Commission may—

- approve the location and manner of installation of any radio equipment required in the construction of the radio station;
- (b) approve installations, apparatus, and necessary spare parts for the radio station; and
- (c) prescribe any additional equipment that may be necessary to supplement the equipment specified in this regulation for the proper functioning of the radio station, and the proper conduct of radio communications in times of emergency or distress.

(4) The Commission shall—

- (a) prescribe the operating and technical conditions and characteristics including frequencies, emissions, power, communication capability and range of installations;
- (b) approve the location and manner of installation of the equipment required;
- (c) approve installations, apparatus and spare parts necessary to comply with this regulation; and

- (d) prescribe any additional equipment necessary to supplement the equipment specified in this regulation for the proper functioning of the radio installation, installed in accordance with this regulation or for the proper conduct of radio communications in times of emergency or distress.
- (5) Where a radio installation requires a radio tower to support an antenna structure, the radio tower shall be painted and illuminated to prevent it from constituting a menace to air navigation and the painting and illumination shall be maintained.
- (6) A permit for construction shall specify the date on which the actual operation of the station is expected to begin and shall provide that the permit shall automatically be forfeited if the station is not ready for operation at the time specified or at such later time as the Commission may allow.
- (7) The Commission shall issue a radio communications service licence to the lawful holder of a permit for the operation of a radio station—
 - upon the completion of construction of the radio station for which the permit was granted;
 - (b) where the Commission is satisfied that all the terms, conditions and obligations specified in the application and permit are complied with; and
 - (c) where the Commission is satisfied that the operation of the station is not against the public interest.
- (8) The Commission or an officer authorised by the Commission may inspect the radio station as may be necessary to ensure compliance with the requirements of this regulation.

43. Approval of radio communications system and equipment.

- (1) The Commission shall type approve all frequency radiocommunications equipment, apparatus or devices forming part of, connected to, operated or used in a station or installation for the provision of radio-communications services in accordance with the Uganda Communications (Equipment Type Approval) Regulations, 2019.
- (2) Without limiting the generality of subregulation (1), every radio communications licence shall require the licensee—
 - (a) to seek the type approval of radio equipment from the Commission before any installation, connection, operation or use of any radio-communications equipment at a station, installation or service provision;
 - (b) to comply with any requirements that the Commission may consider appropriate; including the requirement to satisfy another person with respect to any matter; and
 - (c) to pay a fee to the Commission in respect of the carrying out of any test or other assessment for the approval of the radio-communications equipment, as the Commission may determine.

44. Distress messages.

- (1) Every station licence shall give priority to radiocommunications or signals relating to distress or emergency communications and shall cease communication on frequencies which are likely to interfere with the radio communications or signals of distress.
- (2) Every station shall, except when engaged in answering or aiding a ship or aircraft in distress, refrain from sending any radiocommunication or signal until there is assurance that no interference is likely to be caused with the radio-communication or signal relating to it and shall assist a station in distress, where possible, by complying with its instructions.

- (3) A station which becomes aware that another station is in distress may transmit a distress message—
 - (a) where the station in distress is not in a position to transmit the message;
 - (b) where a rescuing station following a distress, believes that further help is necessary;
 - (c) where it is directed to by the station in control of distress traffic; or
 - (d) where it has reason to believe that the distress call it intercepted is not received by any station in position to render aid.
- (4) A station which is notified to cease operation shall not resume operation on a frequency which may cause interference until it is notified by the station issuing the original notice that it does not interfere with the distress traffic routed or until the receipt of a general notice that the need for handling distress traffic no longer exists.
- (5) An operator of a broadcasting station or other communications services may, during a period of emergency in which normal communication facilities are disrupted as a result of floods, earthquake, fires or similar disaster, utilise the station for emergency communication services to communicate in a manner other than that specified by the Commission.
 - (6) An operator shall, in a period of emergency-
 - as soon as possible after the beginning of the emergency use, send to the Commission a notice stating the nature of the emergency and the use to which the station is put;
 - (b) discontinue the emergency use of a station as soon as normal communication facilities are available again;

- (c) immediately notify the Commission when emergency communications are terminated;
- (d) not engage in emergency transmission on a frequency other than, or with power in excess of, that specified in the authorisation of the Commission or as may be expressly provided by the Commission; and
- (e) terminate any emergency communication undertaken under this regulation, upon order of the Commission.

45. Prohibition of unauthorised radio communications.

- (1) A person shall not use, directly or indirectly, a device required to be licensed for radio-communications services, for the purpose of overhearing or recording the private conversation of other parties, unless the use is authorised by all the parties engaging in the conversation.
- (2) Subregulation (1) does not apply to the operations of any law enforcement or security agency conducted under lawful authority.

PART V—LICENSING AND REGULATION OF POSTAL AND COURIER SERVICES

46. Application of Part.

- (1) This Part applies to postal and courier services.
- (2) For the purposes of these Regulations-
- (a) a postal article shall be taken to be in the course of transmission by post from the time it is posted at any post office, post office letter box or delivered to a courier service operator, to the time it is delivered to the addressee;
- (b) the delivery of a postal article of any description to a letter carrier or other person authorised to receive an article of that description for the post; or to a person engaged in the business of a postal or courier operator, to be dealt with in the course of that business, shall be a delivery to a post office or courier operator; and

- (c) the delivery of a postal article shall be a delivery to the addressee where it is delivered—
 - (i) at the premises to which it is addressed or redirected;
 - (ii) to a box or receptacle to which an occupier of premises agrees that postal articles addressed to persons at those premises may be delivered; or
 - (iii) to the addressee's agent or to any other person considered to be authorised to receive the article.

47. International postal rules and regulations.

An operator granted a postal service licence under the Act and these Regulations shall conform, in the conduct of its operations, to the international postal rules, regulations and practice applicable to that postal service.

48. Licence for postal services.

- (1) A person shall not convey, deliver or distribute postal articles without a licence issued by the Commission.
- (2) A person shall not require a licence to convey, deliver or distribute the following postal articles—
 - (a) articles for delivery to another person or persons to whom they are directed, without hire, reward or other profit or advantage for receiving, carrying or delivering them; or
 - (b) articles solely concerning goods or other property sent by land, water or air, and letters delivered with the goods or property to which the letters relate without hire, reward, profit or advantage for receiving them, and the articles are open to inspection and have subscribed on them the words "consignee's articles" or other words to that effect.
- (3) The Commission shall grant an exclusive national postal operator's licence to Uganda Posts Limited ("UPL") for the provision of the following exclusive postal services—

- (a) reserved postal services specified in section 66 (2) of the Act; which shall be specified in the licence;
- (b) mandatory postal services as shall be specified in the licence; and
- (c) the production and issuance of postage stamps, prestamped envelopes, aerogramme and international reply coupons bearing the coat of arms or the words, "Republic of Uganda", "Uganda" or "Uganda Post".
- (4) Uganda Post Limited shall have exclusive rights to license the use of franking machines.
- (5) Uganda Post Limited shall provide the services under subregulation (3) at uniform prices and conditions.
- (6) The Commission may issue licences for the provision of other postal services in addition to the exclusive postal services referred to under subregulation (3), subject to such conditions as the Commission may determine.
- (7) The Commission shall, in accordance with the Act, issue licences for the provision of other postal services in addition to the exclusive postal services, to any person who, upon application to the Commission, satisfies the terms and conditions for the issue of the licences.
- (8) A person issued with a postal service licence shall provide or operate the postal services in accordance with the Act, those Regulations and the terms and conditions of the licence.

49. Application for postal services licence.

- (1) An application for a postal service licence shall be in Form E set out in Schedule 2 to these Regulations.
 - (2) An application for a postal service licence shall specify—

- (a) the name, address and particulars of the applicant;
- (b) the character, financial, technical and other qualifications of the applicant, demonstrating the applicant's eligibility and capacity to operate or provide the services for which the licence is sought;
- (c) the postal service or consumer to be provided or operated;
- (d) the geographical places where the service is to be provided and any plans for the expansion of the service;
- (e) the business plan and commercial viability of the postal service;
- information indicating the public interest that shall be served by the postal service for which the licence is sought;
 and
- (g) in the case of a company or corporation, particulars of ownership and shareholding in the company or corporation.
- (3) An application under this regulation shall be accompanied by the prescribed fee.
- (4) The Commission may, at any time after the filing of an application for a postal licence, or during the term of a licence, require from the applicant or licensee, further particulars to enable the Commission to determine whether the application should be granted or denied.

50. Technical plan.

An applicant for a postal service licence shall submit, together with the application, a technical plan containing—

 (a) the physical address of the applicant's principal office and of the outlets where the business shall be carried out and which shall be accessible, secure and conducive for business;

- (b) information regarding warehousing facilities for the safe custody of mail in the operator's possession to ensure protection of mail from pilferage, damage or loss;
- (c) the transport facilities available to convey mail, and in cases where the applicant intends to use third parties to transport items, a copy of the agreement with the third parties;
- (d) a written recruitment policy explaining the roles and integrity of employees who will convey, receive, collect, sort or handle mail;
- (e) a capacity building plan highlighting activities to be undertaken by the licensee;
- (f) details of systems used to set, measure and record performance in achieving quality of service targets including delivery times and complaints handling cycle to record, analyse, respond and resolve customer's complaints;
- (g) a plan to handle incidents of mail loss, damage or pilferage with the proposed course of action;
- (h) a policy for compensation to customers in cases of pilferage, loss or damage to mail;
- information for ensuring that the Commission can monitor market developments and the effect of new entrants on the market, their success and what effect they are having on the availability of services throughout the country; and
- (j) a plan indicating collection and delivery points in the first six months of operation, the means of mail conveyance and the target markets.

51. Inspection and other verification prior to issue of licence.

- (1) The Commission shall, after the applicant has fulfilled all the financial and legal obligations to the Commission inspect the applicant's premises to verify the accessibility of services to the public and any other matter identified for verification.
- (2) The technical assessment under subregulation (1) shall take not more than five working days from the date of inspection.
- (3) Where the Commission is satisfied that the applicant has met the requirements of accessibility of premises and any other matter identified for verification, the application shall be granted.

52. Insurance.

A licensee shall undertake insurance cover approved by the Commission against damage or loss of postal articles within the possession of the licensee.

53. Liability of postal service operator.

- (1) A licensee is liable for loss of or damage to a postal article in respect of which the operator accepts liability or which is due to any wrongful act, neglect or default of the licensee while performing or purporting to perform, in that capacity, the functions relating to the receipt, conveyance, delivery or other dealing with the postal article.
- (2) A licensee who contravenes the Act or these Regulations or any obligation arising from a licence shall, to the extent that the law or obligation protects another party, be obliged to compensate that party for any damage arising from the contravention.
- (3) A sender or an appointed agent, including an addressee, is entitled to compensation by a licensee, for any loss or damage suffered in respect of any article.
- (4) The amount recoverable in relation to the loss or damage a postal article of any description shall not exceed—

- (a) the market value of the article at the time of dispatch;
- (b) the maximum amount payable under a scheme made for compensating any person aggrieved in respect of an article of that description; or
- (c) an amount provided for in the contract governing the service contracted or by the Universal Postal Union.
- (5) The mark of a licensee or of a foreign postal administration of any sum on any postal article shall, unless the contrary is shown, be the amount of the liability for the article to the service operator.
- (6) For the purposes of claiming damage or loss, it shall be presumed, unless the contrary is shown, that the loss of or damage to the article was due to conduct referred to in subregulation (1).
- (7) A postal operator shall not intentionally delay the dispatch of or open a postal article in the course of its transmission by post.
- (8) Subregulation (7) does not apply to the delay or the opening of a postal article—
 - (a) in accordance with the Act or any other law or order under a warrant issued by a court; or
 - (b) where the delay or opening of a postal packet is in accordance with terms and conditions applicable to its transmission by post.
- (9) A postal service operator shall, at all times, ensure, during the provision of postal services that—
 - (a) a postal article is not opened during transmission;
 - (b) a postal article is delivered to the proper addressee; and
 - (c) the contents of the postal article are disclosed only to the addressee.

(10) An operator who fails to comply with subregulation (9) shall make good any damage or loss that may arise from the operator's failure.

54. Operations beyond Uganda.

An applicant for a postal service licence shall declare to the Commission—

- (a) where the applicant intends to apply for a regional licence within the COMESA region or any other regional bloc as may be determined by the Commission, that fact; and shall submit to the Commission, evidence issued by the respective Authority, showing the applicant's intention to attain the licence; or
- (b) where the applicant is a representative of any international franchiser, the name and location of the international franchiser represented, the introductory letter by the franchiser confirming nomination of the applicant as franchisee and a copy of the terms of agreement with the franchiser.

55. Postal secrecy.

- (1) Postal traffic, and in particular, the contents of postal items, shall be subject to postal secrecy.
- (2) A licensee who provides postal services on a commercial basis or assists in the provision of those services, shall maintain postal secrecy.
- (3) A licensee shall not procure for himself or herself or for any other party, any information regarding the contents of postal items or the detailed circumstances of postal traffic beyond that which is required for the provision of the postal services except where it is necessary—
 - (a) to verify that reduced rate postal items meet the relevant pricing conditions;

- (b) to secure the contents of damaged postal items;
- (c) to establish the addressee or sender of an undeliverable postal item where this cannot be done by any other means; or
- (d) to avert physical danger to persons or property from a postal item or mail.
- (4) A licensee for postal services on a commercial basis or who assists in the provision of postal services on a commercial basis may collect, process and use the data of natural and legal persons where necessary to operate the commercial postal services to—
 - (a) establish and frame the contents of and modify a contractual relationship;
 - (b) establish traffic data for contractual purposes;
 - (c) duly deliver postal items; and
 - (d) duly establish, perform accounting, evaluate and verify rates chargeable for commercial postal services.
- (5) Commercial provision of postal services and their pricing shall not be contingent upon the indication of personal data which is not required for the provision or pricing of those services.

56. Prohibited items.

- (1) A licensee shall respect all national and international regulations relating to prohibited items.
- (2) Notwithstanding regulation 55, a postal article may be opened for—
 - (a) customs inspection and verification; and
 - (b) security screening for hazardous material.
- (3) Where a postal article is opened under subregulation (2), a notice of the opening and purpose for the opening shall be clearly affixed on the opened postal article.

57. Postal articles subject to tax.

- (1) Customs or excise duty shall apply to goods contained in postal articles which are brought into or sent out of Uganda by post as they apply to other goods, imported, exported or brought into or taken out of Uganda.
- (2) A licensee engaged in the business of a postal operator may perform, for purposes of customs and excise duty, any of the duties of an importer, exporter or person removing the goods.
- (3) Duties chargeable on imported goods or other charges payable in respect of postal articles may be recovered by a postal operator concerned, as a civil debt due and owing.
- (4) In any proceedings for the recovery of any charges payable under subregulation (3), a certificate of the postal operator concerned of the amount of the charges shall be evidence of that fact.

58. Detention of postal articles.

- (1) A postal operator may in relation to relevant goods—
- (a) detain any postal article where the operator suspects that the article may contain relevant goods;
- (b) forward the detained article to the Commission;
- subject to any requirements as to additional postage or charges, return the article to its sender or forward it to its destination; or
- (d) with the approval of the Commission, destroy or otherwise dispose of the article.
- (2) In this regulation "relevant goods" means any goods—
- (a) chargeable with any duty charged on imported goods which is not paid for or secured; or
- (b) in the course of importation, exportation or removal into or out of Uganda contrary to any prohibition or restriction under any law.

- (3) Where a postal operator detains a postal article under this regulation, the operator shall document the particulars of the article and shall notify the Commission and any other relevant government within twenty four hours.
- (4) A postal operator may return to sender, unclaimed postal articles or where this not practical, with the approval of the Commission—
 - (a) destroy the postal articles; or
 - (b) sell the postal articles by public auction and maintain a register of the postal articles destroyed or sold.
- (5) A postal operator shall maintain a register of postal articles detained or destroyed under subregulation (1).

PART VI—LICENSING AND REGULATION OF VIDEO, FILM AND CINEMA OPERATORS

59. No operation of cinematograph theatre without licence.

- (1) A person shall not operate a cinematograph theatre, video hall or film library without a cinematograph licence granted by the Commission.
- (2) A person who contravenes subregulation (1) commits an offence and is liable, on conviction, to a fine not exceeding twenty four currency points or to imprisonment for a term not exceeding twelve months or both.

60. Exhibition in cinematograph theatre without licence.

- (1) A person shall not exhibit a film or video in a cinematograph theatre or at any premises in respect of which a cinematograph theatre licence is required including—
 - (a) the person responsible for or employed or in connection with the cinematograph exhibition; or
 - (b) any other person who, knowing or having reasonable cause to suspect that such exhibition would be so provided at the premises—

- (i) allows the premises to be used for the film or video exhibition; or
- (ii) lets the premises or otherwise makes the premises available to any person by whom an offence in connection with the film or video exhibition is committed.
- (2) A person who contravenes subregulation (1) commits an offence and is liable, on conviction, to a fine not exceeding twenty four currency points or to imprisonment for a term not exceeding twelve months or both.

61. Application for cinematograph theatre licence.

- (1) An application for the grant of a cinematograph theatre licence shall be made to the Commission in Form F set out in Schedule 2 to these Regulations and shall be accompanied by such information, documents, application fees and other materials as the Commission may, from time to time prescribe.
- (2) An application submitted under subregulation (1) shall be advertised at the offices of the Chief Administrative Officer in the district where the applicant intends to establish a cinematograph theatre and the offices of the Commission for a period of at least 30 days.

62. Conditions for grant of cinematograph theatre licence.

- (1) The Commission shall inspect the proposed premises and shall grant a cinematograph licence on being satisfied that—
 - (a) an application for a licence has been made in the prescribed manner and contains all the information required by regulation 61(1);
 - (b) that the premises are constructed and equipped to the standards required under the Act and any other applicable law;

- (c) the applicant is capable of complying with the conditions imposed by the Commission or attached to the licence;
- (d) the prescribed fees have been paid;
- (e) the applicant is an eligible person; and
- (f) it is in the public interest to grant the licence.
- (2) The Commission may, subject to the Act and these Regulations—
 - (a) refuse to grant a licence;
 - (b) impose conditions on a licence as the Commission considers appropriate; or
 - (c) at any time, transfer, suspend, revoke, modify or vary the terms and conditions of a licence.
- (3) A cinematograph theatre licence shall be in such form as the Commission may determine.

63. Hiring of experts.

- (1) The Commission may, where it deems it necessary, hire suitably qualified experts to advise it on the issuance of cinematograph theatre licences.
- (2) The fee payable to an expert hired under subregulation (1) for the advice and inspection shall be payable by the applicant, whether the licence is granted or not.

64. Duration of cinematograph theatre licence.

A cinematograph theatre licence shall remain in force for one year or for such shorter period as the Commission may, on the grant of the licence determine, unless it is revoked under the Act and these Regulations.

65. Open air cinematograph theatres.

Regulation 62 applies with necessary modifications to the grant of an open air cinematograph theatre licence.

66. Conditions to be observed in erection, alteration or equipment of cinematograph theatres.

(1) Premises shall not be approved for operating a cinematograph theatre unless—

- (a) the Commission is satisfied that the safety, health and convenience of the persons attending the cinematograph exhibition are adequately provided for; and that the Public Health (Building) Rules are complied with;
- (b) the erected premises are provided with such means of escape in case of fire; are in good condition and free from obstruction;
- (c) the premises are provided with adequate means of extinguishing fire, having regard to the amount of inflammable materials in the premises;
- (d) the furniture and apparatus in the premises are so arranged as to afford free outlet to persons in the premises in the event of fire and the seating arrangement complies with the Public Health (Building) Rules, where applicable;
- (e) the fittings are, as far as is practicable, of non-flammable or fire-resisting materials;
- (f) there is posted in a conspicuous location, in large characters in the premises, full instructions as to the action to be taken in case of fire, and full directions as to the means of escape from the premises in case of fire;
- (g) the seating capacity authorised in the building occupation permit is not exceeded, and physical controls exist to control admission; and
- (h) there is provision of a place of convenience for persons attending the video or cinematograph exhibition.

67. Classification of cinematograph theatres.

- (1) The categories of cinematograph theatres are-
- (a) cinemas located in urban areas with a high level of cinematograph theatre infrastructure and equipment; and
- (b) video halls with a basic level of cinematograph theatre infrastructure and equipment.
- (2) The Commission shall determine the cinematograph theatre infrastructure suitable for the cinematograph theatre categories specified in subregulation (1).

68. Enclosures for apparatus.

- (1) Cinematograph apparatus shall be placed in an enclosure of substantial construction made of or lined internally with fire-resisting material and of sufficient dimensions to allow the operator to work freely.
- (2) The following provisions apply to all enclosures referred to in subregulation (1)—
 - (a) the entrance to the enclosure shall be suitably placed and fitted with a self-closing and close-fitting door constructed of fire resisting material;
 - (b) the openings through which the necessary pipes and cables pass into the enclosure shall be efficiently bushed;
 - (c) the openings in the front face of the enclosure shall not be larger than is necessary for effective projection, and shall not exceed two for each lantern;
 - (d) each opening referred to in paragraph (c) shall be fitted with a screen of fire-resisting material, which can be released both inside and outside the enclosure so that it automatically closes with a close-fitting joint;

- (e) the door of the enclosure and all openings, bushes and joints shall be so constructed and maintained as to prevent, so far as possible, the escape of any smoke into the auditorium and if means of ventilation are provided, they shall not be allowed to communicate directly with the auditorium;
- (f) if the enclosure is inside the auditorium, a suitable barrier shall be placed round the enclosure at a distance of not less than two feet from it, or other effectual means shall be taken to prevent the public from coming into contact with the enclosure;
- (g) no unauthorised person shall go into the enclosure or be allowed to be within the barrier;
- (h) smoking shall not, at any time, be permitted within the barrier or enclosure; and
- (i) no inflammable article shall be taken into or allowed to remain in the enclosure.
- (3) In the case of buildings used regularly for cinematograph or other similar exhibitions, the enclosure shall be placed outside the auditorium.
- (4) In the case of permanent buildings used regularly as provided under subregulation (3), the enclosure shall also be permanent.
- (5) Where the Commission is of the opinion that compliance under subregulations (3) or (4) is impracticable or in the circumstances unnecessary for securing safety and has stated that opinion by express words in the licence, the requirement or requirements specified in subregulations (3) and (4) shall not apply.

69. Lanterns and film gates.

(1) Lanterns shall be placed on firm supports constructed of fire resisting material and shall be provided with a metal shutter which can be readily inserted between the source of light and the film gate.

- (2) The film gate shall be of massive construction and shall be provided with ample heat-radiating surface.
- (3) The passage for the film shall be sufficiently narrow to prevent flames travelling upwards or downwards from the light opening.

70. Projectors.

- (1) Cinematograph projectors shall be fitted with two metal film boxes of substantial construction, and not more than fourteen inches in diameter, inside measurement, and the films shall be made to travel to and from the boxes.
- (2) The film shall be made to close in such a manner and shall be fitted with a film slot so constructed as to prevent the passage of flames to the interior of the box.

71. Spools.

Spools shall be chain or gear driven, and films shall be wound upon spools so that the wound film shall not at any time reach or project beyond the edges of the flanges of the spool.

72. Storage of films.

All films, when not in use, shall be kept in closed metal boxes.

73. Lighting.

Where the general lighting of the auditorium and exits can be controlled from within the enclosure, there shall be also separate and independent means of control outside and away from the enclosure.

74. Electric light to be used.

No illuminant other than electric light shall be used within the lantern.

75. Cables, leads, connections and resistances.

(1) Within the enclosure, the insulating material of all electric cables, including "leads" to lamps, shall be covered with fire-resisting material.

- (2) There shall be no unnecessary slack electric cable within the enclosure.
- (3) The "leads" to the cinematograph lamp shall, unless conveyed within a metal pipe or other suitable casing, be kept well apart both within and without the enclosure and shall run so that the course of each may be readily traced.
- (4) Cables for cinematograph lamps shall be taken as separate circuits from the source of supply and from the supply side of the main fuses in the general lighting circuit, and there shall be efficient switches and fuses inserted at the point where the supply is taken.
- (5) An efficient double-pole or triple-pole switch shall be fitted in the cinematograph lamp circuit inside the enclosure.
- (6) When the cinematograph lamp is working, the pressure of the current across the terminals of the double-pole or triple-pole switch inside the enclosure shall not exceed 415 volts.
- (7) Resistances shall be made entirely of fire-resisting material, and shall be so constructed and maintained that no coil or other part shall at any time become unduly heated.
- (8) All resistances, with the exception of a resistance for regulating purposes, shall be placed outside the enclosure and, if reasonably practicable, outside the auditorium and where inside the auditorium, they shall be adequately protected by a wire guard or other efficient means of preventing accidental contact.
- (9) The operator shall satisfy himself or herself, before the commencement of each exhibition that all cables, leads, connections, and resistances are in proper working order.
- (10) The resistances, if not under constant observation, shall be inspected at least once during each exhibition and where any fault is detected, current shall be immediately switched off and shall remain switched off until the fault has been remedied.

76. Display of cinematograph theatre licence.

A cinematograph theatre licence holder shall display the licence in a conspicuous place at the premises for which it is issued.

77. Endorsement of stage plays and public entertainments.

- (1) The Commission may endorse a cinematograph theatre licence authorising licensed producers to use the theatre for stage plays and public entertainments.
- (2) No fee shall be payable on an endorsement under subregulation (1).

78. Application of the Stage Plays and Public Entertainments Rules.

For the avoidance of doubt, the Stage Plays and Public Entertainments Rules, 2019 shall regulate individual exhibitions, displays and any other performances under the Stage Plays and Public Entertainments Act, shall continue to apply.

Licensing of Content Distributors.

79. Licensing of distributors.

- (1) A person shall not carry on the business of distributing films or video works or other content for commercial display to the public without a licence granted by the Commission.
- (2) An application to the Commission for a licence for the distribution of films or video works shall be in Form G set out in Schedule 2 to these Regulations and shall be accompanied by the prescribed fee.
- (3) Subject to the Act and these Regulations, a licence authorising a person to carry on the business of distributing films or video works shall be limited to the distribution of registered films or video works as the Commission may from time to time approve.

(4) A person who contravenes this regulation commits an offence and is liable, on conviction, to a fine not exceeding twenty four currency points or to imprisonment not exceeding twelve months or both.

80. Records to be kept by distributor.

A licensed distributor of films or video works shall cause to be kept, at the premises at which the films or videos are delivered for distribution, a register containing—

- (a) the title and length of the films or video works;
- (b) information regarding origin of the films or video works;
- (c) the classification details of censorship and approval for the films or video works obtained from the Media Council;
 and
- (d) the respective dates on which or the period during which the films or video works have been distributed to the public at the premises.

81. Categories of distributors.

The four categories of distributors are—

- (a) national distributors, registered and licensed by the Commission to distribute films or video works nationally;
- regional distributors, registered and licensed by the Commission to distribute films or video works within a specific region;
- (c) district distributors, registered and licensed by the Commission to distribute films and video works in a specific district; and
- (d) town and village distributors, registered and licensed by the Commission to distribute films and video works in a specific town or village.

82. Duration of distributor's licence.

Regulation 64 relating to duration of cinematograph licences applies to a distributor's licence.

PART VII—LICENSING AND REGULATION OF VALUE ADDED SERVICES

83. Licensing powers of Commission in relation to value added services.

- (1) The Commission shall in relation to licensing and regulating value added services—
 - (a) classify a service operated on a communications platform as a regulated value added service;
 - (b) licence, monitor, inspect, supervise, control and regulate value added services in the communications sector;
 - (c) require an applicant for any licence to obtain a value added services licence;
 - (d) exempt an applicant from the requirement to obtain a value added services licence;
 - (e) prescribe standards and to monitor and enforce compliance relating to content carried by operators and other licensed providers of value added services to consumers;
 - (f) promote collocation, infrastructure sharing and interoperability among operators in accordance with the Uganda Communications (Interconnection and Access) Regulations, 2019;
 - (g) regulate pricing for value added services with a view to protecting consumers from excessive prices and to prevent unfair competitive services;
 - (h) promote competition, including protection of operators from acts and practices of other operators that are damaging

- to competition and to facilitate the entry into the market of new and modern systems and services;
- (i) receive, investigate and arbitrate complaints relating to value added services; and
- (j) promote and safeguard interests of consumers and operators in relation to the quality of communications services and equipment.
- (2) The Commission may require a person undertaking any of the following activities to obtain authorisation from the Commission—
 - (a) the provision of any financial services delivered through a communications network platform by an institution licensed and regulated by the Bank of Uganda;
 - (b) the provision of any financial services through a communications network platforms as prescribed by the Micro Finance Deposit-Taking Institutions Act, 2003;
 - (c) public information services delivering content to the public; and
 - (d) any other content platforms providing services regulated by other government agencies under an Act of Parliament.
- (3) For the purposes of subregulation (1), the Commission may issue guidelines to ensure general platform integrity, enforce quality of service parameters with regard to technical specifications, consumer protection, where applicable, and content regulation.

84. Classification of value added services.

- (1) The Commission may, on application by an operator, a provider or subject to section 6 of the Act or on its own motion classify a service as a value added service for purposes of these Regulations.
- (2) The Commission shall, at least once a year, publish the list of services classified as value added services under subregulation (1) in the Gazette, in a newspaper of national circulation and in any other relevant national media.

- (3) Value added services include—
- (a) digital financial services including electronic financial non-banking services including—
 - mobile value added services payment for value, including mobile money; and
 - (ii) transmission for value and receipt for value initiated and terminated on a platform owned by an operator;
- (b) any aggregation of the value added services referred to in paragraph (a), where the service is sold to a member of the public;
- (c) provision of communications channels to third party providers of electronic financial non-banking services including bill payments, purchase of goods and services;
- (d) providing any of the services under paragraph (c) to consumers of communication services, including the transfer of value from one stored value account to another; and
- (e) other services, including the sale of content, whether audio, visual, data and broadcast content.

85. Application for value added services licence.

- (1) A person shall not offer to the public, services classified by the Commission as value added services without a licence issued by the Commission or an exemption, granted under regulation 83 (1) (d).
- (2) An application for a value added service licence shall be in Form H set out in Schedule 2 to these Regulations.

- (3) An application for a value added services licence shall state-
- (a) the full description of services proposed to be offered by the applicant;
- (b) the proposed interface between the financial institution, communications platform and the applicant's consumers, where applicable;
- (c) in cases where a platform is operated by an operator; the proposed interface between the applicant's platform and the applicant's consumers and details of any proposed interconnection or access agreements where the applicant's services will be offered on the platform of another operator;
- in the case of postal services, the description of non-core value added services proposed to be sold on the operator's platform or at the operator's place of business;
- (e) a framework for business continuity;
- evidence of prior experience and technical capacity in handling the proposed service in another comparable jurisdiction; and
- (g) any other information as the Commission may deem necessary.
- (4) The application shall be accompanied by-
- (a) evidence of equipment type approval issued by the Commission with respect to communications apparatus used in the business;
- (b) a settlement plan with respect to transactions involving mobile money;
- (c) where applicable, an agreement between the financial institution and the operator or other provider and a letter of no objection or other similar document from the Bank of Uganda with the financial institution with whom the operator has made a settlement arrangement;

- (d) a schedule of proposed prices and charges for services proposed to be sold by the applicant which shall be uniform for all members of the public; and
- (e) the prescribed fee.
- (5) The Commission may include in the licence, one or more of the conditions specified in Schedule 6 to the Act.
- (6) The following categories of persons or entities are not eligible for a licence under this Part—
 - (a) any person who is not an eligible person under section 2 of the Act;
 - (b) persons convicted of criminal offences relating to financial crimes, fraud, computer misuse or any offence under the Act in the five years preceding the application;
 - applicants with insufficient capital or liquidity to cover the proposed transactions to be sold by the applicant;
 - (d) applicants without adquate infrastructure to maintain continuity of service;
 - applicants who have failed to meet their contractual obligations under any interconnection or access agreement in respect of which the Commission has been notified prior to termination of the same;
 - (f) applicants intending to sell prohibited content; and
 - (g) persons or entities found to have committed serious and repeated breaches of the Act under any licensing regime managed by the Commission.

86. Persons who do not require licence.

A registered agent of an operator authorised to sell value added services under this Part may sell value added services without a licence where the person—

- (a) does not have an independent business; or
- (b) is an authorised person offering goods and services to members of the public in the name of a licensed operator.

Additional Powers of Commission

87. Power to issue operating guidelines.

- (1) The Commission may issue operating guidelines to operators and other authorised persons selling value added services.
 - (2) Guidelines issued under subregulation (1) may provide for—
 - (a) operating standards; including technology standards regulating communications between an operator and consumer telecommunications apparatus;
 - (b) consumer and data privacy;
 - (c) data integrity;
 - (d) anti-fraud detection and monitoring methods;
 - (e) quality of service measures;
 - (f) consumer service requirements; including compensation for financial loss owing to operator error;
 - access requirements for persons with disabilities, where applicable;
 - (h) refunds for unused balances on stored value accounts after a period of one year from the date of last use; and
 - (i) any other matter necessary for the effective monitoring of the quality and efficiency of value added services offered by an operator.

(3) The Commission may prescribe reporting intervals for operators with respect to the guidelines issued under subregulation (1).

88. Monitoring apparatus used to deliver value added services.

- (1) The Commission shall monitor communications apparatus used to deliver value added services and may install monitoring equipment at operator premises or other designated facilities in the execution of its oversight function as a regulator in accordance with the Uganda Communications (Intelligent Network Monitoring System) Regulations, 2019.
- (2) An operator shall grant the Commission and its representatives unrestricted access to all apparatus of the operator used to provide value added services at all reasonable times.
- (3) An operator shall provide the Commission with copies of any data acquired in relation to value added services.
- (5) An operator shall give the Commission reasonable assistance in carrying out the monitoring of value added services.

Obligations of Licensees to Release Funds

89. Funds of deceased and missing persons.

- (1) Where a consumer of value added services dies or is declared a missing person in accordance with the applicable law, the operator shall, upon request by the executor or administrator of the deceased's estate or such other person designated by court, issue a refund to the estate of any stored value kept in the wallet or stored value account of the deceased person.
- (2) A person who claims for a refund under subregulation (1) shall provide the operator with a copy of the court order relating to the estate of the deceased or missing person.

90. Management of unclaimed funds.

- (1) The operator shall declare to the Commission any funds that have not been claimed or in respect of which subscriber accounts have been inactive for a period of one year.
- (2) The unclaimed funds shall be kept by the operator in a designated account with a licensed financial institution.
- (3) The operator shall, annually, publish the names and telephone numbers of the account holders of unclaimed funds in a newspaper of national circulation.
- (4) Where the funds and any interest earned remain unclaimed for a period of one year, the funds shall revert to the Commission and the funds shall be credited to the Universal Service and Access Fund.

91. Information keeping and disposal requirements.

- (1) An operator or provider shall keep records relating to the value added services it provides.
- (2) The Commission shall, from time to time, issue to licensees, information keeping and disposal guidelines governing the collection and disposal of consumer data.
- (3) Every operator shall comply with the requirements prescribed in the guidelines issued by the Commission.

PART VIII-GENERAL

92. Exempted practices.

- (1) The Commission may, by notice in the Gazette, specify practices—
 - (a) that do not require a licence;
 - that do not require a licence so long as certain prescribed circumstances apply or any condition specified in the order is complied with; or

- (c) that require general authorisations.
- (2) The Commission may specify the following in each authorisation—
 - (a) notification requirements;
 - (b) reporting requirements;
 - (c) quality of service requirements;
 - (d) consumer protection;
 - (e) pricing regulation, where applicable; and
 - (f) dispute resolution mechanisms between the authorised person and the operator providing access to the communications network or platform.

93. Licensing procedures.

- (1) The Commission shall in considering an application for a licence under these Regulations, determine whether the public interest, convenience and necessity shall be served by granting the licence.
- (2) A licence shall be issued based on the merit of an application and the Commission shall evaluate the application based on—
 - (a) the applicant's commitment to developing and investing in Uganda's communications sector;
 - (b) the applicant's ability to deliver the proposed service and infrastructure commitments; and
 - (c) the applicant's commitment to quality of service standards.
- (3) The Commission shall, in determining the merits of an application take into account—
 - (a) the vision of the applicant;

- the organisational structure and financial capability and strength of the applicant;
- (c) the applicant's competition strategies for the provision of services, the technical soundness of the applicant's plans and the technical capability to implement the plans;
- (d) the commitment of the applicant in fulfilling its vision and plans;
- the benefits that will be brought by the applicant to the industry, users and the Ugandan economy as a whole, in terms of investment, enhancement of the communications infrastructure, capacity, capability and connectivity;
- (f) the level of technological and service innovation and responsiveness, the range and choice of products and service offerings, competitive pricing, the level of quality of service and level of customer service support; and
- (g) limitations of available resources.
- (4) In addition to the matters specified in subregulations (1), (2) and (3), the Commission shall, in considering an application for a licence or an application for modification or renewal of a licence, take into account—
 - (a) the eligibility of the applicant;
 - (b) the technical and financial capability of the applicant;
 - (c) the policy objectives under the Act;
 - (d) the public interest to be served; and
 - (e) the compliance and performance of the licensee in the previous licence term.

94. Grant of licences.

- (1) Subject to the provisions of the Act and these Regulations, the Commission may, on an application duly made under these Regulations, grant a licence, on such terms and conditions as may be determined by the Commission.
- (2) Except where expressly provided in these Regulations, a communications licence shall remain in force for a period of five years.

95. Provisional licence.

The Commission may grant a provisional licence with such conditions as it may deem fit, to be satisfied by the applicant prior to the grant of licence.

96. Special licence where applicant qualifies for more than one licence.

Where the Commission on reviewing an application under these Regulations determines that an applicant is eligible for more than one licence, the Commission may issue a special licence in respect of the application.

97. Terms and conditions of licences.

- (1) A licence shall authorise a licensee to provide—
- (a) the communications services specified in the licence, to the places specified in the licence; and
- (b) a universal service obligation.
- (2) The Commission may modify, renew, suspend or revoke a licence.
- (3) A licensee shall not operate or permit the provision of services in a manner which is inconsistent with the terms and conditions of the licence, these Regulations or the Act.

- (4) The Commission may include in a licence, all or any of the following conditions as applicable—
 - (a) financial conditions;
 - (b) technical conditions;
 - (c) performance milestones;
 - (d) restrictions on subcontracting;
 - (e) conditions for the imposition by the Commission of a penalty, fine or sanction, where the licensee does not comply with specified technical or quality standards and general delivery of service;
 - (f) the provision of services to rural or sparsely populated areas unserved or underserved or other specified areas;
 - (g) the provision of services to persons with disabilities;
 - (h) the payment to the Commission of sums of money calculated as a proportion of the rate of the annual turnover of the licensed system of an operator;
 - the payment by an operator of a contribution towards any loss incurred by another operator as a result of that other operator's obligation imposed by the Commission regarding the provision of uneconomic service, in pursuance of universal service obligation;
 - the interconnection of an operator's communications system with any other system and permitting the connection of communications apparatus to an operator's system;
 - (k) prohibiting an operator from giving undue preference to, or from exercising undue discrimination against any particular person or class of persons;

- requiring an operator to provide the Commission with documents, accounts, returns or other information required by the Commission for the performance of its functions under the Act and these Regulations;
- (m) requiring an operator to submit quarterly reports to the Commission on its operations and services;
- (n) requiring an operator to publish, in such a manner as may be specified in the licence, the charges and other terms and conditions that may be applicable to the facilities and services provided;
- (o) providing services on a priority basis to Government or specified organisations;
- (p) requiring an operator to ensure that an adequate and satisfactory information system; including billing, prices, directory information and directory enquiry services are provided to customers;
- (q) specifying the criteria for setting prices;
- (r) specifying a set of defined services that a licensee shall provide to all users;
- (s) setting targets for the supply-time and quality-of-service indicators that a licensee should meet;
- payment of financial penalties imposed by the Commission as enforcement measures;
- requiring an operator to comply with technical standards or requirements; including service performance standards as may be specified in the licence;
- (v) a statement that the licence is subject to revocation in accordance with section 41 of the Act;

- (w) specifying technical standards, service performance and criteria for setting prices; and
- any other condition as the Commission may consider appropriate or expedient.
- (5) An operator shall not engage in anti-competitive acts, or in acts in breach of fair competition and for that purpose, it shall be a condition in a licence for the operator to comply with the fair competition provisions in the Act and regulations made under the Act.

98. Compliance with terms and conditions of licence or authorisation.

A person granted a licence or authorisation under these Regulations shall—

- (a) be bound by all the terms, commitments, offers, presentations, proposals, plans and obligations stated in the application and licence or authorisation; and
- (b) ensure the accuracy of the information and representation submitted in the application.

99. Modification of conditions of licence by the Commission.

- (1) The Commission may, upon reasonable grounds, modify the conditions attached to a licence granted under these Regulations where the Commission considers it necessary—
 - (a) to achieve the objectives of the Act and these Regulations;
 - (b) in the public interest;
 - (c) in the justified interests of other operators; and
 - (d) for the principles of fair competition and equality of treatment.
- (2) The Commission shall, before modifying the conditions of a licence, give the operator notice, stating the reasons for the intended modification and giving the operator an opportunity to make any representations.

- (3) A notice given under subregulation (2) shall state—
- (a) that the Commission proposes to make a modification to the licence;
- (b) the effect of the modification;
- (c) the reasons for the modification; and
- (d) a period of not less than sixty days from the date of publication of the notice, within which representations to the proposed modifications may be made.
- (4) A notice under subregulation (2) shall be served on the licensee and published in the Gazette and in any other manner that the Commission considers appropriate for the purpose of bringing the matters to which the notice relates to the attention of any person likely to be affected by it.
- (5) The Commission may, before giving a notice of modification of a licence, investigate—
 - (a) whether any matter relating to the provision of communications services which is authorised or required by a licence is against the public interest or is expected to do so; and
 - (b) whether effects which are adverse to the public interest, relating to the provision of communications services may be remedied or prevented by modifying the conditions of the licence.
- (6) The Commission shall, as soon as practicable after commencing an investigation under subregulation (5), issue a notice of initiation of the investigations and shall—
 - (a) serve a copy of the notice on the operator; and
 - (b) publish particulars of the investigation in the Gazette and in any other manner that may be appropriate for the purpose of bringing it to the attention of persons likely to be affected by it.

- (7) The Commission shall make a report of an investigation under subregulation (6) and the report shall—
 - (a) include definite conclusions on the matter investigated and a statement of its reasons for the conclusions as the Commission considers necessary to facilitate a proper understanding of the matter and conclusions made;
 - (b) where it concludes that a matter investigated operates against the public interest or may be expected to do so, specify the effects which are adverse to the public interest which the matter has or may be expected to have; and
 - (c) where it concludes that any adverse effects specified may be remedied or prevented by modification of the conditions of the licence, specify the modifications by which the effects may be remedied or prevented.
- (8) The Commission shall modify the conditions of a licence that it considers necessary for the purpose of remedying or preventing the adverse effects specified in an investigation report, where the report—
 - (a) includes conclusions that a matter operates against the public interest or may be expected to do so;
 - (b) specifies effects adverse to the public interest which the matter has or may be expected to have;
 - includes conclusions that the effects may be remedied or prevented by modifications of the conditions of a licence; and
 - (d) specifies modifications by which the effects may be remedied or prevented.
- (9) As soon as practicable, after making any modification under this regulation, the Commission shall send a copy of the modification to the licensee.

- (10) The operator shall comply with the modification of the licence within thirty days from the date of receipt of the modification under subregulation (9).
- (11) An operator aggrieved by the decision of the Commission may appeal to the Uganda Communications Tribunal.

100. Modification of licence on application by the licensee.

- (1) An operator may apply to the Commission for modification of the conditions of a licence where a clause or condition in the licence has become unduly onerous and is impacting negatively on the licensee's ability to fulfil its obligations under the licence.
- (2) Where the Commission receives an application under subregulation (1), the Commission shall consider the application in accordance with regulation 99(6), (7), (8), (9), (10), and (11).

101. Renewal of licence.

- (1) An application for renewal of a licence shall be made at least two months before the expiration of the licence.
- (2) An application for renewal of a licence shall be in Form J set out in Schedule 2 to these Regulations and shall be accompanied by the prescribed fee.
- (3) In considering an application for renewal of a licence, the Commission shall have regard to the performance of the licensee during the term of the licence.
- (4) The Commission may renew a licence within thirty days from the date of receipt of a complete application.
- (5) The Commission may renew a licence on such terms and conditions as it may deem fit.
- (6) Where the Commission declines to renew a licence, it shall within fourteen days of the decision, provide a written explanation to the operator, giving reasons for the refusal.

102. Transfer of licence.

- (1) A licence shall not be transferred without the written consent of the Commission.
- (2) An application for the transfer of a licence by an operator shall be in Form K set out in Schedule 2 to these Regulations.
- (3) An application under subregulation (2) shall be accompanied by the relevant application for grant of a licence by the person to whom the operator intends to transfer the licence, and the prescribed fee.
- (4) The Commission shall, in considering an application for the transfer of a licence, have regard to the same terms and conditions as those that apply to the grant of a new licence, but the Commission may, in its discretion, refuse to grant the application under this regulation.
- (5) The Commission shall, in considering an application to transfer a licence, conduct due diligence to determine whether the transferee meets the respective eligibility requirements which shall include but are not limited to the following—
 - (a) evidence of the transferee's technical and financial capacity to operate the business of the licensee;
 - (b) the transferee's experience in the business of the licensee;
 - (c) the competence of the transferee's personnel in the provision of the services stipulated in the licence;
 - (d) where the transferee has been operating in another jurisdiction, a letter of good standing from the relevant regulatory authority where the transferee is domiciled;
 - (e) the profile of the transferee and particulars of all its directors; and
 - (f) a detailed sale and purchase agreement.

- (6) The Commission shall, in considering an application for transfer or change in shareholding of the licensee, assess the impact of the acquisition, transfer or change in shareholding on the level of competition in the relevant markets with particular regard to the following factors—
 - (a) barriers to entry into the market;
 - (b) level of concentration;
 - impact on overall market growth, innovation and product differentiation;
 - (d) countervailing power in the market;
 - (e) economies of scale;
 - (f) substitutability; and
 - (g) the level of vertical integration in the market.
- (7) The Commission may, before granting consent for transfer of a licence, require the applicant to submit additional information and documentation to determine whether the transferee meets the appropriate eligibility requirements.
- (8) An application for transfer of a licence shall only be considered by the Commission where the licence is operational.
 - (9) For the purposes of subregulation (8)—
 - (a) a Public Infrastructure Provider Licence is operational where the licensee has installed infrastructure which is ready for communications service provision;
 - (b) a Public Service Provider Licence is operational where there is evidence of services being provided to consumers

- on a commercial basis; but provision of services on a trial basis or for test purposes shall not be construed as having operationalised the licence; and
- (c) any other licence or authorisation is operational once the terms and conditions set by the Commission are complied with.
- (10) The Commission may, in evaluating an application for a transfer of licence or change of shareholding, undertake a technical inspection and audit of the communications to determine whether the system complies with all applicable technical and safety standards and other licence terms and conditions.
- (11) Where a licence is transferred, the transferee shall assume all the obligations and liabilities of the transferor in the licence transferred and shall comply with the Act, these Regulations and other applicable laws at the time the assignment or change in shareholding is approved.
- (12) For the avoidance of doubt, where a licence is transferred, the transferree shall only receive a licence term equal to that remaining on the original licence but is eligible to apply for renewal of the licence in accordance with the Act and these Regulations.
 - (13) For the purposes of this regulation—
 - (a) "transfer of licence" includes the merger and acquisition of control of the licence holder;
 - (b) "control" as used with respect to any person means the possession, directly or indirectly, of the power to direct or cause the direction of the management of that person, whether through the ownership of shares, voting, securities, partnership or other ownership interests, agreement or otherwise.

- (14) The Commission shall consider the application for transfer of a licence and communicate its decision to the applicant within forty five days from the date of receipt of the complete application.
- (15) Where consent is not granted for transfer of a licence under this regulation, the Commission shall, within fourteen days, provide a written explanation to the licensee, giving reasons for the refusal.
- (16) A person who contravenes this regulation commits an offence and is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment not exceeding twenty four months or both.

103. Register of licences, permits and authorisations.

- (1) The Commission shall compile and maintain a register of licences, permits and authorisations issued by the Commission.
- (2) The register compiled under subregulation (1) shall be kept at such premises and in such a form as the Commission may consider appropriate.
 - (3) Every entry in the register shall state the following-
 - (a) the contents of the licence, permit or authorisation;
 - (b) every modification, revocation or surrender of a licence, permit or authorisation;
 - (c) the provisions of every direction or determination made or consent or approval given under a licence, permit or authorisation;
 - (d) the terms of every order made and revocation of the order, if any; and
 - (e) every penalty imposed on the holder of the licence, permit or authorisation.

- (4) The Commission shall, in implementing this regulation comply with the provisions of the Access to Information Act, 2005 and, so far as is practicable, ensure the exclusion from the register of any matter relating to the affairs of a person where the Commission considers that its inclusion would or might seriously and prejudicially affect the person's interests, except where—
 - (a) the person concerned consents to the matter being entered in the register; or
 - (b) the Commission considers that entering the matter in the register is in the public interest.
- (5) The Commission shall ensure that the contents of the register are available for inspection by the public during normal working hours, upon payment of the prescribed fee.
- (6) The Commission shall, upon application by any interested person, supply a certified copy of the register or an extract from the register, subject to payment of the prescribed fee.
- (7) An extract from a register maintained under this regulation authenticated by an authorised officer shall be conclusive evidence that the information exists on the register.

104. Suspension or revocation of licence.

- (1) The Commission may, in accordance with the Act, these Regulations and the terms and conditions of a licence, suspend or revoke a licence on the following grounds—
 - (a) serious or repeated breach of the terms and conditions of the licence;
 - (b) fraud or intentional misrepresentation by a licensee in the application for a licence or in any statement of fact;

- (c) where the operator is engaged in or is supporting activities amounting to a treasonable offence under the Penal Code Act;
- (d) where the operator has ceased to be an eligible person;
- (e) where the Commission deems it appropriate in the public interest to revoke or suspend a license
- (2) Without limiting the general effect of subregulation (1), the Commission shall revoke a licence—
 - (a) for false statements knowingly made, either in an application for the licence or in any statement of fact;
 - (b) for conditions brought to the attention of the Commission, which warrant refusal to grant the licence in an original application;
 - (c) for wilful or repeated failure to operate in accordance with the licence;
 - (d) for wilful or repeated failure to comply with the Act or regulations made under the Act; or
 - (e) for violation of or failure to observe any cease and desist order issued by the Commission.
- (3) The Commission may issue to an operator, a cease and desist order where the operator—
 - (a) fails to operate substantially as provided in the licence; or
 - (b) violates or fails to comply with the Act or regulations made under the Act.

- (4) The Commission shall, before suspending or revoking a licence, give the operator written notice of not less than sixty days, specifying the reasons for the intended suspension or revocation, during which the operator may make representations to the Commission.
- (5) The Commission shall, after consideration of any representations by the operator—
 - (a) require the operator to remedy the offending act or conduct within thirty days from the date of the notice issued under subregulation (4); and
 - (b) require the operator to pay a fine not exceeding the equivalent of ten percent of its gross annual revenue.
- (6) Where the Commission is of the opinion that the measures taken by the operator under this regulation are not sufficient, the Commission may—
 - (a) suspend the licence for a specified period; or
 - (b) revoke the licence.
- (7) The Commission may before revoking a licence or issuing a cease and desist order, serve upon an operator or person authorised by the operator, a notice requiring the operator or person authorised by the operator to appear before the Commission and show cause why an order of revocation or a cease and desist order should not be issued.
- (8) The notice under subregulation (7) shall contain a statement of the matter with respect to which the Commission is inquiring and shall require the operator or person authorised by the operator, to appear before the Commission at a time and place stated in the order, to give evidence upon the matter specified in the order.
- (9) The time given to appear before the Commission in subregulation (8) shall not be less than fifteen days after receipt of the notice, except where safety of life or property is involved.

- (10) Where, after a hearing, under subregulation (8) the Commission determines that a cease and desist order should be issued, it shall—
 - (a) issue the order; which shall include a statement of the findings of the Commission and the grounds and reasons for the findings;
 - (b) specify the effective date of the order; and
 - (c) cause the order to be served on the licensee.

(11) In this regulation-

- (a) "wilful", when used in reference to the commission or omission of any act, means the conscious and deliberate commission or omission of the act, irrespective of any intent to violate any provision of the Act or these Regulations; and
- (b) "repeated", when used in reference to the commission or omission of any act, means the commission or omission of the act more than once or, if the commission or omission is continuous, for more than one day.

105. Enforcement of licence.

- (1) Where the Commission has reason to believe that an operator is contravening or has contravened the regulations made under the Act or any condition of a licence, the Commission shall commence an investigation for the purpose of securing compliance with the Act, regulations or conditions of the licence.
- (2) Notwithstanding subregulation (1), the Commission may investigate any matter relating to a licence—
 - (a) following a complaint by any person that there is a contravention of a term or condition of the licence;

- (b) arising from an inspection or investigation of any person as part of the performance of the Commissions duties; or
- (c) where the Commission obtains information by any other means suggesting that a contravention of a term or condition of a licence may have occurred or is occurring.
- (3) In determining whether to proceed with investigating a complaint, the Commission shall give priority to matters where—
 - (a) there appears to be an obvious disregard for the law;
 - (b) there appears to be substantial damage arising from the breach;
 - (c) there is likely to be significant harm to the public;
 - (d) successful enforcement by litigation or other means would have a significant deterrent or educational effect; or
 - (e) an important new issue is involved, including a matter arising from economic or technological change.
- (4) Where the Commission determines that there is reason to believe that there is a contravention of any condition of a licence, the Commission shall subject to subregulation (6) issue an investigation notice to the operator.
- (5) The Commission shall make the decision to issue an investigation notice after giving proper consideration to the merits of the case and deciding whether it has a reason to believe that an operator contravened a condition of the licence, the Act or regulations made under the Act.
- (6) An investigation notice under subregulation (6) shall state—

- (a) that the Commission is investigating a possible breach of a condition of a licence;
- (b) the reasons for the belief of a contravention or breach, including any matter of fact or law which is relevant to the investigation;
- (c) further information required from an operator to complete the investigation; and
- (d) where appropriate, the steps to be taken to remedy the breach.
- (7) In arriving at its decision on any matter concerning the breach of a condition of a licence, the Commission—
 - (a) may provide an opportunity for public comment on the material issues, through public consultation;
 - (b) shall, where there is public consultation, give full consideration to the public comments received;
 - (c) shall be guided by technical opinions and the Act, where applicable;
 - (d) shall act as expeditiously as proper consideration of the matter may allow, having regard to the need to carefully and quickly inquire into and investigate a dispute and all matters affecting the merits and fair settlement of the dispute; and
 - (e) may inform itself of any matter relevant to the dispute in any way it considers appropriate.
- (8) The decision and directions of the Commission shall be nondiscriminatory and shall treat similarly situated persons in the same manner and on an equal basis.

- (9) At any time during enforcement proceedings, the Commission may issue an interim order directing an operator to stop specified conduct, where the Commission is satisfied that—
 - there is prima facie evidence that the operator contravened the Act, the regulations or a condition of a licence;
 - (b) continuation of the operator's conduct is likely to cause serious harm to other operators, consumers or the general public;
 - (c) the potential harm in allowing an operator to continue the conduct outweighs the burden on the operator; or
 - (d) the issuing of the order is in the public interest.
- (10) Where the Commission determines that an operator has contravened any of the conditions of a licence, the Act or regulations made under the Act, the Commission shall take the following enforcement actions—
 - (a) direct the operator to cease engaging in the conduct by issuing a cease and desist order;
 - (b) direct the operator to take specific remedial action;
 - (c) impose a financial penalty on the operator, not exceeding ten percent of the operator's annual turnover;
 - (d) suspend the licence for a specified period; or
 - (e) revoke the licence.
- (11) In imposing a financial penalty, under subregulation (10) (c) the Commission shall consider any aggravating factors, including—
 - (a) the gravity of the contravention;
 - (b) the duration of the contravention;
 - (c) whether the contravention resulted in injury to a person or property;

- (d) whether the operator acted knowingly, recklessly, or in a negligent manner;
- (e) whether the operator has a previous history of contravention; and
- (f) whether the operator made any effort to conceal the contravention.
- (12) In imposing a financial penalty, the Commission may, in addition consider any mitigating factors including—
 - (a) whether the contravention and its consequences are major or minor;
 - (b) whether the operator voluntarily disclosed the contravention to the Commission;
 - (c) whether the contravention was accidental; and
 - (d) whether an operator took prompt action to correct the contravention.
- (13) Where the Commission is satisfied that an operator is likely to again contravene any condition of a licence, the Act or the regulations made under the Act, the Commission may suspend or cancel the operator's licence.
- (14) The Commission shall, in all cases of enforcement, impose sanctions that give a significant deterrent to impermissible conduct, but the sanction shall be proportionate to the severity of the contravention.

106. Liaison officers for regulatory affairs.

(1) All operators and other licensees shall appoint and notify the Commission in writing of personnel responsible for handling regulatory requirements, including furnishing information to the Commission.

- (2) Where there is a change of personnel appointed under subregulation (1), the licensee shall notify the Commission of the new appointment immediately after the appointment.
- (3) A liaison officer shall submit to the Commission, quarterly and annual returns highlighting—
 - (a) any new products introduced by the licensee;
 - (b) changes in the number of outlets;
 - (c) the number of staff of the operator;
 - (d) any trainings carried out by the operator; and
 - (e) in relation to postal and courier operators, information on incidents and action taken by the operator.

107. Service provision schemes.

- (1) An operator shall establish a service provision scheme for the services provided by the operator, to determine—
 - (a) the charges to be imposed by the licensee for the services; and
 - (b) the terms and conditions to be applicable to the services.
- (2) The service provision scheme under this regulation shall, in particular—
 - (a) adopt a system to determine the charges and other terms and conditions the communications operator may consider appropriate; and
 - (b) specify the manner, time, place at which, and the person by whom the charges are to be paid.
- (3) A provision shall not be made in any service provision scheme—

- (a) for limiting the liability of an operator for loss or damage; or
- (b) for amending the rules of law relating to evidence.

108. Liability of operators to compensate third parties.

A licensee who intentionally or negligently violates the Act or regulations made under the Act or who fails to perform any obligation arising from a licence shall, in addition to any penalty imposed under the Act and these Regulations, to the extent that the law or obligation aims to protect another party, be obliged to compensate that party for any damage arising from the violation or failure.

109. False documents.

A person who knowingly and fraudulently utters a false document and submits it to the Commission commits an offence and is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment not exceeding twenty four months or both.

110. Offences.

Any person who knowingly uses the platform of a licensed operator to commit any of the following unlawful acts—

- (a) fraud upon the operator;
- (b) fraud upon a consumer;
- (c) stealing data;
- (d) breaching data;
- (e) publishing fake news; or
- (f) publishing any other prohibited content, commits an offence and is liable, on conviction, to a fine not exceeding forty eight currency points or imprisonment for a term not exceeding twenty four months or both.

Enforcement

111. Inspection and entry.

- (1) The Commission may enter the premises of an operator to investigate a complaint or alleged breach of the Act or non-compliance with the Act or these Regulations.
- (2) An Inspector or authorised officer shall promptly identify himself or herself upon arrival at the premises of the operator with a copy of the notice of inspection.
- (3) An operator shall permit entry to the inspector or authorised officer.
- (4) Failure to permit entry under subregulation (3) may result in loss of eligibility to retain a licence or revocation of a licence issued under these Regulations.

112. Confiscation of apparatus and equipment.

- (1) The Commission may, upon an investigation, confiscate from a licensed operator or agent of an operator or any person, any apparatus which is possessed, installed, connected or operated unlawfully.
- (2) The owner of any apparatus confiscated by the Commission under subregulation (1) may appeal to the Uganda Communications Tribunal against the confiscation within 30 days.

113. Emergency enforcement powers.

The Commission may take immediate action in a state of emergency—

- (a) to direct any operator to operate a network in a specified manner to alleviate the state of emergency;
- (b) to take temporary possession of any communication station within Uganda, and any apparatus which may be installed and used in the station for a specified period not exceeding six months; and

(c) to intercept communications, where such communications are likely to jeopardise public safety or national security.

114. Other orders of Commission.

The Executive Director may, by notice, order an operator or provider who is not complying with these Regulations to discontinue the use of apparatus used to operate a platform licensed under these Regulations.

115. Revocation of S. Is No. 20, 23 and 28 of 2005 and S.I 104-1. The following are revoked—

- (a) the Telecommunications (Licensing) Regulations, 2005;
- (b) the Communications (Radio) Regulations, 2005;
- (c) the Communications (Postal Service) Regulations, 2005; and
- (d) the Electronic Media (Cinematograph) Rules, Statutory Instrument 104-1.

SCHEDULE 1

Regulation 5.

CURRENCY POINT

One currency point is equivalent to twenty thousand shillings.

SCHEDULE 2

FORMS

FORM A

Regulation 10(1)

To be filled in quadruplicate

APPLICATION FOR A TELECOMMUNICATIONS LICENCE

(Under section 38 of the Uganda Communications Act, 2013)

App	lication	for a licence for (tick as appropriate)-
(a)	Facil	ity-Based Licence
(b)	Serv	ice-Based Licence
(c)	Publ	ic Service Provider Licence
(d)	Publ	ic Infrastructure Licence
(e)	Gene	eral Licence
1.0 1.1		TICULARS OF APPLICANT/S ne, physical and postal address of applicant/s Name:
	(b)	Physical address:
	(c)	Postal address:
	(d)	Tel:
	(e)	Mobile Phone no. :
	(f)	Fax:
	(g)	E-mail:
	(h)	TIN:
	(i)	VAT Reg:

Nam (a)	e of proposed business if different from above Name:
(b)	Location:
(c)	Postal address:
(d)	Tel:
(e)	Fax:
(f)	Mobile phone no.:
(g)	E-mail:
	e and details of contact person
(a)	Name:
(b)	Physical address:
	Postal address:
(d)	Tel:
(e)	Mobile phone no.:
(f)	E-mail:
The second second	GAL STATUS OF APPLICANT/S cate legal status of applicant (Tick relevant option)
	(a) Sole proprietorship
	(b) Partnership
	(c) Public Limited Liability Company
	(d) Private Limited Liability Company
	(e) Cooperative Union Society
	(f) Other (please specify)

(Attach certified copies of certificate of registration, certificate of incorporation, memorandum and articles of association, where applicable.)

2.2 List and particulars of directors:

1.2

1.3

2.1

Name	Address	Nationality	Country of usual Residence
1.			
2.			
3.			
4.			

3 FINANCIAL STATUS OF APPLICANT

3.1 Share capital of the applicant (Fully paid)

Loans

Please provide certified audited financial statements and accounts for the last 3 years (or latest 3 years) prior to application.

3.2 Bankers and financial references

Bankers

Name and address of bankers (including telephone and fax)

(3) In Uganda

Name	Telephone	Fax	Address	Contact person

3.3 Other important referees on financial status of applicant

Name and address	Contact person
1.	CONTRACTOR OF THE PROPERTY OF
2.	
3.	200 (a) 200 (b) 200 (c) 200 (c
4.	

3.6 Sources of funding for proposed project (US \$.000)

- (a) Share capital contribution (specify foreign or local)
- (b) Loan capital (specify source and provide evidence)
- (c) Others (specify)
- 3.7 Provide the business, financial and funding plans of proposed investment for the first five years of operation, including—
 - (a) detailed business plans;
 - (b) assumptions to be used, e.g. asset depreciation policies, subscriber projections and annual increases or decreases in operating expenditure;
 - (c) financial ratios and the formula used in computing each ratio, including return on assets, return on equity, operating profit margins, net profit margins, current ratios, quick ratios and debt-equity ratios;

- (d) forecasts of the internal rate of return, net present value and payback period of the investment, computations of the net present value at ten percent, corresponding payback period and the hurdle rate or the rate of return normally required by the applicant for capital invested;
- (e) a detailed plan of the proposed capital expenditure and working capital requirements for the first five years of operation;
- (f) details of the proposed financing plan, including—
 - the proposed sources of funds and the amount from each source;
 - (ii) the timing of funding initiatives and injection of funds;
 - (iii) the planned repayment terms and schedule for loans, loan stock and debentures;
 - (iv) the credit facilities available; and
 - (v) provisions for contingent sources of funds, where relevant, letters of intent, guarantor letters and other relevant documents, to substantiate the financing plan and loan or credit facilities;
- (g) a sensitivity analysis of the business plan, using the assumptions used to show the impact of changes on—
 - the financial ratios, including return on assets, operating profit margin, net profit margin, current ratio, quick ratio and debt-equity ratio;
 - (ii) the internal rate of return, net present value and payback period for the investment;
 - (iii) the net present value at ten percent and the corresponding payback period;

	(v) the financing and funding plans.
4.0	MAIN BUSINESS ACTIVITY OF APPLICANT Please indicate what business activity the applicant is currently engaged in:
5.0 5.1	TECHNICAL CAPACITY AND EXPERIENCE Technical and industrial competence of applicant Please provide a detailed statement of applicant's technical and industrial competence and experience to undertake the proposed project. (Use additional sheets if necessary and attach signed CV's of proposed key staff, including all top management team)
Desci	ribe—
(a)	Service technology to be applied by applicant; (Include any proposed
(b)	Illustrated network description with facilities/infractured
(b)	Illustrated network description with facilities/infrastructure to be used from licensed providers; (Include any proposed Interconnection Agreements)
	Illustrated network description with facilities/infrastructure to be used from licensed providers: (Include any proposed Interese et al., proposed et al., proposed Interese et al., proposed et al., prop

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	(c) Quality of service levels and equipment standards; (d) Modes of protection of consumers for	Ī
	(d) Modes of protection of consumers for prepaid services; (e) Roll out plan;	
	(f) Disaster recovery plan.	
	Describe technical and industrial support from external sources: (Attach memorandum of understanding or contracts in this regard. Attach a detailed profile of the company and extent of support)	
.0	DESCRIPTION OF PROPOSED PROJECT Outline vision for the business and detailed description of intended project, timing, competition strategies it will use to compete in Uganda's telecommunications market and how its operations will contribute to Uganda's vision of becoming part of the knowledge-based global economy. (Use additional sheets or report as appropriate)	
2	Provide details—	
	(a) of the track record of the consortium partners and other relevant parties; and	
	(b) on how [the applicant] intends to apply and leverage on any relevant experience and expertise from consortium partners or other relevant parties which [the applicant] commit to Uganda and highlight how these will give it a strategic or competitive advantage.	
	(1) Provide information on—	
	(a) network configuration; including the overall infrastructure and the components of the international and national networks to enable the provision of the telecommunications services and a description of the network management capabilities, routing plan, transmission plan, signalling plan and diversity plans;	

	(v) the financing and funding plans.
4.0	MAIN BUSINESS ACTIVITY OF APPLICANT Please indicate what business activity the applicant is currently engaged in:
5.0 5.1	TECHNICAL CAPACITY AND EXPERIENCE Technical and industrial competence of applicant Please provide a detailed statement of applicant's technical and industrial competence and experience to undertake the proposed project. (Use additional sheets if necessary and attach signed CV's of proposed key staff, including all top management team)
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	(c) Quality of service levels and equipment standards; (d) Modes of protection of consumers for	Ī
	(d) Modes of protection of consumers for prepaid services; (e) Roll out plan;	
	(f) Disaster recovery plan.	
	Describe technical and industrial support from external sources: (Attach memorandum of understanding or contracts in this regard. Attach a detailed profile of the company and extent of support)	
.0	DESCRIPTION OF PROPOSED PROJECT Outline vision for the business and detailed description of intended project, timing, competition strategies it will use to compete in Uganda's telecommunications market and how its operations will contribute to Uganda's vision of becoming part of the knowledge-based global economy. (Use additional sheets or report as appropriate)	
2	Provide details—	
	(a) of the track record of the consortium partners and other relevant parties; and	
	(b) on how [the applicant] intends to apply and leverage on any relevant experience and expertise from consortium partners or other relevant parties which [the applicant] commit to Uganda and highlight how these will give it a strategic or competitive advantage.	
	(1) Provide information on—	
	(a) network configuration; including the overall infrastructure and the components of the international and national networks to enable the provision of the telecommunications services and a description of the network management capabilities, routing plan, transmission plan, signalling plan and diversity plans;	

(0)	details of international frontier stations and gateways, local, tandem and trunk exchanges, land lines, cable ducts, radio base station sites and other equipment to be installed and frequency spectrum to be used;
(c)	network coverage capacity and improvement; including the planned geographical coverage of the network, and the network capacity expansion plans for the first five years of operation and commitments for improvements to infrastructure facilities for the next five years;
(d)	technical proposals for network interconnection with other operator's networks; including broadband networks, cellular mobile networks, public data network and directory enquiry systems operated by existing operators like signalling, transmission and synchronisation requirements covering the interconnection configuration, point of interconnection interface requirements and diversity arrangements;
(e)	network code of practice, security and protection; including network performance with an indication of the minimum standards and details of network security, information technology/system security and physical network protection; and
(f)	network technologies employed for the switching, transmission and local access systems to deliver basic, broadband and value- added services and the rationale for the choice of technologies selected;

	(g)	network rollout plan;
	(h)	demonstration of technical experience and capability in the relevant technical areas and access to the technical expertise and experience, including managerial expertise.
6.4	Proje there	ect site/utilities ect site (attach relevant map and drawings and state whether e are access roads are required):
6.5		nical aspects/design of the project:
	Indic	eate requirements for spectrum allocation if necessary:
6.6	(At	e plan for implementation of the project: tach giant chart of the implementation schedule)
6.7	Lai	nd use at the project site (Indicate the existing infrastructure) licate access roads (Attach map):
5.8		act/consultations with local authorities, neighbours: (Attach
		ant documents):

	to undertake proje documents):	cences required from of ect and their status e.g. I			
	Consent required and from whom	Description of activity	Legal provisions		
7.0	COMMERCIAL	ASPECTS OF THE PRO	OJECT		
7.1	State intended market for products and Services:				
	(a) Domestic				
	(b) International				
7.2	State the regions (areas) to which the produc	ets shall be supplied		
8.0	IMPACTS OF THE	E PROJECT			
8.1	Impact on socio economics:				
8.2	Impact on cultural h	eritage:			
8.3	Impact on environm	ent:			
8.4	Impact on natural re	sources:			

8.5	Impact on wildlife:					
8.6	Any other relevant information: (Use additional sheets if appropriate)					
9.0	DECLARATION BY APPLICANT The proposed project is not unlawful or contrary to the public interest of Uganda. I/we hereby declare that the details stated above are, to the best of my/our knowledge, true and correct.					
	Date					
10.	AUTHORISED SIGNATURE/S AND SEAL OF APPLICANT/S					
10.1	SEAL Witness to above signatures					
	Name	Position	Signature			
FOR	OFFICIAL USE ONLY					
1.	Date of submission of applica	tion				
2.	Fees paid and receipt number	er				
3.	Results of verification for co	Results of verification for completeness				
4.	Dates and newspapers in which	ch application is adve	rtised:			
5.	Results of public hearing					
6.	Recommendation of UCC Secretariat					
	•••••••••••••••••••••••••••••••••••••••					

7.	Decision of Commission		
3.	Issue date of licence.		
).	Expiry date of licence		
0.	Other relevant information		

Regulation 16(1).

APPLICATION FOR BROADCASTING LICENCE

(Under sections 27 and 38 of the Uganda Communications Act, 2013)

(To be filled in quadruplicate)

(Sections 1 and 2 to be completed in blue or black ink and in block letters)

PART A- GENERAL (To be filled by all applicants)

SECTION 1: CONTACT INFORMATION				
Names:				
Public contact address:				
Telephone: Office Cell phone/Mobile E-mail: Fax:				
SECTION 2	SIGNAL DISTRIBUTOR LICENCE			
Section applies to Self providers Multiplexer Other authorised providers	Platform type			
SECTION 2B	BROADCAST DISTRIBUTOR ONLY			
Section applies to Broadcast distributors only	Indicate content proposed to be distributed and content service providers who have agreed to purchase content.			
	Attach copies of title or distribution rights agreements authorising distribution of such content			

SECTION 3: BROADCAST LICENCE CATEGORY (Tick the appropriate box for the type of service being applied for)				
Public Broadcasting Services				
(a) Commercial Broadcasting Services				
Community Broadcasting Services				
Internet Protocol Television (IPTV) Service				
Cable Television Subscription Service				
Terrestrial Subscription Broadcasting Service				
(b) Satellite Subscription Television Broadcasting Service				
(c) Satellite Broadcasting Service				
Subscription Management Service (Authorisation only)				
Digital Mobile Television Service				
Landing Rights (Satellite Broadcasting, Cable, Etc.)				
Other (please specify)				
(Tick the appropriate box(es) for the licence category being applied for) Public Broadcaster				
Commercial Broadcaster				
Free to Air Subscription				
Non-commercial				
Community (Non-commercial)				
Subscription Management Service				
Landing Rights (satellite broadcasting, cable, etc.)				
SECTION 3B: BROADCASTING SERVICE CATEGORY (Tick the appropriate box for the broadcasting service being applied for)				
Radio Television				
SECTION 3C: PLATFORM CATEGORY (Tick the appropriate box for the type of platform being applied for)				

Terrestr							
	Protocol						
Cable							
Satellite							
Digital	Mobile						
	SECTION 3D: REQUIREMENTS FOR AWARD OF SIGNAL DISTRIBUTOR/ CONTENT SERVICE PROVIDER'S LICENCE						
3.1 CO	RPORATE STATU	S (Provide original	l/certified photocopies of all documents)				
(a)	Cover letter, signed by the applicant, addressed to the Executive Director						
(b)	Certified copy of Certificate of Incorporation or other charter documents						
(c)	Memorandum and Articles of Association						
(d)	Identification or passports of all directors and shareholders, as applicable.						
(e)	NGO Constitution, Cooperative society Bylaws, Partnership Deed or Society Constitution, as applicable.						
(f)	Current Income Tax Clearance Certificate, Tax clearance, TIN Number.						
3.4: BANKERS AND FINANCIAL REFERENCES Bankers Name and address of bankers (including telephone and fax) (a) In Uganda							
Name		Address	Contact person				
1.							
2.							
3.							
4.							
(b) Outside Uganda							
Name		Address	Contact person				
1.							
2.			HOLE AND ADDRESS OF THE SAME O				
3.							
4.			Marines survivor				

3.5 BUSINESS PLAN (To be provided in the form of a Business Plan)

3.5.1 Market information

- (a) Provide the population profile for the area in which the licence is being applied for;
- (b) Provide market study of the area in which the licence is being applied for;
- (c) Provide information on other broadcasting services in that area/locality;
- (d) For subscription services, provide the projected subscriber base for each subscribed broadcasting category;
- (e) For community services, provide evidence of local demand or support for the provision of a proposed community broadcasting service in that community.

3.5.2 Station management

- (a) Provide an organisation chart explaining duties and responsibilities of the team managing the broadcasting station;
- (b) Provide names, address, telephone numbers and attach CVs of key station management staff who shall include Chief Executive Officer; Finance/Credit Controller, Programme Coordinator/Manger; Technical Manager, Customer Manager etc.;
- (c) For community broadcasting services, provide information on how members of the target community will contribute to the sustenance of the community radio station and also participate in the operation and management of the service.
- (d) List of producers to comply with s. 30 of the Act
- (e) Copy of proposed Programme Guide.

3.5.3 Financing

(a) Sources of Financing

- (b) Provide cash flow projections showing realistic expected levels of costs and revenue over a period of the licence term, in particular with regard to-
 - Costs for capital investment (equipment, building, offices, vehicles etc.)
 - (ii) Recurring costs (staff salaries, royalties, rent energy communications etc.)
 - (iii) Financial investments from the applicant(s)
- (c) Anticipated revenue from advertisements and sponsorships;
- (d) Are there any commitments from advertisers or sponsors? If so, show proof.
- (e) Give an accurate estimation of the jobs you anticipate to create from the broadcasting service—
 - (i) Full time
 - (ii) Part time
 - (iii) Freelance

(f) For community broadcasting radio, please provide evidence of start-up capital and how the station will be sustained.

(g) For subscription services—

(i) attach a financial guarantee equivalent from a reputable financial institution;

(ii) provide information on subscription fees, installation fees, relocation fees, maintenance fees, deposits, receiving equipment rental or purchase fees, Subscription fees (for basic, premium packages) and how frequent the fee shall be levied (monthly, etc.)

SECTION 4: SPECIFIC FORMS TO BE FILLED FOR LICENCE CATEGORY

Attached Form UCC-BD/CSP/13/002-1: Content Programming

PART B- COMMUNITY BROADCASTERS (To be filled only by community broadcasters)

Attached Form UCC-BD/CSP/13/002-2: Technical Information Attached Form UCC-BD/CSP/13/002-3: Subscription Services

SECTION1: CONTA	CT INFORMATION
Names	
Public contact address:	
Telephone: Office	
Cell Phone/Mobile Phone no:	
E-mail: Fax:	
Section 2: Name of Group/community certificate of registration area of operation nature of programming Endorsement by CAO	

I declare t	hat the	information	given	in this	application	and a	ny additiona	1
documentati	ion assoc	iated with thi	is applic	ation is	, to the best of	f my kr	nowledge, and	d
belief correc								

(Name)	
(Title)	
(Date)	

If the requested information is in electronic format, it can be sent to: ucc@ucc.co.ug
If the information is in hard copy, please send or hand deliver it to the following address:

The Executive Director Uganda Communications Commission UCC House Plot 42-44 Spring Road, Bugolobi P.O. Box 7376 Kampala

Regulations 32 (2) and 37(4)

FORM C

APPLICATION FOR RADIO COMMUNICATIONS LICENCE OR ADDITIONAL SPECTRUM

(Under sections 21 and 24 of the Uganda Communications Act, 2013) (To be filled in quadruplicate)

APPLICATION FOR A LICENCE FOR (Tick as Appropriate)-1.0

(a) Non-commercial spectrum uses for socially desirable services comprising ofnational defence and security requirements; (i) (ii) governmental departments or ministries; (iii) emergency and disaster situations; public safety services; (iv) amateur radio communications services; (v) developmental and research services; (vi) (b) commercial spectrum uses; Application for additional spectrum (Fill in 2.0, 6.0, 7.0 and (c) 8.0), Attach copies of current licence only). PARTICULARS OF INTENDED APPLICANT/S 2.0 Name, physical and postal address of applicant/s (a) Name:..... Physical address:.... (b) Postal address:.... (c) (d) Tel:..... (e) Fax:....

2.1

	(f)	Mobile Phone no:
	(g)	E-mail:
	(h)	TIN:
	(i)	VAT Reg:
2.3	Nam	e of proposed business if different from above
	(a)	Name:
	(b)	Location:
	(c)	Postal address:
	(d)	Tel:
	(e)	Fax:
	(f)	Mobile Phone no:
	(g)	E-mail:
2.4	Nam	ne and details of contact person
	(a)	Name:
	(b)	Physical address:
	(c)	Postal address:
	(d)	Tel:
	(e)	Mobile Phone no:
	(f)	E-mail
3	LEC	GAL STATUS OF APPLICANT/S
3.1	Indi	cate legal status of applicant (Tick relevant option)
		(a) Sole proprietorship
		(b) Partnership
		(c) Public Limited Liability Company
		(d) Private Limited Liability Company
		(e) Cooperative Union Society
		(f) Other (please specify)

(Attach certified copies of Certificate of Registration, Certificate of Incorporation, Memorandum and Articles of Association, where applicable)

3.2 List and particulars of directors:

Name	Address	Nationality	Country of usual residence
1.			
2.			
3.			
4.			

4	THE TARTOR AN	OPPLICATION OF	I DDY YOU BY
4	FINANCIAL	SIAIIISCIH	APPLICANT

41	Chamasan	24-1-6	41	124	/E.II.	
4.1	Share cap	mai or	the ap	pucant	(Fully	paia)

ı,	O	a	n	S

Please provide certified audited financial statements and accounts for the last 3 years (or latest 3 years) prior to application.

4.2 Bankers and financial references Bankers

Name and address of bankers (including telephone and fax)

Name	Address	Contact Person/ Telephone/fax
1.		
2.	a basanthia	
3.	a dir unicolo de 158	
4.		

- (a) In Uganda
- (b) Outside Uganda:

Name	Address	Contact Person Telephone/Fax
1.		
2.		
3.		
4.		

	e and address	Contact person
1.		
2.		
3.		
4.		
Sour	ces of funding for the	e proposed project (US \$.000)
(a)		oution (specify foreign or local)
-		
(b)	Loan capital (specify	v source and provide evidence)
	Others (specify)	
Plea	IN BUSINESS ACTI	VITY OF APPLICANT siness activity the applicant is currently

6.1 Technical and industrial competence of applicant
Please provide detailed statement of applicant's technical and industrial
competence and other qualifications and experience showing its
eligibility and capacity to operate or provide the services for which
a licence is sought: (Use additional sheets if necessary and attach
signed copies of CV's of proposed staff)

Describe technical and industrial support from external sources: (Attach memorandum of understanding or contracts in this regard. Attach a detailed profile of the company and extent of support)
DESCRIPTION OF PROPOSED RADIO SERVICE TO BE PROVIDED
Please provide specifications of the radio communications services to be provided, the hours of the day or other periods of time during which it is proposed to operate the station and the purpose for which the station is to be used:
(Use additional sheets or report as appropriate)
Project site/utilities and geographical places where services are to be provided and the spreading of the services: Project site (Attach relevant map and drawings and state whether access roads are required):
Technical plan of the applicant: (Attach relevant documents)

Contact/consultations with relevant documents)	local authorities,	neighbours: (Attac
State if there is need to acces	ss public and/or priv	ate land
Specified consents/licences to undertake project and the documents)		
Consent required and from whom	Description of activity	Legal provisions
COMMERCIAL ASPECT State intended market or dis (a) Regional		
(b) National State the regions (areas) who	ere services are to be	e provided.
IMPACTS OF THE PROJ	JECT	

Public interest to sought:	o be served by the radio	service for which a lice	
Any other releva	ant information: (Use add	ditional sheets if appro	
DECLARATION BY THE APPLICANT: The proposed project is not unlawful or contrary to public inter I/we hereby declare that the details stated above are, to the best of our knowledge, true and correct.			
The proposed p I/we hereby dec our knowledge,	lare that the details stated true and correct.	d above are, to the best	
The proposed p I/we hereby dec our knowledge, Dated this	lare that the details stated	d above are, to the best of	
The proposed p I/we hereby dec our knowledge, Dated this	lare that the details stated true and correct day of	d above are, to the best	
The proposed p I/we hereby dec our knowledge, Dated this	lare that the details stated true and correct day of SIGNATURE/S AND S	2020_EAL OF APPLICANT	
The proposed p I/we hereby dec our knowledge, Dated this	lare that the details stated true and correct day of SIGNATURE/S AND S	d above are, to the best	

FOR OFFICIAL USE ONLY

Fees paid and receipt number
Results of verification for completeness
Dates and newspapers in which application is advertised
Results of public hearing
Recommendation of Commission
Decision of Commission
Issue date of licence
Expiry date of licence
Other relevant information

APPLICATION FOR EXPERIMENTAL RADIO COMMUNICATIONS SERVICES

(Under sections 21 and 24 of the Uganda Communications Act, 2013) (To be filled in quadruplicate)

1.0	APPLICATION FOR A LICENCE FOR (Tick as appropriate)—					
	(a)	Non-commercial spectrum uses for experimental socially desirable services comprising of— (i) national defence and security requirements; (ii) governmental departments or ministries; (iii) emergency and disaster situations; (iv) public safety services; (v) amateur radio communications services; (vi) developmental and research services;				
2.0	PART	TICULARS OF APPLICANT/S				
2.1		, physical and postal address of applicant/s				
	(a)	Name:				
	(b)	Physical address:				
	(c)	Postal address:				
	(d)	Tel:				
		Fax:				
	(f)	Mobile Phone no:				
	(g)	E-mail:				
	(h)	TIN:				
	(i)	VAT Reg:				
3.10	Name (a)	of proposed business if different from above Name:				
	(b)	Location:				

	(c)	Postal address:		
	(d)	Tel:		
	(e)	Fax:		
	(f)	Mobile Phone no:		
	(g)	E-mail:		
3.11	Name	and details of contact person		
	(a)	Name:		
	(b)	Physical address:		
	(c)	Postaladdress:		
	(d)	Tel:		
	(e)	Mobile Phone no:		
	(f)	E-mail		
4	LEG	AL STATUS OF APPLICANT/S		
4.1	Indic	eate legal status of applicant (Tick relevant option)		
		(a) Government department		
		(b) Local government		
		(c) Limited liability company		
		(d) Registered educational institution		
		(e) Research institution or consortium		
		(f) Other (please specify)		

(Attach certified copies of Certificate of Registration, Certificate of Incorporation, Memorandum and Articles of Association, where applicable)

	Name	Address	Nationality	Country of usual residence
1.			TO THE STREET	Line years 100
2.		but a strike		12,750,000
3.				
4.				
Attac	h recommend	lations from th	e following dep	artments
(a)		strict Commiss		
(b)			e and Technolo	gy
(c)		Education and		
(d)		ICT and Nation		
Sour	ces of funding	g for the propos	sed project (US	\$.000)
(a)	Foreign or le	ocal grant		
(4)	- Oreign of R	ocar grant		
	n- manager a			
(b)	Copies of lo	cal grant		
	-			
	Others (spec	cify)		
			OF APPLICAN	
		hat business	activity the ap	plicant is currently
engag	ged in:			
Own	archin and loc	ation of propo	sed station and c	of the stations if any
		ation of propos		of the stations, if any

4.1 List and particulars of directors:

5

6.0

7.0

7.1

8.0 TECHNICAL CAPACITY AND EXPERIENCE

8.1	Technical and industrial competence of applicant Please provide detailed statement of applicant's technical and industrial competence and other qualifications and experience showing its eligibility and capacity to operate or provide the services for which a licence is sought. (Use additional sheets if necessary and attach signed copies of CV's of proposed staff)
	Describe technical and industrial support from external sources: (Attach memorandum of understanding or contracts in this regard. Attach a detailed profile of the company and extent of support)
8.2	DESCRIPTION OF PROPOSED RADIO SERVICE TO BE
8.2.1	PROVIDED Please provide specifications of the radio communications services to be provided, the hours of the day or other periods of time during which it is proposed to operate the station and the purpose for which the station is to be used: (Use additional sheets or report as appropriate)
8.3	Project site/utilities and geographical places where services are to be provided and the spreading of the services Project site (Attach relevant map and drawings and state whether access roads are required):
8.4	Technical plan of the applicant: (Attach relevant documents)
8.5	Time plan for implementation of the project: (Attach ghant chart or implementation schedule)

documents)		Specified consents/licences required from other public author to undertake project and their status e.g. NEMA (Attach rele				
Consent required and from whom	Description of activity	Legal provision				
IMPACTS OF THE PRO	DJECT					
Impacts on socio economics:						
Impacts on socio economi	cs:	TET GEORGE				
Impacts on socio economi	cs:	DEFICIAL ESS				
		September 155				
		Sertained				
Impact on cultural heritage		Ser Caldinal				
		THE CALDINGS				
Impact on cultural heritage		REFERENCE STATES				

0.0	The proposed proj	re that the details stated	contrary to public interest above are, to the best of		
	Dated this	day of	20		
0.0	AUTHORISED SIGNATURE/S AND SEAL OF APPLICANT/S				
0.1	Witnesses to above	signatures	SEAL		
	Name	Position	Signature		
OR	OFFICIAL USE Of Date of submission Fees paid and receip	of application ot number			
	Dates and newspape	ers in which application	is advertised:		
	Results of public he	earing			
	Recommendation of	fCommission			

Issue date of licence	
Expiry date of licence	

Regulation 49 (1)

FORM E

APPLICATION FOR POSTAL SERVICES LICENCE

(Under section 33 of the Uganda Communications Act, 2013)

(To be filled in quadruplicate)

1.0	PAF	RTICULARS OF APPLICANT/S
2.0	Nan	ne, physical and postal address of applicant/s
	(a)	Name:
	(b)	Physical address:
	(c)	Postal address:
	(d)	Tel:
	(e)	Fax:
	(1)	Mobile Phone no:
	(g)	E-mail:
	(h)	IIN:
	(i)	VAT Reg:
2.1	Nan	ne of proposed business if different from above
	(a)	
	(b)	Location:
	(c)	Postal address:
	(d)	Tel:
	(e)	Fax:
	(f)	Mobile Phone no:
	(g)	E-mail:
2.2	Nan	ne and details of contact person
	(a)	Name:
	(b)	Physical address:
	(c)	Postal address:
	(d)	Tel:
	(e)	Mobile Phone no:
	(f)	E-mail

3.0 LEGAL STATUS OF APPLICANT/S 3.3 Indicate legal status of applicant (Tick relevant option) (a) Sole proprietorship (b) Partnership (c) Public Limited Liability Company (d) Private Limited Liability Company (e) Other (Please specify) (Attach certified copies of Certificate of Registration, Certificate of Incorporation, Memorandum and Articles of Association, where applicable) 3.4 List and particulars of directors: Country of usual Nationality Address Name residence 1. 2. 3. 4. 4.0 FINANCIAL STATUS OF APPLICANT 4.1 Share capital of the applicant (Fully paid) Loans (Please provide certified audited financial statements and accounts for the last 3 years or latest 3 years prior to application.) Bankers and financial references 4.2 (e) Bankers

Name and address of bankers (including telephone and fax)

(f) In Uganda

Name	Address	Contact person telephone/fax
1.	A STANDARD OF THE STANDARD OF	
2.		a toli (o) i (a) light
3.	Q midulipulipul	
4.	III THE THE PARTY OF THE	

(g) Outside Uganda:

Name	Address	Contact person telephone/fax
1.		
2.		
3.		
4.		1446

4.3 Other important referees on the applicant's financial status

Name	Address	Contact person telephone/fax
1.		
2.		
3.		
4.		

4.4 Sources of funding for the proposed project (US \$.000)

- (a) Share capital contribution (specify foreign or local)
- (b) Loan capital (specify source and provide evidence)
- (c) Others (specify)

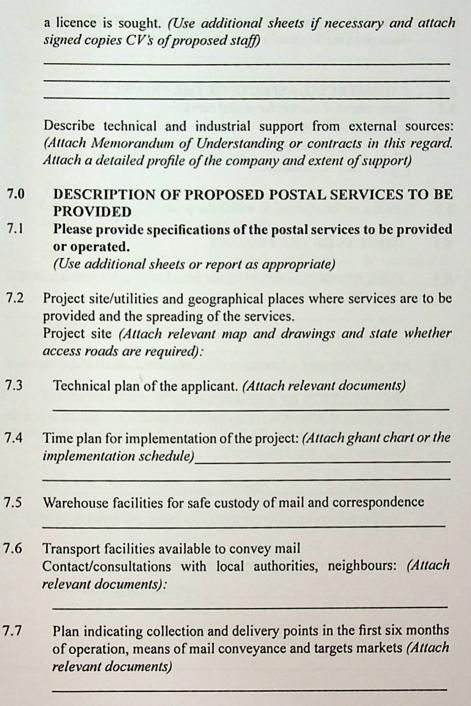
5.0 MAIN BUSINESS ACTIVITY OF APPLICANT

Please	indicate	what	business	activity	the	applicant	is	currently
engage	d in:							

6.0 TECHNICAL CAPACITY AND EXPERIENCE

6.1 Technical and industrial competence of applicant:

Please provide detailed statement of applicant's technical and industrial competence and other qualifications and experience showing its eligibility and capacity to operate or provide services for which



7.8	Policy of compensation to customers in cases of pilferage, loss or damage to mail (Attach relevant documents)
8.0 8.1	COMMERCIAL ASPECTS OF THE PROJECT State intended market for postal services (a) Domestic
	(a) Domestic (b) Regional (EAC, Comesa Region) (c) International
8.2	State the regions (areas) to which the products shall be supplied
8.3	IMPACTS OF THE PROJECT
8.4	Public interest to be served by the postal service for which a licence is sought:
8.5	Any other relevant information (Use additional sheets if appropriate)
	DECLARATION BY THE APPLICANT The proposed project is not unlawful or contrary to public interests. I/we hereby declare that the details stated above are, to the best of my/our knowledge, true and correct.
	Dated this day of 20
	AUTHORISED SIGNATURE/S AND SEAL OF APPLICANT/S
	SEAL
	Witnesses to above signatures

Name	Position	Signature

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Date of submission of application
Fees paid and receipt number
Results of verification for completeness
Dates and newspapers in which application is advertised
Results of public hearing
Recommendation of Commission
Decision of Commission
Issue date of licence
Expiry date of licence
Other relevant information

FORM F

Regulation 61 (1)

APPLICATION FOR CINEMATOGRAPH THEATRE LICENCE

(To be filled in quadruplicate)

To: The Executive Director, Uganda Communications Commission.
Location of premises:
Address:
Capacity (No. of seats)
Owner
Occupier
Applicant/status
Vicinity/neighbourhood of premises
No. /Type of fire extinguishers
No. of convenience places available
Particulars of apparatus and equipment at the premises
I/we confirm that the premises comply with the provisions of the Uganda Communications Act, 2013 and the Uganda Communications (Video and Cinema Operators) Regulations, 2015 in all material particulars and attach herewith information confirming compliance with safety requirements for the exhibition of films/video works, having regard to the seating capacity indicated herein.
Cincature of applicant
Signature of applicant

^{*}Delete where not applicable.

FORM G

Regulation 79(2).

APPLICATION FOR FILM OR VIDEO WORKS DISTRIBUTOR LICENCE.

(To be filled in quadruplicate)

To: The Executive Director,
Uganda Communications Commission.

1/we hereby apply for a licence as a distributor of films/video works.

1.	(a) Name
	(a) Name
	(b) Address
2.	*Certificate of copyrightownership, assignment or licence (if applicable) [] attached [] not attached or others [Specify]
3.	In what parts of Uganda will the films or video works be distributed?
4.	Category of distributor's licence sought
5.	Justification for the category of distributor's licence sought
	Signature of applicant

^{*}Delete where not applicable.

Regulation 85 (2)

FORM H

APPLICATION FOR VALUE ADDED SERVICES LICENCE

(To be filled in quadruplicate)

1.0		TICULARS OF APPLICANT/S				
1.1		nes, physical and postal address of applicant/s				
	(a)	Name:				
	(b)	Physical address:				
	(c)	Postal address:				
	(d)	Tel:				
	(e)	Fax:				
	(f)	Mobile Phone no:				
	(g)	E-mail:				
	(h)	TIN:				
	(i)	VAT Reg:				
1.2	Name of proposed business if different from above					
	(a)	Name:				
	(b)	Location:				
	(c)	Postal address:				
	(d)	Tel:				
	(e)	rax:				
	(1)	Mobile Phone no:				
	(g)	E-mail:				
1.3	Name and details of contact person					
	(a)	Name:				
	(b)	Physical address:				
	(c)	Postaladdress:				
	(d)	Tel:				
	(e)	Mobile Phone no:				
	(f)	E-mail_				
	Attac	ch copies of existing licence if any.				

LEGAL STATUS Indicate legal stat (a) Sole p			nt option)
(b) Partne			
	Limited Liab	ility Company	
(d) Privat		oility Company	
	erative Union S		
	(Please specif	A STATE OF THE PARTY OF THE PAR	
	(
(Attach certified of Incorporation, applicable) List and particul	Memorandum	and Articles of	The second secon
Name	Address	Nationality	Country of usua residence
1.			
2.	B C II wat by B		
3.			
4.			
Share capital of the Loans			
Please provide ce the last 3 years (d	r latest 3 years	s) prior to appli	
	THE RESERVE TO SHARE THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED		

Name and address of bankers (including telephone and fax)

1.		Contact person telephone/fax
2		
2.		
3.		
4.		
o) Outside Uganda		
Name	Address	Contact person telephone/fax
1.		
2.		
3.		
4.		
ther important refere		Contact person
ther important refere	ees on applicant's fin	ancial status Contact person telephone/fax
ther important references		Contact person
ther important references Name 1.		Contact person
ther important references		Contact person

3.3

3.4

(c) Others (specify)
MAIN BUSINESS ACTIVITY OF APPLICANT Please indicate what business activity the applicant is currently engaged in:
TECHNICAL CAPACITY AND EXPERIENCE Technical competence of applicant Please provide detailed statement of applicant's technical competence and experience to undertake activities proposed to be licensed. Describe technical support from external sources: (Attack memorandum of understanding or contracts in this regard, a detailed profile of the company and extent of support)
DESCRIPTION OF VALUE ADDED SERVICES PROPOSED TO BE LICENSED: Full description of services proposed to be offered by the applicant (Use additional sheets or report as appropriate)
Description of interface between applicant's platform and operator's platform and interface between applicant platform and the consumer:
Technical aspects/design of the project

applic		cture and equipment ov	vned and operated
	act/consultations vant documents):	vith local authorities,	neighbours: (Att
State	if there is need to a	access public and/or private	vate land
-			
Lotte	take project: and	ces required from other their status e.g. Bank relevant documents): Description of activity	
Lotter	take project: and ries Board (Attach nsent required and from whom	their status e.g. Bank relevant documents): Description of activity	of Uganda; Nation
Lotter Con	take project: and ries Board (Attach nsent required and from whom	their status e.g. Bank relevant documents): Description of activity ECTS OF THE PROJE	of Uganda; Nation
Lotter Con	take project: and ries Board (Attach asent required and from whom	their status e.g. Bank relevant documents): Description of activity ECTS OF THE PROJE	of Uganda; Nation
Lotter Con	take project: and ries Board (Attach asent required and from whom	their status e.g. Bank relevant documents): Description of activity ECTS OF THE PROJE	of Uganda; Nation

IMPACT Impact on		E PROJEC	ľ		
		monnes.			
Impact on	cultural h	eritage:			e de la constante de la consta
Impact on	environm	ent:			
Impact on	natural re	sources:			
Impact or	wildlife:				
Any other	relevant i	nformation:	(Use addit	ional sheets	if approp
The propo	osed project declare t	BY APPLIC ct is not unla hat the deta e and correct	awful or co		
Dated this	S	day of		20	-
			S AND S		

10.1 Witnesses

Name	Position	Signature	
			-

FOR	OFFICIAL	USE ONLY	

	Date of submission of application
	Fees paid and receipt number
	Results of verification for completeness
	Dates and newspapers in which application is advertised:
	Results of public hearing
	Recommendation of Commission
	Decision of Commission
	Issue date of licence
1	Expiry date of licence
(Other relevant information
١	-

FORM I

Regulation 100 (4)

NOTICE OF MODIFICATION OF LICENCE

(Under section 40 of the Uganda Communications Act, 2013)

FULL NAMES	OF OPERATOR
	ERENCE NUMBER
onas follows effec	the following terms and conditions of your licence issued
agre	m or condition in paragraph
modification she	ys to make representations to the Commission as to why this ould not be final on
	Executive Director Uganda Communications Commission.
RECEIVED B	Y:
DATE	

5.	Financial and tax information:	
5.1.		expected to be recorded in the books filed with the Registrar of Companies
5.2	Authorised share capital	
5.3	Bankers and financial references	
	Name of Financial	Branch

Name of Financial Institution	Telephone	Fax	Branch address	Contact

Particulars of letters of credit with the Commission 5.4

Issuer	Amount	Current status	Drawdown (dates)	Balance

5.5 Financial references (List largest five (5) vendors/suppliers) in the past 3 years

Name of entity	Contact person	Entity type	Volume of business conducted in the past 3 years

- 5.6
- Submit the following clearances:
 o National Social Security Fund clearance
 - Uganda Revenue Authority tax clearance for entity and for 0 directors

	Declaration by Applicar	nt:	
	I/we and details stated above correct.	certify that t are, to the best of my/o	he information supplied our knowledge, true and
	Date:		
	Witnesses to above sign	atures	
	Name	Position	Signature
FOI	R OFFICIAL USE ONLY	1	
1.	Date of submission of a	pplication	
2.	Fees paid and receipt n	umber	
3.	Results of verification f	for completeness	
4.	Dates and newspapers in	n which application is a	dvertised:
5.	Results of public hearing	ng	il la muidaireati (
6.	Recommendation of (Commission	
7.	Design of Commission		
8.	Decision of Commission		
9.	Issue date of licence		
	Expiry date of licence		
10.	Other relevant informat	tion	

THE UGANDA COMMUNICATIONS (LICENSING)

REGULATIONS, 2019

FORM K

Regulation 102 (2)

APPLICATION FOR TRANSFER OF LICENCE

(To be filled in quadruplicate)

PART A: CURRENT OPERATOR DETAILS:

- 1. Application for transfer of licence (tick as appropriate) (submit original of licence proposed to be transferred) and fill in details in table below:
 - o Facilities Based Operator Licence
 - o Service Based Operator Individual Licence
 - o Service Based Operator Class Licence
 - o Telecommunications Licence
 - License for Radio Communications
 - o Postal Services Licence
 - o Other

Particulars of Licence

Licence number	Date of issue	Frequency allocation	Expiry date
	31		

2.	Contact information:	
2.1	Name of authorised representative	
22	Mailing address	

2.3	1	Physical Address
2.4		Telephone
2.5		Fax
2.6		E-mail address
		PART B: PROPOSED TRANSFEREE: DETAILS
2.		Contact information:
2.1		Name of authorised representative
2.2		Mailing address in Uganda
2.3		Mailing address outside Uganda
2.4		Physical address in Uganda
2.5		Telephone
2.6		Fax
2.7		E-mail address
3.	Le	gal Status of transferee (tick as appropriate)
	0	Sole proprietorship
	0	Partnership
	0	Private Limited Liability Company
	0	Public Limited Company
	0	Cooperative Society or Cooperative Union
	0	Non-Governmental Organisation
	0	Community based Organisation
	0	Other (please specify)
		(Attach certified copies of certificate of registration, memorandum and articles of association where applicable)
		(Attach copies of annual returns filed as evidence of good standing of the applicant valid through date of the application)

	Names of director(s)	Address	Nationality	Country of usual residen
			argus pa	12002
List of sharehol		5% or mor	re shares)	
Identification Number	Name of Shareholder(s)	Address	Nationality	Percentage of shareholding
Financial and ta	ax information	1:		No.
Fully paid up sha				
of the company of		A STATE OF THE PARTY OF THE PAR		
or other authorit				
Authorised share	capital			
		es		
Authorised share		es Fax	Branch address	Contac
Authorised share Bankers and fina Name of Financial	incial reference			Contac
Authorised share Bankers and fina Name of Financial	incial reference			Contac

3.1

4.

4.1

Registered trade name(s) if any

List and particulars of directors

Governance and Ownership Structure:

5.4	Particulars of Letters of Credit with the Commission			

Amount	Current status	Drawdown (dates)	Balance
	Amount	Amount Current status	

5.5 Financial references (list 5 largest vendors/suppliers) in the past 3 years

Name of entity	Contact person	Entity type	Volume of business conducted in the past 3 years

- 5.6 Submit the following clearances:
 - o National Social Security Fund clearance
 - o Uganda Revenue Authority clearance for entity and directors

Declaration by applicant:			
I/wesupplied and details stated aboand correct.			information owledge, true
Date:			
Witnesses to above signatures			
Nama	Position	Signature	

Name	Position	Signature

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1.	Date of submission of application
2.	Fees paid and receipt number
3.	Results of verification for completeness
4.	Dates and newspapers in which application is advertised:
5.	Results of public hearing
6.	Recommendation of Commission
7.	Decision of Commission
8.	Issue date of licence
9.	Expiry date of licence
10.	Other relevant information

SCHEDULE 3

Regulation 29(2)

NOMENCLATURE OF FREQUENCIES

Band No.	Frequency subdivision	Frequency range
4	VLF (very low frequency).	Below 30 kHz.
5	LF (low frequency)	30 to 300 kHz.
6	MF (medium frequency).	300 to 3000 kHz.
7	HF (high frequency)	3 to 30 MHz
8	VHF (very high frequency).	30 to 300 MHz.
9	UHF (ultra high frequency).	300 to 3000 MHz.
10	SHF (super high frequency).	3 to 30 GHz.
11	EHF (extremely high frequency). 30 to	300 GHz 300 to 3000 GHz.

Cross References

Access to Information Act, 2005, Act 6 of 2005.

Capital Markets Authority Act, Cap 81.

Computer Misuse Act, 2011, Act 2 of 2011.

Financial Institutions Act, 2004, Act 2 of 2004.

Insolvency Act, 2011, Act 14 of 2011.

National Environment Act, 2019, Act 5 of 2019.

Non-Governmental Organisations Act, 2016, Act 5 of 2016.

Penal Code Act, Cap 120.

Public Entertainments and Stage Plays Act, Cap 49.

Tier 4 Microfinance Institutions and Money Lenders, Act, 2016, Act 18 of 2016.

Public Health (Building) Rules Statutory Instrument 281-1.

Radio Regulations of the International Telecommunications Radio Regulations Union, 2012

Uganda Communications (CERT) Regulations, 2019.

Uganda Communications (Competition) Regulations, 2019.

Uganda Communications (Consumer Protection) Regulations, 2019.

Uganda Communications (Content) Regulations, 2019.

Uganda Communications (Emergency Response) Regulations, 2019.

Uganda Communications (Equipment Type Approval) Regulations, 2019.

Uganda Communications (Fees and Fines) Regulations, 2019.

Uganda Communications (Interconnection and Access) Regulations, 2019.

Uganda Communications (Pricing and Accounting) Regulations, 2019.

The Public Entertainments and Stage Plays Rules, S-I-49-1.

FRANK TUMWEBAZE, Minister of Information and Communications Technology and National Guidance.